

11/2/06  
Date Wanted ~~11/2/06~~ (AM/PM/AL) Account Number 376909-002 Grid 13616  
Name Teresita Fujii (Owner, Tenant) Phone# Home 708-415-2228 Daytime#  
Service Address 6363 Waterman Occupied As: RES (Residence/Commercial)

City St. Louis State MO Zip 63130 **FILED**  
**February 7, 2008**  
**Data Center**  
Mailing Address \_\_\_\_\_ City Missouri Public State \_\_\_\_\_ Zip \_\_\_\_\_  
**Service Commission**

Special Instructions: Front Door - PLEASE call 314-519-9223 prior to  
Arrival. PLEASE COME AFTER 8:30<sup>AM</sup>

Ordered By Cust Rel Date Orig. 12-5-06 Orig. By M. Davis

Complaint Received Via: ☒ Phone \_\_\_\_\_ Mail \_\_\_\_\_ Bus. Office \_\_\_\_\_ Community Services \_\_\_\_\_ Retake Read \_\_\_\_\_

Appliances	(v)	How Many
Range	<input checked="" type="checkbox"/>	1
Water Heater	<input checked="" type="checkbox"/>	1
Space Heater		
Central HH	<input checked="" type="checkbox"/>	Boiler
Dryer		
Air Conditioner		
Gas Light		
Grill		
Gas Logs		
Pool Heater		
Other		
Other		
Other		

Amount of Bill \_\_\_\_\_

Total # Rooms \_\_\_\_\_

Total # Floors \_\_\_\_\_

Total # People \_\_\_\_\_

Reminders for Originator to discuss with Customer:

- ☐ Explained/Compared USEH
- ☐ Explained/Compared DDAY
- ☐ Explained/Compared Avg. Cost Per Therm
- ☐ Temp to Remove Late Fees
- ☐ Held Collection

Description of Complaint: Verify if heat pump

Date of Last Actual Read: \_\_\_\_\_ Index: \_\_\_\_\_

Comments From High Bill Desk after Inspection \_\_\_\_\_

Exhibit No. 3  
Date 1-14-08 Case No. GC-2008-0053  
Reporter SD

# Field Inspection Report

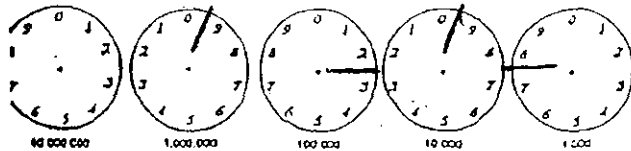
Empl # 6951 Date 1/3/07

TEST DIAL SIZE: 1/4 ft ☒ 1/2 ft ☐ 1 ft ☒ 2 ft ☐ 5 ft ☐

Time Arrived 0905 Departed 1025

Meter # 1324914 Index 9297

Location I Size 2800AM



## Thermostat

Current Room Temp. 68°F

Current Setting 68°F Heat / Off / Cool  
On / Auto N/A

Programmable Yes / No

Day Setting 68°F Night Setting 68°F

Need Calibration? Yes / No

Condition of HH: Make: U.S. Model: Hot Water Boiler Efficiency %: unknown

Dirty Filter? Yes / No Burners in need of Cleaning? Yes / No Short Cycling? Yes / No

Faulty Belts \ Blowers (Dirty etc.) Yes / No Carbonization Buildup? Yes / No Low Water (Boiler) Yes / No

Space Heater Setting N/A F627 issued Explain? —

## Hot Water Usage

Water Heater Setting MEDIUM Condition of WH Tank \ Release Valve OK

Water Heater Cycles On \ Off OK? Yes / No Leaking Faucets and \ or Water Lines Throughout Home: Yes / No

Pool Heater Setting N/A

## General Condition of House

Windows: Broken: Yes / No Missing: Yes / No Single Pane: Yes / No Storm Windows Yes / No

Doors: Broken: Yes / No Missing: Yes / No Are Cold Air Returns \ Heat Vents Blocked? Yes / No

Basement Finished? Yes / No Basement Heated? Yes / No Insulation: (Ask Customer) Rfactor N/A

Additional areas of the home that are drafty or poorly insulated? Explain N/A

## Meter

Is it Difficult to Read? Yes / No Bushes in the Way? Yes / No On an Angle? Yes / No

Traced fuel runs: All OK Or Explain —

Overall Additional Comments: Customer Would Like Me To Test Meter For Accuracy - Told Her That She Would Have To Request That With Her Bill Desk - This Meter Is Undersized Here & Needs An Upgrade To A 425' METER - All Apps & TRS - OK

Appliances	# of BTU's load on Label	# Sec. Per One Revolution	Approx Age	Sz and # of Pilots or EI
Range <u>Cooktop</u>	<u>unknown</u>	<u>69</u>	<u>10</u>	Sm, med, lg # <u>N/A</u>
Water Htr.	<u>53000</u>	<u>42</u>		Sm, med, lg
Space Htr.	<u>X</u>			Sm, med, lg
Central HH <u>Boiler</u>	<u>300,000</u>	<u>28 SEC ON 24 Hrs</u>		Sm, med, lg # <u>—</u>
2 <sup>nd</sup> HH	<u>X</u>			Sm, med, lg #
3 <sup>rd</sup> HH	<u>X</u>			Sm, med, lg #
Dryer	<u>X</u>			Sm, med, lg
Air Cond.	<u>X</u>			Sm, med, lg
Gas Light	<u>X</u>			Sm, med, lg
Grill	<u>X</u>			Sm, med, lg
Gas Logs	<u>X</u>			Sm, med, lg
Pool Htr.	<u>X</u>			Sm, med, lg
Other	<u>X</u>			Sm, med, lg