## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of	)	
Encore Technology Group, LLC for	)	Case No. DA-20 -
Registration to Provide Interconnected	)	<del>_</del>
Voice over Internet Protocol Service	)	
	)	

## **APPLICATION**

COMES NOW Encore Technology Group, LLC ("Applicant"), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission ("Commission") states as follows:

1. The Applicant's legal name is Encore Technology Group, LLC. Applicant is a South Carolina Limited Liability Corporation. Applicant's street and mailing address, electronic mail address, fax and telephone number are:

900 East Main Street, Suite T Easley, SC 29640 Fax: (864) 855-6268

Telephone: (864) 855-3900

- The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
- 3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,

Linda McReynolds Missouri Bar No. 49489 Marashlian & Donahue, LLC The *Comm*Law Group 1420 Spring Hill Road, Suite 401 McLean, VA 22102

Linda MRey No (d

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## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this  $\gamma$  day of  $\gamma$ , to the following parties:

General Counsel Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102 Office of Public Counsel PO Box 7800 Jefferson City, MO 65102

## **AFFIDAVIT**

- I, <u>Chris Powell</u>, a natural person, do hereby swear and affirm that I am an officer or general partner of Encore Technology Group, LLC ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:
- (1) The location of the principal place of business and the names of the principal executive officers of the Applicant are as follows:

Principal place of business is:

900 East Main Street, Suite T Easley, SC 29640

Chris Powell, Chief Executive Officer Keone Trask, Chief Business Officer Russell Young, Chief Financial Officer

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

Throughout the State of Missouri.

- (3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;
- (4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;
- (5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the

appropriate authority, fees and surcharges in the same manner as are charged

and collected upon end user customers of local exchange telecommunications

service and remitted by local exchange telecommunications companies,

including but not necessarily limited to:

(a) Telecommunications programs under section 209.255,

RSMo:

(b) Missouri universal service fund under section 392.248;

(c) Local enhanced 911;

(d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the

Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an

affiliated competitive local exchange carrier, with the Commission an annual

report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries

from customers concerning billing issues, service issues, and other consumer-

related complaints. Consumer complaints may be directed to:

**Bob Cress** 

Cloud and Support Practice Manager

900 East Main Street, Suite T

Easley, SC 29640

Telephone: (864) 307-2114

Fax: (864) 307-2214

and

(9) The Applicant's interconnected voice over Internet protocol service

meets the following criteria:

- (a) Enables real-time, two-way voice communications;
- (b) Requires a broadband connection from the user's location;
- (c) Requires Internet protocol-compatible customer premises equipment; and
- (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Signature

Chris Powell CEO

State of SC County of Pickens Harch January M. Summerell Notary Public

**Notary Seal:**