

NOTICE OF PROPOSED RATE INCREASE AND PUBLIC HEARINGS

Missouri American Water Company ("MAWC") filed a proposal with the Missouri Public Service Commission ("PSC") that may affect your water bill. MAWC proposes to increase its gross annual revenues from all its water service territories (excluding sales and other gross receipts taxes) by \$48,558,667 in the aggregate.

For the typical St. Louis County residential customer using 22,500 gallons per quarterly billing cycle, the proposed increase would be approximately \$16.18 per billing cycle, if this rate request is approved in full. The proposed increase would represent an overall increase of 22.90 percent for the St. Louis County District.

If you would like to comment on MAWC's proposal, you may do so in several ways. You may:

- In person: Testify at the local public hearings which have been set as follows:

* **March 31, 2010**
St. Louis Community College Meramec Campus
Business Administration Building, Room 105
11333 Big Bend Road
St. Louis, MO 63122 *ATTENDED -*

April 1, 2010
University of Missouri St. Louis
Millenium Student Center Building, North Campus
Century Room
One University Boulevard
St. Louis, Missouri 63121

Question-and-answer session begins at 6:00 p.m.
The public hearing will begin at 6:30 p.m.

- By mail: Mail a written comment to the PSC at the following address: Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102
- Electronically: Submit a comment to the PSC through the Internet by accessing the PSC's Electronic Filing and Information System (also called "EFIS") at <https://www.efis.psc.mo.gov/mpsc/Comments.html> (please reference File No. WR-2010-0131).
- Through the Office of the Public Counsel: P.O. Box 2230, Jefferson City, Missouri 65102, telephone 573-751-4857 or toll-free 866-922-2959.

Comments are viewable by the public. **Do not include any information in a public comment that you do not wish to be made public.**

If you have a question or complaint about your utility service, please contact the PSC's Consumer Services Hotline at 1-800-392-4211.

The local public hearings will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in these hearings, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

Witness **Exhibit No.** 1
Date 3-31-10 **Reporter** BOZ
File No. WR-2010-0131

