Issue Statement Iss	sue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
1		All	None	Navigator disagrees with the use of the word "Lawful". UNEs are UNEs, and if the FCC determines that CLECs are no longer "impaired" without access to a particular network element, it will find that the network element need no longer be unbundled and SBC would have no further obligation to price them at cost-based rates.	Lawful	
2		Whereas Clauses	WHEREAS,CLECrepresents that it is, or intends tobecome, a provider of TelephoneExchange Service to residential andbusiness End Users with the use ofUnbundledNetworkElementspurchasedSBCand the resale ofTelecommunicationsServicesother carriers.WHEREAS, the Partieswant to provide,TelephoneExchangeServices and ExchangeAccess to residential and businessEnd Usersutilizing facilities whichare subject to this Agreement; andWHEREAS, the Partiesare entering into this Agreement toset forth the respective obligationsof the Parties and the terms andconditionsunder which the Partieswill provide to each other servicesasrequiredbytheTelecommunications Act of 1996 asspecifically set forth herein; and		WHEREAS, CLEC represents that it is, or intends to become, a provider of Telephone Exchange Service to residential and business End Users offered exclusively over its own Telephone Exchange Service facilities or predominantly over its own Telephone Exchange Service facilities in combination with the use of Lawful Unbundled Network Elements purchased from other entity(ies) and the resale of Telecommunications Services of other carriers. WHEREAS, the Parties want to Interconnect their networks at mutually agreed upon Points of Interconnection to provide, directly or indirectly, Telephone Exchange Services and Exchange Access to residential and business End Users over their respective Telephone Exchange Service facilities which are subject to this Agreement; and WHEREAS, the Parties are entering into this Agreement to set forth the respective obligations of the Parties and the terms and conditions under which the Parties will Interconnect their networks and facilities and provide to each other services as required by the Telecommunications Act of 1996 as specifically set forth herein; and	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
	3	1.2. 1.3	<ul> <li>1.2 Subject to the provisions of Attachment 6: Unbundled Network Elements (UNE) and upon CLEC request, SBC MISSOURI shall meet its UNE combining obligations as and to the extent required by this agreement and FCC rules and orders, and Verizon Comm. Inc. v. FCC, 535 U.S. 467(May 13, 2002) ("Verizon Comm. Inc.") and, to the extent not inconsistent therewith, the rules and orders of relevant state Commission and any other Applicable Law.</li> <li>1.3 Subject to Attachment 6: Unbundled Network Elements, in the event that SBC MISSOURI denies a request to perform the functions necessary to combine UNEs or to perform the functions necessary to combine UNEs with elements possessed by CLEC, SBC MISSOURI shall provide written notice to CLEC of such denial and the basis thereof. Any dispute over such denial shall be addressed using the dispute resolution procedures applicable to this Agreement. In any dispute resolution proceeding, SBC MISSOURI shall have the burden to prove that such denial meets one or more applicable standards for denial, including without limitation those under the FCC rules and orders, Verizon Comm. Inc. and the Agreement, including Section 2.12(Note: section reference to be finalized at</li> </ul>	1.3 SBC has agreed to Navigator's insert for both of these sections and therefore will remove this from the DPL with respect to the insert of "this agreement and". The dispute will be rolled into issue 1 for the word Lawful.	<ul> <li>1.2 Subject to the provisions of Attachment 6: Lawful Unbundled Network Elements (UNE) and upon CLEC request, SBC MISSOURI shall meet its Lawful UNE combining obligations as and to the extent required by FCC rules and orders, and Verizon Comm. Inc. v. FCC, 535 U.S. 467(May 13, 2002) ("Verizon Comm. Inc.") and, to the extent not inconsistent therewith, the rules and orders of relevant state Commission and any other Applicable Law.</li> <li>1.3 Subject to Attachment 6: Lawful Unbundled Network Elements, in the event that SBC MISSOURI denies a request to perform the functions necessary to combine Lawful UNEs or to perform the functions necessary to combine Lawful UNEs with elements possessed by CLEC, SBC MISSOURI shall provide written notice to CLEC of such denial and the basis thereof. Any dispute over such denial shall be addressed using the dispute resolution procedures applicable to this Agreement. In any dispute resolution proceeding, SBC MISSOURI shall have the burden to prove that such denial meets one or more applicable standards for denial, including without limitation those under the FCC rules and orders, Verizon Comm. Inc. and the Agreement, including Section 2.12(Note: section reference to be finalized at conclusion) of Attachment 6: Lawful UNEu combining obligations as and to the extent required by FCC rules and orders, and Verizon Comm. Inc. v. FCC, 535 U.S. 467(May 13, 2002) ("Verizon Comm. Inc.") and, to the extent not inconsistent therewith, the rules and orders of relevant state Commission and any other Applicable Law.</li> </ul>	

<u>000 GT&C</u>

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			conclusion) of Attachment 6: Unbundled Network Elements Appendix. In any dispute resolution proceeding, CLEC shall have the burden to prove that such combination request meets UNE combining obligations as and to the extent required by <u>this agreement</u> <u>and</u> _FCC rules and orders, and <i>Verizon Comm. Inc. v. FCC</i> , 535 U.S. 467(May 13, 2002) (" <i>Verizon</i> <i>Comm. Inc.</i> ") and, to the extent not inconsistent therewith, the rules and orders of relevant state Commission and any other Applicable Law.			
	4	1.8	Intentionally Omitted	1.8 It is Navigator's position that SBC must provide to CLECs on an unbundled basis. UNEs are UNEs, and if the FCC determines that CLECs are no longer "impaired" without access to a particular network element, it will find that the network element need no longer be unbundled and SBC would have no further obligation to price them at cost-based rates	<b>1.8</b> Throughout this Agreement, wherever there are references to unbundled network elements that are to be provided by SBC MISSOURI under this Agreement, the Parties agree and acknowledge that their intent is for the Agreement to comply with Section 1.7 above, and require only the provision of Lawful UNEs, regardless of whether the term "Lawful" is used as part of the reference to unbundled network elements.	
	5	2.3 sec. all & numbering sequence.	<ul> <li>2.3 At all times during the term of this Agreement, each Party shall keep and maintain in force at its own expense the following minimum insurance coverage and limits and any additional insurance and/or bonds required by Applicable Law:</li> <li>2.3.1 For CLECs that are reselling SBC Missouri Resale Services and/or purchasing UNE-P under</li> </ul>	<ul> <li>2.3</li> <li>2.3.1 It is Navigator's position that each party should be free to quantify the amount of risk it is willing to assume and procure its own insurance policies according to such risk assessment calculations. As a UNE-P provider and long-distance reseller, Navigator relies entirely on SBC for interconnection and exchange of traffic with other carriers, and for any maintenance and repairs to the</li> </ul>	<ul> <li>2.3 At all times during the term of this Agreement, each Party shall keep and maintain in force at its own expense the following minimum insurance coverage and limits and any additional insurance and/or bonds required by Applicable Law:</li> <li>2.3.1 Workers' Compensation insurance with benefits afforded under the laws of each state covered by this Agreement and Employers Liability insurance with minimum limits of \$100,000 for Bodily Injury-each accident, \$500,000 for Bodily Injury by disease-policy limits and \$100,000 for</li> </ul>	

Page 3 of 23 032105

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			this agreement, the minimum insurance coverage and limits are as follows:	facilities used to provide services to end users. Navigator does not itself collocate and is thus incapable of causing damage to the network or SBC's collocation facilities. There is no need for Navigator to procure workers' compensation insurance in the amounts required by SBC because workers' compensation insurance will only protect Navigator and its employees from direct liability for injury to Navigator employees - it does not protect SBC from liability to Navigator for its negligent or willful acts.	Bodily Injury by disease-each employee. 2.3.2 Commercial General Liability insurance with minimum limits of: \$10,000,000 General Aggregate limit; \$5,000,000 each occurrence sub-limit for all bodily injury or property Damage incurred in any one occurrence; \$1,000,000 each occurrence sub-limit for Personal Injury and Advertising; \$10,000,000 Products/Completed Operations Aggregate limit, with a \$5,000,000 each occurrence sub-limit for Products/Completed Operations. Fire Legal Liability sub-limits of \$2,000,000 are also required if this Agreement involves collocation. The other Party must be named as an Additional Insured on the Commercial General Liability policy.	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			in any one occurrence; \$1,000,000 each occurrence sub-limit for Personal Injury and Advertising; Fire Legal Liability sub-limits of \$2,000,000 are also required if this Agreement involves collocation. The other Party must be named as an Additional Insured on the Commercial General Liability policy.			
	6	3.4, 3.9	<ul> <li>3.4 The Cash Deposit or Letter of Credit must be in an amount equal to <u>one</u> (1) months anticipated charges (including, but not limited to, recurring, non-recurring and usage sensitive charges, termination charges and advance payments), as reasonably determined by SBC MISSOURI, for the Interconnection, Resale Services, Unbundled Network Elements, Collocation or any other functions, facilities, products or services to be furnished by SBC MISSOURI under this Agreement.</li> <li>3.9 Notwithstanding anything else set forth in this Agreement, if SBC MISSOURI makes a request for assurance of payment in accordance with the terms of this Section, then SBC MISSOURI shall have no obligation thereafter to perform under this Agreement until such time as CLEC has furnished SBC MISSOURI with the assurance of payment requested; provided, however, that SBC MISSOURI will</li> </ul>	<ul> <li>3.4 SBC is only left exposed for thirty days. SBC may suspend completion of pending orders and reject any new service orders upon the tenth day following the initial letter asking the non-paying CLEC to pay or dispute. SBC has broad termination rights under the Agreement, and may do so on short notice - in some cases, on as little as ten days' notice. Navigator proposes that SBC should be limited to a deposit equal to one month's charges for all services rendered to accurately balance the hardship on Navigator with SBC's actual potential financial exposure. In this way will the deposit requirement aligns with SBC's actual potential for financial exposure.</li> <li>3.9 Navigator is a small CLEC with limited resources. There are times when the single responsibility party is out of the office for two weeks. A 20 day deadline allows for these circumstances without severe repercussions to SBC.</li> </ul>	<ul> <li>3.4 The Cash Deposit or Letter of Credit must be in an amount equal to three (3) months anticipated charges (including, but not limited to, recurring, non-recurring and usage sensitive charges, termination charges and advance payments), as reasonably determined by SBC MISSOURI, for the Interconnection, Resale Services, Lawful Unbundled Network Elements, Collocation or any other functions, facilities, products or services to be furnished by SBC MISSOURI under this Agreement.</li> <li>3.9 Notwithstanding anything else set forth in this Agreement, if SBC MISSOURI makes a request for assurance of payment in accordance with the terms of this Section, then SBC MISSOURI shall have no obligation thereafter to perform under this Agreement until such time as CLEC has furnished SBC MISSOURI with the assurance of payment requested; provided, however, that SBC MISSOURI will permit CLEC a minimum of ten_(10) Business Days to respond to a request for assurance of payment before invoking this Section.</li> </ul>	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			permit CLEC a minimum of <u>twenty</u> ( <u>20</u> ) Business Days to respond to a request for assurance of payment before invoking this Section.			
	7	4.8, 4.10.2	<ul> <li>4.8 <u>Intentionally Omitted</u></li> <li>4.10.2 Each Party shall promptly pay all <u>non-disputed</u> amounts owed under this Agreement.</li> </ul>	<ul> <li>4.8 It is unclear from SBC's proposed language what constitutes a "material" obligation or term of the Agreement, as that term is not defined. Without such a definition in the Agreement, however, SBC would be free to declare Navigator in breach of a "material" obligation or term, and proceed to terminate the Agreement and related services thereunder.</li> <li>4.10.2 SBC accepts Navigators language.</li> </ul>	4.8 Notwithstanding any other provision of this Agreement, either Party may terminate this Agreement and the provision of any Interconnection, Resale Services, Lawful Unbundled Network Elements, functions, facilities, products or services provided pursuant to this Agreement, at the sole discretion of the terminating Party, in the event that the other Party fails to perform a material obligation or breaches a material term of this Agreement and the other Party fails to cure such nonperformance or breach within forty-five (45) calendar days after written notice thereof. Any termination of this Agreement pursuant to this Section 4.8 shall take effect immediately upon delivery of written notice to the other Party that it failed to cure such nonperformance or breach within forty-five (45) calendar days after written notice thereof.	
	8	5.0, 5.1.1.1, 5.1.2,	5.0 Assignment	5.0	<ul><li>4.10.2 Each Party shall promptly pay all amounts owed under this Agreement.</li><li>5.0 Assignment</li></ul>	
		5.1.2.1, 5.1.3, 5.1.3.1, 5.1.4, 5.1.4.1	5.1.1.1 <u>Neither party hereto</u> may not assign or transfer this Agreement or any rights or obligations hereunder, whether by operation of law or otherwise, to a non-affiliated third party without the prior written consent of SBC MISSOURI <u>the other Party hereto</u> , which shall consent shall not be	5.1.1.1 SBC's proposed assignment language should be made reciprocal, such that either SBC or Navigator may assign the Agreement to non- affiliated entities with prior written consent of the other party. In addition, SBC should not be permitted to restrict assignments by CLECs to affiliates that have interconnection agreements with SBC. SBC's	<ul> <li>5.1.1.1 CLEC may not assign or transfer this Agreement or any rights or obligations hereunder, whether by operation of law or otherwise, to a non-affiliated third party without the prior written consent of SBC MISSOURI. Any attempted assignment or transfer that is not permitted is void <i>ab initio</i>.</li> <li>5.1.2 Corporate Name Change and/or change in "d/b/a" only</li> </ul>	

Section	chment and on(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
		<ul> <li>unreasonably withheld, except as provided herein. Any attempted assignment or transfer that is not permitted is void <i>ab initio</i>.</li> <li>5.1.2 Corporate Name Change and/or change in "d/b/a" only</li> <li>5.1.2.1 Any assignment or transfer of an Agreement wherein only the CLEC name is changing, and which does not include a change to a CLEC OCN/ACNA, constitutes a CLEC Name Change. For a CLEC Name Change, CLEC will incur a record order charge for each CLEC CABS BAN. For resale or any other products not billed in CABS, to the extent a record order is available, a record order charge will apply per <u>Resale BAN</u>. Rates for record orders are contained in the Appendix Pricing, Schedule of Prices. CLEC shall also submit a new Operator Service Questionnaire (OSQ) to update any OS/DA Rate Reference information and Branding pursuant to the rates terms and conditions of Appendices Resale and UNE, as applicable, at the rates specified in the Appendix Pricing, Schedule of Prices to this Agreement.</li> <li>5.1.3 Company Code Change</li> <li>5.1.3.1 Any assignment or transfer of an interconnection agreement associated with the</li> </ul>	<ul> <li>proposed restrictions impair Navigator's ability to engage in Merger and Acquisition ("M&amp;A") activity and otherwise impair its ability to develop operational efficiencies.</li> <li>5.1.2</li> <li>5.1.2.1 Navigator sees no reason that if one charge is incurred per CLEC CABS BAN, the same cannot apply to a Resale BAN.</li> <li>5.1.3</li> <li>5.1.3.1 Navigator objects to the use of "Lawful" as described above. Navigator has accepted SBC 90 calendar days advance written notice of assignment.</li> <li>5.1.4 Navigator objects to the use of "Lawful" as described above.</li> <li>5.1.4 Navigator objects to the use of "Lawful" as described above.</li> <li>5.1.4 Navigator objects to the use of "Lawful" as described above.</li> </ul>	<ul> <li>5.1.2.1 Any assignment or transfer of an Agreement wherein only the CLEC name is changing, and which does not include a change to a CLEC OCN/ACNA, constitutes a CLEC Name Change. For a CLEC Name Change, CLEC will incur a record order charge for each CLEC CABS BAN. For resale or any other products not billed in CABS, to the extent a record order is available, a record order charge will apply per end user record. Rates for record orders are contained in the Appendix Pricing, Schedule of Prices. CLEC shall also submit a new Operator Service Questionnaire (OSQ) to update any OS/DA Rate Reference information and Branding pursuant to the rates terms and conditions of Appendices Resale and Lawful UNE, as applicable, at the rates specified in the Appendix Pricing, Schedule of Prices to this Agreement.</li> <li>5.1.3.1 Any assignment or transfer of an interconnection agreement, where the OCN/ACNA formerly assigned to such "assets" is changing constitutes a CLEC Company Code Change. For the purposes of Section 5.1.3.1, "assets" means any Interconnection, Resale Service, Lawful Unbundled Network Element, function, facility, product or service provided under that interconnection agreement. SBC MISSOURI with ninety (90) calendar days advance written notice of any assignment associated with a CLEC Company Code Change and obtain SBC MISSOURI's consent. SBC MISSOURI shall not unreasonably withhold consent to a CLEC Company Code Change is contingent upon cure of any outstanding charges owed under this Agreement and any</li> </ul>	

Page 7 of 23 032105

<u>000 GT&C</u>

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			transfer or acquisition of "assets" provisioned under that interconnection agreement, where the OCN/ACNA formerly assigned 		<ul> <li>outstanding charges associated with the "assets" subject to the CLEC Company Code Change. In addition, CLEC acknowledges that CLEC may be required to tender additional assurance of payment if requested under the terms of this Agreement.</li> <li>5.1.4 Assignment of any Interconnection, Resale Service, Lawful Unbundled Network Element, function, facility, product or service.</li> <li>5.1.4.1 Any assignment or transfer of any Interconnection, Resale Service, Lawful Unbundled Network Element, function, facility, product or service provisioned pursuant to this Agreement without the transfer or the assignment of this Agreement shall be deemed a CLEC to CLEC Mass Migration. The CLEC that is a Party to this Agreement shall provide SBC MISSOURI with ninety (90) calendar days advance written notice of any CLEC to CLEC Mass Migration. CLEC's written notice shall include the anticipated effective date of the assignment or transfer. The acquiring CLEC must cure any outstanding charges associated with any Interconnection, Resale Service, Lawful Unbundled Network Element, function, facility, product or service to be transferred. In addition, the acquiring CLEC may be required to tender additional assurance of payment if requested under the terms of the acquiring CLEC's agreement.</li> </ul>	
			Interconnection, Resale Service,			

Page 8 of 23 032105

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			Unbundled Network Element,			
			function, facility, product or			
			service.			
			5.1.4.1 Any assignment or			
			transfer of any Interconnection,			
			Resale Service, Unbundled			
			Network Element, function, facility,			
			product or service provisioned			
			pursuant to this Agreement without			
			the transfer or the assignment of this			
			Agreement shall be deemed a CLEC			
			to CLEC Mass Migration. The			
			CLEC that is a Party to this			
			Agreement shall provide SBC			
			MISSOURI with <u>thirty 30</u> ) calendar			
			days advance written notice of any			
			CLEC to CLEC Mass Migration.			
			CLEC's written notice shall include			
			the anticipated effective date of the			
			assignment or transfer. The			
			acquiring CLEC must cure any outstanding <u>no-disputed</u> charges			
			associated with any Interconnection,			
			Resale Service, Unbundled Network			
			Element, function, facility, product			
			or service to be transferred. In			
			addition, the acquiring CLEC may			
			be required to tender additional			
			assurance of payment if requested			
			under the terms of the acquiring			
			CLEC's agreement.			
	9	7.1 Limitation of	7.1 Limitation of Liabilities	7.1.1 It is Navigator's position that	7.1 Limitation of Liabilities	
		Liabilities		parties' liabilities should not be		
		7.1.1	7.1.1 Except as specifically	limited in the case of willful or	7.1.1 Except as specifically provided in	
			provided in Attachment 25 DSL-	intentional misconduct including gross	Attachment 25 DSL-MO, the Parties' liability to each	
			MO, the Parties' liability to each	negligence.	other during any Contract Year resulting from any and	
			other during any Contract Year		all causes, other than as specified below in Sections	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			resulting from any and all causes, other than as specified below in Sections 7.3.1 and 7.3.6, following, <u>except</u> for willful or intentional misconduct (including gross negligence), will not exceed the total of any amounts charged to CLEC by SBC MISSOURI under this Agreement during the Contract Year in which such cause accrues or arises. For purposes of this Section, the first Contract Year commences on the first day this Agreement becomes effective and each subsequent Contract Year commences on the day following that anniversary date.		7.3.1 and 7.3.6, following, <b>and</b> for willful or intentional misconduct (including gross negligence), will not exceed the total of any amounts charged to CLEC by SBC MISSOURI under this Agreement during the Contract Year in which such cause accrues or arises. For purposes of this Section, the first Contract Year commences on the first day this Agreement becomes effective and each subsequent Contract Year commences on the day following that anniversary date.	
	10	7.3.4, 7.3.5, 7.3.8	7.3.4       Intentionally Deleted         7.3.5       Intentionally Deleted         7.3.8       Intentionally Deleted	<ul> <li>7.3.4 Navigator does not agree and does not understand necessity of including this paragraph.</li> <li>7.3.5 Navigator does not agree and does not understand necessity of including this paragraph.</li> <li>7.3.8 Navigator does not agree and does not understand necessity of including this paragraph.</li> </ul>	<ul> <li>7.3.4 CLEC acknowledges that its right under this Agreement to interconnect with SBC MISSOURI's Missouri network and to unbundle and/or combine SBC MISSOURI's Lawful Unbundled Network Elements (including combining with CLEC's network elements) may be subject to or limited by Intellectual Property rights (Intellectual Property means, induding without limitation, patent, copyright, trade secret, trade mark, service mark, trade name and trade dress rights) and contract rights of Third Parties.</li> <li>7.3.5 The Parties acknowledge that on April 27, 2000, the FCC released its Memorandum Opinion and Order in CC Docket No. 96-98 (File No. CCBPol. 97-4), <i>In the Matter of Petition of MCI for Declaratory Ruling.</i></li> <li>7.3.8 CLEC hereby agrees to release, indemnify</li> </ul>	

000 GT&C

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
					and hold SBC MISSOURI harmless from and against all Damages arising out of, caused by, or relating to any Claim that CLEC's interconnection with SBC MISSOURI's network, or CLEC's use of SBC MISSOURI's Lawful Unbundled Network Elements, or unbundling and/or combining of SBC MISSOURI's Lawful Unbundled Network Elements (including combining with CLEC's network elements) or CLEC's use of other functions, facilities, products or services furnished under this Agreement violates or infringes upon any Third Party Intellectual Property rights or constitutes a breach of contract rights of Third Parties.	
		9.0 Payment of Rates and Charges 9.1, 9.2, 9.4	<ul> <li>9.0 Payment of Rates and Charges</li> <li>9.1 Except as otherwise specifically provided elsewhere in this Agreement, the Parties will pay all <u>non-disputed</u> rates and charges due and owing under this Agreement within thirty (30) days from the date of the invoice. For purposes of this Agreement, the "Bill Due Date" shall be defined to mean thirty (30) calendar days from the date of the invoice.</li> <li>9.2 If CLEC fails to remit payment for any <u>non-disputed</u> charges for services by the Bill Due Date, or if a payment is received from CLEC after the Bill Due Date, or if a payment or any portion of a payment is received in funds which are not immediately available to SBC MISSOURI as of the Bill Due</li> </ul>	<ul> <li>9.0</li> <li>9.1, 9.2 Since 1997 - despite having done business with SBC over the entire history - Navigator has had some form of dispute over nearly every invoice received. Every month, SBC's bills contain inaccuracies which require reconciliation by Navigator and initiation of the dispute resolution process. In fact, Navigator is over-billed by an average of about 30 percent, and most of its disputes are resolved in Navigator's favor after a second attempt. Since experience dictates that these disputes take twelve to eighteen months to resolve, to tie up such substantial amounts and would be extremely burdensome to a smaller CLEC like Navigator.</li> <li>9.4 Both parties agree the referenced section should be 13.4.1</li> </ul>	<ul> <li>9.0 Payment of Rates and Charges</li> <li>9.1 Except as otherwise specifically provided elsewhere in this Agreement, the Parties will pay all rates and charges due and owing under this Agreement within thirty (30) days from the date of the invoice. For purposes of this Agreement, the "Bill Due Date" shall be defined to mean thirty (30) calendar days from the date of the invoice.</li> <li>9.2 If CLEC fails to remit payment for any charges for services by the Bill Due Date, or if a payment or any portion of a payment is received from CLEC after the Bill Due Date, or if a payment or any portion of a payment is received in funds which are not immediately available to SBC MISSOURI as of the Bill Due Date (individually and collectively, "Past Due"), then a late payment charge shall be assessed as provided in Sections 9.2.1 through 9.2.2, as applicable.</li> <li>9.4 If any portion of an amount due to a Party (the "Billing Party") under this Agreement is subject to a bona fide dispute between the Parties, the Party billed (the "Non-Paying Party")must, prior to the Bill Due</li> </ul>	

Page 11 of 23 032105

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			Date (individually and collectively, "Past Due"), then a late payment charge shall be assessed as provided in Sections 9.2.1 through 9.2.2, as applicable. 9.4 If any portion of an amount due to a Party (the "Billing Party") under this Agreement is subject to a bona fide dispute between the Parties, the Party billed (the "Non-Paying Party")must, prior to the Bill Due Date, give written notice to the Billing Party of the amounts it disputes ("Disputed Amounts") and include in such written notice the specific details and reasons for disputing each item The Non-Paying Party should utilize any existing and preferred form provided by the Billing Party to provide written notice of disputes to the Billing Party. The Non- Paying Party must pay when due:(i) all undisputed amounts to the Billing Party, and (ii) those disputed amounts that are required to be paid into escrow pursuant to this Section, which must be deposited into an interest bearing escrow account with a Third Party escrow agent mutually agreed upon by the Parties. To be acceptable, the Third Party escrow agent must meet all of the following criteria:		Date, give written notice to the Billing Party of the amounts it disputes ("Disputed Amounts") and include in such written notice the specific details and reasons for disputing each item <b>that are listed in Section</b> <b>9.2.1</b> . The Non-Paying Party should utilize any existing and preferred form provided by the Billing Party to provide written notice of disputes to the Billing Party. The Non-Paying Party must pay when due:(i) all undisputed amounts to the Billing Party, and (ii) those disputed amounts that are required to be paid into escrow pursuant to this Section, which must be deposited into an interest bearing escrow account with a Third Party escrow agent mutually æreed upon by the Parties. To be acceptable, the Third Party escrow agent must meet all of the following criteria:	
	12	9.9	9.9 <u>Intentionally Omitted</u>	9.9 SBC should not be permitted to	9.8 Failure by the Non-Paying Party to pay any	
				terminate the Agreement in the event	charges determined to be owed to the Billing Party	

<u>000 GT&C</u>

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
				of a failure to pay an undisputed amount in the timeframes set forth under SBC's proposed language.	within the times specified in Section 9.7 shall be grounds for termination of the Interconnection, Resale Services, Lawful Unbundled Network Elements, Collocation, functions, facilities, products and services provided under this Agreement.	
	13	13.4, 13.4.1	13.4 Billing Disputes 13.4.1 Each Party agrees to notify the other Party of a billing dispute by using the standard document, if any, made available by the Billing Party and may invoke the informal dispute resolution process described in Section 12.3. The Parties will endeavor to resolve the dispute within thirty (30) to sixty (60) calendar days after receipt of the Non-Paying Party's written notice. In order to resolve a billing dispute, the Non-Paying Party shall furnish the Billing Party written notice of (i) the date of the bill in question, (ii) CBA or BAN number of the bill in question, (iii) telephone number, circuit ID number or trunk number in question, (iv) any USOC information relating to the item questioned, (v) amount billed (vi) amount in question (vii) the reason that the Non-Paying Party disputes the billed amount and (viii) PON.	13.4 13.4.1 Since 1997 - despite having done business with SBC over the entire history - Navigator has had some form of dispute over nearly every invoice received. Every month, SBC's bills contain inaccuracies which require reconciliation by Navigator and initiation of the dispute resolution process. In fact, Navigator is over-billed by an average of about 30 percent, and most of its disputes are resolved in Navigator's favor after a second attempt. Since experience dictates that these disputes take twelve to eighteen months to resolve, to tie up such substantial amounts and would be extremely burdensome to a smaller CLEC like Navigator.	13.4 Billing Disputes 13.4.1 Each Party agrees to notify the other Party of a billing dispute by using the standard document, if any, made available by the Billing Party and may invoke the informal dispute resolution process described in Section 12.3. The Parties will endeavor to resolve the dispute within thirty (30) to sixty (60) calendar days after receipt of the Non-Paying Party's written notice. In order to resolve a billing dispute, the Non-Paying Party shall furnish the Billing Party written notice of (i) the date of the bill in question, (ii) CBA or BAN number of the bill in question, (iii) telephone number, circuit ID number or trunk number in questiond, (iv) any USOC information relating to the item questioned, (v) amount billed (vi) amount in question (vii) the reason that the Non-Paying Party disputes the billed amount and (viii) PON. <b>To be deemed a "dispute" under this Section</b> <b>13.4, the Non-Paying Party must provide evidence that it has paid the disputed amount.</b>	
	14	14.0         Non-payment           and Procedures for         Disconnection           Disconnection         14.1,           14.2,         14.2.4,           14.11	14.1 Failure to pay <u>non-disputed</u> <u>charges</u> to be paid may be grounds for disconnection of Resale Services, Unbundled Network Elements under this Agreement. If	14.1 See above.	14.1 Failure to pay <b>all or any portion of any</b> <b>amount required</b> to be paid may be grounds for disconnection of Resale Services, <b>Lawful</b> Unbundled Network Elements under this Agreement. If a Party fails to pay any charges billed to it under this	

Page 13 of 23 032105

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			a Party fails to pay any non-disputed		Agreement, including but not limited to any Late	
			charges billed to it under		Payment Charges or miscellaneous charges ("Unpaid	
			Elements furnished under this		Charges"), and any portion of such Unpaid Charges	
			Agreement, the Non-Paying Party		remain unpaid after the Bill Due Date, the Billing Party	
			must remit all Unpaid Non-disputed		will notify the Non-Paying Party in writing that in order	
			Charges to the Billing Party within		to avoid disruption or	
			ten (10) Business Days following		disconnection of the Resale Services, Lawful	
			receipt of the Billing Party's notice		Unbundled Network Elements furnished under this	
			of Unpaid Charges.		Agreement, the Non-Paying Party must remit all	
					Unpaid Charges to the Billing Party within ten (10)	
			14.2 If the Non-Paying Party		Business Days following receipt of the Billing Party's	
			desires to dispute any additional		notice of Unpaid Charges.	
			portion of the non-disputed Unpaid			
			Charges, the Non- Paying Party		14.2 If the Non-Paying Party desires to dispute any	
			must complete all of the following		portion of the Unpaid Charges, the Non-Paying Party	
			actions not later than ten (10)		must complete all of the following actions not later than	
			Business Days following receipt of		ten (10) Business Days following receipt of the	
			the Billing Party's notice of Unpaid		Billing Party's notice of Unpaid Charges:	
			Charges:			
					14.2.4 if the nonpaying party is required to deposit	
			14.2.4 if the nonpaying party is		Disputed Amounts into an interest bearing escrow	
			required to deposit Disputed		account, it must provide written evidence that it has	
			Amounts into an interest bearing		established an interest bearing escrow account that	
			escrow account, it must provide		complies with all the terms set forth in Section 9.4 and	
			written evidence that it has		deposited a sum equal to the Disputed Amounts [other	
			established an interest bearing		than disputed charges arising from Appendix	
			escrow account that complies with		Reciprocal Compensation] into that account. Until	
			all the terms set forth in Section 9.4		evidence that the full amount of the Disputed	
			and deposited a sum equal to the		Charges [other than disputed charges arising from	
			Disputed Amounts [other than		Appendix Reciprocal Compensation] has been	
			disputed charges arising from		deposited into an escrow account that complies with	
			Appendix Reciprocal		Section 9.4 is furnished to the Billing Party, such	
			Compensation] into that account.		Unpaid Charges will not be deemed to be "disputed"	
					under Section 10.	
			14.5.1 will not delay or relieve			
			CLEC's obligation to pay all non-		14.5.1 will not delay or relieve CLEC's obligation to	
			disputed charges on each and every		pay all charges on each and every invoice on or before	
			invoice on or before the applicable		the applicable Bill Due Date, and	
			Bill Due Date, and			

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
	15	15.0, 15.4	15.0Notices15.4SBC MISSOURIcommunicates official informationto CLECs via its Accessible Letternotification process. This processcovers a variety of subjects,including updates onproducts/services promotions;deployment of newproducts/services; modifications andprice changes to existingproducts/services; cancellation orretirement of existingproducts/services; and operationalissues.The parties acknowledgethat the Accessible LetterNotification process in no wayauthorizes SBC Oklahoma tounilaterally change, revise,supercede, amend, modify orotherwise alter the provisions of thisagreement.	<ul> <li>15.0</li> <li>15.4 4 SBC's proposed language would allow SBC to unilaterally make changes to its contract obligations by notifying CLECs of its decisions to add or eliminate services, increase or decrease prices, etc., through Accessible Letters posted on the Internet. Because CLECs must conform their conduct to the contents of Accessible Letters, SBC's proposed language would permit it use Accessible Letters to impact contractual obligations with Navigator<sup>1</sup> without having to modify the Agreement with mutually agreeable verbiage, as contemplated under Section 43.1 of the General Terms and Conditions.</li> </ul>	15.0 Notices 15.4 SBC MISSOURI communicates official information to CLECs via its Accessible Letter notification process. This process covers a variety of subjects, including updates on products/services promotions; deployment of new products/services; modifications and price changes to existing products/services; cancellation or retirement of existing products/services; and operational issues	
	16	17.0	17.0 Force Majeure Except as otherwise specifically provided in this Agreement, neither Party will be liable for any delay or failure in performance of any part of this Agreement caused by a Force Majeure condition, including acts of the United States of America or any state, territory, or political subdivision thereof, acts of God or	17.0 SBC proposes to require timely payments of invoiced amounts even in the midst of a Force Majeure event. Banking institutions and billing and payment departments of competing companies are not immune from catastrophe. Navigator asks that it be excused from payment obligations only for the duration of time when it is, in fact, prevented from being able to make payment	17.0 Force Majeure Except as otherwise specifically provided in this Agreement, neither Party will be liable for any delay or failure in performance of any part of this Agreement (other than an obligation to make money payments) caused by a Force Majeure condition, including acts of the United States of America or any state, territory, or political subdivision thereof, acts of God or a public enemy, fires, floods, labor disputes such as strikes and lockouts, freight embargoes, earthquakes, volcanic	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			a public enemy, fires, floods, labor disputes such as strikes and lockouts, freight embargoes, earthquakes, volcanic actions, wars, civil disturbances, cable cuts, or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform. If a Force Majeure Event shall occur, the Party affected shall give prompt notice to the other Party of such Force Majeure Event specifying the nature, date of inception and expected duration of such Force Majeure Event, whereupon such obligation or performance shall be suspended to the extent such Party is affected by such Force Majeure Event during the continuance thereof or excused from such performance depending on the nature, severity and duration of such Force Majeure Event (and the other Party shall likewise be excused from performance of its obligations to the extent such Party's obligations relate to the performance so interfered with). The affected Party shall use its reasonable efforts to avoid or remove the cause of nonperformance and the Parties shall give like notice and proceed to perform with dispatch once the causes are removed or cease.	due to the occurrence of the Force Majeure.	actions, wars, civil disturbances, cable cuts, or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform. If a Force Majeure Event shall occur, the Party affected shall give prompt notice to the other Party of such Force Majeure Event specifying the nature, date of inception and expected duration of such Force Majeure Event, whereupon such obligation or performance shall be suspended to the extent such Party is affected by such Force Majeure Event during the continuance thereof or excused from such performance depending on the nature, severity and duration of such Force Majeure Event (and the other Party shall likewise be excused from performance of its obligations to the extent such Party's obligations relate to the performance so interfered with). The affected Party shall use its reasonable efforts to avoid or remove the cause of nonperformance and the Parties shall give like notice and proceed to perform with dispatch once the causes are removed or cease.	
	17	23.0, 23.1	23. INTERVENING LAW	23. 23.1 SBC has accepted Navigator's	23. INTERVENING LAW	
			23.1 This Agreement is the result	language deleting "immediately	23.1 This Agreement is the result of negotiations	

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
		.,	of negotiations between the Parties	invalidated" and Lawful in the	between the Parties and may incorporate certain	
			and may incorporate certain	section.	provisions that resulted from arbitration by the	
			provisions that resulted from	section.	appropriate state Commission(s). In entering into this	
			arbitration by the appropriate state		Agreement and any Amendments to such Agreement	
			Commission(s). In entering into this		and carrying out the provisions herein, neither Party	
			Agreement and any Amendments to		waives, but instead expressly reserves, all of its rights,	
			such Agreement and carrying out		remedies and arguments with respect to any orders,	
			the provisions herein, neither Party		decisions, legislation or proceedings and any remands	
			waives, but instead expressly		thereof and any other federal or state regulatory,	
			reserves, all of its rights, remedies		legislative or judicial action(s), including, without	
			and arguments with respect to any		limitation, its intervening law rights relating to the	
			orders, decisions, legislation or		following actions, which the Parties have not yet fully	
			proceedings and any remands		incorporated into this Agreement or which may be the	
			thereof and any other federal or		subject of further government review: Verizon v. FCC,	
			state regulatory, legislative or		et. al, 535 U.S. 467 (2002); USTA, et. al v. FCC, 290	
			judicial action(s), including, without		F.3d 415 (D.C. Cir. 2002) and following remand and	
			limitation, its intervening law rights		appeal, USTA v. FCC, 359 F.3d 554 (D.C. Cir. 2004);	
			relating to the following actions,		the FCC's Triennial Review Order, CC Docket Nos.	
			which the Parties have not yet fully		01-338, 96-98 and 98-147 (FCC 03-36), and the FCC's	
			incorporated into this Agreement or		Biennial Review Proceeding the FCC's Supplemental	
			which may be the subject of further		Order Clarification (FCC 00-183) (rel. June 2, 2000), in	
			government review: Verizon v.		CC Docket 96-98; and the FCC's Order on Remand and	
			FCC, et. al, 535 U.S. 467 (2002);		Report and Order in CC Dockets No. 96-98 and 99-68,	
			USTA, et. al v. FCC, 290 F.3d 415		16 FCC Rcd 9151 (2001), (rel. April 27, 2001), which	
			(D.C. Cir. 2002) and following		was remanded in WorldCom, Inc. v. FCC, 288 F.3d 429	
			remand and appeal, USTA v. FCC,		(D.C. Cir. 2002), and as to the FCC's Notice of	
			359 F.3d 554 (D.C. Cir. 2004); the		Proposed Rulemaking as to Intercarrier Compensation,	
			FCC's Triennial Review Order, CC		CC Docket 01-92 (Order No. 01-132) (rel. April 27,	
			Docket Nos. 01-338, 96-98 and 98-		2001) (collectively "Government Actions").	
			147 (FCC 03-36), and the FCC's		Notwithstanding anything to the contrary in this	
			Biennial Review Proceeding; the		Agreement (including any amendments to this	
			FCC's Supplemental Order		Agreement), SBC MISSOURI shall have no obligation	
			Clarification (FCC 00-183) (rel.		to provide Lawful UNEs, combinations of Lawful	
			June 2, 2000), in CC Docket 96-98;		UNEs, combinations of Lawful UNE(s) and CLEC's	
			and the FCC's Order on Remand		own elements or Lawful UNEs in commingled	
			and Report and Order in CC		arrangements beyond those required by the Act,	
			Dockets No. 96-98 and 99-68, 16		including the lawful and effective FCC rules and	
			FCC Rcd 9151 (2001), (rel. April		associated FCC and judicial orders. Except to the extent	
			27, 2001), which was remanded in		that SBC MISSOURI has adopted the FCC ISP	

Page 17 of 23 032105

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			WorldCom, Inc. v. FCC, 288 F.3d		terminating compensation plan ("FCC Plan") in an SBC	
			429 (D.C. Cir. 2002), and as to the		MISSOURI state in which this Agreement is effective,	
			FCC's Notice of Proposed		and the Parties have incorporated rates, terms and	
			Rulemaking as to Intercarrier		conditions associated with the FCC Plan into this	
			Compensation, CC Docket 01-92		Agreement, these rights also include but are not limited	
			(Order No. 01-132) (rel. April 27,		to SBC MISSOURI's right to exercise its option at any	
			2001) (collectively "Government		time to adopt on a date specified by SBC MISSOURI	
			Actions"). Notwithstanding		the FCC Plan, after which date ISP-bound traffic will	
			anything to the contrary in this		be subject to the FCC Plan's prescribed terminating	
			Agreement (including any		compensation rates, and other terms and conditions, and	
			amendments to this Agreement),		seek conforming modifications to this Agreement. If	
			SBC MISSOURI shall have no		any action by any state or federal regulatory or	
			obligation to provide UNEs,		legislative body or court of competent jurisdiction	
			combinations of UNEs,		invalidates, modifies, or stays the enforcement of laws	
			combinations of UNE(s) and		or regulations that were the basis or rationale for any	
			CLEC's own elements or UNEs in		rate(s), term(s) and/or condition(s) ("Provisions") of the	
			commingled arrangements beyond		Agreement and/or otherwise affects the rights or	
			those required by the Act, including		obligations of either Party that are addressed by this	
			the and effective FCC rules and		Agreement, specifically including but not limited to	
			associated FCC and judicial orders.		those arising with respect to the Government Actions,	
			Except to the extent that SBC		the affected Provision(s) shall be immediately	
			MISSOURI has adopted the FCC		invalidated, modified or stayed consistent with the	
			ISP terminating compensation plan		action of the regulatory or legislative body or court of	
			("FCC Plan") in an SBC		competent jurisdiction upon the written request of	
			MISSOURI state in which this		either Party ("Written Notice"). With respect to any	
			Agreement is effective, and the		Written Notices hereunder, the Parties shall have sixty	
			Parties have incorporated rates,		(60) days from the Written Notice to attempt to	
			terms and conditions associated		negotiate and arrive at an agreement on the appropriate	
			with the FCC Plan into this		conforming modifications to the Agreement. If the	
			Agreement, these rights also include		Parties are unable to agree upon the conforming	
			but are not limited to SBC		modifications required within sixty (60) days from the	
			MISSOURI's right to exercise its		Written Notice, any disputes between the Parties	
			option at any time to adopt on a date		concerning the interpretation of the actions required or	
			specified by SBC MISSOURI the		the provisions affected by such order shall be resolved	
			FCC Plan, after which date ISP-		pursuant to the dispute resolution process provided for	
			bound traffic will be subject to the		in this Agreement.	
			FCC Plan's prescribed terminating			
			compensation rates, and other terms			
			and conditions, and seek			

conforming modifications to this Agreement, If any scion or legistative body or count of competent jurnsfiction invaluates, modifies, or stays the enforcement of laws or regulations that were the between by and/or georetication of the second states of the states of the terminal provides affects the rights or obligations of either Party that are addressed by this Agreement, appendix affects the respect to the Georetiment Actions, the affect of Provision? Solal be the scion of the regulatory or legistative body or count of competent jurnsfielding to provide the respect to the Georetiment Actions, the affect of Provision? With respect to any Written Notice is thereader, the Parties stath have starty (60) days from the Written Notice is thereader, the Agreement. If the Parties are unable to agree up on the conforming modifications to the Agreement. If the Parties rare unable to agree up on the conforming modifications required within stys (60) days from the Written Notices hereactions.	Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
between the Parties concerning the interpretation of the actions required or the provisions affected by such			Section(s)	Agreement. If any action by any state or federal regulatory or legislative body or court of competent jurisdiction invalidates, modifies, or stays the enforcement of laws or regulations that were the basis or rationale for any rate(s), term(s) and/or condition(s) ("Provisions") of the Agreement and/or otherwise affects the rights or obligations of either Party that are addressed by this Agreement, specifically including but not limited to those arising with respect to the Government Actions, the affected Provision(s) shall be modified or stayed consistent with the action of the regulatory or legislative body or court of competent jurisdiction upon the written request of either Party ("Written Notices'). With respect to any Written Notices hereunder, the Parties shall have sixty (60) days from the Written Notice to attempt to negotiate and arrive at an agreement. If the Parties are unable to agree upon the conforming modifications required within sixty (60) days from the			
order bluit of resorved pursuant to				between the Parties concerning the interpretation of the actions required			

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
			provided for in this Agreement.			
	18	57.4	57.4 CLEC acknowledges that SBC MISSOURI may, upon End User request, provide services directly to such End User similar to those offered to CLEC under this Agreement <u>at the rates found in its</u> retail tariff.	57.4 Navigator's position is that it should be specified that SBC should be allowed to provide service to end users under its <i>retail</i> tariffs.	57.4 CLEC acknowledges that SBC MISSOURI may, upon End User request, provide services directly to such End User similar to those offered to CLEC under this Agreement.	
	19	66.0, 66.1	66. AMENDMENTS AND MODIFICATIONS 66.1 Except as otherwise provided for in this Agreement, no provision of this Agreement shall be deemed amended or modified by either Party unless such an amendment or modification is in writing, dated, and signed by an authorized representative of both Parties. The rates, terms and conditions contained in the amendment shall become effective upon approval of such amendment by the Commission; SBC MISSOURI and CLEC shall each be responsible for its share of the publication expense (i.e. filing fees, delivery and reproduction expense, and newspaper notification fees), to the extent publication is required for filing of an amendment by a specific state.	66. 66.1 Navigator's position is that removing the requirement for refunds, true-up or retroactive credits or debits could promote unnecessary delay in the preparation and implementation of amendments to the agreement.	66. AMENDMENTS AND MODIFICATIONS 66.1 Except as otherwise provided for in this Agreement, no provision of this Agreement shall be deemed amended or modified by either Party unless such an amendment or modification is in writing, dated, and signed by an authorized representative of both Parties. The rates, terms and conditions contained in the amendment shall become effective upon approval of such amendment by the Commission; and such amendment will not require refunds, true-up or retroactive crediting or debiting prior to the approval of the Amendment. SBC MISSOURI and CLEC shall each be responsible for its share of the publication expense (i.e. filing fees, delivery and reproduction expense, and newspaper notification fees), to the extent publication is required for filing of an amendment by a specific state.	
COIN FUNCTIONALI TY						

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
Whether SBC	20			Navigator provides service to		
should include				independent payphone service		
Coin Port				providers in Missouri pursuant to		
functionality as				an Amendment to its M2A		
part of its service				Agreement with SBC.		
offering.				Navigator's position is that the		
C				Amendment shouldn't have been		
				necessary, but that Coin		
				Functionality should have been		
				part of the basic service offering		
				pursuant to the 1996 Telecom Act.		
				This service is provided as a basic		
				offering by other ILECs such as		
				Verizon and Bell South. SBC has		
				continuously delayed in any		
				implementation of UNE-P coin		
				and has provided this service at a		
				high cost under BFR or when		
				forced by a state regulatory		
				agency. SBC's retail unit		
				provides these services to its own		
				payphone Customers. A		
				significant portion of Navigator's		
				customers and lines in service in		
				Missouri are independent		
				payphone providers, and		
				Navigator intends to continue to		
				serve independent payphone		
				providers in Missouri. These		
				customers are a large percentage		
				of Navigator's customer base.		
				Navigator should be able to		
				continue to provide its payphone		
				provider customers basic		
				switching with the same software		

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position
				features and functionalities that		
				SBC provides its own customers.		
				SBC required Navigator to submi	t	
				a BFR to accomplish this		
				functionality. While other		
				incumbent LECs provide coin		
				functionality as part of their basic		
				offering, SBC required Navigator		
				to make upfront payments before		
				it would allow Navigator to order		
				the necessary switch functions for		
				the provision of coin services. It		
				is Navigator's position that this		
				functionality should be part of		
				SBC's basic service offering, but		
				SBC has refused to even negotiate	2	
				its availability in an ongoing		
				agreement. Navigator believes		
				that its continued ability to		
				provision competitive services to		
				payphone providers in Missouri is	3	
				in the public interest. There		
				continues to be a segment of the		
				general population whose only		
				access to telecommunications is t	0	
				use a payphone. Many of		
				Navigator's payphone provider		
				customers provide payphones to		
				rural parts of the state and are		
				dispersed over a wide geographic		
				area. Navigator believes it is in		
				the public interest that this service		
				continue to be available to		
				competitive providers.		

Issue Statement	Issue No.	Attachment and Section(s)	CLEC Language	CLEC Preliminary Position	SBC MISSOURI Language	SBC MISSOURI Preliminary Position