P.S.C. MO. No. Canceling P.S.C. MO, No. First Revised Original

SHEET No. R-6 SHEET No. R-6

Missouri Gas Energy, ion of Southern Union Company

For

All Missouri Service Areas

JUL 1 1 2006

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

Missouri Public Service Commission

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1. DEFINITIONS

MISSOURI Public Service Commiss

The following terms, when used in these General Terms and Conditions for Gas Service, in Company's rate schedules and in customers' service agreements, shall, unless otherwise indicated therein, have the meanings given below:

- ANCILLARY LINE: Exterior piping installed by customer and connected to the yard line to supply fuel to any exterior appliance or apparatus.
- 1.02 BILLING PERIOD: A normal usage period of not less than 25 nor more than 35 days, except for initial, corrected or final bills.
- 1.03 COMPANY: Missouri Gas Energy, a Division of Southern Union Company, any successor or assignee thereof acting through its duly authorized officers, agents or employees within the scope of their respective duties and authorities.
- 1.04 CUSTOMER: A person or legal entity responsible for payment for service except one denoted as a guarantor. The term customer is also used to refer to an applicant for gas service.
- 1.05 CUSTOMER-OWNED DISTRIBUTION NETWORK: A system of customer-owned lines located downstream from a Company-owned master meter. Such networks include, but are not limited to, institutional, educational and health care campuses, military complexes, industrial facilities, commercial complexes, imigation systems and oil and natural gas leases.
- 1.06 COMMISSION: The Public Service Commission Of The State Of Missouri and any successor of such commission having jurisdiction of the subject matter herein.
- 1.07 CYCLE BILLING: A system employed by Company which results in the rendition of bills for gas service to various customers on different days of any billing period. F

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DATE OF ISSUE	October		1994	MO. PUBLIC SERVICE COMMEDIATE EFFECTIVE December 10, 1994 (REV
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ISSUED BY	John-	211-	7	Director, Rates and Requiatory Afraits
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P.S.C. MO. No, Canceling P.S.C. MO. No.

First Revised Ondinal

SHEET No. R-7 SHEET No. R-7

Missouri Gas Energy, a Division of Southern Union Company

For

GENERAL TERMS AND CONDITIONS FOR blic Service Commissic

- DELINQUENT CHARGE: A charge remaining unpaid by a Residential or General Service customer at least 21 calendar days from the rendition of the bill by Company, or a charge remaining unpaid after the preferred payment date selected by the customer. For all other classes, a charge remaining unpaid beyond the period stated in the tariffs approved by the Commission.
- DELINQUENT DATE: The date stated on a bill, which for Residential and General Service Customers shall be at least twenty-one days from the rendition of the bill or which shall be the preferred payment date selected by the customer, after which the utility may assess an approved late payment charge in accordance with a Company tariff on file with the Commission. For all other classes the delinquent date is determined by the number of days stated in the tariffs approved by the Commission.
- 1.10 DISCONTINUANCE OF SERVICE: A cessation of service by Company not requested by customer.
- DUE DATE: Due date means the date stated on a bill when the charge is considered due 1.11 and payable.
- 1.12 ECIP: The federal Energy Crisis Intervention Program administered by the Missouri Division of Family Service under section 660.100 RSMo.
- 1.13 ESTIMATED BILL: A bill for gas service which is not based on an actual reading by an authorized Company representative of the meter or other registering device for the period billed.
- 1.14 EXTENSION AGREEMENT: Extension agreement means a verbal agreement between the company and the customer extending payment for fifteen days or less.
- 1.15 GAS CHARGES: The rates for gas service and other charges author Commission as an integral part of gas service including applicable taxes.DEC 1.0 1994

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DATE OF ISSUE October 1994 year

DATE EFFECTIVE December 10, 1994 month day year

John M. Fernald

Director, Rates and Regulatory Affairs

Missouri Gas Energy Kansas City, MO. 64111