

Exhibit No: 15

Issues:

Witness: Craig A. Unruh

Type of Exhibit: Direct Testimony

Sponsoring Party: Southwestern Bell
Telephone, L.P. d/b/a SBC
Missouri

Case No: TO-2005-0035

Date Prepared: October 29, 2004

FILED⁴

FEB 16 2005

SOUTHWESTERN BELL TELEPHONE, L.P. d/b/a SBC MISSOURI

CASE NO. TO-2005-0035

**Missouri Public
Service Commission**

DIRECT TESTIMONY

OF

CRAIG A. UNRUH

St. Louis

October 29, 2004

NP

Exhibit No. 15
Date Prepared Case No. TO-2005-0035
Reporter

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

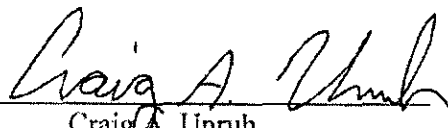
In the Matter of the Second Investigation into the State of
Competition in the Exchanges of Southwestern Bell) Case No. TO-2005-0035
Telephone, L.P., d/b/a/ SBC Missouri.

AFFIDAVIT OF Craig A. Unruh

STATE OF MISSOURI)
) SS
CITY OF ST. LOUIS)

I, Craig A. Unruh, of lawful age, being duly sworn, depose and state:

1. My name is Craig A. Unruh. I am presently Executive Director – Regulatory for Southwestern Bell Telephone, L.P., d/b/a/ SBC Missouri.
2. Attached hereto and made a part hereof for all purposes is my direct testimony.
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief.


Craig A. Unruh

Subscribed and sworn to before this 29 day of October, 2004


Notary Public

My Commission Expires: 1/5/08

MARYANN PURCELL
Notary Public - Notary Seal
STATE OF MISSOURI
City of St. Louis
My Commission Expires: Jan. 5, 2008

Table of Contents

1		
2		
3	INTRODUCTION.....	2
4	PURPOSE AND MAIN POINTS OF TESTIMONY.....	2
5	CASE OVERVIEW	8
6	BACKGROUND	9
7	SBC MISSOURI MEETS THE DEFINITION OF EFFECTIVE COMPETITION.....	18
8	SUMMARY	47
9		

CASE NO. TO-2005-0035
SOUTHWESTERN BELL TELEPHONE, L.P.
D/B/A/ SBC MISSOURI
DIRECT TESTIMONY OF CRAIG A. UNRUH

INTRODUCTION

Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

A. My name is Craig A. Unruh and my business address is One SBC Center, Room
3528, St. Louis, Missouri, 63101.

Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT POSITION?

A. I am employed by Southwestern Bell Telephone, L.P. d/b/a SBC Missouri (SBC
Missouri) and serve as its Executive Director – Regulatory. I am responsible for
advocating regulatory policy and managing SBC Missouri's regulatory
organization.

**Q. HAVE YOU PREPARED AN EXHIBIT THAT SUMMARIZES YOUR
PROFESSIONAL AND EDUCATIONAL BACKGROUND AND
EXPERIENCE BEFORE THE MISSOURI PUBLIC SERVICE
COMMISSION (COMMISSION)?**

A. Yes. This information is contained in Unruh - Schedule 1.

PURPOSE AND MAIN POINTS OF TESTIMONY

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

1 A. My testimony states what SBC Missouri seeks from this application, explains that
2 the time is right for creating more full and open competition by regulating SBC
3 Missouri's retail services in the same fashion as its other regulated competitors
4 and provides evidence demonstrating that SBC Missouri faces effective
5 competition for its services.

6

7 **Q. WHAT ARE THE MAIN POINTS THE COMMISSION SHOULD**
8 **UNDERSTAND ABOUT YOUR TESTIMONY?**

9 A. The Commission should understand the following points about my testimony and
10 this case in general:

- 11 • SBC Missouri faces effective competition throughout its exchanges. There are a
12 multitude of competitors actively competing in SBC Missouri's exchanges.
- 13 • The communications marketplace is rapidly changing and is now characterized by
14 converging technologies, services, and providers which require changes to public
15 policy and regulation of historical landline incumbent telephone companies like
16 SBC Missouri.
- 17 • The intent of the statute is clear – lawmakers envisioned all providers competing
18 on equal terms with price caps being an interim mechanism in the transition to a
19 fully competitive market.
- 20 • The legislature clearly understood the need for regulatory parity.
- 21 • The legislature understood that a fully competitive market brings the greatest
22 benefit to consumers.

- 1 • A fully competitive market, where all providers are regulated equally with
- 2 minimal government intervention, facilitates a more optimal mix of investment,
- 3 innovation and jobs.
- 4 • After granting competitive classification, the Commission maintains a backstop to
- 5 reinstate price cap regulation if, at a future date, it finds that effective competition
- 6 no longer exists.
- 7 • The Commission should recognize that, even after finding effective competition
- 8 exists, it retains authority under the federal Telecommunications Act of 1996 (the
- 9 federal Act) to arbitrate disputes between SBC Missouri and its wholesale
- 10 customers concerning the prices for SBC Missouri's wholesale services (e.g.,
- 11 unbundled network elements ("UNE's") and resale). Accordingly, the
- 12 Commission retains significant oversight over wholesale pricing which influences
- 13 retail pricing practices.

14

15 **Q. WHAT IS THE PURPOSE OF THIS CASE?**

16 A. SBC Missouri seeks a competitive classification for its services under the

17 provisions of Section 392.245 RSMo. To do so, the Commission must find that

18 SBC Missouri's services are subject to effective competition.

19

20 **Q. WHY ARE YOU SEEKING A COMPETITIVE CLASSIFICATION FOR**

21 **YOUR SERVICES?**

1 A. In today's highly competitive and rapidly evolving telecommunications
2 marketplace, all providers should be treated equally. This is particularly true with
3 respect to the regulation of retail services (i.e., services offered directly to end user
4 customers). We are witnessing a convergence of technologies and services within
5 a patch-work of outdated regulations that treat providers differently. For example,
6 wireless providers are not subject to this Commission's oversight while traditional
7 landline telephone companies are regulated by the Commission. Even within the
8 Commission's oversight of traditional landline telephone companies, SBC
9 Missouri faces more onerous regulations than does its traditional landline
10 competitors (i.e., competitive local exchange carriers or CLECs). It is time for
11 SBC Missouri to be regulated more like its competitors. A competitive
12 classification is a step in that direction.

13
14 **Q. WHY IS A COMPETITIVE CLASSIFICATION ONLY A STEP IN THE**
15 **DIRECTION OF TREATING ALL PROVIDERS THE SAME?**

16 A. A competitive classification would grant SBC Missouri the same retail pricing
17 flexibility that its CLEC competitors enjoy. Even with a competitive
18 classification, SBC Missouri will still be subject to additional regulations, such as
19 those governing wholesale unbundling and resale of its network and services at a
20 discount. Moreover, even with a competitive classification, SBC Missouri will
21 remain subject to Commission oversight while its wireless competitors, and at
22 least some Voice over Internet Protocol (VoIP) competitors, will not.

1

2 **Q. PLEASE EXPAND ON YOUR COMMENT THAT WE ARE WITNESSING**
3 **A CONVERGENCE OF TECHNOLOGIES AND SERVICES IN THE**
4 **TELECOMMUNICATIONS INDUSTRY.**

5 A. The historical distinction between local telephone companies, long distance
6 telephone companies, cable TV companies, wireless companies, and now VoIP
7 providers is rapidly blurring. Cable companies are providing telephone service
8 and telephone companies are providing video services. Wireless service is being
9 used by customers to replace landline service. Local services and long distance
10 services are blurring as customers purchase "all you can eat" plans from landline
11 carriers that provide unlimited local and long distance voice calling. VoIP
12 providers are bringing the benefits of Internet-based technology (e.g., Internet
13 Protocol) to voice calling. Customers use email, instant messaging and text
14 messaging as additional ways in which they communicate. The
15 telecommunications marketplace has changed and outdated regulation should
16 change as well if we are to advance our state's interests in having advanced
17 telecommunication services available to Missouri's consumers. A policy
18 framework of promoting full competition and limiting government intervention
19 and management of the marketplace will facilitate innovation, investment and
20 jobs.

21

22 **Q. WHAT ARE THE BENEFITS OF A COMPETITIVE CLASSIFICATION?**

1 A. As mentioned above, a competitive classification means SBC Missouri will have
2 the same pricing flexibility as, and will be regulated more like, its CLEC
3 competitors. This will enhance competition. Open and full competition,
4 combined with minimal government intervention, is the best way to maximize
5 consumer benefits in the telecommunications marketplace. A fully competitive
6 marketplace drives to a more appropriate mix of investment, innovation, and jobs.
7 Ultimately, consumers win when companies are freely competing for their
8 business.

9
10 **Q. HAVE LEGISLATORS RECOGNIZED THE BENEFITS OF MOVING**
11 **FORWARD WITH A PRO-COMPETITIVE, LIMITED REGULATION**
12 **ENVIRONMENT?**

13 A. Yes. In addition to the intent of Missouri legislators in passing the legislation
14 relevant to this proceeding, which I will discuss in more detail below, both the
15 American Legislative Exchange Council (ALEC)¹ and the National Conference of
16 State Legislatures (NCSL) have endorsed the concept of equal and limited
17 regulation of telecommunications services. The NCSL resolution states²:

18 [... government and industry should strive for a
19 telecommunications policy framework that promotes and ensures
20 fair and open competition, removes obsolete barriers that result
21 from outdated burdensome regulation and requirements, ensures
22 similar government regulation for all technologies that provide
23 similar services, encourages innovation and investment and allows

¹ Approved by the Telecommunications & Information Task Force on July 30, 2004. Pending National Board approval.

² Unanimously approved at the NCSL General Business Meeting on Friday, July 23, 2004.

1 consumers and the marketplace to determine winners and losers
2 not government regulation.]
3

4 The ALEC resolution states:

5 [... be it resolved that ALEC shall voice its support of minimal,
6 competitively neutral state and federal regulation of all
7 telecommunications providers, including incumbent and
8 competitive wireline carriers, wireless carriers and cable telephony
9 providers...]
10

11 **CASE OVERVIEW**

12 **Q. FOR WHAT SERVICES IS SBC MISSOURI SEEKING A COMPETITIVE**
13 **CLASSIFICATION?**

14 A. SBC Missouri is seeking a competitive classification for its access line and related
15 services, except for switched access service, and directory services that have not
16 already been declared competitive. Generally speaking, these include residential
17 access line services, residential line-related services (e.g., vertical services),
18 business access line services, business line-related services (e.g., vertical
19 services), and directory services. SBC Missouri seeks a competitive classification
20 for these services in every SBC Missouri exchange that has not already been
21 declared competitive. SBC Missouri's residential services have been declared
22 competitive in the exchanges of Harvester and St. Charles. SBC Missouri's
23 business services have been declared competitive in the exchanges of St. Louis
24 and Kansas City. SBC Missouri has 160 exchanges in Missouri, so SBC Missouri
25 seeks a competitive classification for its residential services in 158 exchanges and

1 a competitive classification for its business services in 158 exchanges. A listing
2 of the specific services is attached as Unruh – Schedule 2.

3

4 **Q. HOW HAS SBC MISSOURI PRESENTED ITS EVIDENCE IN THIS**
5 **CASE?**

6 A. SBC Missouri is sponsoring the following witnesses:

7	<u>Witness</u>	<u>Area(s)</u>
8	Craig Unruh	Policy and Competitive Data
9	Dr. Debra Aron	Economic Policy
10	Chip Shooshan	Wireless Competition
11	Sylvia Acosta Fernandez	Business Services and Competitive Data
12	Elizabeth Stoia	Residential Services and Competitive Data
13	Sandy Moore	Directory Services and Competitive Data

14

15 **BACKGROUND**

16 **Q. PLEASE EXPLAIN HOW PRICING CHANGES FOR SBC MISSOURI'S**
17 **RETAIL SERVICES ARE REGULATED WITHOUT A COMPETITIVE**
18 **CLASSIFICATION.**

19 A. SBC Missouri's services that are not subject to a competitive classification are
20 regulated under Section 292.245 RSMo (price cap statute). The price cap statute
21 places regulatory imposed limits on the prices SBC Missouri can charge for its
22 services. The price cap statute is part of SB 507 which the Missouri Legislature
23 enacted in 1996.

24

25 **Q. WHAT WAS THE INTENT OF SB 507?**

1 A. In response to the continuing competitive evolution of the telecommunications
2 industry, the Missouri Legislature passed a law in 1996 that authorized CLECs to
3 begin providing basic local exchange service under Missouri law. In recognizing
4 the advancement of service offerings by new competitors, it included provisions
5 to ensure a level playing field for all providers, by allowing the incumbent local
6 exchange carriers (ILECs) the opportunity to gain freedom from rate of return
7 regulation. The law provided for a phased in approach. The Commission was
8 directed to regulate incumbent LECs via price cap regulation upon the initiation of
9 local competition in the incumbent's service area. Five years after the initiation of
10 competition in an exchange, the legislative intent was for price cap regulation to
11 be eliminated recognizing that the fullest consumer benefits will be derived from a
12 market where all providers are regulated in the same manner.

13
14 **Q. HOW DOES AN INCUMBENT LOCAL EXCHANGE CARRIER GAIN**
15 **PRICE CAP AUTHORITY?**

16 A. Under the Missouri Statute 392.245.2, a large incumbent local exchange carrier is
17 subject to price cap regulation when an alternative local exchange
18 telecommunications company has been certified to provide basic local
19 telecommunications service and is providing such service in any part of the large
20 incumbent company's service area.

21

1 **Q. WHEN DID SBC MISSOURI BECOME A PRICE CAP REGULATED**
2 **COMPANY?**

3 A. On March 21, 1997, SBC Missouri sought price cap regulation. The Commission
4 in Case No. TO-97-397 confirmed that SBC Missouri met the conditions for
5 regulation as a price cap company effective September 26, 1997.

6
7 **Q. WHAT ARE THE GENERAL REQUIREMENTS FOR PRICE CAP**
8 **COMPANIES?**

9 A. Under price caps, after January 1, 2000, the maximum allowable prices to be
10 charged for exchange access (switched access) and basic local
11 telecommunications services are changed annually by either the change in the
12 telephone service component of the Consumer Price Index (CPI-TS) for the
13 preceding twelve months, or upon request by the company and approval of the
14 Commission, by the change in the Gross Domestic Product Price Index (GDP-PI)
15 for the preceding twelve months minus the productivity offset established for
16 telecommunications service by the FCC and adjusted for exogenous factors. In
17 addition, a price cap company can raise rates on non-basic services by a maximum
18 of eight percent for each of the following twelve-month periods.

19
20 **Q. WHAT HAS HAPPENED WITH CPI-TS SINCE SBC MISSOURI HAS**
21 **BEEN REQUIRED TO USE IT TO DETERMINE THE MAXIMUM**

**PRICES FOR BASIC LOCAL SERVICES AND SWITCHED ACCESS
SERVICES?**

A. It has been trending downward. On October 15, 2004, SBC Missouri filed price reductions for basic local and switched access services resulting from a 2.68% decline in CPI-TS. CPI-TS is composed of pricing changes for local services, long distance services and wireless services. Since long distance and wireless prices have been declining, the CPI-TS has trended downward thus leading to regulatory-imposed price reductions on SBC Missouri's basic local and switched access services. A significant portion of SBC Missouri's intrastate regulated revenues are subject to the CPI-TS cap.

**Q. HAS THE COMMISSION CONDUCTED ANY PREVIOUS REVIEWS
REGARDING THE STATUS OF COMPETITION FOR SBC MISSOURI'S
SERVICES UNDER SECTION 392.245?**

A. Yes. In Case No. TO-2001-467, the Commission investigated the status of competition in SBC Missouri's exchanges. The Commission granted SBC Missouri a competitive classification under 392.245 for residential services in the Harvester and St. Charles exchanges, business services in St. Louis and Kansas City, and LIDB and CCS/SS7 in all exchanges. The Commission also confirmed that intraLATA toll, private line, special access, WATS, 800 and several operator services had already become competitively classified under Sections 392.361 and 392.370.1 RSMo. These statutory provisions existed prior to the price cap statute

1 and provided a mechanism for services to become competitively classified. In
2 TO-93-116, the Commission determined that these services should be
3 transitionally competitive. The Commission found in TO-2001-467 that these
4 services had automatically transitioned from transitionally competitive to
5 competitively classified under the provisions of 392.361.³
6

7 **Q. WHAT HAS HAPPENED WITH THE SERVICES THAT BECAME**
8 **COMPETITIVELY CLASSIFIED?**

9 A. In many cases, SBC Missouri has treated the competitively classified services in
10 the four competitively classified exchanges the same as the services in the
11 remaining exchanges. Even though SBC Missouri could increase the price of
12 residential basic local in Harvester and St. Charles, it has elected not to.
13

14 SBC Missouri did restructure its intraLATA toll service because the competitive
15 market for toll had evolved to a different pricing structure. Prior to a competitive
16 classification, SBC Missouri's intraLATA toll pricing was based on numerous
17 mileage bands so the price of a call depended on how far the call was between the
18 two parties (e.g., a 10 mile call cost less than a 50 mile call). The marketplace for
19 basic long distance service had evolved to a more simple time of day approach
20 where it no longer mattered how far you were calling. To remain competitive,

³ In WD63075, the Western District of the Missouri Court of Appeals remanded a portion of the Commission's Order in TO-2001-467 finding that the Commission could no longer rely on 392.361 for granting a competitive classification once a company became subject to price cap regulation under 392.245.

1 SBC Missouri restructured its toll pricing structure to match the structure that had
2 become prevalent in the marketplace.

3
4 SBC Missouri also chose to reduce the disparity between its single line and multi-
5 line business prices in the St. Louis and Kansas City exchanges. Past public
6 policy decisions had caused the prices for basic local service to be significantly
7 different for a company buying one single line service and a similar company
8 buying two multi-line services. The wide pricing disparity that existed prior to
9 gaining a competitive classification made little sense in the competitive market so
10 SBC Missouri has taken steps to reduce that disparity.

11
12 **Q. HAVE CUSTOMERS OF COMPETITIVELY CLASSIFIED SERVICES**
13 **COMPLAINED BECAUSE THEY THOUGHT THEY WERE BEING**
14 **HARMED BY SBC MISSOURI'S COMPETITIVE CLASSIFICATONS?**

15 **A.** No. I am not aware of any complaints or concerns expressed by consumers
16 regarding SBC Missouri's competitive classifications.

17
18 **Q. HAS THE COMMISSION GRANTED A COMPETITIVE**
19 **CLASSIFICATION UNDER 392.245 FOR COMPANIES OTHER THAN**
20 **SBC MISSOURI?**

If and when that decision becomes final, the matter will be addressed by the Commission in another proceeding.

1 A. Yes. The Commission has granted a competitive classification under 392.245 for
2 a number of services offered by Sprint Missouri, Inc. (Sprint). On a state-wide
3 basis, the Commission granted a competitive classification for Centrex, private
4 line, ATM, frame relay, intraLATA MTS, intraLATA WATS, Line Information
5 Data Base (LIDB) and Speed Dial. Additionally, the Commission granted a
6 competitive classification for Sprint's residential and business services in
7 Kearney, Rolla and Norborne. Sprint also requested a competitive classification
8 for its business and residential services in Platte City and St. Robert, but the
9 Commission chose not to grant Sprint's request.

10

11 **Q. WHAT ARE THE STATUTORY PROVISIONS GOVERNING THE**
12 **COMMISSION'S REVIEW IN THIS CASE?**

13 A. Section 392.245.5 provides the framework for the Commission's review. It reads
14 as follows:

15 Each telecommunications service of an incumbent local
16 exchange telecommunications company shall be classified as
17 competitive in any exchange in which at least one alternative
18 local exchange telecommunications company has been certified
19 under section 392.455 and has provided basic local
20 telecommunications service in that exchange for at least five
21 years, unless the commission determines, after notice and a
22 hearing, that effective competition does not exist in the
23 exchange for such service. The commission shall, from time to
24 time, on its own motion or motion by an incumbent local
25 exchange telecommunications company, investigate the state of
26 competition in each exchange where an alternative local
27 exchange telecommunication company has been certified to
28 provide local exchange telecommunications service and shall
29 determine, no later than five years following the first

1 certification of an alternative local exchange
2 telecommunication company in such exchange, whether
3 effective competition exists in the exchange for the various
4 services of the incumbent local exchange telecommunications
5 company. If the commission determines that effective
6 competition exists in the exchange, the local exchange
7 telecommunications company may thereafter adjust its rates for
8 such competitive services upward or downward as it
9 determines appropriate in its competitive environment. If the
10 commission determines that effective competition does not
11 exist in the exchange, the provisions of paragraph (c) of
12 subdivision (2) of subsection 4 of section 392.200 and the
13 maximum allowable prices established by the provisions of
14 subsections 4 and 11 of this section shall continue to apply.
15 The commission shall from time to time, but no less than every
16 five years, review the state of competition in those exchanges
17 where it has previously found the existence of effective
18 competition, and if the commission determines, after hearing,
19 that effective competition no longer exists for the incumbent
20 local exchange telecommunications company in such exchange,
21 it shall reimpose upon the incumbent local exchange
22 telecommunications company, in such exchange, the provisions
23 of paragraph (c) of subdivision (2) of subsection 4 of section
24 392.200 and the maximum allowable prices established by the
25 provisions of subsections 4 and 11 of this section, and, in any
26 such case, the maximum allowable prices established for the
27 telecommunications services of such incumbent local exchange
28 telecommunications company shall reflect all index
29 adjustments which were or could have been filed from all
30 preceding years since the company's maximum allowable
31 prices were first adjusted pursuant to subsection 4 or 11 of this
32 section.

33
34 Under this provision, the Commission determines whether effective competition
35 exists. Upon a finding of effective competition, the service becomes
36 competitively classified.

37
38 **Q. IS EFFECTIVE COMPETITION DEFINED IN THE STATUTES?**

1 A. Yes. Effective competition is defined in section 386.020.13 of the Missouri
2 Statute. The definition states: "Effective competition" shall be determined by the
3 Commission based on:
4 (a) The extent to which services are available from alternative
5 providers in the relevant market;
6 (b) The extent to which the services of alternative providers are
7 functionally equivalent or substitutable at comparable rates, terms
8 and conditions;
9 (c) The extent to which the purposes and policies of chapter 392,
10 RSMo, including the reasonableness of rates, as set out in section
11 392.185, RSMo, are being advanced;
12 (d) Existing economic or regulatory barriers to entry; and
13 (e) Any other factors deemed relevant by the commission and
14 necessary to implement the purposes and policies of chapter 392,
15 RSMo.
16

17 **Q. ARE THE SERVICES OF SBC MISSOURI'S COMPETITORS**
18 **COMPETITIVELY CLASSIFIED?**

19 A. For the competitors subject to the Commission's authority, the answer is yes.
20 This includes the many CLECs and Interexchange Carriers (IXCs) that compete
21 against SBC Missouri. However, there are additional competitors such as
22 wireless companies, and at least some VoIP providers⁴, that are not subject to the
23 Commission's authority.
24

⁴ Not all VoIP providers are under the Commission's authority today. Many parties argue that VoIP services are information and/or interstate services and, therefore, are not subject to the Commission's authority over telecommunications services. There are many VoIP providers offering service in Missouri who have not sought certification from, nor have they filed tariffs with, the Commission. These providers also do not file annual reports with the Commission disclosing their customer line counts, revenues and other information that is required of traditional telecommunications companies providing traditional intrastate telecommunications services.

1 **SBC MISSOURI MEETS THE DEFINITION OF EFFECTIVE COMPETITION**

2 **Q. DO SBC MISSOURI'S SERVICES MEET THE DEFINITION OF**
3 **EFFECTIVE COMPETITION?**

4 A. Yes. SBC Missouri's services identified in Unruh – Schedule 2 meet the
5 definition of effective competition in all SBC Missouri exchanges.
6

7 **Q. THE FIRST AND SECOND CRITERIA FOR EVALUATING EFFECTIVE**
8 **COMPETITION IS THAT THERE ARE ALTERNATIVE PROVIDERS**
9 **PROVIDING FUNCTIONALLY EQUIVALENT OR SUBSTITUTABLE**
10 **SERVICES. ARE THERE ALTERNATIVE PROVIDERS PROVIDING**
11 **FUNCTIONALLY EQUIVALENT OR SUBSTITUTABLE SERVICES TO**
12 **THE SERVICES IDENTIFIED IN UNRUH – SCHEDULE 2 IN ALL OF**
13 **SBC MISSOURI' EXCHANGES?**

14 A. Yes. As my direct testimony and the direct testimony of the other SBC Missouri
15 witnesses demonstrate, there are several alternate providers who are providing
16 functionally equivalent and substitutable services in SBC Missouri's exchanges.
17 These alternative providers range from traditional landline competitors like
18 CLECs to wireless providers, cable providers and VoIP providers.
19

20 **Q. DO YOU HAVE A GENERAL COMMENT ABOUT THE IMPORTANCE**
21 **OF RESALE IN ESTABLISHING THAT FUNCTIONALLY**

1 **EQUIVALENT OR SUBSTITUTABLE SERVICES EXIST FOR SBC**
2 **MISSOURI'S SERVICES?**

3 A. Yes. Since SBC Missouri is required under the federal Telecommunications Act
4 of 1996 ("Act") to resell its retail telecommunications services to its competitors,
5 this provides the opportunity for competitors to provide the same services that
6 SBC Missouri provides since SBC Missouri is the underlying provider of the
7 service. The FCC in its First Report and Order at paragraph 332 discusses that
8 CLECs offering services via resale are offering the same service that the
9 incumbent is offering at retail. This demonstrates that CLECs are providing
10 substitutable services when they are reselling SBC Missouri's services. While
11 resale is an important alternative available to SBC Missouri's competitors, the
12 vast majority of CLEC competition in SBC Missouri's exchanges is from service
13 providers using their own facilities or SBC Missouri's UNEs.

14
15 **Q. IN ADDITION TO THE RESALE OPTION YOU DESCRIBED ABOVE,**
16 **HOW ELSE CAN CLECS PROVIDE SERVICE?**

17 A. In addition to the resale of SBC Missouri's services, CLECs can use SBC
18 Missouri's network facilities, their own network facilities, or the facilities of
19 another carrier.
20

1 **Q. SHOULD THE COMMISSION REQUIRE A CERTAIN “LEVEL” OF**
2 **COMPETITION BEFORE GRANTING A COMPETITIVE**
3 **CLASSIFICATION?**

4 A. No. As explained by Dr. Aron in her direct testimony, requiring a certain
5 threshold, or level, of competition as defined by something such as market share is
6 inappropriate because such measures may not accurately reflect the level of
7 competition.

8
9 **Q. HAS SBC MISSOURI, NONETHELESS, PRESENTED SIGNIFICANT**
10 **EVIDENCE DEMONSTRATING THE ACTIVITY OF CLECS AND**
11 **OTHER COMPETITORS IN SBC MISSOURI’S EXCHANGES?**

12 A. Yes. While decisions to grant competitive classifications based on the availability
13 of alternatives rather than on specific “levels” of perceived competition are
14 economically rational, I recognize that this Commission might want to see
15 evidence beyond availability, so my testimony, and the testimony of other SBC
16 Missouri witnesses, presents a wide range of data to highlight competitive activity
17 and to estimate the “level” of competition within SBC Missouri’s exchanges.

18
19 **Q. IN GENERAL, WHAT ARE SOME OF THE OVERALL NUMBERS**
20 **DEMONSTRATING THE LEVEL OF TRADITIONAL LANDLINE (E.G.,**
21 **CLEC) COMPETITION IN SBC MISSOURI’S SERVICE TERRITORY?**

1 A. As of June, 2004, CLECs now serve over 560,000 lines throughout SBC
2 Missouri's service territory. This represents a minimum CLEC market share
3 estimate in the traditional landline market of 21%. This includes a minimum
4 number of CLEC business lines of 383,000 which represents a 36% market share
5 estimate in the traditional landline market. CLECs have a minimum of 178,000
6 residential lines representing a 11% market share estimate in the traditional
7 landline market. As you will see from other evidence in my testimony, the CLEC
8 market share in many of the exchanges is much higher than these state-wide
9 numbers reflect. Based on the number of CLECs passing orders during recent
10 months, there are over 65 CLECs actively competing in SBC Missouri's service
11 territory throughout the state. There are CLECs operating in all of SBC
12 Missouri's exchanges. The following table shows some state-wide numbers
13 signifying the extent of competition and the growth in these numbers since the
14 dates of the data used by SBC Missouri in the last competitive classification case
15 (Case No. TO-2001-467):

	June/July 2001	June 2004	Change
Minimum CLEC Lines	288,037	561,847	273,810
Minimum CLEC Business Lines	230,528	383,381	152,853
Minimum CLEC Residential Lines	57,509	178,466	120,957
Interconnection Trunks	114,785	151,021	36,236
CLEC E-911 Listings	143,444	308,501	165,067
CLEC UNE-P Lines	58,263	230,137	171,874

CLEC Resale Lines	94,046	23,209	(70,837)
Ported Numbers	253,798	547,399	293,601
SBC Missouri Business Lines	807,448	691,954	(115,494)
SBC Missouri Residential Lines	1,735,220	1,475,078	(260,142)

Unruh – Schedule 3 shows the growth in CLEC lines over time along with the relative use of resale, unbundled network element – platform (UNE-P), and the CLECs' own switching as reflected in E-911 listings. Unruh – Schedule 4 shows for the corresponding timeframe the loss of SBC Missouri retail lines. As you can see from this information, SBC Missouri lost over 375,000 lines during the past 3 years while CLECs gained over 273,000 lines during the same 3 year period.

Q. DO YOU HAVE DATA REGARDING COMPETITIVE SWITCHES OPERATING IN MISSOURI?

A. Yes. Unruh – Schedule 5 is a map depicting where CLECs have located NPA-NXX codes or 1000 blocks (numbering resources)⁵. By having numbering resources in an exchange, the CLEC can provide voice services to customers in that exchange. This also signifies the use by a CLEC of its own switching facilities, or at least the use of another party's switching facilities, rather than through the use of SBC Missouri's unbundled switching (typically in a UNE-P fashion). This map also shows where CLEC have switches and points of

⁵ This is based on information from the Local Exchange Routing Guide (LERG) which is an industry database used for, among other things, routing traffic between carriers.

1 interconnection where numbering resources are linked. According to the LERG,
2 there are 30 traditional "class 5" circuit-switched type competitive switches
3 located in SBC Missouri's territory that can be used by carriers to provide voice
4 services to customers. There are also competitive switches located in other states
5 that serve SBC Missouri customers. For example, NuVox has a switch in Lenexa,
6 KS that has Missouri NPA-NXXs associated with it. The map identifies two such
7 examples.

8
9 **Q. YOU ALSO MENTIONED "POINTS OF INTERCONNECTION WHERE**
10 **NUMBERING RESOURCES ARE LINKED". WHAT DO YOU MEAN BY**
11 **THIS?**

12 A. In addition to the traditional "class 5" circuit switch type, the LERG also
13 identifies various other types of equipment that are identified by companies as
14 being used in the routing of traffic. This equipment can be things like ATM
15 switches, soft switches or routers. In the LERG, competitive carriers have
16 "pointed" NPA-NXXs to these pieces of equipment. The CLEC switch map also
17 identifies the location of these various pieces of equipment which are labeled as
18 "other locations". The map identifies 38 of these alternative switch/switch-like
19 pieces of equipment.

20
21 **Q. CAN COMPETITIVE SWITCHES SERVE BROAD GEOGRAPHIC**
22 **AREAS?**

1 A. Yes. While, historically, SBC Missouri typically placed a switch in virtually
2 every exchange, and sometimes multiple switches within an exchange, today
3 CLECs do not need to deploy, nor have they deployed, their network in this
4 fashion. CLECs tend to only deploy one to a few switches to serve broad
5 geographic areas. For example, according to the LERG, LightCore has a switch
6 located in St. Louis with some of its associated numbering resources in Kansas
7 City.

8

9 **Q. HAVE YOU ESTIMATED THE NUMBER OF CLECS ACTIVELY**
10 **SERVING CUSTOMERS IN EACH OF SBC MISSOURI'S EXCHANGES?**

11 A. Yes. Unruh – Schedule 6HC is a map identifying the minimum number of
12 CLECs (within a range) actively serving customers in each of SBC Missouri's
13 exchanges. We identify a CLEC as actively serving customers by their purchase
14 of resold lines, purchase of UNE-P, or the presence of an E-911 listing in the 911
15 database. Additionally, Unruh – Schedule 13HC, as described more fully below,
16 identifies the actual minimum number of CLECs actively serving customers in
17 each SBC Missouri exchange. These schedules do not reflect the number of other
18 providers such as wireless and VoIP.

19

20 **Q. HAVE YOU IDENTIFIED THE NUMBER OF CLECS HOLDING**
21 **THEMSELVES OUT TO PROVIDE SERVICE IN EACH OF SBC**
22 **MISSOURI'S EXCHANGES?**

1 A. Yes. Unruh – Schedule 7 identifies the CLECs which offer service within each
2 exchange. This data was obtained from the Commission's website⁶ and
3 presumably indicates the identified CLEC is certified to provide service in the
4 exchange and has an approved tariff that indicates the CLEC offers service in the
5 exchange. The tables in the schedule identify if the CLEC provides residential
6 service, business service, or both within the exchange. We have not included
7 CLECs that the website identifies as providing prepaid service.
8

9 **Q. DO YOU BELIEVE THERE ARE SOME ERRORS IN THE**
10 **INFORMATION CONTAINED ON THE COMMISSION'S WEBSITE?**

11 A. Yes. There are a few SBC Missouri exchanges where the Commission's website
12 does not identify any CLEC providers, however, if you look at the information in
13 the tables you will see that a number of CLECs offer service throughout all of
14 SBC Missouri's exchanges so it is not likely that those CLECs that hold
15 themselves out as providing service throughout SBC Missouri's service territory
16 would exclude a couple of exchanges from where they serve. I have added a
17 footnote in the tables to identify where I believe these errors of omission occur.
18

19 **Q. ASSUMING THESE ARE MISTAKES, WHAT IS THE SMALLEST**
20 **NUMBER OF CLECS WITHIN AN EXCHANGE THAT HOLD**
21 **THEMSELVES OUT TO PROVIDE SERVICE?**

⁶ See <http://www.psc.mo.gov/teleco/exchange.asp> The Commission website information indicates which CLECs are available in each exchange along with information on the type of services they provide

1 A. Based on the Commission's website, there appear to be at least 21 CLECs in each
2 exchange that hold themselves out to provide residential service and at least 29
3 CLECs in each exchange that hold themselves out to provide business service.
4 Again, these numbers exclude prepaid providers.
5

6 **Q. CAN CLECS IDENTIFY THEMSELVES AS PROVIDERS IN THE**
7 **WHITE PAGE DIRECTORY?**

8 A. Yes, and many do. There is a section in the front of the white page directories
9 where CLECs can identify themselves as a local service provider. All of SBC
10 Missouri's white page directories in Missouri contain multiple CLEC listings.
11 Unruh – Schedule 8 includes these pages from SBC's white page directories
12 throughout the state. These directories cover all the exchanges served by SBC
13 Missouri. At the end of Unruh – Schedule 8, I have included a table that identifies
14 the communities served by each SBC white page directory along with the number
15 of CLECs identified at the front of the white pages for that book. As you can see
16 from the schedule, there are at least 17 CLECs identified in each of these white
17 page directories.⁷
18

19 **Q. HAVE YOU IDENTIFIED THE EXCHANGES WHERE CLECS HAVE**
20 **ESTABLISHED COLLOCATION?**

characterized as business, residential, or prepaid.

⁷ Since prepaid CLEC line numbers have been removed from the exchange-specific CLEC line count data, I do want to note that the white page listings do include CLECs who appear to be prepaid service providers.

1 A. Yes. Unruh – Schedule 9HC is a map identifying the exchanges in which CLECs
2 have established collocation. This information excludes SBC Missouri's affiliate,
3 SBC Advanced Services, Inc. (ASI) which collocates in SBC Missouri's central
4 offices. As you can see from the map, CLECs have collocation arrangements in
5 several of SBC Missouri's exchanges around the state including in a significant
6 number of more rural exchanges. Approximately 88% of the traditional landlines
7 in SBC Missouri's territory are in exchanges where CLECs have established
8 collocation arrangements.

9
10 **Q. WHY IS COLLOCATION IMPORTANT?**

11 A. It identifies areas where CLECs have deployed equipment to serve customers. For
12 example, a CLEC may have built a collocation cage inside an SBC Missouri
13 central office and now houses equipment inside the cage that interconnects with
14 SBC Missouri's facilities. In this example, the CLEC could be purchasing
15 unbundled loops from SBC Missouri, interconnecting those loops to the CLEC's
16 facilities in the collocation cage, and then providing the switching functionality
17 through the CLEC's own switch located in some other area.

18
19 **Q. DO CLECS WHO USE THEIR OWN FACILITIES HAVE TO BE**
20 **COLLOCATED IN EVERY SBC MISSOURI CENTRAL OFFICE?**

21 A. No. CLECs can use what are called Enhanced Extended Loops (EELs) to serve
22 end user customers who are located in exchanges where the CLEC may not have

1 established collocation. For example, a CLEC with a collocation arrangement in
2 Moberly could use an EEL to serve a customer in the neighboring exchange of
3 Higbee.

4
5 **Q. HAVE YOU ESTIMATED THE NUMBER OF CLEC LINES IN EACH OF**
6 **SBC MISSOURI'S EXCHANGES?**

7 A. Yes. Unruh – Schedule 10HC presents an estimate of the minimum number of
8 CLEC lines in each of SBC Missouri's exchanges.⁸ Unruh – Schedule 11HC
9 presents an estimate of the minimum number of CLEC lines serving business
10 customers in each of SBC Missouri's exchanges. Unruh – Schedule 12HC
11 presents an estimate of the minimum number of CLEC lines serving residential
12 customers in each of SBC Missouri's exchanges. Unruh – Schedule 13HC
13 presents additional detail on the types of CLEC lines in each of the SBC Missouri
14 exchanges. This schedule shows how many of the CLEC lines are provisioned via
15 resale, UNE-P, and CLEC switched-based lines as represented by 911 listings.
16 Each of these schedules also provides the equivalent number of SBC Missouri
17 retail lines and a corresponding estimate of the minimum market share of
18 traditional landlines in each exchange. This minimum market share estimate does
19 not take into account the extent of competition from other sources like wireless
20 and VoIP.

21

⁸ All exchange-specific CLEC counts, CLEC line counts and related SBC Missouri retail line counts are as of June 2004 unless otherwise noted.

1 **Q. WHY DO YOU SAY THIS IS AN ESTIMATE OF THE MINIMUM**
2 **NUMBER OF CLEC LINES AND CLEC MARKET SHARE OF THE**
3 **TRADITIONAL LANDLINE MARKET?**

4 A. The CLEC lines and market share identified in my testimony represents only the
5 minimum number of CLEC lines and the actual number of SBC Missouri lines,
6 and, therefore, CLEC market share is likely higher than reported. SBC Missouri
7 knows when a CLEC resells SBC Missouri's service and when a CLEC purchases
8 unbundled network elements (UNEs) from SBC Missouri to provision its service.
9 Additionally, SBC Missouri can identify the number of E-911 listings that CLECs
10 place in 911 databases. However, SBC Missouri does not know the total number
11 of lines served by CLECs on a pure facility basis. For example, the number of
12 CLEC E-911 listings understates the number of access lines served by facilities
13 based CLECs since only outbound lines have 911 listings associated with them.
14 So, for example, a business with many inbound lines, such as a call center, might
15 only have one E-911 listing but the CLEC could be providing hundreds or
16 *thousands of lines to the customer.*

17

18 **Q. HOW DID YOU CALCULATE THE MINIMUM ESTIMATE OF CLEC**
19 **LINES IN EACH EXCHANGE?**

20 A. The minimum estimate of CLEC lines used in my testimony is based on the sum
21 of resold lines purchased by CLECs from SBC Missouri, UNE-P lines purchased

1 by CLECs from SBC Missouri, and CLEC entered E-911 listings in 911
2 databases.

3

4 **Q. DOES THIS INFORMATION INCLUDE "PREPAID" LINES?**

5 A. The lines of CLECs identified by the Commission's website as prepaid-only
6 CLEC providers have not been included in the minimum estimate of CLEC lines
7 in each exchange.⁹

8

9 **Q. WHAT DO THESE SCHEDULES HIGHLIGHT?**

10 A. They demonstrate that CLECs are very active in SBC Missouri's territory. They
11 demonstrate that CLECs are serving rural Missouri in addition to urban Missouri.
12 They demonstrate that a significant number of CLECs are actively serving
13 customers in the vast majority of SBC Missouri exchanges. ** __ ** of SBC
14 Missouri's 160 exchanges have ** __ ** or more non-prepaid CLECs actively
15 serving customers. ** __ ** exchanges have ** __ ** or more non-prepaid CLECs
16 actively serving customers and ** __ ** of SBC Missouri's exchanges have at least
17 ** __ ** CLECs actively serving customers. The data shows that ** __ ** exchanges
18 have a minimum CLEC landline market share of ** __ ** and ** __ ** exchanges
19 have a minimum CLEC landline market share of ** __ **. For business lines,

⁹ Information on the Commission's website identifies CLECs that only provide prepaid service which is the term used to describe the service where customers are required to pre-pay for their service before they receive it. While SBC Missouri believes these providers offer an option in the marketplace, my testimony does not include their numbers in an effort to eliminate debate about whether or not these providers constitute "competition". Other parties have historically alleged that prepaid providers do not represent real

NP

1 Unruh – Schedule 11HC shows that ** _** exchanges have a minimum CLEC
2 landline market share of ** _** and ** _** exchanges have a minimum CLEC
3 landline market share of ** _**. For residential lines, Unruh – Schedule 12HC
4 shows that ** _** exchanges have a minimum CLEC landline market share of
5 ** _** and ** _** exchanges have a minimum CLEC landline market share of
6 ** _**.¹⁰

7
8 **Q. DOES THE USE OF CLEC LINES COMPLETELY REFLECT THE**
9 **LEVEL OF COMPETITION IN SBC MISSOURI EXCHANGES?**

10 A. No. First, these line-based market share numbers only reflect an estimate of the
11 lines for traditional circuit-switched landline service. It does not reflect the extent
12 to which other forms of communication, such as wireless and VoIP, compete for
13 SBC Missouri's services. Additionally, though, even when just looking at
14 competition between CLECs and SBC Missouri, the use of lines can understate
15 the level of competition. CLECs tend to target customers that spend more on
16 telecommunications. For example, as is explained more fully in Ms. Stoia's direct
17 testimony, CLECs tend to focus their marketing efforts on residential customers
18 that spend above average amounts on telecommunications services (and it is that
19 group that is more likely to have left SBC Missouri). As a result, an estimate of

competition. Since our evidence without prepaid provider lines demonstrates that we face effective competition, SBC Missouri does not wish to argue this point in this case.

¹⁰ These numbers do not include exchanges that are already competitively classified. For residential lines, these do not include the Harvester and St. Charles exchanges. For business line, these do not include the St. Louis and Kansas City exchanges.

NP

CLEC market share for residential telecommunications services based on revenues would likely be higher than the estimates based on lines.

Q. WHAT ARE THE CLEC MARKET SHARE ESTIMATES WITHIN THE METROPOLITAN CALLING AREAS (MCA)?

A. The MCAs essentially represent the local market areas for St. Louis, Kansas City and Springfield. In the St. Louis MCA, the estimated CLEC market share of the traditional landline market is ** __ **. In the Kansas City MCA, the estimated CLEC market share of the traditional landline market is ** __ **. In the Springfield MCA, the estimated CLEC market share of the traditional landline market is ** __ **. The following table provides additional information on CLEC market share of the traditional landline market within the MCAs:

	Minimum Estimated CLEC Business Market Share of the Traditional Landline Market	Minimum Estimated CLEC Residential Market Share of the Traditional Landline Market
St. Louis MCA without exchanges that are already competitively classified	** __ **	** __ **
Kansas City MCA without exchanges that are already competitively classified	** __ **	** __ **
Springfield MCA (no exchanges are competitively classified)	** __ **	** __ **

1 On average, there are **_** CLECs that are currently serving customers within
 2 the MCA exchanges. As you can see, CLECs are actively and successfully
 3 competing within the MCAs in Missouri.

4

5 **Q. WHAT ABOUT CLEC MARKET SHARE FOR AREAS OUTSIDE THE**
 6 **MCA AREAS?**

7 A. There are a number of exchanges outside the MCA areas where the CLEC market
 8 share is significant. Moreover, there are a significant number of CLECs that are
 9 actively competing in these areas outside the MCAs. The table below contains
 10 some examples:

11

Exchanges Outside the MCAs	Number of Active non- prepaid CLECs	Estimated Minimum CLEC Market Share of Traditional Landline Market	Estimated Minimum CLEC Business Market Share of Traditional Landline Market	Estimated Minimum CLEC Residential Market Share of Traditional Landline Market
_	**_**	**_**	**_**	**_**
_	**_**	**_**	**_**	**_**
_	**_**	**_**	**_**	**_**
_	**_**	**_**	**_**	**_**
_	**_**	**_**	**_**	**_**

12

13 In other cases, the CLECs appear to be focusing more on business customers in
 14 some exchanges outside the MCAs. The following table highlights a few
 15 examples:

16

Exchange	Number of Active	Minimum Estimated CLEC
----------	------------------	------------------------

	non-prepaid CLECs	Business Market Share of the Traditional Landline Market
** **	** **	** **
** **	** **	** **
** **	** **	** **
** **	** **	** **
** **	** **	** **
** **	** **	** **
** **	** **	** **
** **	** **	** **

1
2

3 SBC Missouri's rate group B exchanges consist of the larger exchanges beyond
 4 the St. Louis, Kansas City and Springfield exchanges.¹¹ The CLEC market share
 5 estimate of the traditional landline market for rate group B exchanges collectively,
 6 is ** **. I will also note that the CLECs, particularly for business lines, are
 7 targeting SBC Missouri's smaller rate group A exchanges also. For example,
 8 from the above lists, ** ** are
 9 all rate group A exchanges. This evidence demonstrates that CLECs are capable
 10 of, and currently are, serving customers throughout SBC Missouri's exchanges,
 11 including smaller rural exchanges.

12

13 **Q. YOUR TESTIMONY SO FAR HAS GENERALLY FOCUSED ON CLEC**
 14 **COMPETITION. DO YOU HAVE INFORMATION REGARDING**
 15 **OTHER TYPES OF COMPETITION?**

¹¹ St. Louis and Kansas City are the rate group D exchanges. Springfield is the rate group C exchange. Rate group B exchanges are those exchanges with 5,000 to 59,999 access lines. Rate group A exchanges are those exchanges with less than 5,000 access lines.

1 A. Yes. I will present some information on wireless and VoIP providers, however, I
2 will point out that identifying and gauging the level of competition from these
3 alternatives is more difficult than CLEC-based competition. SBC Missouri does,
4 however, present some compelling evidence on wireless competition including the
5 results from a survey of Missouri customers.
6

7 **Q. WHAT ABOUT WIRELESS COMPETITION?**

8 A. Other SBC Missouri witnesses go into more detail about how wireless services are
9 competing against SBC Missouri's services and how wireless service would
10 provide an effective constraint on SBC Missouri's pricing in the absence of price
11 cap regulation. However, I will highlight the fact that there are over 2,691,255
12 wireless subscribers in Missouri based on the FCC's latest information.¹² SBC
13 Missouri estimates that there are over 1.32M residential wireless subscribers in
14 SBC Missouri's service territory¹³ which means there is almost as many
15 residential wireless subscribers as there are traditional residential landlines within
16 SBC Missouri's service territory.¹⁴ The number of wireless subscribers continues
17 to grow rapidly. Increasingly, customers are substituting their use of traditional
18 landline telephone service for wireless service. Mr. Shooshan sponsors the results
19 of a survey conducted with Missouri consumers gauging their use of and
20 satisfaction with wireless services. Mr. Shooshan's direct testimony shows that

¹² FCC Local Competition Report - June 18, 2004, Table 13.

¹³ This estimate is based on the ratio of FCC reported wireless subscribers and Missouri households. The ratio is then applied to households within the SBC Missouri service territory.

1 18% of wireless customers do not have traditional landline telephone service in
2 their homes and that there is a wireless user in 70% of households. His testimony
3 also demonstrates that 64% of wireless customers who also have traditional
4 telephone service frequently use their wireless phones in their homes. Moreover,
5 16% of wireless customers who also have traditional landline service use their
6 wireless phone as their primary phone.

7
8 **Q. DO YOU HAVE INFORMATION REGARDING THE PRESENCE OF**
9 **WIRELESS CARRIERS IN SBC MISSOURI'S EXCHANGES?**

10 A. Yes. Unruh – Schedule 14 is a map depicting the minimum number of wireless
11 carriers, excluding Cingular and AT&T Wireless,¹⁵ providing service within each
12 SBC Missouri exchange. There may be additional wireless carriers available in
13 certain areas. For example, we did not identify where Virgin Mobile is providing
14 service. It appears from Virgin Mobile's website that Virgin Mobile uses
15 spectrum from Sprint PCS in Missouri, so their service area likely overlaps
16 Sprint's service area. Virgin Mobile does offer their own plans so they would be
17 an additional choice in certain exchanges. Unruh – Schedule 15 identifies
18 selected wireless providers providing service in each SBC Missouri exchange.
19 Again, I do not believe the table necessarily identifies every wireless provider that
20 is available in each exchange. According to the information we gathered, 75% of

¹⁴ As of June, 2004, we estimate there are approximately 1.65M residential landlines within SBC Missouri service territory.

1 SBC Missouri's exchanges have two or more wireless providers, even after
2 excluding both Cingular and AT&T Wireless. We estimate that at least 96% of
3 landline customers in SBC Missouri's service territory have access to at least two
4 wireless carriers, even after excluding Cingular and AT&T Wireless.

5
6 **Q. DO YOU HAVE INFORMATION COMPARING THE AVERAGE**
7 **HOUSEHOLD EXPENDITURES ON WIRELESS AND TRADITIONAL**
8 **WIRELINE SERVICES?**

9 A. Yes. The average household spends \$48 on traditional wireline voice service and
10 \$46 on wireless voice service.¹⁶

11
12 **Q. WHAT ABOUT COMPETITION FROM VOIP PROVIDERS?**

13 A. As with wireless competition, other SBC Missouri witnesses will provide
14 additional information on VoIP competitors. I will note that VoIP has become a
15 hot issue. Hardly a day goes by that you can't read about some VoIP issue in the
16 telecommunications press. The technology is providing excitement within the
17 telecommunications industry. New companies like Vonage, Skype, Missouri-
18 based Nuvio and others have entered the market with VoIP products. Traditional
19 telecommunications companies like AT&T, Verizon and others have rolled out
20 new VoIP products. And, as I will discuss in more detail below, cable companies

¹⁵ Cingular is jointly owned by SBC Communications and BellSouth Corporation. Cingular recently completed the purchase of AT&T Wireless. For purposes of this testimony, I have excluded Cingular and AT&T Wireless from the wireless provider counts.

¹⁶ Based on TNS Telecoms bill harvesting data of SBC region households – 4th qtr 2003.

1 have enhanced their networks and are now providing VoIP services. Business
2 customers are increasingly buying VoIP services, particularly because of the
3 reduced cost of administering only one network rather than the historical need to
4 manage both a voice network and a data network. And VoIP services are
5 attractive in the residential market because of lower prices and the ability for
6 enhanced services that integrate the best of computer and Internet capabilities with
7 voice services.

8
9 **Q. DO YOU HAVE INFORMATION ON WHERE VOIP PROVIDERS ARE**
10 **OFFERING SERVICE IN MISSOURI?**

11 A. Yes. We have identified selected VoIP providers and attempted to identify where
12 in Missouri they make their service available. Our effort by no means has
13 captured all VoIP providers that might be operating in Missouri. I will also point
14 out that a significant amount of VoIP activity, particularly for businesses, involves
15 the use of customer premise equipment (CPE). Unruh – Schedule 16 is a map
16 depicting where a selected set of VoIP providers is offering service. As is also
17 explained in Ms. Stoia's testimony, SBC Missouri estimates that the vast majority
18 of households in SBC Missouri's service territory have access to a high-speed
19 Internet access service (i.e., a broadband service provided by cable modem or
20 DSL technology). Once a customer has broadband service, they then have the
21 ability to use VoIP services.

1 **Q. DO YOU HAVE INFORMATION ON THE NUMBER OF CUSTOMERS**
2 **IN MISSOURI USING VOIP SERVICES?**

3 A. Unfortunately, I do not. And, as I mentioned previously, this highlights the
4 problem with trying to quantify "competition" in today's marketplace. While
5 historically, we have had some general ideas about the number of lines that
6 CLECs serve, in today's environment it is difficult to really quantify what is going
7 on in the marketplace. This is particularly true as wireless and VoIP continue to
8 provide competition with traditional landline service.

9
10 **Q. HAVE ANALYSTS ATTEMPTED TO ESTIMATE VOIP ADOPTION?**

11 A. Yes. Analysts estimates vary, but they seem to generally agree that VoIP is poised
12 to accelerate throughout 2005 and 2006. The Yankee Group, for example,
13 estimates that there will be 1.2M VoIP subscribers by year-end 2004 and 13M in
14 2007.¹⁷

15
16 **Q. WHAT ROLE DO CABLE TV COMPANIES PLAY IN THE**
17 **COMPETITIVE MARKET?**

18 A. Cable TV companies have become a major competitive force. Cable companies
19 are increasingly entering the telecommunications business as a way to use their
20 existing networks to grow their revenues. Cable companies have their own
21 facilities and over the past several years they have been expanding these networks

¹⁷ Yankee Group VoIP residential subscriber forecast – June 2004.

1 to offer high-speed Internet access through cable modems (i.e., the functional
2 equivalent of telephone companies' digital subscriber line (DSL) technology).
3 Cable companies, including Time Warner, can and do offer VoIP services over
4 their own facilities. Once cable modem service, or broadband service, is
5 available, then customers are also able to utilize the services provided by other
6 VoIP providers.¹⁸ I would also note that customers are able to use VoIP services
7 over DSL lines as well. In many cases, the cable company providing the
8 broadband service can also provide VoIP service. Alternatively, customers can
9 purchase the cable company's broadband service while utilizing a different
10 provider (e.g., Vonage, AT&T) for their VoIP-based service.

11

12 **Q. YOU MENTIONED THAT CABLE COMPANIES HAVE THEIR OWN**
13 **FACILITIES. PLEASE ELABORATE.**

14 A. While CLECs tend to use pieces of an ILEC's (e.g., SBC Missouri's) network
15 (e.g., loops, switching), cable companies have already deployed their own
16 networks which include their own connections (i.e., loops) directly into homes.
17 Generally, they do not use the network facilities of the ILECs against whom they
18 compete.

19

20 **Q. WHAT ABOUT CABLE PROVIDER ACTIVITY IN MISSOURI?**

¹⁸ VoIP service has been available for several years through dial-up connections to the Internet, however, the service quality improves significantly when customers have a broadband connection to the Internet (e.g., cable modem or DSL-based service).

1 A. Several major cable companies operate in Missouri. Charter Communications has
2 been providing telephone service for some time. During SBC Missouri's last
3 competitive classification case (TO-2001-467), Charter had recently purchased the
4 assets of AT&T Broadband. AT&T Broadband, and then Charter as the new
5 owner, had actively sold telephone service in the St. Charles county area which is
6 in the northwestern portion of the St. Louis metropolitan area. Since that time,
7 Charter has expanded its service territory to serve the broader St. Louis
8 metropolitan area. Based on press accounts, it appears Charter is also trialing
9 VoIP service in St. Louis and has reached agreements with Sprint and Level 3 for
10 transport and termination services.¹⁹

11
12 Time Warner, which operates in the Kansas City area, now offers what it calls its
13 "Digital Phone" service. Time Warner also provides high-speed Internet service
14 which, as explained above, allows other providers to offer VoIP service over Time
15 Warner's facilities.

16
17 Comcast also serves in the Kansas City area and offers high-speed Internet
18 service. According to press accounts, Comcast plans to offer VoIP service to 40
19 million homes by 2006 and plans to make the service available to 95% of the
20 homes on its network by the end of 2005.²⁰

21

¹⁹ <http://www.atlantic-acm.com/datalines/d090204.htm>

1 MediaCom is the cable TV provider in the Springfield area. MediaCom provides
2 high-speed Internet access in the Springfield area, thus allowing other providers to
3 offer VoIP service in the Springfield area. Additionally, according to press
4 accounts, MediaCom has teamed up with Sprint and intends to begin providing its
5 own VoIP service sometime during 2005.²¹
6

7 **Q. YOU HAVE DISCUSSED HOW CABLE REPRESENTS SIGNIFICANT**
8 **COMPETITION, THE FACT THAT CABLE HAS ITS OWN FACILITY-**
9 **BASED NETWORKS INCLUDING CONNECTIONS INTO THE HOME,**
10 **AND THAT THE AVAILABILITY OF CABLE MODEM SERVICE FOR**
11 **HIGH-SPEED INTERNET ACCESS FACILITATES THE USE OF VOIP.**
12 **DO YOU HAVE INFORMATION ON WHERE CABLE FACILITIES**
13 **EXIST THAT ARE CAPABLE OF PROVIDING CABLE MODEM**
14 **SERVICE?**

15 **A.** Yes. Unruh – Schedule 17 is a map showing the SBC Missouri exchanges where
16 major cable TV companies have cable-modem service available. As you can see,
17 there is a significant overlap showing that cable modem service is available in the
18 majority of SBC Missouri's exchanges.
19

20 **Q. YOU HAVE DISCUSSED THE DIFFICULTY OF QUANTIFYING ALL**
21 **THE COMPETITIVE IMPACTS, PARTICULARLY AS MORE PEOPLE**

²⁰ <http://www.broadbandreports.com/shownews/44652> and
<http://www.internetnews.com/xSP/article.php/3360081>

1 **ARE USING THEIR WIRELESS PHONES TO REPLACE LANDLINE**
2 **CALLING. DO YOU HAVE ANY ADDITIONAL DATA THAT MIGHT**
3 **SUPPORT ACCESS LINE LOSS TO ALTERNATIVE TECHNOLOGIES?**

4 A. Yes. Unruh – Schedule 18 graphs the cumulative line change for SBC Missouri
5 and CLECs for residential lines since July 2003. As you can see, the CLECs have
6 gained approximately 50,000 residential lines, however, SBC Missouri has lost
7 almost 100,000 residential lines over the same period. Over this time period, SBC
8 Missouri has lost approximately 50,000 more residential lines than CLECs have
9 appeared to gain. While it is difficult to say exactly what has happened to these
10 “lost” lines in the marketplace, it is likely that some of this difference is
11 attributable to substitution and replacement by wireless, VoIP and high-speed
12 Internet service (e.g., cable modems).²² I will also note that this information does
13 not reflect growth that landline carriers never saw (e.g., new customer chooses
14 wireless service instead of landline service, a customer chooses wireless service
15 instead of adding a second line as their child matures, a customers chooses to
16 purchase cable modem service instead of a second telephone line for dial-up
17 Internet access).

18
19 **Q. THE THIRD CRITERIA OF THE DEFINITION OF EFFECTIVE**
20 **COMPETITION IS THAT THE PURPOSES AND POLICIES OF**

²¹ <http://springfield.news-leader.com/columnists/groves/0920-Speakingvi-182902.html>

²² It is fair to point out that some of the difference could be attributable to economic conditions (e.g., some customers may have disconnected second phone lines during the economic downturn).

**CHAPTER 392, RSMO. ARE BEING ADVANCED. WHAT ARE THE
PURPOSES AND POLICIES OF CHAPTER 392, RSMO.?**

A. Section 392.185 of the statute outlines that the provision of telecommunications services should be maintained and advanced. In a competitive market such as the one that exists throughout SBC Missouri's territory, it is the market place that will maintain and advance the services offered to customers. When all competitors who serve the same market are allowed to compete equally, customers will benefit from the competitors' ability to quickly adapt to a changing marketplace. An important purpose specified in the statute is to allow for full and fair competition to function as a substitute for regulation. This proceeding gives the Commission the ability to allow the legislative directives to be achieved.

**Q. AS DESCRIBED IN THE FOURTH CRITERIA OF THE DEFINITION OF
EFFECTIVE COMPETITION, ARE THERE ECONOMIC OR
REGULATORY BARRIERS TO ENTRY IN MISSOURI?**

A. Given the multitude of providers providing functionally equivalent or substitutable services that are highlighted in SBC Missouri's testimony, it is clear that there are no barriers to entry that are preventing competitors from offering alternatives in the marketplace. Dr. Aron provides additional evidence in her direct testimony regarding this criteria.

1 **Q. THE LAST CRITERIA OF THE DEFINITION OF EFFECTIVE**
2 **COMPETITION IS A GENERAL PROVISION REGARDING WHETHER**
3 **THERE ARE ADDITIONAL FACTORS THAT ARE NECESSARY TO**
4 **IMPLEMENT THE PURPOSES AND POLICIES OF CHAPTER 392,**
5 **RSMO. ARE THERE ADDITIONAL FACTORS THAT THE**
6 **COMMISSION SHOULD EXAMINE?**

7 A. Dr. Aron recommends that the Commission should consider whether the currently
8 regulated prices are below what would likely prevail in a competitive market
9 because that could mask the degree to which the market is open to competition. I
10 believe that to be the case in the residential basic local service market where
11 prices were kept artificially low to promote universal service. Dr. Aron also
12 recommends that the Commission examine trends in competitive activity. The
13 evidence clearly indicates that competitive activity continues to grow.

14
15 I would like to point out an additional issue that I believe the Commission needs
16 to take into account. As I have explained, the marketplace is evolving and the old
17 way of thinking about competition is too limiting. Today's marketplace has
18 expanded to include new technologies, services and providers offering a multitude
19 of ways for consumers to communicate. I encourage the Commission to
20 recognize the significant evidence that SBC Missouri has presented about
21 competitive activity from CLECs, which, by itself demonstrates effective
22 competition, and to look beyond CLEC activity and embrace the competitive

1 realities of the broader marketplace so consumers will reap the maximum benefits
2 from a more fully competitive market.

3

4 **Q. DOES THE COMMISSION RETAIN THE AUTHORITY TO REVIEW**
5 **WHETHER EFFECTIVE COMPETITION CONTINUES TO EXIST**
6 **AFTER IT GRANTS A COMPETITIVE CLASSIFICATION?**

7 A. Yes. Pursuant to 392.245.5, the Commission has the authority to investigate the
8 status of competition and if, after a hearing, the Commission finds that effective
9 competition no longer exists, the statute states that price cap regulation shall be
10 reinstated. To the extent the Commission has any concerns over granting
11 competitive classification, this provision gives some assurance that the market
12 will operate in a competitive fashion. If not, the Commission can re-implement
13 price cap regulation.

14

15 **Q. DOES A COMPETITIVE CLASSIFICATION IMPACT THE**
16 **COMMISSION'S AUTHORITY OVER WHOLESALE OFFERINGS (I.E.,**
17 **RESALE AND UNBUNDLING)?**

18 A. No. Granting the competitive classifications that SBC Missouri seeks will only
19 impact the flexibility SBC Missouri has to set prices for its retail services. The
20 Commission will retain the authority under the federal Act to arbitrate disputes
21 between SBC Missouri and its wholesale customers including the authority to

1 determine both the resale discount percentage and UNE pricing for offerings
2 provided to SBC Missouri's wholesale customers (i.e., CLECs).

3

4 **Q. IN SUMMARY, DOES SBC MISSOURI MEET THE DEFINITION OF**
5 **EFFECTIVE COMPETITION?**

6 A. Yes. SBC Missouri clearly faces effective competition and its services should be
7 granted a competitive classification.

8

9 **SUMMARY**

10 **Q. PLEASE SUMMARIZE YOUR TESTIMONY.**

11 A. My testimony has explained that SBC Missouri faces effective competition from a
12 variety of competitors throughout its exchanges. This competitive activity
13 includes traditional landline competition from traditional CLECs and it includes
14 competition from wireless, cable and VoIP providers as once disparate services,
15 technologies, and providers blur together to form a multitude of ways for people
16 to communicate. SBC Missouri's competitors face less regulation than SBC
17 Missouri. In some cases, SBC Missouri's competitors are not even under the
18 Commission's authority. What SBC Missouri seeks with this case is for the
19 Commission to recognize this broad competitive landscape and to embrace the
20 benefits of a more fully competitive marketplace and the benefits that can bring to
21 Missouri consumers. By granting competitive classifications on the services SBC
22 Missouri seeks, the Commission will take a step toward regulatory parity and

1 toward an environment that will more optimally expand innovation, investment
2 and jobs.

3

4 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

5 **A. Yes, it does.**

1 **SUMMARY OF EDUCATION, WORK EXPERIENCE AND QUALIFICATIONS**

2
3
4 **Q. PLEASE SUMMARIZE YOUR PROFESSIONAL AND EDUCATIONAL**
5 **BACKGROUND?**

6 A. I received a Bachelor of Science in Computer Science from Kansas State
7 University in 1986. I received a Master of Business Administration from
8 Washington University in St. Louis in 1995. I have been employed by SBC
9 Missouri since 1986 and have held several positions in the company mostly
10 working in the regulatory area. I have worked on regulatory issues at both the
11 federal and state level.
12

13 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THIS COMMISSION?**

14 A. Yes, I have previously testified in the following Missouri cases:
15 • Missouri Case No. TO-98-212, In the Matter of the Investigation into the
16 Exhaustion of Central Office Codes in the 314 Numbering Plan Area
17 • Missouri Case No. TO-97-217, In the Matter of an Investigation Concerning
18 the Continuation or Modification of the Primary Toll Carrier Plan (PTC)
19 When IntraLATA Presubscription is Implemented in Missouri
20 • Missouri Case No. TO-99-14, In the Matter of the Implementation of Number
21 Conservation Methods in the St. Louis, Missouri Area
22 • Missouri Case No. TO-99-254, et al., In the Matter of an Investigation
23 Concerning the Primary Toll Carrier Plan and IntraLATA Dialing Parity

- 1 • Missouri Case No. TO-99-483, In the Matter of an Investigation for the
2 Purpose of Clarifying and Determining Certain Aspects Surrounding the
3 Provisioning of Metropolitan Calling Area Service after the Passage and
4 Implementation of the Telecommunications Act of 1996
- 5 • Missouri Case No. TR-2001-344, In the Matter of Northeast Missouri Rural
6 Telephone Company's Rate Case in Compliance with the Commission's
7 Orders in TO-99-530 and TO-99-254
- 8 • Missouri Case No. TO-98-329, Investigation into Various Issues Relating to
9 the Missouri Universal Service Fund
- 10 • Missouri Case No. TT-2002-227, et al., In the Matter of Southwestern Bell
11 Telephone Company's Proposed Revisions to PSC MO No. 26, Long Distance
12 Message Telecommunications Service Tariff
- 13 • Missouri Case No. TR-2001-65, Investigation of actual costs incurred in
14 providing exchange access service and the access rates to be charged by
15 competitive local exchange telecommunications companies
- 16 • Missouri Case No. IT-2004-0015, In the Matter of Southwestern Bell
17 Telephone Company, d/b/a SBC Missouri's Proposed Revised Tariff Sheet
18 Intended to Increase by Eight Percent the Rates for Line Status Verification
19 and Busy Line Interrupt as Authorized by Section 392.245, RSMo, the Price
20 Cap Statute

21

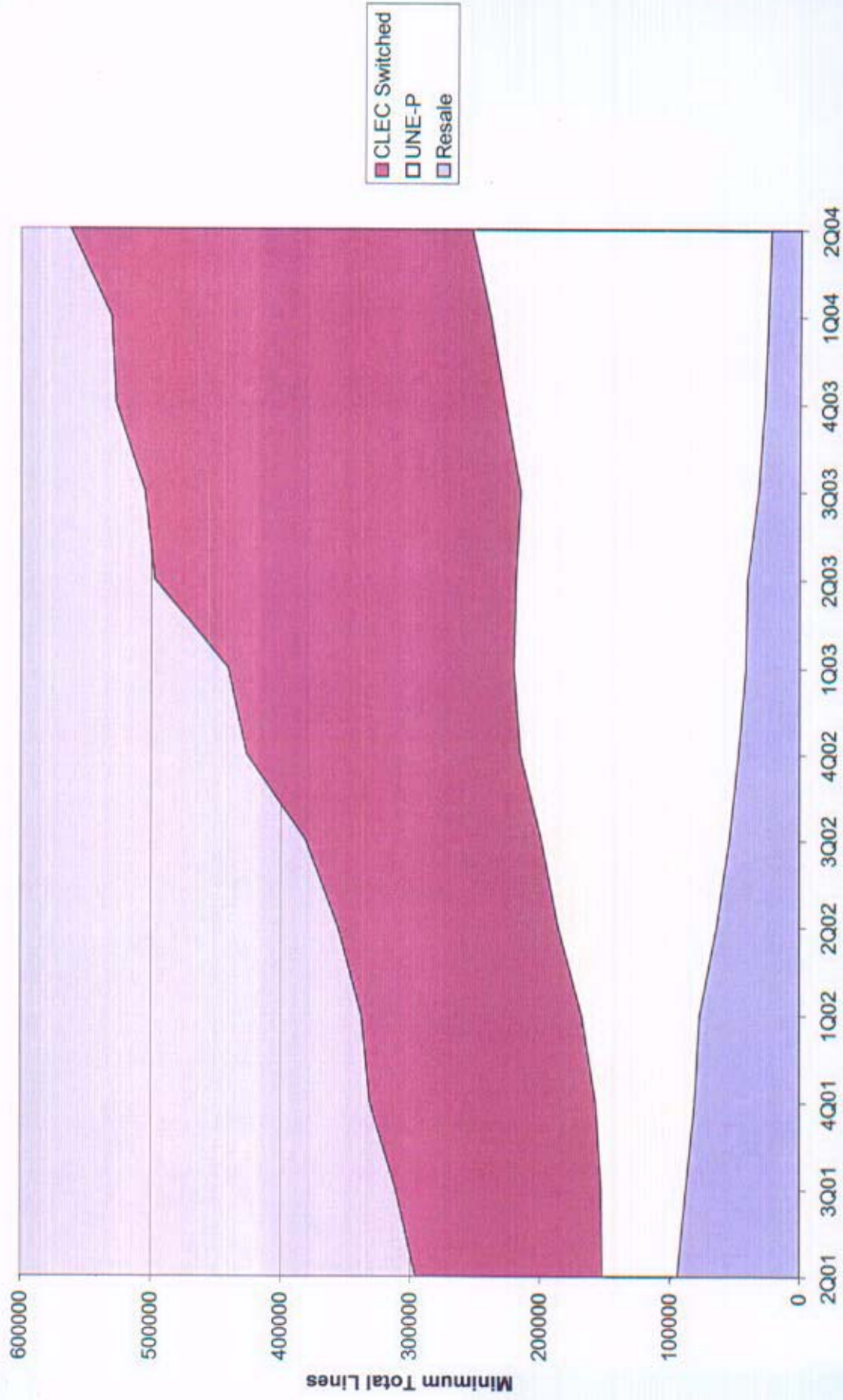
Service List
Case No. TO-2005-0035

	A	B	C	D	E
1	TARIFF #	TARIFF NAME	SECTION	Classified	SERVICE
2					
3					Business Line
4	24	Local Exchange	1.2.2	1	BUSINESS ACCESS LINES
5	38	Digital Link Services	18.1	1	ACCESS ADVANTAGE PLUS SERVICE
6	24	Local Exchange	1.8	1	CUSTOM BIZSAVER
7	35	General Exchange	38.1	1	DIGITAL LOOP SERVICE
8	35	General Exchange	13.26	1,2	HOTLINE/WARMLINE
9	24	Local Exchange	1.7	1,2	OPTIONAL BUSINESS RESERVE LINE SERVICE
10	35	General Exchange	25.1		PLEXAR® - I SERVICE
11	35	General Exchange	33.5		PLEXAR® - CUSTOM SERVICE
12	35	General Exchange	45.1		PLEXAR® - II SERVICE
13	35	General Exchange	52.1		PLEXAR® EXPRESS
14	35	General Exchange	38.3	1	SUPERTRUNK
15	41	Integrated Services	1	1	ISDN CIRCUIT-SWITCHED VOICE (CSV)/CIRCUIT-SWITCHED DATA (CSD) TRPT OPTIONS
16	41	Integrated Services	3.1	1,2	DIGILINE® SERVICE
17	41	Integrated Services	5.1	1	PRIMARY RATE ISDN: SelectData®
18	38	Digital Link Services	13.1	1	SELECT VIDEO PLUS®
19	41	Integrated Services	2.1	1	SMARTTRUNK SM
20					
21					Residence Line
22	24	Local Exchange	1.2.2	2	RESIDENTIAL ACCESS LINES
23					
24					Line Related
25	35	General Exchange	13.21	1,2	900 CALL RESTRICTION
26	35	General Exchange	49.1	1	AREA WIDE NETWORKING
27	35	General Exchange	13.27	1,2	CUSTOMER ALTERING ENABLEMENT
28	35	General Exchange	13.7	1	DID/AIOD SERVICE
29	35	General Exchange	44.1	1,2	EASYOPTIONS® PACKAGES
30	35	General Exchange	47.1	1,2	EASYOPTIONS® SERVICES
31	24	Local Exchange	1.4.1	2	EXTENDED AREA SERVICE
32	35	General Exchange	51.1	1	INTELLINUMBER SM
33	24	Local Exchange	1.5	1,2	METROPOLITAN EXCHANGE SERVICE (MCA)
34	35	General Exchange	12.1	1,2	MILEAGE (OBRA)
35	35	General Exchange	13.3	2	PREFERRED NUMBER
36	35	General Exchange	13.31.2	1,2	SPECIAL INTERCEPT REFERRAL SERVICE
37	35	General Exchange	13.15	1	TELEBRANCH SM
38	35	General Exchange	13.2	1,2	TOLL RESTRICTION
39	35	General Exchange	50.1	1,2	ADVANCED INTELLIGENT NETWORK SERVICES
40	35	General Exchange	27.1	1	PUBLIC RESPONSE CALLING SERVICE
41	41	Integrated Services	4.1	1	DIGITAL PACKET SWITCHING USAGE
42	24	Local Exchange	1.2.5	1,2	LSV/BLI

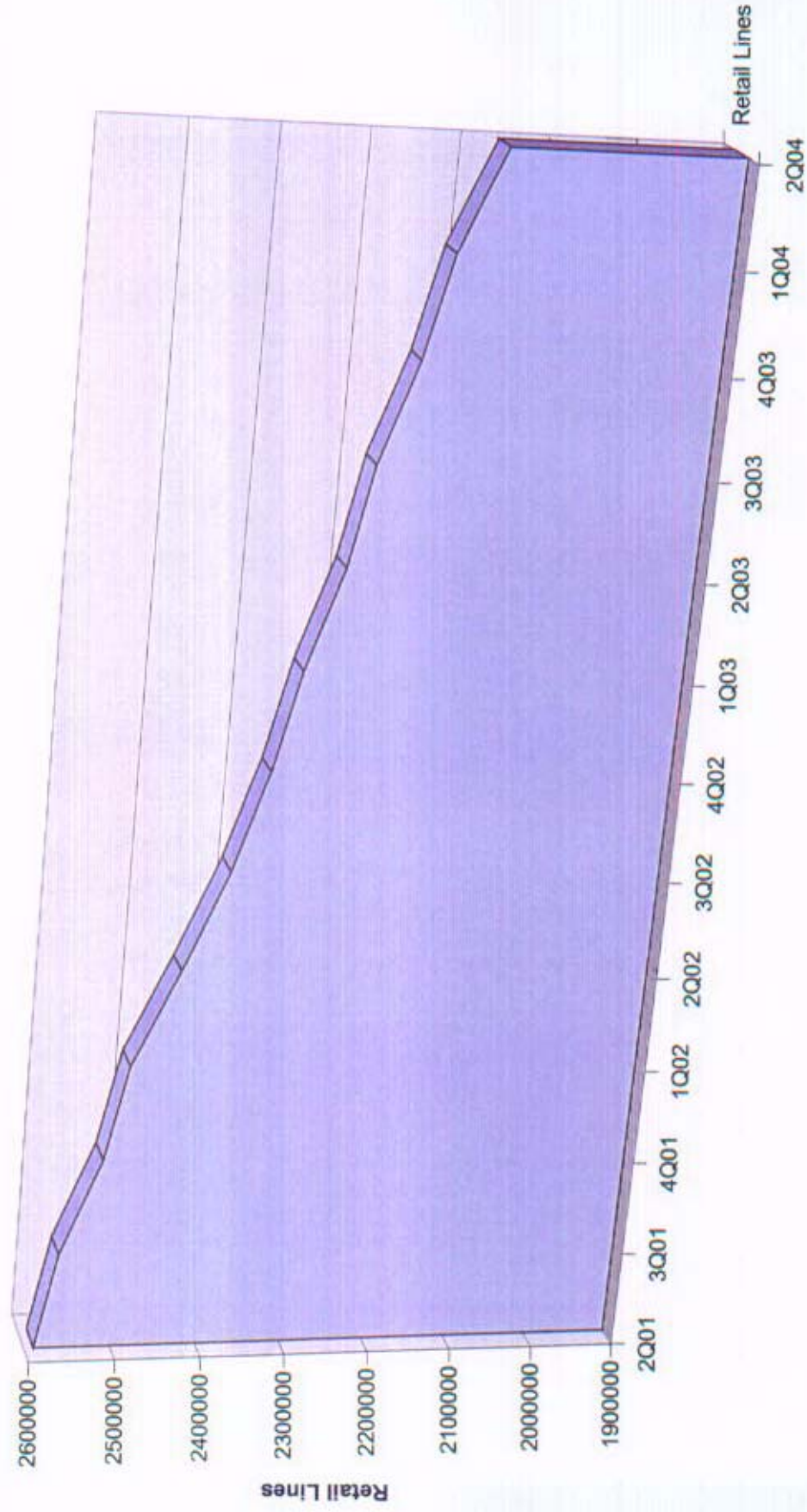
Service List
Case No. TO-2005-0035

	A	B	C	D	E
43		Local Exchange	1.2.7	1,2	HUNTING LINE SERVICES
44					
45					Directory Assistance
46	35	General Exchange	6.15	1,2	DIRECTORY ASSISTANCE CALL COMPLETION
47	35	General Exchange	6.14	1,2	DIRECTORY ASSISTANCE SERVICE
48	35	General Exchange	15.1	1,2	NATIONAL DIRECTORY ASSISTANCE SERVICE
49					
50					
51					
52					
53					
54					
55					
56		1-Competitively classified for business in St. Louis and Kansas City exchanges			
57		2-Competitively classified for residence in Harvester and St. Charles exchanges			
58					

CLEC Method of Provisioning - Residence and Business Lines



SBC Missouri Retail Line Totals



Competitive Switch Sites and Numbering Resources in SBC Missouri Exchanges in Eastern Missouri.

1 SWITCH LOCATION

9 OTHER LOCATIONS
15 SWITCH LOCATIONS

1 SWITCH LOCATION

2 OTHER LOCATIONS

3 OTHER LOCATIONS

1 OTHER LOCATION

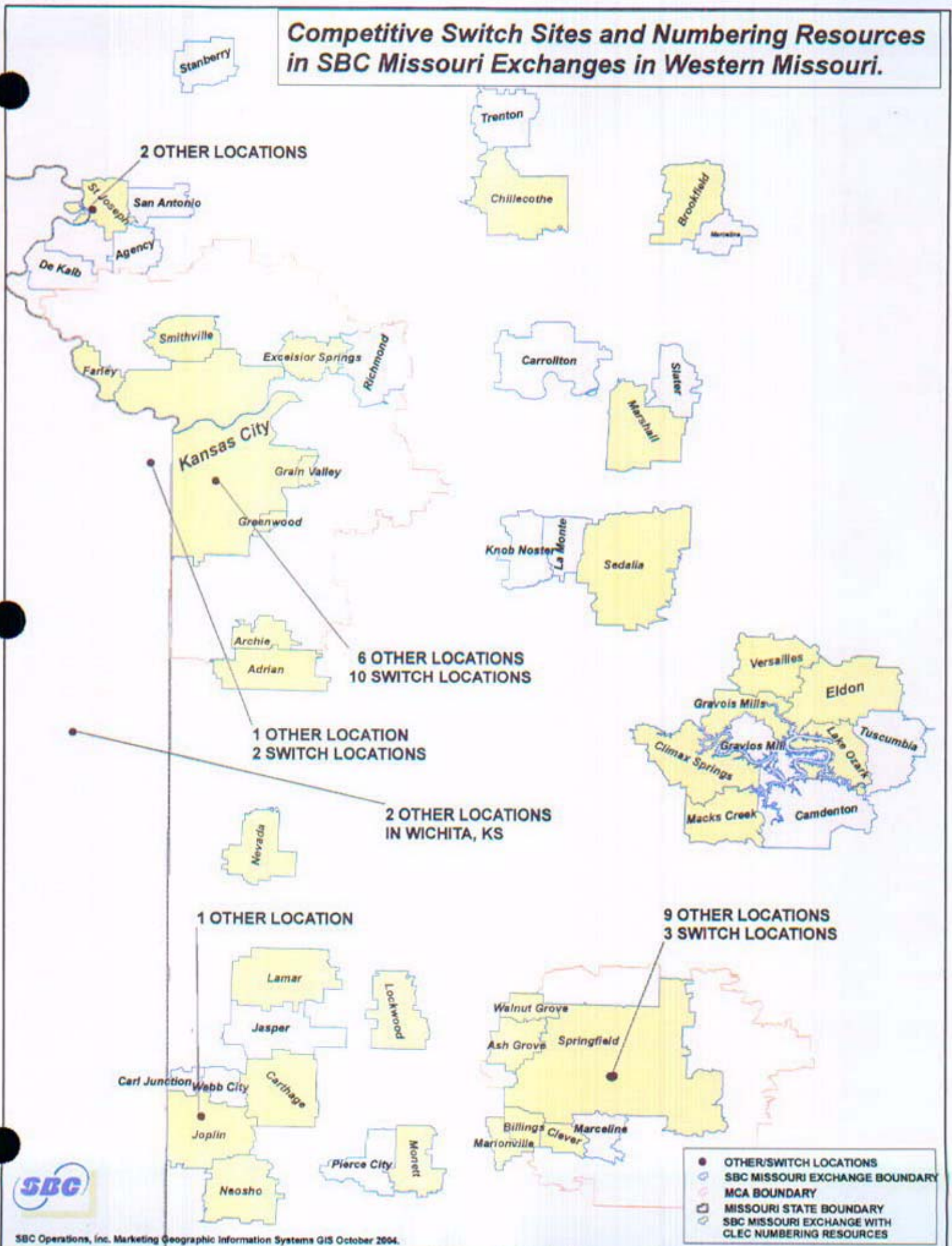
1 OTHER LOCATION

1 OTHER LOCATION

• OTHER/SWITCH LOCATIONS
SBC MISSOURI EXCHANGE BOUNDARY

- 

Competitive Switch Sites and Numbering Resources in SBC Missouri Exchanges in Western Missouri.



***Active CLECs Operating within SBC Eastern
Missouri Exchanges***

This Schedule is Highly Confidential in its entirety.

***Active CLECs Operating within SBC Western
Missouri Exchanges***

This Schedule is Highly Confidential in its entirety.

Unruh Schedule 7-1

SBC MO Exchange	Adelphia Business	Ameritel	AT&T	Big River	Birch	BTI	Central Missouri	CenturyTel of MO	CIRCA New Systems	Connect	Delta Phones	DWI Comm	Ernest Comm	Ernest	Green Hills Telco	Hill Telecom	ICG, Inc.	KMC Telecom	LDB, Inc.	Logic Comm	McLeod	MCI Metro	MCC Comm. Inc.	Midwestern Tel	Missouri Telecom	NAVIGATOR Telecom	NET-TEL	OMNIPLEX	QUANTUMSHIFT	QUANTICO	SAGE Telecom	SOCKET	SPRINT	TEC	TEL-LINK	TEL	Total
Honorsville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30
Imperial		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	31	
Jackson		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Jasper*																																					
Joplin		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	31	
Kansas City	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	35	
Kennett		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Kirksville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Knob Noster		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
La Monte		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Lake Ozark		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Lamar		X	X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	31	
Lancaster		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Leadwood		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Lilbourn		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Linn		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Lockwood		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Louisiana		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Mack Creek		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X		
Malden		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Manchester		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	32	
Marble Hill		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Marceline		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Marionville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Marshall		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Marston		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Maxville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	32	
Mesa		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Mexico		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Moberly		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Monett		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	31	
Montgomery City		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Morehouse		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Neosho		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Nevada		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
New Franklin		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
New Madrid		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Oak Ridge		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Old Appleton		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Oran		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Pacific		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	32	
Patton																																					
Paynesville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Perryville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Pierce City		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Pocahontas-New Wells		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Pond		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	32	
Poplar Bluff		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Portage-Des-Sinix		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	32	
Portageville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Puxico		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Quinn		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Richmond		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Richwoods		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Risco		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Rushville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
San Antonio		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Scott City		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Sedalia		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	29	
Senath		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Siteson		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Slater*																																					
Smithville		X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	30	
Springfield		X	X	X	X	X				X	X</																										

SBC MO Exchange	Adelphia Business Solutions	Ameritel	AT&T	Big River	Birch	BT	Central Missouri Telecom	CenturyTel of MO-Business	Ciera Nink Systems	Connect	Delta Phones	DMJ Comm	Ernest Comm	Everest	Frontier Telecomm	Green Hills Telco	ILMN Telecom	ICG Telecom	IGA, Inc.	Ionex	KMC Telecom	LBD, Inc.	Logix Comm	MCI Metro	MLTEOD	MCC Comm, Inc.	Midwestern Tel	Missouri Telecom	Navigator Telecom	Net-Tel	OmniFlex	QuantumShift	Quintelco	SAGE Telecom	Socket	Sprint	TCG	TEL-LINK	Z-TEL	Total				
Versailles		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	36			
Venus		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	29			
Walnut Grove		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	30			
Wardell		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	30			
Ware		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	31			
Washington		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	29			
Webb City		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	31			
Wellsville		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	29			
Westphalia		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	29			
Wyatt		X	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X				X	X	X	X	X	X	X	X	X	X	X	30		
NOTE: *MO PSC website does not identify any companies for this exchange. SBC Missouri believes this to be a mistake as several CLECs simply indicate they provide service in all of SBC Missouri's exchanges.																																												

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SBC MO EXCHANGE	AMERITEL	AT&T	BIG RIVER	BTI	CENTRAL Missouri Telecom	CENTURY TEL of MO-Residential	Ciera Nwsk Systems	CONNECT	DELTA PHONES	ERNEST Comm	EVEREST	GREEN HILLS Telco	HJN Telecom	IC2, Inc.	LDD, Inc.	McLEOD	MIDWESTERN Tel	MISSOURI Telecom	NAVIGATOR Telecom	NET-TEL	OMNIPLEX	QUINTELCO	SAGE Telecom	SOCKET	TEL-LINK	Z-TEL	Total
Adrian	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Advance	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Agency	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Altenburg-Frohna	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Antonia	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Archie*																											
Argyle	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Armstrong	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Ash Grove	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Beauford	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Bell City	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Benton	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Billings	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Bismarck	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Bloomfield	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Bloomsdale	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Bonne Terre	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Boonville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Bowling Green	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Brookfield	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Camdenton	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Campbell	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Cape Girardeau	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Cardwell	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Carl Junction	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Carrollton	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Carthage	X	X	X	X			X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	22
Caruthersville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Cedar Hill	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Center	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Chaffee	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Charleston	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Chesterfield	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Chillicothe	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Clarksville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Clever	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Climax Springs	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
De Kalb	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Deering	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Delta	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Desoto	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Dexter	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Downing	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
East Prairie	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Edina	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Eldon	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Elsberry	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Essex	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Eureka	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Excelsior Springs	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Farley	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Farmington	X	X	X	X		X	X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	22
Fayette	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Fenton	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Festus-Crystal City	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Fisk	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Flat River	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Frankford	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Fredericktown	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Freeburg	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Fulton	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21

CLECs Serving SBC Missouri Exchanges

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SBC MO EXCHANGE	AMERITEL	AT&T	BIG RIVER	BTI	CENTRAL Missouri Telecom	CENTURYTEL of MO-Residential	Ciera Ntwk Systems	CONNECT!	DELTA PHONES	ERNEST Comm	EVEREST	GREEN HILLS Telco	HJN Telecom	IC2, Inc.	LDD, Inc.	McLEOD	MIDWESTERN Tel	MISSOURI Telecom	NAVIGATOR Telecom	NET-TEL	OMNIPLEX	QUINTELCO	SAGE Telecom	SOCKET	TEL-LINK	Z-TEL	Total
Gideon	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Glasgow	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Grain Valley	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Gravois Mills	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Gray Summit	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Greenwood	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Hannibal	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Harvester	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Hayti	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Herculaneum-Pevely	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Higbee	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
High Ridge	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X		X	X	X	X	X	X	X	X	23
Hillsboro	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Holcomb	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Hornersville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Imperial	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Jackson	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Jasper*																											
Joplin	X	X	X	X			X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	23
Kansas City	X	X	X	X			X	X	X	X	X	X	X	X	X	X	X			X	X	X	X	X	X	X	22
Kennett	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Kirksville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Knob Noster	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
La Monte	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Lake Ozark	X	X	X	X	X		X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	22
Lamar	X	X	X	X			X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	22
Lancaster	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Leadwood	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Lilbourn	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Linn	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Lockwood	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Louisiana	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Macks Creek*																											
Malden	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Manchester	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Marble Hill	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Marceline	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Marionville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Marshall	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Marston	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Maxville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Meta	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Mexico	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Moberly	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Monett	X	X	X	X			X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	23
Montgomery City	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Morehouse	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Neosho	X	X	X	X			X	X	X	X	X		X	X	X	X	X	X	X	X	X	X	X	X	X	X	22
Nevada	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
New Franklin	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
New Madrid	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Oak Ridge	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Old Appleton	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Oran	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Pacific	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Patterson*																											
Paynesville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Perryville	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Pierce City	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Pocahontas-New Wells	X	X	X	X			X	X	X	X	X		X	X	X	X	X			X	X	X	X	X	X	X	21
Pond	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22







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Excludes PREPAID

SBC MO EXCHANGE	AMERITEL	AT&T	BIG RIVER	BTI	CENTRAL Missouri Telecom	CENTURYTEL of MO-Residential	Ciera Ntwk Systems	CONNECT	DELTA PHONES	ERNEST Comm	EVEREST	GREEN HILLS Telco	HJN Telecom	IG2, Inc.	LDD, Inc.	McLEOD	MIDWESTERN Tel	MISSOURI Telecom	NAVIGATOR Telecom	NET-TEL	OMNIPLEX	QUINTELCO	SAGE Telecom	SOCKET	TEL-LINK	Z-TEL	Total
Poplar Bluff	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Portage-Des- Sioux	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Portageville	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Puxico	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Qulin	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Richmond	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Richwoods	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Risco	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Rushville	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
San Antonio	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Scott City	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Sedalia	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Senath	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Sikeston	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Slater*																											
Smithville	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Springfield	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
St. Charles	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
St. Clair	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Ste. Genevieve	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
St. Joseph	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
St. Louis	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
St. Marys	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Stanberry	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Trenton	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Tuscumbia	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Union	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Valley Park	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Versailles	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Vienna	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Walnut Grove	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Wardell	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Ware	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Washington	X	X	X	X			X	X	X	X	X		X	X	X	X	X		X	X	X	X	X	X	X	X	22
Webb City	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Wellsville	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Westphalia	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
Wyatt	X	X	X	X			X	X	X	X	X		X	X	X	X	X										21
NOTE: *MO PSC website does not identify any companies for this exchange. SBC Missouri believes this to be a mistake as several CLECs simply indicate they provide service in all of SBC Missouri's exchanges.																											

Local Service Alternatives






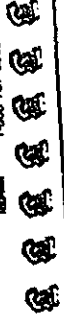
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 <p>Residential - Local & Long Distance 1-800-222-0200 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-225-6288 Corporate Calling Card 1-800-603-0273 Telecommunications Services 1-800-630-1334 TTY/TDD Customer Service 1-800-833-3232 Data & Internet Services 1-800-319-6788</p> <p><small>Not all services are available in all areas</small></p>	 <p>Sales 1-877-GETBULL (1-877-438-2855) Customer Service 1-877-NETBULL (1-877-638-2855)</p>
 <p>Business Office 1-800-599-1000 Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>	 <p>Establishing or Changing 1-800-836-5223 Repair Service 1-800-836-5223 Billing Information 1-800-836-5223</p>
 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p>
 <p>Excel Telecommunications</p> <p>New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com</p>	<p>Navigator Telecommunications, LLC</p> <p>Business Office 1-888-662-8835 Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835</p>

CUSTOMER GUIDE

Local Service Alternatives

 <p>1 choice New Service Customer Services Web Address www.varitec.com</p>	 <p>Phone For All Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1882 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-289-0910</p>
<p>1-888-REC-ONEX <i>Business Every Day, Monday, Tuesday</i></p> <p>Business Office 1-800-752-8838 New Sales 1-800-275-8223 Customer Service</p>	<p>Ren-Tel Communications, Inc. Customer Service 1-877-873-8836</p>
<p>877-RunApex</p> <p>New Service 1-877-716-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877runapex.com</p>	 <p>SURE-TEL Main Number 1-214-485-4700 Business Service 1-214-485-4700 Local 1-888-226-2121 Toll-free 1-888-972-7243 Residential Service (Toll Free) 1-888-449-4940 Service Repair (Toll Free)</p>
<p> STATE DISCOUNT TELEPHONE</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p> <p>Electronic Contact Information: E-mail: Order@StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 971-45 South, Humble, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 9:00 am to 1:00 pm</p>	 <p>SURE-TEL Business Office 1-888-787-3835 Customer Service 1-888-787-3835 Repair 1-888-787-3835</p> 

Local Service Alternatives

Talk America

Customer Service
Web Address

1-888-988-6988
www.talk.com

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Local Service Alternatives

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 <p> AT&T Residential - Local & Long Distance..... 1-800-222-0300 Business - Local & Long Distance..... 1-800-222-0400 Service People..... 1-800-222-0000 Residential Calling Card..... 1-800-222-0200 Corporate Calling Card..... 1-800-222-0273 Teleconference Services..... 1-800-222-1234 TTY/TDD Customer Service..... 1-800-222-0282 Data & Internet Services..... 1-800-210-4700 Not all services are available in all areas </p>	 <p> BIC Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055 </p>
 <p> BULLSEYE TELECOM Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855) </p>	 <p> COMM SOUTH Establishing or Changing 1-800-838-5223 Repair Service 1-800-838-5223 Billing Information 1-800-838-5223 </p>
<p> DELTA PHONES, INC. Toll-free 1-800-814-8823 </p>	 <p> intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999 </p>
 <p> ionex telecommunications One number serves all your business needs. 1.800.860.8401. </p>	 <p> MaxCom Business Office Business Services 1-800-888-3157 </p>

Local Service Alternatives

Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289	 Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008
MyLine™ <small>Excel Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685	1-800-RECONEX <i>Become Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223

Local Service Alternatives

 <p>New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com</p>	 <p>Main Number 1-214-495-4700 Business Service 1-214-495-4700 Local 1-888-226-2121 Toll-free 1-888-972-7243 Residential Service (Toll Free) 1-888-449-4940 Service Repair (Toll Free)</p>
 <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	 <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
 <p>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</p> 	 <p>Customer Service 1-888-888-6988 Web Address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	





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 <p>Residential - Local & Long Distance.....1-800-822-0200 Business - Local & Long Distance.....1-800-822-0400 Service Repair.....1-800-222-3000 Residential Calling Card.....1-800-226-6286 Corporate Calling Card.....1-800-882-2279 Teleconference Services.....1-800-232-1234 TTY/TDD Customer Service.....1-800-433-6222 Data & Video Services.....1-800-519-6799</p> <p><small>Not all services are available in all areas.</small></p>	 <p>For all your business and residential telephone/internet needs: 1.800.455.1608 Real People. Real Service. Real Simple.</p>
 <p>Sales.....1-877-GET-BULL (1-877-438-2855) Customer Service.....1-877-NET-BULL (1-877-638-2855)</p>	 <p>Business Office.....1-800-599-1000 Residential.....1-800-599-1000 Business.....1-800-599-1000 Service and Repair.....1-800-599-1000</p>
 <p>Establishing or Changing.....1-800-936-5223 Repair Service.....1-800-936-5223 Billing Information.....1-800-936-5223</p>	 <p>Business Customers.....1-800-250-9999 Repair Service.....1-800-250-9999</p>
 <p>One number serves all your business needs. 1.800.860.8401.</p>	 <p>MCI Residential Customer Local Sales, Service, Billing and Repair.....1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair.....1-800-374-6400 www.mci.com</p>

Local Service Alternatives

MyLine™ <small>Excel Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-8252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1892 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
1-888-RECONEX <small>Because Everybody Needs A Phone.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	877-RingAgain New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com
Ren-Tel Communications, Inc. Customer Service 1-877-973-6835	 Main Number 1-214-495-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-972-7243 Customer Care (Toll Free) 1-888-449-4940

Local Service Alternatives

 <p>STATE DISCOUNT TELEPHONE Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041 Electronic Contact Information: E-mail: Orders @ StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Humbleville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 8:00 am to 1:00 pm</p>	 <p>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</p> 
<p>Talk America</p> <p>Sales and Service 1-877-796-5000 Web Address www.talk.com</p>	






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 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-480-0055 Corporate Offices 1-888-742-0055	 Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)
 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223	DELTA PHONES, INC. Toll-free 1-800-814-8623
 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289

Local Service Alternatives

MyLine™ <small>Local Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-8252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-552-6348 Repair Service 1-800-288-0910
 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-9685	1-800-RECONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
877-RINGAGAIN New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com	 Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-872-7243 Service Repair (Toll Free) 1-888-449-4940

Local Service Alternatives

 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
 <p>SURE-TEL</p> <p><small>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</small></p> 	 <p>Talk America</p> <p>Customer Service 1-888-988-6988 Web Address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	





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BULL EYE TELECOM Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)	CINERGY. COMMUNICATIONS Business Office Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000
COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223	intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 One number serves all your business needs. 1 800.860.8401. ionex telecommunications	MCI MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com

Local Service
Alternatives

 McLeodUSA Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008	MyLine <small>Local Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835	 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com
 Phones For All Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910	 <small>Business Everybody Needs A Phone.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 877-RingAgain New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com	Ren-Tel Communications, Inc. Customer Service 1-877-973-6835

Local Service Alternatives

 <p> Main Number 1-214-495-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-672-7243 Customer Care (Toll Free) 1-888-449-4940 </p>	 <p> STATE DISCOUNT TELEPHONE Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041 Electronic Contact Information: E-mail: Orders@StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 9:00 am to 1:00 pm </p>
 <p> BUSINESS OFFICE 1-866-757-3835 CUSTOMER SERVICE 1-866-757-3835 REPAIR 1-866-757-3835 </p> 	 <p> Sales and Service 1-877-796-5000 Web Address www.talk.com </p>

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 <p>Business Office 1-800-599-1000 Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>	 <p>Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223</p>
 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p>
 <p>Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008</p>	 <p>New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excal.com</p>

Local Service Alternatives

Navigator Telecommunications, LLC			
Business Office		New Service 1-888-282-7705	
Business Service	1-888-662-8835	Customer Services	1-888-544-8252
Residence Service	1-888-882-8835	Web Address	www.vartec.com
Repair Service	1-888-562-8835		
 Phones For All			
Pre-Paid Home Telephone Service		<i>Because Everybody Needs A Phone.</i>	
		Ren-Tel Communications, Inc.	
Residence Services - English	1-800-477-1992	Customer Service 1-877-973-6835	
Residence Services - Spanish	1-888-552-6346		
Repair Service	1-800-288-0810		
			
Main Number	1-214-495-4700	STATE DISCOUNT TELEPHONE	
Business Service		Customer Service	1-888-282-2041
Local	1-214-495-4700	Billing	1-888-282-2041
Toll-free	1-888-226-2121	Repair	1-888-282-2041
Residential Service (Toll Free)	1-888-972-7243	Electronic Contact Information:	
Service Repair (Toll Free)	1-888-449-4940	E-mail: Orders@StateTelephone.net	
		Web Address: www.StateDiscountTelephone.com	
		Address: 871 I-45 South, Humble, Texas 77340	
		Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm	
		Saturday - 9:00 am to 1:00 pm	

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 <p>Residential - Local & Long Distance..... 1-800-222-0300 Business - Local & Long Distance..... 1-800-222-0400 Service Repair..... 1-800-222-8000 Residential Calling Card..... 1-800-225-6288 Corporate Calling Card..... 1-800-460-2273 Teleconference Services..... 1-800-433-1234 TTY/TDD Customer Service..... 1-800-433-3232 Data & Internet Services..... 1-800-219-8788</p> <p><small>Not all services are available in all areas</small></p>	 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-636-2855)</p>
 <p>Business Office Residential 1-800-589-1000 Business 1-800-589-1000 Service and Repair 1-800-589-1000</p>	 <p>Establishing or Changing 1-800-836-5223 Repair Service 1-800-836-5223 Billing Information 1-800-836-5223</p>
 <p>Business Customers 1-800-250-8989 Repair Service 1-800-250-8989</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p>
 <p>MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com</p>	 <p>New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com</p>

Local Service Alternatives

Navigator Telecommunications, LLC			
Business Office		New Service	1-888-282-7705
Business Service	1-888-662-8835	Customer Services	1-888-544-9252
Residence Service	1-888-662-8835	Web Address	www.vartec.com
Repair Service	1-888-562-8835		
 Phones For All			
Pre-Paid Home Telephone Service		1-800-RECONEX <i>Becomes Everybody Needs A Phone.</i>	
Residence Services - English	1-800-477-1892	Business Office	
Residence Services - Spanish	1-866-552-6346	New Sales	1-800-732-6639
Repair Service	1-800-288-0810	Customer Service	1-800-275-8223
		Ren-Tel Communications, Inc.	
New Service	1-877-746-4242		
Customer Service	1-888-256-8843		
Repair	1-888-256-8843	Customer Service	1-877-973-6835
www.877ringagain.com			
		 STATE DISCOUNT TELEPHONE	
Main Number	1-214-495-4700	Customer Service	1-888-282-2041
Business Sales (Toll Free)	1-888-228-2121	Billing	1-888-282-2041
Residential Sales (Toll Free)	1-888-972-7243	Repair	1-888-282-2041
Customer Care (Toll Free)	1-888-449-4940	Electronic Contact Information:	
		E-mail: Orders@StateTelephone.net	
		Web Address: www.StateDiscountTelephone.com	
		Address: 671 I-45 South, Huntsville, Texas 77340	
		Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm	
		Saturday - 8:00 am to 1:00 pm	

Local Service Alternatives

 <small>BUSINESS OFFICE</small> 1-866-787-3835 <small>CUSTOMER SERVICE</small> 1-866-787-3835 <small>REPAIRS</small> 1-866-787-3835 	 <small>Sales and Service</small> 1-877-796-5000 <small>Web Address</small> www.talk.com
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Local Service Alternatives

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





Detailed information about the availability of local service from companies other than SBC Missouri may be obtained directly from these companies.

 <p>Residential - Local & Long Distance..... 1-800-822-0300 Business - Local & Long Distance..... 1-800-222-0400 Service Repairs..... 1-800-222-3000 Residential Calling Card..... 1-800-822-6386 Corporate Calling Card..... 1-800-822-2279 Telecommunications Services..... 1-800-822-1394 TTY/TDD Customer Service..... 1-800-822-6333 Data & Internet Services..... 1-800-819-6788</p> <p><small>Not all services are available in all areas.</small></p>	 <p>BIC Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	 <p>Establishing or Changing 1-800-938-5223 Repair Service 1-800-938-5223 Billing Information 1-800-938-5223</p>
<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8623</p>	 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>
 <p>One number serves all your business needs. 1-800-860-8401.</p> <p>ionex telecommunications</p>	<p>Max-Tel Communication, Inc.</p> <p>Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289</p>

Local Service Alternatives

 Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008	MyLine™ <small>Excel Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com
 816-472-4377	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6348 Repair Service 1-800-288-0910
1-800-RECONEX <small>Because Everybody Needs A Phone.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	877-RINGAGAIN New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com


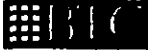




Local Service Alternatives

 <p>Sage TELECOM</p> <p>Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940</p>	 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>
 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>	 <p>SURE-TEL</p> <p>BUSINESS OFFICE 1-888-787-3836 CUSTOMER SERVICE 1-888-787-3836 REPAIR 1-888-787-3836</p> 
 <p>Talk America</p> <p>Customer Service 1-888-988-6988 Web Address www.talk.com</p>	



Local Service Alternatives

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 Residential - Local & Long Distance 1-800-222-0300 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-222-6298 Corporate Calling Card 1-800-883-8273 Teleconference Services 1-800-883-1234 TTY/TDD Customer Service 1-800-883-8223 Data & Internet Services 1-800-818-8788 <small>Not all services are available in all areas.</small>	 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055
 Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
DELTA PHONES, INC. Toll-free 1-800-814-8623	 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 One number serves all your business needs. 1.800.860.8401. ionex telecommunications	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289

Local Service Alternatives

 <p>Home Phone & Data Services 1-800-908-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008</p>	<p>MyLine™ <small>Excel Telecommunications</small></p> <p>New Service 1-877-392-3548 Customer Service 1-877-868-0808 Web Address www.excel.com</p>
<p>Navigator Telecommunications, LLC</p> <p>Business Office 1-888-682-8835 Business Service 1-888-682-8835 Residence Service 1-888-682-8835 Repair Service 1-888-582-8835</p>	<p>ONE choice <small>New Service</small></p> <p>Business Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com</p>
<p> Phones For All</p> <p>Pre-Paid Home Telephone Service</p> <p>Residence Services - English 1-800-477-1982 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0810</p>	<p>1-800-RECONEX <small>Residence Emergency Repair Service</small></p> <p>Business Office 1-800-732-6639 New Sales 1-800-275-8223 Customer Service</p>
<p>877-HomeAidus</p> <p>New Service 1-877-746-4242 Customer Service 1-888-256-8943 Repair 1-888-842-1843 www.877ringagain.com</p>	<p>Sure <small>Home</small></p> <p>Main Number 1-214-495-4700 Business Service 1-214-495-4700 Local 1-888-226-2121 Toll-free 1-888-972-7243 Residential Service (Toll Free) 1-888-449-4940 Service Repair (Toll Free)</p>

Local Service Alternatives

 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
 <p>SURE-TEL</p> <p>Business Office 1-800-787-3835 Customer Service 1-800-787-3835 Repair 1-800-787-3835</p> 	 <p>Talk America</p> <p>Customer Service 1-888-988-6968 Web Address www.talk.com</p>

Local Service Alternatives

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 <p>Residential - Local & Long Distance 1-800-222-0300 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-222-6200 Corporate Calling Card 1-800-463-6275 Teleconference Services 1-800-433-1234 TTY/TDD Customer Service 1-800-433-6232 Data & Internet Services 1-800-419-6786</p> <p><small>Not all services are available in all areas</small></p>	 <p>For all your business and residential telephone/internet needs: 1.800.455.1608 Real People. Real Service. Real Simple.</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	 <p>Business Office 1-800-598-1000 Residential 1-800-598-1000 Business 1-800-598-1000 Service and Repair 1-800-598-1000</p>
 <p>Establishing or Changing 1-800-938-5223 Repair Service 1-800-938-5223 Billing Information 1-800-938-5223</p>	 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>
 <p>One number serves all your business needs. 1 800.860.8401.</p>	 <p>MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com</p>

Local Service
Alternatives

MyLine[®] <small>Local Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.mycal.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835
ONE <small>choice</small> New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
1-800-RECONEK <small>Business Everywhere. Mobile & Home.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	877-RingAgain New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com
Ren-Tel Communications, Inc. Customer Service 1-877-973-6835	 Main Number 1-214-495-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-972-7243 Customer Care (Toll Free) 1-888-449-4940

Local Service Alternatives

<p>STATE DISCOUNT TELEPHONE</p> <p> Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p> <p>Electronic Contact Information: E-mail: Orders@StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 8:00 am to 1:00 pm</p>	<p>SURE-TEL</p> <p>Business Office 1-866-787-3835 Customer Service 1-866-787-3835 Repair 1-866-787-3835</p> <p></p>
<p>Talk America</p> <p>Sales and Service 1-877-798-5000 Web Address www.talk.com</p>	

Local Service Alternatives

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 <p>Residential - Local & Long Distance.....1-800-425-0208 Business - Local & Long Distance.....1-800-222-0408 Service Repair.....1-800-222-3008 Residential Calling Card.....1-800-425-6288 Corporate Calling Card.....1-800-425-2279 Teleconference Services.....1-800-425-1234 TV/VIDEO Customer Service.....1-800-425-8232 Cable & Internet Services.....1-800-219-6791</p> <p><small>Not all services are available in all areas</small></p>	 <p>For all your business and residential telephone/internet needs: 1.800.455.1608 Real People. Real Service. Real Simple.</p>
 <p>Sales.....1-877-GET-BULL (1-877-438-2855) Customer Service.....1-877-NET-BULL (1-877-638-2855)</p>	 <p>Business Office.....1-800-599-1000 Residential.....1-800-599-1000 Business.....1-800-599-1000 Service and Repair.....1-800-599-1000</p>
 <p>Establishing or Changing.....1-800-936-5223 Repair Service.....1-800-936-5223 Billing Information.....1-800-936-5223</p>	 <p>Business Customers.....1-800-250-9999 Repair Service.....1-800-250-9999</p>
 <p>One number serves all your business needs. 1.800.360.8401.</p> <p>ionex telecommunications</p>	 <p>MCI Residential Customer Local Sales, Service, Billing and Repair.....1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair.....1-800-374-6400 www.mci.com</p>

Local Service Alternatives

 McLeodUSA Home Phone & Data Services 1-800-808-3012 Business Phone & Data Services 1-800-583-1177 General Information 1-800-800-3008	 MyLine Excel Telecommunications New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835	 ONE choice New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com
 The Phone Connection Pre-Paid Residential Services New Service: (toll free) 1-877-375-2255 Customer Service: (toll free) 1-877-375-2255	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1892 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
 1-800-RECONEX <i>Because Everybody Needs A Phone...</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	 877-RingAgain New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com

Local Service Alternatives

<p>Ren-Tel Communications, Inc.</p> <p>Customer Service 1-877-973-6835</p>	<p>Sage TELECOM</p> <p>Main Number 1-214-495-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-672-7243 Customer Care (Toll Free) 1-888-449-4940</p>
<p> STATE DISCOUNT TELEPHONE</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p> <p>Electronic Contact Information: E-mail: Orders @ StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 9:00 am to 1:00 pm</p>	<p>SURE-TEL</p> <p>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</p> <p></p>
<p>Talk America</p> <p>Sales and Service 1-877-796-5000 Web Address www.talk.com</p>	

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 Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
DELTA PHONES, INC. Toll-free 1-800-814-8623	 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 One number serves all your business needs. 1 800 860.8401. ionex telecommunications	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289

Local Service Alternatives

 Home Phone & Data Services 1-800-808-3012 Business Phone & Data Services 1-800-583-1177 General Information 1-800-600-3008	MyLine™ Excel Telecommunications New Service 1-877-392-3548 Customer Service 1-877-668-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835	 New Service 1-888-282-7705 Customer Services 1-888-544-8252 Web Address www.vartec.com
 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910	1-800-RECONEX <i>Business Everywhere. Mobile & Fixed.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 New Service 1-877-748-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com	 Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940









Local Service Alternatives

<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Especial Llame Grátis Aí) Repair Services 1-800-550-7540</p>	<p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
<p>SURE-TEL</p> <p>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</p> <p></p>	<p>Talk America</p> <p>Customer Service 1-888-988-6988 Web Address www.talk.com</p>

Local Service Alternatives





Selecting Your Local Telephone Company

Customers now have choices for local telephone service. New state and federal laws allow companies to compete to be your provider of local telephone service. This is a natural progression of competition that began several years ago. In addition to existing local telephone companies, the following companies have received authorization from the Kansas Corporation Commission, or have authorization pending, to provide local service in your area and requested that their listings appear in this SBC Kansas directory. Consult the white or yellow pages for additional information.




 Residential - Long & Long Distance: 1-800-255-4333 Business - Long & Long Distance: 1-800-255-4333 Service Repair: 1-800-255-4333 Residential Calling Card: 1-800-255-4333 Corporate Calling Card: 1-800-255-4333 Telephone Service: 1-800-255-4333 TV/Video Customer Service: 1-800-255-4333 Cable & Internet Service: 1-800-255-4333 All phone services are available in all areas.	 Business Office Business Service: 1-888-503-3663 Residence Service: 1-888-503-3663 Repair: 1-888-503-3663
 BEST PHONE Business Service: 1-888-885-8100 Residence Service: 1-888-885-8100 Repair Service: 1-888-885-8100	 Sales: 1-877-GET-BULL Customer Service: 1-877-438-0953 1-877-MET-BULL 1-877-438-0953
 Establishing or Changing: 1-800-938-5223 Repair Service: 1-800-938-5223 Billing Information: 1-800-938-5223	 Global Crossing Customer Service: 1-800-414-1973
 One number serves all your business needs. 1-800-850-9401. ionex telecommunications	 Customer Service: 913-287-4584 www.phonektt.com

Purchasing local service from one of these companies does not require a customer to purchase terminal equipment or long distance service from the same company. Discounted local service rates (Kansas Lifeline Service) are available to qualified low-income households from any of these companies offering residential service.

Local Service Alternatives

 <p>StarLine - Long After Hours Telephone Service</p> <p>DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333 DETROIT/MI/DETROIT 1-800-444-3333</p>	 <p>Home Phone & Data Services Business Phone & Data Services General Information</p> <p>1-800-908-3012 1-800-583-1177 1-800-600-3006</p>
 <p>MCI Residential Customer Local Sales, Service, Billing & Repair MCI Business Customer Local Sales, Service, Billing & Repair</p> <p>1-800-444-3333 1-800-374-4400</p> <p>www.mci.com</p>	<p>MyLine</p> <p>New Service Customer Service Web Address</p> <p>1-877-382-3548 1-877-688-0808 www.myl.com</p>
<p>NUVOX</p> <p>New Business Service Customer Care</p> <p>1-888-48NUVOX 1-800-800-9801</p> <p>www.nuvox.com</p>	 <p>New Service Customer Service Web Address</p> <p>1-888-282-7705 1-888-544-9252 www.ole.com</p>
<p>1-800-RECONEX</p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-6938 1-800-275-8223</p>	<p>Phone 1 to 48</p> <p>Pre-Paid Home Telephone Service Residence Services - English Residence Services - Spanish Repair Service</p> <p>1-800-477-1992 1-888-552-6346 1-800-288-0810</p>

Local Service Alternatives







PRIME TIREM <small>COMMUNICATIONS, INC.</small> Business Office Sales Customer Service Repair	 Main Number Business Sales (Toll Free) Residential Sales (Toll Free) Customer Care (Toll Free)	1-866-331-6001 1-866-331-6001 1-866-331-6001 1-214-485-4700 1-888-226-2121 1-888-972-7243 1-888-449-4940
SURETEL American Direct Customer Support Repair 	 Customer Service Web Address	1-800-787-3835 1-800-787-3835 1-800-787-3835 1-877-790-5000 www.talk.com

KANSAS CUSTOMERS

Local Service Alternatives

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





Detailed information about the availability of local service from companies other than SBC Missouri may be obtained directly from these companies.

 <p>Residential - Local & Long Distance 1-800-222-0300 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-222-6298 Corporate Calling Card 1-800-883-8278 Telecommunications Services 1-800-833-1234 TTY/TDD Customer Service 1-800-833-8282 Data & Internet Serv. co. 1-800-818-6788</p> <p><small>Not all services are available in all areas</small></p>	 <p>BIC BIC Communications, Inc.</p> <p>Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	<p>CINERGY COMMUNICATIONS</p> <p>Business Office Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>
 <p>Establishing or Changing 1-800-938-5223 Repair Service 1-800-938-5223 Billing Information 1-800-938-5223</p>	<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8623</p>
 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p> <p>ionex telecommunications</p> <p><small>Clearly Connected</small></p>

Local Service Alternatives

Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289	 Home Phone & Data Services 1-800-809-3012 Business Phone & Data Services 1-800-583-1177 General Information 1-800-600-3008
MyLine™ <small>Excel Telecommunications</small> New Service 1-877-382-3548 Customer Service 1-877-888-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-682-8835 Residence Service 1-888-682-8835 Repair Service 1-888-682-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0810
1-888-RECONEX <small>Become Everybody Needs A Phone.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	877-RINGAGAIN New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com






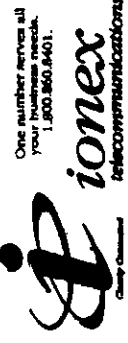


Local Service Alternatives

 <p>Sage TELECOM</p> <p>Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940</p>	 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>
 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>	 <p>SURE-TEL</p> <p>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</p> 
 <p>Talk America</p> <p>Customer Service 1-888-988-6888 Web Address www.talk.com</p>	

Local Service Alternatives

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 AT&T Residential - Local & Long Distance Business - Local & Long Distance Residential Calling Card Corporate Calling Card Telecommunications Services Toll-Free Customer Service Data & Internet Services Not all services are available in all areas.	1-800-222-0200 1-800-222-0400 1-800-222-3010 1-800-222-4338 1-800-852-8778 1-800-222-1234 1-800-453-3232 1-800-818-8786	 SBC Missouri Sales Customer Service 1-877-GETFBI 1-877-438-2855 1-877-NETFBI 1-877-638-2855
 CINERGY COMMUNICATIONS Business Office Residential Business Service and Repair	1-800-598-1000 1-800-598-1000 1-800-598-1000	 COMM SOUTH Establishing or Changing Repair Service Billing Information 1-800-536-5223 1-800-536-5223 1-800-536-5223
 intermedia COMMUNICATIONS Business Customers Repair Service	1-800-250-9999 1-800-250-9999	 ionex telecommunications One number serves all your needs. 1-800-360-8401.
 MCI MCI Residential Customer Local Sales, Service, Billing and Repair MCI Business Customer Local Sales, Service, Billing and Repair www.mci.com	1-800-444-3333 1-800-374-6400	 MyLine Local Telecommunications New Service Customer Service Web Address 1-877-382-3548 1-877-668-0808 www.mcl.com

Local Service Alternatives

<p>Navigator Telecommunications, LLC</p> <p>Business Office 1-888-882-8835 Business Service 1-888-882-8835 Residence Service 1-888-882-8835 Repair Service</p>	<p>ONE CABLE</p> <p>New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.veriac.com</p>
<p>PCS</p> <p>Pre-Paid Home Telephone Service</p> <p>Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-552-4346 Repair Service 1-800-295-0910</p>	<p>1-888-REPAIR</p> <p>Business Office 1-800-732-8839 New Sales 1-800-275-8223 Customer Service</p>
<p>Ren-Tel Communications, Inc.</p> <p>Customer Service 1-877-873-8835</p>	<p>877-Sundown</p> <p>New Service 1-877-745-4242 Customer Service 1-888-256-8843 Repair www.877ringgold.com</p>
<p>State Discount Telephone</p> <p>Main Number 1-214-465-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-872-7243 Customer Care (Toll Free) 1-888-449-4840</p>	<p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p> <p>Electronic Contact Information: E-mail: Orders@StateDiscountTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Humbleville, Texas 77340 Hours of Operation: Mon-Fri: 8:00 am to 5:30 pm Saturday: 9:00 am to 1:00 pm</p>

Local Service Alternatives

 <small>BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835</small> 	 <small>Customer Service 1-877-796-5000 Web Address www.talk.com</small>
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 <p>Residential - Local & Long Distance 1-800-822-6300 Business - Local & Long Distance 1-800-822-6400 Service Repair 1-800-822-6500 Residential Calling Card 1-800-225-6288 Corporate Calling Card 1-800-859-6278 Teleconference Services 1-800-832-1234 TTY/TDD Customer Service 1-800-833-6228 Data & Internet Services 1-800-819-8789</p> <p><small>Not all services are available in all areas</small></p>	 <p>Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	 <p>Establishing or Changing 1-800-836-5223 Repair Service 1-800-836-5223 Billing Information 1-800-836-5223</p>
<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8623</p>	 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>
 <p>One number serves all your business needs. 1.800.860.8401.</p> <p>ionex telecommunications</p>	<p>Max-Tel Communication, Inc.</p> <p>Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289</p>

Local Service Alternatives

 McLeodUSA Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-683-1177 General Information 1-800-600-3008	MyLine Small Telecommunications New Service 1-877-392-3548 Customer Service 1-877-668-0806 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-682-8835 Residence Service 1-888-682-8835 Repair Service 1-888-682-8835	 New Service 1-888-282-7705 Customer Service 1-888-544-8252 Web Address www.variac.com
 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-552-6348 Repair Service 1-800-288-0910	1-800-REGONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com	 Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940




Local Service Alternatives

 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
 <p>SURE-TEL</p> <p>Business Office 1-888-787-3835 Customer Service 1-888-787-3835 Repair 1-888-787-3835</p> 	 <p>Talk America</p> <p>Customer Service 1-888-988-6988 Web Address www.talk.com</p>





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 <p> AT&T Residential - Local & Long Distance..... 1-800-222-0300 Business - Local & Long Distance..... 1-800-422-0400 Service Repairs..... 1-800-422-3000 Residential Calling Card..... 1-800-422-0888 Corporate Calling Card..... 1-800-422-0773 Teleconference Services..... 1-800-422-1234 TTY/TDD Customer Service..... 1-800-422-0332 Data & Internet Services..... 1-800-422-0788 <small>Not all services are available in all areas.</small> </p>	 <p> BIC Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-480-0055 Corporate Offices 1-888-742-0055 </p>
 <p> BULLSEYE TELECOM Sales 1-877-GET-BULL (1-877-436-2855) Customer Service 1-877-NET-BULL (1-877-636-2855) </p>	 <p> COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223 </p>
<p> DELTA PHONES, INC. Toll-free 1-800-814-8623 </p>	 <p> intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999 </p>
 <p> One number serves all your business needs. 1.800.860.8401. ionex telecommunications <small>Clearly Connected</small> </p>	<p> Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289 </p>

Local Service Alternatives

 <p>Home Phone & Data Services 1-800-808-3012 Business Phone & Data Services 1-800-563-1177 General Information 1-800-800-3008</p>	<p>MyLine™ <small>Email Telecommunications</small></p> <p>New Service 1-877-382-3548 Customer Service 1-877-869-0808 Web Address www.myl.com</p>
<p>Navigator Telecommunications, LLC</p> <p>Business Office 1-888-652-8835 Business Service 1-888-652-8835 Residence Service 1-888-652-8835 Repair Service 1-888-652-8835</p>	<p>ONE <small>Choice</small></p> <p>New Service 1-888-282-7705 Customer Service 1-888-544-8252 Web Address www.varibac.com</p>
<p> Phone For All</p> <p>Pre-Paid Home Telephone Service</p> <p>Residence Services - English 1-800-477-1882 Residence Services - Spanish 1-888-552-8346 Repair Service 1-800-288-0810</p>	<p>1-800-REC-ONEX <small>Residence Emergency Repair & Maintenance</small></p> <p>Business Office 1-800-732-8639 New Sales 1-800-275-8223 Customer Service</p>
<p> 877-RingGagah</p> <p>New Service 1-877-748-4242 Customer Service 1-888-256-8843 Repair 1-888-942-1843 www.877ringgagah.com</p>	<p> Sireo <small>TracFone</small></p> <p>Main Number 1-214-485-4700 Business Service 1-214-485-4700 Local 1-888-226-2121 Toll-free 1-888-972-7243 Residential Service (Toll Free) 1-888-448-4840 Service Repair (Toll Free)</p>

Local Service Alternatives

 <p>SouthWest Teleconnect</p> <p>Prepaid Residential Services</p> <p>Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al)</p> <p>Repair Services 1-800-550-7540</p>	 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
 <p>SURE-TEL</p> <p>Business Office 1-888-767-3835 Customer Service 1-888-767-3835 Repair 1-888-767-3835</p> 	 <p>Talk America</p> <p>Customer Service 1-888-988-6968 Web Address www.talk.com</p>

Local Service Alternatives






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 Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-480-0055 Corporate Offices 1-888-742-0055	 Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)
 Establishing or Changing 1-800-836-5223 Repair Service 1-800-836-5223 Billing Information 1-800-836-5223	DELTA PHONES, INC. Toll-free 1-800-814-8823
 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. <i>ionex</i> telecommunications
 Business Office Business Services 1-800-888-3157	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289

Local Service Alternatives

CUSTOMER SERVICE

MyLine™ Excel Telecommunications New Service 1-877-382-3548 Customer Service 1-877-888-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-682-8835 Residence Service 1-888-682-8835 Repair Service 1-888-562-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-8252 Web Address www.variac.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-552-6348 Repair Service 1-800-288-0910
 Business Office Residential 1-800-696-8079 Business 1-800-696-8079 Service and Repair 1-800-454-8885	1-800-RECONEX <i>Because Everybody Needs A Phone.</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
877-RingAgain New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com	 Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940

Local Service Alternatives

<p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>	<p> State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>
<p>SURE-TEL</p> <p>Business Office 1-888-787-3835 Customer Service 1-888-787-3835 Repair 1-888-787-3835</p> <p></p>	<p>TalkAmerica</p> <p>Customer Service 1-888-888-6888 web address www.talk.com</p>
<p>Universal Telephone</p> <p>Business Office Residential Services 1-888-522-5224 Repair Service 1-888-522-5224</p>	

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





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 <p>Residential - Local & Long Distance 1-800-825-6828 Business - Local & Long Distance 1-800-825-6828 Service Repairs 1-800-822-3000 Residential Calling Card 1-800-438-6388 Corporate Calling Card 1-800-883-6273 Teleconference Services 1-800-888-1284 TTY/TDD Customer Service 1-800-838-6382 Data & Internet Services 1-800-418-4786</p> <p><small>Not all services are available in all areas</small></p>	 <p>BIC World Communications, Inc.</p> <p>Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
 <p>BIG RIVER</p> <p>For all your business and residential telephone/internet needs: 1.800.455.1608 Real People. Real Service. Real Simple.</p>	 <p>BULLSEYE TELECOM</p> <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>
<p>CINERGY COMMUNICATIONS</p> <p>Business Office Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>	 <p>COMM SOUTH</p> <p>Establishing or Changing Repair Service 1-800-836-5223 Billing Information 1-800-836-5223</p>
<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8623</p>	 <p>intermedia COMMUNICATIONS</p> <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>

Local Service Alternatives

 <p>One number serves all your business needs. 1.800.860.8401.</p> <p>ionex telecommunications</p> <p><small>Clearly Connected</small></p>	Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289
MyLine[™] <small>Excel Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-688-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-0252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1892 Residence Services - Spanish 1-888-552-6348 Repair Service 1-800-288-0910
1-800-RECONEX <small>Business Everybody Needs & Wants.</small> Business Office New Sales 1-800-732-6638 Customer Service 1-800-275-8223	877-RingAgain New Service 1-877-748-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com

Local Service Alternatives

 Sage <small>TELECOM</small> Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-872-7243 Service Repair (Toll Free) 1-888-449-4940	 SouthWest TeleConnect Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540
 State Discount Telephone Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041	 SURE-TEL Business Office 1-888-787-3635 Customer Service 1-888-787-3635 Repair 1-888-787-3635 
 Talk America Customer Service 1-888-988-6888 Web Address www.talk.com	







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 Residential - Local & Long Distance..... 1-800-422-6300 Business - Local & Long Distance..... 1-800-222-6400 Service Repairs..... 1-800-222-6000 Residential Calling Card..... 1-800-222-6388 Corporate Calling Card..... 1-800-222-6279 Teleconference Services..... 1-800-222-1234 TTY/TDD Customer Service..... 1-800-422-6302 Data & Internet Services..... 1-800-419-6786 <small>Not all services are available in all areas.</small>	 BIC Communications, Inc. Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-480-0055 Corporate Offices 1-888-742-0055
 Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)	 Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
CINERGY COMMUNICATIONS Business Office Residential 1-800-598-1000 Business 1-800-598-1000 Service and Repair 1-800-598-1000	DELTA PHONES, INC. Toll-free 1-800-814-8623
 Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.860.8401. ionex telecommunications

Local Service Alternatives

Max-Tel Communication, Inc. Residential Services Business Service 817-427-2148 Customer Service 1-800-583-2289 Repairs 1-800-583-2289	 Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008
MyLine Local Telecommunications New Service 1-877-392-3548 Customer Service 1-877-688-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-682-8835 Residence Service 1-888-682-8835 Repair Service 1-888-682-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
 <i>Because Everybody Needs A Plan...</i> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	 New Service 1-877-748-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com

Local Service Alternatives

 <p>Sling Main Number Business Service Local Toll-free Residential Service (Toll Free) Service Repair (Toll Free)</p> <p>1-214-465-4700 1-214-465-4700 1-888-226-2121 1-888-672-7243 1-888-446-4940</p>	 <p>Sprint Teleconnect Prepaid Residential Services Res. Sales & Cust. Serv. (Para Español Llame Gratis Al) Repair Services</p> <p>1-800-550-7540 1-800-550-7540</p>
 <p>State Discount Telephone Customer Service Billing Repair</p> <p>1-888-282-2041 1-888-282-2041 1-888-282-2041</p>	 <p>SURE-TEL BUSINESS SERVICE CUSTOMER SERVICE REPAIRS</p> <p>1-888-787-3835 1-888-787-3835 1-888-787-3835</p> <p>☎ ☎ ☎ ☎ ☎ ☎ ☎ ☎</p>
<p>Talk America Customer Service Web Address</p> <p>1-888-888-6988 www.talk.com</p>	




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 <p>Residential - Local & Long Distance 1-800-225-0000 Business - Local & Long Distance 1-800-225-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-825-6286 Corporate Calling Card 1-800-825-6273 Telecommunications Services 1-800-825-1884 TTY/TDD Customer Service 1-800-825-8832 Data & Internet Services 1-800-819-8786</p> <p><small>Not all services are available in all areas.</small></p>	 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2856)</p>
 <p>Business Office Residential 1-800-589-1000 Business 1-800-589-1000 Service and Repair 1-800-589-1000</p>	 <p>Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223</p>
 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p>
 <p>MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com</p>	 <p>Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008</p>

Local Service
Alternatives

MyLine[™] <small>Local Telecommunications</small> New Service 1-877-392-3548 Customer Service 1-877-688-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-662-8835
ONE <small>choice</small> New Service 1-888-282-7705 Customer Services 1-888-644-8252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-562-6346 Repair Service 1-800-288-0910
1-800-RECONEX <small>Business Everybody Needs A Phone.</small> Business Office New Sales 1-800-732-8639 Customer Service 1-800-275-8223	Ren-Tel Communications, Inc. Customer Service 1-877-973-6835
877-RINGAGAIN New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com	 Main Number 1-214-495-4700 Business Sales (Toll Free) 1-888-226-2121 Residential Sales (Toll Free) 1-888-972-7243 Customer Care (Toll Free) 1-888-449-4940

Local Service Alternatives



STATE DISCOUNT TELEPHONE

Customer Service
Billing
Repair
1-888-282-2041
1-888-282-2041
1-888-282-2041

Electronic Contact Information:

E-mail: Orders@StateTelephones.net
Web Address: www.StateDiscountTelephones.com
Address: 6711-45 South, Humble, Texas 77340
Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm
Saturday - 9:00 am to 1:00 pm



Business Office
Customer Service
Repair
1-888-787-3835
1-888-787-3835
1-888-787-3835



Talk America

Sales and Service
Web Address

1-877-786-6000
www.talk.com

CUSTOMER GUIDE





Local Service Alternatives

You now have a choice of local telephone service providers. At the time this directory was published, the following companies, in addition to SBC Missouri, offer local service in this area and requested that their listings appear in this SBC Missouri directory.







Detailed information about the availability of local service from companies other than SBC Missouri may be obtained directly from these companies.

 <p>Residential - Local & Long Distance..... 1-800-422-4300 Business - Local & Long Distance..... 1-800-422-0400 Service Repair..... 1-800-422-3000 Residential Calling Card..... 1-800-422-4386 Corporate Calling Card..... 1-800-488-8273 Teleconference Services..... 1-800-422-1334 TTY/TDD Customer Service..... 1-800-422-4232 Data & Internet Services..... 1-800-418-6786</p> <p><small>Not all services are available in all areas</small></p>	 <p>BIC World Communications, Inc.</p> <p>Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
<p>BIG RIVER</p> <p>For all your business and residential telephone/internet needs: 1-800-455-1608 Real People. Real Service. Real Simple.</p>	 <p>Sales 1-877-GETBULL (1-877-438-2855) Customer Service 1-877-NEFBULL (1-877-638-2855)</p>
<p>CINERGY COMMUNICATIONS</p> <p>Business Office Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>	 <p>Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223</p>
<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8623</p>	 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>

Local Service Alternatives

 <p>One number serves all your business needs. 1.800.860.8401.</p> <p>ionex Telecommunications</p>	<p>Max-Tel Communication, Inc.</p> <p>Residential Services Business Services Customer Service Repairs</p> <p>817-427-2149 1-800-593-2288 1-800-593-2289</p>
<p>MyLine™ Local Telecommunications</p> <p>New Service Customer Service Web Address</p> <p>1-877-302-3545 1-877-899-0808 www.mylinc.com</p>	<p>Navigator Telecommunications, LLC</p> <p>Business Office Business Service Residence Service Repair Service</p> <p>1-888-682-8835 1-888-682-8835 1-888-682-8835</p>
 <p>New Service Customer Service Web Address</p> <p>1-888-282-7706 1-888-544-8252 www.vanac.com</p>	<p> Phone For All</p> <p>Pre-Paid Home Telephone Service</p> <p>Residence Services - English Residence Services - Spanish Repair Service</p> <p>1-800-477-1892 1-888-552-8346 1-800-298-0810</p>
<p>1-800-REGONEX New Service</p> <p>Business Office New Sales Customer Service</p> <p>1-800-732-8639 1-800-275-8223</p>	<p> 877-thingagain</p> <p>New Service Customer Service Repair</p> <p>1-877-748-4242 1-888-256-8843 1-888-842-1843 www.877thingagain.com</p>

Local Service Alternatives

 <p>SBC TELECOM</p> <p>Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-228-2121 Residential Service (Toll Free) 1-888-872-7243 Service Repair (Toll Free) 1-888-449-4940</p>	 <p>SouthWest TeleConnect</p> <p>Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540</p>
 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p>	 <p>SURE-TEL</p> <p>BUSINESS OFFICE 1-888-787-3835 CUSTOMER SERVICE 1-888-787-3835 REPAIR 1-888-787-3835</p> 
 <p>Talk America</p> <p>Customer Service 1-888-888-8888 Web Address www.talk.com</p>	




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 <p>ANS</p> <p>Residential - Local & Long Distance 1-800-250-0000 Business - Local & Long Distance 1-800-250-0000 Service Plans 1-800-250-0000 Residential Calling Card 1-800-250-0000 Corporate Calling Card 1-800-250-0000 Telecommunications Services 1-800-250-0000 TYTWO Customer Service 1-800-250-0000 Data & Internet Services 1-800-250-0000</p> <p><small>Not all services are available in all areas.</small></p>	<p>BIG RIVER</p> <p>For all your business and residential telecommunications needs: 1.800.425.7438 Real People. Real Service. Real Simple.</p>
<p>BULLSEYE TELECOM</p> <p>Sales 1-877-GET-BULL (1-877-438-6863) Customer Service 1-877-4ET-BULL (1-877-438-2865)</p>	<p>CINERGY COMMUNICATIONS</p> <p>Business Office 1-800-699-1000 Residential 1-800-699-1000 Business 1-800-699-1000 Service and Repair 1-800-699-1000</p>
<p>COMM SOUTH</p> <p>Establishing or Changing 1-800-636-6223 Repair Service 1-800-636-6223 Billing Information 1-800-636-6223</p>	<p>intermedia COMMUNICATIONS</p> <p>Business Customers 1-800-250-0908 Repair Service 1-800-250-0908</p>
<p> ionex telecommunications</p> <p>One number serves all your business needs. 1.800.860.8401.</p>	<p> McLeodUSA</p> <p>Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-800-3008</p>

Local Service Alternatives

MyLine™ <small>Local Communications</small> New Service Customer Service Web Address 1-877-382-3548 1-877-888-0803 www.mylinc.com	Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-482-8835 1-888-482-8835 1-888-482-8835
ONE star New Service Customer Service Web Address 1-888-282-7703 1-888-544-8882 www.onestar.com	Phone For All  Pre-Paid Home Telephone Service Residence Services - English Residence Services - Spanish Repair Service 1-800-477-1882 1-888-523-8346 1-800-388-0910
1-800-RESPONSE <small>Answering Service</small> Business Office New Sales Customer Service 1-800-732-6038 1-800-875-8223	 New Service Customer Service Repair www.877hugobin.com 1-877-748-4342 1-888-253-8843 1-888-254-8843
Rien-Tel Communications, Inc. Customer Service 1-877-979-8800	 Main Number Business Service Local Toll-Free Residential Service (Toll Free) Service Repair (Toll Free) 1-214-486-4700 1-214-486-4700 1-888-228-3121 1-888-972-7243 1-888-448-4940

Local Service Alternatives

 <p>STATE DISCOUNT TELEPHONE Customer Service 800 1-800-355-3041 1-800-355-3041 1-800-355-3041</p> <p>Electronic Contact Information: Web: www.statediscount.com Address: 671 E. 4th Street, Indianapolis, IN 46202 Hours of Operations: Mon-Fri: 8:00 am to 5:00 pm Saturday: 8:00 am to 1:00 pm</p>	<p>SURE-TEL</p> <p>Customer Service 800 1-800-797-3035 1-800-797-3035 1-800-797-3035</p>
<p>Talk America</p> <p>Customer Service Web Address: www.talk.com</p>	

CUSTOMER GUIDE






Local Service Alternatives

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



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 <p>Residential - Local & Long Distance 1-800-828-0300 Business - Local & Long Distance 1-800-222-6400 Service Repairs 1-800-222-8300 Residential Calling Card 1-800-425-6266 Corporate Calling Card 1-800-425-6279 Maintenance Services 1-800-425-6284 TTY/TDD Customer Service 1-800-425-6282 Data & Internet Services 1-800-425-6285</p> <p><small>Not all services are available in all areas</small></p>	 <p>Residence Services 1-800-417-5500 Customer Service 1-888-490-0055 Repair Service 1-888-742-0055 Corporate Offices</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	 <p>Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223</p>
<p>CINERGY COMMUNICATIONS</p> <p>Business Office Residential 1-800-599-1000 Business 1-800-599-1000 Service and Repair 1-800-599-1000</p>	<p>DELTA PHONES, INC.</p> <p>Toll-free 1-800-814-8823</p>
 <p>Business Customers 1-800-250-9999 Repair Service 1-800-250-9999</p>	 <p>One number serves all your business needs. 1.800.860.8401.</p> <p><i>ionex</i> telecommunications</p> <p><small>Charity Connected</small></p>

Local Service Alternatives

Max-Tel Communication, Inc. Residential Services Business Service 817-427-2149 Customer Service 1-800-583-2289 Repairs 1-800-583-2289	 Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008
MyLine™ <small>Excel Telecommunications</small> New Service 1-877-382-3548 Customer Service 1-877-688-0808 Web Address www.excel.com	Navigator Telecommunications, LLC Business Office Business Service 1-888-662-8835 Residence Service 1-888-662-8835 Repair Service 1-888-562-8835
 New Service 1-888-282-7705 Customer Services 1-888-544-9252 Web Address www.vartec.com	 Phones For All  Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1982 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0910
1-800-RECONEX <small>Business Everybody Needs & Praises.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	 New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-842-1843 www.877ringagain.com

Local Service Alternatives

 Sage <small>TELECOM</small> Main Number 1-214-495-4700 Business Service Local 1-214-495-4700 Toll-free 1-888-226-2121 Residential Service (Toll Free) 1-888-972-7243 Service Repair (Toll Free) 1-888-449-4940	 SouthWest TeleConnect Prepaid Residential Services Res. Sales & Cust. Serv. 1-800-550-7540 (Para Español Llame Gratis Al) Repair Services 1-800-550-7540
 State Discount Telephone Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041	 SURE-TEL BUSINESS OFFICE 1-866-787-3835 CUSTOMER SERVICE 1-866-787-3835 REPAIR 1-866-787-3835 
 Talk America Customer Service 1-888-988-6888 Web Address www.talk.com	







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 Residential - Local & Long Distance..... 1-800-822-0300 Business - Local & Long Distance..... 1-800-822-0400 Service Repair..... 1-800-822-3000 Residential Calling Card..... 1-800-822-6286 Corporate Calling Card..... 1-800-822-6275 Teleconference Services..... 1-800-822-1234 TTY/TDD Customer Service..... 1-800-822-6232 Data & Internet Services..... 1-800-819-6786 <small>Not all services are available in all areas.</small>	BIG RIVER For all your business and residential telephone/internet needs: 1.800.455.1608 Real People. Real Service. Real Simple.
 Sales..... 1-877-GET-BULL (1-877-438-2855) Customer Service..... 1-877-NET-BULL (1-877-638-2855)	CINERGY. COMMUNICATIONS Business Office..... Residential..... 1-800-599-1000 Business..... 1-800-599-1000 Service and Repair..... 1-800-599-1000
 Establishing or Changing..... 1-800-936-5223 Repair Service..... 1-800-936-5223 Billing Information..... 1-800-936-5223	 Business Customers..... 1-800-250-9999 Repair Service..... 1-800-250-9999
 One number serves all your business needs. 1.800.860.8401. ionex telecommunications <small>Clearly Connected</small>	 MCI Residential Customer Local Sales, Service, Billing and Repair..... 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair..... 1-800-374-6400 www.mci.com

Local Service Alternatives

 Home Phone & Data Services 1-800-808-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008	 <small>Excel Telecommunications</small> New Service 1-877-382-3548 Customer Service 1-877-888-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-882-8835 Residence Service 1-888-882-8835 Repair Service 1-888-582-8835	 New Service 1-888-282-7705 Customer Service 1-888-644-8252 Web Address www.vertac.com
 Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1982 Residence Services - Spanish 1-888-552-6346 Repair Service 1-800-288-0810	 <small>Become Everybody's Nearest & Dearest.</small> Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223
 New Service 1-877-746-4242 Customer Service 1-888-256-8843 Repair 1-888-256-8843 www.877ringagain.com	Ren-Tel Communications, Inc. Customer Service 1-877-973-6835








Local Service Alternatives

 <p>MAIN NUMBER Business Sales (Toll Free) 1-214-495-4700 Residential Sales (Toll Free) 1-888-226-2121 Customer Care (Toll Free) 1-888-672-7243 Customer Care (Toll Free) 1-888-446-4940</p>	 <p>STATE DISCOUNT TELEPHONE Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041 Electronic Contact Information: E-mail: Orders@StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 6711-46 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri: 8:00 am to 5:30 pm Saturday: 8:00 am to 1:00 pm</p>
 <p>BUSINESS OFFICE 1-888-707-5835 CUSTOMER SERVICE 1-888-707-5835 REPAIR 1-888-707-5835</p> <p>☎ ☎ ☎ ☎ ☎ ☎ ☎</p>	 <p>Sales and Service 1-877-786-5000 Web Address: www.talk.com</p>

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 <p>Residential - Local & Long Distance 1-800-222-0300 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-222-4288 Corporate Calling Card 1-800-882-3273 Teleconference Services 1-800-222-1234 TTY/TDD Customer Service 1-800-433-8232 Data & Internet Services 1-800-219-4786</p> <p><small>Not all services are available in all areas.</small></p>	 <p>Sales 1-877-GETBULL (1-877-438-2865) Customer Service 1-877-NETBULL (1-877-638-2055)</p>
 <p>Business Office 1-800-598-1000 Residential 1-800-598-1000 Business 1-800-598-1000 Service and Repair 1-800-598-1000</p>	 <p>Establishing or Changing 1-800-836-5223 Repair Service 1-800-836-5223 Billing Information 1-800-836-5223</p>
 <p>Business Customers 1-800-250-6969 Repair Service 1-800-250-6969</p>	 <p>One number serves all your business needs. 1.800.850.8401.</p>
 <p>MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com</p>	 <p>Home Phone & Data Services 1-800-808-3012 Business Phone & Data Services 1-800-583-1177 General Information 1-800-600-3008</p>

Local Service Alternatives

CUSTOMER GUIDE

<p>MyLine™ Local Telecommunications</p> <p>New Service 1-877-362-3548 Customer Service 1-877-668-0808 Web Address www.mylinc.com</p>	<p>Navigator Telecommunications, LLC</p> <p>Business Office Business Service 1-888-662-6835 Residence Service 1-888-662-6835 Repair Service 1-888-662-6835</p>
<p>NUVOX COMMUNICATIONS CORP.</p> <p>New Business Service 1-888-438-NUVOX Customer Care 1-800-800-8881 www.nuvoc.com</p>	<p>ONE choice</p> <p>New Service 1-888-282-7705 Customer Services 1-888-544-8252 Web Address www.veriac.com</p>
<p>PAGER & PHONE COMPANY 417-866-3222</p>	<p>Phones For All Pre-Paid Home Telephone Service</p> <p>Residence Services - English 1-800-477-1982 Residence Services - Spanish 1-866-552-6346 Repair Service 1-800-288-0810</p>
<p>1-800-RECONEX Business Emergency Repair & Service</p> <p>Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-6223</p>	<p>Ren-Tel Communications, Inc.</p> <p>Customer Service 1-877-973-6835</p>

Local Service Alternatives






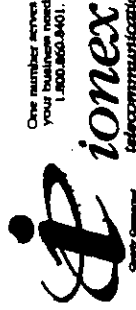

 <p>New Service Customer Service Repair www.677thoggin.com</p>	 <p>Main Number Business Sales (Toll Free) Residential Sales (Toll Free) Customer Care (Toll Free)</p>	<p>1-877-746-4342 1-888-256-8843 1-888-256-8843</p>	<p>1-214-485-4700 1-888-225-2121 1-888-972-7243 1-888-449-4940</p>
 <p>State Discount Telephone Customer Service Billing Repair Electronic Contact Information: E-mail: Orders@StateDiscountTel.com Web Address: www.StateDiscountTelephone.com Address: 87145 South Humble, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 8:00 am to 1:00 pm</p>	 <p>Business Center Customer Service Repair</p>	<p>1-888-282-2041 1-888-282-2041 1-888-282-2041</p>	<p>1-888-787-3535 1-888-787-3535 1-888-787-3535</p>
 <p>Customer Service Web Address</p>		<p>1-877-788-5000 www.talk.com</p>	

Unruh - Sch. 8-27
St. Joseph Area








Local Service Alternatives

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 <p>Residential - Local & Long Distance Business - Local & Long Distance Service Repair Residential Calling Card Corporate Calling Card Telecommunications Services TTY/TDD Customer Service Data & Internet Services</p> <p>1-800-222-0300 1-800-222-0400 1-800-222-3000 1-800-226-5258 1-800-883-2773 1-800-825-1254 1-800-825-2232 1-800-219-4766</p> <p><small>Not all services are available in all areas.</small></p>	 <p>Business Office Business Service Residence Service Repair Service</p> <p>1-888-772-4724 1-888-347-2843 1-888-772-4724</p>
 <p>Sales Customer Service</p> <p>1-877-GETBULL (1-877-438-2855) 1-877-GETBULL (1-877-438-2855)</p>	<p>CINERGY. COMMUNICATIONS</p> <p>Business Office Residential Business Service and Repair</p> <p>1-800-599-1000 1-800-599-1000 1-800-599-1000</p>
 <p>Establishing or Changing Repair Service Billing Information</p> <p>1-800-536-5223 1-800-536-5223 1-800-536-5223</p>	 <p>Business Customers Repair Service</p> <p>1-800-250-9899 1-800-250-9898</p>
 <p>One number serves all your business needs. 1.800.860.8401</p>	 <p>MCI Residential Customer Local Sales, Service, Billing and Repair MCI Business Customer Local Sales, Service, Billing and Repair</p> <p>1-800-444-3333 1-800-374-8400</p> <p><small>www.mci.com</small></p>

Local Service Alternatives

 <p>Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-593-1177 General Information 1-800-600-3008</p>	 Local Telecommunications <p>New Service 1-877-392-3548 Customer Service 1-877-698-0808 Web Address www.excel.com</p>
<p>Navigator Telecommunications, LLC</p> <p>Business Office Business Service 1-888-662-6835 Residence Service 1-888-662-6835 Repair Service 1-888-662-6835</p>	 <p>New Service 1-888-282-7705 Customer Services 1-888-644-8252 Web Address www.variac.com</p>
 816-364-9000	  Pre-Paid Home Telephone Service <p>Residence Services - English 1-800-477-1992 Residence Services - Spanish 1-888-552-6348 Repair Service 1-800-288-0910</p>
 Business Office New Sales 1-800-732-6639 Customer Service 1-800-275-8223	<p>Ren-Tel Communications, Inc.</p> <p>Customer Service 1-877-973-6835</p>








Local Service Alternatives

 <p>New Service Customer Service Repair www.877homegolf.com</p>	 <p>Main Number Business Sales (Toll Free) Residential Sales (Toll Free) Customer Care (Toll Free)</p>	<p>1-877-748-4242 1-888-258-8943 1-888-258-8943</p>	<p>1-214-485-4700 1-888-226-2121 1-888-872-7243 1-888-448-4940</p>
 <p>State Discount Telephone Customer Service Billing Repair Electronic Contact Information: E-mail: Orders@StateDiscountTel.com Web Address: www.StateDiscountTel.com Address: 871 I-40 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 6:30 pm Saturday - 9:00 am to 1:00 pm</p>	 <p>Business Service Customer Service Repair</p>	<p>1-888-882-2041 1-888-882-2041 1-888-882-2041</p>	<p>1-888-787-3835 1-888-787-3835 1-888-787-3835</p>
 <p>Customer Service Web Address</p>		<p>1-877-786-8000 www.talk.com</p>	




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 <p>Residential - Local & Long Distance 1-800-222-0300 Business - Local & Long Distance 1-800-222-0400 Service Repair 1-800-222-3000 Residential Calling Card 1-800-222-5288 Corporate Calling Card 1-800-882-2273 Teleconference Services 1-800-222-1234 TTY/TDD Customer Service 1-800-633-3232 Data & Internet Services 1-800-818-6788</p> <p><small>Not all services are available in all areas.</small></p>	 <p>For all your business and residential telecommunications needs: 1-800-453-1608 Real People. Real Service. Real Simple.</p>
 <p>Business Office Business Service 314-861-7070 Residence Service 1-888-347-3843 Repair Service 1-888-772-4724</p>	 <p>Residence Services Customer Service 1-800-417-5500 Repair Service 1-888-490-0055 Corporate Offices 1-888-742-0055</p>
 <p>Sales 1-877-GET-BULL (1-877-438-2855) Customer Service 1-877-NET-BULL (1-877-638-2855)</p>	 <p>Business Office Residential 1-800-598-1000 Business 1-800-598-1000 Service and Repair 1-800-598-1000</p>
 <p>Establishing or Changing 1-800-936-6223 Repair Service 1-800-936-6223 Billing Information 1-800-936-6223</p>	 <p>Toll-free 1-800-814-8623</p>

Local Service
Alternatives

 Global Crossing Business Office Customer Service 1-800-414-1973	 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999
 <i>One number serves all your business needs. 1.800.860.8401.</i> ionex telecommunications	Max-Tel Communication, Inc. Residential Services 817-427-2149 Business Office 1-800-683-2289 Customer Service 1-800-683-2289 Repairs
 McLeodUSA Home Phone & Data Services 1-800-909-3012 Business Phone & Data Services 1-800-583-1177 General Information 1-800-800-3008	MyLine Local Telecommunications New Service 1-877-392-3548 Customer Service 1-877-669-0808 Web Address www.excel.com
Navigator Telecommunications, LLC Business Office Business Service 1-888-662-6835 Residence Service 1-888-662-6835 Repair Service 1-888-562-6835	NUVOX COMMUNICATIONS New Business Service 1-866-48NUVOX Customer Care 1-800-800-6681 www.nuvovox.com

Local Service Alternatives

 OLE <small>One Local Emergency</small> New Service Customer Services Web Address 1-888-282-7705 1-888-544-9252 www.oleinc.com	 Phone For All Pre-Paid Home Telephone Service Residence Services - English 1-800-477-1982 Residence Services - Spanish 1-888-552-8346 Repair Service 1-800-238-0910
 RENT-TEL <small>Home Repair Service</small> Business Office New Sales Customer Service 1-800-732-9839 1-800-276-8223	Rent-Tel Communications, Inc. Customer Service 1-877-973-8335
 877-HomeAid New Service Customer Service Repair www.877homeaid.com 1-877-748-4242 1-888-256-8843 1-888-842-1843	 State Main Number 1-214-485-4700 Business Service 1-214-485-4700 Local 1-888-228-2121 Toll-free 1-888-972-7243 Residential Service (Toll Free) Service Repair (Toll Free) 1-888-448-4940
 RedStar <small>Professional Home Services</small> Prepaid Residential Services Res. Sales & Cust. Serv. (Para Español Llame Gratis Al) Repair Service 1-800-550-7540 1-800-550-7540	 State Discount Telephone Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041

Local Service Alternatives

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SURE-TEL

BUSINESS OFFICE 1-800-787-3835
CUSTOMER SERVICE 1-800-787-3835
TOLL FREE 1-800-787-3835

TALK.com

Customer Service

1-800-787-3835







Local Service Alternatives

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 AT&T Residential - Local & Long Distance 1-800-222-6200 Business - Local & Long Distance 1-800-222-6400 Service Repair 1-800-222-6000 Residential Calling Card 1-800-595-6388 Corporate Calling Card 1-800-595-6375 Telecommunications Services 1-888-888-1384 TTY/TDD Customer Service 1-800-425-0832 Data & Internet Services 1-800-498-6788 <small>Not all services are available in all areas.</small>	 BULLSEYE TELECOM Sales 1-877-GET-BULL (1-877-438-2856) Customer Service 1-877-NET-BULL (1-877-638-2855)
 GINERGY COMMUNICATIONS Business Office 1-800-598-1000 Residential 1-800-598-1000 Business 1-800-598-1000 Service and Repair 1-800-598-1000	 COMM SOUTH Establishing or Changing 1-800-936-5223 Repair Service 1-800-936-5223 Billing Information 1-800-936-5223
 intermedia COMMUNICATIONS Business Customers 1-800-250-9999 Repair Service 1-800-250-9999	 One number serves all your business needs. 1.800.950.8401. ionex telecommunications
 MCI MCI Residential Customer Local Sales, Service, Billing and Repair 1-800-444-3333 MCI Business Customer Local Sales, Service, Billing and Repair 1-800-374-6400 www.mci.com	 MyLine™ Excel Telecommunications New Service 1-877-382-3548 Customer Service 1-877-668-0808 Web Address www.excel.com

Local Service Alternatives

Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service	 New Service Customer Services Web Address	1-888-682-8835 1-888-682-8835 1-888-682-8835 1-888-282-7705 1-888-544-9252 www.vartec.com
 Phones For All Pre-Paid Home Telephone Service Residence Services • English Residence Services • Spanish Repair Service	 Business Office New Sales Customer Service	1-800-477-1982 1-888-532-8346 1-800-288-0910 1-800-732-8639 1-800-275-8223
Ren-Tel Communications, Inc. Customer Service	 New Service Customer Service Repair www.877rhgagah.com	1-877-873-8835 1-877-746-4242 1-888-256-8843 1-888-256-8843
 Main Number Business Sales (Toll Free) Residential Sales (Toll Free) Customer Care (Toll Free)	 Electronic Contact Information: E-mail: Orders @ StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 5:30 pm Saturday - 9:00 am to 1:00 pm	1-214-495-4700 1-888-226-2121 1-888-972-7243 1-888-449-4940 STATE DISCOUNT TELEPHONE Customer Service Billing Repair 1-888-282-2041 1-888-282-2041 1-888-282-2041








Local Service Alternatives

 <small>BUSINESS OFFICE</small> 1-800-787-3535 <small>CUSTOMER SERVICE</small> 1-800-787-3535 <small>REPAIR</small> 1-800-787-3535 	 <small>Customer Service</small> 1-877-796-5000 <small>Web Address</small> www.talk.com
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 AT&T Residential • Local & Long Distance Business • Local & Long Distance Service Repair Residential Calling Card Corporate Calling Card Telecommunications Services TTY/TDD Customer Service Data & Internet Services Not all services are available in all areas.	 Bellsouth TELECOMM Sales Customer Service 1-877-GET-BILL (1-877-438-2855) 1-877-NET-BILL (1-877-438-2855)
CINERGY COMMUNICATIONS Business Office Residential Business Service and Repair 1-800-698-1000 1-800-698-1000 1-800-698-1000	 Comcast SOUTH Establishing or Changing Repair Service Billing Information 1-800-698-6223 1-800-698-6223 1-800-698-6223
 intermedia COMMUNICATIONS Business Customers Repair Service 1-800-250-8888 1-800-250-8888	 ionex One number serves all your business needs. 1.800.860.8401. telecommunications
 MCI MCI Residential Customer Local Sales, Service, Billing and Repair MCI Business Customer Local Sales, Service, Billing and Repair www.mci.com 1-800-444-3333 1-800-374-6400	 McLeodUSA Home Phone & Data Services Business Phone & Data Services General Information 1-800-808-3012 1-800-593-1177 1-800-800-3008

www.sbc.com

Local Service Alternatives

MyLine™ <small>Local Communications</small> New Service Customer Service Web Address 1-877-392-3548 1-877-668-0808 www.local.com	Navigator Telecommunications, LLC Business Office Business Service Residence Service Repair Service 1-888-682-8835 1-888-682-8835 1-888-682-8835
ONE <small>Local</small> New Service Customer Service Web Address 1-888-252-7705 1-888-544-6252 www.1net.com	Phones For All <small>Pre-Paid Home Telephone Service</small> Residence Services - English Residence Services - Spanish Repair Service 1-800-477-1922 1-888-552-6346 1-800-208-0910
REN-TEL Business Office New Sales Customer Service 1-800-732-8639 1-800-275-8223	Ren-Tel Communications, Inc. Customer Service 1-877-973-8835
877-HomeAid New Service Customer Service Repair 1-877-748-4242 1-888-258-8843 1-888-258-8843 www.877homeaid.com	Sure <small>Truck</small> Main Number Business Sales (Toll Free) Residential Sales (Toll Free) Customer Care (Toll Free) 1-214-485-4700 1-888-226-2121 1-888-972-7243 1-888-449-4940

Local Service Alternatives

 <p>State Discount Telephone</p> <p>Customer Service 1-888-282-2041 Billing 1-888-282-2041 Repair 1-888-282-2041</p> <p>Electronic Contact Information: E-mail: Orders @ StateTelephone.net Web Address: www.StateDiscountTelephone.com Address: 671 I-45 South, Huntsville, Texas 77340 Hours of Operation: Mon-Fri - 8:00 am to 6:30 pm Saturday - 9:00 am to 1:00 pm</p>	 <p>Business Office 1-888-787-3835 Customer Service 1-888-787-3835 Repair 1-888-787-3835</p> 
 <p>Customer Service 1-877-798-6000 Web Address www.talk.com</p>	

***SBC MISSOURI EXCHANGES CLEC
COLLOCATION STATUS***

This Schedule is Highly Confidential in its entirety.

***SBC MISSOURI EXCHANGES CLEC
COLLOCATION STATUS***

This Schedule is Highly Confidential in its entirety.

Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]*

Line	Exchange	Rate Group	# CLECs Serving Customers	SBC Total Lines	Minimum Estimated CLEC Lines	Minimum Estimated CLEC Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]*

Line	Exchange	Rate Group	# CLECs Serving Customers	SBC Total Lines	Minimum Estimated CLEC Lines	Minimum Estimated CLEC Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]*

Line	Exchange	Rate Group	# CLECs Serving Customers	SBC Total Lines	Minimum Estimated CLEC Lines	Minimum Estimated CLEC Market Share Traditional Landline Market
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Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]*

Line	Exchange	Rate Group	# CLECs Serving Customers	SBC Total Lines	Minimum Estimated CLEC Lines	Minimum Estimated CLEC Market Share Traditional Landline Market
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Minimum Estimated CLEC Business Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Business Customers	SBC Business Lines	Minimum Estimated CLEC Business Lines	Minimum Estimated CLEC Business Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

Minimum Estimated CLEC Business Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Business Customers	SBC Business Lines	Minimum Estimated CLEC Business Lines	Minimum Estimated CLEC Business Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Business Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Business Customers	SBC Business Lines	Minimum Estimated CLEC Business Lines	Minimum Estimated CLEC Business Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Business Market Share of the Traditional Landline Market - Excluding Prepaid
 [Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Business Customers	SBC Business Lines	Minimum Estimated CLEC Business Lines	Minimum Estimated CLEC Business Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

Minimum Estimated CLEC Residential Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Residential Customers	SBC Residential Lines	Minimum Estimated CLEC Residential Lines	Minimum Estimated CLEC Residential Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Residential Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Residential Customers	SBC Residential Lines	Minimum Estimated CLEC Residential Lines	Minimum Estimated CLEC Residential Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Residential Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Residential Customers	SBC Residential Lines	Minimum Estimated CLEC Residential Lines	Minimum Estimated CLEC Residential Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Residential Market Share of the Traditional Landline Market - Excluding Prepaid
 [Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	# CLECs Serving Residential Customers	SBC Residential Lines	Minimum Estimated CLEC Residential Lines	Minimum Estimated CLEC Residential Market Share Traditional Landline Market
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All the information in this schedule has been deemed Highly Confidential

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Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
[Based on resale, UNE-P, and 911 listing]

Line	Exchange	Rate Group	SBC Residential Business		SBC Total		Resold Residential Business		Resold Total		UNE-P Residential Business		UNE-P Total		E911 Residential Listings		E911 Business Listings		# CLECs Serving Residential Customers		# CLECs Serving Business Customers		Minimum Estimated CLEC Residential Market Share Traditional Landline Market		Minimum Estimated CLEC Business Market Share Traditional Landline Market	
			Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines	Lines	Business Lines
1	Adrian	A																								
2	Advance	A																								
3	Agency	A																								
4	Allenburg-Fohna	A																								
5	Antonia	A																								
6	Archie	A																								
7	Argyle	A																								
8	Armstrong	A																								
9	Ash Grove	A																								
10	Beaufort	A																								
11	Bel City	A																								
12	Benton	A																								
13	Billings	A																								
14	Bismarck	A																								
15	Bloomfield	A																								
16	Bloomfield	A																								
17	Bonne Terre	B																								
18	Boonville	B																								
19	Bowing Green	A																								
20	Brookfield	A																								
21	Camden	B																								
22	Campbell	B																								
23	Capit Grandeau	B																								
24	Carrollton	A																								
25	Carl Junction	A																								
26	Carrollton	A																								
27	Carthage	B																								
28	Cauthersville	B																								
29	Cedar Hill	B																								
30	Center	A																								
31	Chaffee	A																								
32	Charleston	A																								
33	Chatterfield	B																								
34	Chillicothe	B																								
35	Clarksville	A																								
36	Cleaver	A																								
37	Climax Springs	A																								
38	De Kalb	A																								
39	De Soto	B																								
40	Deering	A																								
41	Delta	A																								
42	Dexter	B																								
43	Downing	A																								
44	East Prairie	A																								
45	Edina	A																								
46	Edin	B																								
47	Elkhart	A																								
48	Elkay	A																								
49	Eureka	A																								
50	Excelsior Springs	B																								
51	Fairley	A																								
52	Farmington	B																								
53	Fayette	A																								
54	Fenton	B																								
55	Festus-Crystal City	B																								
56	Flak	A																								
57	Flat River	B																								
58	Frankford	A																								
59	Frankford	B																								
60	Fredericktown	A																								
61	Freeburg	B																								
62	Fulton	B																								
63	Gadon	A																								
64	Glasgow	A																								
65	Grain Valley	A																								
66	Gravois Mills	B																								
67	Gray Summit	A																								
68	Greenwood	A																								
69	Hannibal	B																								
70	Hannibal	B																								
71	Hartsville	A																								
72	Healdsburg-Pervey	A																								
73	Hepes	A																								
74	High Ridge	B																								
75	Hillsboro	A																								
76	Holcomb	A																								
77	Homeraville	A																								
78	Imperial	B																								

All the information in this schedule has been deemed Highly Confidential

Minimum Estimated CLEC Market Share of the Traditional Landline Market - Excluding Prepaid
 [Based on resale, UNE-P, and 911 listing]

Line Exchange	Rate Group	SBC Residential Business		SBC Total		Resold Residential Business		Resold Total		UNE-P Residential Business		UNE-P Total		UNE-P Listings		E911 Residential Business		E911 Listings		# CLECs Serving Residential Customers		# CLECs Serving Business Customers		Minimum Estimated CLEC Market Share Traditional Landline Market		Minimum Estimated CLEC Market Share Traditional Landline Market	
		Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines	Lines
78 Jackson	B																										
79 Jasper	A																										
80 Joplin	B																										
81 Kansas City (1)	D																										
82 Kennett	B																										
83 Kirksville	B																										
84 Knob Noster	A																										
85 La Monte	A																										
86 Lake Ozark-Osage Beach	B																										
87 Lamar	A																										
88 Lancaster	A																										
89 Leadwood	A																										
90 Lillbourn	A																										
91 Linn	A																										
92 Lockwood	A																										
93 Louisiana	A																										
94 Macks Creek	A																										
95 Malden	A																										
96 Manchester	B																										
97 Marble Hill	A																										
98 Marceline	A																										
99 Marionville	A																										
100 Marshall	A																										
101 Mason	A																										
102 Maysville	B																										
103 McAlester	A																										
104 Mexico	B																										
105 Moberly	B																										
106 Monett	B																										
107 Montgomery City	A																										
108 Morehouse	A																										
109 Neosho	B																										
110 Nevada	B																										
111 New Franklin	A																										
112 New Madrid	A																										
113 New Ridge	A																										
114 Oak Ridge	A																										
115 Old Appleton	A																										
116 Oron	A																										
117 Pacific	B																										
118 Patton	A																										
119 Paynesville	A																										
120 Perryville	B																										
121 Pierce City	A																										
122 Rockford-New Wells	A																										
123 Rockford	B																										
124 Rock Bluff	A																										
125 Rock Des Moines	A																										
126 Rockville	A																										
127 Potosi	A																										
128 Quincy	A																										
129 Richmond	A																										
130 Risco	A																										
131 Rushville	A																										
132 San Antonio	A																										
133 Scott City	A																										
134 Sedalia	B																										
135 Senath	A																										
136 Silveston	B																										
137 Slater	A																										
138 Smithville	A																										
139 Springfield (2)	A																										
140 St Charles	B																										
141 St Clair	B																										
142 St Genevieve	A																										
143 St Joseph	B																										
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145 St Marys	A																										
146 Stanberry	A																										
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148 Tusculum	A																										
149 Union	A																										
150 Valley Park	B																										
151 Versailles	A																										
152 Vienna	A																										
153 Walnut Grove	A																										
154 Wardell	A																										

All the information in the schedule has been deemed Highly Confidential

Minimum Number of Wireless Service
(Excludes Cingular and AT&T Wireless)

0
1-2
3+

0	1-2	3+
		

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WIRELESS PROVIDERS
in
SBC Missouri Exchanges

SBC Missouri EXCHANGE	CellularOne	T-Mobile	Verizon Wireless	Nextel	U.S. Cellular	Chariton Valley Wireless	Mid-Missouri Wireless	Sprint PCS	Alltel Wireless	Total
Adrian	X	X	X	X				X		5
Advance			X							1
Agency		X	X					X		3
Altenburg-Frohna			X					X		2
Antonia		X	X	X				X		4
Archie	X	X						X		3
Argyle					X					1
Armstrong							X			1
Ash Grove				X				X	X	3
Beauford			X					X		2
Bell City			X					X		2
Benton			X					X		2
Billings				X				X	X	3
Bismarck					X					1
Bloomsdale				X	X			X		3
Bloomfield			X					X		2
Bonne Terre					X					1
Boonville		X	X	X			X	X		5
Bowling Green					X			X		2
Brookfield						X				1
Camdenton				X				X	X	3
Campbell			X							1
Cape Girardeau			X					X		2
Cardwell								X		1
Carl Junction		X	X		X			X		4
Carrollton		X							X	2
Carthage		X	X		X			X		4
Caruthersville		X	X					X		3
Cedar Hill			X	X				X		3
Center					X			X		2
Chaffee			X					X		2
Charleston			X					X		2
Chesterfield			X	X				X		3
Chillicothe		X							X	2
Clarksville					X			X		2
Clever					X			X	X	3
Climax Springs								X	X	2
DeKalb		X	X					X		3
Deering			X							1
Delta			X							1
Desoto			X	X				X		3
Dexter			X					X		2
Downing					X				X	2
East Prairie								X		1
Edina					X				X	2
Eldon & Lake Ozark				X	X			X		3
Elsberry								X		1
Essex			X					X		2
Eureka			X	X				X		3
Excelsior Springs		X	X	X				X		4
Farley		X	X	X				X		4
Farmington					X					1
Fayette							X	X		2
Fenton			X	X				X		3
Festus-Crystal City			X					X		2
Fisk			X					X		2
Flat River					X					1
Frankford					X			X		2
Fredericktown			X							1
Freeburg					X					1
Fulton			X	X				X		3
Gideon			X							1
Glasgow							X			1
Grain Valley		X	X	X				X		4
Gravois Mills		X		X	X			X		4
Gray Summit			X					X		2
Greenwood		X	X	X				X		4
Hannibal					X			X		2
Harvester			X	X						2
Hayti		X	X					X		3

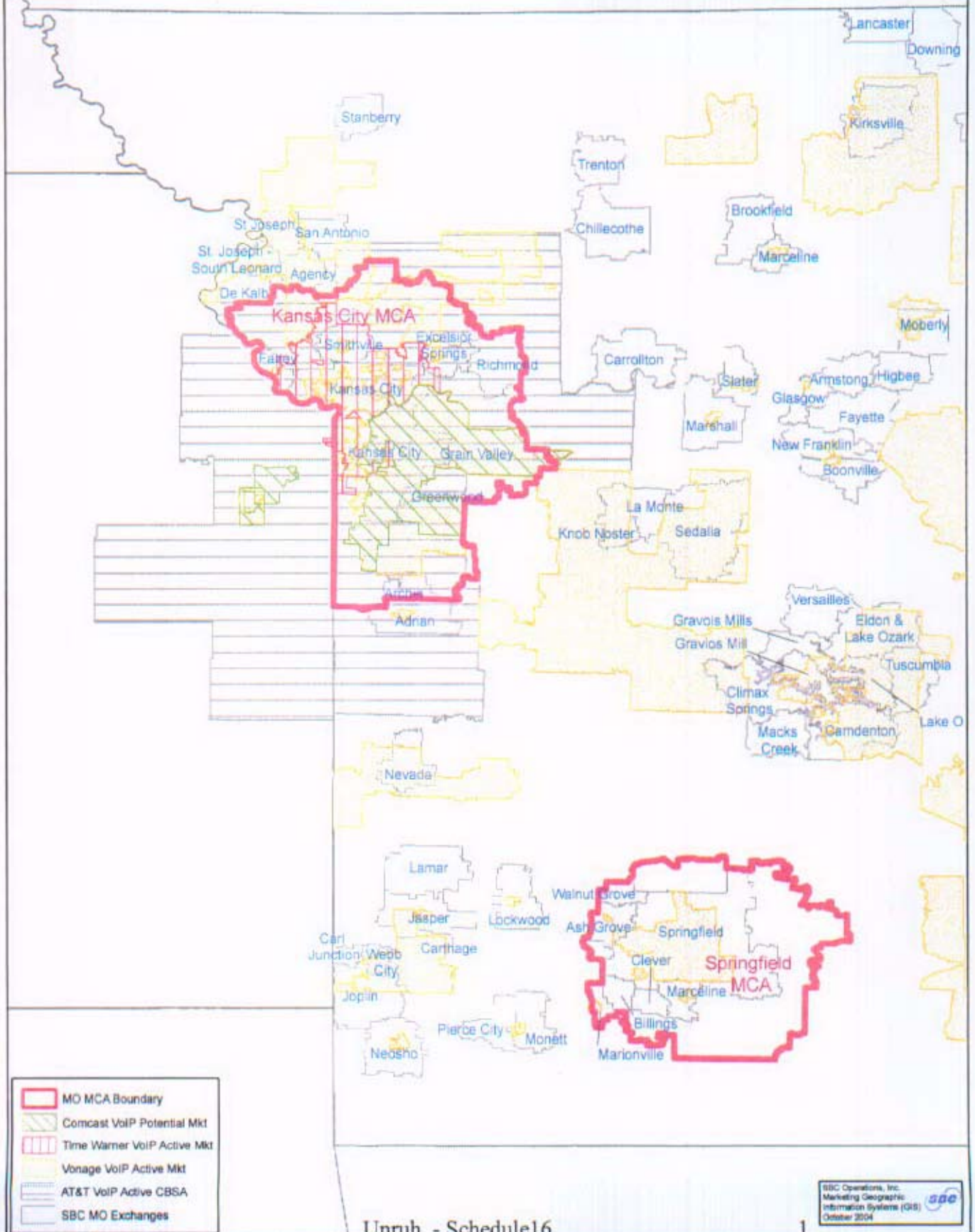
**WIRELESS PROVIDERS
in
SBC Missouri Exchanges**

SBC Missouri EXCHANGE	CellularOne	T-Mobile	Verizon Wireless	Nextel	U.S. Cellular	Chariton Valley Wireless	Mid-Missouri Wireless	Sprint PCS	Alltel Wireless	Total
Herculaneum-Pevely			X	X				X		3
Higbee					X	X				2
High Ridge			X	X				X		3
Hillsboro			X	X				X		3
Holcomb			X							1
Hornersville		X	X							2
Imperial			X	X				X		3
Jackson			X					X		2
Jasper		X			X			X		3
Joplin		X	X		X			X		4
Kansas City	X	X	X	X				X		5
Kennett			X							1
Kirksville		X			X	X		X	X	5
Knob Noster		X		X			X	X		4
LaMonte		X		X				X		3
Lake Ozark				X				X	X	3
Lamar	X	X		X				X	X	5
Lancaster					X				X	2
Leadwood					X					1
Lilbourn			X					X		2
Linn					X					1
Lockwood	X								X	2
Louisiana					X			X		2
Macks Creek									X	1
Malden			X							1
Manchester			X	X				X		3
Marble Hill			X							1
Marceline					X	X				2
Marionville				X	X			X	X	4
Marshall		X					X	X		3
Marston			X					X		2
Maxville		X	X	X				X		4
Meta				X						1
Mexico					X			X		2
Moberly					X			X		2
Monnett								X		1
Montgomery City			X	X				X		3
Morehouse			X					X		2
Neosho		X			X			X		3
Nevada	X	X						X		3
New Franklin				X				X		2
New Madrid			X					X		2
Oak Ridge			X					X		2
Old Appleton			X					X		2
Oran			X					X		2
Pacific			X	X				X		3
Patton			X							1
Paynesville								X		1
Perryville			X					X		2
Pierce City				X				X	X	3
Pocahontas-New Wells			X							1
Pond			X	X				X		3
Poplar Bluff			X					X		2
Portage Des Sioux			X							1
Portageville			X					X		2
Puxico			X							1
Qulin			X							1
Richmond		X	X				X			3
Richwoods					X					1
Risco			X							1
Rushville		X						X		2
San Antonio		X	X	X	X					4
Scott City		X	X					X		3
Sedalia		X		X			X	X		4
Senath			X					X		2
Sikeston			X					X		2
Slater		X								1
Smithville		X	X	X				X		4
Springfield				X				X	X	3
St. Charles			X	X				X		3

**WIRELESS PROVIDERS
in
SBC Missouri Exchanges**

SBC Missouri EXCHANGE	CellularOne	T-Mobile	Verizon Wireless	Nextel	U.S. Cellular	Chariton Valley Wireless	Mid-Missouri Wireless	Sprint PCS	Alltel Wireless	Total
St. Clair			X	X				X		3
Ste. Genevieve					X			X		2
St. Joseph		X	X	X	X			X		5
St. Louis		X	X	X				X		4
St. Marys			X	X	X					3
Stanberry										
Trenton						X			X	2
Tuscumbia					X			X		2
Union			X	X				X		3
Valley Park			X	X				X		3
Versailles		X			X			X		3
Vienna			X							1
Walnut Grove								X	X	2
Wardell		X	X							2
Ware			X	X				X		3
Washington			X	X				X		3
Webb City		X	X		X			X		4
Wellsville			X					X		2
Westphalia					X					1
Wyatt			X							1

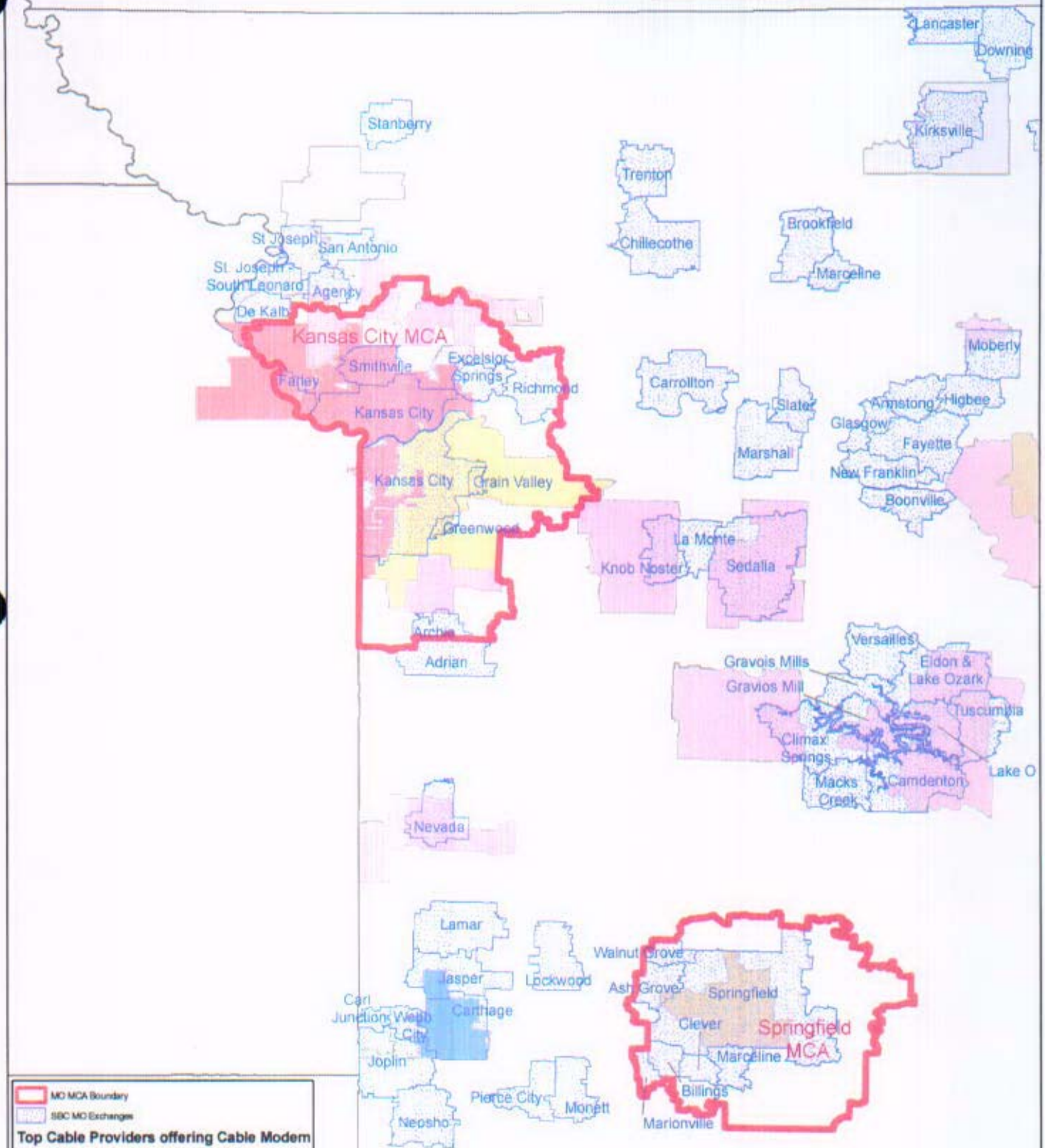
**SBC Missouri Exchanges with Intersecting
VoIP Providers - Missouri West**



**SBC Missouri Exchanges with Intersecting
VoIP Providers - Missouri East**



**SBC Missouri Exchanges with Intersecting
Top Cable Providers offering
Cable Modem Service - Missouri West**



- MO MCA Boundary**
- SBC MO Exchanges**
- Top Cable Providers offering Cable Modem Service within SBC Franchise Area**
- CHARTER COMMUNICATIONS
 - CLASSIC CABLE
 - COMCAST CABLE
 - COX COMMUNICATIONS
 - MEDIA.COM
 - TIME WARNER
 - OTHER

**SBC Missouri Exchanges with Intersecting
Top Cable Providers offering
Cable Modem Service - Missouri East**



Residential Line Cumulative Loss/Gain July 2003 - June 2004

