# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Missouri Coalition for Fair | r Competition, | )                       |
|-----------------------------|----------------|-------------------------|
|                             | Complainant,   | )                       |
|                             |                | ) Case No. GC-2007-0169 |
| V.                          |                | )                       |
|                             |                | )                       |
| Laclede Gas Company         |                | )                       |
|                             |                | )                       |
|                             | Respondent.    | )                       |

# LACLEDE GAS COMPANY'S ANSWER AND MOTION TO DISMISS COMPLAINT

COMES NOW Laclede Gas Company ("Laclede" or "Company"), pursuant to the Commission's October 27, 2006, Notice of Complaint in the above captioned case, and submits its Answer and Motion to Dismiss the Complaint filed against Laclede by the Missouri Coalition for Fair Competition ("MCFC") on October 26, 2006. In support thereof, Laclede states as follows:

# **Introduction**

- 1. Section 386.756.7 RSMo provides that a utility engaged in HVAC services (as defined in §386.754) prior to August 28, 1993, may continue to provide those services to existing and new customers.
- 2. On June 16, 2000, Fidelity Natural Gas, Inc. ("Fidelity") filed a request for the Commission to recognize and find that, because Fidelity had been providing HVAC Services since it commenced business in 1992, Fidelity qualified for the exemption to continue providing those services, pursuant to §386.756.7. Fidelity's filing was supported on the oath of its President, John T. Davis. Staff recommended approval of the requested exemption and, on

August 31, 2000, the Commission issued its Notice Recognizing Exemption, in which it decided that Fidelity was entitled to the exemption established in §386.756.7.

- 3. The basis of the allegations in MCFC's complaint is that the Commission should never have granted Fidelity the exemption under §386.756.7 to provide HVAC services and therefore, Fidelity should not have had an exemption to transfer to Laclede, upon Laclede's purchase of Fidelity's assets. The MCFC requests that Laclede produce evidence that demonstrates again that Fidelity provided HVAC services to customers prior to August 28, 1993, so as to again qualify for the exemption.
  - 4. MCFC's complaint should be dismissed with prejudice for the following reasons:
    - A. The complaint is an improper collateral attack on the decision rendered by the Commission in Case No. GE-2000-826.
    - B. Laclede is attaching to this pleading evidence again establishing that Fidelity was in fact entitled to the exemption to continue providing HVAC services under §386.756.7 by virtue of the fact that it consistently provided HVAC services prior to August 28, 1993.

## **MOTION TO DISMISS**

5. The complaint should be dismissed because it is an improper collateral attack on the Commission's decision in GE-2000-826. Section 386.550 RSMo states that "In all collateral actions or proceedings the orders and decisions of the commission which have become final shall be conclusive. The Notice Recognizing Exemption was a decision of the Commission that became final in the year 2000. By raising this matter again in the complaint, and demanding that the Company again prove the case for an exemption, the MCFC is improperly attacking a decision of the Commission that has become final. Since the decision rendered by the

Commission in GE-2000-826 is conclusive, the MCFC cannot relitigate it, and the MCFC's complaint should be dismissed.

## **ANSWER**

- 6. Laclede admits the allegation contained in paragraph 1 of the Complaint.
- 7. Laclede denies the allegations contained in paragraph 2 of the Complaint. Complainant does not contend that Laclede should not be permitted to provide HVAC services; rather Complainant is demanding that Laclede prove again to the Commission the matters forming the basis for the Commission's decision in GE-2000-826.
- 8. With respect to paragraph 3 of the complaint, Laclede avers that Sections 386.754-764 RSMo speak for themselves. Laclede admits that the Commission issued a Notice Recognizing Exemption in GE-2000-826.
- 9. Laclede denies the allegations contained in paragraph 4 of the Complaint. Fidelity was providing HVAC Services prior to August 28, 1993. Attached hereto as Exhibit 1 are numerous service order tickets for HVAC Service work performed by Fidelity employees between January and July 1993. Therefore, the Commission's decision to grant Fidelity the exemption was both appropriate and correct.
- 10. With respect to paragraph 5 of the complaint, Laclede denies that it carries the burden to again produce information regarding HVAC Services provided prior to August 28, 1993. It should be noted that, not only did Fidelity provide HVAC Services prior to August 28, 1993, but it also continued to provide such services at all times in and after 1998, when sections 386.754-764 RSMo were enacted. The MCFC has sat on its rights with respect to these services for eight years, and should not now be heard to protest HVAC Service work in the Sullivan, Missouri area. The MCFC could have complained about the HVAC Service work done by

Fidelity from 1998 to 2000, but did not. The MCFC could have challenged Fidelity's request for Commission approval of the exemption in the year 2000, but did not. Notwithstanding the impropriety of a collateral attack on the Commission's decision, as discussed above, the MCFC could have raised this issue between 2000 and 2005, but did not. The Commission should not now permit the MCFC to revisit a matter already decided, and should certainly not reward the MCFC for ignoring this issue for eight years by placing the burden on Laclede to produce the requested evidence.<sup>1</sup>

11. Laclede denies the allegations contained in paragraph 6 of the Complaint. MCFC alleges that on five occasions, Fidelity President John Davis had HVAC work performed at his residence by a contractor then known as Schuler Brothers Plumbing, Heating & A/C. The implication is that Fidelity must not have been doing HVAC Service work; if it had, its President would not be hiring outside contractors. MCFC attached work orders to its complaint in an attempt to support this implication. MCFC's implication is wrong. First, there are only four work orders, not five, because the third and fourth documents (work order 4661) are duplicative. Second, and most important, Fidelity service work focused on conversions to gas appliances, along with service and repair of gas appliances. In fact, the Commission's decision in the Notice Regarding Exemption specifically lists such HVAC Services as those qualifying for the exemption. In contrast, three of the work orders attached to the complaint describe work on an electric heat pump, which is not the type of work that Fidelity service personnel would have performed, while the fourth work order is a quote for a sale of equipment, which Laclede believes was also not done by Fidelity. Fidelity did perform the conversion work at Mr. Davis' residence, but this occurred in the Fall of 1993, after the August 28, 1993 deadline for qualifying

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<sup>&</sup>lt;sup>1</sup> Notwithstanding that Laclede has, in fact, produced such evidence.

for the exemption. In summary, as opposed to the service orders attached hereto, which again prove that Fidelity was providing the relevant HVAC Service work prior to August 28, 1993, the work orders attached to MCFC's complaint evidence nothing with regard to whether Fidelity was performing the type of HVAC Service work for which it received the exemption.

12. Laclede denies the allegations contained in paragraph 7 of the Complaint.

WHEREFORE, based on the foregoing, Laclede respectfully requests that the Commission dismiss this complaint on the grounds that it is an improper collateral attack on a Commission decision, or in the alternative, on the grounds that Laclede has provided evidence that HVAC Services were being provided prior to August 28, 1993, again demonstrating qualification for the exemption provided under §386.756.7 RSMo.

Respectfully submitted,

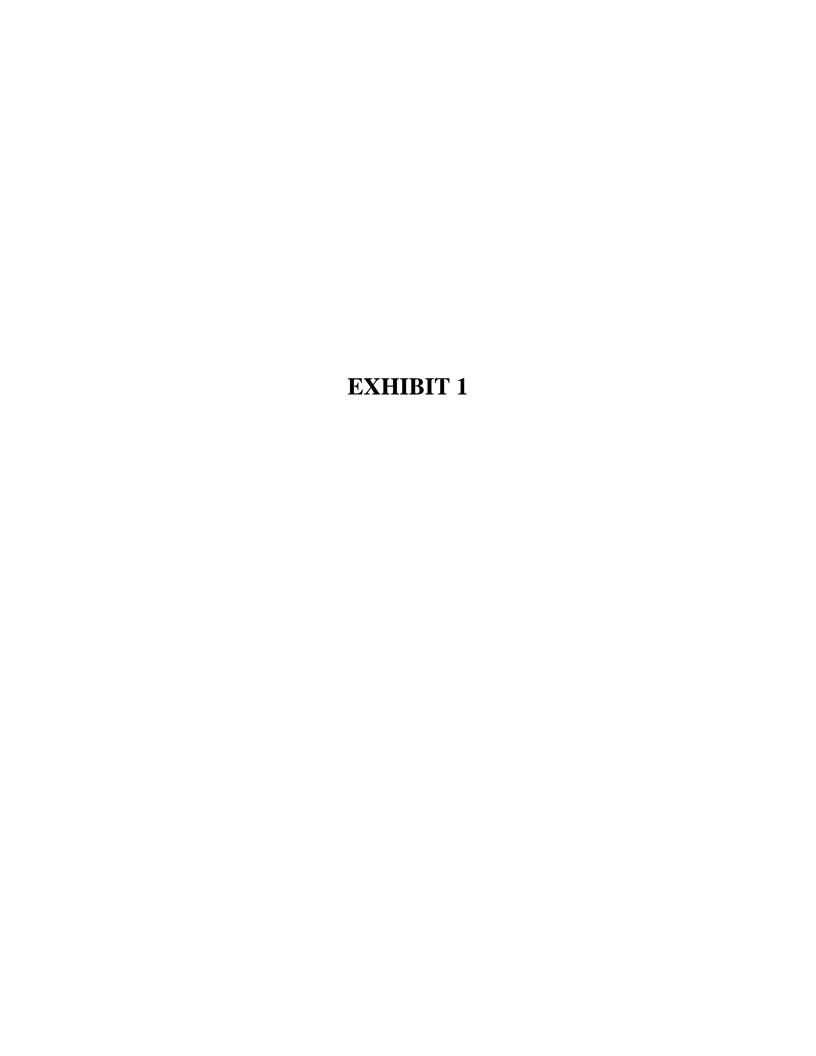
### /s/ Rick Zucker

Michael C. Pendergast #31763
Vice President & Associate General Counsel
Rick E. Zucker #49211
Assistant General Counsel –Regulatory
Laclede Gas Company
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St. Louis, MO 63101
(314) 342-0533 (telephone)
E-mail:mpendergast@lacledegas.com
rzucker@lacledegas.com

## **Certificate of Service**

The undersigned certifies that a true and correct copy of the foregoing Answer and Motion to Dismiss was served on the Complainant, on the General Counsel of the Staff of the Missouri Public Service Commission, and on the Office of Public Counsel on this 27th day of November, 2006 by United States mail, hand-delivery, email, or facsimile.

| <u>/s/</u> | Rick | Zucker |  |
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# \* FINELITY NATURAL GAS INC \* \* \*

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## \* \* \* FIDELITY NATURAL GAS INC \* \* \*

SERVICE ORDER \*\*\*DUPLICATE COFY\*\*\* SERVICE ORDER # CUSTOMER\_INEORMATION SERVICE ORDER INFORMATION 4002071001 | TROUBLE CUST 73-7 PROPERTY ROUTE 2 STOP RATE SR1 | SCHEDULE DATE 3/05/93 TAKEN BY LORI 3/05/93 TIME 8:08 ORDER DATE SULLIVAN MO 93080 REQ BY MRS VOSS REQ CODE SEBVICE INFORMATION S/LOC NORTH & SOUTH RD, 211 Mtr Note M/LOC Notes TAKEN BY EIXED\_CHARGES Heat Ast NOTES

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| M.M. Se Yel HEH | T  | ヘス            | TE:  | CUDVXXX |

SERVICE ORDER INFORMATION CUSTOMER\_INFORMATION 4002093055 | TROUBLE 75-2 PROPERTY CUST 英 英 英 英 英 英 英 英 英 英 英 英 SR1 ROUTE STOP 1920 RATE SCHEDULE DATE 3/11/93 LORI I TAKEN BY 3/11/93 TIME 10:35 ORDER DATE DAVE I REQ BY SULLIVAN MO 63080

SERVICE INFORMATION

S/LOC MANION ST, 313

M/LOC

EIXED\_CHARGES

Mtr Note

Notes TAKEN BY

REQ CODE

Heat Ast

| TRU I E.D |  |       |
|-----------|--|-------|
|           |  |       |
|           |  |       |
|           |  | <br>1 |

# \*\*\* INQUIRY SERVICE ORDER \*\*\*

| MEIER IN | EORMATIO                           | NI                                      | 3384642                                      |             | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |                                    | <del></del> *** *** ***    |                   |                                   |                                   |                    |
|----------|------------------------------------|---|--|-------------|--|------------------------------------|----------------------------|-------------------|-----------------------------------|-----------------------------------|--------------------|
| TC MTR Y |                                    | MFG                                     | SCH  | TYPE        | SL250                                  | SIZE                               | #2                         | #                 | DIALS                             | 6                                 |                    |
| FACT1    | 100 bids bad out our esse tord     | FACT2                                   | eetd 1007 6684 0764 1117 0015 2015 1769      | FACT3       |  | INSTA                              | 4LL :                      | 3/10/             | /93                               |                                   |                    |
| COMMENIS |                                    |   | NG A HECK<br>OME//ADJU                       |             |  |                                    |                            |                   |                                   |                                   | EDI T              |
|          |                                    | 4744 2040 40 <del>3</del> 4 0474 04     | 94 9800 9892 0804 0806 EVAN BYEN 6806 6806 . | au          | ···· ···· ··· ··· ···                  | · 1001 6144 1015 6200 6200 6210    | 19 esse serie suis asse si |                   |                                   | ,,,                               | u <del></del>      |
|          | acce soon door orde door days sees |   | or also some som som mer som bere som .      |             | 944 95-14 2-0-4 Atto 4444 -441 - 40    | ** **** **** **** **** ****        |                            |                   | ia acca vist 2027 pers 4155 9     | *** **** **** **** **** **** **** | /4 dada au di dhan |
|          | **** **** }**** **** **** **** *   | *************************************** |  | <del></del> |  | · vans 6217 sam unit 6516 6566 fee |                            | ** **** **** **** | 64.10 9268 8587 8748 4748 4774 76 | . A                               |                    |
|          |                                    |   |  |             |  |                                    |                            |                   | 0                                 | 1 01.93 /g                        |                    |

5. DATE 3-11-93 TIME KEYED 3-1

JAMES FM FAXED STILL OPKING STILL STILL STILL WATURAL GAS INC \* \* \*

PAGE SVCRP/SVC31

SERVICE ORDER

CEDUTCE OFFER 4

99

|  |                                  | SERVICE URDER # 3   |
|--|----------------------------------|---|
| CUSIOMER INFORMATION<br>CUST 3809-1 PROPERT                  | Y 4002093099 I                   | SERVICE_ORDER_INFORMATION<br>TROUBLE                                      |
| ROUTE 2 STOP 1887  | ' RATE SR1 !                     | *                                   |
| * * * * * * * * * * * * * * * * * * *                        |                                  | SCHEDULE DATE 3/22/93 TAKEN BY JAMES ORDER DATE 3/22/93 TIME 11:38 REQ BY |
| * * * * * * * * * * * * * * * * * * *                        | ' !                              | REQ CODE T  |
| SERVICE INFORMATION S/LOC MODERN ST, 140 M/LOC EIXED_CHARGES | Mtr<br>  Mtr<br>  Note<br>  Heat | \$  |
| NOTES MAX CHF  |                                  |   |
|  |                                  |   |

INQUIRY SERVICE ORDER

| METER IN          | ORMATION T3384668                        |   |                                    |  |
|-------------------|--|---|------------------------------------|--|
| TC MTR Y<br>FACT1 | MFG SCH<br>FACT2                         | TYPE SL250<br>FACT3                     | SIZE #2 # DIALS<br>INSTALL 3/17/93 | 6  |
| COMMENIS          | FURNACE MAKING POPPING<br>TO GEOFF 11:50 | SOUNDS SINCE                            | CONVERTED HOME TODAY.              | REPORTED   |
|                   |  | **************************************  |                                    | ***************************************                |
|                   |  |   |                                    | tiert kills tills klurt sells side, læne måge kang ger |
|                   |  | *************************************** |                                    | veno esno esno nues nend ante tuno dona endu na        |

COMPLETED BY Get DATE 3/30/93 TIME KEYED 4/1/9

# \* \* \* FIDELITY NATURAL GAS INC \* \* \*

|            |                  |                              |                             |  |                                    | PERATCE  | UKUEK                   |   |                     |                  |                                   |                                 |   |
|------------|------------------|------------------------------|-----------------------------|--|------------------------------------|----------|-------------------------|---|---------------------|------------------|-----------------------------------|---------------------------------|---|
|            |                  |                              |                             |  | ***[                               | UPLICATE | COPY                    | ***                                     | SERV                | ICE (            | JRDE                              | R #                             | Ġ.  |
| C          | USTOMER_<br>CUST |                              |                             | y<br>DPERTY  | 400                                | 2093072  |                         | NBLE<br>AICE C                          | BUEB                | LINE             | JBMA:                             | HOII                            |   |
|            | ROUTE            | 2                            | STOP                        | 1888   | RATE                               | SR1      | * *                     | * * *                                   | . * *               | * *              | 关 关                               | * *                             |   |
| *          | *                |                              | 509                         | ***************************************              | *                                  |          | LITAK                   | EDULE<br>EN BY<br>ER DAT                |                     | JAME             | ES                                | 3<br>TIME                       | 3:24  |
| <u>.</u> . | SUL              | L.IVAN                       | MO 63                       | 3080<br>*  |                                    |          | I REQ<br>I REQ          | CODE                                    |                     | T                |                                   |                                 |   |
| S          | EBYICE_I         | NFORM                        | MOITA                       |  |                                    |          | 1                       |   |                     |                  |                                   |                                 |   |
| an.        | S/LOC M          |                              |                             | L33  | **** **** **** **** **** **** **** | Mtr      | Note                    | ·                                       | * **** **** ****    | **************** |                                   | ****                            | · <del>· · · · · · · · · · · · · · · · · · </del> |
|            | M/LOC            |                              |                             |  |                                    | Not      |                         |   |                     |                  |                                   |                                 |   |
| E          | IXET_CH9         | EGES                         |                             |  |                                    | Hea      | t Ast                   |   |                     |                  |                                   |                                 |   |
| ,<br>N(    | JTES MAX         | CFH                          |                             |  |                                    |          |                         |   |                     |                  |                                   |                                 |   |
| ***** ***  |                  | Arro 1737 35 An 2007 3220 41 | *** 4457 4544 5557 6557 655 | 4 <b>701</b> ) <del>201</del> , <del>201</del> , 201 |                                    |          | ac ed do ed doce dogy e | *************************************** | Avec 4000 bear Avec |                  | 14 <b>4411 tert Am</b> t <b>1</b> | aad akee onen rass <i>s</i> ake |   |

| YEIER INFORMATION 13384649   |                         |
|--|-------------------------|
| TC MTR Y MFG SCH TYPE SL250 SIZE #2 # DIALS 6  |                         |
| FACT1 FACT2 FACT3 INSTALL 3/17/93  |                         |
| COMMENIS REG IN KITCHEN TO HOT WILL BURN YOUR HAND, REPORTED TO GEOFF 15 DOWNSIZED FURNACE/FINISHED 3-26 BY GEOFF SINCLAIR | :29                     |
|  | >>>                     |
|  | **** **** **** **** *** |
|  |                         |
| Oleans   | 26-93                   |
| COMPLETED BY Geoff Sinchia DATE 3/86/93 TIME KEYED 3/29/   | 93                      |

\* \* \* FIDELITY NATURAL GAS INC \* \* \*

SERVICE ORDER

MANAGER CORYANA SERUTCE ORDER \$

109

|                |  | 本本年でいた。これには、   | COLIMAN DEWATOR CHARACLE  | 4. 77 |
|----------------|--|--|---|-------|
| CUSTOMER_      | INEORMÁTION<br>2367-1 PROPERTY         | 4002171064   | SERVICE ORDER INEORMATION<br>TROUBLE                                  |       |
| ROUTE          | 2 STOP 1070                            | RATE SR1   | * * * * * * * * * * * * * * * *                                       |       |
| *<br>*<br>suc. | ** ** ** ** ** ** ** ** ** ** ** ** ** |  | SCHEDULE DATE 4/22/93 TAKEN BY KAREN ORDER DATE 4/22/93 TIME 1 REQ BY | 1:13  |
|                | *                                      | and the state of t | REQ CODE T  |       |
|                | NEORMATION                             |  |   |       |
|                | AIN ST W. 614                          | Note   |   |       |
| EIXED CHA      | RGES                                   | Heat   | Ast   |       |

NOTES MAX CFH

| METER IN<br>TC MTR Y<br>FACT1 | CORMATIC                                    | MFG<br>FACT2                        | 3384256<br>SCH                                   | TYPE<br>FACT3                          | SL250   | SIZE 7"<br>INSTALL                                    | # DIALS<br>4/15/93   | · 6  |
|-------------------------------|---|-------------------------------------|--|--|---|---|--|--|
| COMMENIS                      |   |                                     | WORKING/<br>WDY 4/22/                            |  |   |   | 468-6054 F   |  |
|                               |   |                                     |  |  |   | RANDY O   |  |  |
|                               |   | · · · · · · · · · · · · · · · · · · | an cant tubb tury tube and were seen a           | are that some doas widt toor           | ***** **** **** **** **** **** **** ****        | ng gang sara anns anns base basel seas sasa sasa sasa | 194 - 1944 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - 1444 - |  |
|                               | -201 4455 4400 4400 1004 0000 100           |                                     | re cours prive code code (sone code) addit comer | *** **** **** **** ****                | saew week egad daing delke barro "have nyak das |   | an goar tone were water book et all their spee deem trak t   | **** **** **** **** **** **** **** **** **** |
|                               |   |                                     |  |  |   |   |  |  |
|                               | 1401. 1944 <i>1</i> 541 1467 1560 1467 (156 | $\sim$                              |  | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | MAR 4002 4001 4005 3011 5 7 MAR 400 700         | as about ander garen doeds bases waste under alles at | ***************************************  | (loke 22 9                                   |
|                               | 4   |                                     | / //   |  | Klana.  | · · · · · · · · · · · · · · · · · · ·                 | 1.0000.70  | 4/20/92                                      |
| COMPLET                       | ED BY Z                                     | Cara                                | <del>4</del> <u> </u>                            | DATE.                                  | 4-00-9-   | STIME   | KE.YI  | 11 // 00 / 13 / 13 / 13 / 13 / 13 / 13 /     |

NOTES MAX CFH

# \* \* \* FIDELITY NATURAL GAS INC \* \* \*

|  | SERVICE    | ORDER SERVICE ORDER #   | 111     |
|--|------------|---|---------|
| CUSTOMER INEORMATION CUST 2424-0 PROPERTY                                | 4002174005 | SERVICE ORDER INFORMATION   TROUBLE   |         |
| ROUTE 2 STOP 1290  | RATE SR1   |   |         |
| SULLIVAN MO 63080  | **         | SCHEDULE DATE 4/27/93 TAKEN BY LORI ORDER DATE 5/03/93 TIME REQ BY REQ CODE 0 | 10:45 ( |
| SERVICE INFORMATION<br>S/LOC MANSION ST S, 621<br>M/LOC<br>EIXEU_CHARGES | Not        | - Note<br>tes EMPLOYEE<br>at Ast  |         |

| MEIEB_INE<br>TC MTR Y<br>FACT1 | ORMATION 13384<br>MFG SCH<br>FACT2                       | 310TYPE    | SL250<br>3 | SIZE 2#<br>INSTALL |         | DIALS 6       | • |
|--------------------------------|--|------------|------------|--------------------|---------|---------------|---|
| COMMENTS                       | LA/RANDY CAMPBEL<br>FURNACING POPPIN<br>FURNACE, FINISHE | G ON 4-27/ | CLEANED    | BURNERS            | & CROSS |               | REPORTEI<br>ADJUSTE                     |
|                                |  |            |            |                    |         |               |   |
| COMPLET                        | ED BY Randyla  |            | 4.279      |                    | 2 noon  | U.<br>KEYED 5 | 049 21.93<br>-3-93 NF                   |

FIDELITY

# FIDELITY NATURAL CAS INC. JOB ORDER

|          |  |   |           |          |         |                        |                |            |   |                            | •         |                          |                      |       |             |          |
|----------|--|---|-----------|----------|---------|------------------------|----------------|------------|---|----------------------------|-----------|--------------------------|----------------------|-------|-------------|----------|
|          | CUSTOMER NO  | CUSTOMER NO. 26 46-8 SERVICE ORDER NO.          | -8 SE     | RVICE OR | DER NO  |                        | 7              | WOR        | X ORC   | WORK ORDER NO.             |           | WHSE NO.                 | DATE 5-28-43         | 1-28  | 2.93        | 1        |
|          | ORDER RECEIVED FROM:   | /ED FROM:米                                      | ı         |          | *       | ADDRESS: *             | *!             |            |   | *                          |           | CHARGE TO:               |                      |       |             |          |
|          | PHONE NO.  |   | - 1       | ORDER    | TAKEN E | * ORDER TAKEN BY: BYIR | . DATE:        | 5-28       | 2-23  | DATE: 5-28-83TIME: 5.40    | D AM (PM) | M DATE WORK TO BE DONE:  | E DONE: S            | -86-  | 2.63        | الم      |
| L        | INSTRUCTIONS   | INSTRUCTIONS TO SERVICE PERSON: SOMETHANG BROKE | PERSON:   | S        | ETHD.   | VG BRU                 | XEC            | on Fuerace | , and   | MACE                       |           |                          |                      |       |             |          |
|          |  |   |           |          |         |                        |                |            |   |                            |           | CLETIS                   | S REED               |       |             |          |
|          | WORK PERFORMED:  | 1   | w HEEL ON |          | Bowen   | 272                    | 243            | JJO        |   | Cleaneso                   | SHAFT     | P. RE INSTALLED          | 8                    |       |             |          |
| IJL      |  |   | İ         |          |         |                        |                |            |   |                            |           |                          |                      |       | ON D ON THO |          |
|          | LABOR  |   | =         | שני      |         | <b>▼</b>               | ■ BILLING FLAG | FLAG       | ᆜ   |                            | MAIEKIA   | -KIAL                    |                      |       | 25.0        | -        |
|          | NAME   | DATE  | START     | STOP     | 语S.     |                        |                | W.O. NO.   |   | ITEM NO.                   | 0         | DESCRIPTION              | W.O. NO.             | OTY.  | WHSE.       | -        |
| Ø        | Para - mark 528-43   | 1   | 53        | 630      | 0       | (C.C. 2.2)             | 780            | 7          | 2   |                            |           |                          |                      |       |             |          |
|          | A STATE OF THE PERSON AND THE PERSON |   |           |          |         | 800611                 |                |            |   |                            |           |                          |                      |       |             | $\Box$   |
|          |  |   |           |          |         |                        |                |            |   |                            |           |                          |                      |       |             |          |
|          |  |   |           |          |         |                        |                |            | _   |                            |           |                          |                      |       |             |          |
|          |  |   |           |          |         |                        |                |            |   |                            |           |                          |                      |       |             | 1        |
|          |  |   |           |          |         |                        |                |            |   |                            |           |                          |                      |       |             | _        |
| <u> </u> |  |   |           |          |         |                        |                |            |   |                            |           |                          | ·                    |       |             | _        |
| L        |  |   |           |          |         |                        |                |            |   |                            |           |                          | .′                   | _     |             | _        |
|          |  |   |           |          |         |                        |                |            |   |                            |           |                          |                      |       |             | _        |
| L        |  |   |           |          |         | -                      |                |            |   | :                          |           |                          |                      |       |             |          |
| 1.*      |  |   |           |          |         |                        |                |            |   |                            |           |                          |                      |       |             |          |
| I L      |  |   |           |          |         |                        | PRIMA          | REASC      | N FOF   | PRIMARY REASON FOR REQUEST |           |                          | , oo.                | 7/0   | Groon       | Á        |
|          | A NOTE BILLING FLAG  | NG FLAG   |           |          |         | ,                      | ADJUST APPL.   | PPL.       | П   | TURN ON                    | No No     | WORK COMPLEIED GIT       | , ر                  |       |             |          |
|          | C = CONSTRUCTION   | UCTION  |           |          |         | HIGH BILL              | L COMPLAINT    |            | П   | TURN OFF                   | OFF.      | DATE: 228-X3 IIME:       |                      | 4     | AM CFM      | <b>E</b> |
|          | N = NO SALE  |   |           |          |         | LEAK                   | K COMPLAINT    | _ MAINT    | П   | CONNECT APPL.              | PP.       | FINAL CHECK BY:          | 2727 : ( CASTON      | Y     | 2           |          |
|          |  |   |           |          |         |                        | L'GHT PILOT    | arot [     | П   | MOVE APPL.                 | Pr.       | WORK APPEARS SAIISFACION | SALISTACIOR          | _     |             |          |
|          |  |   |           |          |         |                        | REPAR APPL.    | APPL.      | Image: section of the content of the con |                            |           | ng)                      | (Customer Signature) | ture) |             |          |
| j        |  |   |           |          |         |                        |                | 7          |   |                            |           |                          |                      |       |             |          |

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| ¥ | ¥ | * | FIDELITY | NATURAL | GAS           | INC | * | ¥ | × |
|---|---|---|----------|---------|---------------|-----|---|---|---|
|   |   |   |          |         | w-, gov. gov. |     |   |   |   |

| ***DUPLICATE | SERVICE | ORDER | : |
|--------------|---------|-------|---|
|              |         |       |   |

|   |  | ***DUFLICATE CUFY*** SERVICE URDER *   |
|---|--|--|
|   | CUSTOMER_INEORMATION<br>CUST 3802-6 PROPERTY     | SERVICE_ORDER_INFORMATION 4002093095   TROUBLE                                     |
|   | ROUTE 3 STOP 1420                                | RATE SR1   * * * * * * * * * * *   |
| * | *  * * * * * * * * * * * * * * * * * *           | SCHEDULE DATE 7/22/93  TAKEN BY KAREN ORDER DATE 7/22/93 TIME 2: REQ BY REQ CODE T |
|   | SERVICE_INEORMATION                              | N. St. L.  |
|   | S/LOC MODERN ST, 239<br>M/LOC                    | Mtr Note<br>Notes  |
|   | EIXED_CHARGES                                    | Heat Ast   |
|   |  |  |
|   | NOTES MAX CFH                                    |  |
|   | ways gade come come come come come come come com |  |
|   |  |  |

INQUIRY SERVICE ORDER

| METER_IN       | TODMATTO          | NI3384                                       | 10=X  |  |  | ,   |   |
|----------------|-------------------|--|---|--|--|---|---|
| TC MTR Y       |                   | MFG SCH                                      |   | SL250  | SIZE 7"  | # DIALS   | 6   |
| FACT1          |                   | FACT2  | FACT  | ***  | INSTALL  | 3/23/93   |   |
| COMMENIS       | KB/PILO           | T WONT ST                                    | TAY LIT ON  | OVEN/REPO  | RTED BY L  | ANDLORD ROB   | ERT CAIN  |
|                |                   |  |   |  |  | AVE REPORT  | TO GEOFF  |
|                | AT 2:30           | //JUST RE                                    | LIT FILOT   | LIGHT, CLE   | AKEN 2150  | FER GEOFF   |   |
|                |                   |  |   |  |  |   |   |
|                | ***************** | ***************************************      | -, japon garan, saasa garan bakad geran talam perta perta     | 940 \$497 4644 4944 4884 4444 4444 <sup>4464</sup> <sup>4677</sup> 1 | yang hangi yanni adama dasan sesan mende santa santa santa | 164 1775 basis 1146 babb 1665 1976 (114 614 614 Babb 2000 |   |
|                | ····              |  | y 1874 base 4114 4014 1014 1110 1110 1110 1110 111            | <del></del>  | ·++ **** **** **** **** **** **** ****                     | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,                    | adas usas aren taus audi sii in tiran birin asqri |
|                |                   |  |   |  |  |   | 000   |
|                |                   | 10 <b>1010 1010 1010 1010 1010</b> 1010 1010 | y quae isan aqon saad nees nees <del>nees need need nee</del> | ggy ggos agad gibr daby uggo ndar, anns dagh b                       |  |   | 1/00/16   |
| COMPLET        | ED BY             | wolf S.                                      | DATE  | 7-22-93  | TIME _   | L'SD KEY  | ED 7-22   |
| www. 11 4mm. 1 |                   | W  |   | ****   |  |   |   |