

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Missouri Coalition for Fair Competition,)	
)	
Complainant,)	
)	Case No. GC-2007-0169
v.)	
)	
Laclede Gas Company)	
)	
Respondent.)	

**LACLEDE GAS COMPANY’S ANSWER
AND MOTION TO DISMISS COMPLAINT**

COMES NOW Laclede Gas Company (“Laclede” or “Company”), pursuant to the Commission’s October 27, 2006, Notice of Complaint in the above captioned case, and submits its Answer and Motion to Dismiss the Complaint filed against Laclede by the Missouri Coalition for Fair Competition (“MCFC”) on October 26, 2006. In support thereof, Laclede states as follows:

Introduction

1. Section 386.756.7 RSMo provides that a utility engaged in HVAC services (as defined in §386.754) prior to August 28, 1993, may continue to provide those services to existing and new customers.

2. On June 16, 2000, Fidelity Natural Gas, Inc. (“Fidelity”) filed a request for the Commission to recognize and find that, because Fidelity had been providing HVAC Services since it commenced business in 1992, Fidelity qualified for the exemption to continue providing those services, pursuant to §386.756.7. Fidelity’s filing was supported on the oath of its President, John T. Davis. Staff recommended approval of the requested exemption and, on

August 31, 2000, the Commission issued its Notice Recognizing Exemption, in which it decided that Fidelity was entitled to the exemption established in §386.756.7.

3. The basis of the allegations in MCFC's complaint is that the Commission should never have granted Fidelity the exemption under §386.756.7 to provide HVAC services and therefore, Fidelity should not have had an exemption to transfer to Laclede, upon Laclede's purchase of Fidelity's assets. The MCFC requests that Laclede produce evidence that demonstrates again that Fidelity provided HVAC services to customers prior to August 28, 1993, so as to again qualify for the exemption.

4. MCFC's complaint should be dismissed with prejudice for the following reasons:
- A. The complaint is an improper collateral attack on the decision rendered by the Commission in Case No. GE-2000-826.
 - B. Laclede is attaching to this pleading evidence again establishing that Fidelity was in fact entitled to the exemption to continue providing HVAC services under §386.756.7 by virtue of the fact that it consistently provided HVAC services prior to August 28, 1993.

MOTION TO DISMISS

5. The complaint should be dismissed because it is an improper collateral attack on the Commission's decision in GE-2000-826. Section 386.550 RSMo states that "In all collateral actions or proceedings the orders and decisions of the commission which have become final shall be conclusive. The Notice Recognizing Exemption was a decision of the Commission that became final in the year 2000. By raising this matter again in the complaint, and demanding that the Company again prove the case for an exemption, the MCFC is improperly attacking a decision of the Commission that has become final. Since the decision rendered by the

Commission in GE-2000-826 is conclusive, the MCFC cannot relitigate it, and the MCFC's complaint should be dismissed.

ANSWER

6. Laclede admits the allegation contained in paragraph 1 of the Complaint.

7. Laclede denies the allegations contained in paragraph 2 of the Complaint. Complainant does not contend that Laclede should not be permitted to provide HVAC services; rather Complainant is demanding that Laclede prove again to the Commission the matters forming the basis for the Commission's decision in GE-2000-826.

8. With respect to paragraph 3 of the complaint, Laclede avers that Sections 386.754-764 RSMo speak for themselves. Laclede admits that the Commission issued a Notice Recognizing Exemption in GE-2000-826.

9. Laclede denies the allegations contained in paragraph 4 of the Complaint. Fidelity was providing HVAC Services prior to August 28, 1993. Attached hereto as Exhibit 1 are numerous service order tickets for HVAC Service work performed by Fidelity employees between January and July 1993. Therefore, the Commission's decision to grant Fidelity the exemption was both appropriate and correct.

10. With respect to paragraph 5 of the complaint, Laclede denies that it carries the burden to again produce information regarding HVAC Services provided prior to August 28, 1993. It should be noted that, not only did Fidelity provide HVAC Services prior to August 28, 1993, but it also continued to provide such services at all times in and after 1998, when sections 386.754-764 RSMo were enacted. The MCFC has sat on its rights with respect to these services for eight years, and should not now be heard to protest HVAC Service work in the Sullivan, Missouri area. The MCFC could have complained about the HVAC Service work done by

Fidelity from 1998 to 2000, but did not. The MCFC could have challenged Fidelity's request for Commission approval of the exemption in the year 2000, but did not. Notwithstanding the impropriety of a collateral attack on the Commission's decision, as discussed above, the MCFC could have raised this issue between 2000 and 2005, but did not. The Commission should not now permit the MCFC to revisit a matter already decided, and should certainly not reward the MCFC for ignoring this issue for eight years by placing the burden on Laclede to produce the requested evidence.¹

11. Laclede denies the allegations contained in paragraph 6 of the Complaint. MCFC alleges that on five occasions, Fidelity President John Davis had HVAC work performed at his residence by a contractor then known as Schuler Brothers Plumbing, Heating & A/C. The implication is that Fidelity must not have been doing HVAC Service work; if it had, its President would not be hiring outside contractors. MCFC attached work orders to its complaint in an attempt to support this implication. MCFC's implication is wrong. First, there are only four work orders, not five, because the third and fourth documents (work order 4661) are duplicative. Second, and most important, Fidelity service work focused on conversions to gas appliances, along with service and repair of gas appliances. In fact, the Commission's decision in the Notice Regarding Exemption specifically lists such HVAC Services as those qualifying for the exemption. In contrast, three of the work orders attached to the complaint describe work on an electric heat pump, which is not the type of work that Fidelity service personnel would have performed, while the fourth work order is a quote for a sale of equipment, which Laclede believes was also not done by Fidelity. Fidelity did perform the conversion work at Mr. Davis' residence, but this occurred in the Fall of 1993, after the August 28, 1993 deadline for qualifying

¹ Notwithstanding that Laclede has, in fact, produced such evidence.

for the exemption. In summary, as opposed to the service orders attached hereto, which again prove that Fidelity was providing the relevant HVAC Service work prior to August 28, 1993, the work orders attached to MCFC's complaint evidence nothing with regard to whether Fidelity was performing the type of HVAC Service work for which it received the exemption.

12. Laclede denies the allegations contained in paragraph 7 of the Complaint.

WHEREFORE, based on the foregoing, Laclede respectfully requests that the Commission dismiss this complaint on the grounds that it is an improper collateral attack on a Commission decision, or in the alternative, on the grounds that Laclede has provided evidence that HVAC Services were being provided prior to August 28, 1993, again demonstrating qualification for the exemption provided under §386.756.7 RSMo.

Respectfully submitted,

/s/ Rick Zucker

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Vice President & Associate General Counsel
Rick E. Zucker #49211
Assistant General Counsel –Regulatory
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St. Louis, MO 63101
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E-mail:mpendergast@lacledegas.com
rzucker@lacledegas.com

Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing Answer and Motion to Dismiss was served on the Complainant, on the General Counsel of the Staff of the Missouri Public Service Commission, and on the Office of Public Counsel on this 27th day of November, 2006 by United States mail, hand-delivery, email, or facsimile.

/s/ Rick Zucker

EXHIBIT 1

1/22/93 10:44 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER # 73

CUSTOMER INFORMATION

CUST # 2555-1 PROPERTY 4002094005

ROUTE 2 STOP RATE SR1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION
TROUBLE

SCHEDULE DATE 1/21/93
TAKEN BY JAMES
ORDER DATE 1/21/93 TIME 8:43
REQ BY RANDY C.
REQ CODE T

SERVICE INFORMATION

S/LOC MERAMEC DR, 209
M/LOC
FIXED CHARGES

Mtr Note
Notes TAKEN BY
Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384602

TC MTR Y MFG SCH TYPE SL250 SIZE 2# # DIALS 6
FACT1 FACT2 FACT3 INSTALL 1/19/93

COMMENTS FURNACE WONT KICK OFF, REPORTED TO GEOFF 8:50 AM/RANDY CALLED OUT 1-20, REPLACED CONTROL ON THERMOSTAT/GEOFF CALLED OUT 1-21, CONTROL INSTALLED AT CONV STUCK OPEN/FINISHED 10AM 1-21

COMPLETED BY

Geoff Sichen

DATE

1/21/93

TIME

10 AM

KEYED

Handwritten:
1-21-93
1-25-93
NP

1/22/93 10:46 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

DUPLICATE COPY

SERVICE ORDER #

7

CUSTOMER INFORMATION

CUST # 2388-7 PROPERTY 4002093054

ROUTE 2 STOP 690 RATE SR1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION

TROUBLE

SCHEDULE DATE 1/20/93

TAKEN BY JAMES

ORDER DATE 1/20/93 TIME 11:44

REQ BY CUSTOMER

REQ CODE T

SERVICE INFORMATION

S/LOC MANION ST, 302

M/LOC

FIXED CHARGES

Mtr Note

Notes TAKEN BY RANDY

Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384585

TC MTR Y MFG SCH TYPE SL250 SIZE 2# # DIALS 6
FACT1 FACT2 FACT3 INSTALL 1/12/93

COMMENTS PILOT LIGHT OUT ON FURNACE REPORT TO GEOFF 11:51AM, RELIT PILOT AN
ADJUSTED PILOT/FINISHED 1-20-93 AT 12:30PM

COMPLETED BY Geoff Sincl DATE 1-20-93 TIME 12:30PM KEYED 1-25-93

NP

1/27/93 4:15 PM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER #

76

CUSTOMER INFORMATION

CUST # 2632-8 PROPERTY 40020R4042

ROUTE 2 STOP RATE SC1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION
TROUBLE

SCHEDULE DATE 1/27/93
TAKEN BY LORI
ORDER DATE 1/27/93 TIME 12:53
REQ BY
REQ CODE T

SERVICE INFORMATION

S/LOC MISSOURI AVE, 607
M/LOC
FIXED CHARGES

Mtr Note
Notes TAKEN BY
Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION I3384576

TC MTR Y MFG SCH TYPE SL250 SIZE 2# # DIALS 6
FACT1 FACT2 FACT3 INSTALL 1/25/93

COMMENTS REC CALL FURNACE OUT VIA RANDY CAMPBELL/NOTIFIED GEOFF SINCLAIR AT
12:59PM/RELIT PILOT LIGHT & MADE MINOR ADJUSTMENTS/BY GEOFF AT 13:27
ON 1-27

COMPLETED BY

Geoff S.

DATE

1-27-93

TIME

13:30

KEYED

1-27-93

Cleared
NP

2/01/93 8:19 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

SERVICE ORDER #

79

CUSTOMER INFORMATION

CUST # 2635-1 PROPERTY 4002084034

ROUTE 1 STOP RATE SC1

CUBA MO 65453

SERVICE ORDER INFORMATION

TROUBLE

SCHEDULE DATE 1/30/93

TAKEN BY LORI

ORDER DATE 2/01/93 TIME 8:11

REQ BY

REQ CODE T

SERVICE INFORMATION

S/LOC MISSOURI AVE, 619

M/LOC

FIXED CHARGES

Mtr Note

Notes LANDLORD 3735

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION

TC MTR _____ MFG _____ TYPE _____ SIZE _____ # DIALS
FACT1 _____ FACT2 _____ FACT3 _____ INSTALL _____

COMMENTS REC MESSAGE ON RECORDER 11:38AM SAT 11-30/RANDY CALLED OUT BY SLV P
ON SUN 1-31 AT 9:45AM/REPORTS SAME FURACE OUT/ARRIVED 10AM. BUNNERS
OUT OF ADJUSTMENT/PROBLEM CORRECTED 11:15AM

COMPLETED BY Randy Campbell DATE 1/31 TIME 11:15 AM KEYED 2-1-93

Cleared
1/31/93

NP la

2/15/93 8:13 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

DUPLICATE COPY

SERVICE ORDER #

85

CUSTOMER INFORMATION

CUST # 2557-7 PROPERTY 4002091010

ROUTE 2 STOP RATE SR1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION

TROUBLE

SCHEDULE DATE 2/12/93

TAKEN BY LORI

ORDER DATE 2/12/93 TIME 10:30

REQ BY

REQ CODE T

SERVICE INFORMATION

S/LOC MERAMEC DR, 219

M/LOC

FIXED CHARGES

Mtr Note

Notes TAKEN BY

Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384223

TC MTR Y MFG SCH TYPE SL250 SIZE 7" # DIALS 6
FACT1 FACT2 FACT3 INSTALL 2/11/93

COMMENTS MRS DECKER REPORTED FURNACE WENT OUT AGAIN AT 9PM LAST NIGHT, SO THE
TURNED IT OFF//PAGED GEOFF AND GAVE MESSAGE AT 8:20AM //RELIT PILOT
FINISHED 2-12 PER GEOFF

COMPLETED BY Geoff Sindain DATE 2/12 TIME _____ KEYED 2/15

NP

2/23/93 11:17 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER # 8

CUSTOMER INFORMATION

CUST 2023-0 PROPERTY 4002084021

ROUTE 2 STOP 645 RATE SC1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION
TROUBLE

SCHEDULE DATE 2/23/93

TAKEN BY JAMES

ORDER DATE 2/23/93 TIME 9:24

REQ BY

REQ CODE T

SERVICE INFORMATION

S/LOC MISSOURI AVE, 615

M/LOC

FIXED CHARGES

Mtr Note

Notes DEBRA BAILEY LANDLORD

Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384576

TC MTR Y MFG SCH TYPE SL250 SIZE 2# # DIALS 6
FACT1 FACT2 FACT3 INSTALL 1/26/93

COMMENTS FURNACE OUT, REPORTED TO GEOFF 9:21AM//BLOWER MOTOR BAD, TENANT TO
CHECK W/LANDLORD/GEOFF REPAIRED TEMPORIALY. FINISHED 10:15AM CLEARE
VIA RADIO

COMPLETED BY *Geoff Sinclair* DATE _____ TIME _____ KEYED *2/23*

NP lo

3/04/93 12:25 PM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER #

94

CUSTOMER INFORMATION
CUST 2568-4 PROPERTY

4002091013

SERVICE ORDER INFORMATION
TROUBLE

ROUTE 2 STOP 160

RATE SR1

SCHEDULE DATE 2/04/93

TAKEN BY LORI

ORDER DATE 3/04/93 TIME 9:57

REQ BY MARY BENNET

REQ CODE T

SULLIVAN MO 63080

SERVICE INFORMATION

S/LOC MERAMEC ST, 210

M/LOC

FIXED CHARGES

Mtr Note

Notes

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384216

TC MTR Y MFG SCH TYPE SL250 SIZE 7" # DIALS 2
FACT1 FACT2 FACT3 INSTALL 1/25/93

COMMENTS CUSTOMER REPORTED TO MARY CANT TURN FIRE PLACE OFF/STAYS ON ALL THE
TIME/CALL GEOFF VIA RADIO AT 10:00 AM///CUSTOMER NOT USING TURN OFF
CORRECTLY/FINISHED BY GEOFF VIA PHONE CALL TO CUSTOMER ON 3-4 AT 10

COMPLETED BY *Geoff Sire* DATE *3/4/93* TIME *10:50* KEYED *3/4/93*
NP

3/05/93 10:03 AM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER #

9

CUSTOMER INFORMATION

CUST 73-7 PROPERTY

4002071001

SERVICE ORDER INFORMATION

TROUBLE

ROUTE 2 STOP

RATE SR1

SULLIVAN MO 63080

SCHEDULE DATE 3/05/93

TAKEN BY LORI

ORDER DATE 3/05/93 TIME 8:08

REQ BY MRS VOSS

REQ CODE T

SERVICE INFORMATION

S/LOC NORTH & SOUTH RD, 211

M/LOC

FIXED CHARGES

Mtr Note

Notes TAKEN BY

Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION I3384229

TC MTR Y MFG SCH TYPE SL250 SIZE 7" # DIALS 6

FACT1 FACT2 FACT3 INSTALL 3/01/93

COMMENTS CUSTOMER REPORTED PILOT LIGHT OUT ON WATER HEATER, LEAVING FOR WORK FOR ASSISTANCE NOW, ASAP//PAGED GEOFF AT 8:10AM HE WAS ON HIS WAY TO SUB PUMP OVER FLOWED PUT PILOT OUT, RELIT PILOT FINISHED AROUND 8:4

COMPLETED BY *Cruz S.*

DATE *3/5/93* TIME

KEYED *3/5/93*

Cleaved
3-593

NP

3/16/93 2:16 PM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER
DUPLICATE COPY SERVICE ORDER #

94

CUSTOMER INFORMATION

CUST 75-2 PROPERTY 4002093055

ROUTE 2 STOP 1920 RATE SR1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION

TROUBLE

SCHEDULE DATE 3/11/93

TAKEN BY LORI

ORDER DATE 3/11/93 TIME 10:35

REQ BY DAVE

REQ CODE T

SERVICE INFORMATION

S/LOC MANION ST, 313

M/LOC

FIXED CHARGES

Mtr Note

Notes TAKEN BY

Heat Ast

NOTES

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION I3384642

TC MTR Y MFG SCH TYPE SL250 SIZE #2 # DIALS 6
FACT1 FACT2 FACT3 INSTALL 3/10/93

COMMENTS FURNACE MAKING A HECK OF A NOISE WHEN IT KICKS ON, SINCE WE HOOKED IT
UP/WILL BE HOME//ADJUSTED FURNACE FINISHED 3-11 AT 3:15PM

COMPLETED BY Gray S. DATE 3-11-93 TIME _____ KEYED 3-16-93

closed
3-11-93
NP

FAXED 2-
TICKET STILL OPEN
*** FIDELITY

* * * FIDELITY NATURAL GAS INC * * *

SERVICE ORDER # 95

SERVICE ORDER INFORMATION

TROUBLE

✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱ ✱

SCHEDULE DATE 3/22/93
TAKEN BY JAMES
ORDER DATE 3/22/93 TIME 11:38
REQ BY
REQ CODE T

Mtr Note
Notes
Heat Ast

Mr. Nofel

Notes

Heat Ast

NOTES MAX CHF

* * * I N Q U I R Y S E R V I C E O R D E R * * *

METER INFORMATION.....T3384668

TC MTR Y	MFG	SCH	TYPE	SL250	SIZE #2	# DIALS	6
FACT1	FACT2		FACT3		INSTALL	3/17/93	

COMMENT: FURNACE MAKING POPPING SOUNDS SINCE CONVERTED HOME TODAY. REPORTED
TO GEOFF 11:50

COMPLETED BY Gest DATE 3/30/93 TIME _____ KEYED 4/1/93

Handwritten signature: *[Signature]*

3/29/93 3:50 PM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

DUPLICATE COPY

SERVICE ORDER #

99

CUSTOMER INFORMATION

CUST 2646-8 PROPERTY

4002093072

SERVICE ORDER INFORMATION

TROUBLE

ROUTE 2 STOP 1888 RATE SR1

SCHEDULE DATE 3/24/93

TAKEN BY JAMES

ORDER DATE 3/24/93 TIME 3:24

REQ BY

REQ CODE T

SULLIVAN MO 63080

SERVICE INFORMATION

S/LOC MODERN ST, 133

M/LOC

FIXED CHARGES

Mtr Note

Notes

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION I3384649

TC MTR Y MFG SCH TYPE SL250 SIZE #2 # DIALS 6

FACT1 FACT2 FACT3 INSTALL 3/17/93

COMMENTS REG IN KITCHEN TO HOT WILL BURN YOUR HAND, REPORTED TO GEOFF 15:29
DOWNSIZED FURNACE/FINISHED 3-26 BY GEOFF SINCLAIR

COMPLETED BY

Geoff Sinclair

DATE

3/26/93

TIME

KEYED

3/29/93

*Cleared
3-26-93*

NP

4/22/93 4:38 PM
LORI

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*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

DUPLICATE COPY

SERVICE ORDER #

109

CUSTOMER INFORMATION

CUST 2367-1 PROPERTY

4002171064

SERVICE ORDER INFORMATION

TROUBLE

ROUTE 2 STOP 1070

RATE SR1

SCHEDULE DATE 4/22/93

TAKEN BY KAREN

ORDER DATE 4/22/93 TIME 11:13

REQ BY

REQ CODE T

SULLIVAN MO 63080

SERVICE INFORMATION

S/LOC MAIN ST W. 614
M/LOC

Mtr Note
Notes

FIXED CHARGES

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

METER INFORMATION I3384256

TC MTR Y MFG SCH TYPE SL250 SIZE 7" # DIALS 6

FACT1 FACT2 FACT3 INSTALL 4/15/93

COMMENTS KB/DRYER NOT WORKING/HOME UNTIL NOON OR CALL 468-6054 FIRST/GAVE
REPORT TO RANDY 4/22/93 4:14 PM//BAD IGNITER CONTROL. OWNER NEEDS
PRICE. MIGHT REPLACE WHOLE UNIT. PER RANDY ON 4-22

COMPLETED BY *Randy C* DATE *4-22-93* TIME

KEYED *4/22/93*
NP

Cleared 4-22-93
NP

5/03/93 10:48 AM
LORI

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*** FIDELITY NATURAL GAS INC ***
SERVICE ORDER

SERVICE ORDER # 1114

CUSTOMER INFORMATION

CUST 2424-0 PROPERTY 4002174005

ROUTE 2 STOP 1290 RATE SR1

SULLIVAN MO 63080

SERVICE ORDER INFORMATION

TROUBLE

SCHEDULE DATE 4/27/93

TAKEN BY LORI

ORDER DATE 5/03/93 TIME 10:45

REQ BY

REQ CODE 0

SERVICE INFORMATION

S/LOC MANSION ST S, 621

M/LOC

FIXED CHARGES

Mtr Note

Notes EMPLOYEE

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

MEIER INFORMATION I3384310

TC MTR Y MFG SCH TYPE SL250 SIZE 2# # DIALS 6
FACT1 FACT2 FACT3 INSTALL 2/04/93

COMMENTS LA/RANDY CAMPBELL REPORTED HE WENT TO MR O'HAVERS, CUSTOMER REPORTED
FURNACING POPPING ON 4-27//CLEANED BURNERS & CROSS LIGHTERS. ADJUSTE
FURNACE, FINISHED BY 12PM PER RANDY ON 5-3-93

COMPLETED BY Randy Campbell DATE 4-27-93 TIME 12 noon KEYED 5-3-93 NP



INSTRUCTIONS TO SERVICE PERSON: SOMETHING BROKE ON FURNACE

CLET'S RENT

WORK PERFORMED: WHEEL ON BLOWER WAS OFF CLEANED SHAFT RE INSTALLED

▲ NOTE BILLING FLAG S = SALE TO CUSTOMER C = CONSTRUCTION N = NO SALE	WORK COMPLETED BY: <u>Robb Shear</u>	
	DATE: <u>5-28-83</u> TIME: <u>6:30</u> AM (PM)	
	FINAL CHECK BY: <u>Robb Shear</u>	
	WORK APPEARS SATISFACTORY	
	(Customer Signature) _____	

PRIMARY REASON FOR REQUEST	
ADJUST APPL.	<input type="checkbox"/> TURN ON
HIGH BILL COMPLAINT	<input type="checkbox"/> TURN OFF
LEAK COMPLAINT	<input type="checkbox"/> CONNECT APPL.
L'GHT PILOT	<input type="checkbox"/> MOVE APPL.
REPAIR APPL.	<input checked="" type="checkbox"/>

7/22/93 3:03 PM
LORI

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SVCRP/SL

*** FIDELITY NATURAL GAS INC ***

SERVICE ORDER

DUPLICATE COPY SERVICE ORDER #

CUSTOMER_INFORMATION

CUST 3802-6 PROPERTY

4002093095

SERVICE_ORDER_INFORMATION

TROUBLE

ROUTE 3 STOP 1420

RATE SR1

SCHEDULE DATE 7/22/93

TAKEN BY KAREN

ORDER DATE 7/22/93 TIME 2:

REQ BY

REQ CODE T

SULLIVAN MO 63080

SERVICE_INFORMATION

S/LOC MODERN ST, 239

M/LOC

FIXED_CHARGES

Mtr Note

Notes

Heat Ast

NOTES MAX CFH

*** INQUIRY SERVICE ORDER ***

METER_INFORMATION I3384253

TC MTR Y MFG SCH TYPE SL250 SIZE 7" # DIALS 6
FACT1 FACT2 FACT3 INSTALL 3/23/93

COMMENTS KB/PILOT WONT STAY LIT ON OVEN/REPORTED BY LANDLORD ROBERT CAIN
ASAP/HE WILL ONLY BE THERE UNTIL ABOUT 3PM/GAVE REPORT TO GEOFF
AT 2:30//JUST RELIT PILOT LIGHT,CLEARED 2:50 PER GEOFF

COMPLETED BY

Geoff S.

DATE

7-22-93

TIME

2:50

KEYED

7-22

NP