

Exhibit No: 12
Issues: Residential Voice
Witness: Elizabeth Stoia
Type of Exhibit: Surrebuttal Testimony
Sponsoring Party: Southwestern Bell Telephone, L.P. d/b/a SBC
Missouri
Case No: TO-2005-0035
Date Prepared: January 21, 2005

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Missouri Public
Service Commission

SOUTHWESTERN BELL TELEPHONE, L.P. D/B/A SBC MISSOURI

CASE NO. TO-2005-0035

SURREBUTTAL TESTIMONY

OF

ELIZABETH STOIA

San Antonio, Texas

January 21, 2005

Exhibit No. 12
Date Prepared Case No. TO-2005-0035
Reporter

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Second Investigation into the State of
Competition in the Exchanges of Southwestern Bell) Case No. TO-2005-0035
Telephone, L.P., d/b/a/ SBC Missouri.)

AFFIDAVIT OF ELIZABETH STOIA

STATE OF TEXAS

SS

CITY OF SAN ANTONIO

I, Elizabeth Stoia, of lawful age, being duly sworn, depose and state:

My name is Elizabeth Stoia. I am presently Director - SBC Consumer Marketing for SBC Operations Inc.

2. Attached hereto and made a part hereof for all purposes is my surrebuttal testimony.
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief.


Elizabeth Stoia

Subscribed and sworn to before this 7 day of January, 2005


Rosalie Mackley
Notary Public

My Commission Expires



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1 **INTRODUCTION**

2 **Q. WHAT IS YOUR NAME AND BUSINESS ADDRESS?**

3 **A. My name is Elizabeth Stoia and my business address is 530 McCullough, San**
4 **Antonio, Texas 78215.**

5

6 **Q. ARE YOU THE SAME ELIZABETH STOIA THAT PREVIOUSLY FILED**
7 **DIRECT TESTIMONY IN THIS CASE?**

8 **A. Yes.**

9

10 **PURPOSE**

11 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

12 **A. The purpose of my testimony is to:**

13 **1) Assure the parties that I have not seen any of the highly confidential or**
14 **proprietary wholesale information presented in this case, and that in my position**
15 **with SBC Missouri, I do not have access to information about SBC's wholesale**
16 **customers; and to**

17

18 **2) Respond to the comments made by Office of the Public Counsel Economist**
19 **Barbara Meisenheimer about VoIP and the cost comparisons I made in my direct**
20 **testimony.**

1 1. Access To Wholesale Information.

2 Q. **SOCKET TELECOM WITNESS MATT KOHLY STATES IN HIS**
3 **REBUTTAL TESTIMONY ON PAGE 8 THAT SBC RETAIL**
4 **MARKETING DIRECTORS "...CAN NOW FREELY REVIEW ALL OF**
5 **THE HIGHLY CONFIDENTIAL INFORMATION CONTAINED IN**
6 **SBC'S TESTIMONY" AND THAT THEY MAY "FIND THIS**
7 **INFORMATION USEFUL IN FULFILLING THEIR RETAIL**
8 **RESPONSIBILITIES." IS THIS STATEMENT CORRECT?**

9 A. No.

10

11 Q. **HAVE YOU BEEN GIVEN ACCESS TO THE HIGHLY CONFIDENTIAL**
12 **OR PROPRIETARY WHOLESALE INFORMATION FILED IN THIS**
13 **CASE BY SBC MISSOURI WITNESS CRAIG UNRUH?**

14 A. No.

15

16 Q. **IN YOUR PRESENT POSITION AS AN SBC RETAIL MARKETING**
17 **DIRECTOR, DO YOU HAVE ACCESS TO INFORMATION ABOUT**
18 **SBC'S WHOLESALE CUSTOMERS?**

19 A. No.

1 2. Responses To Opc Economist Ms. Meisenheimer.

2 **Q. OFFICE OF PUBLIC COUNSEL MS. BARBARA A. MEISENHEIMER AT**
3 **PAGE 18 OF HER REBUTTAL TESTIMONY SUGGESTS VOIP IS NOT**
4 **PREVALENT IN THE MARKET PLACE AND IS OF POOR QUALITY**
5 **THUS MAKING IT “NOT A FUNCTIONAL EQUIVALENT” FOR**
6 **TRADITIONAL LANDLINE SERVICE. DO YOU AGREE WITH MS.**
7 **MEISENHEIMER THAT VOIP IS NOT PREVALENT IN THE**
8 **MARKETPLACE?**

9 **A. No. VoIP is very prevalent in the marketplace. All one must do is turn on the**
10 **TV, read the newspaper, listen to the radio, get on the Internet or open the mail to**
11 **understand that VoIP is in the marketplace and available to residents of the state**
12 **of Missouri. (Examples of VoIP direct mail and pop up advertising from**
13 **competitors such as AT&T, Charter, Comcast, Time Warner and Vonage**
14 **targeting residential customers in Missouri are attached as Schedule 1.)**

15
16 **As I stated in my direct testimony, AT&T has extensively advertised their new**
17 **VoIP service, CallVantage, in many forms of advertising media, including during**
18 **some of the biggest TV events in our nation (e.g., the 2004 Summer Olympics).**
19 **In addition, AT&T has a national retail presence for CallVantage with Best Buy,**
20 **Circuit City, Amazon and now the Buy.com, which describes itself as the**
21 **“Internet Superstore.” (Copies of AT&T’s November 8, 2004 press release**
22 **announcing that it has become a Buy.com “Premiere Partner” and an AT&T**

1 CallVantage ad from a Buy.com advertising supplement is attached as Schedule

2 2.)

3

4 **Q. DO YOU AGREE WITH MS. MEISENHEIMER THAT VOIP SERVICE IS**
5 **OF POOR QUALITY?**

6 A. No. And end user customers are apparently finding the service acceptable.

7 Vonage has reported that it is currently adding about 30,000 subscribers per

8 month in the U.S. and Canada to its VoIP service. (A copy of a December 19,

9 2004 Forbes article reporting on a Vonage announcement is attached as Schedule

10 3). At an investor briefing, Time Warner reported that it had more than 200,000

11 VoIP subscribers at the end of 2004 and was signing up about 11,000 VoIP

12 customers each week. (Copies of slides from Time Warner's presentation at the

13 January 2005 Citigroup Media Conference are attached as Schedule 4.) Locally,

14 Charter Communications in November 2004 reported that it had signed up nearly

15 7,000 residential customers to its VoIP telephone service in St. Louis County and

16 St. Louis City. (A copy of an article about Charter Communications from the

17 November 15, 2004 St. Louis Business Journal is attached as Schedule 5). I

18 would also note that Ms. Meisenheimer did not supply any research, articles or

19 documentation to support her assertions concerning the quality of VoIP service.

20

21 **Q. HAVE YOU SEEN VOIP PROVIDERS ENHANCING THEIR**
22 **OFFERINGS?**

1 A. Yes. In December 2004, AT&T announced that it had introduced several feature
2 enhancements to its residential CallVantage VoIP service, which it calls "AT&T
3 CallVantage Plus." One new feature is a sub-account capability that provides up
4 to nine distinctive telephone numbers (e.g., one for each family member) with the
5 ability to manage the calling experience for each number separately, while sharing
6 the same line. For example, with the separate sub-account feature, each member
7 of a family would be able to configure features like "Do Not Disturb" or "Locate
8 Me" in order to receive calls when they want and where they want. It also
9 provides separate "Call Logs" for each user and personal voicemail. Another
10 feature is a screening capability that allows customers to direct calls based on who
11 is calling (e.g., subscribers might direct calls from friends to voicemail, while
12 allowing calls from their children always to ring through). (A copy of AT&T's
13 December 16, 2004 Press Release is attached as Schedule 6.)

14

15 **Q. IN HER REBUTTAL TESTIMONY AT PAGE 25, MS. MEISENHEIMER**
16 **STATES THAT SBC DOES NOT PROVIDE "RESIDENTIAL ACCESS**
17 **LINE SERVICE." DO YOU AGREE WITH MS. MEISENHEIMER'S**
18 **RESPONSE?**

19 A. No. SBC does provide Residential Access Line service. Ms. Meisenheimer
20 apparently misunderstood my terminology. I was simply referring to the basic
21 voice service we provide to residential customers and would reference the
22 Missouri General Exchange Tariff, Section 8, Sheet 7, which provides the
23 definition of an access line:

1 EXCHANGE ACCESS LINE: Telephone Company-provided and
2 maintained central office equipment and Telephone Company
3 facilities, including the Network Interface which provide access to
4 and from the telecommunications network for message long
5 distance and local calling.
6

7 **Q. MS. MESEINHEIMER AT PAGE 26 OF HER REBUTTAL TESTIMONY**
8 **INDICATED THAT YOU DID NOT PROVIDE A COMPARISON OF**
9 **LOW COST OPTIONS FOR CUSTOMERS IN YOUR TESTIMONY AND**
10 **THAT YOU FOCUSED ONLY ON BUNDLED OPTIONS. IS THIS**
11 **CORRECT?**

12 **A.** No. I did provide direct comparisons of the lowest cost options for local calling
13 in my testimony. Schedule 6 in my direct testimony shows a rate comparison,
14 which includes the lowest cost option, between SBC, Vartec, Sage and AT&T. I
15 also provided a chart on page 16 of my testimony comparing the rates of SBC and
16 Charter. This also includes the lowest cost options.
17

18 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

19 **A.** Yes.



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SIMPLIFIES VOIP TECHNOLOGY

1. YOUR VOICE GOES
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Now available in your area: straightforward calling plans — one low price.

Sign up today for simple, straightforward calling plans or competitive rates. You'll get service you can count on, with the features you need. What's more, unless you move out of the area, you can even keep your current number.

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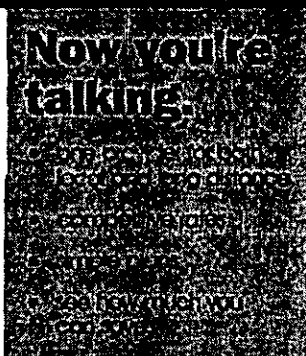
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Sign up now and get FREE first month local service, FREE install of service & one jack! Plus FREE voice mail with purchase of unlimited LD package.

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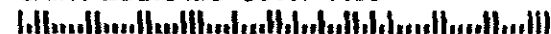


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Introducing AT&T CallVantage Service

New phone service for broadband



\$277 SAVED

WOING LONG DISTANCE GIRLFRIEND



\$298 SAVED

WORKING FROM HOME



\$263 SAVED

CALLING FAMILY IN TORONTO

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Start saving now with AT&T CallVantage Service.

New AT&T CallVantageSM Service is the smart replacement for traditional phone service, because it uses your broadband connection to make calls. You can **save more than \$250 a year*** on unlimited calling in the U.S. and to Canada — and an average of **50% on your international calls!** You get more for your money and more from your high-speed Internet connection (cable or DSL from any provider).

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Don't have broadband yet? Ask us about a great broadband offer.

*Savings do not include charges for broadband services. As compared to the low end-to-end offers of MCI, Sprint, Verizon, SBC, Qwest, and Bell South as of 9/8/04. Savings result because AT&T CallVantage Service customers pay lower monthly service fees and lower Federal Excise Tax, and do not pay Federal USF and FCC Line Charges. Savings may be higher, dependent upon state and carrier.

†Savings based on weighted average of calling to all countries, compared to the lead plan of AT&T as of 10/1/04. International calls billed at per-minute rates. Calls terminating on mobile phones or other wireless devices may be charged additional per-minute rates and are not included in stated savings. See Web site above for details.

‡Broadband service charges not included. Offer expires 1/31/05. Monthly rate includes direct-dialed domestic calls and calls to Canada. International calls are billed at additional per-minute rates and may have different feature capabilities. A \$29.99 service activation fee applies. Other charges may apply. Customers who disconnect service must return equipment associated with service in order to avoid \$29.99 disconnect fee. See Web site above for important information about 911 Emergency Dialing and International rates.

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- Great International Rates
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 - Pick Your Own Area Code
 - Call Any Phone in the World
 - Quick and Easy Setup
 - Money Back Guarantee

SunriseVoice.com

SunriseVoice is an all-inclusive internet phone company, offering unlimited local and long distance, including lots of calling features, for only \$29.99 per month.

Using a high-speed internet connection (such as Cable, DSL, or T-1) and your regular phones, SunriseVoice allows anyone to make and receive phone calls - worldwide. Offering quality digital phone service bundled with lots of innovative features, SunriseVoice provides a feature-rich and cost effective alternative to traditional phone service.

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Anywhere in the
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Plus lots of free features such as
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You knew it was coming. Now it's here.
Start saving BIG with Internet Phone Service from SunriseVoice.

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1730 South Federal Highway Suite 277, Delray Beach, FL 33483

-----Original Message-----

From _____

Sent: Monday, October 25, 2004 4:31 PM

To _____

Subject: FW: lower your phone bills with the Internet

The Zip Code this was received at was 62234

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From _____

Sent: Friday, October 22, 2004 7:56 PM

To _____

Subject: lower your phone bills with the internet

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a change.

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Digital Phone

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
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Press Release

Source: AT&T

AT&T CallVantage Service Now Offered Online at Buy.com

Monday November 8, 9:57 am ET

BEDMINSTER, N.J., and ALISO VIEJO, Calif., Nov. 8 /PRNewswire/ – AT&T and Buy.com today announced that AT&T CallVantage(SM) Service, AT&T's residential Voice over Internet Protocol (VoIP) broadband phone service, is now available online at Buy.com®, the Internet Superstore.(TM)

AT&T CallVantage Service is prominently featured on the popular Buy.com website. Under the terms of the agreement, AT&T has become a Buy.com "Premiere Partner," and will receive notable placement on the Buy.com website for its VoIP service over the next four months. Buy.com customers will be able to find AT&T CallVantage Service on the home page as well as in the Computers, Electronics and Networking stores.

In addition, Buy.com will feature and promote AT&T's CallVantage Service in its online publication, BuyMagazine, and in targeted e-mails to its customer base.

"Offering broadband phone service to our customers is a natural fit for Buy.com. Our customers are extremely tech savvy – they are interested in VoIP technology, and appreciate its unique features and great savings," said Keith Allen, Buy.com senior vice president of sales.

"Buy.com is a great Internet destination where online shoppers can quickly and easily purchase a wide variety of consumer products and services," said Cathy Martine, AT&T senior vice president of Internet Telephony. "This agreement is another step in making our service more widely and conveniently available to as many consumers as possible. We expect VoIP will be on many shopping lists especially with the holiday season approaching."

AT&T CallVantage Service is now available to consumers in more than 170 U.S. markets coast-to-coast and is currently being trialed overseas for use by remote workers of U.S. multinational corporations. All that's required to use AT&T CallVantage Service is a telephone adapter provided by AT&T and a broadband connection, which lets consumers talk over high-speed Internet connections instead of traditional circuit-switched phone networks.

AT&T CallVantage Service is different than traditional phone services because, through the use of IP-based networks, it can offer customers typical features such as call waiting, three-way calling, and call forwarding, as well as far more advanced features. Indeed, consumers will get unprecedented convenience, cost savings, and control with innovative features including:

- * "Call Logs," to track incoming and outgoing calls;
- * "Do Not Disturb," to receive calls only when wanted;
- * "Locate Me," which rings up to five phones, all at once, or sequentially;
- * "Voicemail with eFeatures," to listen to messages from any phone or PC and forward them to anyone on the Web;
- * "Simple Reach(SM) Number," which enables AT&T CallVantage Service customers to add up to nine additional telephone numbers anywhere in the country where AT&T offers residential VoIP service for \$4.99 each; and
- * "Personal Conferencing," to set up meetings with up to nine additional callers.

To learn more about AT&T CallVantage Service, consumers can visit: <http://www.CallVantage.com>, call 1-866-816-

Stoia-Sch. 2

3615, extension 70339, or visit <http://www.buy.com>.

About AT&T

For more than 125 years, AT&T (NYSE: T - News) has been known for unparalleled quality and reliability in communications. Backed by the research and development capabilities of AT&T Labs, the company is a global leader in local, long distance, Internet and transaction-based voice and data services.

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AT&T 'Safe Harbor'

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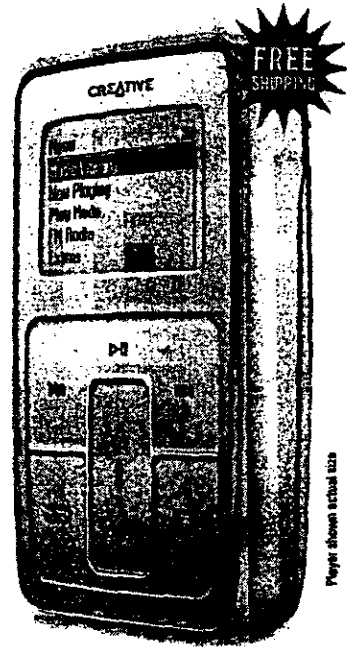
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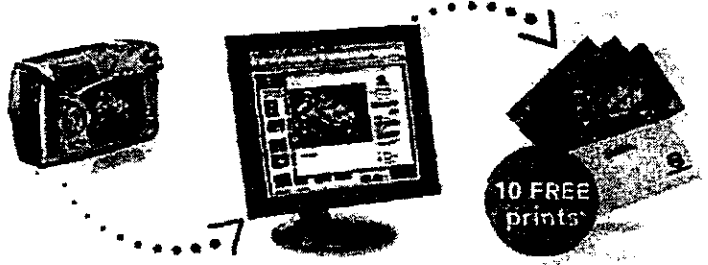


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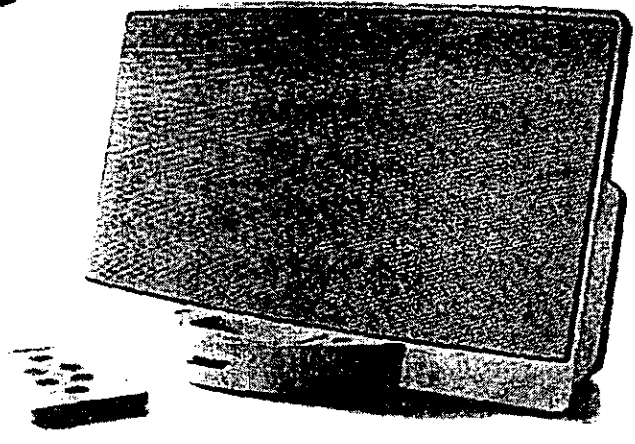


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Telecommunications

Vonage Makes Video Calling Plans

Arik Hesseldahl, 12.09.04, 9:50 AM ET

Vonage, one of the many companies behind the ever-more popular voice-over-Internet Protocol technology for making phone calls over the Web, disclosed today a partnership with a maker of video phones.

Under the deal with Vison (otc: VSNJ - news - people), an Irving, Tex.-based manufacturer of video phones for VoIP, the two are developing a device that will be central to a new Vonage video calling service aimed at consumers and small businesses. The device will be unique, says Vison Chief Executive John Harris, in that it won't require customers to use a personal computer to configure the calling preferences of their Vonage account.

Harris says he expects next year to mark the opening salvo in a brutal marketing battle to attract new customers to VoIP services. "So far it's been marketed as an all-you-can-eat unlimited service. Now you'll see companies start marketing based on actual features," he says. Other companies in the VoIP business are AT&T, (nyse: T - news - people), Time Warner (nyse: TWX - news - people) and 8x8 (nasdaq: EGHT - news - people).


The deal comes only weeks after Vonage scored an important victory before the Federal Communications Commission concerning the regulation of VoIP calling. The commission last month voted 5 to 0 in favor of a Vonage-sponsored petition to declare the company's service an interstate product and therefore under federal regulatory control. The move shoved aside state regulatory intentions.

Privately held Vonage offers unlimited calling for \$25 to its 300,000 subscribers in the U.S. and Canada, which amounts to about half of all VoIP customers in the U.S. It says it is adding some 30,000 customers per month.

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- Road Runner "Lite" Service
 - Speed: Up to 384kbps downstream
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 - Currently used as retention tool only



Tim Warner

slide 15 of 61

Digital Phone – the next big opportunity

- Attractive standalone business
 - 50% lower capital investment than circuit-switch
- Provides pricing flexibility for the bundle
- Valuable consumer proposition
 - "All in" triple play pricing of \$39.95
 - Unlimited local, in-state, and domestic long distance calls
 - Standard call features including call waiting, caller ID, and call waiting ID
 - One comprehensive bill
- 911 and CALEA compliant



Tim Warner

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Digital Phone

- Digital Phone rollout:
 - May 2003: 1 division launched
 - Today: Fully launched in all 31 divisions
- Great results to date:
 - Ended 2004 with more than 200k subscribers
 - Weekly net adds are currently 11k and ramping up



Time Warner

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ST. LOUIS **BUSINESS** JOURNAL

Follow up – Over the past seven months, almost 7,000 Charter Communications cable customers in the St. Louis area have signed up for the company's new Voice over Internet Protocol (VoIP) telephone services, which allow customers to bypass traditional analog voice connections and communicate via the Internet. In a technology section last March, the Business Journal reported on the growing demand for VoIP services and local companies' plans to pursue the market.

"We started in West County offering services and have gradually moved across the county to the city," said Mark Barber, vice president of telephony for Charter. "We will have a significant portion of the St. Louis area done this year. Next year, we should complete out the entire St. Louis metropolitan area, including the Illinois areas of Belleville, Maryville and Alton."

Charter's VoIP services are available only for residential customers at the present time, but the company plans to enter the commercial market in 2005.

The number of VoIP subscribers Charter has attracted thus far is in line with the company's projections, Barber said.

The price of Charter's VoIP service depends on where the customer lives. But in general, Barber said, a six-feature package, including call waiting, call forwarding, speed dial and unlimited long distance, combined with basic telephone services, costs about \$39.95 per month. Currently, Charter is running a promotion that offers free voice mail with the VoIP service.

Barber declined to disclose the impact VoIP has had on Charter's revenue.

Cebridge Connections, a St. Louis-based cable system managed by Cequel III, had planned to introduce VoIP service this year to subscribers in the Bootheel and Springfield areas of Missouri and select markets in Texas. But those plans have been put on hold until early 2005, said Andy Stewart, Cequel's director of corporate development. "It's still one of our key new products. But we took a step back because we had to focus on our core cable business and integrate a few acquisitions."

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Press Release

Source: AT&T

AT&T Makes AT&T CallVantage Service 'Family Friendly'

Thursday December 16, 8:19 am ET

Innovative Service Delivers an Industry First and Many New Capabilities

BEDMINSTER, N.J., Dec. 16 /PRNewswire/ – AT&T said today it is introducing a number of exciting new feature enhancements to AT&T CallVantage(SM) Service, including immediate availability of the industry's first sub-account capability that provides up to nine distinctive telephone numbers along with the ability to manage each as a separate calling experience while sharing the same line.

In addition, the company is debuting additional new features and services, including a second-line offer, support of facsimile machines and some modems, call filtering capabilities, a record and send feature and more.

"With the introduction of these innovative new capabilities, AT&T CallVantage Service is now poised to provide subscribers a truly differentiated calling experience," said Cathy Martine, AT&T senior vice president for Internet Telephony. "With AT&T CallVantage Plus, everyone can receive calls when and where they want providing each user a completely customizable experience on the calls they receive. No other provider currently offers this level of control."

The new features are the latest in a series of innovations AT&T promised to deliver to this popular Voice over Internet Protocol (VoIP) service. These new premium capabilities include:

'AT&T CallVantage Plus,' that provides each user a distinctive telephone number and the ability to manage their individual experience on the calls they receive. This enables as many as nine individuals the ability to configure the features like 'Do Not Disturb' and 'Locate Me' to receive calls when they want and where they want. It also provides a discrete 'Call Log' for each user and personal voicemail. The monthly cost is \$7.49 per additional user.

'2nd Line,' service is now available and must compliment the primary line's local and long-distance bundle for \$29.99 a month, or the local only plan for \$19.99 a month.

'Call Filtering,' an exciting new capability that when combined with other AT&T CallVantage Service features provides the ability to direct calls based on who is calling. For example, using 'Do Not Disturb' users might elect to send calls from friends directly to voicemail, while allowing calls from children always to ring through. The monthly charge for this feature is \$1.99.

'Record & Send,' makes repetitive calls easy and convenient so that classroom 'moms,' soccer coaches and the like can record a message and quickly deliver it to as many as 20 separate phone numbers. Record & Send is free during this introductory period depending on the calling plan and whether it's used for long distance or international calls. This feature will cost \$0.49 per use beginning in February 2005.

"While some of these new capabilities are priced a-la-carte, we are also introducing a number of new features to enhance the already feature-rich calling experience at no additional cost," said Martine. "This will help ensure our customers that they're receiving the very best broadband calling experience at incomparable value."

The service enhancements being added to the existing AT&T CallVantage Service platform at no additional charge include:

'Fax and Modem Support,' now makes it possible for most commonly used facsimile machines and some modems to

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interoperate with AT&T CallVantage Service. It may also work with some Personal Video Recorders and satellite TV systems.

'Safe Forward Number,' automatically activates a prescribed location to deliver calls whenever there is an interruption in service due to conditions such as a commercial power outage that may affect the ability to receive calls. The 'Locate Me' feature does not need to be active for this automatic redirection to take place. (This feature is currently available only to customers with a D-Link 1120 TA connected directly to the modem.)

In addition to these new features, the company also introduced today additional service enhancements that include:

- * 'International Calling Support,' that now makes it possible to mix international locations with existing features including 'Call Forwarding,' 'Click to Dial,' 'Locate Me,' 'Phone Book' and 'Speed Dial;'

- 'Locate Me VIP List,' that provides the option of forwarding all calls or only a select group of numbers;

- 'Phone Book Import/Export,' provides synchronization of up to 250 names to Microsoft (R) Outlook, Outlook Express and Palm Powered(TM) handhelds

- "Set your Time Zone," makes it possible to select and customize the time zone associated with features such as 'Call Logs' and 'Conference Calling.'

Just as important, responding to consumer feedback, the company unveiled a completely redesigned Internet Home Page to support the service. The new page provides instant access to the features used most and to search on the Help and FAQ sections of the site.

Additionally, the company announced the end of its introductory calling promotion that offered 'Personal Conference' at no additional charge, and renamed the feature 'Conference Calling.' Effective immediately, all 'Conference Calling' calls will be billed at \$0.35 per minute.

All of these new features and capabilities are available immediately.

Introduced in late March, AT&T CallVantage Service is now serving consumers in more than 170 markets in 39 states and Washington, D.C. The service, which works with a customer's broadband connection, provides a complete calling solution that provides unlimited local and long-distance domestic calling, including calls to Puerto Rico and the U.S. Virgin Islands, unlimited calling to Canada, discount rates for international calling, and a suite of advanced features for \$29.99 a month with the first month free to new subscribers who sign up before January 31, 2005.

Under its AT&T CallVantage Local Plan, customers receive unlimited local calling and access to the entire AT&T CallVantage Service advanced feature set for \$19.99 per month. All local toll and long distance calling and feature use in the U.S. and to Canada will be billed at \$0.04 a minute.

To learn more about AT&T CallVantage Service, consumers can visit <http://www.CallVantage.com>, call 1-866-816-3815 extension 70339, or visit one of its valued retailers.

About AT&T

For more than 125 years, AT&T (NYSE "T") has been known for unparalleled quality and reliability in communications. Backed by the research and development capabilities of AT&T Labs, the company is a global leader in local, long distance, Internet and transaction-based voice and data services.

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