

October 22, 2003

FILED MAY 12 2004

Mr. Michael E. McKinzy, Sr. 8004 Overton Raytown, MO 64138

goMisseyri Public

Re: Account No. 6226063669

Dear Mr. McKinzy:

We have received your letter of October 20, 2003 requesting a credit of \$15 to your account. While we do not necessarily agree with the letter's conclusion, we will nevertheless credit your account for \$15 in a spirit of cooperation and goodwill. The amendment to your account shall not be considered, and is not, an admission of liability or fault. Nothing in this letter, or the amendment to your account, should be considered as a statement against interest or used against MGE in any other proceeding.

Please give me a call if you wish to discuss this matter further.

Very truly yours,

MISSOURI GAS ENERGY

Herman A. Loepp Cold Counsel for Missouri Gas Energy