

UTILICORP UNITED
DOCKET NO. EM-2000-292
DATA REQUEST NO. MDMPIN-5

MDNR First Set of Interrogatories to UtiliCorp United, Inc

DATE OF REQUEST: April 4, 2000

DATE RECEIVED: April 4, 2000

DATE DUE: May 4, 2000

REQUESTOR: Missouri Department of Natural Resouce's

QUESTION:

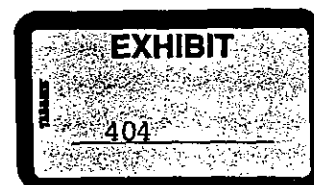
Please provide a list of the dollar amounts for the Company in each "900" account (FERC Uniform System of Accounts), disaggregated by sub-account if available, for each of the past three years.

RESPONSE: See attached schedule.

ATTACHMENTS: "Electric Operation and Maintenance Expenses; 1997-1999" (1 page)

ANSWERED BY: Bev Agut

Exhibit No. 404
Date 7/12/00 Case No. EM-2000-292
Reporter KRM



**MISSOURI PUBLIC SERVICE
ELECTRIC OPERATION AND MAINTENANCE EXPENSES**

		1997	1998	1999
1	4. CUSTOMER ACCOUNTS EXPENSES			
2	Operation			
3	(901) Supervision	\$ 261,708	\$ 228,130	\$ 105,078
4	(902) Meter Reading Expenses	1,307,278	1,871,591	1,335,318
5	(903) Customer Records and Collection Expenses	2,998,167	2,710,335	2,920,909
6	(904) Uncollectible Accounts	1,782,167	1,186,932	841,362
7	(905) Miscellaneous Customer Accounts Expenses	189,026	0	0
8	TOTAL Customer Accounts Expenses (Enter Total of lines 129 thru 133)	\$ 6,538,346	\$ 5,996,988	\$ 5,202,667
9	5. CUSTOMER SERVICE AND INFORMATIONAL EXPENSES			
10	Operation			
11	(907) Supervision	\$ 122,350	\$ 69,283	\$ 111,358
12	(908) Customer Assistance Expenses	28,783	0	0
13	(909) Informational and Instructional Expenses	33,884	137,197	168,313
14	(910) Miscellaneous Customer Service and Informational Expenses	29,772	0	0
15	TOTAL Cust. Service and Informational Exp. (Enter Total of lines 137 thru 140)	\$ 214,789	\$ 206,480	\$ 279,671
16	6. SALES EXPENSE			
17	Operation			
18	(911) Supervision	\$ 8,591	\$ -	\$ -
19	(912) Demonstrating and Selling Expenses	67,645	97,659	64,132
20	(913) Advertising Expenses	264,774	451,227	325,573
21	(916) Miscellaneous Sales Expenses	748,899	434,047	395,865
22	TOTAL Sales Expenses (Enter Total of lines 144 thru 147)	\$ 1,089,909	\$ 982,933	\$ 785,570
23	7. ADMINISTRATIVE AND GENERAL EXPENSES			
24	Operation			
25	(920) Administrative and General Salaries	\$ 10,017,331	\$ 9,047,832	\$ 8,613,212
26	(921) Office Supplies and Expenses	6,467,800	6,436,589	8,003,139
27	(Less) (922) Administrative Expenses Transferred--Credit	814,855	1,222,850	1,815,186
28	(923) Outside Services Employed	4,721,444	3,883,711	3,096,843
29	(924) Property Insurance	478,714	359,151	422,719
30	(925) Injuries and Damages	2,126,429	1,853,767	(159,875)
31	(926) Employee Pensions and Benefits	6,766,213	2,699,277	7,440,492
32	(927) Franchise Requirements	1,831	6	0
33	(928) Regulatory Commission Expenses	606,341	772,193	1,164,795
34	(929) Duplicate Charges--Cr.	(350,142)	(350,997)	(284,825)
35	(930.1) General Advertising Expenses	142,887	0	218
36	(930.2) Miscellaneous General Expenses	1,143,238	759,087	727,537
37	(931) Rents	4,174,562	1,225,532	1,570,942
38	TOTAL Operation (Enter Total of lines 151 thru 164)	\$ 35,481,793	\$ 25,463,298	\$ 28,780,011
39	Maintenance			
40	(935) Maintenance of General Plant	1,097,381	111,982	218,827
41	TOTAL Administrative and General Expenses (Enter Total of lines 165 and 167)	\$ 36,579,174	\$ 25,575,280	\$ 28,998,838