

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Linda T. Nelson and Vernon Ball,)	
)	
Complainants,)	
v.)	<u>File No. GC-2011-0394</u>
)	
Laclede Gas Company,)	
Respondent)	

NOTICE OF COMPLAINT

Issue Date: June 17, 2011

Effective Date: June 17, 2011

Laclede Gas Company
720 Olive St.
St. Louis, Missouri, 63101

CERTIFIED MAIL:

On June 12, 2011, the above-named Complainants filed the attached complaint with the Missouri Public Service Commission against Laclede Gas Company. Complainants request a refund from 1990 to 2011 and for repair of their home. The value of this complaint does not appear to be less than \$3,000.00. Therefore, the Commission's rule¹ regarding small complainants does not apply.

Under Commission rule 4 CSR 240-2.070(7), Laclede shall have 30 days from the date of this notice to file a response to the complaint. Although the Staff of the Commission may informally begin an investigation, the Commission will not yet order Staff to do so. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

¹ Commission rule 4 CSR 240-2.070(14).

A copy shall be served upon the Complainants at their address: P.O. Box 4935, 2008 Nebraska, St. Louis, Missouri 63108. A copy of this notice shall also be provided to the complainant.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company shall file a response to this complaint no later than July 18, 2011.
2. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 17th day of June, 2011.