

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

| | | |
|----------------------|---|-------------------------------------|
| Danielle Leach, |) | |
| |) | |
| Complainant, |) | |
| v. |) | <u>File No. GC-2012-0120</u> |
| |) | |
| Laclede Gas Company, |) | |
| |) | |
| Respondent |) | |

**ORDER DIRECTING COMPLAINANT
TO FILE A STATEMENT**

Issue Date: May 14, 2012

Effective Date: May 14, 2012

On October 18, 2011, Danielle Leach filed a letter which appeared to be a complaint against Laclede Gas Company. A notice of the complaint was issued and Laclede was directed to file an answer no later than November 17. On October 25, complainant informed the undersigned judge that the letter was intended to be a complaint against persons at the Public Service Commission but that she also intends to pursue a complaint against Laclede.

The Commission's Consumer Services Division mailed formal complaint forms to complainant for her to complete and return. The Commission did not receive the forms. The judge contacted complainant to inquire and was informed that complainant did not receive the forms but that she intends to pursue her complaint. After verifying her address, Consumer Services again mailed the forms to complainant.

The above scenario occurred in October of 2011. Almost 7 months have expired and complainant has not pursued this complaint against Laclede. The Commission will therefore direct complainant to either file the complaint forms or a statement of her intention

to pursue the complaint. If complainant fails to respond to this order directing filing, this complaint may be dismissed.

THE COMMISSION ORDERS THAT:

1. No later than May 24, 2012 complainant, Danielle Leach, shall file a pleading or statement as described in the body of this order.
2. This order shall become effective upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is written over a faint, larger signature.

Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 14th day of May, 2012.