

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Cloris & Ronald Torrey,	)	
	)	
v.	)	<b><u>File No. GC-2015-0111</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent	)	

**NOTICE OF SMALL COMPLAINT  
AND ORDER DIRECTING STAFF  
TO INVESTIGATE AND FILE A REPORT**

Issue Date: November 3, 2014

Effective Date: November 3, 2014

On November 3, 2014, the above-named Complainants filed the attached complaint with the Missouri Public Service Commission against Laclede Gas Company. Because this complaint involves less than \$3,000, it shall proceed under the Commission's small complaint procedure (4 CSR 240-2.070(15)). If any party believes this matter should not proceed under the small complaint procedure, that party may file a motion consistent with the Commission's rule.

Under Commission rule 4 CSR 240-2.070(15), Laclede shall have 30 days from the date of this notice to file a response to the complaint.

The Commission will also direct the Staff of the Commission to investigate this complaint and file a report.

**THE COMMISSION ORDERS THAT:**

1. Laclede Gas Company shall file a response to this complaint no later than December 3, 2014.

2. The Staff of the Commission shall investigate and file a report of this complaint no later than December 18, 2014.

3. This order shall be effective when issued.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 3rd day of November, 2014.