

FILED

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI MAR 6 2001

Missouri Public Service Commission

Darla Jarman )

(your name) )

Complainant )

EC- 2001-471

vs. )

Case No. ~~0055 002530 H~~

Ameren UE )

(company name) )

Respondent. )

COMPLAINT

Complainant resides at 5539 Helen Ave. St Louis, MO.  
63136

1. Respondent, Ameren UE  
(company name)

of \_\_\_\_\_, is a public utility under the jurisdiction of  
the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, complainant states the following facts:

The Neutral that regulates  
the voltage burned out,  
Ameren UE was called on 10/2/00  
Ameren<sup>UE</sup> came out and repaired  
the Neutral, and sent me a letter  
of regret.

3. The complainant has taken the following steps to present this complaint to the respondent:

I Darla Sarman, notified Ameren UE of the high and low voltage which took place in my home around 10/2/00. The voltage was at some times stronger in some places than in others causing equipment to fail, such as a stereo CD player, VCR / TV comb. a fan, telephone / answering machine clock and also light bulb to blow out.

My children & I experienced being shock on a number of occasions. The Claims department was notified of the loss, I received a claim number from ameren UE but nothing was done

WHEREFORE, Complainant now requests the following relief:

I requests that Ameren UE relieve me for \$660.00 for damages

Feb 16, 01

Date

Darla Sarman

Signature of Complainant