

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Motion for an Emergency        )  
Order Establishing a Temporary Moratorium        )  
on Utility Discontinuances to Protect Public        ) File No. AO-2021-0164  
Health and Safety by Mitigating the Spread of        )  
the COVID-19 Pandemic.                                )

**MAWC NOTICE**

**COMES NOW** Missouri-American Water Company (MAWC), by and through the undersigned counsel, and hereby provides the following Notice:

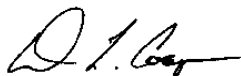
1. On December 9, 2020, Deborah Dewey of MAWC sent the e-mail attached hereto as **Appendix A** to two members of the office of the commission and to certain members of the Staff of the Commission. **Appendix A** concerns MAWC’s plans to suspend water shutoffs during the last 2 weeks of 2020.

2. It is unclear whether this constitutes either an “*ex parte* communication” (MAWC may not be a “party” to this action) or an “extra record communication” (no comment as to the “merits of specific facts, evidence, claims or positions specific to a case”). However, out of an abundance of caution, MAWC hereby provides notice of the communication.

**WHEREFORE**, Missouri-American Water Company submits this Notice.

Respectfully submitted,

**BRYDON, SWEARENGEN & ENGLAND P.C.**



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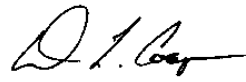
ATTORNEYS FOR MISSOURI-AMERICAN  
WATER COMPANY

### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been transmitted by electronic mail to the following on this 15<sup>th</sup> day of December, 2020:

Office of the General Counsel  
[staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov)

Office of the Public Counsel  
[opc@opc.mo.gov](mailto:opc@opc.mo.gov)

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**From:** [Deborah Dewey](#)  
**To:** [Silvey, Ryan](#)  
**Cc:** [Burton, Kim](#); [Jim Busch](#); [natelle.dietrich@psc.mo.gov](mailto:natelle.dietrich@psc.mo.gov); [Brian W LaGrand](#); [Timothy W Luft](#); [jay.eastlick@psc.mo.gov](mailto:jay.eastlick@psc.mo.gov)  
**Subject:** Water Shutoffs Over the Holidays  
**Date:** Wednesday, December 9, 2020 4:27:36 PM

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Chairman Silvey,

I wanted to let your know that Missouri American Water is planning to suspend water shutoffs during the last 2 weeks of 2020. Given the stressful year that everyone has been through, we didn't want to be shutting off anyone's water during the holidays.

Let me know if you have any questions.

Debbie

**Deborah D. Dewey**

President

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