

*Missouri Public Service Commission*  
Data Center  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)

**FILED**

**FEB 18 2020**

**Missouri Public  
Service Commission**

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Director, Ray County Library  
Administrative Office - Main Library  
219 S. College  
Richmond, MO 64085

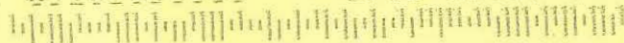
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RC: 65102036050 \*2760-11455-05-38



# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Reapplication of the )  
United Way of Greater St. Louis, Inc. for an )  
Order of the Commission Granting it )  
Authority as an Information and Referral )  
Provider for Purposes of Obtaining 2-1-1 )  
Service )

File No. AO-2020-0198

## ORDER DIRECTING NOTICE AND SETTING DEADLINES FOR INTERVENTION APPLICATIONS AND RESPONSES

Issue Date: February 6, 2020

Effective Date: February 6, 2020

On January 10, 2020, United Way of Greater St. Louis, Inc., filed its *Reapplication for 2-1-1 Authority*, seeking renewed authority as an Information and Referral Provider and assignment of the 211 abbreviated dialing code for specified exchanges. The Commission issued an order directing Staff to file a list of those entities it recommends receive notice of United Way's application.

On January 31, 2020, Staff filed *Staff Recommendation* in support of United Way's application and included a list of entities to receive notice. On February 5, 2020, Staff filed a notice to clarify its submitted list.

The Commission will direct the data center to provide notice of United Way's application. The Commission will also set deadlines for applications to intervene and for responses to Staff's recommendation or pleadings in opposition to United Way's application.

### THE COMMISSION ORDERS THAT:

1. The Commission's data center shall provide notice of this order and United Way of Greater St. Louis, Inc.'s *Reapplication for 2-1-1 Authority* to every entity listed in

Appendix A to *Staff's Notice*, filed on February 5, 2020, and to each "local social service agency" listed in the table included in Appendix A to *Staff Recommendation*, filed on January 31, 2020.

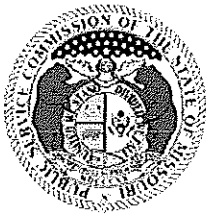
2. The Commission's data center shall provide notice of this order and United Way of Greater St. Louis, Inc.'s application in this matter to the county commissions for the counties listed in paragraph 33 of the *Reapplication for 2-1-1 Authority*, filed on January 10, 2020.

3. The Commission's Public Policy and Outreach Department shall provide notice of the application in this matter to the members of the General Assembly representing residents of the counties listed in paragraph 33 of the *Reapplication for 2-1-1 Authority*, as well as to the news media serving residents of those counties.

4. Any person wishing to intervene in this matter shall file an application to intervene no later than March 2, 2020.

5. Any response to *Staff Recommendation*, or any pleading in opposition to United Way of Greater St. Louis, Inc.'s application in this matter, shall be filed no later than March 16, 2020.

6. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

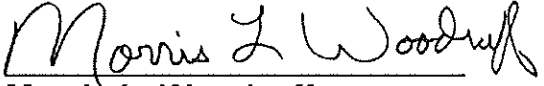
Dated at Jefferson City, Missouri,  
on this 6th day of February, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 6<sup>th</sup> day of February 2020.

  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**February 6, 2020**

**File/Case No. AO-2020-0198**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

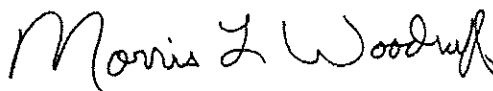
**Office of the Public Counsel**  
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P.O. Box 2230  
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opc@opc.mo.gov

**Missouri Public Service  
Commission**  
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whitney.payne@psc.mo.gov

**United Way of Greater St. Louis,  
Inc.**  
Mark W Comley  
601 Monroe Street., Suite 301  
Jefferson City, MO 65102-0537  
comley@ncrpc.com

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

**Distributed to the entities listed in Attachment A of Staff's January 31, 2020 filing and the County Commissions for the Counties list in Paragraph 33 of the January 10, 2020 reapportionment for 2-1-1 Authority.**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.