

Exhibit No: 98
Issue: Employment History &
Qualifications of Mr. Snyder
Witness: Mr. Gail Snyder
Type of Exhibit: Direct
Sponsoring Party: Big Island Water Co
Big Island Sewer Co.
Case No: WO-2007-0277
Date Testimony Prepared: 1-30-2007

**Big Island Water Company
And
Big Island Sewer Company**

**Direct Testimony of
Mr. Gail Snyder
Case No. WO-2007-0277**

FILED²
APR 02 2007
Missouri Public
Service Commission

**Roach, Missouri
January 2007**

393 Exhibit No. 98
Case No(s) WC-2007-0082 | WO-2007-0277
Date 3-2-07 Rptr pk

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of the Joint Application)
of Big Island Homeowners Water and)
Sewer Association, Inc. f/k/a Big Island)
Homeowner's Association, Inc. And)
Folsom Ridge, LLC seeking approval)
of Transfer of Assets to Companies)
Incorporated under Chapter 393)

Case No. WO-2007-0277
and WC-2006-0082

AFFIDAVIT OF GAIL SNYDER

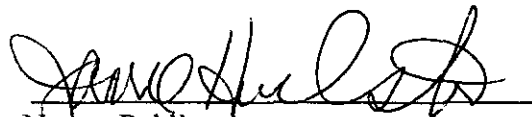
STATE OF MISSOURI)
) ss
COUNTY OF CAMDEN)

Gail Snyder, of lawful age, on his oath states: that he has participated in the preparation of the following Direct Testimony in question and answer form, consisting of 4 Pages of Direct Testimony to be presented in the above case, that the answers in the following Direct Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true to the best of his knowledge and belief.



Gail Snyder

Subscribed and sworn to before me this 30th Day of January, 2007.



Notary Public

My commission expires: 12-22-2010



JANIE HUELSHORST
My Commission Expires
December 22, 2010
Camden County
Commission #06525270

**DIRECT TESTIMONY
OF
GAIL SNYDER
WO-2007-0277**

1 **Q. Please state your name and address.**

2 **A. Gail Snyder, 3352 Big Island Drive, Roach, MO 65787**

3 **Q. On whose behalf do you appear in this proceeding?**

4 **A. Big Island Water Company and Big Island Sewer Company, both being nonprofit**
5 **companies organized under Chapter 393 of Missouri law.**

6 **Q. What is your role in these two companies?**

7 **A. I am Vice President of both Companies and serve on the Board of Directors of both**
8 **Companies.**

9 **Q. How long have these companies been in business?**

10 **A. Both companies were organized in October of 2006 for the purpose of eventually**
11 **receiving the water and sewer assets located on Big Island in Camden County, Missouri.**

12 **Q. How long have you owned property on Big Island?**

13 **A. My wife and I purchased our lots on Big Island in 1999 and later built our retirement**
14 **home there. We have lived there full time since 2003.**

15 **Q. Is your home connected to the community water and sewer utilities located on Big**
16 **Island?**

17 **A. Yes, we are connected to both water and sewer as are all the Board Members.**

18 **Q. What is your employment background?**

19 **A. I retired from the Siemens Corporation following seven years of service. I was**

1 supervising the installation and servicing of environmental controls for hospitals,
2 pharmaceuticals, water and sewage treatment plants, and power house plants. Prior to
3 Siemens, I did the same type of work for Honeywell, Inc. for 29 years.

4 **Q. Do you have any other experience pertaining to water and sewer services?**

5 A. Yes, prior to moving to Lake of the Ozarks, I lived in a rural community outside the
6 greater Kansas City area. I served as a Board member and officer for Rural Water
7 District #6 in Lexington Township, Olathe, Kansas.

8 **Q. How long were you a Board member for that water district?**

9 A. Approximately ten (10) years.

10 **Q. How many customers were served by Water District # 6?**

11 A. At the time of my departure the system had increased to approximately 225 customers.

12 **Q. What are the concerns of the companies you represent in this case?**

13 A. Several complaints have been filed with the P.S.C. by Big Island residents. We would
14 like to see the issues in those complaints addressed and satisfactorily resolved by the
15 parties, or the Commission, prior to a transfer of assets to the 393 companies. We are
16 concerned that if these issues are not resolved, complaints or litigation might be initiated
17 against the 393 companies.

18 **Q. Can you be more specific about the issues which concern you?**

19 A. There are two issues in particular. First, who owns the taps that enable a homeowner to
20 tap into the main service line? A few residents believe they have a personal property
21 interest in the taps. It is my belief taps are owned by the utility company and what the
22 pre-existing residents purchased with their tap fees was merely permission to tap into the

1 main water or sewer line. I'd like the answer to that issue clarified to all parties.

2 **Q. What is the second issue?**

3 A. It is a membership issue. I'd like to see all parties recognize and agree that under
4 ownership by a chapter 393 company, the act of receiving service automatically makes
5 the customer of member of the 393 company.

6 **Q. Anything else?**

7 A. As I mentioned before, we don't want to take over control of the water and sewer
8 plants on Big Island and then spend our time and resources in litigation with our
9 neighbors. It would be best for us if any issues not already addressed in our bylaws,
10 were clearly defined and resolved prior to the transfer.

11 **Q. Does this conclude your testimony?**

12 A. Yes.