

-----Original Message-----

From: Guy Miller [mailto:guy.miller@CenturyTel.com]
Sent: Wednesday, May 26, 2004 12:36 PM
To: dayna.garvin@mci.com
Subject: RE: CenturyTel MO

Susan is working on this. You may hear from her this afternoon.

Guy

-----Original Message-----

From: Dayna Garvin [mailto:dayna.garvin@mci.com]
Sent: Wednesday, May 26, 2004 2:32 PM
To: Guy Miller; Susan Smith
Cc: stephen.morris@mci.com; Peter.H.Reynolds@mci.com; Norbert White;
'Darren Dickson'; 'Howard G Saltzman'; 'Huynh, Doan T'; 'Stein, Todd J';
'john.monroe'
Subject: CenturyTel MO
Importance: High

Susan, Guy:

MCI has been attempting to escalate the issue of CenturyTel, Missouri, not processing orders for interconnect trunks.

Our network planning organization and network provisioning organization has been told by the Century engineers, that orders will not be processed because the service we are engaged in is not dial tone service.

Per the existing GTE MO agreement that we are ordering from, (the MO Commission has ordered that we continue service under the GTE agreement until a new agreement with CenturyTel has been approved), provides that ISP traffic along with local and intraLATA toll service can be placed over the interconnection trunk groups.

We are anxious to get this service moving. MCI Carrier Relations has contacted George Carney and Susan to discuss. To date, there has been no status.

Could you please advise as to why our orders are not progressing.

Dayna Garvin

Dayna Garvin

925-824-2078

DG Schedule 4

VNET 424-2078

Pgr: 1888-503-3637

-----Original Message-----

From: Dayna Garvin [mailto:dayna.garvin@mci.com]
Sent: Tuesday, June 01, 2004 8:44 AM
To: 'Guy Miller'
Subject: RE: CenturyTel MO

Guy,

Have not heard whether we can progress in MO. Any news you can share??

Dayna Garvin

925-824-2078

VNET 424-2078

Pgr: 1888-503-3637

-----Original Message-----

From: Guy Miller [mailto:guy.miller@CenturyTel.com]
Sent: Wednesday, June 02, 2004 10:58 AM
To: dayna.garvin@mci.com
Subject: RE: CenturyTel MO

Susan left a message for Norbert yesterday. He did not call back. She will try again.

-----Original Message-----

From: Dayna Garvin [mailto:dayna.garvin@mci.com]
Sent: Wednesday, June 02, 2004 12:41 PM
To: Guy Miller
Cc: White, Norbert; 'Peter H. Reynolds'; 'Dickson, Darren L'; 'Saltzman, Howard G'
Subject: RE: CenturyTel MO
Importance: High

Guy,

Norbert has left three messages for Susan Smith, requesting a call back. We are very anxious to move forward with traffic exchange and cannot understand her reluctance to advise us as to status.

Per our existing agreement, we should not be denied the ability to move ISP traffic over our interconnect facilities. We have agreed to interconnect in the local calling areas that coincide with the PRI NXXs. Based on our understanding of the MO Commission order on the sale of GTE's assets to CenturyTel in MO, we have the ability to continue under the terms of the GTE contract until we have reached agreement on a new CenturyTel agreement in MO.

Please advise as to the soonest we can expect to hear from CenturyTel regarding the movement of traffic. Please contact me should you need further clarification.

Dayna

925-824-2078
PGR: 1888-503-3637

Dayna Garvin

925-824-2078

VNET 424-2078

Pgr: 1888-503-3637

-----Original Message-----

From: Susan Smith [mailto:susan.smith@CenturyTel.com]
Sent: Wednesday, June 02, 2004 11:19 AM
To: dayna.garvin@mci.com
Subject: RE: CenturyTel MO

I have left a message for Norbert, and I will call you again. There is a problem that this order is contrary to your Intermedia Agreement that we need to discuss.

-----Original Message-----

From: Guy Miller
Sent: Wednesday, June 02, 2004 12:45 PM
To: Susan Smith
Subject: FW: CenturyTel MO
Importance: High