



Dayna Garvin

Senior Manager – Carrier Agreements

2678 Bishop Drive, Suite 200, San Ramon, CA 94583

Phone: (925) 824-2078 Fax: (925) 244-1334

June 4, 2004

Guy Miller
Director Carrier Relations
CenturyTel
100 CenturyTel Drive
Monroe, LA

VIA OVERNIGHT AND EMAIL

RE: Notice of Dispute

Dear Guy:

Pursuant to Section 14.1 of the General Terms and Conditions of the interconnection agreement between CenturyTel and Brooks Fiber for the State of Missouri, I am writing to notify you of a dispute between our respective companies, and to request negotiations to resolve the dispute. I have left several messages for Susan Smith to discuss CenturyTel's issues with me and MCI network personnel. To date, I have not heard from her.

The nature of the dispute is CenturyTel's refusal to provision interconnection trunks validly ordered by Brooks Fiber pursuant to Section 2 of the Interconnection Attachment. We are aware of no basis for CenturyTel's refusal to provision such trunks, as required by the Interconnection Attachment.

We are, therefore, requesting that our respective companies negotiate this dispute, as required by Section 14.1 of the General Terms and Conditions. Our designated representative for the negotiations will be me. Please advise as to when I can expect a call to begin these negotiations. I would like to begin these discussions by mid next week.

Sincerely,

Dayna Garvin

Cc: MCI: Peter Reynolds, John Monroe, John Anderson, Don Grieco, Darren Dickson, T.D. Huynh

CenturyTel: Susan Smith

DG Schedule 5



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RE: Notice of Dispute

Dear Guy:

Pursuant to Section 14.1 of the General Terms and Conditions of the interconnection agreement between CenturyTel and Intermedia for the State of Missouri, I am writing to notify you of a dispute between our respective companies, and to request negotiations to resolve the dispute. I have left several messages for Susan Smith to discuss CenturyTel's issues with me and MCI network personnel. To date, I have not heard from her.

The nature of the dispute is CenturyTel's refusal to provision interconnection trunks validly ordered by Intermedia pursuant to Section 2 of the Interconnection Attachment. We are aware of no basis for CenturyTel's refusal to provision such trunks, as required by the Interconnection Attachment.

We are, therefore, requesting that our respective companies negotiate this dispute, as required by Section 14.1 of the General Terms and Conditions. Our designated representative for the negotiations will be me. Please advise as to when I can expect a call to begin these negotiations. I would like to begin these discussions by mid next week.

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Cc: MCI: Peter Reynolds, John Monroe, John Anderson, Don Grieco, Darren Dickson, T.D. Huynh

CenturyTel: Susan Smith



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VIA OVERNIGHT AND EMAIL

Re: Notice of Dispute

Dear Dayna:

As discussed, I am in receipt of your letter dated June 4, 2004 concerning a dispute between CenturyTel of Missouri, Inc. ("CenturyTel") and Intermedia Communications, Inc. ("Intermedia") regarding the provisioning of local interconnection trunks in Columbia, Missouri. It is my understanding that pursuant to Section 14.1 of the Agreement that you are the individual who will serve as the initiating Party's representative in the negotiation. On behalf of CenturyTel the representative will be Cal Simshaw. Mr. Simshaw's contact information is as follows:

Calvin K Simshaw
CenturyTel
805 Broadway
VanCouver, WA 98660
360-905-5958
email: calvin.simshaw@CenturyTel.com

Mr. Simshaw is available to meet with you at your convenience anytime from June 22 – 25th. As agreed upon, the initial meeting will take place via a conference call. You may contact either Mr. Simshaw or Susan Smith at (903)792-3499 to establish a convenient time for the meeting.

We also received a Notice of Dispute letter concerning a dispute between CenturyTel of Missouri, Inc. and Brooks Fiber. CenturyTel has no record of any pending orders or disputes for interconnection facilities from Brooks Fiber. Unless we receive further information from Brooks Fiber, we will assume that this is an error and this dispute has been dismissed.

Sincerely,

Guy Miller
Divisional Vice President- Carrier Relations
CenturyTel Service Group

Cc:: Susan W. Smith
Cal Simshaw