OF THE STATE OF MISSOURI

| Frances Juhl, | |) | |
|----------------------|--------------|---|-----------------------|
| | Complainant, |) | |
| V. | |) | Case No. GC-2006-0304 |
| Laclede Gas Company, | |) | |
| | Respondent. |) | |

ORDER DIRECTING LACLEDE GAS COMPANY TO RESPOND TO REQUEST TO RESTORE GAS SERVICE DURING PENDENCY OF COMPLAINT

Issue Date: January 24, 2006 Effective Date: January 24, 2006

Frances Juhl filed a complaint against Laclede Gas Company on January 23, 2006. In that complaint, Frances Juhl alleges that Laclede improperly charged for another's gas usage in a different apartment and added a bill owed by a prior tenant to Complainant's bill for Complainant's residential account. Frances Juhl indicates that gas service was disconnected without prior notice by Laclede. Frances Juhl asks that the Commission direct Laclede to restore gas service to the residence.

The Commission has, in a separate order, notified Laclede of the complaint and allowed it 30 days in which to file its answer to that complaint. However, given the fact that Frances Juhl is currently without gas service, the Commission will direct Laclede to respond more quickly to Juhl's request that Laclede be ordered to restore gas service to Juhl while the Commission considers the merits of his complaint.

IT IS THEREFORE ORDERED:

- 1. That Laclede Gas Company shall file a response to Frances Juhl's request for restoration of gas service during the pendency of this complaint not later than 1:00 p.m. on January 25, 2006.
 - 2. That this order shall become effective on January 24, 2006.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Steven C. Reed, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 24th day of January, 2006.