

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Norman Harrold,)	
)	
Complainant.)	
v.)	
)	Case No. GC-2007-0311
Laclede Gas Company,)	
)	
Respondent .)	

STAFF RESPONSE TO LACLEDE’S MOTION TO DISMISS

COMES NOW the Staff of the Missouri Public Service Commission and in Response to Laclede’s January 21, 2008 *Laclede Gas Company’s Renewal of and Amendment to Motion to Cancel Hearing and Dismiss Complaint* states:

1. On February 22, 2007, Mr. Norman Harrold filed a complaint against Laclede Gas Company disputing, among other things, the amount of an estimated bill.
2. On February 23, the Commission issued its Order Directing Staff to Investigate and File a Report.
3. On March 28, Laclede Gas Company Filed its Answer to Complaint.
4. Since the initial complaint filing , as a result of a settlement in GC-2006-0318, Laclede credited Mr. Harrold for the portion of the bill it had back billed for more than 12 months.
5. Laclede has accepted Mr. Harrold’s assertions that the property is vacant and adjusted the usage to Mr. Harrold’s claimed usage.
6. As a result of Laclede’s withdrawal of its opposition to Mr. Harrold’s request for relief, Mr. Harrold was entitled to obtain the relief he had requested in his Complaint case and

dismiss the Complaint as having been fully satisfied. On November 2, 2007, Staff concurred with Laclede's request.

7. When the hearing convened on November 6, 2007, Mr. Harrold stated that he was not prepared to proceed with the hearing on the Complaint, and instead indicated that he desired to amend the Complaint.

8. Judge Ben Lane agreed to permit Mr. Harrold to amend his complaint, however, to date Mr. Harrold has not actually amended his complaint.

9. During this process, Mr. Harrold has indicated that until June 2006, the account was in the name of Kenya Grimmert, Mr. Harrold's adult daughter.

10. In discussions between the parties after the November 6 hearing, Mr. Harrold indicated that Kenya Grimmert was the party responsible for payment of this account and that Laclede should transfer the account back to Ms. Grimmert.

11. It is Staff's understanding after discussion with Laclede that Ms. Grimmert is actually due a credit on this account.

12. While it would be late in the process for Ms. Grimmert to be permitted to intervene even if she wished to join, Staff cannot recommend that there is any benefit to having a hearing on this matter unless Ms. Grimmert wishes to join the case and has some dispute with receiving a credit on the account.

13. Staff agrees with Laclede's position on Mr. Harrold's standing to pursue a complaint in his adult daughter's name.

14. Under all of these circumstances, Staff agrees with Laclede's Motion to Dismiss.

WHEREFORE, Staff respectfully recommends the Commission may dismiss this case for the reasons stated above.

Respectfully submitted,

/s/ Lera L. Shemwell

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel of record this 22nd day of January 2008.

/s/ Lera L. Shemwell