

FILED²

APR 10 2007

Missouri Public
Service Commission

April 3, 2007

Ms Cully Dale
Missouri Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102

1446 Land O'Lakes
St .Louis, Missouri

Dear Ms Dale,

Enclose please find an original and eight copies of my appeal along with copies of billings by Laclede Gas that backup some of my statements in the appeal. I have also sent to Laclede a copy of the appeal. I hope that I have correctly followed the Commission's rules regarding formal appeals but if for some reason there is an oversight on my part, I ask that leniency be given toward me by the Commission since I am not an attorney.

A concern of mine is whether or not I would need to be present during a hearing regarding the appeal. Would I be informed of such a need?

I look forward to hearing from you or the Commission regarding my appeal.

Respectfully yours,

A handwritten signature in cursive script that reads "Brenda Kalemis". The signature is fluid and somewhat stylized, with the first and last names being clearly legible.

Brenda Kalemis

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED²

APR 10 2007

Missouri Public
Service Commission

Name: Brenda S. Kalemis
Complainant

vs.

Case No.

Company Name: Laclede Gas
Respondent

COMPLAINT

Complainant resides at 1416 Land O'Lakes, St. Louis, Missouri 63146-5117
address of complainant

1. Respondent, Laclede Gas

company name

of 720 Olive Street, Drawer 2, St. Louis, Missouri 63171, is a public utility under the
location of company

Jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complain, Complainant states the following facts:

1. I received no notice of additional charges until I received the huge bill in December 2006.
2. I had no prior notice of additional charges and have paid the bills received as presented and all of those bills were sent as "actual readings."
3. Representatives of the company have been out at least twice to my home sometime prior to June 2006 and then again around July 2006.
4. In October of 2006, Laclede came to check my furnace and changed the meter again. If there were problems with the meters, the company should have discovered them long before the Dec. 2006 bill.
5. I live alone, work full time, and am only in the house to use the utilities in the evenings and on the weekends. I have only the furnace and water heater as gas appliances.
6. The bills received seemed to increase and reduce corresponding to the charges in seasons.

3. The Complainant has taken the following steps to present this complaint to the respondent:

1. I had no notice of any problems on the bills . They seemed to reduce or increase with changes in the seasons. I should be entitled to have accurate bills sent so that I may budget for the seasonal changes in amounts due.
3. Upon receiving the three-fold card, I called Laclede to inquire about the outrageous bill and stated that I was calling the PSC.
4. I called the PSC and was told to write a letter of complaint which I did and I also contacted an attorney so I didn't have to deal with this because I am a cancer patient with ITP who shouldn't get upset by ordeals of this sort since they only cause potential set backs with both problems. He wrote two letters to Laclede with no response from them except to send a list of charges that don't seem to match my bills from them.
5. Recently after receiving a pink card from Laclede, I called them again to tell them that I was filing a formal complaint with the PSC and the person I spoke with said that the outstanding bill would be delayed until the hearing was over. He stated that someone would call me and someone should have called me after the Dec. 06 bill to explain the bill but no one ever called either in the past or recently to explain anything. In fact, I called Laclede when one of their people came to change the meter by showing up on a Saturday afternoon with his girlfriend - I called Laclede about him and was told I would get a call to explain who he was and why they were changing the meter, but no one ever called me regarding the incident.

WHEREFORE, Complainant now requests the following relief:

The complainant is asking that she be responsible for only that which is due from the "actual reading" in December 2006 forward not what Laclede is estimating for usage dating back to December 2005 and that the additional charges be removed from her account.

April 3, 2007
Date

Attach additional pages, as necessary.

Brenda J. Kalemis
Signature of Complainant

Attach copies of any supporting documentation.

Laclede Gas Company DRAWER 2
ST. LOUIS, MO 63171

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .77299 DEGREE DAYS 397

| PRESENT READING | PREVIOUS READING | USAGE (CCF) X | BTU FACTOR= | THERMS |
|-----------------|------------------|---------------|-------------|--------|
| 6486 | 6383 | 103 | 1.028 | 105.9 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 7.35

OTHER CHARGES/LATE PAY 86.22

CURRENT CHARGES 127.36

AMOUNT DUE \$220.93

PAYMENT DUE BY 12-05-05 DELINQUENT AFTER 12-13-05



PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 7.24 |
| PRIOR OTHER BALANCE | 84.95 |
| LATE PAYMENT CHRG OTHER | 1.27 |
| LATE PAYMENT CHRG GAS | .11 |
| CHARGE FOR GAS SVC 10-19-05 TO 11-18-05 | 120.99 |
| ST LOUIS CNTY TAX | 6.37 |
| ACCOUNT BALANCE | 220.93 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas Company DRAWER 2
ST. LOUIS, MO 63171

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: 1.17891 DEGREE DAYS 1013

| PRESENT READING | PREVIOUS READING | USAGE (CCF) X | BTU FACTOR= | THERMS |
|-----------------|------------------|---------------|-------------|--------|
| 6689 | 6486 | 203 | 1.035 | 210.1 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 43.16

OTHER CHARGES/LATE PAY 87.51

CURRENT CHARGES 301.92

AMOUNT DUE \$432.59

PAYMENT DUE BY 01-06-06 DELINQUENT AFTER 01-12-06



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 134.71 |
| PRIOR OTHER BALANCE | 86.22 |
| PAYMENT THANK YOU | 92.19 |
| LATE PAYMENT CHRG OTHER | 1.29 |
| LATE PAYMENT CHRG GAS | .64 |
| CHARGE FOR GAS SVC 11-18-05 TO 12-20-05 | 286.82 |
| ST LOUIS CNTY TAX | 15.10 |
| ACCOUNT BALANCE | 432.59 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas Company DRAWER 2
ST. LOUIS, MO 63171

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: 1.01733 DEGREE DAYS 795

| PRESENT READING | PREVIOUS READING | USAGE (CCF) X | BTU FACTOR= | THERMS |
|-----------------|------------------|---------------|-------------|--------|
| 6784 | 6689 | 95 | 1.033 | 98.1 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 28.46

OTHER CHARGES/LATE PAY 88.82

CURRENT CHARGES 146.24

AMOUNT DUE \$263.52

PAYMENT DUE BY 02-06-06 DELINQUENT AFTER 02-15-06



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 345.08 |
| PRIOR OTHER BALANCE | 87.51 |
| PAYMENT THANK YOU | 120.00 |
| LATE PAYMENT CHRG OTHER | 1.31 |
| LATE PAYMENT CHRG GAS | 3.38 |
| PAYMENT THANK YOU | 200.00 |
| CHARGE FOR GAS SVC 12-20-05 TO 01-23-06 | 138.93 |
| ST LOUIS CNTY TAX | 7.31 |
| ACCOUNT BALANCE | 263.52 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas Company DRAWER 2
ST. LOUIS, MO 63171

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 876

| PRESENT READING | PREVIOUS READING | USAGE (CCF) X | BTU FACTOR= | THERMS |
|-----------------|------------------|---------------|-------------|--------|
| 6784 | 6784 | 0 | 1.033 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY 27.32

OTHER CHARGES/LATE PAY 90.15

CURRENT CHARGES 12.63

AMOUNT DUE \$130.10

PAYMENT DUE BY 03-08-06 DELINQUENT AFTER 03-17-06



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 174.70 |
| PRIOR OTHER BALANCE | 88.82 |
| LATE PAYMENT CHRG OTHER | 1.33 |
| LATE PAYMENT CHRG GAS | 2.62 |
| PAYMENT THANK YOU | 150.00 |
| CHARGE FOR GAS SVC 01-23-06 TO 02-22-06 | 12.00 |
| ST LOUIS CNTY TAX | .63 |
| ACCOUNT BALANCE | 130.10 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8

DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 558

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.031 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY .60

OTHER CHARGES/LATE PAY 31.45

CURRENT CHARGES 12.63

AMOUNT DUE \$44.68

PAYMENT DUE BY 04-06-06 DELINQUENT AFTER 04-17-06

| BILL DETAIL | AMOUNT |
|---|---------|
| PRIOR GAS BALANCE | 39.95 |
| PRIOR OTHER BALANCE | 90.15 |
| LATE PAYMENT CHRG OTHER | 1.35 |
| LATE PAYMENT CHRG GAS | .60 |
| PAYMENT THANK YOU | 100.00- |
| CHARGE FOR GAS SVC 02-22-06 TO 03-23-06 | 12.00 |
| ST LOUIS CNTY TAX | .63 |
| ACCOUNT BALANCE | 44.68 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8

DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 236

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.028 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY .20

OTHER CHARGES/LATE PAY .47

CURRENT CHARGES 12.63

AMOUNT DUE \$13.30

PAYMENT DUE BY 05-08-06 DELINQUENT AFTER 05-17-06

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 13.23 |
| PRIOR OTHER BALANCE | 31.45 |
| LATE PAYMENT CHRG OTHER | .47 |
| LATE PAYMENT CHRG GAS | .20 |
| PAYMENT THANK YOU | 44.68- |
| CHARGE FOR GAS SVC 03-23-06 TO 04-24-06 | 12.00 |
| ST LOUIS CNTY TAX | .63 |
| ACCOUNT BALANCE | 13.30 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8

DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 128

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.022 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY .19

OTHER CHARGES/LATE PAY .01

CURRENT CHARGES 12.63

AMOUNT DUE \$12.83

PAYMENT DUE BY 06-07-06 DELINQUENT AFTER 06-15-06

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 12.83 |
| PRIOR OTHER BALANCE | .47 |
| LATE PAYMENT CHRG OTHER | .01 |
| LATE PAYMENT CHRG GAS | .19 |
| PAYMENT THANK YOU | 13.30- |
| CHARGE FOR GAS SVC 04-24-06 TO 05-23-06 | 12.00 |
| ST LOUIS CNTY TAX | .63 |
| ACCOUNT BALANCE | 12.83 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-8

DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.022 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY .19

CURRENT CHARGES 12.68

AMOUNT DUE \$12.87

PAYMENT DUE BY 07-07-06 DELINQUENT AFTER 07-17-06

| BILL DETAIL | AMOUNT |
|---|--------|
| PRIOR GAS BALANCE | 12.82 |
| PRIOR OTHER BALANCE | .01 |
| LATE PAYMENT CHRG GAS | .19 |
| PAYMENT THANK YOU | 12.83- |
| CHARGE FOR GAS SVC 05-23-06 TO 06-22-06 | 12.05 |
| (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| ST LOUIS CNTY TAX | .63 |
| ACCOUNT BALANCE | 12.87 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735PRESORTED
XXXXXXXXXXXXXXXXXXXX

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-B DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 0

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.021 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY

CURRENT CHARGES

AMOUNT DUE \$25.92

PAYMENT DUE BY 08-07-06 DELINQUENT AFTER 08-16-06

BILL DETAIL AMOUNT

| | |
|---|-------|
| PRIOR GAS BALANCE | 12.87 |
| LATE PAYMENT CHRG GAS | .19 |
| CHARGE FOR GAS SVC 06-22-06 TO 07-24-06 | 12.22 |
| (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| ST LOUIS CNTY TAX | .64 |
| ACCOUNT BALANCE | 25.92 |

QUALITY GRILLS FROM LACLEDE! MENTION THIS MESSAGE FOR \$40 OFF THE REGULAR PRICE, CALL APPLIANCE SALES

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-B DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 0

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.023 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY

CURRENT CHARGES

AMOUNT DUE \$13.25

PAYMENT DUE BY 09-05-06 DELINQUENT AFTER 09-13-06

BILL DETAIL AMOUNT

| | |
|---|--------|
| PRIOR GAS BALANCE | 25.92 |
| PAYMENT THANK YOU | 12.87- |
| LATE PAYMENT CHRG GAS | .20 |
| PAYMENT THANK YOU | 12.86- |
| CHARGE FOR GAS SVC 07-24-06 TO 08-21-06 | 12.22 |
| (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| ST LOUIS CNTY TAX | .64 |
| ACCOUNT BALANCE | 13.25 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-B DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 15

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.022 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY

CURRENT CHARGES

AMOUNT DUE \$13.06

PAYMENT DUE BY 10-04-06 DELINQUENT AFTER 10-13-06

BILL DETAIL AMOUNT

| | |
|---|--------|
| PRIOR GAS BALANCE | 13.25 |
| LATE PAYMENT CHRG GAS | .20 |
| PAYMENT THANK YOU | 13.25- |
| CHARGE FOR GAS SVC 08-21-06 TO 09-20-06 | 12.22 |
| (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| ST LOUIS CNTY TAX | .64 |
| ACCOUNT BALANCE | 13.06 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

SERVICE AT: 1446 LAND O LAKES DR

ACCT NO. 391968-002-B DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .00000 DEGREE DAYS 182

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|-----------------|------------------|-------------|---|-------------|--------|
| 6784 | 6784 | 0 | | 1.022 | .0 |

ACTUAL READING AMOUNT

GAS ARREARS/LATE PAY

CURRENT CHARGES

AMOUNT DUE \$26.12

PAYMENT DUE BY 11-02-06 DELINQUENT AFTER 11-13-06

BILL DETAIL AMOUNT

| | |
|---|-------|
| PRIOR GAS BALANCE | 13.06 |
| LATE PAYMENT CHRG GAS | .20 |
| CHARGE FOR GAS SVC 09-20-06 TO 10-19-06 | 12.22 |
| (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| ST LOUIS CNTY TAX | .64 |
| ACCOUNT BALANCE | 26.12 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

TIME TO HAVE YOUR FURNACE CLEANED AND INSPECTED! CALL US FOR SERVICE OR CONTACT A QUALIFIED HVAC DEALER.

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63171

PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT: 1446 LAND O LAKES DR

CCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .93516 DEGREE DAYS 882

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|--------------------|---------------------|----------------|---|-------------|--------|
| 427 | 258 | 169 | | 1.033 | 174.6 |

| ACTUAL READING | AMOUNT |
|------------------------|--------|
| GAS ARREARS/LATE PAY | 869.93 |
| OTHER CHARGES/LATE PAY | 77.27 |
| CURRENT CHARGES | 213.07 |

AMOUNT DUE \$1160.27

PAYMENT DUE BY 02-06-07 DELINQUENT AFTER 02-15-07

| BILL DETAIL | AMOUNT |
|--|---------|
| PRIOR GAS BALANCE | 987.34 |
| PRIOR OTHER BALANCE | 76.13 |
| LATE PAYMENT CHRG GAS | 12.04 |
| LATE PAYMENT CHRG OTHER | 1.14 |
| LATE PAYMENT CHRG GAS | 14.63 |
| PAYMENT THANK YOU | 120.00 |
| CHARGE FOR GAS SVC 12-20-06 TO 01-23-07 (INCLUDES A MONTHLY ISRS CHARGE OF \$.45) | 202.42 |
| ST LOUIS CNTY TAX | 10.65 |
| ACCOUNT BALANCE | 1160.27 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A
RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.**Laclede Gas Company**DRAWER 2
ST. LOUIS, MO 63171BRENDA S KALEMIS
1446 LAND O LAKES DR
ST LOUIS, MO 63146SERVICE AT: 1446 LAND O LAKES DR
ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM: .98819 DEGREE DAYS 614

| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS |
|--------------------|---------------------|-----------------|---|-------------|--------|
| 6689 123 | 6689 0 | 0 123 123 | | 1.026 | 126.2 |

| ACTUAL READING-METER CHANGE | AMOUNT |
|-----------------------------|---------|
| GAS CREDIT/LATE PAY | 278.53 |
| OTHER CHARGES | 75.00 |
| CURRENT CHARGES | 1200.89 |

AMOUNT DUE \$997.36

PAYMENT DUE BY 12-11-06 DELINQUENT AFTER 12-20-06

| BILL DETAIL | AMOUNT |
|--|---------|
| PRIOR GAS BALANCE | 26.12 |
| PAYMENT THANK YOU | 13.06 |
| LATE PAYMENT CHRG GAS | .20 |
| HEATING REPAIR | 75.00 |
| PAYMENT THANK YOU | 26.12 |
| CHARGE FOR UNMETERED GAS FROM 12-20-05 TO 10-18-06 673 CCF | 1028.18 |
| BILL ADJUSTMENT | 260.88 |
| LATE PAYMENT CHRG GAS | 4.79 |
| CHARGE FOR GAS SVC 10-18-06 TO 11-20-06 (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | 164.07 |
| ST LOUIS CNTY TAX | 8.64 |
| ACCOUNT BALANCE | 997.36 |

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A
RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.ENERGY SAVINGS TIP - CHANGING YOUR FILTER MONTHLY
IMPROVES EFFICIENCY AND CAN LOWER HEATING BILLS!

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171

|||||

BRENDA S KALEMIS
1446 LAND O LAKES DR
ST LOUIS,MO 63146

| | | | | | | | |
|---|---------------------|----------------|---|-------------|---------------------|---|---------|
| SERVICE AT: 1446 LAND O LAKES DR | | | | | BILL DETAIL | | AMOUNT |
| ACCT NO. 391968-002-8 DEPOSIT 0.00 RATE RG | | | | | PRIOR GAS BALANCE | | 922.36 |
| AVERAGE GAS COST PER THERM: .89756 DEGREE DAYS 658 | | | | | PRIOR OTHER BALANCE | | 75.00 |
| PRESENT READING | PREVIOUS READING | USAGE (CCF) | X | BTU FACTOR= | THERMS | PAYMENT THANK YOU | 120.00- |
| 258 | 123 | 135 | | 1.031 | 139.2 | LATE PAYMENT CHRG OTHER | 1.13 |
| | | | | | | LATE PAYMENT CHRG GAS | 12.04 |
| | | | | | | CHARGE FOR GAS SVC 11-20-06 TO 12-20-06 | 164.29 |
| | | | | | | (INCLUDES A MONTHLY ISRS CHARGE OF \$.22) | |
| | | | | | | ST LOUIS CNTY TAX | 8.65 |
| | | | | | | ACCOUNT BALANCE | 1063.47 |
| ----- | | | | | | | |
| REMINDER-PLEASE PAY AMOUNT DUE PROMPTLY | | | | | | | |
| HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL. | | | | | | | |
| ACTUAL READING | | | | | AMOUNT | | |
| GAS ARREARS/LATE PAY | | | | | 814.40 | | |
| OTHER CHARGES/LATE PAY | | | | | 76.13 | | |
| CURRENT CHARGES | | | | | 172.94 | | |
| AMOUNT DUE | | | | | \$1063.47 | | |
| PAYMENT DUE BY 01-08-07 DELINQUENT AFTER 01-16-07 | | | | | | | |