FILED²
APR 1 0 2007

April 3, 2007

Missouri Public Service Commission

Ms Cully Dale Missouri Public Service Commission Post Office Box 360 Jefferson City, Missouri 65102 1446 Land O'Lakes St .Louis, Missouri

Dear Ms Dale,

Enclose please find an original and eight copies of my appeal along with copies of billings by Laclede Gas that backup some of my statements in the appeal. I have also sent to Laclede a copy of the appeal. I hope that I have correctly followed the Commission's rules regarding formal appeals but if for some reason there is an oversight on my part, I ask that leniency be given toward me by the Commission since I am not an attorney.

A concern of mine is whether or not I would need to be present during a hearing regarding the appeal. Would I be informed of such a need?

I look forward to hearing from you or the Commission regarding my appeal.

Respectfully yours,

Brenda Kalemis

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI



Name: Brenda S. Kalemis Complainant	Missouri Public Service Commissio
vs.)) Case No.
Company Name: Laclede Gas Respondent))
COMPLAINT	
Complainant resides at 1416 Land O'Lakes, St. Lou address of	uis, Missouri 63146-5117 complainant
Respondent, Laclede Gas company no	ame
of 720 Olive Street, Drawer 2, St. Louis, Missouri 631 location of company	71, is a public utility under the
Jurisdiction of the Public Service Commission of the State of	of Missouri.
2. As the basis of this complain, Complainant states	the following facts:
I received no notice of additional charges until I received	the huge bill in December 2006.
2. I had no prior notice of additional charges and have paid	d the bills received as presented and all of
those bills were sent as "actual readings."	
3. Representatives of the company have been out at least t	twice to my home sometime prior to June
2006 and then again around July 2006.	
4. In October of 2006, Laclede came to check my furnace	and changed the meter again. If there
were problems with the meters, the company should have o	discovered them long before the Dec.
2006 bill.	
5. I live alone, work full time, and am only in the house to u	use the utilities in the evenings and on the
weekends. I have only the furnace and water heater as gas	s appliances.
6. The bills received seemed to increase and reduce corre	esponding to the charges in seasons.

- 3. The Complainant has taken the following steps to present this complaint to the respondent:
- 1. I had no notice of any problems on the bills. They seemed to reduce or increase with changes in the seasons. I should be entitled to have accurate bills sent so that I may budget for the seasonal changes in amounts due.
- Upon receiving the three-fold card, I called Laclede to inquire about the outrageous bill and stated that I was calling the PSC.
- 4. I called the PSC and was told to write a letter of complaint which I did and I also contacted an attorney so I didn't have to deal with this because I am a cancer patient with ITP who shouldn't get upset by ordeals of this sort since they only cause potential set backs with both problems. He wrote two letters to Laclede with no response from them except to send a list of charges that don't seem to match my bills from them.
- 5. Recently after receiving a pink card from Laclede, I called them again to tell them that I was filing a formal complaint with the PSC and the person I spoke with said that the outstanding bill would be delayed until the hearing was over. He stated that someone would call me and someone should have called me after the Dec. 06 bill to explain the bill but no one ever called either in the past or recently to explain anything. In fact, I called Laclede when one of their people came to change the meter by showing up on a Saturday afternoon with his girlfriend I called Laclede about him and was told I would get a call to explain who he was and why they were changing the meter, but no one ever called me regarding the incident.

WHEREFORE, Complainant now requests the following relief:

The complainant is asking that she be responsible for only that which is due from the "actual reading" in December 2006 forward not what Laclede is estimating for usage dating back to December 2005 and that the additional charges be removed from her account.

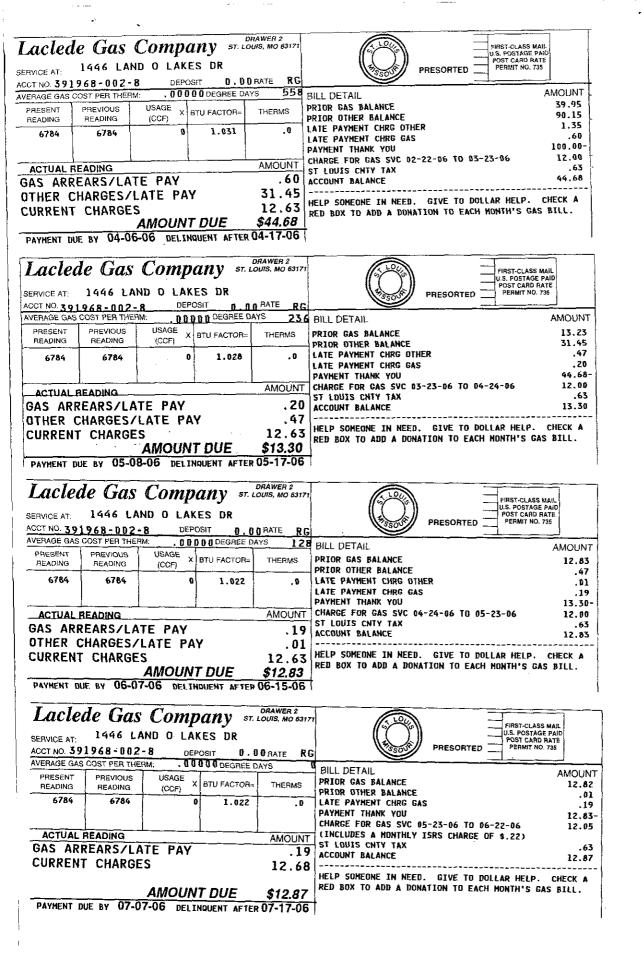
April 3, 2007

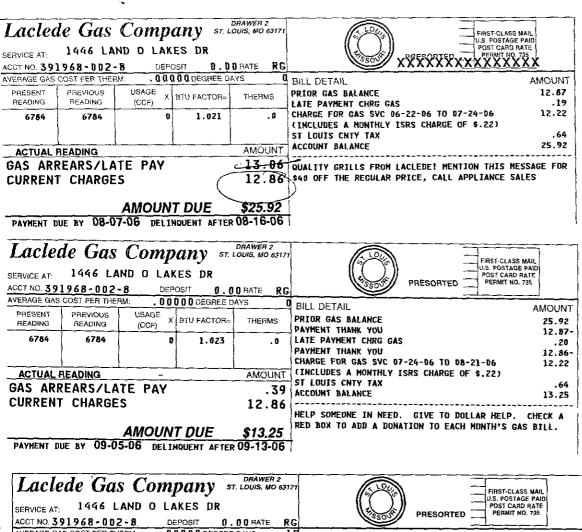
Signature of Complainant

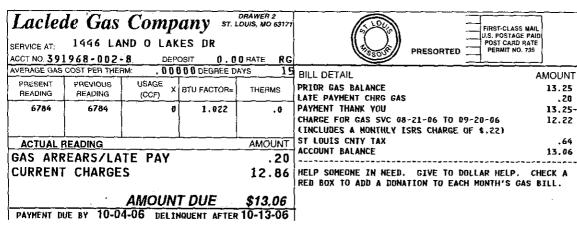
Attach additional pages, as necessary.

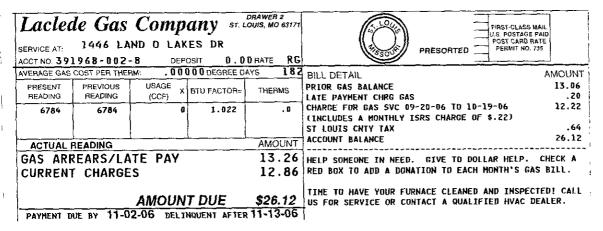
Attach copies of any supporting documentation.











ERVICE AT:	de Gas 1446 LA 1968-002-	ND D LAK	any st. L ES DR	DRAWER 2 OUIS, MO 63171 DRATE RG	PRESORTED PREMIT NO.	PAID
			JI ODEGREE D.	475 002	BILL DETAIL	AMOUNT
PRESENT READING	PREVIOUS READING	USAGE (CCF) X	BTU FACTOR≃	THERMS	PRIOR GAS BALANCE PRIOR OTHER BALANCE	987.34 76.13
427	258	169	1.033	174.6	LATE PAYMENT CHRG GAS	12.04-
	1				LATE PAYMENT CHRG OTHER	1.14
)]		Ì		LATE PAYMENT CHRG GAS	14.63
ACTUAL	ACTUAL READING AMOUNT				PAYMENT THANK YOU	120.00-
					CHARGE FOR GAS SVC 12-20-06 TO 01-23-07	202.42
GAS ARREARS/LATE PAY 869.93				069.93	(INCLUDES A MONTHLY ISRS CHARGE OF \$.45)	i
OTHER CHARGES/LATE PAY 77.27			Y	77.27	ST LOUIS CHTY TAX	10.65 '
CURRENT CHARGES 213.07				213.07	ACCOUNT BALANCE	1160.27
		AMOUN	T DUE	\$1160.27	HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP.	CHECK A
PAYMENT DUE BY 02-06-07 DELINQUENT AFTER 02-15-07				02-15-07	RED BOX TO ADD A DONATION TO EACH MONTH'S G	AS BILL.

Laclede Gas Company ST. LOUIS, MO 63171

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BRENDA S KALEMIS 1446 LAND O LAKES DR ST LOUIS,MO 63146

SERVICE AT	1446 LA	ND O LA	KES DR	·	BILL DETAIL	AMOUNT
					PRIOR GAS BALANCE	26.12
ACCT NO. 3	91968-0	02-8 DEP	OSIT C.C		PAYMENT THANK YOU	13.06-
AVEDACE CAR	COST PER THERM	. 988	319 DEGREE DA	vs 614	LATE PAYMENT CHRG GAS	.20
			DEGREE DA	113	HEATING REPAIR ,	- 75.00
PRESENT READING	PREVIOUS READING	USAGE X	BTU FACTOR=	THERMS	PAYMENT THANK YOU	26.12-
	†				CHARGE FOR UNMETERED GAS	1028.18
6689	6689	0			FROM 12~20-05 TO 10-18-06 673 CCF	
123	0	123			BILL ADJUSTMENT	268.88-
		123	1.026	126.	LATE PAYMENT CHRG GAS	4.79-
	-				CHARGE FOR GAS SVC 10-18-06 TO 11-20-06	164.07
	1				(INCLUDES A MONTHLY ISRS CHARGE OF \$.22)	
ļ			į	į	ST LOUIS CHTY TAX	8.64
j	,				ACCOUNT BALANCE	997.36
	1					
ACTUAL	DEADING	METER	CHANCE	AMOUNT	HELP SOMEONE IN NEED. GIVE TO DOLLAR HELF	
	READING				RED BOX TO ADD A DONATION TO EACH MONTH'S	GAS BILL.
GAS CRI	EDIT/LAT	E PAY		278.53	L ENERGY SAVINGS TIP - CHANGING YOUR FILTER	MONTH V
OTHER (CHARGES			75.00	IMPROVES EFFICIENCY AND CAN LOWER HEATING	
CHBBEN	T CHARGE	c		1200.89	I INPROVES EFFICIENCY AND CAN LOWER HEATING	Diff?;
CORREN	CHARGE	.3	•	1200.07		
		*				
	AMOUN'	T DUE		\$997.36		
PAYMENT DU	JE BY 12-11	-06 DELIN	QUENT AFTER	12-20-06		

Laclede Gas Company ST. LOUIS, MO 63171

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BRENDA S KALEMIS 1446 LAND O LAKES DR ST LOUIS,MO 63146

acct no. 3	1446 LA 91968-00 COST PER THERM	02-8 BEP			BILL DETAIL PRIOR GAS BALANCE PRIOR OTHER BALANCE PAYMENT THANK YOU LATE PAYMENT CHRG OTHER	AMOUNT 922.36 75.00 120.00
PRESENT READING	PREVIOUS READING	USAGE X	BTU FACTOR=	THERMS	LATE PAYMENT CHRG GAS	12.04
258	123	· · · · · · · · · · · · · · · · · · ·	1.031	139.2	CHARGE FOR GAS SVC 11-20-06 TO 12-20-06 (INCLUDES A HONTHLY ISRS CHARGE OF \$.22) ST LOUIS CNTY TAX ACCOUNT BALANCE	164.29 8.65 1063.47
ACTUAL	READING			AMOUNT	REMINDER-PLEASE PAY AMOUNT DUE PROMPTLY HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP RED BOX TO ADD A DONATION TO EACH MONTH'S	
	REARS/LA			814.40		
OTHER	CHARGES/	LATE PA	·Υ	76.13		
CURREN	T CHARGE	S		172.94		
AMOUNT DUE				\$1063.47		
PAYMENT D	JE BY 01-08	3-07 DELIN	QUENT AFTER	01-16-07	·	