

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Brenda S. Kalemis,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0385</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER SCHEDULING PREHEARING CONFERENCE

Issue Date: July 18, 2007

Effective Date: July 18, 2007

Brenda S. Kalemis filed a formal complaint against Laclede Gas Company on April 10, 2007. Ms. Kalemis' complaint alleges that Laclede has improperly billed her for gas usage from December 10, 2005, to October 18, 2006, as stated in a November 2006 bill.

Laclede's answer to the complaint, filed on May 11, 2007, denied many of Ms. Kalemis' allegations and stated that it has followed its tariffs as well as Commission rules and regulations. The Commission's Staff filed its verified report on May 16, 2007. Staff concluded, after reviewing the usage information and calculation used to determine Ms. Kalemis' estimated usage, that the method was reasonable and no tariff or rule violations exist. Ms. Kalemis responded to Laclede's answer and Staff's report on July 17, 2007.

Since there appear to be facts in dispute, the Commission will set this matter for a prehearing conference. The purpose of the conference will be to discuss possible settlement of the issues and, if not resolved, to set out a procedural schedule for a formal hearing on this matter. Also, the parties should be prepared to discuss the stipulation of any facts not in dispute. The parties will be allowed to appear by telephone or by videoconference at the prehearing conference.

IT IS ORDERED THAT:

1. A prehearing conference shall be held on Tuesday, July 31, 2007, beginning at 9:00 a.m. in Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate in the conference should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the conference.
2. Any party wishing to appear by telephone or by videoconference at the prehearing conference shall notify the Regulatory Law Judge by calling 573-751-4393 or sending an e-mail to nancy.dippell@psc.mo.gov no later than 5:00 p.m. on July 27, 2007.
3. If the parties do not resolve their dispute, the Staff of the Commission shall prepare and file a jointly proposed procedural schedule no later than August 7, 2007.

4. This order shall become effective on July 18, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Nancy Dippell, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 18th day of July, 2007.