

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
TRANSCRIPT OF PROCEEDINGS

Local Public Hearing  
August 10, 2016  
Liberty, Missouri  
VOLUME 6

In The Matter Of KCP&L Greater )  
Missouri Operations Company's )  
Request For Authority To ) File No.  
Implement A General Rate ) ER-2016-0156  
Increase For Electric Service )

DANIEL JORDAN, Presiding  
SENIOR REGULATORY LAW JUDGE

WILLIAM P. KENNEY  
COMMISSIONER

REPORTED BY:  
Angela R. Corkill, CSR, CCR

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

A P P E A R A N C E S

FOR KCP&L:

Mr. Robert J. Hack  
Lead Regulatory Counsel  
KCP&L  
P.O. Box 418679  
Kansas City, Missouri 64141-9679  
816-556-2791  
rob.hack@kcpl.com

FOR THE OFFICE OF THE PUBLIC COUNSEL:

Mr. James Owen  
Acting Public Counsel  
State of Missouri  
Department of Economic Development  
Office of the Public Counsel  
Governor Office Building, Suite 650  
200 Madison Street, P.O. Box 2230  
Jefferson City, Missouri 65102  
573-751-4857  
james.owen@ded.mo.gov

1 FOR THE MISSOURI PUBLIC SERVICE COMMISSION:

2 Ms. Whitney Payne  
3 Assistant Staff Counsel  
4 State of Missouri  
5 Department of Economic Development  
6 Public Service Commission  
7 Governor Office Building, Suite 800  
8 200 Madison Street, P.O. Box 360  
9 Jefferson City, Missouri 65102  
10 573-751-8706  
11 whitney.payne@psc.mo.gov

12

13 FOR AMEREN MISSOURI:

14 Ms. Sarah Giboney  
15 Smith Lewis, LLP  
16 111 South Ninth Street, Suite 200  
17 P.O. Box 918  
18 Columbia, Missouri 65205-0918  
19 573-443-3141

20

21 COURT REPORTER:

Angela R. Corkill, CCR, CSR  
22 Missouri CCR #961  
Kansas CSR #1387  
23 Midwest Litigation Services  
1301 Oak Street, Suite B  
24 Kansas City, Missouri 64108  
816-221-1160  
25 1-800-280-DEPO

1 PROCEEDINGS

2 (Hearing commenced at 6:18 p.m.)

3 JUDGE JORDAN: We are on the record.

4 The commission is calling the action in File No.  
5 ER-2016-0156. This relates to the pending tariffs  
6 setting forth the rates and other terms of service  
7 for KCP&L Greater Missouri Operations Company, also  
8 known as GMO for short.

9 My name is Daniel Jordan, I'm the  
10 regulatory law judge assigned to this action. With  
11 me also is Commissioner Bill Kenney. Commissioner?

12 COMMISSIONER KENNEY: Thank you,  
13 Judge. I'd just like to welcome those that are here  
14 other than the company. This is the sixth and final  
15 public hearing that we've had. We started off with  
16 one in Clinton and Nevada and then Sedalia,  
17 St. Joseph, Lee's Summit, and now Liberty. This is  
18 just one of the processes going forward.

19 We have a hearing set for the end of  
20 September and I believe early October. We have seven  
21 days set. That's something you can view on the  
22 Internet, if you'd like to.

23 And we try to set fair rate of return  
24 for the company in order for providing safe, adequate  
25 and reliable service. And there's a whole lot of

1 intervenors, whether it's the public counsel or staff  
2 or hospital association, industrial groups, and they  
3 all work together in order to try to come to some  
4 compromise that's fair for everybody. So the company  
5 asks for a return, it's not necessarily the return  
6 they're going to get. Like anything else, we  
7 negotiate it and try to come to something that's  
8 fair.

9                   So again, I appreciate those of you  
10 who did attend. I appreciate your being here and for  
11 the individual or individuals that wish to speak.  
12 The other commissioners, we have five commissioners,  
13 and I'm here to represent the commission. The other  
14 four have the opportunity -- with our court reporter  
15 everything goes into the record and they will review  
16 whatever is spoken here tonight so it becomes part of  
17 our case and the decisions we make. So we appreciate  
18 those of you who showed up tonight. Thank you.

19                   JUDGE JORDAN: Thank you. I'll go  
20 next into entries of appearance for the parties.  
21 Let's start with the applicants.

22                   MR. HACK: For Kansas City Power &  
23 Light Greater Missouri Operations Company, Robert  
24 Hack.

25                   JUDGE JORDAN: Thank you. And for the

1 staff?

2 MS. PAYNE: Whitney Payne for the  
3 staff of the Missouri Public Service Commission. The  
4 court reporter has my information.

5 JUDGE JORDAN: Thank you. For the  
6 office of public counsel?

7 MR. OWEN: Thank you, Judge. My name  
8 is James Owen, the acting director of the Office of  
9 Public Counsel and I provided my information spelling  
10 my name prior to the hearing.

11 JUDGE JORDAN: Thank you.  
12 Intervenors?

13 MS. GIBONEY: I'm from Ameren Missouri  
14 and I'm Sarah Giboney and I previously provided my  
15 contact information.

16 JUDGE JORDAN: Thank you. Any other  
17 intervenors present today? Not seeing any. Let's  
18 talk about testimony. Here's some tips on testimony.  
19 First thing I want you to understand is that when I  
20 say testimony, I mean under oath. I will administer  
21 an oath or if you wish an affirmation that you will  
22 tell the truth.

23 When I call your name, there's only  
24 one here, please come up to the podium and use the  
25 microphone, speak clearly for our court reporter. If

1 there is something that was said during  
2 question-and-answer session that you'd like the  
3 commission to know your thoughts on, please say that  
4 because that part is not on the record.

5 I may ask you some questions to get  
6 you oriented and then hear your testimony, but when  
7 you're done, stay at the podium for a minute because  
8 there may be a question or two from counsel, from the  
9 Commissioner, from myself to clarify what you told  
10 us.

11 Let me mention at this time as you've  
12 already heard, I'm sure, you understand everyone  
13 works very hard to get an accurate picture of GMO's  
14 rates and the service it provides. This is a good  
15 time to discuss those things. All parties  
16 investigate this thoroughly, but again, can't be  
17 everywhere, so if you have something to say about  
18 service or billing, this is a good time to mention  
19 that.

20 And if you think of anything else  
21 after this that you haven't mentioned in your  
22 testimony or your neighbors think of something like  
23 that, remember you can contact staff or the Office of  
24 Public Counsel.

25 Any questions about this procedure?

1 I'm not seeing any. I will call the name on my list,  
2 which is Cindy Lampton, Cindy Lampton.

3 MS. LAMPTON: Hello.

4 JUDGE JORDAN: Please raise your right  
5 hand. Do you solemnly swear that the testimony you  
6 are about to give will be the truth, the whole truth,  
7 and nothing but the truth?

8 MS. LAMPTON: Absolutely.

9 JUDGE JORDAN: Cindy Lampton for the  
10 court reporter.

11 Tell us your relationship with GMO.  
12 Are you a customer?

13 MS. LAMPTON: I am a customer. I am  
14 also the mayor of Orrick, Missouri, and I've had  
15 very, very close working relationships with several  
16 of the people from KCP&L in the past.

17 JUDGE JORDAN: Thank you. Please go  
18 ahead and give your testimony.

19 MS. LAMPTON: On May 10, 2014, our  
20 city was hit by an F3 tornado. I brought some  
21 pictures if you'd like to see some of the damage.  
22 We're a very small town, about 830 people, something  
23 like that. This is some of the damage of the poles  
24 down. We lost power. It happened at 5:00 in the  
25 evening and whenever dark hits, it was like pitch



1 black. You couldn't see your hand in front of your  
2 face. It was terrible.

3                   The damage was to over 80 percent of  
4 our community. Like I said, we're very small. We're  
5 a mile square. And we had had a meeting out at the  
6 fire department. They had rigged up a generator out  
7 there and we had a little meeting and then after the  
8 meeting I went into town.

9                   The city clerk and a couple council  
10 members and I were sitting on City Hall's steps  
11 wondering what we're supposed to do next whenever  
12 KCP&L pulls into town like a great big convoy. I'm  
13 telling you, there had to have been a hundred trucks.  
14 It was amazing. It was like the cavalry had arrived.

15                   They worked hard and they worked  
16 diligently for two solid weeks. They had to replace  
17 99 poles in our town. They replaced seven miles of  
18 wire. Some of the homes had to wait because the  
19 tornado also pulled off meters from homes, so they  
20 had to wait until the meters got replaced and then  
21 they replaced the electricity to their homes.

22                   They did a wonderful job. I mean, you  
23 can't get me to say anything bad about KCP&L right  
24 now. I love them.

25                   JUDGE JORDAN: Thank you for that

1 testimony. You've handed us some pictures, some  
2 photographs. I think there's eight or nine of them.  
3 Did you want the Commission -- do you want these to  
4 go back to Jefferson City for the Commission to look  
5 at them?

6 MS. LAMPTON: That's fine, you can  
7 have them. I'd like to add another thing. The  
8 tornado took both of our parks. We have two small  
9 city parks and we partnered with Kaboom. I filled  
10 out an application and we were accepted into the  
11 Kaboom program. I don't know if anybody is familiar  
12 with that or not.

13 What happens is Kaboom normally goes  
14 out and finds a corporate sponsor to donate all the  
15 money and then the city has to come up with a  
16 portion. Our portion would have been \$8,500, which  
17 we had in a matter of days in donations.

18 However, because we're such a small,  
19 rural community we were unable to find a corporate  
20 sponsor that would help us out, so we asked Kaboom if  
21 they would let us be our own corporate sponsor. So  
22 we went around begging for money and KCP&L was not  
23 able to give us an actual cash donation, but they did  
24 come down and they helped prepare all the land for  
25 the park and drilled our holes and gave us some

1 tickets that we could sell and make some money on, so  
2 they did a \$5,000 in-kind donation for the City of  
3 Orrick too.

4 JUDGE JORDAN: Very good. Anything  
5 else you want to tell the commission?

6 MS. LAMPTON: No. They've gone above  
7 and beyond.

8 JUDGE JORDAN: Okay. Just want to  
9 clear something up on these photographs. Do these  
10 represent fairly and accurately the tornado damage  
11 that you described before?

12 MS. LAMPTON: Yes. Those are a direct  
13 result of the tornado.

14 JUDGE JORDAN: I will enter these into  
15 the record. Do I hear an objection to that?

16 MR. OWEN: Nope.

17 MS. PAYNE: No.

18 JUDGE JORDAN: I'll hand these to the  
19 court reporter. Please mark these numerically with  
20 the date of this hearing as exhibits.

21 Also you've handed me --

22 MS. LAMPTON: Oh, that's what they  
23 gave me when I walked in.

24 JUDGE JORDAN: I see you have some  
25 other documents?

1 MS. LAMPTON: This is just the park  
2 that we built, just some pictures from the park.

3 JUDGE JORDAN: Very good. Any  
4 questions from counsel? Office of Public Counsel?

5 MR. OWEN: Thank you, Judge. Ma'am, I  
6 want to ask you a couple questions. You said you  
7 were an individual consumer?

8 MS. LAMPTON: Yes.

9 MR. OWEN: Who provides your electric  
10 coverage?

11 MS. LAMPTON: At my home?

12 MR. OWEN: Yes.

13 MS. LAMPTON: KCP&L.

14 MR. OWEN: Also for your city, who  
15 provides that?

16 MS. LAMPTON: KCP&L.

17 MR. OWEN: And have you ever heard of  
18 the utility KCP&L Greater Missouri Operations?

19 MS. LAMPTON: Yes.

20 MR. OWEN: What is your knowledge? Do  
21 they provide your power or just KCP&L?

22 MS. LAMPTON: It's GMO, yeah.

23 MR. OWEN: Those are the only  
24 questions I have. Thank you.

25 JUDGE JORDAN: Any other questions for

1 counsel?

2 MR. HACK: No questions.

3 COMMISSIONER KENNEY: Thank you,  
4 Mayor, I appreciate you being here. How many  
5 residents in Orrick?

6 MS. LAMPTON: Approximately 830.

7 COMMISSIONER KENNEY: I think I've  
8 flown by it a few times.

9 MS. LAMPTON: Probably.

10 COMMISSIONER KENNEY: But I do  
11 appreciate your testimony. We've heard a lot of  
12 statements like yours today in St. Joe where  
13 individuals or groups have come and talked about the  
14 corporate ownership that KCP&L plays in communities  
15 like yours and a lot of times when we have rate  
16 cases, that doesn't come out that we have a good  
17 corporate citizen who likes to come out and  
18 participate in their environment and their  
19 communities and I just appreciate you coming out and  
20 sharing that so that's in the record.

21 MS. LAMPTON: They've done so much for  
22 us, I couldn't say no.

23 COMMISSIONER KENNEY: Thank you.

24 JUDGE JORDAN: I have no other  
25 questions. Thank you, ma'am.

1                   That's the only name I have on my  
2 list, but since we're all here, if somebody else  
3 wants to testify, this would be a very good time to  
4 do so. Anyone? No? All right. Any concluding  
5 remarks, Commissioner?

6                   COMMISSIONER KENNEY: No.

7                   JUDGE JORDAN: On behalf of the  
8 Missouri Public Service Commission I thank everyone  
9 for being here today. Thank you for your testimony  
10 and thank you everyone for listening. With that we  
11 will adjourn this public hearing and go off the  
12 record.

13                   (Exhibits 1 through 9 marked for  
14 identification.)

15                   (Hearing concluded at 6:30 p.m.)

16  
17  
18  
19  
20  
21  
22  
23  
24  
25

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

I N D E X

WITNESS: PAGE:  
Cindy Lampton

E X H I B I T S

EXHIBIT		PAGE
NUMBER:	DESCRIPTION:	REFERENCED:
Exhibit 1	Photo	10
Exhibit 2	Photo	10
Exhibit 3	Photo	10
Exhibit 4	Photo	10
Exhibit 5	Photo	10
Exhibit 6	Photo	10
Exhibit 7	Photo	10
Exhibit 8	Photo	10
Exhibit 9	Photo	10

NOTE: Exhibits 1 through 9 were attached with the transcript.

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

C E R T I F I C A T E

I, Angela R. Corkill, a Certified Court Reporter, do hereby certify:

That said proceedings were taken down by me in shorthand at the time and place hereinbefore stated and was thereafter reduced to writing under my direction;

That I am not a relative or employee or attorney or counsel of any of the parties, or a relative or employee of such attorney or counsel, or financially interested in the action.

\_\_\_\_\_

Angela R. Corkill

CSR No. 1387, CCR No. 961



<p style="text-align: center;"><b>A</b></p> <p>able 10:23  <b>Absolutely</b> 8:8  <b>accepted</b> 10:10  <b>accurate</b> 7:13  <b>accurately</b> 11:10  <b>acting</b> 2:14 6:8  <b>action</b> 4:4,10              16:11  <b>actual</b> 10:23  <b>add</b> 10:7  <b>adequate</b> 4:24  <b>adjourn</b> 14:11  <b>administer</b> 6:20  <b>affirmation</b> 6:21  <b>ahead</b> 8:18  <b>amazing</b> 9:14  <b>Ameren</b> 3:13              6:13  <b>Angela</b> 1:23 3:21              16:2,16  <b>anybody</b> 10:11  <b>appearance</b> 5:20  <b>applicants</b> 5:21  <b>application</b>              10:10  <b>appreciate</b> 5:9,10              5:17 13:4,11,19  <b>Approximately</b>              13:6  <b>arrived</b> 9:14  <b>asked</b> 10:20  <b>asks</b> 5:5  <b>assigned</b> 4:10  <b>Assistant</b> 3:3  <b>association</b> 5:2  <b>attached</b> 15:18  <b>attend</b> 5:10  <b>attorney</b> 16:9,10  <b>August</b> 1:6  <b>Authority</b> 1:12</p> <hr/> <p style="text-align: center;"><b>B</b></p> <p><b>B</b> 3:23 15:5  <b>back</b> 10:4  <b>bad</b> 9:23  <b>begging</b> 10:22</p>	<p><b>behalf</b> 14:7  <b>believe</b> 4:20  <b>beyond</b> 11:7  <b>big</b> 9:12  <b>Bill</b> 4:11  <b>billing</b> 7:18  <b>black</b> 9:1  <b>Box</b> 2:7,19 3:8,17  <b>brought</b> 8:20  <b>Building</b> 2:18 3:7  <b>built</b> 12:2</p> <hr/> <p style="text-align: center;"><b>C</b></p> <p><b>C</b> 2:1 4:1 16:1,1  <b>call</b> 6:23 8:1  <b>calling</b> 4:4  <b>case</b> 5:17  <b>cases</b> 13:16  <b>cash</b> 10:23  <b>cavalry</b> 9:14  <b>CCR</b> 1:23 3:21              3:22 16:17  <b>Certified</b> 16:2  <b>certify</b> 16:3  <b>Cindy</b> 8:2,2,9              15:3  <b>citizen</b> 13:17  <b>city</b> 2:8,20 3:9,24              5:22 8:20 9:9              9:10 10:4,9,15              11:2 12:14  <b>clarify</b> 7:9  <b>clear</b> 11:9  <b>clearly</b> 6:25  <b>clerk</b> 9:9  <b>Clinton</b> 4:16  <b>close</b> 8:15  <b>Columbia</b> 3:18  <b>come</b> 5:3,7 6:24              10:15,24 13:13              13:16,17  <b>coming</b> 13:19  <b>commenced</b> 4:2  <b>commission</b> 1:2              3:1,6 4:4 5:13              6:3 7:3 10:3,4              11:5 14:8</p>	<p><b>Commissioner</b>              1:20 4:11,11,12              7:9 13:3,7,10              13:23 14:5,6  <b>commissioners</b>              5:12,12  <b>communities</b>              13:14,19  <b>community</b> 9:4              10:19  <b>company</b> 4:7,14              4:24 5:4,23  <b>Company's</b> 1:11  <b>compromise</b> 5:4  <b>concluded</b> 14:15  <b>concluding</b> 14:4  <b>consumer</b> 12:7  <b>contact</b> 6:15 7:23  <b>convoy</b> 9:12  <b>Corkill</b> 1:23 3:21              16:2,16  <b>corporate</b> 10:14              10:19,21 13:14              13:17  <b>council</b> 9:9  <b>counsel</b> 2:5,12,14              2:17 3:3 5:1 6:6              6:9 7:8,24 12:4              12:4 13:1 16:9              16:10  <b>couple</b> 9:9 12:6  <b>court</b> 3:21 5:14              6:4,25 8:10              11:19 16:2  <b>coverage</b> 12:10  <b>CSR</b> 1:23 3:21              3:22 16:17  <b>customer</b> 8:12,13</p> <hr/> <p style="text-align: center;"><b>D</b></p> <p><b>D</b> 4:1 15:1  <b>damage</b> 8:21,23              9:3 11:10  <b>Daniel</b> 1:16 4:9  <b>dark</b> 8:25  <b>date</b> 11:20  <b>days</b> 4:21 10:17</p>	<p><b>decisions</b> 5:17  <b>department</b> 2:16              3:5 9:6  <b>described</b> 11:11  <b>DESCRIPTION</b>              15:7  <b>Development</b>              2:16 3:5  <b>diligently</b> 9:16  <b>direct</b> 11:12  <b>direction</b> 16:7  <b>director</b> 6:8  <b>discuss</b> 7:15  <b>documents</b> 11:25  <b>donate</b> 10:14  <b>donation</b> 10:23              11:2  <b>donations</b> 10:17  <b>drilled</b> 10:25</p> <hr/> <p style="text-align: center;"><b>E</b></p> <p><b>E</b> 2:1,1 4:1,1 15:1              15:5 16:1,1  <b>early</b> 4:20  <b>Economic</b> 2:16              3:5  <b>eight</b> 10:2  <b>electric</b> 1:14 12:9  <b>electricity</b> 9:21  <b>employee</b> 16:8,10  <b>enter</b> 11:14  <b>entries</b> 5:20  <b>environment</b>              13:18  <b>ER-2016-0156</b>              1:13 4:5  <b>evening</b> 8:25  <b>everybody</b> 5:4  <b>Exhibit</b> 15:6,8,9              15:10,11,12,13              15:14,15,16  <b>exhibits</b> 11:20              14:13 15:18</p> <hr/> <p style="text-align: center;"><b>F</b></p> <p><b>F</b> 16:1  <b>F3</b> 8:20</p>	<p><b>face</b> 9:2  <b>fair</b> 4:23 5:4,8  <b>fairly</b> 11:10  <b>familiar</b> 10:11  <b>File</b> 1:12 4:4  <b>filled</b> 10:9  <b>final</b> 4:14  <b>financially</b> 16:11  <b>find</b> 10:19  <b>finds</b> 10:14  <b>fine</b> 10:6  <b>fire</b> 9:6  <b>First</b> 6:19  <b>five</b> 5:12  <b>flown</b> 13:8  <b>forth</b> 4:6  <b>forward</b> 4:18  <b>four</b> 5:14  <b>front</b> 9:1</p> <hr/> <p style="text-align: center;"><b>G</b></p> <p><b>G</b> 4:1  <b>General</b> 1:13  <b>generator</b> 9:6  <b>Giboney</b> 3:14              6:13,14  <b>give</b> 8:6,18 10:23  <b>GMO</b> 4:8 8:11              12:22  <b>GMO's</b> 7:13  <b>go</b> 5:19 8:17 10:4              14:11  <b>goes</b> 5:15 10:13  <b>going</b> 4:18 5:6  <b>good</b> 7:14,18              11:4 12:3 13:16              14:3  <b>Governor</b> 2:18              3:7  <b>great</b> 9:12  <b>Greater</b> 1:10 4:7              5:23 12:18  <b>groups</b> 5:2 13:13</p> <hr/> <p style="text-align: center;"><b>H</b></p> <p><b>H</b> 15:5  <b>Hack</b> 2:4 5:22,24</p>
---	--	---	--	--

13:2 <b>Hall's</b> 9:10 <b>hand</b> 8:5 9:1 11:18 <b>handed</b> 10:1 11:21 <b>happened</b> 8:24 <b>happens</b> 10:13 <b>hard</b> 7:13 9:15 <b>hear</b> 7:6 11:15 <b>heard</b> 7:12 12:17 13:11 <b>hearing</b> 1:5 4:2 4:15,19 6:10 11:20 14:11,15 <b>Hello</b> 8:3 <b>help</b> 10:20 <b>helped</b> 10:24 <b>hereinbefore</b> 16:5 <b>hit</b> 8:20 <b>hits</b> 8:25 <b>holes</b> 10:25 <b>home</b> 12:11 <b>homes</b> 9:18,19,21 <b>hospital</b> 5:2 <b>hundred</b> 9:13	<hr/> <b>J</b> <hr/> <b>J</b> 2:4 <b>James</b> 2:13 6:8 <b>james.owen@d...</b> 2:22 <b>Jefferson</b> 2:20 3:9 10:4 <b>job</b> 9:22 <b>Joe</b> 13:12 <b>Jordan</b> 1:16 4:3 4:9 5:19,25 6:5 6:11,16 8:4,9 8:17 9:25 11:4 11:8,14,18,24 12:3,25 13:24 14:7 <b>Joseph</b> 4:17 <b>judge</b> 1:17 4:3,10 4:13 5:19,25 6:5,7,11,16 8:4 8:9,17 9:25 11:4,8,14,18,24 12:3,5,25 13:24 14:7	12:19,22 13:6,9 13:21 15:3 <b>land</b> 10:24 <b>law</b> 1:17 4:10 <b>Lead</b> 2:5 <b>Lee's</b> 4:17 <b>Let's</b> 5:21 6:17 <b>Lewis</b> 3:15 <b>Liberty</b> 1:7 4:17 <b>Light</b> 5:23 <b>likes</b> 13:17 <b>list</b> 8:1 14:2 <b>listening</b> 14:10 <b>Litigation</b> 3:23 <b>little</b> 9:7 <b>LLP</b> 3:15 <b>Local</b> 1:5 <b>look</b> 10:4 <b>lost</b> 8:24 <b>lot</b> 4:25 13:11,15 <b>love</b> 9:24	5:23 6:3,13 8:14 12:18 14:8 <b>money</b> 10:15,22 11:1	<hr/> <b>N</b> <hr/> <b>N</b> 2:1 4:1 15:1 <b>name</b> 4:9 6:7,10 6:23 8:1 14:1 <b>necessarily</b> 5:5 <b>negotiate</b> 5:7 <b>neighbors</b> 7:22 <b>Nevada</b> 4:16 <b>nine</b> 10:2 <b>Ninth</b> 3:16 <b>Nope</b> 11:16 <b>normally</b> 10:13 <b>NOTE</b> 15:18 <b>NUMBER</b> 15:7 <b>numerically</b> 11:19	<b>p.m</b> 4:2 14:15 <b>P.O</b> 2:7,19 3:8,17 <b>PAGE</b> 15:2,6 <b>park</b> 10:25 12:1 12:2 <b>parks</b> 10:8,9 <b>part</b> 5:16 7:4 <b>participate</b> 13:18 <b>parties</b> 5:20 7:15 16:9 <b>partnered</b> 10:9 <b>Payne</b> 3:2 6:2,2 11:17 <b>pending</b> 4:5 <b>people</b> 8:16,22 <b>percent</b> 9:3 <b>Photo</b> 15:8,9,10 15:11,12,13,14 15:15,16 <b>photographs</b> 10:2 11:9 <b>picture</b> 7:13 <b>pictures</b> 8:21 10:1 12:2 <b>pitch</b> 8:25 <b>place</b> 16:5 <b>plays</b> 13:14 <b>please</b> 6:24 7:3 8:4,17 11:19 <b>podium</b> 6:24 7:7 <b>poles</b> 8:23 9:17 <b>portion</b> 10:16,16 <b>power</b> 5:22 8:24 12:21 <b>prepare</b> 10:24 <b>present</b> 6:17 <b>Presiding</b> 1:16 <b>previously</b> 6:14 <b>prior</b> 6:10 <b>Probably</b> 13:9 <b>procedure</b> 7:25 <b>proceedings</b> 1:3 16:4 <b>processes</b> 4:18 <b>program</b> 10:11 <b>provide</b> 12:21 <b>provided</b> 6:9,14
<hr/> <b>I</b> <hr/> <b>identification</b> 14:14 <b>Implement</b> 1:13 <b>in-kind</b> 11:2 <b>Increase</b> 1:14 <b>individual</b> 5:11 12:7 <b>individuals</b> 5:11 13:13 <b>industrial</b> 5:2 <b>information</b> 6:4 6:9,15 <b>interested</b> 16:11 <b>Internet</b> 4:22 <b>intervenors</b> 5:1 6:12,17 <b>investigate</b> 7:16	<hr/> <b>K</b> <hr/> <b>Kaboom</b> 10:9,11 10:13,20 <b>Kansas</b> 2:8 3:22 3:24 5:22 <b>KCP&amp;L</b> 1:10 2:3 2:6 4:7 8:16 9:12,23 10:22 12:13,16,18,21 13:14 <b>Kenney</b> 1:19 4:11,12 13:3,7 13:10,23 14:6 <b>know</b> 7:3 10:11 <b>knowledge</b> 12:20 <b>known</b> 4:8	<hr/> <b>M</b> <hr/> <b>ma'am</b> 12:5 13:25 <b>Madison</b> 2:19 3:8 <b>mark</b> 11:19 <b>marked</b> 14:13 <b>matter</b> 1:10 10:17 <b>mayor</b> 8:14 13:4 <b>mean</b> 6:20 9:22 <b>meeting</b> 9:5,7,8 <b>members</b> 9:10 <b>mention</b> 7:11,18 <b>mentioned</b> 7:21 <b>meters</b> 9:19,20 <b>microphone</b> 6:25 <b>Midwest</b> 3:23 <b>mile</b> 9:5 <b>miles</b> 9:17 <b>minute</b> 7:7 <b>Missouri</b> 1:1,7 1:11 2:8,15,20 3:1,4,9,13,18 3:22,24 4:7	<hr/> <b>O</b> <hr/> <b>O</b> 4:1 <b>Oak</b> 3:23 <b>oath</b> 6:20,21 <b>objection</b> 11:15 <b>October</b> 4:20 <b>office</b> 2:12,17,18 3:7 6:6,8 7:23 12:4 <b>Oh</b> 11:22 <b>Okay</b> 11:8 <b>Operations</b> 1:11 4:7 5:23 12:18 <b>opportunity</b> 5:14 <b>order</b> 4:24 5:3 <b>oriented</b> 7:6 <b>Orrick</b> 8:14 11:3 13:5 <b>Owen</b> 2:13 6:7,8 11:16 12:5,9,12 12:14,17,20,23 <b>ownership</b> 13:14		
	<hr/> <b>L</b> <hr/> <b>Lampton</b> 8:2,2,3 8:8,9,13,19 10:6 11:6,12,22 12:1,8,11,13,16		<hr/> <b>P</b> <hr/> <b>P</b> 1:19 2:1,1 4:1		

<p><b>provides</b> 7:14 12:9,15 <b>providing</b> 4:24 <b>public</b> 1:2,5 2:12 2:14,17 3:1,6 4:15 5:1 6:3,6,9 7:24 12:4 14:8 14:11 <b>pulled</b> 9:19 <b>pulls</b> 9:12</p> <hr/> <p style="text-align: center;"><b>Q</b></p> <p><b>question</b> 7:8 <b>question-and-a...</b> 7:2 <b>questions</b> 7:5,25 12:4,6,24,25 13:2,25</p> <hr/> <p style="text-align: center;"><b>R</b></p> <p><b>R</b> 1:23 2:1 3:21 4:1 16:1,2,16 <b>raise</b> 8:4 <b>rate</b> 1:13 4:23 13:15 <b>rates</b> 4:6 7:14 <b>record</b> 4:3 5:15 7:4 11:15 13:20 14:12 <b>reduced</b> 16:6 <b>REFERENCED</b> 15:7 <b>regulatory</b> 1:17 2:5 4:10 <b>relates</b> 4:5 <b>relationship</b> 8:11 <b>relationships</b> 8:15 <b>relative</b> 16:8,10 <b>reliable</b> 4:25 <b>remarks</b> 14:5 <b>remember</b> 7:23 <b>replace</b> 9:16 <b>replaced</b> 9:17,20 9:21 <b>REPORTED</b> 1:22</p>	<p><b>reporter</b> 3:21 5:14 6:4,25 8:10 11:19 16:3 <b>represent</b> 5:13 11:10 <b>Request</b> 1:12 <b>residents</b> 13:5 <b>result</b> 11:13 <b>return</b> 4:23 5:5,5 <b>review</b> 5:15 <b>rigged</b> 9:6 <b>right</b> 8:4 9:23 14:4 <b>rob.hack@kcp...</b> 2:10 <b>Robert</b> 2:4 5:23 <b>rural</b> 10:19</p> <hr/> <p style="text-align: center;"><b>S</b></p> <p><b>S</b> 2:1 4:1 15:5 <b>safe</b> 4:24 <b>Sarah</b> 3:14 6:14 <b>Sedalia</b> 4:16 <b>see</b> 8:21 9:1 11:24 <b>seeing</b> 6:17 8:1 <b>sell</b> 11:1 <b>SENIOR</b> 1:17 <b>September</b> 4:20 <b>service</b> 1:2,14 3:1 3:6 4:6,25 6:3 7:14,18 14:8 <b>Services</b> 3:23 <b>session</b> 7:2 <b>set</b> 4:19,21,23 <b>setting</b> 4:6 <b>seven</b> 4:20 9:17 <b>sharing</b> 13:20 <b>short</b> 4:8 <b>shorthand</b> 16:5 <b>showed</b> 5:18 <b>sitting</b> 9:10 <b>sixth</b> 4:14 <b>small</b> 8:22 9:4 10:8,18 <b>Smith</b> 3:15 <b>solemnly</b> 8:5</p>	<p><b>solid</b> 9:16 <b>somebody</b> 14:2 <b>South</b> 3:16 <b>speak</b> 5:11 6:25 <b>spelling</b> 6:9 <b>spoken</b> 5:16 <b>sponsor</b> 10:14,20 10:21 <b>square</b> 9:5 <b>St</b> 4:17 13:12 <b>staff</b> 3:3 5:1 6:1,3 7:23 <b>start</b> 5:21 <b>started</b> 4:15 <b>State</b> 1:1 2:15 3:4 <b>stated</b> 16:6 <b>statements</b> 13:12 <b>stay</b> 7:7 <b>steps</b> 9:10 <b>Street</b> 2:19 3:8 3:16,23 <b>Suite</b> 2:18 3:7,16 3:23 <b>Summit</b> 4:17 <b>supposed</b> 9:11 <b>sure</b> 7:12 <b>swear</b> 8:5</p> <hr/> <p style="text-align: center;"><b>T</b></p> <p><b>T</b> 15:5 16:1,1 <b>taken</b> 16:4 <b>talk</b> 6:18 <b>talked</b> 13:13 <b>tariffs</b> 4:5 <b>tell</b> 6:22 8:11 11:5 <b>telling</b> 9:13 <b>terms</b> 4:6 <b>terrible</b> 9:2 <b>testify</b> 14:3 <b>testimony</b> 6:18 6:18,20 7:6,22 8:5,18 10:1 13:11 14:9 <b>thank</b> 4:12 5:18 5:19,25 6:5,7 6:11,16 8:17</p>	<p>9:25 12:5,24 13:3,23,25 14:8 14:9,10 <b>thing</b> 6:19 10:7 <b>things</b> 7:15 <b>think</b> 7:20,22 10:2 13:7 <b>thoroughly</b> 7:16 <b>thoughts</b> 7:3 <b>tickets</b> 11:1 <b>time</b> 7:11,15,18 14:3 16:5 <b>times</b> 13:8,15 <b>tips</b> 6:18 <b>today</b> 6:17 13:12 14:9 <b>told</b> 7:9 <b>tonight</b> 5:16,18 <b>tornado</b> 8:20 9:19 10:8 11:10 11:13 <b>town</b> 8:22 9:8,12 9:17 <b>transcript</b> 1:3 15:19 <b>trucks</b> 9:13 <b>truth</b> 6:22 8:6,6,7 <b>try</b> 4:23 5:3,7 <b>two</b> 7:8 9:16 10:8</p> <hr/> <p style="text-align: center;"><b>U</b></p> <p><b>unable</b> 10:19 <b>understand</b> 6:19 7:12 <b>use</b> 6:24 <b>utility</b> 12:18</p> <hr/> <p style="text-align: center;"><b>V</b></p> <p><b>view</b> 4:21 <b>VOLUME</b> 1:8</p> <hr/> <p style="text-align: center;"><b>W</b></p> <p><b>wait</b> 9:18,20 <b>walked</b> 11:23 <b>want</b> 6:19 10:3,3 11:5,8 12:6 <b>wants</b> 14:3</p>	<p><b>we're</b> 8:22 9:4,4 9:11 10:18 14:2 <b>we've</b> 4:15 13:11 <b>weeks</b> 9:16 <b>welcome</b> 4:13 <b>went</b> 9:8 10:22 <b>Whitney</b> 3:2 6:2 <b>whitney.payne...</b> 3:11 <b>WILLIAM</b> 1:19 <b>wire</b> 9:18 <b>wish</b> 5:11 6:21 <b>WITNESS</b> 15:2 <b>wonderful</b> 9:22 <b>wondering</b> 9:11 <b>work</b> 5:3 <b>worked</b> 9:15,15 <b>working</b> 8:15 <b>works</b> 7:13 <b>writing</b> 16:6</p> <hr/> <p style="text-align: center;"><b>X</b></p> <p><b>X</b> 15:1,5</p> <hr/> <p style="text-align: center;"><b>Y</b></p> <p><b>yeah</b> 12:22</p> <hr/> <p style="text-align: center;"><b>Z</b></p> <hr/> <p style="text-align: center;"><b>0</b></p> <hr/> <p style="text-align: center;"><b>1</b></p> <p><b>1</b> 14:13 15:8,18 <b>1-800-280-DE...</b> 3:25 <b>10</b> 1:6 8:19 15:8 15:9,10,11,12 15:13,14,15,16 <b>111</b> 3:16 <b>1301</b> 3:23 <b>1387</b> 3:22 16:17</p> <hr/> <p style="text-align: center;"><b>2</b></p> <p><b>2</b> 15:9 <b>200</b> 2:19 3:8,16 <b>2014</b> 8:19 <b>2016</b> 1:6 <b>2230</b> 2:19</p>
---	---	--	--	--

<hr/> <b>3</b> <hr/> <b>3 15:10</b> <b>360 3:8</b> <hr/>				
<hr/> <b>4</b> <hr/> <b>4 15:11</b> <b>418679 2:7</b> <hr/>				
<hr/> <b>5</b> <hr/> <b>5 15:12</b> <b>5,000 11:2</b> <b>5:00 8:24</b> <b>573-443-3141</b> 3:19 <b>573-751-4857</b> 2:21 <b>573-751-8706</b> 3:10 <hr/>				
<hr/> <b>6</b> <hr/> <b>6 1:8 15:13</b> <b>6:18 4:2</b> <b>6:30 14:15</b> <b>64108 3:24</b> <b>64141-9679 2:8</b> <b>650 2:18</b> <b>65102 2:20 3:9</b> <b>65205-0918 3:18</b> <hr/>				
<hr/> <b>7</b> <hr/> <b>7 15:14</b> <hr/>				
<hr/> <b>8</b> <hr/> <b>8 15:15</b> <b>8,500 10:16</b> <b>80 9:3</b> <b>800 3:7</b> <b>816-221-1160</b> 3:24 <b>816-556-2791 2:9</b> <b>830 8:22 13:6</b> <hr/>				
<hr/> <b>9</b> <hr/> <b>9 14:13 15:16,18</b> <b>918 3:17</b> <b>961 3:22 16:17</b> <b>99 9:17</b> <hr/>				