

INITIAL CUSTOMER NOTICE

December 9, 2015

Dear Customer:

On November 9th, 2015, Roy L Utilities, Inc. (Company) submitted a request for increases in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increases is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual sewer operating revenues of \$6,000 (approximately 35%) and an increase in its annual water operating revenues of \$3,000 (approximately 28%), respectively. At the end of this notice is a table that compares the Company's current rates and the proposed rates.

To provide comments regarding the Company's revenue increase request, or comments regarding service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) ***within 30 days of the date of this notice***. Your comments should include a reference to case numbers WR-2016-0109 and SR-2016-0110. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to <http://www.psc.mo.gov>;
- (2) Click on the Submit Comments box under the "How Do I..." heading on the right top of the page.
- (3) From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows, and please note that this information will be updated as the case moves forward.

- * Go to <http://www.psc.mo.gov>
- * In the menu column on the right side of the page click on "Access EFIS Without Login".
- * Scroll down to "View Information on a Specific Case" and click on the "Docket Sheet" link.
- * From the Docket Sheet page, enter WR-2016-0109 or SR-2016-0110 in the Case Number Field. and press the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date).
- * To view a particular document, click on the item number in the left column.
- * A second window will open. Click on the document link to view the document.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (636) 358-6150.

Sincerely,



Marie Rock
Manager

<u>Type Of Charge – Water Customers Without A Meter</u>	<u>Current Rates</u>	<u>Proposed Rates</u> ***	<u>Proposed Amount of Rate Change</u>
Monthly Minimum Charge, Full Time Unmetered Customer	\$30.59	\$41.30	\$10.71
Monthly Minimum Charge, Part Time Unmetered Customer	\$23.60	\$31.86	\$8.26

<u>Type of Charge – Water Customers With Meters</u>	<u>Current Rates</u>	<u>Proposed Rates</u> ***	<u>Proposed Amount of Rate Change</u>
Monthly Minimum Charge, Full Time Metered Customer	\$19.49	\$26.31	\$6.82
Monthly Minimum Charge, Part Time Metered Customer	\$15.04	\$20.30	\$5.26
Usage Charge gallons (per 1,000 gallons)	\$1.95	\$2.63	\$0.68
Total Monthly Bill, Full Time Metered Customer *	\$29.24	\$39.46	\$10.22
Total Monthly Bill, Part Time Metered Customer **	\$15.53	\$20.96	\$5.43

* Example based on 5,000 gallons used per month. Individual bills will depend on actual water usage.

** Example based on 250 gallons used per month. Individual bills will depend on actual water usage.

*** The company has requested that the rates be restructured from this time forward.

<u>Type of Charge-Sewer</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Proposed Amount of Rate Change</u>
Sewer Monthly Charge, Full Time Customer	\$22.39	\$28.66	\$6.27
Sewer Monthly Charge, Part Time Customer	\$20.24	\$25.91	\$5.67