Exhibit No.:

Issue(s): Installation and

Inspection

Requirements

Witness: David Freeman Sponsoring Party: MoPSC Staff

Type of Exhibit: Surrebuttal Testimony

Case No.: MC-2020-0135

Date Testimony Prepared: May 1, 2020

# MISSOURI PUBLIC SERVICE COMMISSION INDUSTRY ANALYSIS DIVISION

MANUFACTURED HOUSING DEPARTMENT

# SURREBUTTAL TESTIMONY

**OF** 

**DAVID FREEMAN** 

CHARLES W. BRUNE and ANNA G. BRUNE d/b/a BRUNE MOBILE SALES

CASE NO. MC-2020-0135

Jefferson City, Missouri May 2020

# 1 SURREBUTTAL TESTIMONY 2 OF 3 **DAVID FREEMAN** CHARLES W. BRUNE and ANNA G. BRUNE 4 d/b/a BRUNE MOBILE SALES 5 6 CASE NO. MC-2020-0135 7 Q. Please state your name and business address. 8 A. My name is David Freeman. My business address is 200 Madison Street, Jefferson 9 City, Missouri 65101. 10 Q. By whom are you employed and in what capacity? 11 Α. I am employed by the Missouri Public Service Commission ("Commission") as 12 Manufactured Housing Inspection Supervisor and/or Senior Inspector of the Manufactured 13 Housing and Modular Units Program ("Program"). 14 0. Please describe your education and relevant work experience. 15 A. I received my Law Enforcement Training from University of Missouri, Law 16 Enforcement Training Institute in 1992. I started with the Commission in 2005 as an Inspector I, 17 and in 2019 I became the Manufactured Housing Inspection Supervisor and/or Senior Inspector. 18 During that time I received certifications from the International Code Council ("ICC") in 19 residential building construction and plumbing codes. 20 My responsibilities include working with the Program Manager, Justin Smith, to improve 21 the department and the inspectors by researching industry trends and sharing knowledge with 22 others, performing random and formal inspections of manufactured home setups in the state, and 23 conducting U.S. Department of Housing and Urban Development ("HUD") audits with the 24 Institute for Building Technology and Safety ("IBTS") as part of the State Administrating Agency.

- I enforce the federal installation standards for manufactured homes and the state regulations and statutes related to manufactured and modular housing. I am a member of the Missouri Association of Code Administrators, and served on their board as Sergeant of Arms.
  - Q. Have you previously testified before the Commission?
  - A. No, this is my first time testifying before the Commission.

# **EXECUTIVE SUMMARY**

- Q. Please summarize your Surrebuttal Testimony?
- A. The purpose of my testimony is to respond to allegations raised by Mr. Charles Brune in his rebuttal testimony filed on April 17, 2020.
  - Q. Beginning on page 4, line 10, Mr. Brune states:

Freeman's credibility on these deficiencies is suspect at best. His work throughout the process was sloppy. He came to my office twice to pull documents and make copies because he had either lost the first copies or failed to copy all of the correct documents. Several of the dates Freeman claimed to have inspected or re-inspected homes were later determined to be wrong and had to be corrected. Furthermore, he claims to have entered into James Armstrong's home on July 24, 2018, September 18, 2018, and January 14, 2019, to perform re-inspections. However, Mr. Armstrong, who went by "Mike," died on June 23, 2018. Mr. Smith was notified of his passing by a facsimile I sent on October 4, 2018. Armstrong was a widow and the home was unoccupied, so it would have been impossible for Freeman to enter into the home on these dates to re-inspect it. The home was foreclosed upon on January 18, 2019, so his last purported re-inspection would have even taken place four days before the foreclosure sale in an unoccupied home!

# How do you respond?

A. After his death, James Armstrong's daughter, Ashland Armstrong, gave me permission to enter the property and inspect what I could.

Q. Beginning on page 4, line 22, Mr. Brune states:

I have only been able to gain access to one of the homes, the Kasten home, to inspect it myself and verify the accuracy of Freeman's report. I was able to get into the home on December 9, 2019 and take photographs. The floor on the marriage line was not uneven as Freeman claimed, and there was a dryer vent installed outside of the block foundation, when he had claimed there was not. I also noted that Freeman had neglected to report that the electric box installed by Ameren UE was on the exterior wall of the home, when it is required to be five feet away from the home.

Another example of Freeman's slipshod work was that one of his initial reports on the Thomas home was that it was installed on dirt! This was false, as his later corrected reports reflect that it was installed on a concrete slab.

I would also point out that Freeman did these inspections several months and in some cases years after installation. To my knowledge he did not verify whether the homeowners had made any changes to the homes either themselves or by third parties which could account for any alleged deficiencies. Without knowing this Freeman cannot with certainty claim any of the homes were improperly installed.

How do you respond?

A. Please see my discussion below of each issue Mr. Brune raised.

# a. Marriage Line/Dryer Vent

At the time of my last inspection of the Kasten home on 1/14/19 the floor at the marriage line between the two halves was not even, and the dyer vent had not been installed. It may have been corrected between my last inspection and the time Mr. Brune inspected it in December of 2019.

#### b. Electric Box

The 2014 National Electric Code ("NEC") and the manufacturer's installation instructions both allow electric boxes to be installed on a manufactured home. The 2014 NEC was in effect when these homes were installed.

1 Section 550.32 (A) of the NEC, titled "Mobile Homes Service Equipment" states: 2 (A) The mobile home service equipment shall be located adjacent to the 3 mobile home and not mounted in or on the mobile home. The service 4 equipment shall be located in sight from and not more than 9.0m (30ft) from 5 the exterior wall of the mobile home it serves. The service equipment shall 6 be permitted to be located elsewhere on the premises, provided that a 7 disconnecting means suitable for use as service equipment is located within 8 sight from and not more than 9.0m (30ft) from the exterior wall of the 9 mobile home it serves and is rated not less than that required for the service 10 equipment in accordance with 550.32(C). Grounding at the disconnecting means shall be in accordance with 250.32. 11 12 Section 550.32(B) of this section allows an electric box to be installed on a manufactured 13 home if certain conditions are met: 14 (B) The manufactured home service equipment shall be permitted to be 15 installed in or on a manufactured home, provided that all of the following conditions are met: 16 17 18 (1) The manufacturer shall include in its written installation instructions 19 information indicating that the home shall be secured in place by an 20 anchoring system or installed on and secured to a permanent foundation. 21 (2) The installation of the service shall comply with Part I through part VII 22 of Article 230 23 (3) Means shall be provided for the connection of a grounding electrode 24 conductor to the service equipment and routing it outside the structure. 25 (4) Bonding and grounding of the service shall be in accordance with Part I 26 through Part V of Articles 250 27 (5) The manufacturer shall include in its written installation instructions one 28 method of grounding the service equipment at this installation site. The 29 instructions shall clearly state that the other methods of grounding are 30 found in Article 250 31 (6) The minimum size grounding electrode conductor shall be specified in 32 the instructions. 33 (7) A red warning label shall be mounted on or adjacent to the service 34 equipment. The label shall state the following: 35 36 Where the service equipment is not installed in or on the unit, the installation shall comply with the other provisions of this section. 37

The NEC defines service equipment as is as "[t]he necessary equipment usually consisting of a circuitbreaker(s) or switch(es) and fuse(s) and their accessories, connected the load end of the service conductors to a building or other structure, or an otherwise designated area, and intended to constitute the main control and cutoff of the supply." This definition includes the electric box.

The home was manufactured by TRU. The manufacturer states in its installation manual that it is allowable for the electric box to be installed on an exterior wall:

# STEP 1. CONNECT ELECTRICAL SERVICE

The home is designed for connection to an electrical wiring system rated at 120/240 volt AC. Service connection requirements depend on whether the meter will be in-stalled on a post or pole or mounted on the home more than 6 feet from the circuit breaker panel. It is recommended that this connection be performed by a licensed electrician.

#### c. Dirt/concrete slab

It is not clear where Mr. Brune gets this information. After reviewing all of the inspection reports for the Thomas home there is nothing in any of the reports that says the home was installed on dirt.

# d. Timing of inspections

On the very first dealer lot inspection I entered into the computer the wrong date. I entered 2-6-17 when it should have read 2-6-18. I know this because the file number is 18-000081. The 18 means the year the report was generated and the 000081 is the dealer lot investigation. The date on the generated report at the bottom shows 2-6-18. During this inspection it was determined that 5 homes had been sold and installed without being properly reported. Once I was aware that these homes were not installed by a licensed installer I contacted my supervisor, Mr. Justin Smith, who instructed me to inspect each home. Mr. Smith is also filing surrebuttal testimony responding to additional statements by Mr. Brune.

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Q. Beginning on page 5, line 13, Mr. Brune states:

Finally, Freeman engaged in behavior outside the scope of his job responsibilities which was very unprofessional, and questions his motives and credibility in all this. For example, he advised Elizabeth Schemel to not pay me the remaining balance on her home, and she did not. To date, she still owes me \$2,822.34 because of Freeman's "advice." I reported this to Mr. Smith, and Freeman's response was "all buyers are liars." On other occasions, he falsely claimed to several of my customers that he was going to take my license and put me out of business. Freeman also went so far as to contact First State Community Bank, the mortgage lender foreclosing on the Armstrong home, that the bank could not sell the home because of the alleged deficiencies and told a potential buyer that the bank could not legally sell the home. On the Kasten home, he interfered with the manufacturer repairing a defect in the floor because he apparently wanted to put responsibility for repairing the defect on me, when the manufacturer had accepted responsibility and was going to repair it. All of this behavior suggests to me that Freeman wanted to drive me out of business for personal reasons, and that this undermines the credibility of the deficiencies he claims.

How do you respond?

A. Following is my response to each claim.

# a. Schemel/Fox home

I do not recall telling Elizabeth Schemel and/or Debbie Fox not to pay Mr. Brune, nor do I recall saying "all buyers are liars". I did say that there is a possibility that Brune Mobile Homes might lose their license and not be able to sell homes if the deficiencies were not corrected by a Missouri Licensed Installer.

#### b. First Community Bank

After conferring with my Supervisor, Justin Smith, I contacted the bank (do not remember who I spoke with) about the open site inspection and the deficiencies the State of Missouri found on the James Armstrong home and/or Allen and Lori Kasten homes. I do not recall telling anyone

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at First State Community Bank that they could not sell the home, nor do I recall telling a potential buyer that First State Community Bank could not legally sell the home.

# c. Kasten Home

I note that the deficiencies identified are not "my" deficiencies. Identified deficiencies are based on the State of Missouri, Public Service Commission, Manufactured Housing and Modular Units Program ("Program") regulations and requirements. Part of the Program's requirements are to list all set-up deficiencies and have then corrected in a timely manner. All of the deficiencies listed are based on the manufacturer's installation instructions and the Federal Minimum Installation Standards.

- Q. Does this conclude your testimony?
- A. Yes it does.

# BEFORE THE PUBLIC SERVICE COMMISSION

# **OF THE STATE OF MISSOURI**

The Manager of the Manufactured Homes and Modular Units Program of the Missouri Public Service Commission,	) Case No. MC-2020-0135
Complainant v.	) ) )
Charles W. Brune and Anna G. Brune d/b/a Brune Mobile Sales,	) ) )
Respondents.	)
AFFIDAVIT OF DAVID FREEMAN	
STATE OF MISSOURI ) ) ss. COUNTY OF COLE )	
COME NOW David Freeman and on hi	is oath declares that he is of sound mind and lawful
age; that he contributed to the foregoing Surrebu	attal testimony; and that the same is true and correct
according to his best knowledge and belief, und	der penalty of perjury.
Further the Affiants sayeth not.	
	<u>David Freeman</u> avid Freeman