

EC-2023-0395

Brett Felber
VS
Ameren Missouri

I'll state this for the record. The commission does not have my consent or acknowledge or approval to waive, nor do they have my permission to waive the rule 20 CSR 4240-2090 (8) (B).

At some point the PSC needs to stop protecting Ameren and counsel on this matter. They've committed a lot of illegal acts, damaged personal property, committed credit card fraud, etc and illegal disconnected services.

I submitted copies of data requests to staff in which show Ameren failed to allow me to dispute my bill in a recording, and in addition I sent them bills that show that Ameren in which Ameren billed me winter usage for summer months and for winter months they billed me for summer usage. Commission staff also has a copy of the payment agreement that Ameren failed to oblige towards in which clearly shows Ameren breached the agreed terms and conditions. That was almost one month ago to the party that needed it. In addition, I submitted a copy of an inaccurate bill in which Ameren claims \$ [REDACTED] was due on May 29, 2023, however their real time billing and inside my bill account shows \$ [REDACTED] was due on May 29, 2023. Even Kevin Thompson from the PSC has a copy of that from when counsel CC'd him in an attachment. Ameren doesn't even know their own billing process.

Whether counsel likes it or not. He they have been given the discovery that they requested, they've had it for upwards of two months. I've answered some of those even through EFIS and sent a letter to counsel, such as him asserting words that I never said about my wife and his interpretation. It is apparent counsel is allowed to interpret what he feels, however, if I interpret how I feel I get chastised.

Counsel has been allowed to commit numerous perjury statements as compared to me who has been 100% truthful and consistent.

Counsel is NOT entitled to copies of every complaint that is filed against the company nor if I've talked to the prosecuting attorney's office, district attorney's office, Federal Bureau of Investigation or any other governmental agency. There is no law, and I would recommend to the PSC and to Ameren and their counsel, if they don't want complaints filed against them, well then don't conduct and allow or do the following.

Credit card fraud/bank fraud – upwards of \$ [REDACTED]

Property damage of \$ [REDACTED]

Illegal disconnection of services

Breach of agreement

Deceptive and deceiving business practices to keep services off.

Impersonation of a Government Entity (Boone County Government.

Filing a false, and frivolous police report

Stating that I threatened counsel, when I never threatened counsel with any harm, physical violence or damage.

I would suggest that if counsel thinks a lawsuit is “threatening him” that he chooses a different career field.

Withholding payment agreement to keep utility services off.

Committing perjury statements to the PSC to deceive customer from receiving utility services.

Charging me for discharged debts.

Ameren and counsel have had plenty of time to rectify the situation and at the helm of the commission they’ve been allowed to abuse the process. Yes, abuse the process and the commission is allowing Ameren to do this.

I sense the reason WHY Ameren would like this is because they know they are in the wrong, the commission knows Ameren is also in the wrong and at my daily accrued expenses and hard-earned tax paying dollars, the commission is allowing them to do this.

It is wrong for the commission to deny me a hearing. I’ve based everything conclusively based of State Statutes, Federal Statutes, rules and regulations, only to not only get excuses from Ameren, but also the commission, itself. I’ve earned that right and have gotten mere excuses.

The commission and Ameren’s counsel feel that they have the right to override Texas rules and regulations and Statutes of how discovery is obtained. If the commission wants Texas discovery methods they are more than glad to file themselves in a representing party to Ameren Missouri and can become a defendant to the lawsuit and they’ll have a chance before Dallas County Justice Court Precinct 2, place 2 to explain why it is acceptable for Ameren and why the commission has allowed Ameren to commit credit card fraud/bank fraud, attempt theft and stealing of funds using a credit card device.

If thinking 60 days of allowing an illegal disconnection of services is acceptable, 60 days of allowing Ameren to commit rectify credit/debit card fraud/ bank fraud, and 30 days of allowing to rectify property damage, Is okay, then I might as well add the commission towards a lawsuit.

If the commission doesn't think it is necessary or feel that it is necessary for me to get a fair hearing on the matter and why they don't think I should get a fair hearing prior, then I'll just proceed in filing a lawsuit in Circuit Court against Ameren Missouri, counsel for Ameren and the commission and I'll seek restoration of services through an actual civil court and in front of a Judge and seek other restitution methods that way and the commission can answer to why they feel it is necessary to allow a utility corporation to committed the acts as listed above.

I'm tired of being fed excuses and that is all I've gotten is excuses. If I would've known this was going to be Kangaroo Court, I would have saved myself the trouble and hassle two months ago in filing this.

If this was an actual civil case. Ameren and their counsel would have already been ordered to restore services and would have to answer to the other additions. However, I'm sick and tired of paying for Ameren and the commissions responsibilities at my expense. I shouldn't be paying for Ameren's liabilities that they've caused to me or forced to pay for their liabilities at my cost. It's not how it works and if the Commission feels that way. I'll include them in a lawsuit too and they can be added to the responsibilities list.

Services should've been restored when on May 19, 2023, when I informed the informal side of the commission. I trusted the commission when I needed help and was taken advantage of. I sent in the proper documentation to show it was an illegal disconnection of services and the commission allowed Ameren to abuse and stall the process, along with the commission itself.

Ameren and Ms. Grubbs have a history of incorrectly billing me, deceiving me and using deceptive practices. Whether personally or business. Last year Ameren did an illegal disconnection of service, not once, but twice against my business, in which BOTH times resulted in services being reconnected. In addition to be fair we mutually agreed the second time services were disconnected because they didn't properly supply a 10-day letter. You can reference EC-2022-0148 for that matter, in which opposing counsel accidentally sent me a data request under that.

Again, history wise. Ameren doesn't have a great track record against me at all.

I'm not a big fan of liars. I'm not of fan of pathological liars and when pathological liars get to continue lying with the help of the commission. I'm not a fan of lawyers who continuously lie and I can consistently prove have continued their lying.

I stand by my comment that Mr. Banks and Ms. Grubbs need to be disbarred and any attorney within the commission that is allowing opposing counsel to continue their pathological lies need to be disbarred. I'm an upfront and honest person and like to get straight to the point. My comment is NOT to offend, but to seek the truth.

Lawsuits signed off on by a Judge, complaints filed with the AG's Office and forwarded to the Chief Disciplinary Counsel and other complaints don't get transferred to appropriate parties for no reason. They see a repeat pattern, of the same consistency as I have shown.

However, I'm not going to continue allowing the lying from Ameren their counsel and employees and being covered up by the commission continue at my costs.

I will file for restoration of services in Circuit Court as early as tomorrow if the commission doesn't feel compelled or reasoned to give me a hearing on the matter. Then an actual Judge can order the restoration of services and Ameren, their counsel, employee can answer in an actual court why they've committed their acts above and the commission can be an added as and additional defendant to the matter and they can explain why they felt necessary to allow Ameren to commit the conduct they've done over the course of the last two months and I'll seek recourse of all lost expenses not only against Ameren, their counsel, their employees, but also the commission can be added to that list.

I apologize in advance in for sending this in late in the evening. It is my only opportunity to do so. If the commission isn't compelled to allow me to have an emergency hearing about this matter Wednesday, then I expect them to order Ameren Missouri to restore services based on the above acts they've allowed them to commit.

BTW, the PSC's Mission Statement and Vision Statement will be posted below.

Vision Statement "Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in then 21st Century.

Mission Statement

"We will:"

Ensure Missourians receive safe and reliable utility service at just, reasonable and affordable rates:

Support economic development through either traditional rate of return regulation or competition, as required by law.

Establish standards so that competition will maintain or improve the quality of services provided to Missourians. (There is NO competition in Missouri, so that standard is useless to throw in there)

Provide the public the information they need to make educated utility choices (Again, kind of useless throwing that in there, when there is no competition. When it comes to utility services, so defeats the purpose.)

Provide an efficient regulatory process that is responsive to all parties; and perform our duties ethically and professionally. (If that involves allowing Ameren to continue their forward path of pathological lies, then you've done your job for them, otherwise this statement is false and should be taken down immediately)

If these are the commissions actual Vision and Mission Statement directly posted on their website. It should be taken off immediately, because the commission informal or formal has been far from it and has yet to be seen.

Also, if the commission wants to feel useful for doing something, since opposing counsel won't answer me back and goes into hibernation mode when asked, just like on resolving the issue as counsel what a good address for me to use for

The Dallas County, Texas District Attorney's Office- for credit card fraud/bank fraud
St.Louis County Prosecuting Attorney's Office- For Property Damage
Boone County Prosecuting Attorney's Office- For Impersonation of a Government Entity

I would assume counsel is ghosting me on that topic because they don't want to me follow through with going to the prosecuting attorney's office on those matters. However, counsel has been far from truthful on this matter.

Brett Felber