

# Exhibit No. 101

Missouri-American Water Company  
 Name of Issuing Corporation

For

Missouri Service Area  
 Community, Town or City

**Rules and Regulations Governing the Rendering of  
 Water Service**

**Rule 15 – Meters and Meter Installations**

- A. All permanent connections shall be metered. The Company’s installed meter shall be the standard for measuring and/or billing water service. All meters shall be furnished, installed, maintained, and removed by the Company and shall remain its property. No one who is not an employee or agent of the Company shall be permitted to access, tamper or remove such property therewith.
- B. For all operations, the Company will furnish parts, material and construction of the outdoor meter setting located at or near the property line, in accordance with these rules and in consideration of approved charges as specified in the applicable Schedule of Service Charges. The Company will maintain the installation and it will remain the property of the Company. +
- C. Unless otherwise permitted by the Company, the size of the meter installed by the Company will not be greater than the smallest size of any portion of the water service line. The style and size of the meter(s) will be determined by the Company based on:
  - 1. The service line configuration chosen by the Customer from those alternatives which are permissible by the Company’s Rules, Regulations, and/or specifications then in effect; and/or
  - 2. The basis of the Customer’s stated flow requirements.

If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter and appurtenances shall be borne by the Customer.
- D. The meter shall only be installed in a dry meter box/vault of a size and design acceptable to the Company and located accessibly on the premises served.
- E. The meter installations shall be at or near the property line, in front of the premises served unless the Company approves another location. In the cases where the location of the Company’s main and the routing of the water service line prevents efficiently locating the meter box/vault at or near the property line, the meter location will be determined by the Company to facilitate proper and efficient meter reading. +
- F. All meter installations must be protected from flooding, and constructed of materials acceptable to the Company. Also to minimize meter freezing problems and improve accessibility for meter reading all meter boxes, unless specifically allowed by the Company, must be located outside of paved or graveled areas, such as driveways, sidewalks, and parking lots, etc. In addition all meter installations must be kept clear of

\* Indicates new rate or text

+ Indicates change

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Issued By:

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