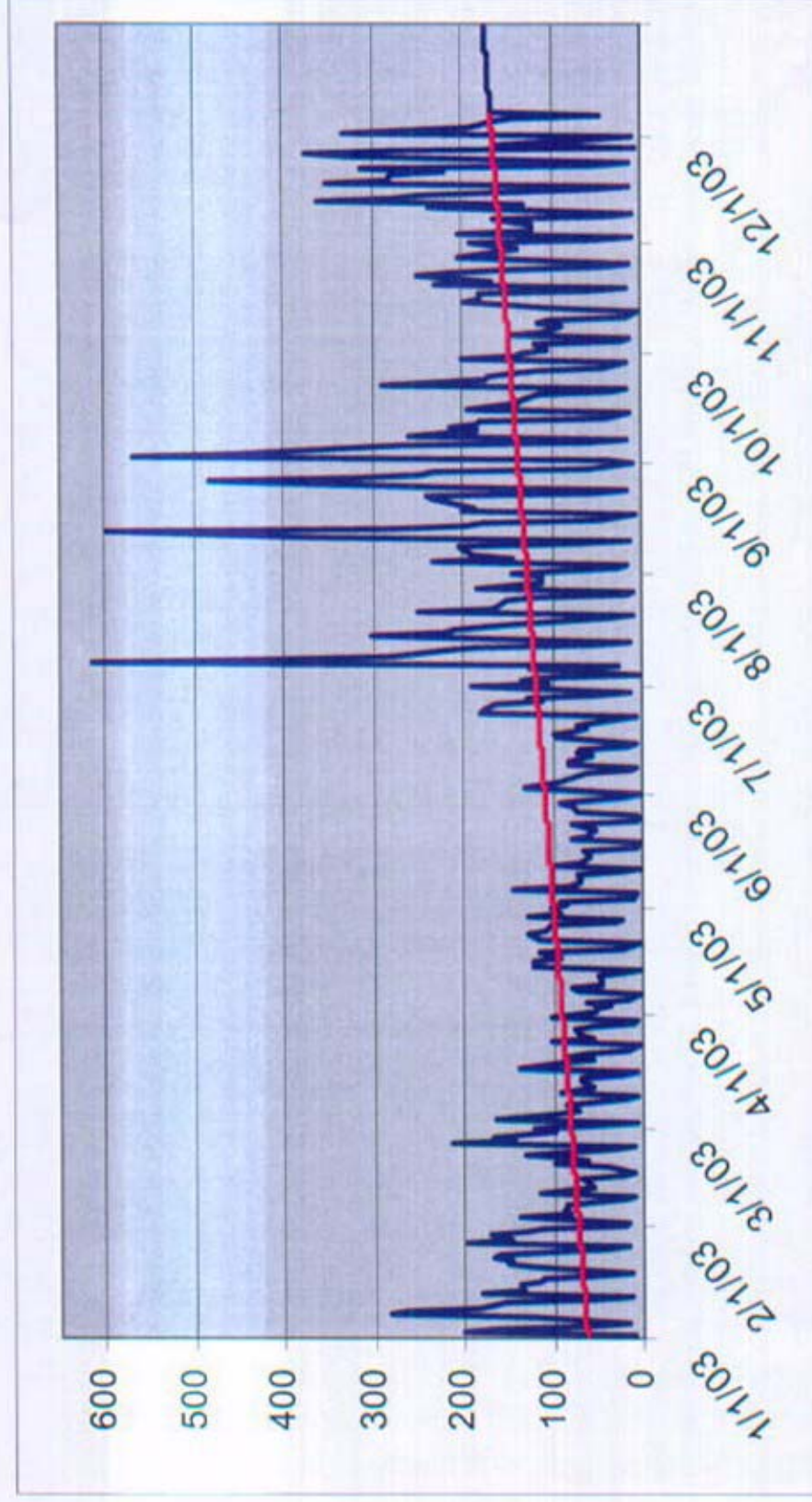


108

AWR-related Call Volume to the VDN Switch

Exhibit No. 108
Case No(s). WR-2003-0500
Date 12-17-03 Rptr JL

Total enterprise call volumes to the VDN Switch for the Water Line Protection Program.



>Total Volume through December 6, 2003 = 39,127

>Predicted 2003 Volume (based on trend analysis) = 43,401

FILED³

JAN 23 2004

Missouri Public
Service Commission