

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Marcia Johnson,	)	
	)	
	)	
Complainant,	)	
v.	)	<b><u>Case No. GC-2006-0456</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: August 21, 2006

Effective Date: August 21, 2006

Marcia Johnson filed a complaint against Laclede Gas Company on June 1, 2006. Laclede filed its answer on July 3, 2006. On July 6, 2006, the Commission directed its Staff to conduct an investigation of Marcia Johnson's complaint against Laclede and to file a report concerning the results of that investigation on or before August 18, 2006.

On August 16, 2006, Staff filed a Request for Extension of Time to File Staff's Report in this case. In support of its request, Staff stated that it is seeking additional information from the parties to make its report more complete. The Staff noted that Laclede does not object to the extension. The Staff has not been able to contact Ms. Johnson to determine whether or not she objects. However, Staff asserts that since Ms. Johnson currently has natural gas service and is not being asked to pay any portion of the disputed bill, she will not be harmed by the one week extension sought by Staff.

The Staff's motion is reasonable and will be granted.

**IT IS ORDERED THAT:**

1. The Commission's Staff is directed to file its report concerning the results of its investigation of Marcia Johnson's complaint against Laclede Gas Company on or before August 25, 2006.
2. This order shall become effective on August 21, 2006.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 21st day of August, 2006.