

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Stanley Lewis,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2007-0267</u></b>
	)	
Laclede Gas,	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: January 17, 2007

Effective Date: January 17, 2007

Stanley Lewis filed a formal complaint against Laclede Gas Company ("Laclede") on January 16, 2007. On January 17, 2007, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.<sup>1</sup> As this matter does not involve the interruption or discontinuation of Mr. Lewis' residential gas service or any other time-sensitive issue and also does not appear to involve complex factual or legal issues, Staff should be able to

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<sup>1</sup> Laclede's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after Laclede files its answer, which is due no later than February 16, 2007.

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Stanley Lewis' formal complaint against Laclede Gas Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than two weeks after Laclede files its answer to Stanley Lewis' complaint.
3. This order shall become effective on January 17, 2007.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Benjamin H. Lane, Regulatory Law  
Judge, by delegation of authority  
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 17th day of January, 2007.