

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Paula Gianella,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0009</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Issue Date: July 12, 2007

Legal Department
Laclede Gas Company
720 Olive Street
St. Louis, Missouri 63101
CERTIFIED MAIL

On July 10, 2007, Paula Gianella filed a complaint with the Missouri Public Service Commission against Laclede Gas Company, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, Laclede has 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on July 12, Laclede's answer would be due August 11. That is a Saturday, so by Commission rule, the answer is due the following Monday, August 13.

In the alternative, Laclede may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, Laclede will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 12th day of July, 2007.

Woodruff, Deputy Chief Regulatory Law Judge

Copy to: Paula Gianella
339 Quails Hill Court
Ellisville, Missouri 63011