

Kimberly Jones
10190 Baron Dr
Saint Louis, Mo 63136
(314) 868-6884

January 29, 2008

Secretary of the Missouri Public Service Commission
Attn: Data Center
P.O. Box 360
Jefferson City Missouri 65102-0360

As the basis of this complaint, Complainant states the following facts:

Kimberly Jones lived @ 1618 Arlington Ave for over 48 months. However Kimberly Jones received bill stating charge Unmetered gas in the amount of \$432.16.

I called and talk with customer service, stated that someone from the office would call me about the bill. The square footage of the house on Arlington is 1600 a two level home, and the square footage of this house Kimberly Jones is living in now is 936 is a one level home.

A major difference. Meaning this house on Baron Dr using less gas than Arlington. It takes less to heat this home meaning my bill should be less each month all year round.

I, Kimberly Jones talked to about three of Laclede Gas represent, which are all black, about the unmetered charges on my bill. Ms. Redmond, I believe that's her last name are close to her last name. I told all of them, that the customers are not responsible for unmetered gas because that equipment is the property of Laclede gas.

Ms. Redmond stated that, Laclede has been receive calls from customers in reference to unmetered, because Laclede gas switch the meters and did not get all the bugs out, this came from Ms. Redmond mouth. I did not know that Laclede gas eliminated jobs of the meter reader, and switch to salite which reads the customers meter until Ms.Redmon told me over the phone, when I called about the unmetered bill.

Which has no impact on the customers, I still received my bill each month for the last 48 months as indicated. Ms. Redmon told me my bill for January -December 2007 was estimated, I have bills for actual reading she stated that, bill is estimated. I do think so. I will submit a copy of all these bills for the 12 months period. In the time period of the estimated bills were in the summer months only..

Kimberly Jones explain to each person that, represent Laclede gas that, the meter is there property not Kimberly Jones, and that I paid my bill each month on time for the last 48 months, and that Kimberly Jones is not responsible for the meter.

So Ms.Redmon and her co-worker got technical about the meter. So I asked all of, Who do the meter belong to? all stated Laclede gas. I proved my case the Laclede Gas needs to credit my account for \$432.16. Laclede gas can either credit my account for the overcharge are mail a check. And stop overcharge Kimberly Jones for service she not using.

I know that, Laclede gas has been overcharging Kimberly Jones for years. I'm never at home. I never have time to cook. I turn off my thermal every year in February and turn it on in December of each year. Ms. Redmon stated even if Kimberly Jones is not using her service she still will be billed.

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Name: Thimbley Jones
Complainant

vs.

Company Name: Hacleda Cars
Respondent

Case No.

COMPLAINT

Complainant resides at 10190 Bacon Dr
(address of complainant)

St. Louis

1. Respondent, Hacleda Cars
(company name)

of _____,
(location of company)

is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Attached

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Public Service Commission Complaint Procedures

You can file a complaint against us with the P.S.C. at any time, but the P.S.C. can require you to attempt to resolve your problem directly with us before accepting your complaint. Complaints to the Commission can be in writing, or can be initiated by telephone call. The St. Louis office of the P.S.C. is located at 1845 Borman Ct., Suite 101, St. Louis, Missouri 63146. However, when filing a complaint all correspondence should be mailed to:

**Missouri Public Service Commission
Attn: Consumer Complaints
P.O. Box 360
Jefferson City, Missouri 65102
Telephone: 1-800-392-4211**

When filing a complaint with the P.S.C., you must be prepared to tell them your name and address, the name of the utility involved, the nature of the complaint, whether you have discussed the matter with the utility and what you would like the P.S.C. to do for you.

The P.S.C. staff will investigate the matter and attempt to resolve the issue. When they report their findings to you and to us, either you or Missouri American Water may reject their findings and file a formal complaint. The formal complaint must then be filed within 30 days or your service can be discontinued for nonpayment.

The difference between an informal complaint and a formal complaint is that you can register the informal complaint with a telephone call or a letter, but a formal complaint must follow special rules set out in the P.S.C.'s Rules of Practice and Procedures, which they will explain to you.

In a formal complaint, there may be an actual formal hearing with formal evidence, oaths and other things associated with a formal trial.

Keep in mind that in order not to have service discontinued during processing of your complaint, you must pay the amount of your bill not in dispute and you must register your complaint with Missouri American Water or with the P.S.C. This must be done at least 24 hours before the date of the proposed discontinuance on any notice you may have received.

Office of Public Counsel

The function of the Public Counsel is to: represent and protect the interest of the ratepayers in any proceeding before or appeal from the Public Service Commission. The Public Counsel offices are located in the Harry S. Truman State Office Building, 301 West High Street, Jefferson City, Missouri 65102. The telephone number is (573) 751-4857.

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT
 8/19/2007 12:55:57 PM
 AGENT: 0109
 KINGS HIGHWAY PROPERTIES CE
 315 N KINGS HIGHWAY BLVD.
 SAINT LOUIS, MO 63108
 (314) 361-5100

T NO AMOUNT
 YMENTS-
 8590047 \$30.6

MENT TOTAL: \$30.60

VENIENCE FEE: \$0.50

AL DUE: \$31.10

H **\$31.10**

R: 05 REF#: 4187
 D: 0369

C #: 02313001093

LACLEDE GAS CUSTOMER SERVICE
 314-621-6960 OR 800-887-4173

POURTI NATURAL GAS CUSTOMER SERVICE
 HINGTON: 573-431-2010/573-783-6411
 ION: 636-384-8440 OR 800-873-6577
 STUS: 636-931-6360 OR 877-664-1726
 POPLAR BLUFF: 573-785-9681

ONVENIENCE FEE CHARGED BY AGENT
 EDS AMOUNT DISPLAYED PLEASE
 CALL CUSTOMER SERVICE.

IT CONTACT INFORMATION
 illing and customer service
 4-821-6960 or toll-free
 7-4173
 IERGENCY OR TO REPORT
 DOR: 314-342-0800
 espondence to Drawer 9,
 MO 63166
 edegas.com



LECSTME

CU	=
tor	Therms
16	15.2
ite: Res. General	

Amount
 29.38

1.22
 30.60
 \$30.60

Amount
 13.03
 (13.03)
 30.60
 \$30.60

Account Number: 881859-004-7
 Service Address: 1618 ARLINGTON AVE U RES

Bill at a Glance	Amount
Previous Bill	13.03
Payment - Thank You	(13.03)
Balance	.00
Total Current Charges	30.60
Amount Due	\$30.60
Due By	08/09/07
Delinquent After	08/20/07

Gas Consumption Comparison				
Current Period	Therms		15.2	
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	15.2	0	.90526	30

Important Messages
 Activate budget billing next month and even out your monthly bills. To enroll, check the gray box below. Your budget amount will be \$66.00
 Summer is the time to make your home energy efficient! Check your weatherstripping & caulk on doors & windows.

Check connections on natural gas appliances yearly.
 Replace flexible pipe connectors every ten years.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Turn on back

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 1618 ARLINGTON AVE U RES
ACCT NO. 881859-004-7 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM .82329 DEGREE DAYS 646

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR=	THERMS
9202	9147	55		
40	0	40		
		95	1.030	97.9

ACTUAL READING-METER CHANGE
CURRENT CHARGES 124.95

BILL DETAIL AMO
PRIOR GAS BALANCE 120
PAYMENT THANK YOU 120
CHARGE FOR GAS SVC 11-21-06 TO 12-21-06 119
(INCLUDES A MONTHLY ISRS CHARGE OF \$.22)
ST LOUIS CITY TAX 5
ACCOUNT BALANCE 124

WE APPRECIATE YOUR 2006 PROMPT PAYMENT RECORD
HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL

AMOUNT DUE \$124.95
PAYMENT DUE BY 01-09-07 DELINQUENT AFTER 01-17-07

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 1618 ARLINGTON AVE U RES
ACCT NO. 881859-004-7 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM .85394 DEGREE DAYS 901

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR=	THERMS
148	40	108	1.033	111.6

ACTUAL READING
CURRENT CHARGES 140.43

BILL DETAIL AMO
PRIOR GAS BALANCE 124
PAYMENT THANK YOU 124
CHARGE FOR GAS SVC 12-21-06 TO 01-24-07 134
(INCLUDES A MONTHLY ISRS CHARGE OF \$.45)
ST LOUIS CITY TAX 5
ACCOUNT BALANCE 140

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL
ENERGY SAVINGS TIP - TURN YOUR THERMOSTAT DOWN AT N EACH DEGREE LOWER SAVES MONEY ON YOUR HEATING BILL

AMOUNT DUE \$140.43
PAYMENT DUE BY 02-07-07 DELINQUENT AFTER 02-16-07

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 1618 ARLINGTON AVE U RES
ACCT NO. 881859-004-7 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM .69677 DEGREE DAYS 500

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR=	THERMS
263	254	9	1.030	9.3

ACTUAL READING
CURRENT CHARGES 23.76

BILL DETAIL AMO
PRIOR GAS BALANCE 13
PAYMENT THANK YOU 13
CHARGE FOR GAS SVC 02-23-07 TO 03-26-07 2
(INCLUDES A MONTHLY ISRS CHARGE OF \$.45)
ST LOUIS CITY TAX
ACCOUNT BALANCE

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL
SAFETY TIP - BEFORE YOU DIG, CALL 1-800-DIG-RITE HAVE UNDERGROUND FACILITIES MARKED FOR YOU

AMOUNT DUE \$23.76
PAYMENT DUE BY 04-10-07 DELINQUENT AFTER 04-18-07

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

SERVICE AT 1618 ARLINGTON AVE U RES
ACCT NO. 881859-004-7 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM .00000 DEGREE DAYS 354

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR=	THERMS
263	263	0	1.028	.0

ACTUAL READING
CURRENT CHARGES 12.97

BILL DETAIL AMO
PRIOR GAS BALANCE
PAYMENT THANK YOU
CHARGE FOR GAS SVC 03-26-07 TO 04-25-07
(INCLUDES A MONTHLY ISRS CHARGE OF \$.45)
ST LOUIS CITY TAX
ACCOUNT BALANCE

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL
SAFETY TIP - BEFORE YOU DIG, CALL 1-800-DIG-RITE HAVE UNDERGROUND FACILITIES MARKED FOR YOU

AMOUNT DUE \$12.97
PAYMENT DUE BY 05-09-07 DELINQUENT AFTER 05-18-07

1618 ARLINGTON AVE U RES
ACCT NO. 881859-004-7 DEPOSIT 0.00 RATE RG
AVERAGE GAS COST PER THERM .00000 DEGREE DAYS 28

PRESENT READING	PREVIOUS READING	USAGE (CCF)	X BTU FACTOR=	THERMS
263	263	0	1.024	.0

ACTUAL READING
CURRENT CHARGES 12.97



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

BILL DETAIL AMO
PRIOR GAS BALANCE 12.97
PAYMENT THANK YOU 12.97
CHARGE FOR GAS SVC 04-25-07 TO 05-24-07 12.45
(INCLUDES A MONTHLY ISRS CHARGE OF \$.45)
ST LOUIS CITY TAX
ACCOUNT BALANCE 12.97

COMING SOON-A NEW BILL WITH LARGER TEXT & MORE INFO.
FOR MORE ABOUT THE REDESIGN, VISIT LACLEDEGAS.COM.

PAYMENT DUE BY 06-08-07 DELINQUENT AFTER 06-19-07
AMOUNT DUE \$12.97

IMPORTANT CONTACT INFORMATION

All your billing and customer service
844-621-6060 or toll-free

L-7
IGTON AVE U RES

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT
9/15/2007 10:37:59 AM
AGENT: 0109
KINGSHIGHWAY PROPERTIES CE
1315 N KINGSHIGHWAY BLVD.
SAINT LOUIS, MO 63108
(314) 361-5100

ACCT NO	AMOUNT
-PAYMENTS-	
8818590047	\$31.96
PAYMENT TOTAL:	\$31.96
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$32.46
CASH	\$32.46

OPER: 05 REF#: 5372
FTID: 3369

REC #: 02583101091

LACLEDE GAS CUSTOMER SERVICE
314-621-6060 OR 800-687-4173

MISSOURI NATURAL GAS CUSTOMER SERVICE
FARMINGTON: 573-431-2020/573-783-6451
UNION: 636-563-4440 OR 800-675-8577
FESTUS: 636-931-8562 OR 877-664-2726
POPLAR BLUFF: 573-785-9481

IF CONVENIENCE FEE CHARGED BY AGENT
EXCEEDS AMOUNT DISPLAYED PLEASE
CALL CUSTOMER SERVICE.

Amount
30.60
(30.60)
.00
31.96
\$31.96
09/07/07
09/17/07

Comparison

14.3		
Days	Supplier Cost of Gas/Therm	Days In Billing Period
	.90490	28

Important Message

We operate and maintain more than 16,000 miles of pipes and service lines to distribute natural gas and propane to our more than 631,000 customers. That's enough pipe to cross the United States more than five times. Our primary focus every day is to ensure the safe and reliable delivery of gas to meet your daily needs. Laclede Gas. One thing you can be sure of.

641-2150

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
292	278	14	1.021	14.3
Estimated			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Gas Svc 07-25-07 To 08-22-07	30.68
St Louis City Tax	1.28
Subtotal - Current Utility Charges	31.96
Total Current Charges	\$31.96

Detail - Account Balance	Amount
Prior Gas Balance	30.60
Payment - Thank you	(30.60)
Current Charges	31.96
Account Balance	\$31.96

Check connections on natural gas appliances yearly.
Replace flexible pipe connectors every ten years.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

TURN ON BACK

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT
1/5/2007 7:05:23 AM

AGENT: 0109

SHIRLEY M. PROPERTIES CE
11111 HANGSHIGHWAY BLVD.
ST. LOUIS, MO 63108

(311) 361-5100

AMOUNT

INTS: \$12.37

100047 \$12.37

IF 70741

CONVENIENCE FEE:

DUE

\$23.76

RECEIPT NUMBER:
1080700701

CASH

\$23.76

ACT# 0818590047

PAID

\$23.76

KINGS HIGHWAY CE

TERMINAL IN 00109
11111 HANGSHIGHWAY BLVD.
ST. LOUIS, MO 63108

LACLEDE GAS COMPANY

STATION NO. 1 SEEN 7811 758 1247

FOR QUESTIONS ABOUT YOUR PAYMENT, CALL
OUR LACLEDE GAS CO. OPERATING DIVISION
LACLEDE GAS COMPANY 314-621-6960
MISSOURI NATURAL GAS
FARMINGTON 573-431-2020
FESTUS 636-931-8383
POPLAR BLUFF 573-785-9681
BENNINGTON 508-510-2100

THANK YOU
DRAFT REF#

VENIENCE FEE CHARGED BY AGENT
AMOUNT DISPLAYED PLEASE
CUSTOMER SERVICE.

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT
1/3/2008 3:39:06 PM

AGENT: 0108

OLIVE CE

1811 OLIVE STREET
SAINT LOUIS, MO 63103
314-231-7144

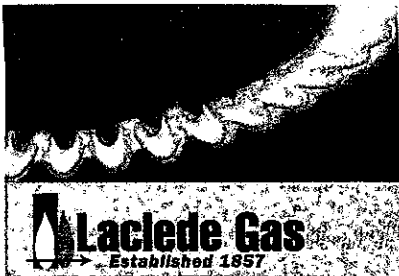
ACCT NO	AMOUNT
-PAYMENTS- 2605270024	\$109.68
PAYMENT TOTAL:	\$109.68
CONVENIENCE FEE:	\$0.50
TOTAL DUE:	\$110.18
CASH	\$110.18

OPER: 06 REF#: 2877
FTID: 3389
REC #: 000310901088

LACLEDE GAS CUSTOMER SERVICE
314-621-6960 OR 800-887-4173

MISSOURI NATURAL GAS CUSTOMER SERVICE
FARMINGTON: 573-431-2020/573-783-6451
UNION: 636-584-8440 OR 800-675-6577
FESTUS: 636-931-8383 OR 877-664-2726
POPLAR BLUFF: 573-785-9681

IF CONVENIENCE FEE CHARGED BY AGENT
EXCEEDS AMOUNT DISPLAYED PLEASE
CALL CUSTOMER SERVICE.



IMPORTANT CONTACT INFORMATION

- All your billing and customer service needs: **314-621-6960** or toll-free **1-800-887-4173**
- **IN AN EMERGENCY OR TO REPORT A GAS ODOR: 314-342-0800**
- Send correspondence to Drawer 9, St. Louis, MO 63166
- www.lacledegas.com

Statement Date: 11/20/2007
 Account Number: 881859-004-7
 Service Address: 1618 ARLINGTON AVE U RES

Bill at a Glance	Amount
Previous Bill	185.67
Payment - Thank You	(28.46)
Balance	157.21
Total Current Charges	58.48
Amount Due	\$215.69
Due By	12/04/07
Delinquent After	12/12/07

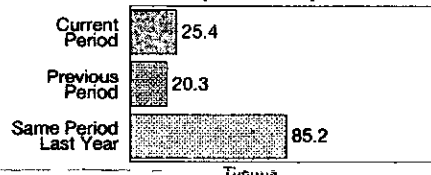
>07921 0004327 001 092049 LECSTME
 KIMBERLY JONES
 10190 BARON DR
 ST LOUIS, MO 63136

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
341	316	25	1.017	25.4
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Chrg Gas	(2.16)
Late Payment Chrg Gas	2.33
Charge For Gas Svc 10-22-07 To 11-17-07	55.98
St Louis City Tax	2.33
Subtotal - Current Utility Charges	58.48
Total Current Charges	\$58.48

Detail - Account Balance	Amount
Prior Gas Balance	185.67
Payment - Thank you	(28.46)
Current Charges	58.48
Account Balance	\$215.69

Gas Consumption Comparison



	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	25.4	377	.70433	26
Previous Period	20.3	50	.90493	31
Same Period Last Year	85.2	599	.89096	32

Important Messages

Reminder-please pay amount due promptly
 Final bill

⬇ Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

TURN ON BACK

KINGS HIGHWAY CE

TERMINAL ID: 000109

TELLER: 0603

May 02, 2007 5:47 PM

Laclede Gas Company

TRANSH 137.1 SEGH 8611 TSH 1261

ACT# 8818590047

AMOUNT PAID \$12.97

CASH \$12.97

RECEIPT NUMBER:
1220701371

For questions about your payment, call
your Laclede Gas Co. Operating Division:
Laclede Gas Company 314-621-6960
Missouri Natural Gas

Farmington 573-431-2020
Festus 636-931-8383
Poplar Bluff 573-785-9681
Washington 636-390-2100

THANK YOU
CheckFreePay

CURRENCY EXCHANGES
KINGSHIGHWAY PROPERTIES INC
ST LOUIS MO 63113
Window - KS8
(314)361-5100
01/11/2007 6:25 PM
Transaction 934780

Amount Fee

Collect	.50
31859-004-7 Cash	124.95
total	125.45
ered	125.45
age	.00

XXX-XX-0003

Thank You For Your Business!

VACY NOTICE:
DO NOT DISCLOSE ANY NON PUBLIC
PERSONAL INFORMATION TO ANYONE,
EXCEPT AS PERMITTED BY LAW

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT

10/15/2007 2:33:46 PM

AGENT: 0104

WELLSTON CE

154 DR MARTIN LUTHER KING

SAINT LOUIS, MO 63112

314-382-6066

NO	AMOUNT
MENTS- 590047	\$35.06
MENT TOTAL:	\$35.06
VENIENCE FEE:	\$0.50
AL DUE:	\$35.56
	\$35.56

REF#: 1450
02883501048

CURRENCY EXCHANGES
KINGSHIGHWAY PROPERTIES INC
ST LOUIS MO 63113
Window - KS8
(314)361-5100
05/02/2007 5:48 PM
Transaction 934780

Amount Fee

Bill Collect	1.35
UE 6463102047	35.65
LG 8818590047	12.57
Subtotal	53.65
Tendered	55.00
Change	1.35

LACLEDE GAS CUSTOMER SERVICE
314-621-6960 OR 800-667-4173



IMPORTANT CONTACT INFORMATION

- All your billing and customer service needs: 314-621-6960 or toll-free 1-800-857-4173
- IN AN EMERGENCY OR TO REPORT A GAS ODOR: 314-342-0800
- Send correspondence to Drawer 9, St. Louis, MO 63166
- www.lacledegas.com

Statement Date: 09/14/2007
 Account Number: 881859-004-7
 Service Address: 1618 ARLINGTON AVE U RES

Bill at a Glance	Amount
Previous Bill	30.60
Payment/Adjustment	(262.65)
Balance	(232.05)
Total Current Charges	478.14
Amount Due	\$246.09
Due By	09/27/07
Delinquent After	10/08/07



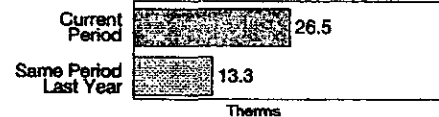
*****AUTO**3-DIGIT 631
 >06311 0002719 002 092049 LECSTME
 KIMBERLY JONES
 1618 ARLINGTON AVE U RES
 ST LOUIS, MO 63112

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
148	148	0		
280	254	26		
		26	1.021	26.5
Actual Reading-Meter Change			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Unmetered Gas	432.16
From 01-24-07 TO 07-24-07 295 CCF	
Charge For Gas Svc 07-24-07 To 08-22-07	44.14
St Louis City Tax	1.84
Subtotal - Current Utility Charges	478.14
Total Current Charges	\$478.14

Detail - Account Balance	Amount
Prior Gas Balance	30.60
Payment - Thank you	(30.60)
Bill Adjustment	(232.05)
Current Charges	478.14
Account Balance	\$246.09

Gas Consumption Comparison

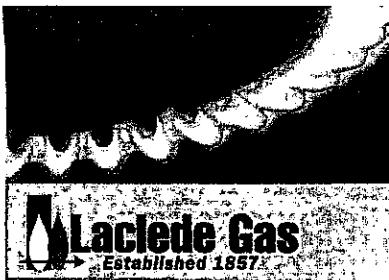


	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	26.5	0	.90491	29
Same Period Last Year	13.3	18	1.02932	30

Important Messages

Corrected bill

Let your gas pipes be gas pipes. Never hang anything on natural gas piping or use the piping as a ground for electrical appliances. Gas piping is not designed to handle additional weight or to withstand electrical arcs. Following these guidelines will help keep your home and family safe.



IMPORTANT CONTACT INFORMATION

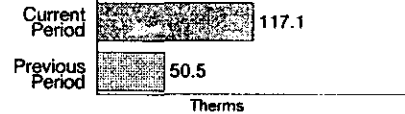
- All your billing and customer service needs: 314-621-6960 or toll-free 1-800-887-4173
- IN AN EMERGENCY OR TO REPORT A GAS ODOR: 314-342-0800
- Send correspondence to Drawer 9, St. Louis, MO 63166
- www.lacledegas.com

Statement Date: 01/17/2008
 Account Number: 260527-002-4
 Service Address: 10190 BARON DR

Bill at a Glance	Amount
Previous Bill	266.89
Payment - Thank You	(109.68)
Balance	157.21
Total Current Charges	149.71
Amount Due	\$306.92
Due By	01/30/08
Delinquent After	02/08/08

*****AUTO**5-DIGIT 63136
 >03248 0005599 002 092049 LECSTME
 KIMBERLY JONES
 10190 BARON DR
 ST LOUIS,MO 63136

Gas Consumption Comparison



Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
707	593	114	1.027	117.1
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Chrg Gas	2.36
Charge For Gas Svc 12-13-07 To 01-16-08	139.98
St Louis Cnty Tax	7.37
Subtotal - Current Utility Charges	149.71
Total Current Charges	\$149.71

Detail - Account Balance	Amount
Prior Gas Balance	266.89
Payment - Thank you	(109.68)
Current Charges	149.71
Account Balance	\$306.92

	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	117.1	959	.83510	34
Previous Period	50.5	670	.75782	26

Disconnect Notice

Disconnect date Feb 08, 2008
 See enclosed notice

We may report your payment performance to credit reporting agencies to the extent permitted by law.

Important Messages

Beware of callers claiming to be from Laclede Gas asking for personal information, especially your Social Security Number. The company does not call customers to institute account changes.

A lack of moisture in the winter air can quickly dry out your home and can also cause your heating system to be less efficient, thereby wasting energy. Add needed humidity by line-drying your clothes inside. The proper humidity level will make your home feel more comfortable, while promoting efficiency in energy use.

9-004-7
ARLINGTON AVE U RES

CUSTOMER ORIGINAL RECEIPT

LACLEDE GAS RECEIPT
7/7/2007 10:04:23 AM
AGENT: 0104

5854 DR MARTIN LUTHER KING
SAINT LOUIS, MO 63112
314-382-6066

ACCT NO	AMOUNT
-PAYMENTS-	
8818590047	\$13.03
PAYMENT TOTAL:	\$13.03
CONVENIENCE FEE:	\$0.00
TOTAL DUE:	\$13.53
CASH	\$13.53

OPER: 09
FTID: J235
REF#: 0497

REC #: 01881301044

LACLEDE GAS CUSTOMER SERVICE
314-621-6900 OR 800-811-1777

MISSOURI NATURAL GAS CUSTOMER SERVICE
FARMINGTON: 573-931-2000 (573-783-6451)
UNION: 636-584-1400 (636-575-6577)
FESTUS: 636-931-8383 OR 877-864-1716
POPLAR BLUFF: 573-785-9681

IF CONVENIENCE FEE CHARGED BY AGENT
EXCEEDS AMOUNT DISPLAYED PLEASE
CALL CUSTOMER SERVICE.

Amount
12.97
(12.97)
.00
13.03
\$13.03
07/10/07
07/18/07

Option Comparison		
Therms	18.4	
Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
0	1.02935	30

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
263	263	0	1.021	.0
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Gas Svc 05-24-07 To 06-25-07	12.51
(Includes A Monthly ISRS Charge Of \$.67)	
St Louis City Tax	.52
Subtotal - Current Utility Charges	13.03
Total Current Charges	\$13.03

Detail - Account Balance	Amount
Prior Gas Balance	12.97
Payment - Thank you	(12.97)
Current Charges	13.03
Account Balance	\$13.03

Important Message

Comments on the new bill? Share your thoughts at newbill@lacledegas.com or (314) 342-3330.

Check connections on natural gas appliances yearly.
Replace flexible pipe connectors every ten years.