FINAL CUSTOMER NOTICE

June 3, 2014

Dear Customer:

On May 21, 2014, the Missouri Public Service Commission (Commission) approved increases in the annual water and sewer operating revenues of Roy-L Utilities, Inc. (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided increases of \$8,072 in the Company's annual water operating revenues and \$10,378 in the Company's annual sewer operating revenues are warranted, effective May 23, 2014. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a full-time residential customer and a part-time residential customer. In addition, the bills for the month of May will be pro-rated based on the effective dates of the old rates and the new approved rates.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (636) 358-6150.

Sincerely,

Marie Rock Roy-L Utilities, Inc.

Water Non-Metered

Type of Charge	<u>Current</u> <u>Rates</u>	Approved Rates Effective 5/23/2014
Full-time Customer	\$28.23	\$30.59
Part-time Customer	\$21.78	\$23.60

Water Metered

Type of Charge	<u>Current</u> <u>Rates-</u> <u>Full Time</u>	Current Rates- Part Time	Approved Rates Full Time (5,700 gallons) Effective 5/23/2014	Approved Rates Part Time (4,400 Gallons) Effective 5/23/2014
Customer Charge	\$28.23	\$21.78	\$19.49	\$15.04
Usage per 1,000 gallons	\$0.00	\$0.00	\$1.95	\$1.95
Total Monthly Water Bill	\$28.23	\$21.78	\$30.60	\$23.62

Sewer

Type of Charge	<u>Current</u> <u>Rates</u>	Approved Rates Effective 5/23/2014
Full-time Customer	\$10.82	\$22.39
Part-time Customer	\$9.78	\$20.24