

MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 91.1CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 91.1APPLYING TO MISSOURI SERVICE AREA

RIDER EEIC
ENERGY EFFICIENCY INVESTMENT CHARGE (Cont'd.)
For MEEIA Cycle 2 Plan

***APPLICABILITY (Cont'd.)**

- 1) Program Costs, Company's Throughput Disincentive (TD) and Earnings Opportunity (EO) Award (if any) for each Effective Period (EP).
- 2) Reconciliations, with interest, to true-up for differences between the revenues billed under this Rider EEIC and total actual monthly amounts for:
 - i) Program Costs incurred in the MEEIA 2016-18 Plan, including those related to Long-Lead Projects and the Flex Pay Pilot, and/or remaining unrecovered Program balances for MEEIA 2013-15,
 - ii) Company's TD incurred in the MEEIA 2016-18 Plan, including those related to Long-Lead Projects and the Flex Pay Pilot, and/or remaining TD-NSB Share balances for MEEIA 2013-15,
 - iii) Amortization of Earnings Opportunity ordered by the Missouri Public Service Commission (Commission), including those related to Long-Lead Projects, and/or remaining balances for the MEEIA 2013-15 Performance Incentive.
- 3) Any Ordered Adjustments.

Charges under this Rider EEIC shall continue after the anticipated February 28, 2019 end of the MEEIA 2016-18 Plan until such time as the charges described in items 1), 2), and 3) above have been billed.

Charges arising from the MEEIA 2016-18 Plan that are the subject of this Rider EEIC shall be reflected in one "Energy Efficiency Invest Chg" on customers' bills in combination with any charges arising from a rider that is applicable to the MEEIA 2013-15 Plan demand-side management programs.

DEFINITIONS

As used in this Rider EEIC, the following definitions shall apply:

"AFUDC" means the Allowance for Funds Used During Construction rate computed in accordance with the formula prescribed in the Code of Federal Regulations Title 18 Part 101.

"Company's Throughput Disincentive" (TD) means to represent the utility's lost margins associated with the successful implementation of MEEIA programs. The detailed method for calculating the TD is described in Tariff Sheets 91.6 - 91.8.

"Earnings Opportunity" (EO) means the amount ordered by the Commission based on actual performance verified through Evaluation Measurement & Verification (EM&V) against planned targets. The details of determining EO are described herein.

"Effective Period" (EP) means the twelve (12) billing months beginning with the February billing month and ending with the January billing month. Where an additional Rider EEIC filing is made to change the EEIR components during a calendar year, the EP for such a filing shall begin with the June or October billing month and end with the subsequent January billing month.

"End Use Category" means the unique summary category of end-use load shapes. The list of End Use Categories is included in Appendix E to the Stipulation.

*Indicates Change.

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ISSUED BY <u>Michael Moehn</u>	<u>President</u>	<u>St. Louis, Missouri</u>
NAME OF OFFICER	TITLE	ADDRESS

APPLYING TO MISSOURI SERVICE AREA

RIDER EEIC
ENERGY EFFICIENCY INVESTMENT CHARGE (Cont'd.)
For MEEIA Cycle 2 Plan

DEFINITIONS (Cont'd.)

"Evaluation Measurement & Verification" (EM&V) means the performance of studies and activities intended to evaluate the process of the Company's program delivery and oversight and to estimate and/or verify the estimated actual energy and demand savings, cost effectiveness, and other effects from demand-side programs.

* "Flex Pay Pilot" means Company's pilot program detailed in Residential Energy Efficiency MEEIA 2016-2018 program tariffs.

* "Flex Pay Pilot Program Costs" means expenditures, including pilot planning, pilot design, contract payments made to a program administrator, incentive payments made to customers, advertising expense, and costs to conduct EM&V. There will be no portfolio-level costs allocated to the pilot.

"Impact Measurement & Verification" (IM&V) means the determination of ex-post net energy and demand savings for Long-Lead Projects through application of a net-to-gross ratio, but does not include a cost-effectiveness analysis.

"Incentive" means any consideration provided by the Company, including, but not limited to, buy downs, markdowns, rebates, bill credits, payments to third parties, direct installation, giveaways, and education, which encourages the adoption of program measures.

"Long-Lead Program Costs" means incentive payments made to customers, contract payments made to program administrators, and costs for IM&V. There will be no portfolio-level costs allocated to long-lead projects.

"Long-Lead Project" means a project committed by a Customer, accepted by the Company, and submitted a signed commitment offer to the program administrator by January 31, 2019, according to the terms and implementation of the MEEIA 2016-2018 Energy Efficiency Plan that will require until a date after February 28, 2019, but no later than January 31, 2021, to certify completion.

"Low-Income" customers means those Service Classification 1(M)-Residential customers eligible for the low income exemption provisions contained in Section 393.1075.6, RSMo. As approved in File No. ER-2014-0258, customers eligible under this definition will be exempt from Rider EEIC charges for 12 billing months following assistance received from either Missouri Energy Assistance (a.k.a. Low Income Home Energy Assistance Program or LIHEAP), Winter Energy Crisis Intervention Program, Summer Energy Crisis Intervention Program, the Company's Keeping Current Low Income Pilot Program, and/or the Company's Keeping Cool Low Income Pilot Program.

"Measure" means energy efficiency measures described for each program attached as Appendix B to the Stipulation.

"MEEIA 2013-15 Plan" means Company's "2013-15 Energy Efficiency Plan" submitted in File No. EO-2012-0142 and its corresponding tariff sheets.

** "MEEIA 2016-18 Plan" means Company's "2016-18 Energy Efficiency Plan" submitted in File No. EO-2015-0055 and modified by the Stipulation, and includes the Flex Pay Pilot.

"Programs" means MEEIA 2016-18 programs listed in tariff sheet no. 174.

"Program Costs" means any prudently incurred program expenditures, including such items as program planning, program design, administration, delivery, end-use

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measures and incentive payments, advertising expense, evaluation, measurement and verification, market potential studies and work on a utility and/or statewide Technical Resource Manual (TRM).

"TRM" means the Company's Technical Resource Manual (attached as Appendix F to the Stipulation) and updated based on EM&V ex-post gross adjustments determined for Year 1 no later than twenty-four (24) months after commencement of MEEIA 2016-18.

"Stipulation" means the Stipulation and Agreement approved by the Commission in File No. EO-2015-0055, as it may be amended further by subsequent Commission orders.

ENERGY EFFICIENCY INVESTMENT RATE (EEIR) DETERMINATION

The EEIR during each applicable EP is a dollar per kWh rate for each applicable Service Classification calculated as follows:

$$EEIR = [NPC + NTD + NEO + NOA]/PE$$

Where:

NPC = Net Program Costs for the applicable EP as defined below,

$$NPC = PPC + PCR$$

PPC = Projected Program Costs is an amount equal to Program Costs projected by the Company to be incurred during the applicable EP.

PCR = Program Costs Reconciliation is equal to the cumulative difference, if any, between the PPC revenues billed resulting from the application of the NPC component of the EEIR and the actual Program Costs incurred through the end of the previous EP (which will reflect projections through the end of the previous EP due to timing of adjustments). Such amounts shall include monthly interest charged at the Company's monthly short-term borrowing rate. Any remaining PCR balance from MEEIA Cycle 1 shall be rolled into the PCR calculation starting February 2017.

NTD = Net Throughput Disincentive for the applicable EP as defined below,

$$NTD = PTD + TDR$$

PTD = Projected Throughput Disincentive is the Company's TD projected by the Company to be incurred during the applicable EP. For the detailed method for calculating the TD, see Sheet 91.6.

TDR = Throughput Disincentive Reconciliation is equal to the cumulative difference, if any, between the PTD revenues billed during the previous EP resulting from the application of the NTD component of the EEIR and the Company's TD through the end of the previous EP (which will reflect projections through the end of the previous EP due to timing of adjustments). Such amounts shall include monthly interest charged at the Company's monthly short-term borrowing rate. Any remaining TDR balance from MEEIA Cycle 1 shall be rolled into the TDR calculation starting February 2017.

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For MEEIA Cycle 2 Plan

*EEIR DETERMINATION (Cont'd.)

NEO = Net Earnings Opportunity for the applicable EP as defined below,

$$NEO = EO + EOR$$

EO = Earnings Opportunity is equal to the Earnings Opportunity Award monthly amortization multiplied by the number of billing months in the applicable EP.

The monthly amortization shall be determined by dividing the Earnings Opportunity Award by the number of available billing months between the first billing month of the first EEIR filing after the determination of the Earnings Opportunity Award and 24 calendar months following the end of the annual period in which the Earnings Opportunity Award is determined.

The number of applicable billing months in the EP shall be the number of applicable billing months less the number of months including Earnings Opportunity Award amortization from previous EPs.

EOR = Earnings Opportunity Reconciliation is equal to the cumulative difference, if any, between the EO revenues billed resulting from the application of the NEO+NPI component of the EEIR and the monthly amortization of the Performance Incentive Award through the end of the previous EP (which will reflect projections through the end of the previous EP due to timing of adjustments). Such amounts shall include monthly interest charged at the Company's monthly short-term borrowing rate. Any remaining PIR balance from MEEIA Cycle 1 shall be rolled into the EOR calculation starting February 2019.

NOA = Net Ordered Adjustment for the applicable EP as defined below,

$$NOA = OA + OAR$$

OA = Ordered Adjustment is the amount of any adjustment to the Rider EEIC ordered by the Commission as a result of prudence reviews and/or corrections under this Rider EEIC. Such amounts shall include monthly interest at the Company's monthly short-term borrowing rate.

OAR = Ordered Adjustment Reconciliation is equal to the cumulative difference, if any, between the OA revenues billed resulting from the application of the EEIR and the actual OA ordered by the Commission through the end of the previous EP (which will reflect projections through the end of the previous EP due to timing of adjustments). Such amounts shall include monthly interest charged at the Company's monthly short-term borrowing rate.

PE = Projected Energy, in kWh, forecasted to be delivered to the customers to which the Rider EEIC applies during the applicable EP.

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RIDER EEIC
ENERGY EFFICIENCY INVESTMENT CHARGE (Cont'd.)
For MEEIA Cycle 2 Plan

TD DETERMINATION

Monthly TD is the sum of the TD calculation for all End Use Categories applicable to Service Classifications as set out in the Availability section herein.

The TD for each End Use Category shall be determined by the following formula:

$$TD = MS \times NMR \times NTGF$$

Where:

- TD = Throughput Disincentive, in dollars, to be collected for a given month, for a given Service Classification.
- MS = Monthly Savings, is the sum of all programs' monthly savings, in kWh, for a given month, for a given Service Classification. The MS for each End Use Category shall be determined by the following formula:

$$MS = ((MAS_{CM} / 2) + CAS_{PM} - RB) \times LS$$

Where:

MAS_{CM} = The sum of (MC x ME) for all measures in a program in the current calendar month.

* MC = Measure Count. MC for a given month, for a given Service Classification, for each measure, is the number of each measure installed in the current calendar month. For the Home Energy Report program, the number of reports mailed during the current calendar month shall be used as the Measure Count. For the Flex Pay Pilot, the number of participants for each billing month shall be used as the Measure Count.

ME = Measure Energy. ME will be determined as follows, for each Measure:

- a. Prior to finalization of EM&V for MEEIA 2016-18 Plan, Year 1 programs, for Measures not listed under those programs listed in (c) below, the ME is the annual total of normalized savings for each measure at customer meter per measure defined in the Company's Technical Resource Manual (TRM).
- b. After finalization of EM&V for MEEIA 2016-18 Plan, Year 1 programs, for Measures not listed under those programs listed in (c) below, the ME is the annual total of normalized savings for each measure at customer meter per measure defined in the updated TRM (which will be updated based on EM&V ex-post gross adjustments determined for Year 1 no later than 24 months after the commencement of MEEIA 2016-18 Plan).

*Indicates Change

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The Company shall file an update to NMR rates by month by Service Classification contemporaneous with filing any compliance tariff sheets in any general electric rate case reflecting the rates set in that case, and the billing determinants used in setting rates in such case.

Updates to the NMR values shall be calculated following the same process described on pages 32-35 of the Company's filed December 22, 2014 2016-18 Energy Efficiency Plan.

NTGF = Net To Gross Factor. The initial NTGF is 0.85. Upon completion of the three year cycle, the final portfolio Net To Gross factor applied for the Earnings Opportunity shall be used as the NTGF prospectively starting with the month in which the Earnings Opportunity is determined.

Annual kWh savings per measure will be updated prospectively in the Company's TRM no later than twenty-four (24) months after the commencement of the plan based on EM&V ex-post gross adjustments determined for Year 1.

- * The Company shall file a general electric rate case at some point before February 28, 2021 to make a Rebasing Adjustment to rebase the TD arising from the MEEIA 2016-18 plan in its entirety, except as described below concerning Long-Lead Projects and the Flex Pay Pilot, and if Company fails to do so, the accrual and collection of the TD terminates beginning March 1, 2021. The filing of a general electric rate case utilizing an update or true-up period that ends between thirty (30) months and sixty (60) months after the effective date of the electric tariff sheets implementing MEEIA 2016-18 satisfies this requirement. For the rate case used to rebase the TD arising from the MEEIA 2016-18 plan in its entirety, the MEEIA normalization shall reach forward as far as the effective date of new rates in that rate case.
- * The Flex Pay Pilot and projects designated as Long-Lead Projects shall continue to incur TD until a rate case rebases all such projects or until February 28, 2023, whichever occurs first.

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APPLYING TO MISSOURI SERVICE AREA

RIDER EEIC
ENERGY EFFICIENCY INVESTMENT CHARGE (Cont'd.)
For MEEIA Cycle 2 Plan

***EO DETERMINATION**

EO shall be calculated using the matrix below. EO will not go below zero dollars (\$0). The EO at 100% is \$27,801,935. Before adjustments reflecting TD EM&V including NTG, the EO cannot go above \$39,212,516. The EO including adjustments reflecting TD EM&V including NTG cannot go above \$54,212,516. The cap is based on current program levels. If Commission approved new programs are added in years 2017 and 2018, the Company may seek Commission approval to have the targets and the cap of the EO matrix scale adjusted. EO shall be adjusted for the difference, with carrying cost at the Company's monthly Allowance for Funds Used During Construction (AFUDC) rate compounded semi-annually, between TD billed and what TD billed would have been if:

- (1) The ME used in the calculation were the normalized savings for each measure at customer meter per measure determined through EM&V ex-post gross analysis for each program year, and
- (2) The NTGF used in the calculation was the net-to-gross values determined through EM&V, except that if the NTGF value determined through EM&V is less than 0.80, the recalculation shall use 0.80 and if the NTG value determined through EM&V is greater than 1.0, the recalculation shall use 1.0.

***EARNINGS OPPORTUNITY MATRIX**

Performance Metric	Ameren Missouri						
	Payout Rate	Payout Unit	% of Target EO	100% payout	Target @ 100%	Cap/100% Multiplier	Cap
Home Energy Report criteria will be effective, prudent spend of budget	n/a		7.19%	\$ 2,000,000			\$ 2,000,000
EE MWh (Excl. Home Energy Report, Tstat, LIMF, and Flex Pay Pilot): criteria will be the cumulative of the 1st yr incremental MWh during the 3 year plan	\$ 7.50	\$/MWh	15.11%	\$ 4,201,935	560,258	130%	\$ 5,462,516
EE Coincident MW (Excl. Home Energy Report, Tstat, LIMF, and Flex Pay Pilot): criteria will be cumulative of the 2023 MW reduction, coincident with system peak	\$ 141,428.57	\$/MW	71.22%	\$ 19,800,000	140	150%	\$ 29,700,000
Number of Learning Thermostats Installed	\$ 30.62	\$/Unit	1.80%	\$ 500,000	16,331	150%	\$ 750,000
Low Income Multi-Family (LIMF) and Low Income Assistance Program: criteria will be effective, prudent spend of budget	n/a		4.68%	\$ 1,300,000			\$ 1,300,000
				\$ 27,801,935			\$ 39,212,516
Total Cap Including TD Adjustments							\$ 54,212,516

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MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 211CANCELLING MO.P.S.C. SCHEDULE NO. 6 Original SHEET NO. 211APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18****PURPOSE**

The purpose of the Residential Energy Efficiency Program, which consists of several programs, is to proactively impact residential customer energy use in such a way as to reduce consumption of electricity. With the exception of the Low Income program, the programs included in this tariff are cost effective having a Total Resource Cost Test ratio of greater than 1.0.

DEFINITIONS

Capitalized terms not otherwise defined in Tariff Sheet Nos. 211 through 217 have the following meanings:

DSIM (Demand-Side Programs Investment Mechanism)

A mechanism approved by the Commission in a utility's filing for demand-side program approval in File No. EO-2015-0055.

***Flex Pay Pilot**

The Company's pilot program detailed in Residential Energy Efficiency MEEIA 2016-2018 program tariffs.

Incentive

Any consideration provided by the Company, through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payments to third parties, direct installation, giveaways, and education, which encourages the adoption of Measures.

Measure

An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Program Administrator

The entity selected by the Company to provide program design, promotion, administration, implementation, and delivery of services.

Program Period - The period from March 1, 2016 through February 28, 2019, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the Company's website AmerenMissouri.com.

Program Partner

A retailer, distributor or other service provider that the Company or the Program Administrator has approved to provide specific program services through execution of a Company approved service agreement.

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MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 211.1CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 211.1APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18 (Cont'd.)****DEFINITIONS (Cont'd.)**

*Total Resource Cost (TRC) Test - A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both Company and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

AVAILABILITY

Except as otherwise provided in the terms governing a particular program, residential energy efficiency programs are available to residential customers in the Company's Missouri service area being served under the Residential Service Rate 1(M) rate schedule. Some programs may also require that services be phased-in on a geographical or other basis to better manage resources. Some services may only be available through participating Program Partners.

Unless otherwise provided for in the tariff sheets governing a particular Program, customers may participate in multiple Programs, but may receive only one Incentive per Measure.

****TERM**

This tariff and the tariffs reflecting each specific residential energy efficiency program shall be effective from March 1, 2016 through February 28, 2019, except that the programs shall terminate immediately, and without further Commission action, on the effective date of any court order, judgment, or opinion or Commission order that changes or eliminates the approved DSIM or Technical Resource Manual, unless the changes are initiated or are accepted by the Company. Programs may not be available or fully rolled-out on the tariff effective date. Consult AmerenMissouri.com to determine the status of the programs. Programs may have slightly earlier deadlines for certain activities, as noted on the Company's website AmerenMissouri.com.

If the programs are terminated prior to February 28, 2019 under this provision, only Incentives for qualifying Measures that have been installed prior to the programs' termination will be provided to the customer.

The Flex Pay Pilot will extend through December 31, 2020.

DESCRIPTION

The reductions in energy consumption will be accomplished through the following programs:

1. Lighting
2. Energy Efficient Products
3. HVAC
4. Home Energy Reports
5. Low Income

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RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18 (Cont'd.)

***DESCRIPTION (Cont'd.)**

- 6. Energy Efficiency Kits
- 7. Home Energy Reports

Program details regarding the interaction between the Company or Program Administrators and customers participating in the Programs, such as Incentives paid directly to customers, available Measures, Measure ranges, availability of the programs, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms, will be provided on the Company's website AmerenMissouri.com, or by calling the Company's Customer Contact Center toll free 1-866-422-4605.

CHANGE PROCESS

The change process is applicable to changes in a program detail regarding the interaction between the Company or Program Administrators and customers participating in the Programs.

- 1. Identify need for program detail change regarding the interaction between the Company or Program Administrators and customers participating in the Programs;
- 2. Discuss proposed change with implementer;
- 3. Discuss proposed change with evaluator;
- 4. Analyze impact on program and portfolio (Cost-effectiveness, goal achievement, etc.);
- 5. Inform the Staff, Office of the Public Counsel, and the Missouri Department of Economic Development - Division of Energy (DE) of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done, and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel, and the Missouri Department of Natural Resources are informed and provided the above-referenced analysis);
- 6. Take timely received recommendations into account and incorporate them where the Company believes it is appropriate to do so;
- 7. Notify and train customer contact personnel (Contact Center, Energy Advisors, Business Center, Key Account Executives, Customer Service Advisors) of the changes;
- 8. Make changes to forms and promotional materials;
- 9. Update program website;
- 10. File updated web pages and, if appropriate, updated list of Measures and Incentive amounts in File No. EO-2015-0055; and
- 11. Inform Customers, Trade Allies, etc.

Company will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory stakeholder update meetings.

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CANCELLING MO.P.S.C. SCHEDULE NO. _____ SHEET NO. _____

APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18****Flex Pay Pilot Program****PURPOSE**

The purpose of the Flex Pay Pilot Program (hereafter "Program") is to deliver energy savings and the resulting bill reductions to eligible Ameren Missouri residential customers through an alternative payment option. Energy savings and bill reductions will be achieved through impacts associated with the advance purchase of electricity.

AVAILABILITY

October 1, 2018 through December 31, 2020.

The Program will be available on a voluntary basis to customers who receive electric only service from Ameren Missouri and who are billed on Service Classification No. 1(M), except for:

- Customers who are identified as using electric dependent medical equipment at the service address.
- Customers who receive natural gas only or both natural gas and electric service from the Company.
- Customers who are enrolled in Company's Electric Power Purchases from Qualified Net Metering Facilities tariff (net metering).
- Customers who are charged with or convicted of unauthorized use, interference, or diversion of their electric service.

Customers on budget billing must cease budget billing to participate in this Program.

The Program will have no more than one thousand (1,000) participants at any one time, and has two (2) categories of participants, as follows:

a) Low-Income Participants -

This Program category shall be limited to 250 eligible electric residential customers who are eligible for the low-income exemption under Rider EEIC.

b) Non Low-Income Participants -

This Program category shall be limited to 750 eligible electric residential customers who are not eligible for the low-income exemption under Rider EEIC.

At all times during Program participation, the participant must have access to at least two of the following: telephone, text messaging capabilities, a device supporting internet websites, a device supporting mobile applications, or email.

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APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18****Flex Pay Pilot Program (Cont'd.)****PROGRAM DESCRIPTION**

The Company will hire a Program Administrator to implement this Program. The Program is a behavioral energy efficiency program that promotes energy savings by providing daily updates and communication about electricity usage and costs and by changing the way participants use electricity. The Program allows eligible residential electric customers to opt-in and prepay into an account. As electricity is used, the funds in the account are deducted for the actual use. In lieu of receiving a monthly bill, participants will be able to access details regarding their Flex Pay account anytime via at least two of the following means: web portal, mobile app, inbound interactive voice response (IVR), and two-way text messaging.

Ameren Missouri will provide participating customers with access to tips and information about energy efficiency, as well as the ability to customize alerts for high and low electric use days to encourage them to manage their electric usage and reduce their consumption. During the account creation process, Program representatives will assist the customer in selecting the desired alerts, delivery methods, and delivery times.

The customer can replenish their account at any time 24 hours a day and seven days a week with any amount, to maintain a balance above \$0. Participants are only able to make payments via channels approved by the Program Administrator, which include: web portal, mobile app, by phone with a credit or debit card, an eCheck, and cash. Customers will have ready access to retail locations that accept cash through a bar code system that can be used via a smartphone or printout to automatically link the customer's utility account to the retailers' cash register.

PROGRAM PROVISIONS

Each participating customer shall opt-in to participate in the Program in accordance with the Program's terms reflected herein. Customers will be required to provide a \$25 (minimum) credit balance to participate in the Program.

Participants will continue to pay the rates provided for in Service Classification 1(M). Because all charges will be divided into daily amounts for Flex Pay customers to ensure consistent and accurate collection of payments and balance calculations for participants, payments will be reconciled with the Company's Customer Service System on a monthly basis to ensure no overpayment or underpayment has occurred.

Deposits and credit checks will not be required for participation in this Program.

No late payment fees or reconnect fees shall be applied under this Program.

This Program will accept payment assistance from the Low Income Home Energy Assistance Program and other payment assistance organizations accepted by the Company.

DATE OF ISSUE November 30, 2017 DATE EFFECTIVE October 1, 2018ISSUED BY Michael Moehn President St. Louis, Missouri
NAME OF OFFICER TITLE ADDRESS

MO.P.S.C. SCHEDULE NO. 6 Original SHEET NO. 218.2

CANCELLING MO.P.S.C. SCHEDULE NO. _____ SHEET NO. _____

APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18****Flex Pay Pilot Program (Cont'd.)****PROGRAM PROVISIONS (Cont'd.)**

Participation by a non low-income participant in the Program constitutes the participant's grant of access to install an enabling device on the participant's meter to allow remote disconnect/reconnect capabilities as approved and determined by the Company. The enabling device will be installed upon the first incidence of disconnection. The participant must not tamper with the metering or switching device. The participant shall allow the utility access to service or maintain adequate metering capabilities.

All energy use shall be paid by the participant. Any usage that occurs after account funding has been depleted shall be recorded as arrearages. If a participant is not disconnected due to achieving a \$0 balance during a non-disconnect period or if a participant opts-in to the Program with existing arrears, any past due balance will be paid using 25% of every subsequent prepayment, starting with the participant's first payment after the \$0 balance occurs until the arrearage is repaid, which will replace any existing delinquent payment arrangements the customer may have had before switching to Flex Pay.

Customers who have a deposit with the Company and opt-in to the Program must elect to have their deposit (and any accrued interest) applied either to their outstanding arrearages, or to an initial flex payment on their Flex Pay account. Customers who are new, opt-out, or are removed from the Program within 6 months of opt-in will be required to provide a deposit upon return to traditional pay if a deposit would have had been required had the customer not participated in the Program. Customers who return to traditional pay will be eligible for delinquent payment arrangements to the same extent as if they had not participated in the Program.

DISCONNECTIONS

a) Low-Income Participants-

Low-income participants who reach a \$0 balance and have a negative balance for eight (8) consecutive days or fewer will have the negative amount automatically moved into arrearages. When such a participant makes a subsequent payment, a minimum 25% of that payment and future payments will go towards paying any arrearage amounts. Any low income customer with a \$0 or negative balance for more than eight (8) consecutive days will be removed from the Program and resume traditional pay billing. Low-income participants are not subject to remote disconnection while participating in the Program.

b) Non Low-Income Participants-

Non low-income customers will be subject to remote disconnection if their account reaches a \$0 balance.

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CANCELLING MO.P.S.C. SCHEDULE NO. _____ SHEET NO. _____

APPLYING TO MISSOURI SERVICE AREA**RESIDENTIAL ENERGY EFFICIENCY MEEIA 2016-18****Flex Pay Pilot Program (Cont'd.)****DISCONNECTIONS (Cont'd.)**

Pending disconnect orders are created based strictly on the customer exhausting the customer's credit balance in their Flex Pay account. To provide opportunity to make a payment in advance of disconnection, customers will receive alerts and notifications via their preferred communication channel when their account approaches a \$0 balance, reaches a \$0 balance, and has been approved for disconnection. The participant will receive a final notification for disconnection at 8 a.m. the day the disconnection is to occur. The notice shall state that if no payment is made, then disconnection may begin at 11 a.m. that day.

Under normal circumstances, service will be reconnected within an hour of receipt of a payment.

NON-DISCONNECT TIMES

All energy use shall be paid by the participant. Any usage that occurs after a customer's Flex Pay account balance has been depleted shall be recorded as an arrearage. No service disconnections will be implemented during the following:

- After business hours
- On weekends
- During holidays
- When prohibited by 4 CSR 240-13.055 or by Section 393.108, RSMo.

INCENTIVES

The Company will waive the cost of the first two (2) payment processing fees each calendar month for each Flex Pay account.

The Company will add twenty five cents (\$0.25 USD) to each low-income participant Flex Pay account for each day their account balance is above \$0.

TERM OF SERVICE

A customer can request participation in the Program at any time, and will be able to participate if there are available spots and if the customer is eligible for the Program under the terms herein. A customer who becomes a participant is not required to stay in the Program and may return to traditional pay at any time. However, if the customer leaves or is removed from the Program, the customer will not be eligible to participate in the Program again for a minimum of six (6) months, and only then if space is available.

GENERAL RULES AND REGULATIONS

If the provisions of the Program tariff sheets conflict with any provision of the Company's General Rules and Regulations (Tariff Sheet Nos. 95 through 145), the Program tariff sheets shall control.

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