

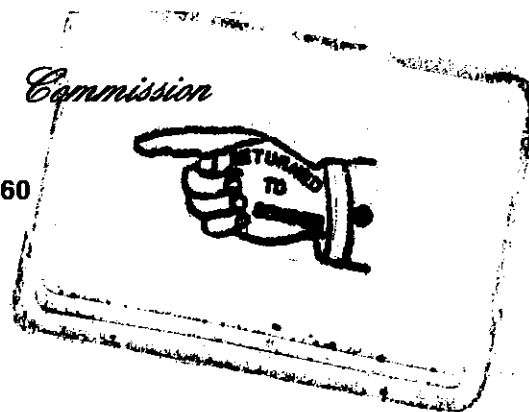
*Missouri Public Service Commission*

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Jefferson City, Missouri 65102-0360

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FIRST CLASS



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**FILED<sup>3</sup>**

DEC 09 2011

Missouri Public  
Service Commission

Vernon Ball and Linda Nelson

*Refused*

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RETURN TO SENDER  
REFUSED  
UNABLE TO FORWARD  
RETURN TO SENDER

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Linda T. Nelson and Vernon Ball,	)	
	)	
Complainants,	)	
v.	)	<b><u>File No. GC-2011-0394</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent	)	

**ORDER DIRECTING COMPLAINANTS  
TO FILE A STATEMENT OF INTENTION TO PROCEED  
WITH THIS COMPLAINT**

Issue Date: November 22, 2011

Effective Date: November 22, 2011

On October 28, 2011, the Missouri Public Service Commission held a prehearing conference. Complainants, Linda T. Nelson and Vernon Ball, failed to attend. Under Commission rule 4 CSR 240-2.116 (3), a party may be dismissed from a case for failure to comply with a Commission order and failure to appear at a prehearing conference.

On November 9, the Commission directed Complainants to file a statement, no later than November 18, informing the Commission of why this matter should not be dismissed. Complainants filed a statement on November 21, further setting out the complaint. The Commission, however, must determine whether it is Complainants' intention to proceed with this complaint by participating in a prehearing conference.

The Commission will therefore direct Complainants to file a statement specifically indicating whether they intend to participate in a prehearing conference. This conference is necessary to process this complaint and to proceed to an evidentiary hearing. Again, Complainants' failure to participate in the process, as directed by the Commission, may lead to a dismissal of this complaint.

**THE COMMISSION ORDERS THAT:**

1. Complainants, Linda T. Nelson and Vernon Ball, shall file a statement, as described in the body of this order, no later than December 2, 2011.
2. This order shall become effective upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 22nd day of November, 2011.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 22<sup>nd</sup> day of November 2011.**



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**Steven C. Reed**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 22, 2011**

**File/Case No. GC-2011-0394**

**Missouri Public Service  
Commission**

Meghan McClowry  
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**Missouri Public Service  
Commission**

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**Vernon Ball and Linda Nelson**

Vernon Ball  
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PO BOX 4935  
St. Louis, MO 63108

**Laclede Gas Company**

Rick E Zucker  
720 Olive Street  
St. Louis, MO 63101  
rzucker@lacledegas.com

**Enclosed find a certified copy of an ORDER in the above-numbered matter(s).**

**Sincerely,**



**Steven C. Reed  
Secretary**

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Individuals listed above with a valid e-mail address will receive electronic service. Individuals listed above without a valid e-mail address will receive paper service.