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PUBLIC SERVICE COMMISSION
TRANSCRIPT OF PROCEEDINGS

Local Public Hearing

January 18, 2017

Arnold, Missouri

Volume 7

In the Matter of Union)
Electric Company, d/b/a)
Ameren Missouri's Tariffs) File No. ER-2016-0179
To Increase its Revenues)
For Electric Service)

MORRIS L. WOODRUFF, Presiding

CHIEF REGULATORY LAW JUDGE

Stephen M. Stoll

Maida J. Coleman

Scott Rupp

Commissioners

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P R O C E E D I N G S

JUDGE WOODRUFF: I'm Morris Woodruff, I'm the chief regulatory law judge. With me tonight I have three of the five commissioners, I'll introduce you to them here on my right is Commissioner Scott Rupp, on my far left here is Commissioner Maida Coleman, immediately left is Commissioner Stephen Stoll.

MR. STOLL: I just wanted to welcome you here, we have on the commission, three of the five commissioners, three of us are here this evening, and as you can see, we do have a court reporter, and there will be a transcript made of this hearing, and all the other commissioners will have an opportunity to look at that, and again we're here to listen to your comments and concerns, this is the very beginning of the rate case process. After we have the local public hearings, which will be concluded with the end of next week, then eventually we will have evidentiary hearings in Jefferson City, and if you're interested in watching those on the internet, you can actually watch those too, you can speak to our staff about that. Again welcome, we look forward to hearing your comments

JUDGE WOODRUFF: For this part of the proceeding, I'm going to call, there was a sign up sheet out front when you came in, we've got several people that have signed up to testify, and when I call your name, come up to the podium, I'll swear you in to tell the truth, whole truth, nothing but the truth. Then

1 I'll let you make your statement. Just to keep things moving
2 along, we try to limit people to about five minutes, they
3 actually have a machine here to count five minutes to keep track
4 of where you're at. I won't shut off your microphone, but just
5 keep keeping consideration. After you've had your say, after
6 you've made your statement, the commissioners may have questions
7 for you, the attorneys here representing the parties may have
8 questions for you too as well,

9 Before I call the first witness, we have one more
10 things we need the take care of, we need to for the record show
11 who are here for the attorneys for the parties, so I'll ask them
12 to enter their appearances

13 MS. GRUBBS: Thank you, Your Honor, I'm Jermaine
14 Grubbs here on behalf of Union Electric Company doing business
15 as Ameren Missouri

16 JUDGE WOODRUFF: Thank you, for the staff.

17 MS. MYERS: For the staff of the Missouri Public
18 Service Commission, I'm Jamie Myers, and I've provided the court
19 reporter with my contact information.

20 JUDGE WOODRUFF: Thank you, for the Office of Public
21 Counsel?

22 MS. SHEMWELL: I'm Lera Shemwell I'm from the Office
23 of Public Counsel, we represent the consumers, there's a sheet
24 and our information is on the back, if any of you need one, I'll
25 be happy to give you one.

1 JUDGE WOODRUFF: I believe that's all the parties are
2 represented here tonight. We'll call the first name on the
3 list, which is Gloria Derickson. Good evening, tell me your
4 name spell your last name for the record.

5 MS. DERICKSON: My name is Gloria Derickson that's
6 D-E-R-I-C-K-S-O-N.

7 JUDGE WOODRUFF: Raise your right hand I'll swear you
8 in?

9 (Witness sworn)

10 JUDGE WOODRUFF: What would you like to tell us?

11 MS. DERICKSON: One of the major reasons that Ameren
12 Missouri gives for wanting this rate increase is their reduced
13 revenue, their reduced revenue may or may not be permanent, but
14 they want this rate increase to be permanent. This is unfair
15 and it it's just plain wrong. That is all I have to say.

16 JUDGE WOODRUFF: Thank you, any questions from the
17 parties?

18 MS. COLEMAN: No questions, thank you for your
19 testimony.

20 JUDGE WOODRUFF: Next name on the list is Deanna
21 Michaels. Can you tell us your name?

22 MS. MICHAELS: Deanna Michaels.

23 JUDGE WOODRUFF: If you could spell your name for the
24 reporter?

25 MS. MICHAELS: D-E-A-N-N-A M-I-C-H-A-E-L-S.

1 JUDGE WOODRUFF: Thank you very much, if you could
2 raise your right hand?

3 (Witness sworn)

4 JUDGE WOODRUFF: What would you like to tell us?

5 MS. MICHAELS: First off, thank you for the
6 opportunity to express our opinions and thank you to the people
7 who gave up their time to be here, I wish there were more, but
8 many couldn't be here for various reasons, child care, working a
9 second job.

10 From the statistics that I was able to find there are
11 approximately 24,000 seniors over the age of 65 living in
12 Jefferson County for the 2015 census figures, so my situation is
13 not unique, and we heard from the audience, my situation is not
14 unique. I am retired senior living in an all electric house.
15 I receive less than \$1,400 a month social security. As of
16 January 1, I received a \$5 a month cost of living adjustment and
17 an automatic deduction of a \$5 increase in Medicare payments,
18 thus I have received no increase. Last year I received no cost
19 of living adjustment, and thus my income is the same as 2015.

20 Since I retired, my income has not increased, yet my
21 electric bill has steadily increased five percent alone since
22 last May. I ask you, are you still living on income you had in
23 2015? Are Ameren CEO and upper management people still living
24 on 2015 wages? There are also below income single parents and
25 families of the unemployed to consider, I don't have the

1 demographics of these groups, but I have the statistics for just
2 numbers. Let me ask some questions that represent the story of
3 seniors and other low income groups that represent these
4 statistics. I have experienced or witnessed these stories.
5 Have you ever seen a single mother eat only a potato for lunch
6 because she doesn't have money for anything else, or given up
7 her dinner so her child should eat, or have you ever said no to
8 generous offer of a friend for a free dinner because you didn't
9 have a enough money to boy some extra gas for the trip, have you
10 ever lined your house with throw rugs because it's the bare
11 floor is so cold. Have you ever been thrilled to tears that a
12 kind and generous friend has taken you grocery shopping as a
13 birthday gift. Why are there so many resale shops and food
14 pantries in the area?

15 This proposed increase is the eighth time since 2007
16 that Ameren has asked for a rate hike increase, rates have
17 raised about 62 percent over the last 8 years, now you're asking
18 for yet another increase of 7 percent over the 5 percent
19 received from last year. And in May, the rates increased 5
20 percent and Ameren filed for this 7 percent increase in July.
21 Please do not recommend the budget billing program to me, I was
22 on that until I received notice that my budget amount was
23 increasing despite the fact there was still over \$200 left in my
24 account at the time of the review period. And at the previous
25 12 months budget, only one month was above the budget amount.

1 There's no concern for my budget, only the company budget.

2 We seniors grew up with the ethics of being
3 responsible and working hard. We have worked hard throughout
4 our lives to give you the education, jobs and comfort you have
5 inherited from us. It's time to help seniors by having the
6 compassion to allow us the comfort of warm homes with adequate
7 life with compromising of paying for medical care or groceries.

8 We're not looking for a handout, just a way to pay our
9 bills. I stressed, I ask on behalf of all seniors and low
10 income families and the unemployed, I request that the PSC deny
11 Ameren the 7 percent increase. Thank you.

12 JUDGE WOODRUFF: Thank you, ma'am. Any questions?

13 MS. COLEMAN: Thank you for your testimony.

14 JUDGE WOODRUFF: The next name on the list is Bobbi
15 Ziglioli, did I get close on your name? Tell us how you spell
16 your name.

17 MS. ZIGLIOLI: Bobbi Z-I-G-L-I-O-L-I.

18 JUDGE WOODRUFF: Thank you. If you would please raise
19 your right hand I'll swear you in.

20 (Witness sworn)

21 JUDGE WOODRUFF: What would you like to tell us?

22 MS. ZIGLIOLI: Thank you. Thank you for your time and
23 thank you for all the effort that you put in ever since 2006. I
24 haven't had as much time to research things only on my lunch
25 hour today and so I will be as brief as I can, but as far as

1 what I was able to find was that Ameren UE which I'm grateful
2 for, has asked for an increase ever since 2006, all the way
3 through 2015 and has received them. They've asked for \$2
4 billion dollars and they've gotten one. So, they are a very
5 good company, they're a very productive company, they have made
6 huge profits every since their existence, and they're asking for
7 money for investing as far as getting new equipment, or whatever
8 it might be. The bottom line is that the company needs to be
9 physically responsible just like we are every day. We live
10 within our means, they need to live within their means, if they
11 don't have money to pay for something or to revamp something,
12 they either don't do, they need to save their money and do it
13 the following year or five years from now, whatever it might be.

14 But the other thing that is unrealistic that they
15 waste money on and that is on special interests and on
16 lobbyists, marketing that they do not need, they're the only
17 electric company here, we don't have any kind of ability to call
18 another company to get another service, so what is the point of
19 them advertising and wasting money. The other thing as far as
20 trimming trees, they come and they trim branches, why don't they
21 cut the trees down. Yes, I'm sure there's a number of people
22 that don't want the trees cut down, that's fine, but you know
23 what, they can cut mine down, and they can cut the neighbors
24 down because that's what the neighbors were asking for also, but
25 they won't cut them down, they just where there's a problem

1 something happens, they trim it, and it's like nonsense all over
2 and over again.

3 The other thing is salaries of the company's
4 executives. Again, their executive has made more than \$6
5 million dollars, I really -- it's certainly above my pay scale
6 but I don't understand why the salaries have to be so high, and
7 why they have to ask for increases over and over again, when we
8 truly, they know, that they're asking for all these ever since
9 2006 or in 2007 whatever they were asking for, we were in the
10 middle of recession, and we still are not out of it. I have a
11 small business, you're going to increase -- they're going to
12 increase it on my business, they're going to increase it on my
13 home, they're going to increase it on my kids, they have four
14 small homes, probably what, more than \$1,100 it's going to cost
15 my family to sustain the electric for the next year if they
16 increase it. I mean yeah, I am a senior citizen, my kids are
17 not senior citizens, but it doesn't matter what age group you
18 are, if you can't -- if you don't have it, you don't have it,
19 and I don't understand why they keep asking and asking and
20 asking, we are living within our means, they need to live within
21 their means. I understand they have a responsibility for their
22 shareholders, but you know what the shareholders need to back
23 off too. Thank you.

24 JUDGE WOODRUFF: Thank you, ma'am, any questions?

25 MS. ZIGLIOLI: Oh, one more thing, I would like the

1 new Governor Greitens to be involved with all this please.

2 JUDGE WOODRUFF: Okay.

3 MS. ZIGLIOLI: I don't know if that's politically
4 correct or not, but I'm not a politician.

5 JUDGE WOODRUFF: Thank you.

6 MS. COLEMAN: Thank you.

7 JUDGE WOODRUFF: Next name on the list is Scott
8 Williams. Good evening, sir.

9 MR. WILLIAMS: Good evening.

10 JUDGE WOODRUFF: If you'll raise your right hand.

11 (Witness sworn)

12 JUDGE WOODRUFF: You are Scott Williams, I think
13 that's pretty self-explanatory for spelling, what would you like
14 to tell us?

15 MR. WILLIAMS: I'll start wit a question, does the
16 commission offer suggestions when they come to you with this
17 type of proposal or do you guys just receive the information
18 they propose and then make your decision accordingly?

19 JUDGE WOODRUFF: We can't really answer questions
20 here, but that's the kind of question you can ask of our legal
21 counsel.

22 MR. STOLL: They can explain the rate making process,
23 Jamie, Mr. Williams.

24 MS. MYERS: That would be me, so after the hearing
25 we'll get your contact information.

1 MR. WILLIAMS: I might have to go. One thing is I'm a
2 small business owner like a couple of people have mentioned
3 here, and I don't have a fleet of vehicles, okay, like Ameren
4 does, or maybe this lady that just spoke, maybe her company has
5 some vehicles, but we are responsible for maintaining the fuel
6 in our vehicles, so I really struggle with the fuel charge that
7 they put on our bill each month. Just seems any other type of
8 business would have to fund it for themselves.

9 Another thing I'd like them to consider is with the
10 incoming administrations that we have coming in, they mentioned
11 that EPA and certain regulatory things institute charges for
12 this, we are going to have less regulatory situations for
13 hopefully all of us, small businesses included, with some of our
14 incoming administration, so when the EPA backs up something on
15 them, I would like that to come out in a letter or a note on our
16 bill that we are reducing this for this reason because if
17 they're going to reduce something, tell us, we want to know,
18 they way we can say hey, we're not just getting hit with an
19 increase, give a little bit of a break here, so that would be
20 very much appreciated.

21 And I don't want to just come here and complain, I
22 also want to throw out a positive, that when it's 10 at night or
23 1:00 in the morning and everything and my electric is out, and I
24 see those trucks roll out, I'm very appreciative, I'm very
25 grateful for that. I always want to try to balance this out,

1 but like it's been mentioned, you know we've seen a progression
2 of rate increases, I had 2011, 2012, 2015 in my notes, so I'm
3 just asking if maybe the commission would cut them way back on
4 this one, if they would, and with that, I'm finished.

5 JUDGE WOODRUFF: Thank you, sir, any questions?

6 MR. STOLL: How are you Scott?

7 MR. WILLIAMS: Blessed more than I deserve, thanks.

8 MR. STOLL: Scott and I know each other from another
9 life.

10 MS. COLEMAN: Were you his teacher?

11 MR. STOLL: No, I was not his teacher and he was not
12 mine, but on the first issue you can talk to the young lady and
13 on the fuel adjustment charge you might want to talk to our
14 staff, they can kind of explain how that works, but we
15 appreciate you being here and appreciate your comments.

16 MR. WILLIAMS: Appreciate you taking the time to hear
17 me, thank you very much.

18 JUDGE WOODRUFF: Next name on the list I believe is
19 Gary Steele. Good evening, sir.

20 MR. STEELE: Good evening.

21 JUDGE WOODRUFF: Steele, the last name ends with E,
22 correct?

23 MR. STEELE: S-T-E-E-L-E.

24 JUDGE WOODRUFF: Please raise your right hand.

25 (Witness sworn)

1 JUDGE WOODRUFF: What would you like to tell us?

2 MR. STEELE: There's so many things, I don't quite
3 know where to begin. They've had six or seven rate increases,
4 I'm like a lot of other people, I'm retired and on social
5 security the last 8 years, four years we didn't get a cost of
6 living, this year we got a whopping .03, for me that came out to
7 nine pennies a month increase, nine pennies. Now, they want
8 \$8.77 a month, well where exactly do they think -- do they think
9 the electric bill, we can just go down to a basement, crank out
10 a bunch of money, because apparently that's what they think,
11 because how do they expect anybody -- you put yourself into our
12 shoes, you've only got so much money to spend, and you got to
13 balance, budget everything that you have.

14 Now, my house is total electric, now your water heater
15 they say is the second most expensive thing in your house, well,
16 I've got a light switch next to the water heater, where I turn
17 the water heater off, the only time it comes on is one hour
18 before I'm going to take a shower, and wash dishes, and then
19 the water heater gets shut off. People say well, conserve more,
20 that's great, what do they want us to conserve on?

21 The more that you save, the higher the bills get, it's
22 like you're shooting yourself in the foot and then trying to run
23 a race, it's an impossibility. There's no way you can work it
24 out, and my water company that I have, I've got city water
25 district five, they've only had one rate increase in 7 years,

1 just one rate increase, that was very, very little, but Ameren,
2 has had over five, now there's something wrong with the way that
3 they're running the company. You can't run a company and keep
4 having to ask for rate increases, when another company has the
5 same kind of thing that they have to worry about, the
6 infrastructure, I understand the infrastructure, but they're
7 able to keep their rates reasonable and only raise their rates
8 one time in five or six years, I mean that's phenomenal, but
9 Ameren wants to do it, so apparently their management is just --
10 either they don't care, or they just think there's a money
11 machine in people and they can just keep getting more and more
12 money and the heck with everything else, because we're walking
13 backwards, we take one step forward, two steps back. Anybody
14 that's a senior citizen takes one step forward, two steps back,
15 that's just you know, there's not much else I can say, other
16 than that.

17 JUDGE WOODRUFF: Any questions?

18 MR. STOLL: Thank you for your testimony.

19 JUDGE WOODRUFF: Next name on the list is Brian
20 Ettlting. Good evening, please spell your last name

21 MR. ETTLING: My last name is E-T-T-L-I-N-G.

22 MR. WOODRUFF: Please raise your right hand.

23 (Witness sworn)

24 JUDGE WOODRUFF: What would you like to tell us?

25 MR. ETTLING: Yes, my name is Brian Ettlting, I'm a

1 seasonal park ranger in the national parks, and I'm worried
2 about climate change and the health of our community, and I want
3 to enter this into the public record. I'm also a volunteer for
4 the Sierra Club and the Beyond Coal Campaign and I'm asking the
5 Public Service Commission to please reject Ameren's rate hike
6 and reward customers who conserve energy.

7 Despite being the largest utility in Missouri, Ameren
8 does not, like other Missouri utilities, rely on wind and solar
9 investments, Ameren relies on coal for over 70 percent of
10 electricity production but uses only one percent wind power.
11 Ameren's overall reliance on coal is costing its rate payers.
12 Independent analysis from 2013 found the upgrades needed to
13 comply with the public health safeguard at Ameren's coal plants
14 could cost as much as \$5.5 million dollars or \$4,600 per
15 customer. Other utilities are saving customers money by moving
16 to clean energy. Kansas City Power and Light estimated that
17 it's investments in wind energy and energy efficiency will save
18 it's customers \$1 billion dollars over 20 years or about \$1,700
19 per customer. Springfield, Missouri will be at 36 percent clean
20 energy this year. Springfield, Columbia and Kirkwood all found
21 the cost of wind power is 25 percent less than coal energy.
22 Utilities, businesses and cities around the county are
23 committing to 100 percent clean energy, Ameren needs to step up
24 its investments in wind and solar efficiency here in Missouri
25 and the midwest. Coal is harmful, coal is the leading source of

1 air, water and climate pollution. Ameren needs to work to
2 protect our health and create clean energy jobs, and I also want
3 to add that I saw an article in the St. Louis Post Dispatch on
4 December 31 of 2012 stating that we have twice the national
5 average of asthma as other parts of the United States and I
6 thought that was interesting, we also burn twice as much coal as
7 other parts of the country. So yeah, we do have cheaper rates,
8 but our health care costs are higher because of this. So Ameren
9 needs to be pushed harder to be using more clean renewable
10 energy.

11 JUDGE WOODRUFF: Thank you, any questions?

12 MR. STOLL: No questions, thank you for your
13 testimony.

14 MR. ETTLING: Can this be submitted into the record?

15 JUDGE WOODRUFF: Go ahead and give it to me, I'll mark
16 it as Exhibit 1, that will be received into the record.

17 MR. ETTLING: Thank you.

18 JUDGE WOODRUFF: Thank you. The next name I can't
19 make out the first name, but I believe the second name is
20 Shelby, or Shelley? Well, if I get to the end of the list and I
21 haven't called your name, tell me then.

22 Next name then is Shanna Ashton. Good evening.

23 MS. ASHTON: Hi.

24 JUDGE WOODRUFF: If you could spell your last name and
25 first name for the record.

1 MS. ASHTON: S-H-A-N-N-A Ashton A-S-H-T-O-N.

2 JUDGE WOODRUFF: Please raise your right hand.

3 (Witness sworn)

4 JUDGE WOODRUFF: What would you like to tell us?

5 MS. ASHTON: My name is Shanna Ashton, I'm here with
6 East Missouri Action Agency. We're a community action agency
7 here to represent the communities Ameren provides utilities to.
8 Our advocacy extends to their customers, as far as south as
9 Bollinger County, Cape Girardeau County, Iron County and
10 throughout St. Francis and Washington Counties. We're a
11 contract agency with the state of Missouri to provide low income
12 heat and energy assistance program, also known as LIHEAP to
13 thousands of customers who currently struggle to pay their
14 utilities bills monthly.

15 For those who are not aware, the LIHEAP program is a
16 tax payer entitlement program to assist low income families with
17 their primary and secondary heating bills. Ameren provides both
18 natural gas services and electric service to many of our
19 community members. Within the last three months aloe, Ameren
20 has received over \$300,000 from our community members applying
21 for assistance from this program alone. Over 200 Ameren
22 families within our service area received money from this
23 program. These families must income qualify to receive the
24 assistance and those over the income guidelines apply for help
25 and are denied daily.

1 Ameren is asking for an 8.3 percent rate increase.
2 Our seniors are receiving a .3 percent increase to their social
3 security this year. The 8.3 percent increase Ameren will
4 receive will eat up more than their monthly increase. Just this
5 week Ameren has also instituted a \$30 reconnection fee. Within
6 the last month and a half, they also restructured their
7 reconnection plan. As you raise rates, customer contributed
8 funds such as dollar more and other profitable charitable
9 programs lag, we're seeing a direct reflection of that now
10 through the very public charity struggling, the Salvation Army.
11 People can't give what they don't have and once you start
12 dollaring the middle class to death, they can't give the
13 assistance anymore because they're in need themselves. This is
14 an increase that will be unsustainable for our low income
15 families, middle class families and ultimately the wealthiest,
16 so East Missouri Action Agency is opposed to a rate increase,
17 thank you.

18 JUDGE WOOFRUFF: Anyone have any questions? Thank
19 you.

20 MS. COLEMAN: Miss Ashton, would you be clear again
21 for me, I missed part of your statement on the \$30 fee, did you
22 stated Ameren has initiated --

23 MS. ASHTON: Yes.

24 MS. COLEMAN -- a \$30 reconnection fee?

25 MS. ASHTON: Reconnection fees, it started this week

1 and I work in our energy assistance department just now the
2 customer have never been, you know, had to pay that fee and it
3 just started.

4 MS. COLEMAN: Was there another fee that you also
5 noted right behind that?

6 MS. ASHTON: Let me look. Oh, okay they restructured
7 their disconnection, yeah, they restructured their disconnection
8 plan and their shut offs.

9 MS. COLEMAN: Negatively or positively?

10 MS. ASHTON: Well, I think probably positively for
11 them. There have been through the past the energy assistance
12 department received people that come in with Ameren bills a lot
13 that are really, really large. So now Ameren is taking, and I'm
14 not sure behind the scenes how they decided this, but they
15 decided not to carry those large bill anymore to, you know, some
16 people for some reason will ride with these disconnection
17 notices for a really long time, without being shut off. They
18 don't get shut off on their disconnection date, yet we have
19 somebody who gets a disconnection notice and they get shut off
20 the day after and they have never been a disconnection threat.
21 So it's always kind of been, as a layperson and somebody who
22 works in the energy assistance program, I always wondered how
23 they decided who got shut off and who really didn't, and we see
24 somebody with \$100 bill versus a \$3,000 bill I always wondered
25 how that worked. So they're redeveloped that somehow behind the

1 scenes to try and not to let those larger bills ride at this
2 point.

3 MS. COLEMAN: Thank you.

4 MR. STOLL: You might want to speak to the Office of
5 Public Counsel.

6 MS. ASHTON: Okay.

7 MR. STOLL: In case people don't know the Office of
8 Public Counsel represents rate payers in our evidentiary hearing
9 that we'll have later in Jefferson City

10 MS. ASHTON: Okay.

11 MR. STOLL: Yeah, I will talk to them and they might
12 advise you to talk to others regarding the \$30 reconnection and
13 any other issue you might have.

14 MS. ASHTON: That would be great, thank you.

15 JUDGE WOODRUFF: All right, the next name on the list
16 is Linda Matsen. Good evening, if you could spell your last
17 name for the court reporter.

18 MS. MATSEN: M-A-T-S-E-N.

19 JUDGE WOODRUFF: Please raise your right hand.

20 (Witness sworn)

21 JUDGE WOODRUFF: What would you like to tell us?

22 MS. MATSEN: I was here several years ago, same place,
23 and noticed tonight that a lot of the same people are here again
24 in terms of the suits with the badges. Someone remarked this
25 evening about how much lobbying monies are spent on Ameren

1 Missouri, and I feel that the Public Service Commission needs to
2 really, really look very, very carefully at all aspects of
3 Ameren monetary structure before they make this decision.

4 When I was here a couple years ago, one of the
5 speakers and I don't recall who it was, said that they even
6 thought that in order to assure that you did your job well, that
7 you ought to be elected as opposed to being appointed, and
8 therefore if the general public did not feel you were doing your
9 job well, they could dispense with you and bring in some new
10 folks. At any rate, I really feel that Ameren needs to be
11 looked at in every aspect.

12 When you send in your bill, for quite some time it
13 said Ameren Missouri, but I was sending it to Chicago, Illinois.
14 I would always underline Missouri. I notice now I'm sending it
15 to a box here, but I'm wondering, is it really, they're just
16 collecting it in that depository then it's going to Illinois, so
17 that I don't annoy them and they don't annoy me anymore.

18 I really, really want you to look at the structure of
19 the upper management, of how many people they've got. This
20 lobbying idea, are all the people that are here tonight
21 lobbying, or are they really here for informational purposes, or
22 what? How can a company afford to send, and I asked the people
23 this evening, how many of their employees were here,
24 approximately 20. Twenty people to be here to offset anything
25 that those of us from the public came here to say to you, it

1 just blows my mind, so to speak. And so, I'm asking you that
2 even if the Public Counsel wasn't here, will you please very,
3 very carefully look at this, because none of us who are here
4 this evening feel that we should have to come up with a raise
5 like this, unless as one of the other people said here this
6 evening, there isn't some give and take, and she drew the
7 analogy of the car, buying a car, that they would talk back and
8 forth until they came to a mutually agreeable thing. It would
9 be mutually agreeable if there was give and take on Ameren
10 Missouri's part in terms of how they are structured, how they
11 are spending money, and there was some give there, as well as
12 asking we the public to give some again. It does seem like it's
13 been too much, in the last six, seven years. Thank you for your
14 time.

15 JUDGE WOODRUFF: Any questions?

16 MR. STOLL: No, thank you for your testimony.

17 JUDGE WOODRUFF: I will reassure you the commission
18 will have three weeks of hearings to take evidence from our
19 staff and counsel, there are a lot of parties who are
20 represented, various consumer groups, large industrial groups,
21 environmental organizations, so we do look very carefully at all
22 this evidence.

23 MS. MATSEN: I wonder does Ameren present to you
24 though, do you have a way of really looking over everything that
25 they do? I realize that they are a stock company, that they

1 need to make a profit, but nonetheless, because they're a
2 monopoly, I don't think they can compare themselves and expect
3 to get the same kind of results that a totally independent
4 company that has competitors would have to, to be able to
5 produce, there's a difference here, and they're being held to a
6 different standard, therefore so should all of the things that
7 they do, be held to a different standard, because they are a
8 monopoly.

9 JUDGE WOODRUFF: Again, if you have more questions you
10 can talk to Miss Shemwell, who's a very good attorney for the
11 Office of Public Counsel, she'll explain a little more.

12 MS. SHEMWELL: Might I add to your remarks sometimes
13 these cases settle, all the parties get together, in which case
14 the commission will not have that. I don't want people to
15 expect to find a hearing, how will they find out if that
16 settled?

17 JUDGE WOODRUFF: If the case is settled, the
18 commission will have a stipulation agreement that the parties
19 would sign, that would only happen if all the consumer groups,
20 and all the environmental groups, all the industrial groups and
21 the company and Ameren were all able to agree on how much the
22 increase would be, or if they don't agree on an increase, they
23 can issue a report saying yes, that's acceptable to us, as the
24 commission. The final word is always with the commission,
25 again, you can explain that a little bit more through the

1 process.

2 MS. COLEMAN: Thank you.

3 JUDGE WOODRUFF: Thank you, ma'am. Next name on the
4 list is Harold Linthal. Good evening, sir, could please spell
5 your last name for the court reporter.

6 MR. LINTHAL: Linthal L-I-N-T-H-A-L.

7 JUDGE WOODRUFF: Can you raise your right hand?

8 (Witness sworn)

9 JUDGE WOODRUFF: What would you like to tell us?

10 MR. LINTHAL: As senior citizen, which a lot of us
11 are, a lot of you are getting close to it, I'm feeling very
12 squeezed financially. We're having to live on less and less and
13 less, and we're not getting any rate increases like Ameren is.
14 I'm having to agree with the others, sewer and water has stayed
15 pretty even, but not electric. I've done what I could, I put in
16 LEDs, got a new roof, more insulation, water heater and the
17 whole bit, my electric bill has stayed fairly the same, except
18 when I see that they want another months payment just because
19 they got reduced revenue, don't make too much sense to me. I'm
20 having to live on less and less and less, just like a lot of
21 these other people out here. I'm -- I actually am one of the
22 few that vote on taxes, I know because I am a precinct judge for
23 voters, so I know who turns out. When it comes to votes on
24 taxes, there's very little low turn out, I vote, and I know who
25 does, because I'm there taking your ballots. We have to find

1 some way to curb them guys, because they're way out of bracket,
2 they want another months payment, plus, that's ridiculous. The
3 reason we got a new governor like we do, he's not a politician,
4 the reason we got a new president like we do, he's not a
5 politician. People in the country are angry, especially senior
6 citizens, that's why they got them, in case you can't see that.

7 I've been a public servant most of my life, I was in
8 the guard, in the '93 flood, my wife too. I did Meals on
9 Wheels, my wife and I volunteer down at the VA, so we contribute
10 to our community, like a lot of other senior citizens, but
11 we're -- it takes money to put gas in the car to go somewhere,
12 it takes money to pay for your insurance, takes money to buy
13 insurance for your car, I don't see any of the big boys taking
14 any price cuts, but we are, and we're not getting anymore money.
15 So, it's the rich get richer, poor get poorer is what it is, and
16 I think they make enough, thank you.

17 JUDGE WOODRUFF: Thank you, sir.

18 MR. STOLL: Thank you for your testimony.

19 JUDGE WOODRUFF: Next name on the list is Tom, Tom
20 Starnes Jr., I may be close. Good evening, sir, tell us your
21 name and spell your last name.

22 MR. STARNES: Tom Starnes Jr.

23 JUDGE WOODRUFF: And spell it for the court reporter's
24 benefit?

25 MR. STARNES: S-T-A-R-N-E-S.

1 JUDGE WOODRUFF: Thank you, please raise your right
2 hand.

3 (Witness sworn)

4 JUDGE WOODRUFF: What would you like to tell us?

5 MR. STARNES: Well, one thing I notice is people
6 testifying are swearing in but I don't know did any of you
7 people swear in, or did the executives? Did the executives that
8 started this, did they swear in? Seems a little bit unfair, but
9 anyway, I was -- I had question how many Ameren customers are
10 there?

11 JUDGE WOODRUFF: We can't answer the questions, but
12 there's over a million.

13 MR. STARNES: I thought the attorneys could.

14 JUDGE WOODRUFF: Not during this process. If you want
15 to talk to them later, you can ask them those kind of questions

16 MR. STARNES: Well, can you accept an exhibit?

17 JUDGE WOODRUFF: I can do that. I'll go ahead and
18 mark --

19 MR. STARNES: That's one for each of you, that's a
20 print out salary.com who's your CEO? Who's your chief?

21 JUDGE WOODRUFF: We can't answer questions, we're not
22 from Ameren.

23 MS. COLEMAN: We're not the company.

24 MR. STARNES: This says the chief executive officer of
25 Ameren Warner L. Baxter, Warner L. Baxter, that almost sounds

1 like Richie Rich or something, this says Mr. Baxter has made
2 \$6.3 million dollars in 2015, his just regular pay was \$1
3 million, and then he got a bonus of \$1 million, actually, \$1
4 million, \$650,000, then he got stock options \$4.1 million, then
5 he had some other types of pay, compensation, \$104,000, a lot of
6 us here would be happy just to make that other pay of \$104,000
7 per year, then we could pay our electric bill.

8 But there's one way we could handle this problem,
9 Ameren stock pays dividend of 3.36 percent, so if we had an
10 extra \$71,000 laying around, we could buy 1,366 shares of Ameren
11 stock at today's price of \$52.30, and then we could get that 3.3
12 percent dividend, and that would give us \$2,400 a year, and if
13 your monthly bill was \$200 a month, that would be \$2,400 a year,
14 and that would pay your electric bill. You just need an extra
15 \$71,000 to buy some Ameren stock.

16 And so, but Mr. Baxter, Warner L. Baxter since he got
17 \$4.1 million dollars in stock options, he's sitting pretty good
18 with that 3.3 percent dividend to pay what he wants. In fact,
19 if you have a lot of stock, AT&T or Ameren, you want high prices
20 and high electric bills, it just makes you more money, but
21 regular people aren't in that position. With most of their
22 jobs, they have to compete globally, while Ameren is a domestic
23 monopoly. Ameren don't have to compete with Mexico or China,
24 while the rest of us do. But if we knew the number of
25 customers, a friend of mine said the CEO shouldn't be making any

1 more than \$300,000 per year, but he's making \$6 million,
2 \$300,000. So if he made \$300,000 that's pretty comfortable for
3 a lot of people, then Ameren would have another \$6 million
4 dollars to reduce expenses, that maybe could go back to the
5 customer as lower bills. So, if we knew the number of
6 customers, we could take that \$6 million dollar overpayment and
7 divide it by the number of customers, and if that came out to
8 \$10 dollars or \$20 dollars, we could lower everybody's utility
9 bill by \$20 dollars a month, depending on how many customers
10 there are, and how much we could cut executive overpay.

11 I support this lady who testified second on the list,
12 who said there's a suppressed technology with Tesla and the
13 banks and corporations gobbling up any kind of technology that
14 will benefit the public, and so they can maintain their
15 monopoly, and we should be able to have a unit about this size
16 here, the size of the washing machine or dishwasher sitting out
17 in the backyard generating electric for each home, and it would
18 be a one time purchase and cut the cord, get out the grid and
19 have individual power energy in your garage or your backyard, or
20 your basement, and it's been able to be withheld so far, but
21 eventually, it will come out.

22 Now I'm interested in this regard, do public service
23 commission people get compensated, do you get paid?

24 JUDGE WOODRUFF: Yes, we get paid.

25 MR. STARNES: What is your pay?

1 JUDGE WOODRUFF: Your time is actually up, if you want
2 to wrap up here.

3 MR. STARNES: Well, that's -- if there was 20 people
4 here or 200 people here, it seems like every time that the
5 Public Service Commission just rubber stamps the rate increase
6 that Ameren wants. A few years ago there was meeting down south
7 of here at the -- a few miles south of here there was so many
8 people there they couldn't get in, but that rate increase went
9 through and they all do, and so I don't think the Public Service
10 Commission represents the tax payers or the citizens, I think it
11 represents the corporation, and something's wrong with how this
12 whole thing operates.

13 MS. COLEMAN: Thank you.

14 JUDGE WOODRUFF: Any questions? Thank you, sir.
15 Mr. Starnes was the last name on my list, is there anyone else
16 here that would like to testify? I don't see anyone else, so
17 then I thank you for coming, we are adjourned.

18 (Whereupon, hearing concluded at 7:46 p.m.)
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CERTIFICATE OF REPORTER

I, ANGIE R. KELLY, an Illinois Certified Shorthand Reporter (IL CSR# 084-004498) and Missouri Certified Court Reporter (MO CCR# 1010) do hereby certify that the witness whose testimony appears in the foregoing deposition transcript was duly sworn by me; that the testimony of said witness was taken by me to the best of my ability, and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this deposition was taken; and further, that I am not a relative or employee of any attorney or counsel employed by the parties hereto; nor financially or otherwise interested in the outcome of this action.

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 20th day of January, 2017.

Angie R. Kelly

Notary Public

PUBLIC HEARING 1/18/2017

| | | | | |
|----------|---|---|---|--|
| A | 16:23 17:1,8 18:7,17,19,21 19:1,3,5,22 20:12,13 21:25 22:3,10,13 23:9,23 24:21 25:13 27:9,22 27:25 28:9,10 28:15,19,22,23 29:3 30:6 | 18:1,1,5,5 19:20,23,25 20:6,10 21:6 21:10,14 asked 7:16 9:2,3 22:22 asking 7:17 9:6 9:24 10:8,9,19 10:19,20 13:3 16:4 19:1 23:1 23:12 aspect 22:11 aspects 22:2 assist 18:16 assistance 18:12 18:21,24 19:13 20:1,11,22 assure 22:6 asthma 17:5 AT&T 28:19 attorney 24:10 31:13 attorneys 4:7,11 27:13 audience 6:13 automatic 6:17 Avenue 2:20 average 17:5 aware 18:15 | Baxter 27:25,25 28:1,16,16 beginning 3:14 behalf 4:14 8:9 believe 5:1 13:18 17:19 benefit 26:24 29:14 best 31:8 Beyond 16:4 big 26:13 bill 6:21 12:7,16 14:9 20:15,24 20:24 22:12 25:17 28:7,13 28:14 29:9 billing 7:21 billion 9:4 16:18 bills 8:9 14:21 18:14,17 20:12 21:1 28:20 29:5 birthday 7:13 bit 12:19 24:25 25:17 27:8 Blessed 13:7 blows 23:1 Bobbi 8:14,17 Bollinger 18:9 bonus 28:3 bottom 9:8 box 2:9,15,21 22:15 boy 7:9 boys 26:13 bracket 26:1 branches 9:20 break 12:19 Brian 15:19,25 brief 8:25 bring 22:9 budget 7:21,22 7:25,25 8:1,1 14:13 bunch 14:10 burn 17:6 business 4:14 | 10:11,12 12:2 12:8 businesses 12:13 16:22 buy 26:12 28:10 28:15 buying 23:7 |
| | Ameren's 16:5 16:11,13 amount 7:22,25 analogy 23:7 analysis 16:12 Angie 1:20 31:3 angry 26:5 annoy 22:17,17 answer 11:19 27:11,21 anybody 14:11 15:13 anymore 19:13 20:15 22:17 26:14 anyway 27:9 apparently 14:10 15:9 appearances 4:12 appears 31:6 apply 18:24 applying 18:20 appointed 22:7 appreciate 13:15,15,16 appreciated 12:20 appreciative 12:24 approximately 6:11 22:24 area 7:14 18:22 Army 19:10 Arnold 1:6 article 17:3 Ashton 17:22,23 | B back 4:24 10:22 13:3 15:13,14 23:7 29:4 backs 12:14 backwards 15:13 backyard 29:17 29:19 badges 21:24 balance 12:25 14:13 ballots 25:25 banks 29:13 bare 7:10 basement 14:9 29:20 | C | |
| | | call 3:22,24 4:9 5:2 9:17 called 17:21 Campaign 16:4 Cape 18:9 car 23:7,7 26:11 26:13 care 4:10 6:8 8:7 15:10 17:8 carefully 22:2 23:3,21 carry 20:15 case 3:14 21:7 24:13,17 26:6 cases 24:13 CCR 1:21 31:5 census 6:12 CEO 6:23 27:20 28:25 certain 12:11 certainly 10:5 CERTIFICA... 31:2 Certified 31:3,4 certify 31:5 change 16:2 charge 12:6 13:13 charges 12:11 charitable 19:8 charity 19:10 cheaper 17:7 Chicago 22:13 chief 1:14 3:3 27:20,24 child 6:8 7:7 China 28:23 | | |

PUBLIC HEARING 1/18/2017

| | | | | |
|--|---|--|--|---|
| <p>Choteau 2:20 cities 16:22 citizen 10:16 15:14 25:10 citizens 10:17 26:6,10 30:10 city 2:10,16 3:17 14:24 16:16 21:9 class 19:12,15 clean 16:16,19 16:23 17:2,9 clear 19:20 climate 16:2 17:1 close 8:15 25:11 26:20 Club 16:4 coal 16:4,9,11 16:13,21,25,25 17:6 cold 7:11 Coleman 1:16 3:7 5:18 8:13 11:6 13:10 19:20,24 20:4 20:9 21:3 25:2 27:23 30:13 collecting 22:16 Columbia 16:20 come 3:24 9:20 11:16 12:15,21 20:12 23:4 29:21 comes 14:17 25:23 comfort 8:4,6 comfortable 29:2 coming 12:10 30:17 comments 3:13 3:20 13:15 commission 1:2 2:5,7 3:9 4:18 11:16 13:3 16:5 22:1</p> | <p>23:17 24:14,18 24:24,24 29:23 30:5,10 Commissioner 3:6,6,7 commissioners 1:18 3:5,9,12 4:6 committing 16:23 communities 18:7 community 16:2 18:6,19,20 26:10 company 1:9 4:14 8:1 9:5,5 9:8,17,18 12:4 14:24 15:3,3,4 22:22 23:25 24:4,21 27:23 company's 10:3 compare 24:2 compassion 8:6 compensated 29:23 compensation 28:5 compete 28:22 28:23 competitors 24:4 complain 12:21 comply 16:13 compromising 8:7 concern 8:1 concerns 3:14 concluded 3:15 30:18 conserve 14:19 14:20 16:6 consider 6:25 12:9 consideration 4:5 consumer 23:20</p> | <p>24:19 consumers 4:23 contact 4:19 11:25 contract 18:11 contribute 26:9 contributed 19:7 cord 29:18 corporation 30:11 corporations 29:13 correct 11:4 13:22 cost 6:16,18 10:14 14:5 16:14,21 costing 16:11 costs 17:8 counsel 2:12,14 4:21,23 11:21 21:5,8 23:2,19 24:11 31:10,13 count 4:3 Counties 18:10 country 17:7 26:5 county 6:12 16:22 18:9,9,9 couple 12:2 22:4 court 1:19 3:10 4:18 21:17 25:5 26:23 31:4 crank 14:9 create 17:2 CSR 1:22 31:4 CSR/CCR 1:20 curb 26:1 currently 18:13 customer 16:15 16:19 19:7 20:2 29:5 customers 16:6 16:15,18 18:8 18:13 27:9</p> | <p>28:25 29:6,7,9 cut 9:21,22,23 9:23,25 13:3 29:10,18 cuts 26:14</p> <hr/> <p style="text-align: center;">D</p> <hr/> <p>D 3:2 D-E-A-N-N-A 5:25 D-E-R-I-C-K-... 5:6 d/b/a 1:9 2:18 daily 18:25 date 20:18 day 9:9 20:20 31:17 Deanna 5:20,22 death 19:12 December 17:4 decided 20:14 20:15,23 decision 11:18 22:3 deduction 6:17 demographics 7:1 denied 18:25 deny 8:10 department 20:1,12 depending 29:9 deposition 31:6 31:11 depository 22:16 Derickson 5:3,5 5:5,11 deserve 13:7 despite 7:23 16:7 difference 24:5 different 24:6,7 dinner 7:7,8 direct 19:9 direction 31:9 disconnection</p> | <p>20:7,7,16,18 20:19,20 dishes 14:18 dishwasher 29:16 Dispatch 17:3 dispense 22:9 district 14:25 divide 29:7 dividend 28:9 28:12,18 doing 4:14 22:8 dollar 19:8 29:6 dollaring 19:12 dollars 9:4 10:5 16:14,18 28:2 28:17 29:4,8,8 29:9 domestic 28:22 drew 23:6 duly 31:7</p> <hr/> <p style="text-align: center;">E</p> <hr/> <p>E 2:3,3 3:2,2 13:21 E-T-T-L-I-N-G 15:21 East 18:6 19:16 eat 7:5,7 19:4 education 8:4 efficiency 16:17 16:24 effort 8:23 eighth 7:15 either 9:12 15:10 elected 22:7 electric 1:9,12 2:18 4:14 6:14 6:21 9:17 10:15 12:23 14:9,14 18:18 25:15,17 28:7 28:14,20 29:17 electricity 16:10 Eleventh 1:24 employed 31:10</p> |
|--|---|--|--|---|

PUBLIC HEARING 1/18/2017

| | | | | |
|---|--|--|--|---|
| 31:13 employee 31:12 employees 22:23 ends 13:21 energy 16:6,16 16:17,17,20,21 16:23 17:2,10 18:12 20:1,11 20:22 29:19 enter 4:12 16:3 entitlement 18:16 environmental 23:21 24:20 EPA 12:11,14 equipment 9:7 ER-2016-0179 1:10 especially 26:5 estimated 16:16 ethics 8:2 Ettling 15:20,21 15:25,25 17:14 17:17 evening 3:10 5:3 11:8,9 13:19 13:20 15:20 17:22 21:16,25 22:23 23:4,6 25:4 26:20 eventually 3:16 29:21 everybody's 29:8 evidence 23:18 23:22 evidentiary 3:17 21:8 exactly 14:8 executive 10:4 27:24 29:10 executives 10:4 27:7,7 exhibit 17:16 27:16 existence 9:6 expect 14:11 | 24:2,15 expenses 29:4 expensive 14:15 experienced 7:4 explain 11:22 13:14 24:11,25 express 6:6 extends 18:8 extra 7:9 28:10 28:14 <hr/> F <hr/> fact 7:23 28:18 fairly 25:17 families 6:25 8:10 18:16,22 18:23 19:15,15 family 10:15 far 3:6 8:25 9:7 9:19 18:8 29:20 fee 19:5,21,24 20:2,4 feel 22:1,8,10 23:4 feeling 25:11 fees 19:25 figures 6:12 File 1:10 filed 7:20 final 24:24 financially 25:12 31:14 find 6:10 9:1 24:15,15 25:25 fine 9:22 finished 13:4 first 4:9 5:2 6:5 13:12 17:19,25 five 3:4,9 4:2,3 6:21 9:13 14:25 15:2,8 fleet 12:3 flood 26:8 floor 7:11 folks 22:10 following 9:13 | food 7:13 foot 14:22 foregoing 31:6 forth 23:8 forward 3:20 15:13,14 found 16:12,20 four 10:13 14:5 Francis 18:10 free 7:8 friend 7:8,12 28:25 front 3:22 fuel 12:5,6 13:13 fund 12:8 funds 19:8 further 31:12 <hr/> G <hr/> G 3:2 garage 29:19 Gary 13:19 gas 7:9 18:18 26:11 general 22:8 generating 29:17 generous 7:8,12 getting 9:7 12:18 15:11 25:11,13 26:14 gift 7:13 Girardeau 18:9 give 4:25 8:4 12:19 17:15 19:11,12 23:6 23:9,11,12 28:12 given 7:6 gives 5:12 globally 28:22 Gloria 5:3,5 go 12:1 14:9 17:15 26:11 27:17 29:4 gobbling 29:13 going 3:22 10:11 | 10:11,12,13,14 12:12,17 14:18 22:16 good 5:3 9:5 11:8,9 13:19 13:20 15:20 17:22 21:16 24:10 25:4 26:20 28:17 gotten 9:4 governor 11:1 26:3 grateful 9:1 12:25 great 14:20 21:14 Greitens 11:1 grew 8:2 grid 29:18 groceries 8:7 grocery 7:12 group 10:17 groups 7:1,3 23:20,20 24:19 24:20,20 Grubbs 2:19 4:13,14 guard 26:8 guidelines 18:24 guys 11:17 26:1 <hr/> H <hr/> half 19:6 hand 5:7 6:2 8:19 11:10 13:24 15:22 18:2 21:19 25:7 27:2 31:16 handle 28:8 handout 8:8 happen 24:19 happens 10:1 happy 4:25 28:6 hard 8:3,3 harder 17:9 harmful 16:25 | Harold 25:4 health 16:2,13 17:2,8 hear 13:16 heard 6:13 hearing 1:4 3:11 3:20 11:24 21:8 24:15 30:18 hearings 3:15,17 23:18 heat 18:12 heater 14:14,16 14:17,19 25:16 heating 18:17 heck 15:12 held 24:5,7 help 8:5 18:24 hereto 31:13 hereunto 31:16 hey 12:18 Hi 17:23 high 10:6 28:19 28:20 higher 14:21 17:8 hike 7:16 16:5 hit 12:18 home 10:13 29:17 homes 8:6 10:14 Honor 4:13 hopefully 12:13 hour 8:25 14:17 house 6:14 7:10 14:14,15 huge 9:6 <hr/> I <hr/> idea 22:20 IL 31:4 Illinois 1:22 22:13,16 31:3 immediately 3:7 impossibility 14:23 included 12:13 |
|---|--|--|--|---|

PUBLIC HEARING 1/18/2017

| | | | | |
|--|---|---|--|---|
| income 6:19,20 6:22,24 7:3 8:10 18:11,16 18:23,24 19:14 | investing 9:7 investments 16:9,17,24 involved 11:1 Iron 18:9 issue 13:12 21:13 24:23 | Kansas 16:16 keep 4:1,3,5 10:19 15:3,7 15:11 keeping 4:5 Kelly 1:20 31:3 kids 10:13,16 kind 7:12 9:17 11:20 13:14 15:5 20:21 24:3 27:15 29:13 Kirkwood 16:20 knew 28:24 29:5 know 9:22 10:8 10:22 11:3 12:17 13:1,8 14:3 15:15 20:2,15 21:7 25:22,23,24 27:6 known 18:12 | LIHEAP 18:12 18:15 limit 4:2 Linda 21:16 line 9:8 lined 7:10 Linthal 25:4,6,6 25:10 list 5:3,20 8:14 11:7 13:18 15:19 17:20 21:15 25:4 26:19 29:11 30:15 listen 3:13 Litigation 1:23 little 12:19 15:1 24:11,25 25:24 27:8 live 9:9,10 10:20 25:12,20 lives 8:4 living 6:11,14,16 6:19,22,23 10:20 14:6 lobbying 21:25 22:20,21 lobbyists 9:16 local 1:4 3:15 long 20:17 look 3:12,20 20:6 22:2,18 23:3,21 looked 22:11 looking 8:8 23:24 lot 14:4 20:12 21:23 23:19 25:10,11,20 26:10 28:5,19 29:3 Louis 1:25 2:22 17:3 low 7:3 8:9 18:11,16 19:14 25:24 lower 29:5,8 | lunch 7:5 8:24 <hr/> M <hr/> M 1:15 M-A-T-S-E-N 21:18 M-I-C-H-A-E... 5:25 ma'am 8:12 10:24 25:3 machine 4:3 15:11 29:16 Madison 2:8 Maida 1:16 3:7 maintain 29:14 maintaining 12:5 major 5:11 making 11:22 28:25 29:1 management 6:23 15:9 22:19 mark 17:15 27:18 marketing 9:16 Matsen 21:16,18 21:22 23:23 matter 1:8 10:17 MC1310 2:21 Meals 26:8 mean 10:16 15:8 means 9:10,10 10:20,21 medical 8:7 Medicare 6:17 meeting 30:6 members 18:19 18:20 mentioned 12:2 12:10 13:1 Mexico 28:23 Michaels 5:21 5:22,22,25 6:5 microphone 4:4 middle 10:10 19:12,15 |
| increased 6:20 6:21 7:19 increases 10:7 13:2 14:3 15:4 25:13 increasing 7:23 independent 16:12 24:3 individual 29:19 industrial 23:20 24:20 information 4:19,24 11:17 11:25 informational 22:21 infrastructure 15:6,6 inherited 8:5 initiated 19:22 institute 12:11 instituted 19:5 insulation 25:16 insurance 26:12 26:13 interested 3:17 29:22 31:14 interesting 17:6 interests 9:15 internet 3:18 introduce 3:5 | <hr/> J <hr/> J 1:16 Jamie 2:6 4:18 11:23 January 1:5 6:16 31:17 Jefferson 2:10 2:16 3:17 6:12 21:9 Jermaine 2:19 4:13 Jgrubbs@am... 2:24 job 6:9 22:6,9 jobs 8:4 17:2 28:22 Jr 26:20,22 judge 1:14 3:3,4 3:21 4:16,20 5:1,7,10,16,20 5:23 6:1,4 8:12 8:14,18,21 10:24 11:2,5,7 11:10,12,19 13:5,18,21,24 14:1 15:17,19 15:24 17:11,15 17:18,24 18:2 18:4 19:18 21:15,19,21 23:15,17 24:9 24:17 25:3,7,9 25:22 26:17,19 26:23 27:1,4 27:11,14,17,21 29:24 30:1,14 July 7:20 | <hr/> L <hr/> L 1:13 27:25,25 28:16 L-I-N-T-H-A-L 25:6 lady 12:4 13:12 29:11 lag 19:9 large 20:13,15 23:20 larger 21:1 largest 16:7 law 1:14 3:4 laying 28:10 layperson 20:21 leading 16:25 LEDs 25:16 left 3:6,7 7:23 legal 11:20 Lera 2:13 4:22 letter 12:15 life 8:7 13:9 26:7 light 14:16 16:16 | <hr/> K <hr/> | |

PUBLIC HEARING 1/18/2017

| | | | | |
|---|---|--|---|---|
| <p>midwest 1:23 16:25 miles 30:7 million 10:5 16:14 27:12 28:2,3,3,4,4,17 29:1,3,6 mind 23:1 mine 9:23 13:12 28:25 minutes 4:2,3 missed 19:21 Missouri 1:1,6 1:21,25 2:5,10 2:16,18,22 4:15,17 5:12 16:7,8,19,24 18:6,11 19:16 22:1,13,14 31:4 Missouri's 1:10 23:10 MO 31:5 monetary 22:3 money 7:6,9 9:7 9:11,12,15,19 14:10,12 15:10 15:12 16:15 18:22 23:11 26:11,12,12,14 28:20 monies 21:25 monopoly 24:2 24:8 28:23 29:15 month 6:15,16 7:25 12:7 14:7 14:8 19:6 28:13 29:9 monthly 18:14 19:4 28:13 months 7:25 18:19 25:18 26:2 morning 12:23 Morris 1:13 3:3 mother 7:5</p> | <p>moving 4:1 16:15 mutually 23:8,9 Myers 2:6 4:17 4:18 11:24</p> <hr/> <p style="text-align: center;">N</p> <hr/> <p>N 2:3 3:2 name 3:24 5:2,4 5:4,5,20,21,23 8:14,15,16 11:7 13:18,21 15:19,20,21,25 17:18,19,19,21 17:22,24,25 18:5 21:15,17 25:3,5 26:19 26:21,21 30:15 national 16:1 17:4 natural 18:18 need 4:10,10,24 9:10,12,16 10:20,22 19:13 24:1 28:14 needed 16:12 needs 9:8 16:23 17:1,9 22:1,10 Negatively 20:9 neighbors 9:23 9:24 neither 31:10 never 20:2,20 new 9:7 11:1 22:9 25:16 26:3,4 night 12:22 nine 14:7,7 nonsense 10:1 North 1:24 Notary 31:22 note 12:15 noted 20:5 notes 13:2 notice 7:22 20:19 22:14 27:5</p> | <p>noticed 21:23 notices 20:17 number 9:21 28:24 29:5,7 numbers 7:2</p> <hr/> <p style="text-align: center;">O</p> <hr/> <p>O 3:2 offer 7:8 11:16 Office 2:12,14 4:20,22 21:4,7 24:11 officer 27:24 offs 20:8 offset 22:24 Oh 10:25 20:6 okay 11:2 12:3 20:6 21:6,10 once 19:11 operates 30:12 opinions 6:6 opportunity 3:12 6:6 opposed 19:16 22:7 options 28:4,17 order 22:6 organizations 23:21 ought 22:7 outcome 31:14 overall 16:11 overpay 29:10 overpayment 29:6 owner 12:2</p> <hr/> <p style="text-align: center;">P</p> <hr/> <p>P 2:3,3 3:2 p.m 30:18 P.O 2:9,15,21 paid 29:23,24 pantries 7:14 parents 6:24 park 16:1 parks 16:1 part 3:21 19:21</p> | <p>23:10 parties 4:7,11 5:1,17 23:19 24:13,18 31:11 31:13 parts 17:5,7 pay 8:8 9:11 10:5 18:13 20:2 26:12 28:2,5,6,7,14 28:18 29:25 payer 18:16 payers 16:11 21:8 30:10 paying 8:7 payment 25:18 26:2 payments 6:17 pays 28:9 pennies 14:7,7 people 3:23 4:2 6:6,23 9:21 12:2 14:4,19 15:11 19:11 20:12,16 21:7 21:23 22:19,20 22:22,24 23:5 24:14 25:21 26:5 27:5,7 28:21 29:3,23 30:3,4,8 percent 6:21 7:17,18,18,20 7:20 8:11 16:9 16:10,19,21,23 19:1,2,3 28:9 28:12,18 period 7:24 permanent 5:13 5:14 phenomenal 15:8 physically 9:9 place 21:22 plain 5:15 plan 19:7 20:8 plants 16:13</p> | <p>please 7:21 8:18 11:1 13:24 15:20,22 16:5 18:2 21:19 23:2 25:4 27:1 plus 26:2 podium 3:24 point 9:18 21:2 politically 11:3 politician 11:4 26:3,5 pollution 17:1 poor 26:15 poorer 26:15 position 28:21 positive 12:22 positively 20:9 20:10 Post 17:3 potato 7:5 power 16:10,16 16:21 29:19 precinct 25:22 present 23:23 president 26:4 Presiding 1:13 pretty 11:13 25:15 28:17 29:2 previous 7:24 price 26:14 28:11 prices 28:19 primary 18:17 print 27:20 probably 10:14 20:10 problem 9:25 28:8 proceeding 3:21 PROCEEDIN... 1:3 process 3:14 11:22 25:1 27:14 produce 24:5 production</p> |
|---|---|--|---|---|

PUBLIC HEARING 1/18/2017

| | | | | |
|---|--|---|--|---|
| 16:10 productive 9:5 profit 24:1 profitable 19:8 profits 9:6 program 7:21 18:12,15,16,21 18:23 20:22 programs 19:9 progression 13:1 proposal 11:17 propose 11:18 proposed 7:15 protect 17:2 provide 18:11 provided 4:18 provides 18:7,17 PSC 8:10 public 1:2,4 2:5 2:7,12,12,14 3:15 4:17,20 4:23 16:3,5,13 19:10 21:5,8 22:1,8,25 23:2 23:12 24:11 26:7 29:14,22 30:5,9 31:22 purchase 29:18 purposes 22:21 pushed 17:9 put 8:23 12:7 14:11 25:15 26:11 | quite 14:2 22:12 <hr/> R R 1:20 2:3 3:2 31:3 race 14:23 raise 5:7 6:2 8:18 11:10 13:24 15:7,22 18:2 19:7 21:19 23:4 25:7 27:1 raised 7:17 ranger 16:1 rate 3:14 5:12 5:14 7:16 11:22 13:2 14:3,25 15:1,4 16:5,11 19:1 19:16 21:8 22:10 25:13 30:5,8 rates 7:16,19 15:7,7 17:7 19:7 realize 23:25 really 10:5 11:19 12:6 20:13,13,17,23 22:2,2,10,15 22:18,18,21 23:24 reason 12:16 20:16 26:3,4 reasonable 15:7 reasons 5:11 6:8 reassure 23:17 recall 22:5 receive 6:15 11:17 18:23 19:4 received 6:16,18 6:18 7:19,22 9:3 17:16 18:20,22 20:12 receiving 19:2 recession 10:10 | recommend 7:21 reconnection 19:5,7,24,25 21:12 record 4:10 5:4 16:3 17:14,16 17:25 redeveloped 20:25 reduce 12:17 29:4 reduced 5:12,13 25:19 31:9 reducing 12:16 reflection 19:9 regard 29:22 regarding 21:12 regular 28:2,21 regulatory 1:14 3:4 12:11,12 reject 16:5 related 31:10 relative 31:12 reliance 16:11 relies 16:9 rely 16:8 remarked 21:24 remarks 24:12 renewable 17:9 report 24:23 reporter 1:19 3:11 4:19 5:24 21:17 25:5 31:2,4,5 reporter's 26:23 represent 4:23 7:2,3 18:7 represented 5:2 23:20 representing 4:7 represents 21:8 30:10,11 request 8:10 resale 7:13 research 8:24 responsibility | 10:21 responsible 8:3 9:9 12:5 rest 28:24 restructured 19:6 20:6,7 results 24:3 retired 6:14,20 14:4 revamp 9:11 revenue 5:13,13 25:19 Revenues 1:11 review 7:24 reward 16:6 rich 26:15 28:1 richer 26:15 Richie 28:1 ride 20:16 21:1 ridiculous 26:2 right 3:5 5:7 6:2 8:19 11:10 13:24 15:22 18:2 20:5 21:15,19 25:7 27:1 roll 12:24 roof 25:16 rubber 30:5 rugs 7:10 run 14:22 15:3 running 15:3 Rupp 1:17 3:6 <hr/> S S 2:3,6 3:2 S-H-A-N-N-A 18:1 S-T-A-R-N-E-S 26:25 S-T-E-E-L-E 13:23 safeguard 16:13 salaries 10:3,6 salary.com 27:20 Salvation 19:10 | save 9:12 14:21 16:17 saving 16:15 saw 17:3 saying 24:23 says 27:24 28:1 scale 10:5 scenes 20:14 21:1 Scott 1:17 3:6 11:7,12 13:6,8 seal 31:17 seasonal 16:1 second 6:9 14:15 17:19 29:11 secondary 18:17 security 6:15 14:5 19:3 see 3:10 12:24 20:23 25:18 26:6,13 30:16 seeing 19:9 seen 7:5 13:1 self-explanatory 11:13 send 22:12,22 sending 22:13 22:14 senior 6:14 10:16,17 15:14 25:10 26:5,10 seniors 6:11 7:3 8:2,5,9 19:2 sense 25:19 servant 26:7 service 1:2,12 2:5,7 4:18 9:18 16:5 18:18,22 22:1 29:22 30:5,9 services 1:23 18:18 set 31:16 settle 24:13 settled 24:16,17 seven 14:3 23:13 sewer 25:14 |
|---|--|---|--|---|

PUBLIC HEARING 1/18/2017

| | | | | |
|---|--|--|--|--|
| Shanna 17:22 18:5 | source 16:25 | step 15:14 16:23 | take 4:10 14:18 15:13 23:6,9 23:18 29:6 | 26:18 27:1 30:13,14,17 |
| shareholders 10:22,22 | south 18:8 30:6 30:7 | Stephen 1:15 3:7 | taken 7:12 31:8 31:12 | thanks 13:7 |
| shares 28:10 | speak 3:19 21:4 23:1 | steps 15:13,14 | takes 15:14 26:11,12,12 | thing 9:14,19 10:3,25 12:1,9 14:15 15:5 23:8 27:5 30:12 |
| she'll 24:11 | speakers 22:5 | stipulation 24:18 | talk 13:12,13 21:11,12 23:7 24:10 27:15 | things 4:1,10 8:24 12:11 14:2 24:6 |
| sheet 3:22 4:23 | special 9:15 | stock 23:25 28:4 28:9,11,15,17 28:19 | Tariffs 1:10 | think 11:12 14:8 14:8,10 15:10 20:10 24:2 26:16 30:9,10 |
| Shelby 17:20 | spell 5:4,23 8:15 15:20 17:24 21:16 25:4 26:21,23 | Stoll 1:15 3:7,8 11:22 13:6,8 13:11 15:18 17:12 21:4,7 21:11 23:16 26:18 | tax 18:16 30:10 | thought 17:6 22:6 27:13 |
| Shelley 17:20 | spelling 11:13 | stop 15:13 | taxes 25:22,24 | thousands 18:13 |
| Shemwell 2:13 4:22,22 24:10 24:12 | spend 14:12 | stories 7:4 | teacher 13:10,11 | threat 20:20 |
| shoes 14:12 | spending 23:11 | story 7:2 | tears 7:11 | three 3:4,9,9 18:19 23:18 |
| shooting 14:22 | spent 21:25 | Street 1:24 2:8 | technology 29:12,13 | thrilled 7:11 |
| shopping 7:12 | spoke 12:4 | stressed 8:9 | tell 3:25 5:3,10 5:21 6:4 8:15 8:21 11:14 12:17 14:1 15:24 17:21 18:4 21:21 25:9 26:20 27:4 | throw 7:10 12:22 |
| shops 7:13 | Springfield 16:19,20 | structure 22:3 22:18 | terms 21:24 23:10 | time 6:7 7:15,24 8:5,22,24 13:16 14:17 15:8 20:17 22:12 23:14 29:18 30:1,4 |
| Shorthand 31:3 | squeezed 25:12 | structured 23:10 | Tesla 29:12 | today 8:25 |
| show 4:10 | St 1:25 2:22 17:3 18:10 | struggle 12:6 18:13 | testified 29:11 | today's 28:11 |
| shower 14:18 | staff 2:5 3:19 4:16,17 13:14 23:19 | struggling 19:10 | testify 3:23 30:16 | Tom 26:19,19 26:22 |
| shut 4:4 14:19 20:8,17,18,19 20:23 | stamps 30:5 | submitted 17:14 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | tonight 3:4 5:2 21:23 22:20 |
| Sierra 16:4 | standard 24:6,7 | suggestions 11:16 | thank 4:13,16 4:20 5:16,18 6:1,5,6 8:11,12 8:13,18,22,22 8:23 10:23,24 11:5,6 13:5,17 15:18 17:11,12 17:17,18 19:17 19:18 21:3,14 23:13,16 25:2 25:3 26:16,17 | total 14:14 |
| sign 3:22 24:19 | Starnes 26:20 26:22,22,25 27:5,13,16,19 27:24 29:25 30:3,15 | suits 21:24 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | totally 24:3 |
| signed 3:23 | start 11:15 19:11 | support 29:11 | testifying 27:6 | track 4:3 |
| single 6:24 7:5 | started 19:25 20:3 27:8 | suppressed 29:12 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | transcript 1:3 3:11 31:7 |
| sir 11:8 13:5,19 25:4 26:17,20 30:14 | state 1:1 18:11 | sure 9:21 20:14 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | trees 9:20,21,22 |
| sitting 28:17 29:16 | stated 19:22 | sustain 10:15 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | trim 9:20 10:1 |
| situation 6:12 6:13 | statement 4:1,6 19:21 | swear 3:24 5:7 8:19 27:7,8 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | trimming 9:20 |
| situations 12:12 | States 17:5 | swearing 27:6 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | trip 7:9 |
| six 14:3 15:8 23:13 | stating 17:4 | switch 14:16 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | trucks 12:24 |
| size 29:15,16 | statistics 6:10 7:1,4 | sworn 5:9 6:3 8:20 11:11 13:25 15:23 18:3 21:20 25:8 27:3 31:7 | testimony 5:19 8:13 15:18 17:13 23:16 26:18 31:6,7 | truly 10:8 |
| small 10:11,14 12:2,13 | stayed 25:14,17 | | | |
| social 6:15 14:4 19:2 | steadily 6:21 | | | |
| solar 16:8,24 | Steele 13:19,20 13:21,23 14:2 | | | |
| somebody 20:19 20:21,24 | | | | |
| something's 30:11 | | | | |
| sounds 27:25 | | | | |

T

PUBLIC HEARING 1/18/2017

| | | | | |
|--------------------------|------------------------|-------------------------|-------------------------|------------------------|
| truth 3:25,25,25 | 26:9 | we've 3:23 13:1 | 26:19,23 27:1 | 1 |
| try 4:2 12:25 | vote 25:22,24 | wealthiest 19:15 | 27:4,11,14,17 | 1 6:16 16:18 |
| 21:1 | voters 25:23 | week 3:16 19:5 | 27:21 29:24 | 17:16 28:2,3,3 |
| trying 14:22 | votes 25:23 | 19:25 | 30:1,14 | 1,100 10:14 |
| turn 14:16 25:24 | <hr/> W <hr/> | weeks 23:18 | WOOFRUFF | 1,366 28:10 |
| turns 25:23 | wages 6:24 | welcome 3:8,19 | 19:18 | 1,400 6:15 |
| Twenty 22:24 | walking 15:12 | went 30:8 | word 24:24 | 1,700 16:18 |
| twice 17:4,6 | want 5:14 9:22 | Wheels 26:9 | work 14:23 17:1 | 1:00 12:23 |
| two 15:13,14 | 12:17,21,22,25 | WHEREOF | 20:1 | 10 12:22 29:8 |
| type 11:17 12:7 | 13:13 14:7,20 | 31:16 | worked 8:3 | 100 16:23 20:24 |
| types 28:5 | 16:2 17:2 21:4 | whopping 14:6 | 20:25 | 1010 1:21 31:5 |
| typewriting | 22:18 24:14 | wife 26:8,9 | working 6:8 8:3 | 104,000 28:5,6 |
| 31:9 | 25:18 26:2 | Williams 11:8,9 | works 13:14 | 12 7:25 |
| <hr/> U <hr/> | 27:14 28:19 | 11:12,15,23 | 20:22 | 18 1:5 |
| UE 9:1 | 30:1 | 12:1 13:7,16 | worried 16:1 | 1901 2:20 |
| ultimately 19:15 | wanted 3:8 | wind 16:8,10,17 | worry 15:5 | <hr/> 2 <hr/> |
| underline 22:14 | wanting 5:12 | 16:21,24 | wrap 30:2 | 2 9:3 |
| understand 10:6 | wants 15:9 | wish 6:7 | wrong 5:15 15:2 | 2,400 28:12,13 |
| 10:19,21 15:6 | 28:18 30:6 | wit 11:15 | 30:11 | 20 16:18 22:24 |
| unemployed | warm 8:6 | withheld 29:20 | <hr/> X <hr/> | 29:8,9 30:3 |
| 6:25 8:10 | Warner 27:25 | witness 4:9 5:9 | <hr/> Y <hr/> | 200 2:8 7:23 |
| unfair 5:14 27:8 | 27:25 28:16 | 6:3 8:20 11:11 | yeah 10:16 17:7 | 18:21 28:13 |
| Union 1:8 2:18 | washing 29:16 | 13:25 15:23 | 20:7 21:11 | 30:4 |
| 4:14 | Washington | 18:3 21:20 | year 6:18 7:19 | 2006 8:23 9:2 |
| unique 6:13,14 | 18:10 | 25:8 27:3 31:5 | 9:13 10:15 | 10:9 |
| unit 29:15 | wasn't 23:2 | 31:8,16 | 14:6 16:20 | 2007 7:15 10:9 |
| United 17:5 | waste 9:15 | witnessed 7:4 | 19:3 28:7,12 | 2011 13:2 |
| unrealistic 9:14 | wasting 9:19 | wonder 23:23 | 28:13 29:1 | 2012 13:2 17:4 |
| unsustainable | watch 3:18 | wondered 20:22 | years 7:17 9:13 | 2013 16:12 |
| 19:14 | 14:18 | 20:24 | 14:5,5,25 15:8 | 2015 6:12,19,23 |
| upgrades 16:12 | watching 3:18 | wondering | 16:18 21:22 | 6:24 9:3 13:2 |
| upper 6:23 | water 14:14,16 | 22:15 | 22:4 23:13 | 28:2 |
| 22:19 | 14:17,19,24,24 | Woodruff 1:13 | 30:6 | 2017 1:5 31:17 |
| uses 16:10 | 17:1 25:14,16 | 3:3,3,21 4:16 | young 13:12 | 20th 31:17 |
| utilities 16:8,15 | way 8:8 9:2 | 4:20 5:1,7,10 | <hr/> Z <hr/> | 2230 2:15 |
| 16:22 18:7,14 | 12:18 13:3 | 5:16,20,23 6:1 | Z-I-G-L-I-O-... | 24,000 6:11 |
| utility 16:7 29:8 | 14:23 15:2 | 6:4 8:12,14,18 | 8:17 | 25 16:21 |
| <hr/> V <hr/> | 23:24 26:1,1 | 8:21 10:24 | Ziglioli 8:15,17 | <hr/> 3 <hr/> |
| VA 26:9 | 28:8 | 11:2,5,7,10,12 | 8:22 10:25 | 3 19:2 |
| various 6:8 | we'll 5:2 11:25 | 11:19 13:5,18 | 11:3 | 3,000 20:24 |
| 23:20 | 21:9 | 13:21,24 14:1 | <hr/> 0 <hr/> | 3.3 28:11,18 |
| vehicles 12:3,5,6 | we're 3:13 8:8 | 15:17,19,22,24 | 03 14:6 | 3.36 28:9 |
| versus 20:24 | 12:18 15:12 | 17:11,15,18,24 | 084-004498 1:22 | 30 19:5,21,24 |
| Volume 1:7 | 18:6,10 19:9 | 18:2,4 21:15 | 31:4 | 21:12 |
| volunteer 16:3 | 25:12,13 26:11 | 21:19,21 23:15 | | 300,000 18:20 |
| | 26:14 27:21,23 | 23:17 24:9,17 | | |
| | | 25:3,7,9 26:17 | | |

PUBLIC HEARING 1/18/2017

| | | | | |
|--|--|--|--|--|
| 29:1,2,2 31 17:4 314 2:23 36 16:19 360 2:9 <hr/> 4 <hr/> 4,600 16:14 4.1 28:4,17 <hr/> 5 <hr/> 5 6:16,17 7:18 7:19 5.5 16:14 52.30 28:11 554-2041 2:23 573 2:17 573)526-6036 2:11 <hr/> 6 <hr/> 6 10:4 29:1,3,6 6.3 28:2 62 7:17 63101 1:25 63166-6149 2:22 65 6:11 650,000 28:4 65102 2:16 65204 2:10 66149 2:21 <hr/> 7 <hr/> 7 1:7 7:18,20 8:11 14:25 7:46 30:18 70 16:9 71,000 28:10,15 711 1:24 751-5565 2:17 <hr/> 8 <hr/> 8 7:17 14:5 8.3 19:1,3 8.77 14:8 <hr/> 9 <hr/> 93 26:8 | | | | |
|--|--|--|--|--|