

1 STATE OF MISSOURI  
2 PUBLIC SERVICE COMMISSION  
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6 TRANSCRIPT OF PROCEEDINGS  
7 Evidentiary Hearing  
8 February 28, 2017  
9 Jefferson City, Missouri  
10 Volume 13  
11  
12 In the Matter of Kansas City )  
13 Power & Light Company's Request) File No.  
14 for Authority to Implement a ) ER-2016-0285  
15 General Rate Increase for )  
16 Electric Service )  
17  
18 RONALD D. PRIDGIN, Presiding,  
19 SENIOR REGULATORY LAW JUDGE.  
20  
21 DANIEL Y. HALL, Chairman,  
22 WILLIAM KENNEY,  
23 SCOTT T. RUPP,  
24 MAIDA J. COLEMAN,  
25 COMMISSIONERS.  
26 REPORTED BY: KELLENE K. FEDDERSEN, CSR, RPR, CCR NO. 838  
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28 MIDWEST LITIGATION SERVICES

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1 P R O C E E D I N G S

2 (WHEREUPON, the hearing began at  
3 8:30 a.m.)

4 JUDGE PRIDGIN: Good morning. We are  
5 back on the record in ER-2016-0285. As I recall,  
6 we left off in the middle of Clean Charge Network,  
7 and we had witnesses Dietrich, Kliethermes, Robin  
8 Kliethermes that is, Murray and Dr. Marke to get on  
9 the stand for Clean Charge Network. It is my  
10 understanding we would then go on to the customer  
11 experience witnesses Hyneman and Dr. Marke again,  
12 and then finish off with revenue witnesses. Number  
13 one, is that correct?

14 MR. THOMPSON: I believe that's  
15 right, Judge.

16 MR. STEINER: That's right, Judge.

17 THE COURT: Anything else from  
18 counsel before Ms. Dietrich takes the stand?

19 MR. STEINER: Yes, Judge, a couple of  
20 preliminary matters. Chairman Hall had asked for  
21 the accounts that are in the FAC, and Staff and  
22 Public Counsel provided exhibits with that. He  
23 also asked for the amount of transmission expenses  
24 used to serve native load. We prepared an exhibit  
25 that has both those items in it and would like to

1 enter it into the record at this time.

2 JUDGE PRIDGIN: Mr. Steiner, thank  
3 you. I will show that as being Exhibit No. 168.  
4 If somebody else has a different number, please let  
5 me know, but that's my count.

6 MR. STEINER: It's HC as well.

7 JUDGE PRIDGIN: Thank you. It's HC.

8 CHAIRMAN HALL: Let me just ask, have  
9 the other parties had an opportunity to review  
10 this?

11 MR. STEINER: I gave it to them this  
12 morning, your Honor.

13 CHAIRMAN HALL: And do you know now  
14 if there is any issue with your numbers?

15 MR. STEINER: I don't think they've  
16 had a chance to review it in detail, but --

17 JUDGE PRIDGIN: Okay. That is 168HC,  
18 and does counsel need more time to review it before  
19 I ask if you have any objections?

20 MR. THOMPSON: It's not going to help  
21 however long I review it, Judge. I have to take  
22 this up to our subject matter experts.

23 JUDGE PRIDGIN: 168HC has been  
24 offered. Any objections?

25 (No response.)

1 JUDGE PRIDGIN: Hearing none, 168HC  
2 is admitted.

3 (KCPL EXHIBIT 168HC WAS MARKED AND  
4 RECEIVED INTO EVIDENCE.)

5 JUDGE PRIDGIN: Anything else?

6 MR. STEINER: The second thing, your  
7 Honor, was Chairman Hall also asked if we could  
8 give him an idea of how the company valued the  
9 settlement items in the partial stipulation, and  
10 approximately we believe that the value to the  
11 company was over \$10 million. That would be our  
12 valuation.

13 CHAIRMAN HALL: I'm sorry. I did not  
14 hear the beginning of that.

15 MR. STEINER: When we were presenting  
16 the partial stipulation, you asked if we could come  
17 up with how the company valued the issues that were  
18 settled, and I couldn't do it at that time. And  
19 we've huddled and we believe that the value of  
20 those issues is over \$10 million from the company's  
21 perspective.

22 CHAIRMAN HALL: Okay. Thank you.

23 JUDGE PRIDGIN: Mr. Steiner, thank  
24 you. Anything further from counsel before  
25 Ms. Dietrich takes the stand? All right.

1 Ms. Dietrich, if you will come forward to be sworn,  
2 please.

3 CHAIRMAN HALL: I had one --

4 JUDGE PRIDGIN: I'm sorry.

5 Mr. Chairman.

6 CHAIRMAN HALL: One other thing I  
7 asked for, and I do appreciate getting the  
8 information because sometimes I forget what I've  
9 asked for, but I did not forget that I asked for a  
10 breakdown on the EV charging system, the dollars  
11 that are on the distribution side and the dollars  
12 that are connected to the actual charging station  
13 itself. Is that information forthcoming?

14 MR. STEINER: It's forthcoming.  
15 We're working on it, Mr. Chairman. We don't have  
16 it available today. We think we would need to file  
17 it and give the parties a chance to look at it, but  
18 we won't be able to get it into the record today.

19 CHAIRMAN HALL: Okay. Thank you.

20 JUDGE PRIDGIN: Anything further?

21 All right. Ms. Dietrich, if you'll come forward  
22 and be sworn, please.

23 (Witness sworn.)

24 JUDGE PRIDGIN: Thank you, ma'am.

25 You may have a seat. Mr. Thompson, when you're

1 ready.

2 MR. THOMPSON: Thank you, Judge.

3 NATELLE DIETRICH testified as follows:

4 DIRECT EXAMINATION BY MR. THOMPSON:

5 Q. State your name and spell it for the  
6 reporter.

7 A. Natelle, N-a-t-e-l-l-e, Dietrich,  
8 D-i-e-t-r-i-c-h.

9 Q. Thank you. And how are you employed?

10 A. As the Staff Director for the Public  
11 Service Commission.

12 Q. And are you the same Natelle Dietrich  
13 that prepared or caused to be prepared certain  
14 pieces of testimony in this matter, Exhibit 206,  
15 direct testimony of Natelle Dietrich, Exhibit 207,  
16 also the direct testimony of Natelle Dietrich, and  
17 Exhibit 208, the surrebuttal testimony of Natelle  
18 Dietrich?

19 A. Yes, I am.

20 Q. And do you have any changes or  
21 corrections to that testimony?

22 A. I do not.

23 Q. And if I asked you those same  
24 questions today, would your answers be the same?

25 A. Yes, they would.

1           **Q.     And the contents of those pieces of**  
2 **testimony are true and correct to the best of your**  
3 **knowledge and belief?**

4           A.     That's correct.

5           MR. THOMPSON: I would offer Staff  
6 Exhibits 206, 207 and 208 at this time.

7           JUDGE PRIDGIN: Any objections?

8           (No response.)

9           JUDGE PRIDGIN: Hearing none,  
10 Exhibit 206, 207 and 208 are admitted.

11           (STAFF EXHIBITS 206, 207 AND 208 WERE  
12 MARKED AND RECEIVED INTO EVIDENCE.)

13           MR. THOMPSON: I tender the witness  
14 for cross, your Honor.

15           JUDGE PRIDGIN: Mr. Thompson, thank  
16 you. Any cross, Public Counsel?

17           MR. OPITZ: No, thank you, Judge.

18           JUDGE PRIDGIN: MECG?

19           MR. WOODSMALL: No questions.

20           MR. PRIDGIN: KCP&L?

21           MR. FISCHER: I just had a couple.

22 CROSS-EXAMINATION BY MR. FISCHER:

23           **Q.     Good morning, Ms. Dietrich.**

24           A.     Good morning.

25           **Q.     Let's start with your surrebuttal**



1 testimony, on page 2.

2 A. Okay.

3 Q. There on line 14 you say the Staff  
4 recommends the costs, expenses and revenues  
5 associated with the CCN be recorded above the line  
6 with an associated revenue imputation for any costs  
7 not covered by the revenue generated by the  
8 charging stations. This continues Staff's position  
9 to hold ratepayers harmless. Is that right?

10 A. That's correct.

11 Q. I just had a question regarding, in  
12 this case how are you treating these costs,  
13 expenses and revenues?

14 A. In this case, since there is a  
15 negative or ratepayers would be held harmless, the  
16 revenues are recorded in rate base and there is no  
17 imputation.

18 Q. So in this case, as I understand from  
19 the testimony of, I think it was company witness  
20 Rush, due to the tax benefits, it's actually  
21 beneficial to include both the costs and the  
22 revenues in rate base or in the rates in this case;  
23 is that your understanding?

24 A. That's correct.

25 Q. Now, so you're happy with -- it's

1     **positive here, but in the future if it goes**  
2     **negative, if we would lose the tax benefits, what**  
3     **would you expect to happen?**

4             A.     At that time hopefully we will have  
5     some information from the reporting requirements  
6     that we've recommended. So it could be considered  
7     on a case-by-case basis in a future case, but  
8     generally the recommendation is to impute revenues.

9             **Q.     Okay. And is it your understanding**  
10     **that the company expects this project to produce**  
11     **benefits to all consumers and not just the EV**  
12     **charging -- or EV owners?**

13             A.     Benefits other than related to costs?

14             **Q.     Well, benefits, for example, filling**  
15     **in some of the off-peak load and having a better**  
16     **load factor that would benefit all customers?**

17             A.     That's what the company is  
18     suggesting, yes.

19             **Q.     Do you expect that to be the case?**

20             A.     At some point in the future there  
21     will be benefits.

22             MR. FISCHER:   Okay. That's all I  
23     have. Thank you.

24             JUDGE PRIDGIN:   Mr. Fischer, thank  
25     you. Any Bench questions? Mr. Chairman.

1 CHAIRMAN HALL: Yes.

2 QUESTIONS BY CHAIRMAN HALL:

3 Q. Good morning.

4 A. Good morning.

5 Q. I want to talk to you about the  
6 proposal to bifurcate the EV charging station  
7 system between distribution and the actual charging  
8 station island or pedestal. Do you understand the  
9 distinction that we're -- that we're talking about  
10 there?

11 A. Yes.

12 Q. That the distribution side would be  
13 included in rates and regulated but the retail  
14 battery charging service would be unregulated?

15 A. Correct.

16 Q. And those expenses would not be  
17 included in rates. From a -- and I've got some  
18 more detailed questions in a moment, but just from  
19 a -- from 10,000 feet, from a policy perspective,  
20 do you have thoughts on that approach?

21 A. The concept technically makes sense.  
22 Based on the discussion last week with Mr. Caisley  
23 and Mr. Rush, I'm not sure how you get around the  
24 legal aspects from my understanding of what the  
25 statute says as to what's electric plant and what's

1 not.

2 Q. We may have a difference of opinion  
3 as to that interpretation, but that's okay. So  
4 from a policy perspective, you understand that --  
5 that bifurcation and it makes sense to you?

6 A. Yes.

7 Q. Okay. So if we were to decide to  
8 implement that proposal, I've got a couple of  
9 questions for you. The first would be the tariffed  
10 rate that should be applied for the sale of  
11 electricity between the company and the  
12 owner/operator of the charging stations. I believe  
13 one of the Kliethermeses said that a rate above the  
14 variable cost to serve would be appropriate.

15 A. Okay.

16 Q. And if that's incorrect, then someone  
17 can correct me, but that was my memory of the  
18 answer. Do you have any further thoughts on that?

19 A. Well, I didn't see all of the  
20 testimony last week related to that, so I'm not  
21 sure if that's what one of Ms. Kliethermi said.  
22 But I think that's either a reasonable option or  
23 the entity owning the pedestal could be treated  
24 just as any other small general service customer or  
25 whichever classification they would fall into as

1 far as the existing tariffs.

2 Q. And that's actually what I was --  
3 what I was wondering was whether or not we treat  
4 the owner/operator as small general service and  
5 then we ask the company at the next rate case to  
6 come back with additional data and analysis so that  
7 we can do a proper cost of service analysis and set  
8 the rate accordingly but, in the interim, just go  
9 ahead and use small general rate -- the small  
10 general service rates. Is that a reasonable  
11 approach?

12 A. I think that's reasonable as long as  
13 the individual costs can be tracked, which I think  
14 either Mr. Caisley or Mr. Rush said that they could  
15 be, so that it could be tied specific to the  
16 charging stations.

17 Q. Okay. Second question is, it's my  
18 understanding that because these charging stations  
19 are in KCP&L's service territory, that if a third  
20 party wanted to put a charging station in place,  
21 KCP&L would have an obligation to provide service  
22 to that -- to that third party. And in terms of  
23 providing the distribution hookup, there would be a  
24 line extension tariff that would be in place that  
25 would -- is there a reason why we might need to put

1     **some type of special line tariff, I mean line**  
2     **extension tariff in place, or do you think the**  
3     **existing line extension tariff would apply and be**  
4     **appropriate?**

5             A.     I'm not that familiar with the line  
6     extension tariff, but what I do know, I think it  
7     would probably work. But again, I'm not down in  
8     the weeds of the tariff details.

9             Q.     **Okay. I think that's all I have.**  
10    **Thank you.**

11            A.     Thank you.

12            Q.     **Actually, I'm sorry, I did have one**  
13    **more, and this may be another down in the weeds**  
14    **question that should be deferred to somebody else.**  
15    **But my understanding was that the company was**  
16    **proposing a ten-year depreciation schedule for the**  
17    **charging station. That would be for the actual**  
18    **charging station itself, not for the distribution**  
19    **connecting it, right? The depreciation schedule**  
20    **for the -- for the distribution would be just the**  
21    **routine depreciation schedule that is in place,**  
22    **correct?**

23            A.     I believe that's correct, yes, based  
24    on my conversations.

25            CHAIRMAN HALL:   Okay. Thank you.

1 JUDGE PRIDGIN: Thank you.

2 COMMISSIONER KENNEY: No questions.

3 JUDGE PRIDGIN: Thank you. Recross  
4 based on Bench questions, Public Counsel?

5 MR. OPITZ: No, thank you, Judge.

6 JUDGE PRIDGIN: Thank you. MECG?

7 MR. WOODSMALL: No questions.

8 JUDGE PRIDGIN: Thank you. KCP&L?

9 RECROSS-EXAMINATION BY MR. FISCHER:

10 **Q. Ms. Dietrich, in answer to the**  
11 **Chairman's question, it was my understanding you**  
12 **were suggesting that the rate under this model**  
13 **would be small general service rate; is that right?**

14 A. Or whichever tariffed rate the entity  
15 would fall in based on their classification, but  
16 yes, a current existing tariffed rate.

17 **Q. And would all third-party providers**  
18 **of the stations be charged that rate uniformly?**

19 A. The entity that owned the pedestal be  
20 charged that rate, is that your question?

21 **Q. Yeah. If they were a third-party**  
22 **provider rather than the utility?**

23 A. As long as they all fell within that  
24 classification, yes. I'm not sure if there would  
25 be different loads at different areas or what, but

1 generally, yes.

2 **Q. And has Staff thought about what the**  
3 **company would charge itself if it's an unregulated**  
4 **operation if it also participated in that market?**

5 A. We have not had that discussion, no.

6 MR. FISCHER: Okay. Thank you.

7 JUDGE PRIDGIN: Mr. Fischer, thank  
8 you. Redirect?

9 MR. THOMPSON: No redirect. Thank  
10 you, Judge.

11 JUDGE PRIDGIN: Thank you.

12 Ms. Dietrich, thank you very much. You may step  
13 down.

14 I believe the next witness would be  
15 Ms. Kliethermes, Robin Kliethermes from Staff.  
16 And, Ms. Kliethermes, you are already under oath.  
17 You've already been sworn. Mr. Thompson, any  
18 redirect before she stands cross?

19 ROBIN KLIETHERMES testified as follows:

20 DIRECT EXAMINATION BY MR. THOMPSON:

21 **Q. With respect to -- let me back up.**  
22 **Go ahead and spell your name for the court**  
23 **reporter.**

24 A. Robin Kliethermes, R-o-b-i-n,  
25 K-l-i-e-t-h-e-r-m-e-s.



1           **Q.     And how are you employed?**

2           A.     As a Utility Regulatory Manager,  
3     Tariff and Rate Design Unit with the Missouri  
4     Public Service Commission.

5           **Q.     And are you the same Robin**  
6     **Kliethermes that prepared and caused to be prepared**  
7     **rebuttal testimony in this case that's been marked**  
8     **as Exhibit 210?**

9           A.     Yes.

10          **Q.     Now, you have other testimony, but**  
11     **you only address the Clean Charge Network in your**  
12     **rebuttal testimony; is that correct?**

13          A.     That is correct.

14          **Q.     Okay. And do you have any changes or**  
15     **additions to that testimony?**

16          A.     I do not.

17          **Q.     And if I asked you those questions**  
18     **today, would your answers be the same?**

19          A.     Yes.

20          **Q.     And to the best of your knowledge and**  
21     **belief, the contents of that testimony are true and**  
22     **correct?**

23          A.     Yes.

24                     MR. THOMPSON: At this time I would  
25     offer Staff's Exhibit 210.

1 JUDGE PRIDGIN: All right. I show  
2 210 has already been offered and admitted.

3 MR. THOMPSON: Well, then I guess  
4 I've wasted your time, Judge. I apologize.

5 JUDGE PRIDGIN: Not a problem. Those  
6 are my records. Sometimes they're wrong.

7 MR. THOMPSON: Well, it doesn't show  
8 up on Staff's exhibit list that way,

9 JUDGE PRIDGIN: Just to be safe, in  
10 case I'm wrong, 210 has been offered. Any  
11 objections?

12 (No response.)

13 JUDGE PRIDGIN: 210 is admitted.

14 (STAFF EXHIBIT 210 WAS MARKED AND  
15 RECEIVED INTO EVIDENCE.)

16 MR. THOMPSON: Thank you, Judge.  
17 I'll tender the witness for cross-examination.

18 JUDGE PRIDGIN: Mr. Thompson, thank  
19 you. Mr. Opitz, any cross?

20 MR. OPITZ: No, thank you, Judge.

21 JUDGE PRIDGIN: Mr. Woodsmall?

22 MR. WOODSMALL: No questions.

23 JUDGE PRIDGIN: Mr. Fischer or  
24 Mr. Steiner?

25 MR. FISCHER: No questions.

1 JUDGE PRIDGIN: Thank you. Bench  
2 questions?

3 CHAIRMAN HALL: Yeah.

4 QUESTIONS BY CHAIRMAN HALL:

5 Q. Good morning.

6 A. Good morning.

7 Q. I'm going to ask you a couple of the  
8 same questions I asked Ms. Dietrich.

9 A. Okay.

10 Q. See if you can elaborate at all on  
11 some of her comments. First, concerning the rate,  
12 if the Commission were to decide to implement the  
13 type of bifurcation treatment that I've been  
14 talking about for a couple of days concerning the  
15 EV charging stations and the Commission needed to  
16 request that a tariff be proposed to set the rate  
17 that the utility would charge the owner/operator of  
18 the charging stations, do you have thoughts about  
19 what that rate should be?

20 A. Like Natelle said earlier, the SGS  
21 rate is the smallest commercial rate that is  
22 available, and it would seem, based on the loads of  
23 the charging stations, they would qualify for the  
24 SGS rate.

25 Q. And then would it be advisable to

1 request that the utility at the next rate case  
2 provide data and analysis so that we could do a --  
3 Staff could do a cost of service analysis?

4 A. Yes. Yes.

5 Q. So then second, do you believe that  
6 the existing line extension tariff would be  
7 appropriate and applicable to any third party that  
8 might want to construct an EV charging station?

9 A. So I currently have Sarah looking  
10 into that to make sure. I think -- I think the  
11 current line extension or I know there's dis--  
12 Staff's recommendation is for the GMO line  
13 extension to be used. I think either of those  
14 would work for -- for the purposes of EVs. But  
15 again, we're checking just to make sure.

16 CHAIRMAN HALL: Okay. Thank you.

17 THE WITNESS: You're welcome.

18 JUDGE PRIDGIN: Further Bench  
19 questions? I don't have any questions. Just an  
20 alert to let you know, Commissioner Stoll is --  
21 even though he's not here, he's observing on line.  
22 So I may have some questions that he may send me  
23 later. So if I start asking questions, they may  
24 very well be from Commissioner Stoll.

25 Any recross based on Bench questions,

1 Mr. Opitz?

2 MR. OPITZ: No, thank you, Judge?

3 JUDGE PRIDGIN: Mr. Woodsmall?

4 MR. WOODSMALL: No questions.

5 JUDGE PRIDGIN: Mr. Fischer?

6 MR. FISCHER: No questions.

7 JUDGE PRIDGIN: Redirect?

8 MR. THOMPSON: No, thank you, Judge.

9 JUDGE PRIDGIN: Ms. Kliethermes,  
10 thank you very much.

11 Mr. Murray is the next witness.

12 Mr. Murray, if you'll raise your right hand to be  
13 sworn.

14 (Witness sworn.)

15 JUDGE PRIDGIN: Mr. Thompson, when  
16 you're ready.

17 MR. THOMPSON: Thank you, Judge.

18 BYRON MURRAY testified as follows:

19 DIRECT EXAMINATION BY MR. THOMPSON:

20 Q. State your name and spell it for the  
21 reporter, please.

22 A. Byron Murray, B-y-r-o-n, M-u-r-r-a-y.

23 Q. How are you employed, Mr. Murray?

24 A. I'm a Regulatory Economist 3 with the  
25 Public Service Commission.

1 Q. Now, are you the same Byron Murray  
2 who prepared or caused to be prepared rebuttal  
3 testimony that's been marked as Exhibit 219?

4 A. Yes.

5 Q. And contributed to Staff's report  
6 responding to certain Commission's questions that's  
7 been marked as Exhibit 203?

8 A. Yes.

9 Q. And if I was to -- do you have any  
10 changes or corrections to that testimony?

11 A. No.

12 Q. If I was to ask you the same  
13 questions today, would your answers be the same?

14 A. Yes.

15 Q. And to the best of your knowledge and  
16 belief, the contents of those items of testimony in  
17 that report are true and correct?

18 A. Yes.

19 MR. THOMPSON: With that, I'll offer  
20 Exhibits 203 and 219, Judge.

21 JUDGE PRIDGIN: 203 and 219 have been  
22 offered. Any objections?

23 (No response.)

24 JUDGE PRIDGIN: Hearing none, 203 and  
25 219 are admitted.

1 (STAFF EXHIBITS 203 AND 219 WERE  
2 MARKED AND RECEIVED INTO EVIDENCE.)

3 MR. THOMPSON: Thank you, Judge.  
4 I'll tender the witness for cross-examination.

5 JUDGE PRIDGIN: Mr. Thompson, thank  
6 you. Mr. Opitz, any cross?

7 MR. OPITZ: No, thank you, Judge.

8 JUDGE PRIDGIN: Mr. Woodsmall?

9 MR. WOODSMALL: No questions.

10 JUDGE PRIDGIN: Mr. Fischer?

11 CROSS-EXAMINATION BY MR. FISCHER:

12 Q. Mr. Murray, on the bottom of page 4  
13 of your rebuttal testimony, you ask yourself the  
14 question, Do you agree that the CCN will cause a  
15 downward pressure on rates? And then your answer  
16 was, No, not without domestic PEV-time of use  
17 rates; is that right?

18 A. I believe that's correct.

19 Q. Do you understand from the testimony  
20 that you heard here today that in this case there's  
21 actually a benefit to consumers by including the EV  
22 charging and the costs and the revenues in rates?

23 A. As I understand it, sir, the benefit  
24 would be based on the time of use rate, which KCPL  
25 is not capable of doing at this time, so my

1 testimony would be the same.

2 **Q. I was trying to ask the question,**  
3 **isn't the revenue requirement actually lower in**  
4 **this case because of EV charging?**

5 A. For this current year, I believe that  
6 is correct, about \$400,000 difference.

7 **Q. So there is a downward pressure on**  
8 **rates as a result of the EV charging project,**  
9 **right?**

10 A. By downward pressure on rates, do you  
11 mean that the rates are going to go down?

12 **Q. Well, they're lower than they would**  
13 **otherwise be.**

14 A. In that respect, then that would be  
15 the case for this year.

16 MR. FISCHER: Thank you. That's all  
17 I have.

18 JUDGE PRIDGIN: Thank you. Bench  
19 questions?

20 CHAIRMAN HALL: I have no questions.  
21 Thank you.

22 COMMISSIONER KENNEY: No questions.

23 JUDGE PRIDGIN: Redirect?

24 MR. THOMPSON: No redirect. Thank  
25 you, Mr. Murray.



1 JUDGE PRIDGIN: Mr. Murray, thank you  
2 very much.

3 MR. THOMPSON: Judge, I'm advised  
4 that Staff now has an answer to the Chairman's  
5 question. I wonder if you want to bring Robin  
6 Kliethermes back to hear that or what you would  
7 like to do.

8 JUDGE PRIDGIN: Seems to be a  
9 convenient time to do that.

10 MR. THOMPSON: And I am also advised  
11 that Sarah Kliethermes is here, who actually did  
12 the investigation, if you'd rather hear it from  
13 her. Whatever you prefer.

14 JUDGE PRIDGIN: I see Robin  
15 Kliethermes. I see Sarah back there. Would you  
16 like to hear from Sarah Kliethermes? If Sarah  
17 Kliethermes could come up to the stand. Thank you.  
18 I'm sorry. I didn't see you.

19 MR. THOMPSON: I apologize for the  
20 surprise witness, Judge.

21 JUDGE PRIDGIN: Quite all right.

22 MR. THOMPSON: We're not trying to  
23 reproduce the Oscars.

24 JUDGE PRIDGIN: You are already under  
25 oath. Anything from Staff, Mr. Thompson?

1 MR. THOMPSON: No. I think I'll let  
2 the Bench go ahead and ask the questions.

3 JUDGE PRIDGIN: Mr. Chairman.

4 SARAH KLIETHERMES testified as follows:

5 QUESTIONS BY CHAIRMAN HALL:

6 Q. Good morning.

7 A. Good morning.

8 Q. So the question is, would the  
9 existing line extension tariff or the GMO line  
10 extension tariff accurately and adequately be  
11 applied should the Commission decide that it's  
12 appropriate to implement this bifurcation of the EV  
13 charging network?

14 A. Under either tariff, the result on  
15 a -- the usage we would expect from a -- and I  
16 guess an important distinction is if we're talking  
17 a standalone pedestal versus, for example, a  
18 convenience store that might have seven or eight  
19 pedestals and also the use of the, you know,  
20 convenience store.

21 But I assume you're talking about a  
22 standalone pedestal, and under that scenario,  
23 the -- I would expect the extension charges under  
24 either extension policy to be quite similar. The  
25 difference is whether you're removing the net cost

1 of energy or the -- I'm sorry, the energy revenues  
2 net of the cost of energy or just the revenues with  
3 the cost of energy in it, and so the -- that value  
4 is going to be, in comparison to the cost of a  
5 50 kW extension, fairly low. So there might be  
6 \$100 difference, but I would not expect there to be  
7 thousands of dollars of difference under the two  
8 tariffs.

9 **Q. And how about the scenario if a**  
10 **service station wanted to add five, six or seven**  
11 **pedestals, would the answer be different?**

12 A. The absolute specifics of that would  
13 be up to a field engineer, and I'm not one of  
14 those. The short answer is, if it is a larger  
15 convenience store that already has a service size  
16 to run a lot of coolers, that sort of thing, if  
17 they're looking at adding verse of 25 to 50 kW,  
18 they may not need to upgrade the service.

19 If they are adding, you know, enough  
20 that you could have 10, 12 cars charging Level 3  
21 simultaneously, I can't imagine that you wouldn't  
22 have to upgrade that service, and in that case that  
23 additional upgrade under either extension I'm --  
24 again, I think you would have the same scenario, as  
25 I'm thinking this through, where the change in the

1 value of the revenue, the additional revenue less  
2 the cost of energy versus just the additional  
3 revenue isn't going to be a very large dollar value  
4 difference.

5 **Q. Let me ask you another question that**  
6 **maybe you -- you may not be the right witness for,**  
7 **but that seems to be my pattern this morning. My**  
8 **understanding was that the company was proposing a**  
9 **ten-year depreciation schedule for the -- for the**  
10 **charging network, but I don't -- was that also for**  
11 **the distribution or was that just for the islands**  
12 **themselves, or do you know?**

13 **A. I know we used ten years in**  
14 **developing the rates that are contained in Robin**  
15 **Kliethermes' testimony. I would have to look at**  
16 **the work papers to know whether or not that was for**  
17 **the all in or if that was simply for the pedestals**  
18 **themselves. It was a company number that we used,**  
19 **and I'm fairly certain we divided it by ten.**

20 **Q. So it's possible that their numbers**  
21 **included a ten-year depreciation schedule for the**  
22 **distribution as well?**

23 **A. I don't know.**

24 **Q. You don't know. Is that -- one more**  
25 **thing I'd like to find out.**

1           A.     It was the company number. I'm just  
2 not certain what was in that company number.

3           **Q.     I understand.**

4           CHAIRMAN HALL: Okay. Thank you.

5           MR. STEINER: Mr. Chairman, just so  
6 I'm clear, what was the exact question, the  
7 depreciation rate for the Clean Charge Network for  
8 the distribution piece?

9           CHAIRMAN HALL: Right. Was it ten  
10 years for the entire network or was it just ten  
11 years for the charging station itself and it  
12 would -- it wouldn't make sense to me, based on  
13 what I know, that the distribution would have a  
14 ten-year depreciation schedule, but that's what I'm  
15 interested in.

16          MR. STEINER: We'll verify that.

17          CHAIRMAN HALL: Thank you.

18          JUDGE PRIDGIN: Thank you. Any  
19 further Bench questions? Cross based on Bench  
20 questions, OPC?

21          MR. OPITZ: No, thank you.

22          JUDGE PRIDGIN: MECG?

23          MR. WOODSMALL: No questions.

24          JUDGE PRIDGIN: KCP&L? No question.  
25 Staff, redirect?

1 MR. THOMPSON: No redirect. Thank  
2 you, Judge.

3 JUDGE PRIDGIN: All right.  
4 Ms. Kliethermes, thank you very much.

5 I believe our next witness then would  
6 be Dr. Marke, and Dr. Marke, you're already under  
7 oath. Mr. Opitz, anything before he stands cross?

8 MR. OPITZ: No. I believe his  
9 exhibits have been admitted, so I'll tender him for  
10 cross.

11 JUDGE PRIDGIN: Thank you.  
12 Cross-examination, Staff?

13 MR. THOMPSON: No questions. Thank  
14 you.

15 JUDGE PRIDGIN: MECG?

16 MR. WOODSMALL: No questions.

17 JUDGE PRIDGIN: KCP&L?

18 MR. FISCHER: No, thank you, Judge.

19 JUDGE PRIDGIN: Thank you. Any Bench  
20 questions, Mr. Chairman?

21 CHAIRMAN HALL: No questions. Thank  
22 you.

23 JUDGE PRIDGIN: Dr. Marke, thank you.  
24 I understand we will be moving back to customer  
25 experience witnesses. Anything before Mr. Hyneman

1 takes the stand?

2 MR. THOMPSON: Could I have a moment  
3 to vacate, Judge?

4 JUDGE PRIDGIN: Certainly.

5 MR. OPITZ: Judge, I'd like an  
6 opportunity for mini openings.

7 JUDGE PRIDGIN: Yes. Thank you. I'm  
8 glad you brought that up. And I think we took  
9 Mr. Caisley for the customer experience witness,  
10 and I don't recall any mini openings. I'll let  
11 counsel proceed however they want. Did you want to  
12 start with the company? Does the company have a  
13 mini opening on this issue?

14 MR. FISCHER: Judge, I'd waive that  
15 opening.

16 JUDGE PRIDGIN: Thank you. Staff?

17 MS. MERS: We'd waive as well.

18 JUDGE PRIDGIN: Mr. Opitz?

19 MR. OPITZ: May it please the  
20 Commission? Last week when the witness was  
21 testifying, there was some confusion about what  
22 Public Counsel is seeking, and so to clear that up,  
23 we are asking the company to stop asking its  
24 ratepayers these pointed political questions.  
25 There is no utility purpose for these questions,

1 and, in fact, the company witness admits that it is  
2 for the benefit of its non-regulated operations.

3 We -- prior to that testimony Public  
4 Counsel believes that these questions were  
5 inappropriate and are now -- we are concerned that  
6 the conduct by the company is inconsistent with the  
7 Commission's affiliate pricing standards.

8 Asking these inappropriate questions  
9 at the same time as legitimate questions related to  
10 customer service but asking the political questions  
11 first in my mind is a framework that leverages the  
12 regulated company customers to benefit the  
13 non-regulated entities or whatever polling firm the  
14 company happens to be using.

15 Our preference, of course, is that  
16 the utility stop asking these questions, and if the  
17 company does not, then the non-regulated operations  
18 benefiting from the poll answers should compensate  
19 the utility, which can be used as revenues to  
20 benefit the customers.

21 This is not just a matter of booking  
22 a portion below the line because, based on the  
23 testimony you've heard last week, that the  
24 company's polling these regulated customers for  
25 non-regulated purposes or sharing that information



1 with its political action committee or certain  
2 officials.

3           No -- I guess we should presume that  
4 no competitive business would sell, lease, provide  
5 or use any part of its business assets at less than  
6 the fair market value of those assets.  
7 Furthermore, no competitive business would provide  
8 services to any entity at less than the fair market  
9 value. A competitive firm would seek to maximize  
10 its profits from the sale of the asset or the use  
11 of the assets or the provision of those services.

12           You often hear that the Commission is  
13 a substitute for competition for the regulated  
14 utilities, and one way in which the Commission  
15 fulfills that role is through its affiliate  
16 transaction rules. By enforcing these rules and  
17 the pricing standards contained in paragraph 2 of  
18 that rule, the Commission requires utilities to  
19 seek the price, here it might be a utility revenue,  
20 at least equal to the fair market value of  
21 providing the service or the use of the utility's  
22 assets.

23           The rule defines an affiliate  
24 transaction as any transaction for the provision,  
25 purchase or sale of any information, asset, product

1 or service or portion of any product or service  
2 between a regulated electrical corporation and an  
3 affiliated entity and, the rule goes on to say,  
4 this shall include all transactions carried out  
5 between any unregulated business operations of a  
6 regulated electrical corporation and the regulated  
7 business operations of an electrical corporation.

8 KCPL's witness admits that this  
9 information is provided to KCPL's political action  
10 committee and to other interested politicians. It  
11 was unclear how that cost is booked, and we believe  
12 that would require further investigation. But in  
13 my mind there's no doubt that this is for the  
14 purpose of a non-regulated operation.

15 What would it cost for KCPL's  
16 political action committee to hire the polling firm  
17 WP to go out and perform this survey on its own?  
18 Clearly there's some monetary value here that KCPL  
19 ratepayers should benefit from if this  
20 non-regulated utility service -- non-utility  
21 related survey is allowed to continue.

22 Of course, Public Counsel's primary  
23 recommendation is that the company stop asking  
24 these particular questions. However, if the  
25 practice is permitted to continue, then we believe

1 that there is sufficient cause for further  
2 investigation into the compliance with the  
3 Commission's asymmetrical pricing requirements, and  
4 I would ask the Commission order one such  
5 investigation.

6 With that, I'm happy to answer any  
7 questions.

8 JUDGE PRIDGIN: Mr. Opitz, thank you.  
9 Any Bench questions?

10 CHAIRMAN HALL: Good morning. Are  
11 you or your witness going to be able to explain  
12 specifically what you're asking for in this case  
13 beyond an order that they -- that the company stop  
14 asking these questions? More specifically,  
15 obviously these polls cost a certain amount of  
16 money.

17 Do you know or will your witness be  
18 able to explain how much of that was included above  
19 the line? Because I believe Mr. Caisley didn't  
20 know exactly how much was above the line and some  
21 -- and whether some might be below the line.

22 MR. OPITZ: I don't believe that our  
23 witnesses will be able to answer that. If one  
24 would, it would probably be Mr. Hyneman. I think  
25 that's -- well, that's my primary purpose for

1 saying either direct them to cease these questions  
2 or we think that further investigation is  
3 necessary. And so I think it might be appropriate  
4 in this situation for the Commission to order a  
5 separate investigation to be opened up.

6 CHAIRMAN HALL: Okay. Thank you.

7 MR. OPITZ: Thank you.

8 JUDGE PRIDGIN: Anything further from  
9 the Bench? All right. Thank you. Mr. Woodsmall?

10 MR. WOODSMALL: Good morning. In the  
11 list of issues, this issue is defined as, quote, is  
12 KCP&L's strategy with respect to customer service,  
13 customer experience and community involvement in  
14 the interest of its customers, unquote. This is  
15 somewhat vague. Unlike other rate case issues, it  
16 does not suggest an opportunity for the Commission  
17 to make a decision which would actually affect the  
18 amount of the rate increase that the Commission  
19 grants.

20 In my opening statement this morning,  
21 I want to talk about several events that have  
22 transpired since the Commission finished its  
23 hearings in the last case. After discussing these  
24 events, I will then tell you how MECG would like  
25 you to factor that into your decision in this case.

1           In the last rate case the Commission  
2 was confronted with evidence regarding the  
3 excessive nature of KCP&L's A&G costs. In fact,  
4 based on Staff's analysis, by virtually any metric  
5 KCP&L's A&G costs are among the highest of any  
6 electric utility in the nation.

7           Shortly after the hearings were  
8 concluded, the Commission began its deliberations.  
9 In an agenda session on August 12, 2015, several  
10 statements were made by Commissioners that are  
11 relevant to this customer experience issue.  
12 Specifically, certain commissioners made the  
13 following statements:

14           Number one, quote, and I would like  
15 to proffer that few of the commissioners have made  
16 statements that Ameren had a 9.53, and I think that  
17 from the testimony we heard in this case, along  
18 with public testimony, with everything that we've  
19 seen from the company, that KCP&L is not Ameren. I  
20 do not believe that they are managed as well as  
21 Ameren, I don't think that they are run as well as  
22 Ameren, and I don't think they do customer service  
23 as well as Ameren. So to base an ROE because one  
24 company is getting it in a state, I don't think  
25 that's a rational basis for granting an ROE,

1 especially one that is higher than the median and  
2 the mean.

3 The second statement made in the same  
4 deliberations, quote --

5 MR. FISCHER: Your Honor, I think I'm  
6 going to object to this out-of-court references to  
7 commissioner statements that aren't in the record  
8 in this case and are beyond appropriate evidence  
9 that's not being presented. It's argument here, if  
10 anything, and it shouldn't be based upon evidence  
11 that the Commission has said this or that in an  
12 agenda meeting.

13 MR. WOODSMALL: The evidence isn't in  
14 in this case yet.

15 JUDGE PRIDGIN: I'll overrule. I  
16 mean, Counsel's statements certainly aren't  
17 evidence, but he's certainly welcome to make an  
18 opening argument to try to frame this issue for the  
19 Commission.

20 MR. WOODSMALL: Thank you. The  
21 second quote was made, quote, if nothing else comes  
22 out of this, I would hope that the company is  
23 listening and that they fully understand that you  
24 are in the electric utility business -- you are not  
25 in the electric utility business. You are in the

1 customer service business, and your product is  
2 power. And I think if the culture and the mind set  
3 of that company understands that, I think you will  
4 see a dramatic shift in the culture of the company  
5 or maybe just at least how this Commission views  
6 this company because I believe most of us if not  
7 all of us at this table when we went back to  
8 comparing them to other utilities, I don't think we  
9 can say that they are the same. I think there are  
10 stark differences, and I think that those  
11 differences at the heart of it come down to how  
12 customer focused the company is. And I think a  
13 management audit will help identify these  
14 efficiencies and reconnect them with the customers  
15 that they serve from a customer service standpoint.  
16 That's the second quote.

17                   Based upon the excessive KCPL A&G  
18 costs, as well as concerns about KCPL's approach to  
19 customer service, the Commission took the  
20 unprecedented step of ordering an extensive  
21 management audit of KCPL's operations.  
22 Specifically, the Commission stated in its Report  
23 and Order that KCPL's A&G costs were high and  
24 ordered Staff to conduct an extensive management  
25 audit of KCPL's costs.

1 Further concerns with the way that  
2 KCPL approaches customer service would soon arise.  
3 Only months after the Commission issued its Report  
4 and Order in that rate case, the Commission  
5 considered a Staff complaint concerning KCP&L's  
6 relationship with AllConnect. In its decision the  
7 Commission found that KCP&L had violated the  
8 Commission's affiliate transactions rules by  
9 transferring customer-specific information to  
10 AllConnect without customer consent.

11 Now, in evidence presented in this  
12 case, we know that KCPL's attempting to extract  
13 information from its captive customers completely  
14 unrelated to the provision of electric service.  
15 Specifically, when it has customers on the line,  
16 KCPL is now asking these customers to identify  
17 their political affiliation.

18 As an initial matter, such questions  
19 are completely unrelated to the provision of safe  
20 and adequate service and should be terminated  
21 immediately.

22 But more importantly, such invasions  
23 into customer privacy firmly demonstrate this  
24 customer's (sic) failure to understand, as one  
25 commissioner recently noted, that it is, quote, in



1 the customer service business, unquote.

2 Just last week we had another  
3 example. In its Report and Order regarding MECG's  
4 complaint on KCP&L's failure to seek Commission  
5 approval for the acquisition of Westar, the  
6 Commission found that KCPL had violated a  
7 stipulation from 2001.

8 In doing so, the Commission rejected  
9 KCPL's assertion that the 2001 stipulation did not  
10 extend to the acquisition of Westar. In that  
11 decision the Commission pointed out, quote, GPE's  
12 position is troublesome from a public policy  
13 perspective. For public policy reasons, all sides  
14 have a vested interest in maintaining trust in the  
15 settlement process, unquote.

16 On top of these concerns with KCPL's  
17 provision of electric service, we need to consider  
18 KCP&L's rates. KCP&L's rates have increased  
19 75 percent in the last ten years. On top of this,  
20 KCP&L collected an additional 25 million just last  
21 year through the fuel adjustment clause. Rates are  
22 skyrocketing with no relief in sight.

23 Unlike other utilities that have  
24 benefited from the low cost of natural gas, KCP&L  
25 has continually invested further and further in

1 coal generation. Therefore, KCPL customers are not  
2 seeing the benefit of cheap gas energy.

3           Given all these concerns from the  
4 last 18 months, it is not surprising that KCPL is  
5 now second to the last among midwest utilities in  
6 customer satisfaction. Clearly KCP&L looks at  
7 customer satisfaction and the customer experience  
8 as a necessary evil to the overarching goal of  
9 maximizing shareholder returns at virtually any  
10 cost.

11           Now I ask you, this is unique amongst  
12 KCP&L. Do you see these same problems, these same  
13 concerns with Ameren? Do you see them with Empire?  
14 These concerns are unique to KCP&L, and we think  
15 that they should be factored in to this rate case.

16           So how do you factor inferior  
17 customer experience into the rate case? In 2010  
18 KCP&L asked that this Commission set its return on  
19 equity in the upper half of the requested ROE  
20 range. KCP&L made this request to reward it for,  
21 quote, its customer satisfaction achievements,  
22 unquote.

23           Certainly to the extent that the  
24 Commission can grant a return on equity in the  
25 upper half of the ROE range, as KCPL requested, it

1 would be appropriate for the Commission to grant an  
2 ROE at the lower half to account for the inferior  
3 customer satisfaction we now see from the company.

4 As demonstrated by the J.D. Power  
5 surveys, KCP&L is certainly providing customer  
6 satisfaction that is much less than other Missouri  
7 utilities and other midwest utilities. As such,  
8 while Mr. Gorman states that the midpoint ROE of  
9 9.2 is appropriate, MECG now suggests that the  
10 Commission reduce this ROE to the lower half of his  
11 recommended range; therefore, something in the  
12 range of 8.9 to 9.2.

13 Finally, the Commission should be  
14 very clear in its order that it is making this  
15 reduction in ROE to account for inferior customer  
16 satisfaction. This serves two purposes. First, it  
17 sends a clear message that the Commission is not  
18 satisfied with the way KCP&L approaches its  
19 customer service obligations. So long as it  
20 doesn't see the down side of its actions, KCP&L  
21 will continue to prioritize other concerns far  
22 above customer satisfaction. The obvious down side  
23 that you can deliver is a lower profit margin and a  
24 lower return on equity.

25 The second reason for explicitly

1 noting that there is a reduction in the return on  
2 equity to account for customer satisfaction is so  
3 that Missouri does not get labeled as an anti-  
4 utility state.

5 The placement of such a statement in  
6 the Commission's order will receive special  
7 recognition in the various RRA reports. In this  
8 way RRA and other publications will recognize the  
9 depressed return on equity is simply a unique  
10 situation related to KCP&L and should not be  
11 interpreted as a sign that Missouri is out of the  
12 ROE mainstream.

13 Thank you.

14 CHAIRMAN HALL: No questions.

15 JUDGE PRIDGIN: Thank you.

16 Mr. Woodsmall, thank you.

17 I guess, Mr. Hyneman, if you're ready  
18 to come forward. I believe he's already under  
19 oath. Mr. Opitz, anything for Mr. Hyneman before  
20 he stands cross?

21 MR. OPITZ: No. I believe his  
22 testimony's been offered and admitted, so I'll  
23 tender him for cross-examination.

24 JUDGE PRIDGIN: Thank you.

25 Cross-examination, Staff?

1 MS. MERS: No questions.

2 JUDGE PRIDGIN: MECG?

3 MR. WOODSMALL: Very briefly, your  
4 Honor.

5 CHARLES HYNEMAN testified as follows:

6 CROSS-EXAMINATION BY MR. WOODSMALL:

7 Q. Good morning, sir.

8 A. Good morning.

9 Q. Are you familiar with Exhibit 332  
10 that was placed into evidence last week?

11 A. Is that the J.D. Power survey  
12 results?

13 Q. Yes.

14 A. Yes.

15 Q. The J.D. Power survey results from  
16 January 2017.

17 A. Yes.

18 MR. WOODSMALL: May I approach the  
19 witness, your Honor?

20 JUDGE PRIDGIN: You may.

21 MR. WOODSMALL: I'd like to mark an  
22 exhibit.

23 (MECG EXHIBIT 656 WAS MARKED FOR  
24 IDENTIFICATION BY THE REPORTER.)

25 BY MR. WOODSMALL:

1 Q. Sir, do you recognize this document?

2 A. Yes, I do.

3 Q. And is it the J.D. Power award -- or  
4 J.D. Power survey that was published in January of  
5 2016?

6 A. It's the business customer  
7 satisfaction survey, right.

8 Q. From January 2016?

9 A. Well, for the year -- I'm sorry.  
10 Yes.

11 Q. Okay. And, therefore, it is the year  
12 prior to the survey that is in Exhibit 332; is that  
13 correct?

14 A. That's correct.

15 MR. WOODSMALL: Your Honor, I'd offer  
16 Exhibit 656.

17 JUDGE PRIDGIN: 656 is offered. Any  
18 objections?

19 (No response.)

20 JUDGE PRIDGIN: Hearing none, 656 is  
21 admitted.

22 (MECG EXHIBIT 656 WAS RECEIVED INTO  
23 EVIDENCE.)

24 MR. WOODSMALL: No further questions,  
25 your Honor.

1 JUDGE PRIDGIN: Thank you. Any  
2 cross-examination, I guess KCPL?

3 MR. FISCHER: No, thank you, Judge.

4 JUDGE PRIDGIN: Bench questions,  
5 Mr. Chairman?

6 QUESTIONS BY CHAIRMAN HALL:

7 Q. Good morning.

8 A. Good morning.

9 Q. I don't have the exhibit numbers to  
10 the Wilson Perkins Allen Opinion Research, the two  
11 exhibits that were produced during, I believe,  
12 Mr. Caisley's testimony.

13 MR. OPITZ: The WPA survey dated  
14 December 12th through 14th, 2011 is Exhibit 330HC,  
15 and the survey dated October 2013 is 331HC. And  
16 when we were discussing them last week, Mr. Caisley  
17 indicated that the numbers would be the HC portion  
18 and not the questions themselves.

19 CHAIRMAN HALL: Thank you. I  
20 appreciate that.

21 BY CHAIRMAN HALL:

22 Q. Mr. Hyneman, are you familiar with  
23 these two exhibits?

24 A. Yes.

25 Q. Do you have any understanding at all

1 as to how common it is for utilities to commission  
2 surveys such as this?

3 A. In my experience, I have never seen a  
4 utility engage in political surveys of customers.

5 Q. Putting that aside for a moment,  
6 because at least my quick glance through these two  
7 exhibits in one -- 6 of the 73 questions were  
8 arguably political, and the other 3 of the 74 were  
9 arguably political. So the vast majority were not  
10 political, at least in my opinion.

11 So my question for you is, the bulk  
12 of the survey with questions about customer  
13 service, are those types of surveys common in the  
14 industry?

15 A. Yes.

16 CHAIRMAN HALL: Okay. I have no  
17 further questions. Thank you.

18 JUDGE PRIDGIN: Thank you. Any  
19 further Bench questions? Recross based on Bench  
20 questions? Cross from Staff?

21 MS. MERS: No, thank you.

22 BY CHAIRMAN HALL:

23 Q. Actually, I'm sorry. That was -- I  
24 missed my next question. So they're common. Are  
25 they appropriate?



1           A.       That's a bigger question. They're  
2 appropriate for firms that engage in that type of  
3 business. The firm that was selected by KCPL is a  
4 primarily political poll, and I think that it's not  
5 appropriate to use that type of firm.

6           **Q.       Again, that wasn't really my**  
7 **question. My question is the actual substance of**  
8 **the questions themselves. So I believe you said**  
9 **that it is common in the industry to ask those**  
10 **questions. My question to you now is whether it is**  
11 **appropriate to ask those questions.**

12           A.       And again, some of the questions are  
13 good. Some of the questions are related to, you  
14 know, your feelings about the utility and a lot of  
15 things. I think it's designed for image building  
16 and for KCPL to advertise that the customers think  
17 that they have great involvement in the community  
18 and paying -- and charging customers for that type  
19 of information is not appropriate.

20                    Are there some questions where they  
21 ask, you know, are you satisfied with the  
22 reliability of this service, are you satisfied with  
23 the outage times, are you satisfied when you call,  
24 do you get the phone answered within an appropriate  
25 amount of time, those type of specific questions

1 are appropriate.

2 The other questions, the political  
3 questions are absolutely not appropriate. The  
4 other questions designed for image building are not  
5 appropriate. But the questions designed to get  
6 information from your customers where you can make  
7 changes and improve and receive feedback, those are  
8 very appropriate.

9 CHAIRMAN HALL: Okay. Thank you.

10 JUDGE PRIDGIN: Thank you. Anything  
11 further from the Bench?

12 COMMISSIONER KENNEY: No, thank you.

13 JUDGE PRIDGIN: Thank you. Recross  
14 based on Bench questions. I'm sorry. Staff?

15 MS. MERS: No, thank you.

16 JUDGE PRIDGIN: MECG?

17 MR. WOODSMALL: No questions.

18 JUDGE PRIDGIN: KCPL?

19 MR. FISCHER: No questions.

20 JUDGE PRIDGIN: Any redirect?

21 MR. OPITZ: Briefly.

22 REDIRECT EXAMINATION BY MR. OPITZ:

23 Q. Mr. Hyneman, the Chairman was asking  
24 you about whether these types of certain questions  
25 were appropriate. Do you recall that?

1           A.     Yes.

2           **Q.     And can you tell me -- I guess do you**  
3 **have anything to add as to why the questions that**  
4 **we've raised in this -- that you've raised in this**  
5 **case, why those types of questions are**  
6 **inappropriate?**

7           A.     Yeah.  As I explained to the  
8 Chairman, KCPL went out and selected a political  
9 polling organization.  Their background is in  
10 political.  In fact, they describe themselves on  
11 the website as Wilson Perkins Allen Research is an  
12 industry leading research firm that provides the  
13 strategic information that gives our clients the  
14 edge they need to win in the all or nothing world  
15 of political campaigns.

16                     Now, that's the type of company that  
17 was selected by KCPL.  There are other survey-type  
18 organizations that will focus on specific customer  
19 service and not get into the political questions  
20 and those type of image-building advertising.

21                     I believe that KCPL should hire those  
22 type of firms to honestly seek customer feedback to  
23 improve their customer service performance, and I  
24 think J.D. Power is one of the organizations that  
25 does that.

1                   **Q.     Does KCPL currently hire J.D. Power**  
2 **to perform surveys?**

3                   A.     I don't know if the word is hire.  
4 They subscribe to them, they pay money to them, and  
5 they're included in the surveys. And J.D. Power  
6 does provide, and I know this with discussions with  
7 Ameren as well, they provide good customer feedback  
8 for the utility to evaluate and improve its  
9 customer service.

10                   MR. OPITZ: That's all I have. Thank  
11 you, Judge.

12                   JUDGE PRIDGIN: Thank you.  
13 Mr. Hyneman, thank you very much. You may step  
14 down.

15                   I believe Dr. Marke would be our  
16 final customer experience witness. Dr. Marke,  
17 you're already under oath. Mr. Opitz, anything  
18 before he stands cross?

19                   MR. OPITZ: Tender the witness for  
20 cross-examination.

21                   JUDGE PRIDGIN: Mr. Opitz, thank you.  
22 Any questions from Staff?

23 GEOFF MARKE testified as follows:

24 CROSS-EXAMINATION BY MS. MERS:

25                   **Q.     Good morning, Dr. Marke. How are**

1     **you?**

2             A.     I'm good. Thank you.

3             **Q.     So about this investigation, what do**  
4 **you imagine that would entail if that was ordered**  
5 **in this case?**

6             A.     So if an investigation was ordered, I  
7 think we would need to look at all polling, all  
8 surveys that have been conducted to date or within  
9 a reasonable time frame for the company. According  
10 to Mr. Caisley's interview last week and from his  
11 testimony as well, we know that Wilson Perkins  
12 isn't the only research firm that's conducting  
13 these surveys on behalf of KCPL. We know Axium is.  
14 We know Nielson. We know GED is. They've got an  
15 internal survey group that conducts this.

16                     I mean, to me, that's five off the  
17 top of my head surveys on top of this political  
18 action survey that's conducted. So a thorough  
19 review of all of those would at a bare minimum need  
20 to be done.

21             **Q.     Do you imagine OPC would take the**  
22 **lead on that investigation?**

23             A.     I think we would.

24             **Q.     And I know your initial**  
25 **recommendation is to stop the political questions,**

1     **but if KCPL would book the cost of those to**  
2     **shareholders and continue asking them, is that an**  
3     **acceptable result for OPC?**

4             A.     It's not -- it is not our primary  
5     recommendation. I mean, I think it would be an  
6     easier, cleaner cut just to prevent this sort of  
7     action to begin with. As far as that's concerned,  
8     I believe that there are some affiliate transaction  
9     rules that might complicate that situation. I  
10    don't think I'm in a position to give a straight  
11    answer at this moment.

12            MS. MERS:   Okay. Thank you. Nothing  
13    further.

14            JUDGE PRIDGIN:   Ms. Mers, thank you.  
15    Cross from MECG?

16            MR. WOODSMALL:   No questions.

17            JUDGE PRIDGIN:   Company?

18            MR. FISCHER:   No, thank you.

19            JUDGE PRIDGIN:   Any Bench questions?

20            CHAIRMAN HALL:   No questions. Thank  
21    you.

22            COMMISSIONER KENNEY:   No questions.

23            JUDGE PRIDGIN:   Thank you. Redirect?

24            MR. OPITZ:   No, thank you, Judge.

25            JUDGE PRIDGIN:   Thank you.

1 Dr. Marke, thank you very much. You may step down.

2 I believe we are now ready to go on  
3 to the issue of revenues, and I'm assuming counsel  
4 will want mini opening statements on that. I'm  
5 sorry. I forgot to turn on my microphone. KCPL,  
6 you'll have an mini opening on this?

7 MR. FISCHER: I will, Judge. If we  
8 could have just a five-minute bathroom break, that  
9 would be helpful.

10 JUDGE PRIDGIN: How about ten? We'll  
11 go back on the record at 9:40. Thank you. We're  
12 off the record.

13 (A BREAK WAS TAKEN.)

14 JUDGE PRIDGIN: Good morning. We are  
15 back on the record. I believe we were moving on to  
16 mini opening statements on MEEIA revenues.  
17 Anything further from counsel or the Bench before  
18 we proceed to those opening statements?

19 All right. KCPL, when you're ready.  
20 Mr. Fischer.

21 MR. FISCHER: Good morning. The  
22 issue for today, at least this portion of the  
23 hearing, is related to the annualization of  
24 revenues associated with the company's MEEIA  
25 programs. The specific issue that we're asking you

1 to resolve is whether the reduction in kWh sales  
2 that occurred as a result of the MEEIA programs,  
3 Cycle 1 program particularly, should be recognized  
4 and adjusted in the company's rates.

5 These MEEIA energy efficiency  
6 programs have been successful. As a result, there  
7 has been a permanent reduction in kWh sales, which  
8 will continue into the future.

9 This permanent reduction in energy  
10 and demand requires an adjustment to the test year  
11 sales because the test year sales do not reflect  
12 the expected sales in the year following the  
13 effective date of the new rates in this case. In  
14 other words, the billing determinants need to  
15 reflect these reductions in usage brought about by  
16 the MEEIA energy efficiency programs.

17 As an example, let's assume that a  
18 consumer purchased a high-efficiency air  
19 conditioner under one of the MEEIA programs which  
20 reduced the amount of kWh sales used by the  
21 customer during the test year. This is a permanent  
22 reduction in load that will continue into the  
23 future. A revenue annualization adjustment should  
24 recognize that the amount of kWhs in the test year  
25 will be reduced in the future by the installation



1 of that high-efficiency air conditioner.

2 It's really no different than when  
3 you think about it about making an adjustment  
4 because a large industrial customer has left the  
5 system. It's also similar to making a weather  
6 normalization adjustment to reflect the fact that  
7 the test year had abnormal weather, whether warmer  
8 than usual or colder than normal.

9 An adjustment needs to be made to the  
10 test year to make -- to take such events into  
11 account. Otherwise, the company's rates won't  
12 produce the approved revenue requirement. The  
13 point of the revenue annualization adjustment is to  
14 develop customer usage levels that adjust the test  
15 year for the loss of sales due to the success of  
16 the MEEIA programs.

17 Now let's get to the issue in this  
18 case. This slide is designed to show you the test  
19 period of 2015 and the true-up period through 2016,  
20 and I'll talk about the MEEIA programs here. In  
21 this case, the Staff is proposing to annualize the  
22 revenues associated with the MEEIA Cycle 2 programs  
23 but not the revenues associated with the MEEIA  
24 Cycle 1 programs.

25 The test year, as you can see here by

1 my slide, is from January to December of 2015, and  
2 then we have a true-up update period of January to  
3 December of 2016.

4 The MEEIA Cycle 1 program is the area  
5 covered in the light red from January of 2015  
6 through June of 2016, and then the Cycle 2 period  
7 covered the period of April 2016 to the end of 2016  
8 for purposes of this case. It actually will be  
9 extended a couple more years into 2018.

10 But Staff has taken the 2015 test  
11 period revenues and normalized them for weather.  
12 Staff also decreased the 2015 test year sales for  
13 the MEEIA Cycle 2 savings due to the reduced sales  
14 that resulted from the MEEIA Cycle 2 programs.  
15 Customer usage is evaluated to determine known and  
16 measurable changes through the true-up period of  
17 December 2016, and finally the 2015 sales are  
18 adjusted to reflect customer levels as of December  
19 2016.

20 Now, this is an appropriate  
21 adjustment for the Cycle 2 MEEIA programs. But  
22 Staff's approach is incomplete because it ignores  
23 all of the MEEIA Cycle 1 program savings from  
24 January to June. So it includes this blue savings  
25 related to Cycle 2, but it ignores the other test

1 year kWh savings related to Cycle 1.

2                   So under my air conditioning example,  
3 if the customer purchased a high-efficiency air  
4 conditioner during the -- during the Cycle 2  
5 program in this area, the Staff would be adjusting.  
6 They would be doing an annualization adjustment if  
7 I purchased it during that -- in that blue Cycle 2  
8 period.

9                   However, if I purchased the same  
10 exact high-efficiency air conditioner during that  
11 earlier period in the test year, from January  
12 through June, that high-efficiency air conditioner  
13 effect would not be recognized in the Staff's  
14 annualization adjustment.

15                   As you can see, though, the test year  
16 and the true-up period include both the Cycle 1 and  
17 the Cycle 2 savings. Now, from the company's  
18 perspective, it's important to reflect the energy  
19 efficiency savings from both Cycle 1 and Cycle 2.

20                   I don't think the Staff disagrees  
21 with the overall theory that test year revenues  
22 should be adjusted for the loss of revenues related  
23 to energy efficiency programs, and I don't think  
24 the Staff disputes the math associated with the  
25 company's revenue annualization adjustment related

1 to the Cycle 1 program savings.

2                   However, Staff is ignoring that  
3 Cycle 1 program savings in its revenue  
4 annualization adjustment in the case, and under  
5 Staff's approach, those Cycle 1 savings showed in  
6 the light red just will be ignored.

7                   If the Staff's position is adopted by  
8 the Commission, then 100 million kilowatt hours of  
9 reduced usage associated with Cycle 1 will not be  
10 annualized, and the result of this permanent  
11 reduction won't be reflected in the rates. This is  
12 the equivalent of about 1 percent of the company's  
13 total Missouri sales. It will mean a loss of  
14 approximately \$7.6 million to KCPL on an ongoing  
15 basis.

16                   Okay. So what's the company's  
17 position? Go to the next -- go to that position.  
18 This one, the only difference between this slide  
19 and the previous slide that had the Staff position  
20 is that second line that's underlined. The  
21 company, in addition to annualizing the Cycle 2  
22 savings, is proposing to annualize or decrease the  
23 Cycle 1 savings due to those reduced sales.

24                   Under the company's approach, the  
25 2015 sales are decreased for the MEEIA Cycle 1 as

1 well as the MEEIA Cycle 2 savings. And from the  
2 company's perspective, this is the correct, the  
3 fair and the reasonable method of annualizing MEEIA  
4 program savings to capture on an ongoing basis all  
5 of the energy savings programs.

6 If we look at the MEEIA 2 -- MEEIA  
7 Cycle 2 stipulation, which was approved by the  
8 Commission in its Report and Order issued on  
9 March 2nd, 2016, in paragraph 10 which addresses  
10 the annualization adjustment, that paragraph  
11 requires a revenue annualization adjustment for all  
12 active MEEIA programs, excluding home energy  
13 reports and income eligible home energy reports  
14 determined using the same methodology.

15 Now, the slide that I have up here is  
16 from paragraph 10 that requires the annualization  
17 adjustment for the MEEIA programs. As you can  
18 read, upon filing a rate case, the cumulative  
19 annualized, normalized kWh and kWh savings will be  
20 included in the unit sales and sales revenues used  
21 in setting rates.

22 If we go further on in paragraph 10,  
23 the subsection B(i), that paragraph includes the  
24 provision that requires the annualization  
25 adjustment be made for all active MEEIA programs

1 using the same methodology.

2 KCPL has made the annualization  
3 adjustment for all active MEEIA programs, including  
4 both Cycle 1 and Cycle 2, using the same  
5 methodology for all active MEEIA programs in the  
6 test period and the update period.

7 Staff, on the other hand, as I've  
8 mentioned, is ignoring Cycle 1 savings based upon  
9 an incorrect interpretation of the terms of the  
10 MEEIA stipulation for Cycle 2. Staff seems to  
11 believe that the term all active programs is  
12 limited to just Cycle 2 programs and does not  
13 include MEEIA Cycle 1 programs.

14 Now, as we hopefully will show you in  
15 the hearing, Staff's interpretation is wrong and it  
16 improperly and unfairly ignores 100 million  
17 kilowatt hours of savings that resulted from the  
18 Cycle 1 programs during the test period and the  
19 true-up period.

20 But if the Staff's position is  
21 adopted by the Commission, more than half of the  
22 energy efficiency savings from the company's MEEIA  
23 programs will be excluded, and the billing  
24 determinants will not produce the revenue  
25 requirement that will be authorized by the

1 Commission in its final order.

2 Thank you for your attention today.  
3 Tim Rush is our witness, and I'm sure he'll be  
4 happy to answer your questions, and I can take any  
5 if you have some.

6 CHAIRMAN HALL: No questions.

7 JUDGE PRIDGIN: Thank you.

8 Mr. Fischer, thank you. Opening from Staff.

9 Mr. Berlin, when you're ready.

10 MR. BERLIN: Good morning. May it  
11 please the Commission? I'm addressing the revenues  
12 issue. Revenues includes several discrete  
13 subissues involving several Staff witnesses, many  
14 of which will be covered by Staff counsel Whitney  
15 Payne. I will briefly recap the issues under  
16 revenues, and at the end I'll get to the big issue.

17 First with regard to how should the  
18 large power class kilowatt hour demand or kilowatt  
19 demand billing units be adjusted when a customer  
20 leaves the large power class, the Staff's position  
21 is that a customer's actual kilowatt demand billing  
22 units should be removed from the class.

23 On the matter of how should customers  
24 who left the large power class and who switched  
25 into the large general service or medium general

1 service classes be annualized, Staff's position is  
2 that an individual customer's actual billing units  
3 and revenues should be removed from the large power  
4 class and added to the billing units and revenue  
5 for the class the customer's moving into. The  
6 customer's new revenue will be priced using the  
7 rates of the class the customer is moving into.

8 And on what methodology should be  
9 used to measure customer growth, the Staff's  
10 position is that customer charge counts should be  
11 used to measure the growth of customer counts.

12 Now, with regards to Staff's position  
13 on those issues, Staff will present the following  
14 witnesses: Michael Stahlman has testified they  
15 used the actual billing determinants data provided  
16 by KCPL to determine the level of revenue for the  
17 test period. He used actual data by applying each  
18 rate class' billing determinants to the applicable  
19 rate on the rate class' rate schedule.

20 Michelle Bocklage has testified that  
21 she calculated revenue for the large power class by  
22 taking the billing determinants of each individual  
23 customer and applying the appropriate rates from  
24 the large power rate schedule. When a customer  
25 left the large power class, Ms. Bocklage removed



1 that customer's billing determinants from the  
2 class. And if that customer switched to a  
3 different rate class, then that customer's billing  
4 determinants were provided to Mr. Stahlman to put  
5 into the large power class.

6 Ms. Bocklage annualized the  
7 customer's existing billing determinants so that  
8 the customer would have a 12 months record of  
9 billing data.

10 Matthew Young has testified that he  
11 calculated growth in kilowatt hour usage per month  
12 for the test period using the number of customers  
13 at the end of the update period instead of the  
14 number of customers at the end of the test year.  
15 However, for the update period as opposed to the  
16 true-up period, KCPL stated that they were unable  
17 to tell Mr. Young exactly how many customer charges  
18 they had billed.

19 This is an issue we expect to go away  
20 with the true-up because KCPL has now provided the  
21 numbers of customer charges they billed at the end  
22 of the true-up.

23 Mr. Stahlman used the change in  
24 kilowatt hour calculated by Mr. Young to spread the  
25 growth among the separate blocks of KCPL's rate

1 design, which Mr. Stahlman then used to calculate  
2 KCPL's revenues. And Staff counsel Whitney Payne  
3 will handle those witnesses.

4                   However, finally, I will address the  
5 Missouri Energy Efficiency Investment Act, or as I  
6 refer it the MEEIA, M-E-E-I-A, kilowatt hour  
7 savings annualization issue that Mr. Fischer just  
8 discussed.

9                   In a nutshell, the issue is this:  
10 Should KCPL be permitted to make an adjustment to  
11 annualize its kilowatt hour sales in this rate case  
12 as a result of KCPL's MEEIA Cycle 1 demand side  
13 programs? And Staff's position is no.

14                   KCPL's annualization adjustment of  
15 kilowatt hour sales resulting from its Cycle 1  
16 demand side programs is simply not permitted under  
17 the Cycle 1 program Stipulation & Agreement that  
18 was filed on May 27th, 2014 in Case No.  
19 EO-2014-0095. The adjustment is not permitted  
20 under the Cycle 2 program Stipulation & Agreement  
21 filed on November 23rd, 2015 in Case Nos.  
22 EO-2015-0240 and 0241, and the adjustment is not  
23 permitted under KCPL's Cycle 2 DSIM rider tariff  
24 sheets 49F through 49P.

25                   On this issue, Staff witness John

1 Rogers has prefiled surrebuttal testimony to refute  
2 KCPL's attempt to make an improper adjustment to  
3 annualize its kilowatt hour sales resulting from  
4 the company's Cycle 1 demand side programs.  
5 Mr. Rogers further testifies that the throughput  
6 disincentive net shared benefits, or what we refer  
7 to as the TDNSB share, which was approved for  
8 recovery of the costs resulting from Cycle 1  
9 programs, is designed to and indeed it does  
10 compensate KCPL for the entire amount of KCPL's  
11 throughput disincentive.

12           The TDNSB share compensates KCPL for  
13 its throughput disincentive because Cycle 1 uses a  
14 model which applies deemed energy and demand  
15 savings, deemed energy and demand avoided costs,  
16 and deemed measure lives for all installed measures  
17 without any annualization of kilowatt hour sales in  
18 its general rate cases.

19           KCPL is and has been already  
20 compensated for its lost sales under the TDNSB  
21 share that it receives. Any uncollected TDNSB  
22 share amount from Cycle 1 can and it is recovered  
23 under the Cycle 2 DSIM rider tariff.

24           The Cycle 2 rider provides for KCPL  
25 to recover its unrecovered balances, and that

1 includes TDNSB, from Cycle 1. The company has  
2 received what it is properly entitled to receive as  
3 set out in the Stipulation & Agreements and tariff.

4 Before I conclude, I'd like to make  
5 two final points. First, in KCPL's proposed  
6 Cycle 1 annualization adjustment, the company is  
7 seeking to collect an additional, I have  
8 6.6 million, but I'll take Mr. Fischer's word that  
9 it's actually 7.6 million that they're seeking to  
10 recover from ratepayers.

11 That would be \$7.6 million to which  
12 the company is simply not entitled to because KCPL  
13 is collecting all that it is properly due from  
14 Cycle 1 programs. The Commission should reject  
15 this adjustment entirely.

16 And second, my final point, and John  
17 Rogers explains this in his testimony, Ameren  
18 Missouri has the same Cycle 1 TDNSB model in place.  
19 Ameren has not sought to make a similar kilowatt  
20 hour sales annualization adjustment in its rate  
21 case.

22 So why is that? Well, Ameren  
23 recognizes that the TDNSB model does not permit a  
24 sales annualization adjustment. If it did, which  
25 it does not, then I am sure Ameren, too, would have

1 proposed a similar annualization adjustment.

2 And that concludes my opening  
3 statements. Be glad to answer any questions.  
4 Thank you.

5 CHAIRMAN HALL: Thank you. This is a  
6 question that perhaps should be directed to  
7 Mr. Rogers, but I'll take a crack with you as well.  
8 I understand that Staff and the company have a  
9 difference of opinion as to whether or not the 2015  
10 sales should be decreased by MEEIA Cycle 1 sales.  
11 I understand that. But what is the policy  
12 rationale for decreasing 2015 sales by MEEIA  
13 Cycle 2 sales?

14 MR. BERLIN: Well, the Cycle 2  
15 stipulation provides for annualization, and so that  
16 comes into play during the true-up. There's a very  
17 small amount.

18 CHAIRMAN HALL: But why would we do  
19 that? Why don't we just take the sales in the test  
20 year, assume that whatever conservation measures  
21 are in place will continue going forward, so why  
22 would we adjust the 2015 sales at all for MEEIA?

23 MR. BERLIN: For Cycle 1?

24 CHAIRMAN HALL: For either.

25 MR. BERLIN: Well, let me try to

1 address that with Cycle 1. Cycle 1 operates on a  
2 completely different model. It's a net shared  
3 benefits model. And so when that measure is  
4 installed under Cycle 1, the company books all the  
5 savings, the net shared benefits, at a rate of 20--  
6 I believe it's 23.6 percent of the total net shared  
7 benefit pie. It books it, and then it can pro form  
8 that. And then under the Cycle 2 stipulation, it's  
9 permitted to collect the unrecovered balance of  
10 those savings. Now, the net shared benefits takes  
11 into account, that measures life and its net energy  
12 and demand savings, net energy and demand avoided  
13 costs.

14 So the company is getting through  
15 that net shared benefits model all that it's  
16 entitled to right there, and it's collected in its  
17 DSIM charge in its tariff. I don't know if that  
18 answers.

19 CHAIRMAN HALL: Well, I mean, and my  
20 question I will readily admit is remedial in  
21 nature, but my understanding of the issue here is  
22 we set a revenue requirement and then we figure out  
23 the sales in the test year and then we apply  
24 revenue requirement to the sales so that -- so that  
25 the company can get its authorized revenue. And

1 what is being sought is an adjustment in the -- the  
2 company is seeking an adjustment in its sales to  
3 take into account MEEIA conservation savings which  
4 would -- which would -- boy, now I'm losing my  
5 train of thought -- would raise or lower the sales.  
6 It would -- it would decrease the sales, so thereby  
7 requiring a higher -- a higher rate and, at least  
8 according to the company, allow them to get their  
9 authorized return. But I don't understand why we  
10 would need to adjust the sales at all.

11 MR. BERLIN: Well, we don't need to  
12 for Cycle 1.

13 CHAIRMAN HALL: And I don't  
14 understand -- I don't understand why we need to for  
15 Cycle 2 either. I understand this may be a  
16 question for Mr. Rogers.

17 MR. BERLIN: Yeah. He'll be able to  
18 address that. I can tell you that Cycle 2  
19 throughput disincentive, the way that works, that's  
20 a different model for Cycle 2. This is a move that  
21 we made, you know, with Ameren, we made it with  
22 KCPL as well, to get away from a net shared  
23 benefits model.

24 As Mr. Rogers will testify, the net  
25 shared benefits model had a way of actually being

1 almost an additional performance incentive for the  
2 company because it was taking a piece of that pie.  
3 So now we have a throughput disincentive model that  
4 is based on deemed values for the -- and the actual  
5 margin rates, the deemed sales values, and then  
6 later on it is trued up by EM&V, evaluation,  
7 measurement and verification.

8 And so we believe that's a much more  
9 accurate way to compensate the company for the  
10 revenues that it loses. So that's about the -- I  
11 may not have hit it exactly, but I know Mr. Rogers  
12 certainly can.

13 CHAIRMAN HALL: Okay. Thank you.

14 COMMISSIONER KENNEY: I'm not going  
15 to follow that up.

16 JUDGE PRIDGIN: No further Bench  
17 questions. Mr. Berlin, thank you. Opening for  
18 Public Counsel?

19 MR. OPITZ: May it please the  
20 Commission? The issue here is what cost recovery  
21 mechanism to apply to which MEEIA cycle. It's our  
22 position that the Cycle 1 mechanism should apply to  
23 the Cycle 1 savings and the Cycle 2 mechanism  
24 should apply to the Cycle 2 savings. There is no  
25 merit to KCPL's attempt to apply select portions of



1 the Cycle 2 mechanism to the Cycle 1 energy  
2 savings.

3 Now, in the past you have heard me go  
4 on at length about how the Cycle 1 cost recovery  
5 mechanism was deeply flawed and resulted in  
6 overcompensation to the utilities. Now, for KCPL's  
7 Cycle 2, aside from an intervener Brightergy  
8 seeking a larger rebate level for its own benefit,  
9 the case was not litigated. We all worked together  
10 to come up with a different compensation method for  
11 Cycle 2 that's used -- similar to what's used by  
12 Ameren Missouri and it's also similar to what's  
13 used by GMO.

14 Now, in this case -- and I'll note  
15 that in GMO's case I understand the testimony  
16 reflected that the company sought this similar  
17 adjustment, but that case was resolved in a  
18 Stipulation & Agreement, so I don't -- I can't say  
19 how that was resolved.

20 Now, here the company seeks to use  
21 the mechanism to collect additional money, you  
22 heard \$7.6 million, from its customers. I ask you  
23 to see this issue on the MEEIA adjustment for what  
24 it is. It is another attempt by KCPL management to  
25 creatively interpret or otherwise disregard another

1 Stipulation & Agreement.

2 You heard Mr. Berlin reference  
3 testimony of Staff witness John Rogers, how Ameren  
4 has a similar mechanism and they haven't attempted  
5 this adjustment. Now, we just heard a few moments  
6 ago, maybe a half hour ago, Mr. Woodsmall talk  
7 about how KCPL has issues that the other utilities  
8 don't have, and this is one -- this MEEIA issue is  
9 one that is unique to the KCPL management.

10 I encourage you to reject the MEEIA  
11 adjustment offered by the company. You can ask our  
12 witness Dr. Marke about detailed questions about  
13 the Cycle 1 agreement or the Cycle 2 agreement. I  
14 would also encourage you to look at the testimony  
15 of Staff witness John Rogers whose surrebuttal  
16 testimony concisely and thoroughly refutes the  
17 company's position by pointing to the  
18 Stipulations & Agreements as well as the tariff  
19 sheets.

20 With that, I'm happy to answer any  
21 questions.

22 JUDGE PRIDGIN: Bench questions?

23 CHAIRMAN HALL: No questions. Thank  
24 you.

25 JUDGE PRIDGIN: Mr. Opitz, thank you.

1 Mr. Woodsmall, any opening?

2 MR. WOODSMALL: No.

3 JUDGE PRIDGIN: Thank you. I believe  
4 the first witness then will be KCPL witness Bass.  
5 Come forward and be sworn, sir.

6 (Witness sworn.)

7 JUDGE PRIDGIN: Thank you very much.  
8 You may have a seat. Mr. Steiner, when you're  
9 ready.

10 ALBERT BASS, JR. testified as follows:

11 DIRECT EXAMINATION BY MR. STEINER:

12 Q. Please state your name for the  
13 record.

14 A. Albert R. Bass, Jr.

15 Q. Mr. Bass, where do you work?

16 A. At 1200 Main Street, Kansas City,  
17 Missouri, KCPL.

18 Q. And what's your position there?

19 A. Manager of Marketing Assessment and  
20 Load Forecasting.

21 Q. Did you cause to be filed in this  
22 case direct, rebuttal and surrebuttal testimony  
23 which have exhibit numbers 100 for direct, 101 for  
24 rebuttal and 102HC and 102NP for surrebuttal?

25 A. Yes, I did.

1           **Q.     Do you have any corrections to that**  
2 **testimony?**

3           A.     Yes, I do. In my surrebuttal on  
4 page 3, line 13, the word used should read usage.

5           **Q.     Thank you. Any other corrections?**

6           A.     No.

7           **Q.     With that correction, Mr. Bass, are**  
8 **the answers contained in your testimony true and**  
9 **accurate to the best of your knowledge?**

10          A.     Yes, they are.

11                   MR. STEINER: With that, your Honor,  
12 I would move for the admission of Exhibits 100,  
13 101, 102HC and 102NP.

14                   JUDGE PRIDGIN: Any objections?

15                           (No response.)

16                   JUDGE PRIDGIN: Hearing none,  
17 Exhibits 100, 101, 102HC and 102NP are admitted.

18                           (KCPL EXHIBITS 100, 101, 102NP AND  
19 102HC WERE MARKED AND RECEIVED INTO EVIDENCE.)

20                   MR. STEINER: Tender the witness for  
21 cross.

22                   JUDGE PRIDGIN: Mr. Steiner, thank  
23 you. Mr. Woodsmall, any cross?

24                   MR. WOODSMALL: No questions.

25                   JUDGE PRIDGIN: Mr. Opitz?

1 MR. OPITZ: No, thank you, Judge.

2 JUDGE PRIDGIN: Ms. Payne?

3 MS. PAYNE: Thank you.

4 CROSS-EXAMINATION BY MS. PAYNE:

5 Q. Good morning, Mr. Bass.

6 A. Good morning.

7 Q. Mr. Bass, can I ask you, what time  
8 period were the customer meters sampled to develop  
9 the load research data that the company provided to  
10 Staff in its DR request?

11 A. Which DR?

12 Q. I'm sorry. I don't have the number,  
13 but obviously the company provided -- would you  
14 agree that Staff uses load research data?

15 A. Yes.

16 Q. And the company provided that data to  
17 Staff to assist in its investigation; is that  
18 correct?

19 A. To my knowledge. I didn't provide  
20 the DR.

21 Q. Okay. Can you tell me who did?

22 A. That would --

23 Q. Would you know who would have  
24 provided that?

25 A. That would have been our load

1 research group.

2 Q. Do you know for the purposes of the  
3 weather normalization what time period the load  
4 research was compiled from?

5 A. It would have been through December  
6 2015.

7 Q. Okay. And did the company update  
8 this data at any point?

9 A. No.

10 Q. Okay. When adjusting the billing  
11 determinants in the large power class to account  
12 for rate switchers, the company removed the actual  
13 kilowatt hours of that customer from its  
14 calculations; is that correct?

15 A. Yes.

16 Q. Okay. Did you also remove the actual  
17 amounts for the kilowatt demand?

18 A. State that again.

19 Q. For the -- did you also remove the  
20 actual numbers for the kilowatt demand?

21 A. Okay. Restate that again for me.  
22 I'm sorry.

23 Q. Okay. So when the company adjusts  
24 its billing determinants to provide its  
25 calculations for the large power class and

1     **accounting for the rate switchers from that**  
2     **class --**

3             A.     Right.

4             **Q.     -- you remove the actual kilowatt**  
5     **hours?**

6             A.     Correct.

7             **Q.     Do you also remove the actual**  
8     **kilowatt demand?**

9             A.     No.   That will flow through the  
10    model.

11            **Q.     Okay.  Do you agree that Staff does**  
12    **remove the actual kilowatt demand?**

13            A.     Yes.

14            **Q.     All right.  Mr. Bass, did you have**  
15    **the opportunity to see the exhibit provided by MIEC**  
16    **the other day?**

17            A.     No, I have not.

18                    MS. PAYNE:  May I approach?

19                    JUDGE PRIDGIN:  You may.

20                    MS. PAYNE:  Your Honor, this was  
21    previously submitted by MIEC as its Exhibit 857 and  
22    admitted.

23                    JUDGE PRIDGIN:  Thank you.

24                    MS. PAYNE:  Did anyone need a copy?

25                    MR. STEINER:  I'll take one.

1 MR. OPITZ: If you have an extra, I  
2 would.

3 BY MS. PAYNE:

4 Q. Okay. Now, let me ask you, when load  
5 research data is provided to you for purposes of  
6 weather normalization, is it generally by the total  
7 rate class or is it by each subclass within a rate  
8 class?

9 A. It's by each rate class, class cost  
10 of service.

11 Q. Okay. So -- I'm sorry. I'm probably  
12 wording that wrong.

13 Okay. Now, MIEC when it provided  
14 this represented this to be showing the NCP  
15 kilowatt by voltage level for its large power  
16 class. When you look at these values that are  
17 listed under the cost of service data for that NCP  
18 kilowatt by voltage level of service, do you see  
19 that portion that I'm referring to?

20 A. Uh-huh.

21 Q. Are these values represented by the  
22 subclass?

23 A. No.

24 Q. Would you say that they are estimates  
25 that are derived from the total load research



1       **demand for the large power class?**

2           A.       I would not know that.

3           **Q.       That's fine. And one final question.**  
4       **Would you state that billing determinant demand is**  
5       **the same as load research demand?**

6           A.       No.

7           MS. PAYNE: Thank you very much. I  
8       have no further questions.

9           JUDGE PRIDGIN: Ms. Payne, thank you.  
10       Any Bench questions?

11          CHAIRMAN HALL: Yeah, I think.

12       QUESTIONS BY CHAIRMAN HALL:

13          **Q.       Good morning.**

14          A.       Good morning.

15          **Q.       Hypothetically, if all customers in**  
16       **KCPL service territory that were taking advantage**  
17       **of MEEIA incentives did so on the first day of a**  
18       **test year so that -- so that all the savings that**  
19       **resulted from those programs, from the MEEIA**  
20       **programs were felt for the entire test year, would**  
21       **it be necessary to make any further MEEIA-related**  
22       **adjustments to sales?**

23          A.       If they're installed on the very  
24       first day of the test year, is that what you're  
25       saying?

1           **Q.     Yes .**

2           A.     Okay.  And so that their sales would  
3     continue through December of '15.  So that customer  
4     installed it on the first day of the test year, it  
5     continued through the full year of 2015, then those  
6     sales would be captured in the test period.

7           **Q.     So there would be no need for an**  
8     **adjustment in sales in a -- as is being requested**  
9     **here?**

10          A.     Not if they're in there for the full  
11     year.  It's when they're installed in the middle of  
12     the test year, for example, if a customer comes on  
13     in July of 2015 and installs a new air conditioning  
14     unit, the company's position is, when that gets  
15     installed, those savings are going to continue to  
16     go forward and it's going to reduce load, and that  
17     we should annualize that for that 2015 period so it  
18     reduces the full year.

19          **Q.     Okay.  That makes sense to me.  Thank**  
20     **you.**

21                    JUDGE PRIDGIN:  Thank you.  Any  
22     further Bench questions?  Recross based on Bench  
23     questions, Mr. Woodsmall?

24                    MR. WOODSMALL:  No questions.

25                    JUDGE PRIDGIN:  Public Counsel,

1 Mr. Opitz?

2 MR. OPITZ: No, thank you, Judge.

3 JUDGE PRIDGIN: Ms. Payne?

4 MS. PAYNE: No, thank you.

5 JUDGE PRIDGIN: Redirect?

6 MR. STEINER: No redirect, your

7 Honor.

8 JUDGE PRIDGIN: Thank you. Mr. Bass,  
9 thank you very much.

10 Mr. Rush is the next witness.

11 Mr. Rush, you're already under oath. Mr. Fischer,  
12 anything before he's tendered for cross?

13 MR. FISCHER: No, Judge. We tender  
14 the witness for cross.

15 JUDGE PRIDGIN: Mr. Fischer, thank  
16 you. Mr. Woodsmall?

17 MR. WOODSMALL: No questions.

18 JUDGE PRIDGIN: Mr. Opitz?

19 MR. OPITZ: Briefly, Judge.

20 TIM RUSH testified as follows:

21 CROSS-EXAMINATION BY MR. OPITZ:

22 Q. Mr. Rush, you would agree that  
23 recovery of all Cycle 1 DSIM costs, including all  
24 program costs, all TD and any performance incentive  
25 for Cycle 1 CNI custom rebate program projects will

1     **be achieved through the Cycle 1 DSIM subject to**  
2     **prudence for Cycle 1 DSIM costs?**

3             A.     Yes, but they're also going to be  
4     recovered in the DSIM for Cycle 2, those three  
5     components.

6             MR. OPITZ:   That's all I have, Judge.

7             JUDGE PRIDGIN:   Mr. Berlin?

8             MR. BERLIN:   Judge, I do have some  
9     questions for Mr. Rush.   However, I have Mr. Rogers  
10    getting -- retrieving some copies that I'm going to  
11    need to use, so if I could have just a minute.

12            JUDGE PRIDGIN:   How much time did you  
13    need, Mr. Berlin?

14            MR. BERLIN:   Probably just a minute  
15    or two.   They're just getting them off the chair  
16    upstairs.

17            JUDGE PRIDGIN:   We'll go off the  
18    record just briefly just so people can relax.  
19    We'll come back on the record as soon as that's  
20    available.   Be off the record for a moment.

21                            (AN OFF-THE-RECORD DISCUSSION WAS  
22    HELD.)

23            JUDGE PRIDGIN:   We are back on the  
24    record, and Mr. Berlin, when you're ready, sir.

25            MR. BERLIN:   Thank you.

1 CROSS-EXAMINATION BY MR. BERLIN:

2 Q. Mr. Rush, you are familiar with your  
3 DSIM tariff, are you not?

4 A. The current DSIM tariff? Yes.

5 Q. And you've been involved in the  
6 filing of your DSIM tariff sheets?

7 A. I have.

8 MR. BERLIN: Okay. Judge, may I  
9 approach?

10 JUDGE PRIDGIN: You may.

11 BY MR. BERLIN:

12 Q. Mr. Rush, are you able to identify  
13 the documents I just handed to you?

14 A. They appear to be the tariffs that  
15 were approved in April of 2015 -- well, April 1st,  
16 excuse me, 2016, August 1st, 2016 and February 1st,  
17 2017 that relate to the DSIM rider associated with  
18 under, as it states, Cycle 2.

19 Q. And so you have no reason to believe  
20 that these are not your actual tariff sheets?

21 A. I do not have any doubt that they  
22 are.

23 Q. Okay. What I'd like you to do is to  
24 look at the tariff sheet that's effective April 1,  
25 2016, and under the non-residential service chart

1 that shows the DSIM components and total DSIM, can  
2 you tell me what the net throughput disincentive in  
3 dollars per kilowatt hour are as of April 1, 2016  
4 for non-residential?

5 A. The NTD/PE, which is the net  
6 throughput disincentive, is .00097 per kilowatt  
7 hour for the non-residential class.

8 Q. Okay. And that would encompass  
9 commercial and industrial DSM programs, would it  
10 not?

11 A. Yes.

12 Q. Okay. And that also includes the  
13 Cycle 1 throughput disincentive, correct?

14 A. It includes the unrecovered portion  
15 as you move through the cycles, yes.

16 Q. Okay. Thank you. If you go to the  
17 second page, the tariff sheet effective August 1,  
18 2016, some months afterward, what is the  
19 non-residential service rate under the net  
20 throughput disincentive in dollars per kilowatt  
21 hour?

22 A. In comparison to --

23 Q. No. I'm just asking --

24 A. You just want me to quote what the  
25 number is? It's .00234 per kilowatt hour.

1           Q.     And that's quite a jump from .00097,  
2 isn't it?

3           A.     Yes, it is.

4           Q.     And if you'd go to the third page,  
5 please, to the tariff sheet dated February 1, 2017.  
6 Could you tell the Commission what the  
7 non-residential service net throughput disincentive  
8 in dollars per kilowatt hour is?

9           A.     .00053.

10          Q.     And that's in dollars per kilowatt  
11 hour, correct?

12          A.     That's correct.

13          Q.     That includes Cycle 1 and Cycle 2,  
14 correct?

15          A.     You're talking about the rate that is  
16 in February?

17          Q.     February 1, 2017.

18          A.     2017. It is Cycle 1 unrecovered  
19 quantifications from prior periods because Cycle 2  
20 is in effect on that date, and it is the  
21 unrecovered portion from Cycle 2, and it is the  
22 forecasted next six months Cycle 2 amounts that are  
23 expected to occur over that period of time.

24          Q.     Okay. So what we have here is we've  
25 gone from .00097 to .00234, almost two and a half

1 **times the original rate for recovery, and now we're**  
2 **back down to .00053. So it would seem to me that**  
3 **the python swallowed the pig, didn't it?**

4 A. I have no idea what you're trying to  
5 say there.

6 **Q. In terms of the recovery of the**  
7 **throughput disincentive.**

8 A. Are you trying to say it increased?  
9 I mean, the company made numerous filings during  
10 that time to try to modify that second number that  
11 you had me read because --

12 **Q. Well, my question --**

13 A. -- of my knowledge of the success of  
14 our Cycle 1 programs that occurred in the period of  
15 January 2016 through June of 2016.

16 **Q. But the point is here you are -- you**  
17 **have recovered those -- that throughput**  
18 **disincentive for Cycle 1 --**

19 A. I think you need to --

20 **Q. -- unrecovered balance?**

21 A. We're in the process of recovering  
22 the throughput disincentive. You need to  
23 understand what the throughput disincentive is in  
24 order to address that. But that's correct, we are.

25 MR. BERLIN: Okay. Thank you. No



1 further questions, Judge. Thank you.

2 JUDGE PRIDGIN: Mr. Berlin, thank  
3 you. Any Bench questions, Mr. Chairman?

4 QUESTIONS BY CHAIRMAN HALL:

5 Q. Good morning, Mr. Rush.

6 A. Good morning.

7 Q. Are you the correct witness who could  
8 explain the \$7.6 million?

9 A. I could.

10 Q. Okay. Can you --

11 A. It's also -- I do want to say, I  
12 think it's 6.6.

13 Q. It's 6.6?

14 A. Yes.

15 MR. FISCHER: I apologize, Judge.  
16 6.6. Sorry.

17 BY CHAIRMAN HALL:

18 Q. Could you go slowly, please?

19 A. Okay. One of the things you might  
20 look at is in my testimony, in my rebuttal  
21 testimony, I believe it is -- let me find it. I  
22 think there is a schedule that shows that number,  
23 and I -- it shows the quantification of it. So I  
24 apologize that I haven't found it right off.

25 Q. I looked. I couldn't find it.

1           A.       There is a table, and maybes in my  
2 direct testimony, that shows the quantification of  
3 MEEIA Cycle 1.

4           MR. FISCHER: Is it MR-- TMR-7 --

5           THE WITNESS: Okay. Thank you.

6           MR. FISCHER: -- in your rebuttal?  
7 Is that the one you're looking at?

8           THE WITNESS: Well, I didn't see it  
9 right off, so I --

10          MR. FISCHER: It's on the back of  
11 page 26 of TMR-6.

12          THE WITNESS: Thank you. Okay. If  
13 you'll look at page TMR-7, page 1 of 1.

14 BY CHAIRMAN HALL:

15          **Q. I'm sorry. I don't have that.**

16          A. This is in my rebuttal testimony.

17          **Q. I don't have it attached to mine.**

18          A. I'd be happy to hand it to you.

19          **Q. Well, you probably want to look at it**  
20 **while you're talking to me.**

21          MR. FISCHER: Let me let you have  
22 mine if that would help.

23          CHAIRMAN HALL: Sure.

24          MR. FISCHER: It's on the back of  
25 his -- it's got two yellow stripes through it.

1                   THE WITNESS: This is the  
2     quantification of both Cycle 1, and at the time  
3     that we had made the filing of my rebuttal, it is  
4     the quantification of Cycle 2 also. And that --  
5     basically, it shows you by month, by class of  
6     customer, the kilowatt hour savings that have  
7     occurred as a result of energy efficiency programs  
8     over the Cycle 1 period and then the same savings  
9     over Cycle 2.

10                  Now, one of the things that might be  
11     interesting to look at, which led to your question  
12     earlier, is if you look at the month of December  
13     and look at, for example, the residential class,  
14     which is under kilowatt hours, the first section,  
15     says MEEIA Cycle 1 residential kilowatt hours,  
16     you'll see a number over to December that's  
17     46,000 kilowatt hours. Okay. 46,887. And if you  
18     look at January, however, you'll see 1,342,571.

19                  And the reason for that is exactly  
20     your point you made in a question to Mr. Bass  
21     earlier, that those -- January didn't have all the  
22     programs happening at one time. So we saw programs  
23     that occurred in July and August, et cetera, and  
24     that spread, if you look at the distribution, is  
25     accounted for significantly in the earlier months

1 where programs weren't happening and later on when  
2 they were happening.

3                   So our programs ended in December of  
4 2015 for the residential class, except that we  
5 extended one program through June. That was the  
6 custom -- commercial custom program, because it had  
7 a significant investment happening, we had  
8 customers implementing those programs, and by  
9 agreement with the parties, we agreed to extend  
10 that program up through June, but the programs  
11 technically stopped in December.

12                   So residential didn't have any  
13 programs happening essentially after the end of  
14 December, so their sales didn't have a big  
15 adjustment. But if look at the commercial and the  
16 medium and large general service, you'll see a lot  
17 of kilowatt hours in December because those  
18 programs hit in the 2016 time frame.

19                   But my point, backing up, what we did  
20 is we have lots of programs that are reducing sales  
21 by customers. The air conditioners that get  
22 installed, they have an impact in July, August,  
23 September, et cetera. If they're installed in  
24 2016, for example, they're not counted for in the  
25 2015 sales. So we made an adjustment to reflect

1 the reduction of those air conditioners being  
2 installed.

3 BY CHAIRMAN HALL:

4 **Q. So it's a downward adjustment?**

5 A. It is a downward adjustment.

6 **Q. In sales?**

7 A. Sales in kW, yes.

8 **Q. Okay.**

9 A. Which is the purpose of the MEEIA  
10 programs in the first place is let's get the sales  
11 reduced. We'll put out programs that do that. And  
12 what we did is -- what we're doing here is just  
13 simply recognizing the reduction that occurred in  
14 sales, both from the Cycle 1 programs as well as  
15 the Cycle 2 programs, up through December of 2016.

16 **Q. So in other words, this is -- this is**  
17 **a billing determinant issue, it's not a cost**  
18 **recovery issue?**

19 A. It is exactly that. It is to try to  
20 establish the baseline for which you'd set rates.  
21 This has nothing to do with saying, oh, we need a  
22 rate increase because of these sales. This is  
23 saying what is the sales going to be on a  
24 go-forward basis under annualization and  
25 normalization.

1           **Q.     Because if -- if we set rates based**  
2 **upon an artificially high sales volume, then when**  
3 **the -- when the accurate or appropriate or**  
4 **realistic sales actually come in, you won't**  
5 **recover?**

6           A.     That is exactly right. So if you set  
7 the sales in my argument six and a half million  
8 dollars higher, we're not going to get six and a  
9 half million dollars right off the get go.

10           **Q.     So is the 6.6 on here? Where is the**  
11 **6.6?**

12           A.     It is. Okay. So I showed you the  
13 sales, and that was in that under kilowatt hours.  
14 Up above that is called the rate, and the rate is  
15 both the -- it's the average rate, plus it's the  
16 margins for those classes of rates that we've  
17 actually agreed to with the parties based in our  
18 Cycle 2 work that we had done plus the energy cost.  
19 So it is the real revenue loss that we will incur,  
20 and we take that rate --

21           **Q.     Are you making an assumption as to**  
22 **the revenue requirement?**

23           A.     No. I'm making an assumption as to  
24 the base revenues, which, in fact, impacts the  
25 revenue requirement, but I mean it's the

1 calculation. You can look at our tariff under  
2 MEEIA Cycle 2, and it will have a similar number  
3 less the energy cost, because what we're trying to  
4 calculate is what is the impact of the base  
5 revenues to start from.

6 If you think about what we do in a  
7 cost of service, you say what's the revenue and  
8 what's my expenses and what's the difference, and  
9 is that sufficient to handle -- give me a return on  
10 equity and the cost of debt, et cetera, and I'm  
11 trying to establish the revenues to start that  
12 number from. So that's what this adjustment is  
13 for.

14 **Q. Okay.**

15 A. And what we recover, just to clarify,  
16 and if you look at this picture here, in the red,  
17 what we recover in that period is the throughput  
18 disincentive, this TDNSB that we've been talking  
19 about, and that is the lost margins that the  
20 company incurred because it reduced those sales.

21 So we actually in our MEEIA programs  
22 are being kept whole during that time period.  
23 That's the TDNSB. That's the throughput  
24 disincentive in Cycle 2 also. But what we're  
25 trying to do in this case is, on a go forward, on

1 January of 2017 going forward, what are the --  
2 what's the appropriate sales to start rates on?  
3 That's what this adjustment's all about.

4 CHAIRMAN HALL: Okay. Thank you.

5 JUDGE PRIDGIN: Commissioner Kenney?

6 QUESTIONS BY COMMISSIONER KENNEY:

7 **Q. I just have one question. How do you**  
8 **respond to what OPC and MECG and Staff have said,**  
9 **saying you're in violation of the stips in**  
10 **EO-2014-0095 and EO-2015-0240?**

11 A. I don't agree with that at all. I  
12 mean, I think that it was silent about what we go  
13 forward, and in Cycle 1 the stipulation --

14 **Q. All three of them have the same**  
15 **arguments.**

16 A. I know that.

17 **Q. So you don't agree with their**  
18 **interpretation of that Stipulation & Agreement?**

19 A. I think they created something that's  
20 not necessarily -- that is correct, I disagree with  
21 it. And if you look at Cycle 1 stipulation, the  
22 EO-2014-0095, we tried to address the recovery of  
23 our MEEIA programs independent of a rate case. I  
24 mean, we were trying to establish a MEEIA program.  
25 Rate cases we were treating separate.



1                   In Cycle 2, we've talked about both  
2 what a rate case is and what the MEEIA programs  
3 are. So we've kind of put them together and said,  
4 okay, let's -- because we know we're going to have  
5 to make those adjustments to reflect the reduction  
6 in sales.

7                   COMMISSIONER KENNEY: Okay.

8                   JUDGE PRIDGIN: Any further Bench  
9 questions? Recross based on Bench questions,  
10 Mr. Woodsmall?

11                  MR. WOODSMALL: No questions.

12                  JUDGE PRIDGIN: Mr. Opitz?

13 RE-CROSS-EXAMINATION BY MR. OPITZ:

14                  **Q. Mr. Rush, I believe in your**  
15 **discussion with the Chairman you were talking about**  
16 **some energy savings, that I guess programs were**  
17 **extended until June 30th.**

18                  A. Yes.

19                  **Q. Do you recall that?**

20                  A. I do.

21                  **Q. And so can you tell me that date**  
22 **again? It was June 30th?**

23                  A. It was June 30th, 2016, and it's  
24 depicted up here in this picture.

25                  **Q. And those programs were CNI programs?**

1 A. Custom CNI program, yes.

2 Q. You mentioned that -- you mentioned  
3 air conditioning as some examples.

4 A. Uh-huh. Yes, I do.

5 Q. Can you tell me how much of that  
6 revenue reduction or the -- I'll call it how much  
7 of that energy savings was associated with air  
8 conditioning units?

9 A. For which period and for what  
10 programs?

11 Q. For the adjustment that you are  
12 making in this case, how much of that energy  
13 savings was associated with air conditioning?

14 A. I do not -- I mean, we have that  
15 information. I don't know the answer to that.

16 Q. Would you agree that --

17 A. We provide that -- we have a DS mag  
18 meeting that meets on a regular basis that provides  
19 that information.

20 Q. Would you agree that much of that  
21 energy savings that is related with this CNI  
22 program is from light bulbs?

23 A. I would say that it is a lot from --  
24 light bulbs is a definite significant element of  
25 it, yes.

1 MR. OPITZ: That's all I have. Thank  
2 you.

3 JUDGE PRIDGIN: Mr. Berlin, any  
4 recross?

5 RE-CROSS-EXAMINATION BY MR. BERLIN:

6 Q. Mr. Rush, I think in response to a  
7 question from Chairman Hall you talked about your  
8 belief -- or it might have been Commissioner  
9 Kenney -- but your belief that you're permitted to  
10 make an annualization adjustment for Cycle 1. Do  
11 you recall that question?

12 A. I do, yes.

13 Q. Are you familiar with Mr. Rogers'  
14 rebuttal testimony?

15 A. Yes.

16 Q. Do you have a copy of it in front of  
17 you?

18 A. I do not. I have it over there if  
19 you want me to get it.

20 Q. Yeah, I'd like to get a copy of it.

21 A. It's in a book. It is in the book  
22 that is titled, I think it's my case book or  
23 something. Okay.

24 Q. You are familiar with his -- the  
25 schedules that Mr. Rogers has in his surrebuttal?

1 A. Generally, yes. I mean, yes.

2 Q. Are you familiar with Exhibit JAR-S4  
3 where it says demand side investment mechanism  
4 Ameren Missouri? Can you turn to that page,  
5 please.

6 A. JAR-S4. I'm on that. There's page 1  
7 of 5?

8 Q. Correct.

9 A. All right.

10 Q. You see where it says paragraph 2.2  
11 throughput disincentive?

12 A. I am.

13 Q. And you agree that Ameren Missouri  
14 also has a throughput disincentive net shared  
15 benefits model in place for its Cycle 1 MEEIA  
16 demand side programs?

17 A. I know that they have one that's  
18 called that. I'm not sure that I would agree that  
19 it's the same as KCPL's, but they do have one they  
20 titled that, yes.

21 Q. Okay. So they use a TDNSB model?

22 A. They have a percentage model. It's  
23 quite a bit higher percentage in the model, but  
24 yes.

25 Q. Actually, KCPL has a bit higher

1 **percentage share --**

2 A. Okay. Maybe I was thinking of GMO's.  
3 I'm sorry.

4 Q. -- than Ameren does. If you would,  
5 please, turn to page 5 of 5.

6 A. I'm there.

7 Q. And you'll note that this is Ameren  
8 Missouri's Cycle 1 MEEIA plan.

9 A. Right.

10 Q. This is excerpted from Ameren  
11 Missouri, correct?

12 A. That's right.

13 Q. Would you please read the highlighted  
14 lines on page 5 of 5 where it starts at line 16,  
15 this effect?

16 A. I will. This effect dramatically  
17 delays the time in which the effects of energy  
18 efficiency programs are fairly incorporated into  
19 rates. It is possible to mitigate this effect by  
20 annualizing the test year billing units for the  
21 effects of energy efficiency, but this is not  
22 standard practice in Missouri. The analysis for  
23 Ameren Missouri's proposed DSIM does not assume the  
24 energy efficiency savings have been annualized for  
25 the test year.

1           **Q.     Okay. Thank you.**

2           A.     May I ask what that time frame is  
3 that I just read?

4           **Q.     No. You just --**

5           A.     I just read a factoid.

6           **Q.     -- did what I had asked you to do.**  
7 **Just one minute.**

8                     MR. BERLIN: All right. Thank you,  
9 Mr. Rush. I have no further questions.

10                    JUDGE PRIDGIN: Mr. Berlin, thank  
11 you. Any redirect?

12                    MR. FISCHER: Yes, Judge.

13 REDIRECT EXAMINATION BY MR. FISCHER:

14                    **Q.     Mr. Rush, during your**  
15 **cross-examination by the Public Counsel, I believe**  
16 **you were asked about the recovery mechanism on**  
17 **Cycle 1. Do you recall that question?**

18           A.     I do.

19                    **Q.     Would you explain to the Commission**  
20 **the three elements that make up that recovery**  
21 **mechanism for Cycle 1?**

22           A.     I can, sure. The first component  
23 that we recover is our program costs. So we have  
24 the recovery of our expenditures, either in  
25 contracting with work or employment levels,

1 expenditures in advertising, et cetera. Those are  
2 the program costs.

3           The second is what we call the  
4 throughput disincentive net shared benefit. Now,  
5 the throughput disincentive net shared benefit is  
6 designed to recover the lost margins that occur  
7 over the Cycle 1 period. That's all it's designed  
8 for.

9           It's essentially saying the company  
10 knows it's going to have these losses when we  
11 reduce sales, and we're going to calculate a method  
12 to do it. In Cycle 1 we called it a throughput  
13 disincentive net shared benefit. In Cycle 2 we  
14 just call it a throughput disincentive because we  
15 changed the method. Same purpose, but the actual  
16 method of calculation is different.

17           And then the last component was a  
18 performance incentive in Cycle 1. Now, we've  
19 changed that word from a performance incentive to  
20 an earnings opportunity, we call that in Cycle 2.  
21 But the performance incentive was just approved  
22 recently based on a detailed evaluation of the  
23 savings that occurred over this period of time, but  
24 that rate just took effect. You just approved that  
25 rate. It's a very substantial performance

1 incentive because of the tremendous success we had  
2 over those program periods.

3 **Q. Mr. Rush, when you talk about the**  
4 **throughput disincentive --**

5 A. Yes.

6 **Q. -- does that recover the lost margins**  
7 **during the plan period?**

8 A. It does. That's the design of it.  
9 It is not to design for rates going forward what  
10 the sales change would be.

11 **Q. Okay. So for the -- for Cycle 1, you**  
12 **recover your program costs, you recover the**  
13 **throughput disincentive, which includes your lost**  
14 **margins over the plan period --**

15 A. Right.

16 **Q. -- and a performance incentive,**  
17 **correct?**

18 A. That's correct.

19 **Q. Well, if you get all that, why do you**  
20 **need to reflect a revenue annualization adjustment**  
21 **going forward beyond December '16?**

22 A. Going back to this picture, rates  
23 will not go into effect, it will actually be in  
24 June right now of 2017, which is over beyond this  
25 period. We're trying to set the level of sales



1 that would be reflective of that period of time.  
2 That's all we're trying to do at this stage.  
3 That's the adjustment we're making. It's also the  
4 adjustment we're making in Cycle 2 or for Cycle 2.

5 **Q. Okay. Explain that. How does**  
6 **Cycle 2 differ at all from Cycle 1 in terms of --**  
7 **well, talk about the nomenclature, if you would.**

8 A. There's a little nomenclature change.  
9 We actually changed from a throughput net shared  
10 benefit model, which was essentially a percentage  
11 number that attempted to recover the lost margins,  
12 to now we actually have a direct calculation of the  
13 lost margins. We actually have a tariff that says  
14 here's the rates and you know what the sales are,  
15 you multiply the two and you come up with the lost  
16 margins, and it's in our tariffs. It's in actually  
17 the rate book, those sheets that we've been talking  
18 about.

19 **Q. So the Cycle 2, what was the term**  
20 **that you used, throughput --**

21 A. Throughput disincentive is -- it  
22 stops. We don't have a net shared benefit now.

23 **Q. Does that recover lost margins --**

24 A. It does.

25 **Q. -- for the Cycle 2 plan just like the**

1 **throughput net shared benefits for Cycle 1 recovers**  
2 **lost margins for Cycle 1?**

3 A. That's the purpose of it, yes. That  
4 is right.

5 Q. Okay. Now, so Staff has annualized  
6 the lost -- the energy efficiencies of Cycle 2,  
7 correct?

8 A. That's correct.

9 Q. Now, why is -- why does that differ  
10 at all from what you feel you should do for  
11 Cycle 1?

12 A. Well, I pointed out that I feel both  
13 of them -- Cycle 1 is now complete. If you look at  
14 the Stipulation & Agreement, we met all the  
15 criteria. It's done. So what we're trying to say  
16 is what known -- and we actually talked about what  
17 known and measurable changes are out there. Just  
18 like we lost an industrial customer, we take that  
19 out, we also added a couple of customers,  
20 industrials. We add those in in our annualization  
21 process.

22 So if you look at 2016, we lost  
23 customers and we gained customers. You address  
24 that in your annualization process. You do the  
25 same thing on a known and measurable basis for

1 these adjustments. I mean, that's the purpose of  
2 it. We look at it, Staff looks at it, and we  
3 evaluate what changes are out there.

4 **Q. Is it your understating that Staff**  
5 **agrees that a customer annualization for Cycle 2 is**  
6 **appropriate?**

7 A. Yes, they do.

8 **Q. And is that standard practice for**  
9 **annualizing customer usage when things like**  
10 **industrials change or like whenever you weather**  
11 **normalize your -- when we do weather normalization**  
12 **adjustments?**

13 A. Yes. That is -- I mean, it is the  
14 same thing.

15 **Q. Would you explain why it's the same**  
16 **thing?**

17 A. Well, again, you look at evaluation  
18 of what is your expected sales to be on a  
19 go-forward basis. That's all we're attempting to  
20 do in this case. And, you know, I think  
21 referencing back to -- Staff had me read a  
22 document. That is a very different approach to  
23 dealing with it where he says they didn't annualize  
24 it. They didn't annualize it when it was  
25 implemented, not when the rates were set in the

1 future.

2 So this is trying to set the standard  
3 for rates going forward and the adjustment for that  
4 period of time, the reference. And so you're just  
5 simply trying to deal with anything known and  
6 measurable, what is going on, what changes are  
7 occurring, and what's the appropriate sales level  
8 that should be established to set rates.

9 **Q. From a public policy standpoint, is**  
10 **there any reason why Cycle 1 and Cycle 2 would be**  
11 **treated differently, putting aside our**  
12 **disagreements about the stipulation?**

13 A. From a policy perspective, I see no  
14 difference. I mean, you can argue that it doesn't  
15 say anything in stipulation two, Cycle 2. I don't  
16 agree with that. I think it's very clear, the  
17 wording is very clear that it says all programs  
18 using the same methodology, and I think it's clear.

19 **Q. Were there energy savings during the**  
20 **test period related to Cycle 1 that are going to be**  
21 **permanently reflected going forward?**

22 A. Absolutely, yes.

23 **Q. And were there similar energy savings**  
24 **in Cycle 2 that will be permanently reflected --**

25 A. Yes.

1           **Q.     -- going forward?**

2           A.     Yes.  And, in fact, both Cycle 1 --  
3     the funny part is Cycle 1 and Cycle 2 overlap each  
4     other, so -- for a period of April 2016 through  
5     June.  So you can see if you did something under  
6     Cycle 1 during that period, Staff is not counting  
7     it, but if you did the exact same thing and it was  
8     classified under Cycle 2, it would be counted.  
9     That's a simple disagreement.

10           **Q.     So if a consumer put in a**  
11     **high-efficiency air conditioner in June of 2016,**  
12     **that would be reflected in the Staff's**  
13     **annualization?**

14           A.     If it was classified as Cycle 2.

15           **Q.     Yes.**

16           A.     If it was classified as Cycle 1,  
17     Staff would not account for it.

18           **Q.     Even if it was the same high-**  
19     **efficiency air conditioner?**

20           A.     They could have been done next door  
21     to each other.

22           **Q.     And that's due to the difference of**  
23     **opinion about stipulations; is that right?**

24           A.     That's what I would perceive, yes.

25           **Q.     Okay.  Well, Commissioner Kenney**

1 asked you about that. I'd like to approach the  
2 witness and -- or do you have a copy of the Cycle 2  
3 Stipulation & Agreement?

4 A. I do.

5 Q. Let me go up here so that we can talk  
6 for anybody that doesn't have a copy of that.  
7 Let's go to paragraph 10 on page 13 of the Cycle 2  
8 Stipulation & Agreement.

9 A. I have to go find it. You say page  
10 13?

11 Q. Yes, page 13, paragraph 10 that talks  
12 about the annualization. And I have it behind you  
13 on the screen if you need to look.

14 A. Okay.

15 Q. Okay. Would you explain what this  
16 paragraph is designed to do, as you understand it?

17 A. Paragraph 13 is designed to simply  
18 say, when we file a rate case, we are to deal with  
19 a cumulative, annualized, normalized kilowatt hours  
20 in kW savings will be included in the unit sales  
21 and sales revenues used in setting rates. So it is  
22 telling us that we're going to make an adjustment  
23 to reflect the cumulative, annualized, normalized  
24 sales for that -- for the setting of rates.

25 Q. Is that the same kind of adjustment

1     **you would make if you lost a Noranda or a GST Steel**  
2     **or --**

3             A.     It is.

4             **Q.     Is it similar to the weather**  
5     **normalization adjustments that we always do?**

6             A.     It is. I mean, weather normalization  
7     is saying something's different, so we're going to  
8     make an adjustment. It's the same thing you would  
9     do if Ford decided to double their capacity.

10            **Q.     And you'd make the one the other**  
11    **direction in that situation?**

12            A.     We make an adjustment going the other  
13    way, and we do that.

14            **Q.     Okay. And Staff would do that,**  
15    **correct?**

16            A.     Absolutely.

17            **Q.     Okay. So that says we shall make the**  
18    **annualization adjustment, correct?**

19            A.     That is correct.

20            **Q.     Okay. Let's turn to the next page on**  
21    **paragraph -- still paragraph 10(i). Explain what**  
22    **you believe that particular adjustment says.**

23            A.     Well, this is dealing with all the  
24    programs that during the period of time of which  
25    the MEEIA pro-- I'm sorry, which you're looking at

1 for the annualization process. And so from my  
2 reading and from what I believe the interpretation  
3 is, we are to look at all active programs, and in  
4 this case it would be from January 2015 all the way  
5 through December 2016 because that's the period  
6 covered in both the annualization and the true-up.

7 **Q. Okay. So going back to that slide**  
8 **where you have the test year period and the**  
9 **true-up, are the -- are the Cycle 1 programs in the**  
10 **light red active programs at that time?**

11 A. Absolutely. And they've very, very  
12 similar to Cycle 2 programs. I mean, there is  
13 differences, because we learn and we make  
14 adjustments and we make corrections, but they are  
15 essentially the same programs.

16 **Q. Okay. They are essentially the same**  
17 **programs with a few tweaks --**

18 A. That's correct.

19 **Q. -- that were approved by the**  
20 **Commission?**

21 **Now, the blue was Cycle 2 programs,**  
22 **correct?**

23 A. That's correct.

24 **Q. Were they also active programs during**  
25 **the test period?**



1           A.     Yes.  And they're currently active  
2 even today.  I mean, they are going on now, but  
3 we're only making the adjustment -- because, I  
4 mean, we could argue to make adjustments beyond  
5 that, but we agreed to the true-up of this date,  
6 and so that is the period we stopped making  
7 adjustments.

8           **Q.     Okay.  Going back to paragraph**  
9 **10(B) (i) on page 14, is there another requirement**  
10 **there related to the methodology that you'd use to**  
11 **make the adjustments for all those active MEEIA**  
12 **programs?**

13           A.     Well, you need to look at using the  
14 same methodology, is what it says, in developing  
15 it.  Now, Cycle 2 has a description on the pages 49  
16 and -- K and L to describe that.  But it is -- what  
17 it basically says is you -- what it says is to use  
18 the same methodology.

19           **Q.     And did the Staff use that**  
20 **methodology for Cycle 2 programs?**

21           A.     Yes.  The company actually provided  
22 Staff with its analysis because we used the same  
23 methodology, and I think that was described in  
24 people's testimonies from Staff, but they used that  
25 in their adjustment to the sales in their work on

1 their normalized basis. So their number is our  
2 number. We both agreed to it. It's about  
3 29 million kilowatt hours.

4 **Q. Okay. 29 million for Cycle 2?**

5 A. That is correct. It's 100 million  
6 for Cycle 1 because we have -- it's been for a  
7 longer period of time. It's a lot more kilowatt  
8 hours. It's 1.2 percent of our sales on an  
9 annualized basis. Very, very significant number.

10 **Q. So would you describe for the**  
11 **Commission, if the Staff's position is adopted,**  
12 **what would happen and what effect that would have**  
13 **on the company and the rates?**

14 A. We would lose \$6.6 million from  
15 whatever was decided out of this case on an  
16 annualized basis.

17 **Q. And that's the energy efficiency**  
18 **savings related to Cycle 1?**

19 A. That is correct.

20 **Q. But you would get the much -- or**  
21 **somewhat smaller savings due to Cycle 2?**

22 A. Right. It's about 1.8 million or  
23 something like that. They've made an adjustment  
24 for it. You go through the process.

25 **Q. Okay. Now, someone asked about**

1 **Ameren. Ameren didn't choose to make that kind of**  
2 **an annualization apparently in their last rate**  
3 **case?**

4 A. Right.

5 **Q. Does that determine -- or why is**  
6 **there a difference, do you think, or what**  
7 **explanation would you have?**

8 A. My first explanation, we far, far  
9 exceeded our percentage as far as our targets, and  
10 a lot of it is dependent, going back to the  
11 picture, is the extension up through June of 2016.  
12 That was a very, very significant period of time of  
13 lots and lots of sales that occurred during that  
14 period of time.

15 And so Ameren didn't do that. They  
16 shut off everything in December of 2015. Their  
17 annualization, I have no idea what their true-up  
18 was in their case, but if it was something  
19 different, they may have had very small sales.

20 **Q. Would you be surprised to see such an**  
21 **adjustment in the future in an Ameren case?**

22 A. We both have the same agreement. So  
23 on a go-forward basis, I believe we will always  
24 see, as far as Cycle 2, if they file a case, they  
25 would have an adjustment. I believe they did in

1 the -- in their current case made an adjustment for  
2 Cycle 2, but they -- as somebody has said, they did  
3 not do that in Cycle 1, and I don't know that for a  
4 fact.

5 **Q. You were asked some questions by**  
6 **Staff Counsel regarding the DSIM tariffs that --**  
7 **tariff sheets and why the rates changed?**

8 A. Yes.

9 **Q. Why would you make filings that would**  
10 **change those DSIM rates?**

11 A. We agreed every six months we make a  
12 filing to -- on a -- to go forward. We actually  
13 look out six months and make an adjustment to  
14 reflect what we think the program costs and the  
15 throughput disincentive is going to be. Plus we  
16 have a reconciliation of the prior period to  
17 correct for everything, and that's the process we  
18 go through and have agreed to in tariffs.

19 **Q. Now, would that change your analysis**  
20 **of why you would need to reflect the reduced**  
21 **savings, the reduced usage due to the MEEIA**  
22 **programs in your rates on a go-forward basis?**

23 A. It would have nothing to do on  
24 adjusting for rates on a go-forward because it's  
25 dealing with the margins from the past. So when

1 you set rates, you're trying to look forward. The  
2 margins and the recovery of the DSIM is for the  
3 past applications.

4 **Q. You were asked a question about, I**  
5 **think from the Chairman, about is this really a**  
6 **billing determinants issue, correct?**

7 A. I was.

8 **Q. And I believe you said yes, it is a**  
9 **billing determinants issue?**

10 A. It is.

11 **Q. If the adjustment is adopted that**  
12 **Staff is proposing, will the billing determinants**  
13 **in this case be accurate and be expected to produce**  
14 **the revenues that this Commission will eventually**  
15 **authorize?**

16 A. You said if Staff's position is  
17 accepted?

18 **Q. Yes.**

19 A. We will have lower sales than we know  
20 will be on a go-forward basis by that amount. On a  
21 weather normalized annualized basis, we know that  
22 we will have minimally 100 -- we have 100 million  
23 kilowatt hours less than should be -- that would  
24 occur on a go-forward basis.

25 **Q. If that's adopted, is that going to**

1 **affect your view of MEEIA programs in the future?**

2 A. It will have an effect, yes.

3 **Q. And not necessarily positive?**

4 A. Well, it's just a frustration.

5 **Q. I see. There was a reference I think**  
6 **in the Ameren discussion about it wasn't standard**  
7 **practice in Missouri?**

8 A. Right.

9 **Q. Are customer annualizations standard**  
10 **practice in Missouri?**

11 A. Absolutely.

12 **Q. How long have you been in the utility**  
13 **business in Missouri?**

14 A. I've been doing this for 40 years.

15 **Q. Back when you were with St. Joe**  
16 **Light & Power, did you see these customer**  
17 **annualization adjustments?**

18 A. All the time. I was responsible for  
19 them.

20 **Q. So it's not anything new; it's just a**  
21 **different set of jargon, right?**

22 A. Well, in my prior period of time we  
23 were seeing growth, so we were making adjustments  
24 on growing customers and growing usages, et cetera.  
25 It's far different today when we're looking at

1 reduced sales and reductions from MEEIA programs,  
2 but we are making adjustments just the same way,  
3 looking at known and measurable changes. And I  
4 think that's the acronym we always use is you want  
5 to look at known and measurable changes, something  
6 you can measure.

7 And MEEIA Cycle 1 and MEEIA Cycle 2  
8 are to me the most known and measurables because  
9 they're very, very quantified. We have spent lots  
10 and lots of time with parties agreeing to exactly  
11 what the impact of those sales are on a go-forward  
12 basis on every program. I mean, we -- to the  
13 program level, to the light bulb level.

14 **Q. So we've talked about a similarity**  
15 **with industrial losses and with weather**  
16 **normalization. Is there anything else that you**  
17 **could suggest to the Commission is similar?**

18 A. I'm sorry. Say that again.

19 **Q. Well, you were around for the rate**  
20 **design discussion.**

21 A. Yeah.

22 **Q. Is there anything in rate design**  
23 **that --**

24 A. You know, you bring that up. I mean,  
25 one of the requirements, and I'm stepping beyond

1 probably actually talking about the MEEIA  
2 adjustment in this case, but we talked a lot about  
3 inverted rates last week, and we talked about what  
4 they call an elasticity. We talked about the  
5 recovery of that.

6 In our IRP requirements, we have a  
7 requirement to look at rate design impacts to  
8 create energy efficiency. It's part of the rule,  
9 Section 5. And in that section we have tied that  
10 to the MEEIA program.

11 So in our -- like our pen-- our  
12 market penetration studies that we're doing, we are  
13 looking at rate design impact that may create  
14 energy efficiency. So maybe I'm -- I mean, in my  
15 mind, the MEEIA programs and the inverted rate  
16 design are very, very similar, if not identical,  
17 and, you know, the recovery of it may be identical  
18 where you look at elasticities and that's a track  
19 or how we deal with the DSIM. You might look at  
20 that as a very --

21 **Q. Would you need a customer**  
22 **annualization if that kind of conservation**  
23 **occurred?**

24 A. If you put inverted rates in and you  
25 can identify by known and measurable changes the



1 impact of inverted rates, for example, you will  
2 need to make an adjustment to address those sales.

3 MR. FISCHER: Okay. Judge, I think  
4 that's all I have on redirect. Thank you.

5 JUDGE PRIDGIN: Mr. Rush, thank you  
6 very much. You may step down.

7 I believe Mr. Rogers is the next  
8 witness, and I will look for a natural break. We  
9 will either probably take a lunch break after or  
10 during Mr. Rogers' testimony. I will try very hard  
11 not to interrupt, but depending on the length of  
12 cross and Bench questions, I may have to just ask  
13 counsel how much longer they plan to go and we'll  
14 try to take a lunch break either after or during  
15 Mr. Rogers' testimony.

16 Mr. Rogers, if you'll raise your  
17 right hand to be sworn.

18 (Witness sworn.)

19 JUDGE PRIDGIN: Mr. Berlin, when  
20 you're ready.

21 (STAFF EXHIBIT 225 WAS MARKED FOR  
22 IDENTIFICATION BY THE REPORTER.)

23 JOHN ROGERS testified as follows:

24 DIRECT EXAMINATION BY MR. BERLIN:

25 Q. Mr. Rogers, please state your full

1 **name for the record.**

2 A. John Arthur Rogers.

3 **Q. How are you employed?**

4 A. Missouri Public Service Commission as  
5 the Utility Regulatory Manager in the Energy  
6 Resources Department.

7 **Q. And how long have you been employed**  
8 **by the PSC?**

9 A. Eight years.

10 **Q. And are you the same John Rogers that**  
11 **caused to be prepared surrebuttal testimony**  
12 **premarked as Exhibit 225 in a question and answer**  
13 **format on the matter of KCPL's annualization of its**  
14 **kilowatt hour sales as the result of the company's**  
15 **Missouri Energy Efficiency Investment Act Cycle 1**  
16 **demand side energy efficiency programs?**

17 A. Yes.

18 **Q. And do you have any corrections at**  
19 **this time to make to your testimony?**

20 A. Two minor corrections. The first one  
21 is on page 2, line 18. Paragraph 10A should be  
22 paren single I, close paren. The second correction  
23 is on page 3, line 14. There should be a bracket  
24 preceding the word cycle. It should be bracket,  
25 Cycle 2, bracket, as an insertion.

1           **Q.     And does that complete your**  
2 **corrections?**

3           A.     Yes.

4           **Q.     And if I were to ask you the same**  
5 **questions in your testimony today, would your**  
6 **answers be substantially the same?**

7           A.     Yes, they would.

8           **Q.     And is the information that is**  
9 **contained in your testimony true and correct to**  
10 **your best information and belief?**

11          A.     Yes, it is.

12                   MR. BERLIN:  Judge, I would move to  
13 admit Mr. Rogers' surrebuttal testimony,  
14 Exhibit No. 225, into the record.

15                   JUDGE PRIDGIN:  Any objections?

16                   (No response.)

17                   JUDGE PRIDGIN:  Hearing none,  
18 Exhibit 225 is admitted.

19                   (STAFF EXHIBIT NO. 225 WAS RECEIVED  
20 INTO EVIDENCE.)

21                   MR. BERLIN:  And Judge, just as a  
22 matter of housekeeping, I'd like to move into  
23 evidence the three tariff sheets that I used  
24 earlier with Mr. Rush as Staff -- as a Staff  
25 exhibit.

1 JUDGE PRIDGIN: I believe this would  
2 be 240.

3 MR. BERLIN: I know it's past 238,  
4 but I'm not clear on what the exact number is.

5 JUDGE PRIDGIN: I believe I saw 239  
6 earlier. We'll mark that as 240. All three pages  
7 is one exhibit, Mr. Berlin?

8 MR. BERLIN: Yes, Judge.

9 (STAFF EXHIBIT 240 WAS MARKED FOR  
10 IDENTIFICATION BY THE REPORTER.)

11 JUDGE PRIDGIN: 240 has been offered.  
12 Any objections?

13 (No response.)

14 JUDGE PRIDGIN: Hearing none,  
15 Exhibit 240 is admitted.

16 (STAFF EXHIBIT 240 WAS RECEIVED INTO  
17 EVIDENCE.)

18 MR. BERLIN: Thank you, Judge. I  
19 tender Mr. Rogers for cross.

20 JUDGE PRIDGIN: Mr. Berlin, thank  
21 you. Mr. Opitz, any questions?

22 MR. OPITZ: Yes, Judge.

23 CROSS-EXAMINATION BY MR. OPITZ:

24 Q. Good morning, Mr. Rogers.

25 A. Good morning.

1           Q.     Let's start off, so you don't agree  
2 with the company that they would lose 6.6 million  
3 if your position is adopted?

4           A.     No, I don't.

5           Q.     In fact, would you agree that it's  
6 more accurate to say that if Staff's position were  
7 adopted, the company would not get an extra  
8 6.6 million?

9           A.     They would get extra money, yes.  
10 The exact amount I don't know.

11          Q.     And that's if the company's position  
12 were adopted?

13          A.     Yes.

14          Q.     Now, you worked on both MEEIA Cycle 1  
15 and MEEIA Cycle 2 for the companies, correct?

16          A.     For both -- for KCPL, GMO and Ameren.

17          Q.     So that's every MEEIA cycle in the  
18 state of Missouri so far?

19          A.     So far, yes.

20          Q.     And you are -- would you agree that  
21 the Cycle 1 cost recovery mechanism had three  
22 components?

23          A.     Yes.

24          Q.     And I guess would you agree with the  
25 statement that what's being disputed here relates

1 to the TDNSB component?

2 A. Correct.

3 Q. And it relates to that because it has  
4 to do with, I guess, for lack of a better word,  
5 lost revenues, right?

6 A. Lost margin revenues, correct.

7 Q. Now, in Cycle 1, the company's cost  
8 recovery mechanism didn't allow it to recover lost  
9 marginal revenues in the same way that it does in  
10 Cycle 2?

11 A. In a different way. There's a  
12 different recovery mechanism for Cycle 1 and  
13 Cycle 2, very different.

14 Q. So what was the mechanism in Cycle 1  
15 for that component?

16 A. The mechanism for Cycle 1 is  
17 described in my Schedule 4 to my surrebuttal  
18 testimony, and that's drawn from the Ameren  
19 Missouri application for their Cycle 1. Ameren  
20 Missouri's Cycle 1 application was basically  
21 adopted with very few changes and, as far as I  
22 know, no changes to the throughput disincentive net  
23 shared benefit mechanism that Ameren Missouri  
24 requested.

25 The mechanism allows the utility to

1 recover its throughput disincentive for all energy  
2 savings lost for the life of the measure over the  
3 course of multiple rate cases assumed to occur at a  
4 frequency of 18 months, and it's modeled so that  
5 the utility recovers the share of net shared  
6 benefits in Cycle 1.

7 **Q. So is it important that that**  
8 **mechanism is intended to recover the savings over**  
9 **the life of the measure?**

10 A. Yes.

11 **Q. And is that the case with the Cycle 2**  
12 **mechanism for that component?**

13 A. No.

14 **Q. Would you agree that the Cycle 2 cost**  
15 **recovery mechanism also contains three components?**

16 A. Yes.

17 **Q. And I guess can you tell me what**  
18 **those three components are?**

19 A. Program cost recovery, a throughput  
20 disincentive component, and an equity -- or  
21 earnings opportunity component.

22 **Q. And the throughput disincentive**  
23 **component is the one that is not the -- well, the**  
24 **throughput disincentive component does not include**  
25 **the lifetime value of the energy savings?**

1           A.       Correct.  There was a change between  
2   Cycle 1 and Cycle 2.  In Cycle 1, as I stated, the  
3   company was compensated through the throughput  
4   disincentive for the lost margin revenues over the  
5   life of the measures.  For Cycle 2 there was a  
6   change to allow the utility to recover the  
7   throughput disincentives basically as they occur.

8           **Q.       So you would agree that the Cycle 2**  
9   **mechanism for throughput is designed to be**  
10  **contemporaneous recovery of MEEIA-caused reduction**  
11  **in kilowatt hour sales?**

12          A.       Yes.

13          **Q.       And the way that that component is**  
14  **included in Cycle 2, there is two things necessary**  
15  **to occur, the first being the annualization for**  
16  **those kilowatt hour savings; would you agree with**  
17  **that?**

18          A.       The Cycle 2 stipulation allows for  
19  annualization of Cycle 2 energy savings because the  
20  Cycle 2 throughput disincentive is allowing the  
21  utility to recover only the contemporaneously  
22  incurred throughput disincentive.

23          **Q.       And so because the Cycle 1 throughput**  
24  **disincentive was not designed for contemporaneous**  
25  **recovery, the annualization is inappropriate for**



1       **Cycle 1; would you agree with that?**

2               A.       Correct. The model -- the model was  
3 designed and calculated to determine the net shared  
4 benefit without any annualization of the energy  
5 savings during rate cases.

6               **Q.       So you just testified that the**  
7 **Cycle 1 cost recovery mechanism has three**  
8 **components. Would you agree that by attempting to**  
9 **apply the annualization adjustment to the Cycle 1**  
10 **figures, the company is seeking to add a fourth**  
11 **cost recovery component that was never agreed to?**

12              A.       For Cycle 1.

13              MR. OPITZ: That's all the questions  
14 I have. Thank you.

15              JUDGE PRIDGIN: Mr. Opitz, thank you.  
16 Mr. Woodsmall?

17              MR. WOODSMALL: Yes, briefly, your  
18 Honor.

19 CROSS-EXAMINATION BY MR. WOODSMALL:

20              **Q.       Good morning, sir.**

21              A.       Good morning.

22              **Q.       I was listening to your testimony**  
23 **under cross from OPC, and I kind of want to see if**  
24 **I can tie it back to the stipulation language.**  
25 **Behind you is some of the stipulation language from**

1 MEEIA Cycle 2. Do you see that?

2 A. Yes.

3 Q. Is there any disagreement on what  
4 this stipulation language is intended to do and how  
5 it's handled in this case?

6 A. There's a disagreement in whether  
7 this language applies to both Cycle 1 and Cycle 2.

8 Q. But as far as the MEEIA Cycle 2, both  
9 parties, all parties agree that this is being used  
10 properly in this case; is that correct?

11 A. For Cycle 2.

12 Q. Okay. The issue becomes the  
13 application of the MEEIA Cycle 2 stipulation to  
14 MEEIA Cycle 1 programs; is that correct?

15 A. Correct.

16 Q. Okay. Turning to the second  
17 provision that KCPL mentioned, it appears here that  
18 the problem is with KCP&L latching on to this red  
19 language all active MEEIA programs. Is that the  
20 problematic language in your mind?

21 A. That's the largest problem, yes.

22 Q. And can you tell me in your  
23 understanding, Staff's understanding, what is all  
24 active MEEIA programs intended to constitute?

25 A. All active MEEIA programs are Cycle 2

1 programs only, and my surrebuttal testimony goes  
2 step by step by step through each of the  
3 stipulations and the Cycle 2 rider DSIM to  
4 establish that that is a fact.

5 **Q. So the MEEIA Cycle 2 stipulation,**  
6 **when it talks about all active MEEIA programs, is**  
7 **only referring to the MEEIA active programs,**  
8 **MEEIA 2 active programs; is that correct?**

9 A. MEEIA Cycle 2, yes.

10 **Q. And how are the MEEIA Cycle 1**  
11 **programs being recovered?**

12 A. MEEIA Cycle 1 ended at the end of  
13 December 2015, except for the CNI custom rebate  
14 programs that carried over into 2016. There was a  
15 very large amount of spending and throughput  
16 disincentive and also performance incentive awarded  
17 for Cycle 1 as a result of that large volume of  
18 activity on the CNI custom rebate program.

19 Through the Cycle 1 throughput  
20 disincentive and then the recovery of unrecovered  
21 balances, balances from Cycle 1 through the Cycle 2  
22 DSIM, the company has already recovered all of its  
23 throughput disincentive for Cycle 1, including the  
24 lost savings -- or the savings as a result of the  
25 measures and over the life of all of the measures

1 for Cycle 1. So they basically recovered  
2 everything up front.

3 **Q. So bottom line, MEEIA Cycle 1 is**  
4 **designed to be recovered through the throughput**  
5 **disincentive; is that correct?**

6 A. Yes.

7 **Q. MEEIA Cycle 2 is designed to be**  
8 **recovered through annualization and rate cases?**

9 A. Well, there's also a component for  
10 Cycle 2 that recovers, as Mr. Opitz and I  
11 discussed, contemporaneously the lost margin  
12 revenue in time as it's incurred. That's the  
13 primary difference between Cycle 1 and Cycle 2.

14 **Q. Got you. Now, there were several**  
15 **questions to Mr. Rush about annualizations**  
16 **associated with industrial customers coming on and**  
17 **being lost or weather annualizations. Are these**  
18 **analogies accurate in your mind to the situation**  
19 **under MEEIA Cycle 2?**

20 A. No, because we're only talking about  
21 the MEEIA programs and the savings as a result of  
22 the measures that were installed in the MEEIA  
23 programs. Cycle 1 and Cycle 2 have distinctly  
24 different throughput disincentives. The company  
25 has been compensated already under the agreement

1 for Cycle 1 their entire throughput disincentive.  
2 If they were to annualize savings again for Cycle 1  
3 programs, they would actually be double recovering.

4 **Q. And if Staff's adjustment is**  
5 **accepted, will billing determinants be accurate**  
6 **going forward?**

7 A. They'll actually be a little bit  
8 higher than they should be. But again, that is an  
9 outcome of the Cycle 1, the MEEIA Cycle 1  
10 Stipulation & Agreements and the MEEIA Cycle 2  
11 Stipulation & Agreements.

12 **Q. And do you believe that KCPL's**  
13 **position in this case violates a stipulation?**

14 A. Yes.

15 **Q. Which stipulation is that?**

16 A. It's the -- I included those in my  
17 surrebuttal testimony, but it's both the Cycle 1  
18 Stipulation & Agreement, the Cycle 2 Stipulation &  
19 Agreement, and the Cycle 2 DSIM rider.

20 MR. WOODSMALL: Thank you. No  
21 further questions.

22 JUDGE PRIDGIN: Thank you. Cross for  
23 KCP&L?

24 MR. FISCHER: Yes, Judge.

25 CROSS-EXAMINATION BY MR. FISCHER:

1 Q. Good morning, Mr. Rogers.

2 A. Good morning.

3 Q. With you explain to the Commission  
4 your personal involvement in developing the revenue  
5 annualization adjustment in this case?

6 A. I have no personal involvement.  
7 That's -- Michael Stahlman is the Staff's witness  
8 on that.

9 Q. Okay.

10 A. My only involvement in this case is  
11 to respond to some of the rebuttal testimony of  
12 Mr. Rush.

13 Q. So you didn't have involvement in the  
14 Staff's original adjustments that were included in  
15 the direct case?

16 A. No. They were -- they were  
17 performing their adjustments in compliance with the  
18 Stipulations & Agreements and the rider for the  
19 Cycle 2.

20 Q. Would you explain to the Commission  
21 how the Staff's process works for doing custom  
22 re-annualizations typically?

23 A. I would prefer that you ask Michael  
24 Stahlman that question because I've never done  
25 that.

1           Q.     Okay.  So would he be the principal  
2     Staff witness involved in the revenue annualization  
3     adjustment, as far as you know?

4           A.     As far as I know.

5           Q.     Okay.  Do you agree with the  
6     statement that I made, I think, in the opening that  
7     the real issue that we're trying to resolve here is  
8     whether the reduction in kWh sales that occurred as  
9     a result of the MEEIA Cycle 1 programs should be  
10    recognized and adjusted in the company's rates?

11          A.     That's the issue at hand.

12          Q.     And Staff, I think you testified, has  
13    annualized the effects of the MEEIA Cycle 2  
14    programs in this case, right?

15          A.     That's my understanding, yes.

16          Q.     From a public policy perspective, why  
17    would Staff annualize the MEEIA Cycle 2 programs'  
18    savings?

19          A.     Because they're allowed under the  
20    Cycle 2 Stipulation & Agreement and the rider DSIM  
21    for Cycle 2.

22          Q.     Well, setting aside the stipulations,  
23    aren't customer annualization adjustments routine  
24    in rate cases?

25          A.     Not for energy efficiency savings.

1 This is the first time it's ever been done in a  
2 rate case.

3 **Q. But you agree that it should be done**  
4 **in this case for Cycle 2, correct?**

5 A. Because it was agreed to as part of  
6 the Cycle 2 Stipulation & Agreement and the Cycle 2  
7 DSIM rider.

8 **Q. And if it wasn't done in this case**  
9 **for Cycle 2, isn't it correct that the billing**  
10 **determinants would not -- would not be accurate**  
11 **because it wouldn't reflect those energy savings**  
12 **that are going to be going forward on a permanent**  
13 **basis?**

14 A. I agree.

15 **Q. So that's the public policy reason,**  
16 **isn't it?**

17 A. For Cycle 2, yes.

18 **Q. Is it necessary to adjust billing**  
19 **determinants that occurred during the test year to**  
20 **reflect the fact that the test year usage is higher**  
21 **than will be expected in the future because of the**  
22 **ongoing Cycle 2 programs?**

23 A. Yes, and that's -- that's appropriate  
24 because of the Cycle 2 throughput disincentive  
25 mechanism itself.



1           **Q.     And the MEEIA 2 programs have reduced**  
2 **kWh energy and kW demand sales, correct?**

3           **A.     Yes.**

4           **Q.     And those reduced sales or savings**  
5 **will still be occurring when the new rates are**  
6 **effective after this rate case ends, correct?**

7           **A.     Yes.**

8           **Q.     And if there was not an annualization**  
9 **adjustment, the billing determinants would be**  
10 **overstated as a result of those Cycle 2 savings,**  
11 **right?**

12          **A.     Right.**

13          **Q.     And that's the reason the Staff makes**  
14 **the revenue adjustment in this rate case for**  
15 **Cycle 2?**

16          **A.     As I said, this is the first time**  
17 **there's been an annualization due to energy**  
18 **efficiency in any rate case. It's being done now**  
19 **because it was agreed to as part of the Cycle 2**  
20 **Stipulation & Agreement and the rider for Cycle 2.**

21          **Q.     The effect will be that the company**  
22 **will not have sufficient revenues to recover its**  
23 **revenue requirement unless that revenue**  
24 **annualization for Cycle 2 is made; wouldn't you**  
25 **agree?**

1           A.     Yes.

2           **Q.     And in the past would you agree that**  
3 **Staff has made adjustments for large industrial**  
4 **customers like Noranda or -- that may have left the**  
5 **system?**

6           A.     Just so we have a good record, I  
7 would prefer that that question be addressed to  
8 Michael Stahlman.

9           **Q.     Okay. So you don't know?**

10          A.     I've never done an annualization.

11          **Q.     Okay. So you wouldn't have done one**  
12 **for GST Steel or any other customer, right?**

13          A.     No. That's right.

14          **Q.     And I take it you haven't done**  
15 **weather normalization adjustments?**

16          A.     Correct.

17          **Q.     Would you agree, Mr. Rogers, that if**  
18 **revenues are going to be correct for determining**  
19 **rates, then a weather normalization adjustment must**  
20 **be made to account for abnormal weather during the**  
21 **test year?**

22          A.     Again, I would defer to Michael  
23 Stahlman just so we have a clear record. He's the  
24 Staff witness on annualization.

25          **Q.     Okay. Well, on page 1 of your**

1 surrebuttal testimony, you state beginning at  
2 line 20, I explain why KCPL's annualization of kWh  
3 in this rate case due to its Cycle 1 demand side  
4 programs is prohibited.

5 A. Correct.

6 Q. I'd like to visit with you about  
7 that. Do you have the Nonunanimous Stipulation &  
8 Agreement resolving Kansas City Power & Lit's MEEIA  
9 program which was filed in the 014 case, the 0095  
10 case? I believe that one -- is that one attached  
11 to your testimony or Mr. Rush? You have one. He  
12 has the other.

13 A. Mine is Cycle 2. I know Mr. Rush had  
14 Cycle 1, and I think I have a copy here. Give me a  
15 moment.

16 Q. No. I think it's the other way  
17 around. If you look at your testimony, your  
18 surrebuttal.

19 A. Is Cycle 1.

20 Q. So you've attached the stipulation?

21 A. Right.

22 Q. Can we call that the Cycle 1  
23 stipulation?

24 A. Correct. It's my Exhibit 5.

25 Q. Okay. Now, KCPL had 12 active MEEIA

1     **Cycle 1 programs; is that correct?**

2             A.     I believe that's correct.

3             **Q.     And I believe those MEEIA 1 cycle**  
4 **programs are identified in the Cycle 1 stipulation,**  
5 **is that correct, generally?**

6             A.     Correct. I don't have those exhibit  
7 that would identify the programs.

8             **Q.     And the Cycle 1 programs generated**  
9 **both energy and demand savings for customers while**  
10 **those programs were in effect; is that true?**

11            A.     Oh, yes.

12            **Q.     Now, if you turn to page 7 of that**  
13 **stipulation, in paragraph -- in paragraph 7, that**  
14 **indicates that it was the signatories' intent that**  
15 **KCPL should ultimately collect from customers an**  
16 **amount as close as reasonably practicable to the,**  
17 **first thing was actual MEEIA program costs**  
18 **incurred; is that right?**

19            A.     Correct.

20            **Q.     Second thing is its actual lost**  
21 **margins or also referred to as the TDNSB, which is**  
22 **throughput net shared benefit, correct?**

23            A.     Yes.

24            **Q.     The third thing was KCPL's**  
25 **performance incentive reward, correct?**

1 A. Correct.

2 Q. So is it correct that KCPL was  
3 entitled to recover its program costs, its lost  
4 margins and its performance incentive as part of  
5 the Cycle 1 plan?

6 A. Yes.

7 Q. Now, under the Cycle 2 stipulation,  
8 the company was authorized to extend the CNI custom  
9 rebate program, which I believe you just testified  
10 about, for projects that were approved under  
11 Cycle 1, I think through June 30 of 2016; is that  
12 right?

13 A. That's right.

14 Q. And those programs were identified as  
15 Cycle 1 programs, correct?

16 A. Correct.

17 Q. Now, the Cycle 2 programs were  
18 approved to be effective April 1st, 2016; is that  
19 right?

20 A. Yes.

21 Q. The Cycle 2 programs were similar,  
22 weren't they, to the Cycle 1 programs in many ways?

23 A. In many ways. There were some  
24 significant differences as well.

25 Q. And the Cycle 2 programs also

1 generated energy and demand savings for customers  
2 through December 31st of 2016; is that your  
3 understanding?

4 A. Yes.

5 Q. And they're continuing and expected  
6 to go at least through 2018?

7 A. Correct. Three years.

8 Q. Would you turn to -- back to page 2  
9 of the Cycle 1 stipulation in paragraph 4 where it  
10 states, KCPL agrees to make its best efforts to  
11 begin implementation of the 12 MEEIA programs by  
12 July 6th, 2016. The plan period will end  
13 December 31, 2015. Is that right?

14 A. I'm sure you're looking at again --

15 Q. I may have misquoted a date or two.  
16 It says, KCPL agrees to make its best effort to  
17 begin implementation of its 12 MEEIA programs on  
18 July 6, 2014 or on the effective date of the tariff  
19 sheets for the MEEIA programs if the effective date  
20 is other than July 6, 2014. The plan period will  
21 end December 31, 2015. Is that right?

22 A. Correct.

23 Q. Is it correct that KCPL's Cycle 1  
24 programs were in effect during the period of  
25 January 2015 through June of 2016?

1 A. Yes.

2 Q. And the Cycle 1 programs covered  
3 roughly an 18-month period; is that right?

4 A. Yes. Yes. And then there was the  
5 additional six months for the one program.

6 Q. Would you look on page 2 of the  
7 Cycle 1 stipulation at the top of the page. The  
8 second sentence there says, This stipulation is  
9 solely the result of compromise in the settlement  
10 process and does not serve as precedent beyond this  
11 stipulation; is that right?

12 A. Correct.

13 Q. What does that mean to you?

14 MR. BERLIN: I want to object, Judge,  
15 because I think he's asking for a legal conclusion.

16 JUDGE PRIDGIN: Mr. Fischer?

17 MR. FISCHER: I'm asking what the  
18 expert witness that was involved in the MEEIA case,  
19 how he interprets that provision.

20 JUDGE PRIDGIN: I'll overrule.

21 THE WITNESS: That means that what  
22 was agreed to in your original Cycle 1  
23 Stipulation & Agreement stands on its own as a  
24 document. It doesn't set precedent for any other  
25 case. Now --

1 BY MR. FISCHER:

2 Q. Okay. That's fine. And the 18-month  
3 plan ended on December 31, 2015; is that right?

4 A. Except for the CNI custom rebate  
5 program which was recognized to carry over into  
6 2016, and also -- I mean, we're talking about the  
7 Stipulation & Agreement for the second cycle now,  
8 because if there wasn't a Cycle 2 stip, there  
9 wouldn't have been any carryover.

10 Q. So the test year in this case, as  
11 we've discussed, I guess I've got the wrong slide  
12 up there, but it's the calendar year ending  
13 December 31, 2015, with updates for known and  
14 measurable changes through December 31, 2016; is  
15 that right? Is that your understanding?

16 A. That's my understanding. However,  
17 the Cycle 2 stipulation has language to address how  
18 the CNI rebate program will be addressed.

19 Q. I'm just asking you whether the --  
20 we're talking about a test year of 2015 with known  
21 and measurable true-up period through 2016, right?

22 A. Correct.

23 Q. Okay. A partial of the Cycle 1  
24 period included the calendar year 2015. Do you  
25 recall that?



1           A.     Cycle 1 ended with December 31st,  
2     2015, except for the CNI rebate program.

3           **Q.     And the Cycle 2 programs covered the**  
4 **period of April 2016 through December 31st of 2016**  
5 **as a part of this case, right?**

6           A.     Cycle 2 will go from April 1 of 2016  
7     through the end of March 2018.

8           **Q.     So it covers that period --**

9           A.     Or 2019.

10          **Q.     It covers from the beginning through**  
11 **the rest of the true-up period in this case, right?**

12          A.     Yes.

13          **Q.     Is it correct that there would be**  
14 **both MEEIA Cycle 1 and MEEIA Cycle 2 program**  
15 **savings during the period of January 2015 through**  
16 **the true-up ending December 31st, 2016?**

17          A.     Yes.

18          **Q.     And there's no question in your mind**  
19 **that MEEIA Cycle 1 programs were ongoing during**  
20 **that test year period, right?**

21          A.     Correct.

22          **Q.     And the MEEIA Cycle 2 programs were**  
23 **also active in the test year and the update period**  
24 **that ended December 31st, 2016, correct?**

25          A.     Only for the update period.

1 Q. So if a customer purchased a  
2 high-efficiency air conditioner in June 2016 while  
3 the Cycle 2 program was in effect, Staff's revenue  
4 annualization adjustment would capture the reduced  
5 kWh usage related to the purchase of that high-  
6 energy air conditioner, correct?

7 A. That's my understanding.

8 Q. However, if a customer purchased the  
9 same high-efficiency air conditioner earlier in the  
10 test year when the Cycle 1 programs were in effect,  
11 then Staff's revenue annualization adjustment would  
12 not include the reduction in usage related to the  
13 purchase of that same high-efficiency air  
14 conditioner?

15 A. That's correct. Can I explain why?

16 Q. Your counsel I'm sure will ask you  
17 why.

18 A. Okay.

19 Q. As I understand your testimony, Staff  
20 made a revenue annualization adjustment for the  
21 MEEIA Cycle 2s, correct?

22 A. Correct.

23 Q. But it did not reflect a revenue  
24 annualization adjustment for the MEEIA Cycle 1  
25 programs, correct?

1 A. That's my understating.

2 Q. Let's go back to the Cycle 2  
3 stipulation. Do you have a copy of that?

4 A. I do.

5 Q. Now, this Nonunanimous Stipulation &  
6 Agreement was approved. It did approve the Cycle 2  
7 programs; is that right?

8 A. Correct.

9 Q. I believe you already indicated  
10 they're quite similar in many ways to the Cycle 1  
11 programs. The Cycle 2 stipulation also describes  
12 the process of annualization to be used in the  
13 future; is that right?

14 A. During Cycle 2, yes.

15 Q. And let's talk about page 13,  
16 paragraph 10 where -- Staff agrees that, for  
17 Cycle 2, this provision in paragraph 10 would  
18 require a customer annualization, correct?

19 A. For Cycle 2 only.

20 Q. And this is the operative paragraph  
21 that describes the annualization of kWh and kW  
22 savings in the next rate case after the MEEIA  
23 programs are implemented, correct?

24 A. Along with tariff sheets 49K and 49L.

25 Q. I'll get to those here in a minute.

1     **Would you agree that this stipulation clearly**  
2     **contemplated that there would be an annualization**  
3     **adjustment to capture the energy efficiency savings**  
4     **that occurred during the rate case test year?**

5           A.     For Cycle 2 only.

6           Q.     And let's go to page 14, paragraph  
7     **10(B). This paragraph describes the annualization**  
8     **process, and it indicates that the adjusted test**  
9     **period sales will be annualized from customers and**  
10    **additionally be adjusted by subtracting the**  
11    **cumulative annual kWh energy savings from the first**  
12    **month of the test period through the month ending**  
13    **where actual results are available by customer**  
14    **class from all active MEEIA programs, excluding**  
15    **home energy reports and income-eligible home energy**  
16    **reports; is that right?**

17           A.     For Cycle 2 only, that's correct.

18           Q.     It doesn't say Cycle 2 only, does it?

19           A.     It doesn't here, but it refers to  
20    tariff sheets 49K and 49L for the methodology.

21           Q.     And we'll get there, too, but that --  
22    **those tariffs also refer to programs and all**  
23    **programs and Cycle 2 programs, right?**

24           A.     Only Cycle 2 programs.

25           Q.     It refers to programs and all

1 **programs?**

2 A. Only Cycle 2 programs.

3 **Q. Okay. Let's talk about that in a**  
4 **minute.**

5 JUDGE PRIDGIN: Mr. Fischer, I hate  
6 to interrupt. Do you have an idea about how much  
7 longer your cross will take?

8 MR. FISCHER: We can take a break,  
9 Judge. Probably be a good thing.

10 JUDGE PRIDGIN: Going to be a while.  
11 Okay. This looks to be a good time to break for  
12 lunch, and I'm showing the clock in our room to be  
13 10 of 12. Let's resume at one o'clock. Is there  
14 anything further before we take a lunch break?

15 All right. Nothing further. We will  
16 stand in recess until one o'clock. Thank you. Off  
17 the record.

18 (A BREAK WAS TAKEN.)

19 JUDGE PRIDGIN: Good afternoon. We  
20 are back on the record. Before we went off the  
21 record, Mr. Fischer was in the middle of  
22 cross-examining Mr. Rogers. Anything else from  
23 counsel before Mr. Fischer resumes?

24 (No response.)

25 JUDGE PRIDGIN: All right.

1 Mr. Fischer, when you're ready, sir.

2 MR. FISCHER: Thank you.

3 BY MR. FISCHER:

4 Q. Mr. Rogers, welcome back. Before we  
5 go back to paragraph 10, let me ask you, are you  
6 aware that KCPL filed a customer annualization  
7 adjustment in its previous rate case related to  
8 MEEIA but that particular issue settled?

9 A. If you're referring to the GMO rate  
10 case --

11 Q. I was going to ask you about GMO  
12 next.

13 A. The prior KCPL case?

14 Q. Yes.

15 A. No, I'm not.

16 Q. Are you aware that in the last GMO  
17 case that there was a customer annualization issue  
18 related to MEEIA that settled?

19 A. Yes.

20 Q. Is it also possible that not this  
21 last Ameren case but the previous Ameren case there  
22 was a customer annualization issue related to  
23 MEEIA?

24 A. I'm not aware of that.

25 Q. Not aware of that?

1 A. No.

2 Q. Well, let's go back to paragraph  
3 10(B)(i). That paragraph does describe the  
4 annualization process that's to be used, at least  
5 from your perspective, under Cycle 1 -- or excuse  
6 me, Cycle 2; is that right?

7 A. Correct.

8 Q. But you'd agree that there were both  
9 Cycle 1 and Cycle 2 programs in effect during the  
10 test year of the calendar year ending  
11 December 31st, 2015 with the update period of the  
12 calendar year of 2016?

13 A. Can you repeat the question, please?

14 Q. I don't think we have a disagreement.  
15 During the test period and the update period, we  
16 had both MEEIA 1 -- Cycle 1 and Cycle 2 programs in  
17 effect at some point during that period?

18 A. For the true-up only.

19 Q. Yeah. The second Cycle 2 was part of  
20 that true-up period?

21 A. Correct.

22 Q. And the Cycle 1 started the beginning  
23 of December of 2015 -- not -- beginning of January,  
24 I'm sorry, 2015, right?

25 A. Correct.

1           Q.     In other words, there were MEEIA  
2     Cycle 1 and 2 programs that were operative and in  
3     effect during that period, correct?

4           A.     I would agree.

5           Q.     In your surrebuttal on page 2, at  
6     line 10, you state, The language all active MEEIA  
7     programs in the Cycle 2 stipulation does not  
8     express or create an unintended opportunity for  
9     KCPL to annualize kWh sales from its Cycle 1 demand  
10    side programs; is that right?

11          A.     Yes.

12          Q.     As I understand your testimony on  
13    that page, your first reason for this conclusion is  
14    that there were four references to, quote, all  
15    active programs in paragraph 10 of the Cycle 2  
16    stipulation; is that right?

17          A.     That's point number one.

18          Q.     That's point number one . The  
19    Cycle 2 stipulation does not explicitly state that  
20    MEEIA Cycle 1 programs are not included in that  
21    definition, right?

22          A.     I believe it does.

23          Q.     Where would you --

24          A.     I believe the Cycle 2 stip does  
25    exclude the Cycle 1 programs --



1 Q. I understand that --

2 A. -- from all programs.

3 Q. I understand that that's your belief,  
4 but can you point to me anywhere in the Cycle 2  
5 stipulation that it says that all active MEEIA  
6 programs do not include the MEEIA Cycle 1 programs?

7 A. I cannot show you those words, but I  
8 can show you words that mean the same thing, to me.

9 Q. To you. The Cycle 2 stipulation  
10 doesn't specifically refer to Cycle 1 programs at  
11 all in paragraph 10; is that right?

12 A. Let me look at paragraph 10. I agree  
13 with that statement.

14 Q. But the Cycle 2 stipulation does  
15 indicate that all the annualization process shall  
16 apply to all active MEEIA programs, excluding home  
17 energy reports and income-eligible home energy  
18 reports, right?

19 A. That's what paragraph 10 says.

20 Q. And it goes on to say, determined by  
21 using the same methodology as described in tariff  
22 sheets 49K and 49L; is that right?

23 A. Correct.

24 Q. Is it correct that the Cycle 2  
25 stipulation requires that the same annualization

1 methodology be used for all active MEEIA programs?

2 A. No.

3 Q. Okay. Let's look up on the screen  
4 there where it says, behind you there, in  
5 paragraph 10(B) it says, The adjustment period  
6 sales from above will be annualized and  
7 additionally adjusted further by, and it says,  
8 subtracting the cumulative annual kWh energy  
9 savings from the first month, et cetera, by  
10 customer class from all active MEEIA programs,  
11 excluding a couple, determined using the same  
12 methodology as described in tariff sheet 49K and  
13 49L; is that right?

14 A. Correct. And when you go to tariff  
15 sheets 49K and 49L, it's very clear in the rider  
16 that it's only Cycle 2 programs that are  
17 annualized.

18 Q. We're going to go discuss those, but  
19 as far as that paragraph says, it says you should  
20 use the same methodology for all active MEEIA  
21 programs, right?

22 A. That's the language in this  
23 particular section of the stipulation for Cycle 2.

24 Q. Okay. Thank you. Would it be a  
25 violation of the Cycle 2 stipulation if different

1     **annualization methodologies were used for all**  
2     **active MEEIA programs?**

3             A.     If you're including Cycle 1, it would  
4     be a violation of the Stipulation & Agreement, yes.

5             **Q.     So let me make sure I understand.**  
6     **You're saying it would be a violation if we used**  
7     **different methodologies for annualizing all active**  
8     **MEEIA programs?**

9             A.     I'd be glad to explain why, but my  
10    answer is it would be a violation.

11            **Q.     Okay. Great. Because it does say**  
12    **that the same annualization methodology shall apply**  
13    **to all active MEEIA programs. I think I agree with**  
14    **you. Right?**

15            A.     In this particular section of the  
16    Cycle 2 stipulation, it says all programs. In my  
17    surrebuttal testimony, I lay out step by step by  
18    step why this language is in complete contradiction  
19    with all the other language regarding this issue in  
20    the Cycle 1 Stipulation & Agreement, the Cycle 2  
21    Stipulation & agreement and the Cycle 2 DSM rider.

22            **Q.     Okay. Well, let's go to your second**  
23    **point. We've already talked about your first one.**  
24    **There on page 2 you say that paragraph 10(A), I**  
25    **believe you change it to single (i), of the Cycle 2**

1 stipulation clearly specifies that the very steps  
2 to annualize kWh sales for all active MEEIA  
3 programs is the methodology in KCPL tariff sheets  
4 49K and 49L, right?

5 A. Correct.

6 Q. And I believe you attached those  
7 particular tariff sheets to your testimony; is that  
8 right?

9 A. Yes.

10 Q. Now, that describes the method for  
11 annualizing and rebasing the adjustment for the  
12 throughput disincentive. That's what the tariff  
13 does, doesn't it?

14 A. Correct. 49K and 49L lay out the  
15 methodology in detail.

16 Q. And that methodology was designed to  
17 recover the lost revenues over the plan period,  
18 right? I'm sorry. The lost margins. I said  
19 revenues. Margins.

20 A. It's designed to recover the  
21 throughput disincentive for Cycle 2 as well as the  
22 balances from Cycle 1.

23 Q. Okay. And Staff has not disputed the  
24 annualization process that KCPL used in the MEEIA  
25 Cycle 2 programs, right?

1           A.     For Cycle 2, I believe that's  
2 correct. Michael Stahlman's our witness on that  
3 issue.

4           **Q.     And is it your understanding that**  
5 **KCPL has applied the same annualization process for**  
6 **the MEEIA Cycle 1 programs?**

7           A.     I would prefer that you ask that  
8 question to Michael Stahlman.

9           **Q.     Okay. You don't have an opinion?**

10          A.     I believe they did. That's my  
11 understanding, but Michael would have to confirm  
12 that.

13          **Q.     Okay. I'll ask him. Now, on page 3**  
14 **of your surrebuttal testimony, at the top of the**  
15 **page, your third reason is KCPL's tariff sheets 49K**  
16 **and 49L refer only to, quote, programs -- quote,**  
17 **all programs or, quote, Cycle 2 programs and do not**  
18 **use phrases such as all active programs, all active**  
19 **MEEIA programs or Cycle 1 programs, right?**

20          A.     Right.

21          **Q.     Now, does KCPL's tariff sheets 49K**  
22 **and 49L state that Cycle 1 programs are not**  
23 **included in the definition of, quote, all programs?**

24          A.     I believe it does because on sheet  
25 49L, near the bottom, programs are defined as MEEIA

1 Cycle 2 programs listed on sheet No. 1.04C and  
2 added in accordance with the Commission rule to  
3 modify programs.

4 **Q. But is there a provision that says**  
5 **that, on those tariffs, that Cycle 1 programs are**  
6 **not included in the program -- in the definition of**  
7 **all programs which is also mentioned on that tariff**  
8 **sheet?**

9 A. I believe that's true because of the  
10 definition that I just read, the definition of  
11 programs.

12 **Q. And that's where it's defining**  
13 **Cycle 2 programs, right?**

14 A. Yes.

15 **Q. But it doesn't say anywhere that**  
16 **Cycle 1 programs aren't included in the definition**  
17 **of all programs or programs or all active programs,**  
18 **right?**

19 A. There's -- I don't think there has to  
20 be.

21 **Q. But it's not there, is it?**

22 A. It doesn't explicitly say that  
23 Cycle 1 is excluded, but it doesn't have to because  
24 the carryover programs from Cycle 1 were addressed  
25 in the Stipulation & agreement for Cycle 2 to

1 remain with Cycle 1.

2 Q. I understand that's your position,  
3 but I'm just asking you, is there anywhere in the  
4 tariff that it says that Cycle 1 programs are not  
5 included in programs or all active programs,  
6 anything like that?

7 A. I believe that the definition for  
8 programs does that very same thing by stating that  
9 programs are Cycle 2 programs. That to me excludes  
10 Cycle 1 programs.

11 Q. The Cycle 2 stipulation specifically  
12 allows for the recovery of kWh savings associated  
13 with Cycle 2 on a going-forward basis, right?

14 A. Correct.

15 Q. However, Staff's adjustment would not  
16 include the kWh savings or the demand savings  
17 associated with Cycle 1 on a going-forward basis,  
18 right?

19 A. Correct, and they should not.

20 Q. Is it correct that Staff believes the  
21 company's billing determinants should be  
22 understated by 100 million kilowatt hours?

23 A. I'm not Staff's witness on that  
24 issue, on what the annualization would be.

25 Q. But that's the effect, isn't it, of

1 **adoption of your position in this case?**

2 A. I believe the adoption of my position  
3 is the correct position based upon Cycle 1  
4 Stipulation & Agreement, the Cycle 2 Stipulation &  
5 Agreement and the Cycle 2 rider, and it will result  
6 in this rate case in the billing determinants being  
7 a little bit higher than they would be if the  
8 company were allowed to annualize Cycle 1 savings  
9 in this rate case.

10 **Q. By about 100 million kilowatt hours,**  
11 **right?**

12 A. I'm not the witness on the  
13 annualization. I'm sorry. And the reason that's  
14 fair --

15 **Q. That's all right. I'm not asking you**  
16 **why it's fair. Are you recommending, Mr. Rogers,**  
17 **that the Commission understate billing determinants**  
18 **in this rate case?**

19 A. Yes.

20 **Q. By excluding 100 million kilowatt**  
21 **hour savings associated with the Cycle 1 MEEIA**  
22 **program?**

23 A. I don't know the volume of kilowatt  
24 hours. Michael Stahlman can address that. I am  
25 the Staff's witness on this issue that the



1 annualization of Cycle 1 savings is prohibited  
2 under the two stipulations for MEEIA Cycle 1 and  
3 Cycle 2 as well as the rider DSM for Cycle 2.

4 **Q. Do you disagree that there are**  
5 **100 million kilowatt hour savings associated with**  
6 **the MEEIA Cycle 1 programs?**

7 A. I don't disagree. I don't know what  
8 the number is. Michael Stahlman would have to  
9 provide that information.

10 MR. FISCHER: Judge, that's all I  
11 have. Thank you. Thank you for your patience,  
12 Mr. Rogers.

13 JUDGE PRIDGIN: Mr. Fischer, thank  
14 you. Any Bench questions? Mr. Chairman.

15 QUESTIONS BY CHAIRMAN HALL:

16 **Q. Good afternoon.**

17 A. Good afternoon.

18 **Q. Is it possible from your perspective**  
19 **that when you look at paragraph 14 of the MEEIA**  
20 **Cycle 2 stipulation where it says all active MEEIA**  
21 **programs, is it possible that there was not a**  
22 **meeting of the minds between the parties to that**  
23 **stipulation that, in fact, KCPL was viewing that as**  
24 **Cycle 1 and Cycle 2 and Staff and maybe OPC and**  
25 **other and intervenors did not?**

1           A.     No, there's not a possibility. I've  
2     been waiting for the opportunity to explain why.

3           **Q.     Okay.**

4           A.     In paragraph 12D of the Cycle 2  
5     Stipulation & Agreement, it's on page 17 of the  
6     Cycle 2 Stipulation & Agreement. Let me give some  
7     background on why this paragraph is here in the  
8     Stipulation & Agreement.

9           **Q.     Which paragraph again?**

10          A.     12D on page 17, the top of the page.  
11     There was interest on the part of the company of  
12     including the carryover programs for the CNI rebate  
13     program. Those would be the savings --

14          **Q.     From Cycle 1 to Cycle 2?**

15          A.     Those would be the savings in 2016,  
16     from January through June, which was agreed to in  
17     paragraph 12A. Okay. The company wanted to treat  
18     those savings as if they were Cycle 2 savings, in  
19     other words, let everything get handled through the  
20     Cycle 2 DSIM, and so that was on the table. I took  
21     a position that, no, we weren't going to commingle  
22     the cycles. Cycle 1 was Cycle 1. It was very  
23     different from Cycle 2 in terms of, in particular,  
24     the throughput disincentive and also the  
25     performance incentives. So I took a position that,

1 even though these programs, as Mr. Fischer  
2 identified, are concurrent with some Cycle 2  
3 programs, paragraph D makes it very clear, 12D,  
4 that Cycle 1 DSIM costs including all program  
5 costs, all throughput disincentive, any performance  
6 incentive for Cycle 1 CNI rebate program projects  
7 will be achieved through the Cycle 1 DSIM subject  
8 to prudence review for Cycle 1 prudence -- Cycle 1  
9 DSIM cost.

10 And it goes on. As a result of the  
11 agreement, this -- in this stipulation, KCPL and  
12 GMO shall use their respective Cycle 1 2015 DS work  
13 files to calculate the Cycle 1 gross benefits to  
14 determine the TDNSB for projects completed under  
15 the CNI custom rebate program between January 1,  
16 2016 and June 30th, 2016.

17 **Q. Let me stop you for a second there,**  
18 **because that paragraph starts recovery of all**  
19 **Cycle 1 DSIM costs.**

20 A. Right.

21 **Q. I don't necessarily interpret what**  
22 **KCPL is trying to do on this issue as recovering**  
23 **costs.**

24 A. Included in that sentence are all the  
25 components of the DSIM cost. The cost is the cost

1 to the customer to recover -- if you look at the  
2 first sentence in paragraph 12D, it's to recover  
3 program costs, all throughput disincentive and any  
4 performance incentive for Cycle 1.

5 **Q. For me, what it seems that the**  
6 **company's trying to do is trying to set accurate**  
7 **billing determinants going forward. They're not**  
8 **trying to recover DSIM costs. Now, I understand**  
9 **that they're related. I mean, I understand that,**  
10 **but I don't -- I'm not sure I see this paragraph as**  
11 **standing for the proposition that all active MEEIA**  
12 **programs only includes Cycle 2.**

13 **So keep goings. Maybe you can**  
14 **educate me further.**

15 A. Well, the rest of this has to do with  
16 understanding the Cycle 1 DSIM or the throughput  
17 disincentive net shared benefit for Cycle 1. And  
18 earlier you had a conversation with Mr. Rush where  
19 he stated, I believe, that for Cycle 1 the company  
20 was only recovering contemporaneously the lost  
21 margin revenues as a result of the throughput  
22 disincentive.

23 I very much disagree with that  
24 statement. It's not consistent with the  
25 construction of the Cycle 1 DSIM at all. That's

1 why I included in my exhibit Exhibit 4, which is  
2 the discussion from the Ameren Missouri application  
3 on how the throughput disincentive net shared  
4 benefit really works.

5 And the way it really works is that  
6 every month when a measure is installed under Cycle  
7 1, there's a calculation of the net shared benefit  
8 for that measure and all the measures that month,  
9 and the calculation goes like this: Measures  
10 installed through the DS model. The benefits are  
11 calculated or the program based upon -- based upon  
12 the benefits, the net present value benefits over  
13 the life of the measure, minus the cost, that's the  
14 net shared benefit. Benefits minus cost.

15 Those benefits occur over the life of  
16 the measure. It may be 10 years or 15 years,  
17 whatever it is, but in the DS more model those  
18 benefits are all calculated over the life of the  
19 measure, not in the month, but over the life of the  
20 measure, and then their net present valued and the  
21 costs are subtracted, and the company received  
22 26.36 percent. Every month they booked that. So  
23 they're receiving the net shared -- basically the  
24 throughput disincentive based upon deemed annual  
25 energy and demand savings, deemed energy and demand

1 avoided costs, the deemed measure life, and the  
2 other thing that was deemed in the throughput  
3 disincentive model for Cycle 1 was that it would  
4 model a rate case frequency of 18 months.

5 **Q. Okay. And so do you believe that it**  
6 **was part and parcel of the agreement on Cycle 1**  
7 **that the company's billing determinants going**  
8 **forward would not accurately state what the**  
9 **billing -- what their sales will actually be?**

10 A. The construction of the throughput  
11 disincentive net shared benefit was based on the  
12 assumption that there would be rate cases every 18  
13 months and that any lost sales at the time of the  
14 rate case would be picked up in lower actual sales  
15 that get normalized, but that there would be no  
16 annualization. And so -- and that all comes back  
17 to --

18 **Q. So sales would be set higher than**  
19 **they actually will be, and that was part of the**  
20 **bargain?**

21 A. In Cycle 1 -- again, I stated earlier  
22 that this is the first rate case that there will be  
23 any decision made on annualization or inclusion of  
24 annualization of either Cycle 1 or Cycle 2. Staff  
25 believes that the agreements are clear on Cycle 2.

1 Staff believes that the agreements are clear on  
2 Cycle 1, that they are prohibited. And the reason  
3 is the company has already been compensated for the  
4 Cycle 1 throughput disincentive in its entirety.  
5 That was the reason Staff counsel --

6 **Q. This is where at least I get confused**  
7 **because -- so what you're saying is that part of**  
8 **the agreement was that the MEEIA conservation**  
9 **measures would not be annualized going forward so**  
10 **that sales would actually be higher than**  
11 **forecasted?**

12 A. It will be higher in this rate case.

13 **Q. Higher than actually expected, I**  
14 **guess? They'll be forecasted higher than -- my**  
15 **terminology is awful. We're going -- you would**  
16 **have us set them higher than you actually expect**  
17 **them to be; is that correct?**

18 A. That is correct, and that's a  
19 byproduct of the agreements.

20 **Q. And you actually had conversations**  
21 **with KCPL employees about the structure of the**  
22 **MEEIA 1 that is consistent with that understanding?**

23 A. Subsequent to this issue being  
24 raised?

25 **Q. I guess I'm more interested in --**

1           A.     I think -- I think the Stipulation &  
2 Agreement, Agreements, Cycle 1 and Cycle 2 and the  
3 rider are clear.

4           **Q.     You have to admit, if you could do**  
5 **this over, you would put all active MEEIA 2**  
6 **programs instead of just all active MEEIA programs?**

7           A.     I agree with that.

8           **Q.     Because if you look through the**  
9 **agreement, there's lots of places where it says**  
10 **Cycle 1, Cycle 2. I think I even saw a Cycle 3**  
11 **somewhere, which I don't quite understand. So**  
12 **you --**

13          A.     And that was Mr. Rush's point was  
14 that Cycle 1 and Cycle 2 are referred to throughout  
15 the agreements. I don't dispute that. But in my  
16 surrebuttal I'm very careful to include all of the  
17 parts of the Cycle 1 and Cycle 2 Stipulation &  
18 Agreements and the rider DSIM for Cycle 2 that  
19 pertained to this issue, and nowhere does it allow  
20 for Cycle 1 energy savings to be annualized in a  
21 rate case, nowhere.

22          **Q.     So concerning Cycle 1 measures, it is**  
23 **true that not -- that all the savings from those**  
24 **measures are not reflected in the test year,**  
25 **correct?**



1 A. That's correct.

2 Q. Okay. Because now if -- and this is  
3 a question I asked earlier. If all of the Cycle 1,  
4 well, and Cycle 2 MEEIA measures were put in place  
5 January 1st of the test year, we wouldn't be having  
6 this discussion?

7 A. Well, the test year when the case was  
8 filed was in 2015. We have the true-up as well.  
9 Maybe you can ask your question again.

10 Q. If all of the Cycle 1 and Cycle 2  
11 measures were actually put in place January 1st of  
12 the test year, 2015, then we would not be having  
13 this discussion?

14 A. Correct. But Cycle 2 didn't start  
15 until April of 2016.

16 Q. Because there wouldn't be a need to  
17 normalize and annualize; we would just take our  
18 numbers from the test year and go forward?

19 A. You would have it all.

20 CHAIRMAN HALL: I think I understand.  
21 Thank you.

22 JUDGE PRIDGIN: Further Bench  
23 questions?

24 COMMISSIONER KENNEY: No.

25 JUDGE PRIDGIN: Recross based on

1 Bench questions, Mr. Opitz?

2 MR. OPITZ: Yes, Judge.

3 RECROSS-EXAMINATION BY MR. OPITZ:

4 Q. Mr. Rogers, you were discussing  
5 Cycle 1 measures with the Chairman just a moment  
6 ago. Do you recall that?

7 A. Yes.

8 Q. Could a customer of Ameren -- of  
9 Kansas City Power & Light apply for a rebate under  
10 the Cycle 1 programs in -- on January 1 of 2016?

11 A. Yes.

12 Q. Could a customer of Kansas City  
13 Power & Light apply for a CNI rebate in January 1st  
14 of 2016?

15 A. Yes.

16 Q. What about on February 1st of 2016?

17 A. Yes, only for the CNI rebate program.

18 Q. So for all other programs, what point  
19 did those programs stop accepting applications?

20 A. Programs all stopped the end of  
21 December 2015.

22 Q. So in 2016 a customer of Kansas City  
23 Power & Light could not apply for one of these  
24 programs?

25 A. Please repeat the question.

1           **Q.     So in 2016, customers of Kansas City**  
2 **Power & Light could not apply for a Cycle 1 program**  
3 **other than the CNI programs?**

4           A.     Correct.

5           MR. OPITZ:   That's all the questions  
6 I have.

7           JUDGE PRIDGIN:   Mr. Opitz, thank you.  
8 Mr. Woodsmall, any questions?

9           MR. WOODSMALL:   No questions.

10          JUDGE PRIDGIN:   Cross from company,  
11 Mr. Fischer?

12          MR. FISCHER:   No, thank you.

13          JUDGE PRIDGIN:   Redirect, Mr. Berlin,  
14 when you're ready.

15 REDIRECT EXAMINATION BY MR. BERLIN:

16           **Q.     Mr. Rogers, you were asked quite a**  
17 **few questions, I think by Mr. Fischer and Chairman**  
18 **Hall, and I think they all drive toward the**  
19 **possibility of commingling Cycle 1 and Cycle 2**  
20 **during a particular overlap. Can you very**  
21 **succinctly or briefly explain why they're not**  
22 **commingled?**

23          A.     Well, I believe I've already done  
24 that --

25          **Q.     Right.**

1           A.     -- with my reference to paragraph 12D  
2 and the Cycle 2 Stipulation & Agreement.

3           **Q.     Okay. And so what does the Cycle 2**  
4 **Stipulation & Agreement permit the company to**  
5 **recover as regarding the Cycle 1 programs?**

6           A.     So basically all of Cycle 1's program  
7 costs, all of the Cycle 1 throughput disincentive  
8 net shared benefit, and the performance incentive.  
9 And this case we're talking specifically about the  
10 throughput disincentive. So what the company's  
11 been allowed to recover so far for the Cycle 1  
12 throughput disincentive is the entire amount that  
13 was agreed to for the Cycle 1 throughput  
14 disincentive net shared benefit mechanism, and  
15 that's a substantial amount. I included in my  
16 surrebuttal testimony a chart on page 8.

17           **Q.     Mr. Rogers, there was a lot of**  
18 **questions regarding that net shared benefits. On**  
19 **page 8 -- well, let me back up a minute.**

20                   **Is it true to say that the net shared**  
21 **benefits, the share amount of that total benefits**  
22 **pie that KCPL will receive for each individual**  
23 **measure is 26.36 percent of the pie?**

24           A.     Of the net shared benefit, yes, using  
25 deemed values and the net shared benefit mechanism.

1           Q.     And so you show in a graph on page 8  
2 of your surrebuttal, it's titled KCPL's Cycle 1  
3 Cumulative PD and SB share, and you show a graph  
4 that goes and runs into year 2016. Can you explain  
5 how that reflects the company's ability to collect  
6 that net shared benefit?

7           A.     Yes. The red line on the chart on  
8 page 8 is termed the actual deemed TDNSB share.  
9 What that happens -- and the data for this chart  
10 comes from page 6 of the FAC's quarterly  
11 surveillance monitoring reports, which Staff audits  
12 as part of our prudence review audit for the MEEIA  
13 prudence reviews.

14                 So the red line is representing the  
15 amount of revenue for the throughput disincentive  
16 that the company is entitled to collect as a result  
17 of the Cycle 1 programs. As you look at the red  
18 line, you see a steep incline about halfway through  
19 the chart. That steep incline is a result of the  
20 very significant uptake in this Cycle 1 CNI rebate  
21 program, which was the carryover program that  
22 carried over into 2016, and, in fact, customers  
23 could complete their programs for the Cycle 1 CNI  
24 rebate program as late as June, the end of June,  
25 and receive their rebate payments as late as July.

1           So this chart shows the red line is  
2 just the throughput disincentive, and it's showing  
3 a significant amount of throughput disincentive.  
4 Mr. Rush's position is that the company is only  
5 receiving contemporaneously the amount of  
6 throughput disincentive.

7           I think this chart clearly shows that  
8 it's much more than that. And the reason it's much  
9 more than that is because of the construction of  
10 the Cycle 1 throughput disincentive. It's actually  
11 compensating the company up front for the entire  
12 throughput disincentive over the life of the  
13 measures, assuming an 18-month frequency on rate  
14 cases and no annualization of energy savings.  
15 That was the model for Cycle 1 for all three of our  
16 utilities.

17           Now, does it result in the billing  
18 determinants being a little bit higher than it  
19 would otherwise be if you did annualize? Yes. But  
20 it's very clear to me that Cycle 1 is different  
21 from Cycle 2. Paragraph 12D of the Cycle 2  
22 Stipulation & Agreement makes that abundantly  
23 clear, that even though these programs are running  
24 into 2016, that they get valued under the DSIM for  
25 Cycle 1.

1           **Q.     Okay.  And so that total net shared**  
2 **benefit is a large number, correct?**

3           A.     Well, the cumulative, that's your  
4 benefit on the chart is, at the end of the third  
5 quarter was \$17.8 million.

6           **Q.     Okay.  So the company will collect**  
7 **that \$17.8 million through its DSIM charge?**

8           A.     They probably already have collected  
9 all of it.

10          **Q.     And that is one of the reasons why**  
11 **the chart went up over a period of time that I went**  
12 **through with Mr. Rush showing how that charge**  
13 **increased and then decreased?**

14          A.     Exactly.  The tariff sheets that were  
15 entered into evidence earlier showed the throughput  
16 disincentive on April 1st -- I don't have copies  
17 here, but they were at a low level, and then  
18 effective August 1 they went up to a very high  
19 level, and then on February 1st they went back to a  
20 relatively low level.  And the reason they did is  
21 that the Cycle 1 throughput disincentive has  
22 already been recovered by the company.  There's no  
23 reason to do anything more with Cycle 1.

24                   And to annualize Cycle 1 energy  
25 savings at this point would compensate the company

1 again in a way that they would double recover at  
2 least a large part of the Cycle 1 throughput  
3 disincentive.

4 MR. BERLIN: Thank you, Mr. Rogers.  
5 I have no further questions of Mr. Rogers.

6 JUDGE PRIDGIN: Mr. Berlin, thank  
7 you. Mr. Rogers, thank you very much. You may  
8 step down.

9 MR. BERLIN: Judge, I would move that  
10 the Commission take administrative notice of its  
11 orders in EO-2014-0095 and EO-2015-0240 and 0241.

12 JUDGE PRIDGIN: Any objections?

13 MR. FISCHER: No objection, Judge.

14 JUDGE PRIDGIN: All right. The  
15 Commission will take notice of those orders.

16 All right. Mr. Stahlman I believe is  
17 the next witness. Come forward to be sworn,  
18 please, sir.

19 (Witness sworn.)

20 JUDGE PRIDGIN: Thank very much. You  
21 may have a seat. And Mr. Berlin or Ms. Payne, when  
22 you're ready.

23 MR. BERLIN: Ms. Payne will take  
24 over.

25 MICHAEL L. STAHLMAN testified as follows:



1 DIRECT EXAMINATION BY MS. PAYNE:

2 Q. Mr. Stahlman, would you please state  
3 and spell your name for the court reporter.

4 A. Michael L. Stahlman, S-t-a-h-l-m-a-n.

5 Q. And are you the same Michael Stahlman  
6 who drafted rebuttal and surrebuttal testimony in  
7 this matter labeled as Exhibit 229 and Exhibit 230,  
8 as well as portions of Staff's revenue requirement  
9 report labeled as Exhibit 200?

10 A. Yes.

11 Q. And do you have any changes to make  
12 at this time to that testimony?

13 A. No.

14 Q. Okay. If I were to ask you same  
15 questions contained in that testimony, would you  
16 answer them the same?

17 A. Yes.

18 Q. And all the statements made in that  
19 testimony are true and correct to the best of your  
20 knowledge?

21 A. Yes.

22 MS. PAYNE: I tender this witness for  
23 cross.

24 JUDGE PRIDGIN: Thank you.

25 Cross-examination, Mr. Opitz?

1 CROSS-EXAMINATION BY MR. OPITZ:

2 Q. Mr. Stahlman, you participated in the  
3 KCPL Cycle 2 MEEIA case; is that correct?

4 A. Yes.

5 Q. In your opinion, was the Cycle 2 cost  
6 recovery mechanism designed to include an  
7 annualization for the Cycle 1 energy savings as the  
8 company requests now?

9 A. No.

10 MR. OPITZ: That's all the questions  
11 I have, Judge.

12 JUDGE PRIDGIN: Thank you.

13 Mr. Woodsmall?

14 MR. WOODSMALL: No questions.

15 JUDGE PRIDGIN: Mr. Fischer?

16 MR. FISCHER: Briefly.

17 CROSS-EXAMINATION BY MR. FISCHER:

18 Q. Mr. Stahlman, would you explain to  
19 the Commission your personal involvement in the  
20 revenue annualization adjustments in this case?

21 A. For the MEEIA cycle -- or for the  
22 direct filing, I have not made any annualization in  
23 this case because I -- it was only MEEIA Cycle 1 in  
24 the test year, and so MEEIA Cycle 2 is going to be  
25 annualized in the true-up period.

1           **Q.     Well, did you make other**  
2           **annualization adjustments in this case?**

3           A.     As -- yes.

4           **Q.     Would you explain what you were doing**  
5           **there?**

6           A.     Okay.  So part of the confusion in  
7           this case, too, is the KCPL witness and Staff  
8           witnesses define what is normalization and  
9           annualization slightly differently.  So we begin  
10          with the normalization process which Staff, after  
11          we get the billing determinants from KCPL, then we  
12          go through a normalization process where we weather  
13          normalize for weather and a 365-day adjustment.

14          **Q.     And that's something you do in almost**  
15          **every case, isn't it?**

16          A.     Yes.

17          **Q.     Okay.  Go ahead.**

18          A.     And then the annualization process is  
19          where we include rate switchers, growth, and apply  
20          the normal -- the current tariffed rates.

21          **Q.     And that's again something you do in**  
22          **most cases?**

23          A.     Yes.

24          **Q.     Okay.  Go ahead.**

25          A.     And that's -- that's the end.

1           **Q.     Would you look, for example, at**  
2           **whether a large customer had left the system or had**  
3           **come onto the system to make sure the billing**  
4           **determinants were correct?**

5           A.     The large power customers, those are  
6           handled by Michelle Bocklage, but yes, if there was  
7           a large power customer that came on or off and  
8           other customers be accounted for in the growth  
9           adjustments.

10          **Q.     Did you make some customer**  
11          **annualization adjustments in this case besides the**  
12          **MEEIA Cycle 2 adjustment?**

13          A.     We accounted for rate switchers,  
14          growth and the current tariffed rates, no.

15          **Q.     Who else was involved in the process**  
16          **in the case for customer annualization adjustments?**

17          A.     The customer growth adjustments were  
18          handled by Staff witness Matt Young, and I applied  
19          those numbers that he provided me. And Michelle  
20          Bocklage did the power customers, and from her I  
21          got information about the rate switchers who came  
22          from large power to LGS or medium general service.  
23          I'm sorry. LGS stands for large general service.

24          **Q.     If the customer count either went**  
25          **down or went up substantially, would you be making**

1     **an adjustment in the rate case to account for those**  
2     **billing determinant changes?**

3             A.     Well, as far as the customer count,  
4     if the customer counts change, we would account for  
5     that in the growth adjustment, make changes to the  
6     resulting billing determinants.

7             **Q.     And the goal is to try to establish**  
8     **the billing determinants in a way that it will**  
9     **produce the revenue requirement that the Commission**  
10    **authorizes in the case; is that the general overall**  
11    **goal?**

12            A.     The idea is to get billing  
13    determinants as close to the current time period so  
14    that, when you develop the rates, that the rates  
15    would provide the opportunity for the company to  
16    recover.

17            **Q.     Well, in this case, is it correct**  
18    **that the Staff believes the company's billing**  
19    **determinants should be understated by approximately**  
20    **\$100 million?**

21            A.     No.

22            **Q.     Your goal is still to establish**  
23    **billing determinants that will appropriately allow**  
24    **the company to recover the revenue requirement**  
25    **that's determined at the end of this case, right?**

1 A. Yes.

2 Q. And you're not recommending that the  
3 Commission understate the billing determinants in  
4 this rate case by excluding 100 million of kilowatt  
5 hours, right?

6 A. When you say excluding, are you  
7 determining per what the company calculated or per  
8 what Staff -- I'm recommending what Staff  
9 recommended, which does not under-recover the  
10 billing determinants.

11 Q. Well, I guess I'm asking, do you  
12 disagree that there was a 100 million kilowatt hour  
13 savings associated with the MEEIA Cycle 1 program?

14 A. I don't know.

15 Q. Okay. Let's assume there was. If  
16 that's the case, is Staff recommending that the  
17 Commission understate the billing determinants by  
18 100 million kilowatt hours of savings associated  
19 with that Cycle 1 program?

20 A. I do not that would understate the  
21 billing cycle determinants by 100 million kWh.

22 Q. I'm sorry?

23 A. I do not believe that would  
24 understate the billing determinants by 100 million  
25 kWh.

1           **Q.**     Okay. Well, if there are 100 million  
2 kilowatt hours that are saved under one of the  
3 MEEIA programs, and if you don't do a customer  
4 annualization adjustment, aren't you going to  
5 understate the billing determinants by 100 million  
6 kilowatt hours?

7           **A.**     No.

8           **Q.**     Would you explain to me why?

9           **A.**     Certainly. First off, much of this  
10 issue would also be avoided if we had up-to-date  
11 load research data to get the test year closer to  
12 the more -- the current time period.

13           **Q.**     Now you're talking about the overall  
14 revenues issue, right, not the specific MEEIA  
15 issue?

16           **A.**     The MEEIA issue is still also  
17 applicable. The MEEIA as far as the billing  
18 determinant, there's -- as Staff witness John  
19 Rogers discussed, the MEEIA Cycle 1 recovery has  
20 been affected through the MEEIA Cycle 1 DSIM. And  
21 with regard to the MEEIA Cycle 2 --

22           **Q.**     Well, how does -- I'm sorry. From a  
23 layman's perspective, I don't understand how the  
24 load research affects the MEEIA 2 or MEEIA 1 cycle  
25 issue.

1           A.     The question presumes that we have  
2     known and measured savings, which we do not for the  
3     MEEIA Cycle 1. So through the normal rate case  
4     process we wouldn't put any billing -- we wouldn't  
5     make any changes to billing determinants based on  
6     unknown or unmeasured savings. All the Cycle 1  
7     characteristics were deemed and not verified for  
8     the cycle.

9           **Q.     And you need load research to do**  
10    **what?**

11          A.     Load research would move the time  
12    period closer to this current time period, and it  
13    would -- it would account for other changes besides  
14    energy efficiency changes. When we annualize up  
15    through the update period, all's we make is changes  
16    to customer growth. We do not go back in and  
17    re-weather normalize or try to account for people  
18    who did energy efficiency savings outside of the  
19    test period or if they had more children and so  
20    their usage would go up or if a teenager moves in  
21    from out of the -- we do not make those changes.

22          **Q.     Let's go back to a higher level. The**  
23    **MEEIA 2 programs have reduced the kWh and kW sales**  
24    **for this company, right?**

25          A.     I do not know. I can tell you that



1 the savings have gone -- or the amount of usage for  
2 a household from the previous rate case to this  
3 rate case has gone down a little bit, but there's  
4 other changes that happen that can make that  
5 happen, and for all other classes the usage went up  
6 on a weather normalized basis.

7 **Q. But Staff is taking a customer**  
8 **annualization adjustment in this case as a result**  
9 **of the savings of Cycle 2 MEEIA programs, correct?**

10 A. For true-up.

11 **Q. Okay. For true-up. And that is**  
12 **because there are -- are you saying you just don't**  
13 **know much about the technical aspects of MEEIA and**  
14 **where the savings are coming from but you know**  
15 **you're supposed to make an adjustment?**

16 A. No. The Cycle 2, the incentive for  
17 Cycle 2 is through the -- just the TD, not the  
18 TDNSB, which was Cycle 1. So when we're trying to  
19 determine a new incentive, we decided that what we  
20 would have the company do is book all the savings  
21 of an efficiency measure at the time it was  
22 installed or installed and reported. When you're  
23 going to a rate case, then, we wanted to factor  
24 everything up to that time for Cycle 2 and the  
25 lower -- to rebase the TD. And that's the reason

1 for the annualization is to try to get as much of  
2 the measures that were installed during the test  
3 period in.

4 **Q. Well, let me ask you, the reason the**  
5 **Staff makes revenue annualization adjustments**  
6 **generally in a rate case is to make sure the**  
7 **billing determinants are accurate so it produces**  
8 **the appropriate revenue requirement; isn't that**  
9 **true?**

10 A. It's still just estimated. For most  
11 of the changes that would be a factor of energy  
12 efficiency, that's done in the normalization  
13 period. The annualization only accounts for rate  
14 switchers, customer growths, and additionally if  
15 there was a rate change in that time period.

16 **Q. But as the Chairman has asked**  
17 **questions throughout the hearing, if you had -- if**  
18 **you had all of the energy programs that were**  
19 **effective on the 1st of January of 2015, you**  
20 **wouldn't have to do an annualization at all, right?**  
21 **You wouldn't have to change the billing**  
22 **determinants?**

23 A. For the -- January 1 of 2015 I think  
24 would be the first day of the test period. So if  
25 we moved that back to December 31st, 2014, I'd be

1 more comfortable saying yes.

2 Q. Okay. That's fine. But because  
3 there are energy savings later in the test period  
4 that will be permanent and won't be reflected in  
5 the usage in the first year rates are in effect, we  
6 make annualization adjustments to try to capture  
7 that?

8 A. But we don't know what those savings  
9 are. They haven't been measured and verified.

10 Q. Okay. Now are you talking about the  
11 EMV process?

12 A. This is -- we wouldn't go and  
13 re-weather normalize a household even -- it's  
14 not -- we adjust for things that are known and  
15 measured.

16 Q. Staff made revenue annualization  
17 adjustments for Cycle 2 programs in this case,  
18 correct?

19 A. Yes.

20 Q. And you did that?

21 A. Yes, for all classes excluding large  
22 power. Michelle Bocklage did large power.

23 Q. But Staff didn't do that  
24 annualization adjustment for Cycle 1, and that's  
25 the reason we're talking today, right, Cycle 1

1 **MEEIA programs?**

2 A. I did not make an adjustment for  
3 Cycle 1 MEEIA programs, correct.

4 **Q. Would you agree that there were**  
5 **savings in kilowatt hours in the test year**  
6 **beginning January 2015 through the true-up period**  
7 **of December 31, 2016?**

8 A. I don't know.

9 MR. FISCHER: That's all the  
10 questions I have. Thank you.

11 JUDGE PRIDGIN: Mr. Fischer, thank  
12 you. Bench questions, Mr. Chairman?

13 QUESTIONS BY CHAIRMAN HALL:

14 **Q. Good afternoon.**

15 A. Good afternoon.

16 **Q. Do you have Mr. Rush's testimony in**  
17 **front of you?**

18 A. I'm not sure I actually copied that  
19 and included that. I'm sorry.

20 **Q. Your counsel -- in particular I'm**  
21 **interested in Schedule TMR-7 attached.**

22 MR. OPITZ: Mr. Chairman, is that the  
23 spreadsheet?

24 CHAIRMAN HALL: Yes.

25 MR. OPITZ: I've got a copy. My I

1 approach, Judge?

2 JUDGE PRIDGIN: You may. Thank you.

3 BY CHAIRMAN HALL:

4 Q. Have you ever seen this document  
5 before?

6 A. Not that I recall. I think no.

7 Q. So you have not made any effort to  
8 calculate what the impact of -- what the impact  
9 would be if the Commission were to agree with the  
10 company on including Cycle 1 annualization in  
11 the -- in the billing determinants; is that  
12 correct?

13 A. I think I looked at it kind of by  
14 proxy. I didn't look at adjusting specific numbers  
15 but just kind of comparing areas of disagreement  
16 between the Staff's revenue requirement and  
17 company's, and by process of elimination, I think  
18 it was around like \$10 million, if I recall, more  
19 or less.

20 CHAIRMAN HALL: Okay. I have no  
21 further questions. Thank you.

22 JUDGE PRIDGIN: Any further Bench  
23 questions? Recross based on Bench questions,  
24 Mr. Opitz?

25 MR. OPITZ: No, thank you, Judge.

1 JUDGE PRIDGIN: Mr. Woodsmall?

2 MR. WOODSMALL: No questions.

3 JUDGE PRIDGIN: Mr. Fischer?

4 RECROSS-EXAMINATION BY MR. FISCHER:

5 Q. Mr. Stahlman, would you know, has the  
6 energy savings from Cycle 1 been verified through  
7 the EM&V and approved by the Commission?

8 A. I think I recall a case to that --  
9 that was resolved through Stip & Agreement.

10 Q. And I may have misunderstood. I  
11 thought you said that it hadn't been verified.

12 A. But as far as I'm aware of, the  
13 measures for the test period, I'm not sure that  
14 they -- we don't know what the specific measure did  
15 to whoever installed it in that test period.

16 Q. But you think --

17 A. And changes of all the other that  
18 would have happened outside that.

19 Q. Okay. But you are aware that the  
20 savings themselves for Cycle 1 have been verified  
21 through the EM&V process, right?

22 A. I think they settled on a number but  
23 not -- it was through negotiation.

24 MR. FISCHER: Okay. Thank you.

25 JUDGE PRIDGIN: Mr. Fischer, thank

1 you. Redirect, Ms. Payne?

2 MS. PAYNE: Yes. Thank you, your  
3 Honor.

4 REDIRECT EXAMINATION BY MS. PAYNE:

5 Q. Mr. Stahlman, Mr. Fischer asked you  
6 if you should -- usage has decreased over the  
7 course of the test year period. Are you aware of  
8 other factors beyond the MEEIA programs that could  
9 decrease usage?

10 A. Yes, and there's many factors that  
11 we -- we don't go back and recalculate the weather  
12 normal period. Other factors that could decrease  
13 usage is, outside the MEEIA program would be  
14 somebody installing energy efficiency devices  
15 outside of their -- outside of MEEIA programs.  
16 People are naturally adopting technologies that are  
17 outside that.

18 The biggest energy efficiency device  
19 I understood installed is to actually have a  
20 teenager go to college. From every case I've  
21 heard, that people have always noticed their bills  
22 going down after kids move out.

23 Q. And when you say energy efficiency  
24 devices, you mean more energy efficient appliances  
25 and things that are naturally available to

1 consumers in the market that wouldn't be  
2 necessarily acquired through a MEEIA program?

3 A. Yes. From like the 1980s up to the  
4 modern current day, the typical usage per square  
5 foot of house has dropped dramatically because of  
6 just natural savings outside the MEEIA programs.

7 Q. Thank you. Now, Mr. Fischer was  
8 asking you, and I know you were -- you were trying  
9 to explain to him what you meant, but as far as the  
10 savings from MEEIA Cycle 1, you said that you  
11 weren't sure of the savings. Is that because you  
12 don't know the answer or is that because those  
13 savings can't be quantified?

14 A. The -- I don't think that the answer  
15 could be quantified. When we have the test year  
16 period, we get the actual bills that people  
17 receive. So we know -- we know what they would  
18 have reacted for everything up to that test year  
19 period, but during that test year period,  
20 everything is deemed. It's not a specific knowing  
21 what it is.

22 Q. Okay. And then you referenced the  
23 load research data. If the company had provided  
24 the load research data and the billing determinants  
25 through June of 2016 instead of only through



1     **December 31st of 2015, wouldn't most of the MEEIA**  
2     **Cycle 1 savings or changes in usage already be in**  
3     **the actual billing determinants?**

4             A.     Yes.

5             MS. PAYNE: No further questions.

6             JUDGE PRIDGIN: All right. Thank  
7     you, Ms. Payne. Mr. Stahlman, thank you very much.  
8     You may step down.

9             I believe Ms. Bocklage is the.

10            MS. PAYNE: Your Honor, I believe I  
11     did not actually offer Mr. Stahlman's rebuttal and  
12     surrebuttal testimony. I would like to go ahead  
13     and offer that at this time.

14            JUDGE PRIDGIN: Do you have those  
15     numbers?

16            MS. PAYNE: It's Exhibit 229 and 230.

17            JUDGE PRIDGIN: 229 and 230 have been  
18     offered. Any objection?

19            (No response.)

20            JUDGE PRIDGIN: Hearing none, 229 and  
21     230 are admitted.

22            (STAFF EXHIBITS 229 AND 230 WERE  
23     RECEIVED INTO EVIDENCE.)

24            JUDGE PRIDGIN: Thank you very much.  
25     Ms. Bocklage, come forward to be sworn, please.

1 (Witness sworn.)

2 JUDGE PRIDGIN: Thank you very much.  
3 You may have a seat. Ms. Payne, when you're ready.

4 MICHELLE BOCKLAGE testified as follows:

5 DIRECT EXAMINATION BY MS. PAYNE:

6 Q. Would you please state and spell your  
7 name for the court reporter.

8 A. Michelle Bocklage, B-o-c-k-l-a-g-e.

9 Q. And are you the same Michelle  
10 Bocklage who drafted surrebuttal testimony in this  
11 matter currently offered as Exhibit 205 and  
12 portions of the revenue requirement report filed as  
13 Exhibit 200?

14 A. Yes.

15 Q. And do you have any changes to make  
16 to that testimony at this time?

17 A. No.

18 Q. And if I asked you the questions  
19 contained therein, would your answers be the same?

20 A. Yes.

21 Q. And the answers that you gave in that  
22 testimony are true and correct to the best of your  
23 knowledge?

24 A. Yes.

25 MS. PAYNE: Okay. Then at this time

1 I offer Exhibit 205.

2 JUDGE PRIDGIN: Any objections?

3 (No response.)

4 JUDGE PRIDGIN: Hearing none, 205 is  
5 admitted.

6 (STAFF EXHIBIT 205 WAS RECEIVED INTO  
7 EVIDENCE.)

8 MS. PAYNE: I tender this witness for  
9 cross.

10 JUDGE PRIDGIN: Okay. Thank you.  
11 Cross-Examination, Mr. Opitz?

12 MR. OPITZ: No, thank you, Judge.

13 JUDGE PRIDGIN: Mr. Woodsmall?

14 MR. WOODSMALL: No questions.

15 JUDGE PRIDGIN: Mr. Fischer?

16 MR. STEINER: MR. Steiner has some  
17 questions.

18 JUDGE PRIDGIN: I'm sorry.

19 MR. STEINER: That's okay.

20 CROSS-EXAMINATION BY MR. STEINER:

21 Q. Good afternoon.

22 A. Good afternoon.

23 Q. Were you responsible for the large  
24 power service adjustments in the Staff's revenue  
25 requirement report?

1 A. I was.

2 Q. Okay. And can you explain what you  
3 did to annualize and normalize the LPS class?

4 A. We received the billing determinants  
5 from Kansas City Power & Light, took those and  
6 reviewed them to see what customer -- their current  
7 customers, any rate switchers that came onto the  
8 network or left the large power rate class. Then  
9 we -- so we did an annualization, and then we did a  
10 weather normalization as well, 365-day adjustment.

11 Q. And so you made adjustments to  
12 reflect known and measurable changes for the LPS  
13 customer usage outside the test year?

14 A. For the direct filing?

15 Q. Yeah.

16 A. The direct filing was for the -- just  
17 the test year.

18 Q. Okay. So will you be making an  
19 adjustment for known and measurable changes for  
20 that class outside the test year in the true-up?

21 A. We will not re-weather normalize the  
22 customers. We will do the rate switchers and those  
23 on or other usage and annualize that or remove them  
24 and provide that information to Michael Stahlman  
25 then to adjust for the LGS, MGS, one of those other

1 rate classes, yes.

2 Q. So let's say an LPS customer made a  
3 change in 2016. Let's say they added a production  
4 line. Would you make an adjustment in the true-up  
5 to reflect that?

6 A. No. Only if they were a new customer  
7 and had come onto the system at that time is what  
8 we would make adjustments for as rate switchers.

9 Q. So you make an adjustment for a new  
10 customer?

11 A. Right, or one that left.

12 Q. That was my next question. So you  
13 would make an adjustment in the true-up if an LPS  
14 customer left the system?

15 A. Yes.

16 MR. STEINER: I think that's all I  
17 have. Thank you very much.

18 JUDGE PRIDGIN: Mr. Steiner, thank  
19 you. Bench questions?

20 CHAIRMAN HALL: No questions.

21 JUDGE PRIDGIN: Redirect?

22 MS. PAYNE: No questions. Thank you.

23 JUDGE PRIDGIN: Ms. Bocklage, thank  
24 you very much. You may step down. I believe  
25 Mr. Young is the next witness.

1 (Witness sworn.)

2 JUDGE PRIDGIN: Thank you very much,  
3 sir. You may have a seat. Ms. Payne, when you're  
4 ready.

5 MATTHEW YOUNG testified as follows:

6 DIRECT EXAMINATION BY MS. PAYNE:

7 Q. Would you please state and spell your  
8 name for the court reporter.

9 A. Matthew Young, Y-o-u-n-g.

10 Q. And are you the same Matthew Young  
11 who drafted rebuttal and surrebuttal testimony in  
12 this matter labeled as Exhibit 234 and 235?

13 A. Yes.

14 Q. And portions of Staff's revenue  
15 requirement report labeled as Exhibit 200?

16 A. Yes.

17 Q. And do you have any changes to make  
18 to that testimony at this time?

19 A. No.

20 Q. And if I asked you the same questions  
21 today, would your answers be the same?

22 A. Yes.

23 Q. And all the answers contained therein  
24 are true and correct to the best of your knowledge?

25 A. Yes.

1 MS. PAYNE: At this time I would  
2 offer Exhibits 234, 235 and, if it has not already  
3 been offered and admitted, Exhibit 200, Staff's  
4 revenue requirement report.

5 JUDGE PRIDGIN: I will have to double  
6 check on Exhibit 200. I do not show it has been  
7 offered. So 234, 235 and 200 have all been  
8 offered. Any objections?

9 (No response.)

10 JUDGE PRIDGIN: Hearing none, 234,  
11 235 and 200 are admitted.

12 (STAFF EXHIBITS 200, 234 AND 235 WERE  
13 RECEIVED INTO EVIDENCE.)

14 MS. PAYNE: And I tender this witness  
15 for cross-examination.

16 JUDGE PRIDGIN: Ms. Payne, thank you.  
17 Cross-Examination, Mr. Opitz?

18 MR. OPITZ: No, thank you, Judge.

19 JUDGE PRIDGIN: Mr. Woodsmall?

20 MR. WOODSMALL: No questions.

21 JUDGE PRIDGIN: Mr. Fischer or  
22 Mr. Steiner?

23 MR. STEINER: Company has no  
24 questions.

25 JUDGE PRIDGIN: Bench questions?

1 CHAIRMAN HALL: I'm considering  
2 asking you about rate case expense, but I think  
3 I'll pass. Though I will note that the Supreme  
4 Court today refused to take transfer, so the  
5 Commission's prior decision on rate case expense  
6 has been upheld. With that, I'll say no further  
7 questions.

8 JUDGE PRIDGIN: Mr. Chairman, thank  
9 you. Any redirect? I guess there's no questions.  
10 Mr. Young, thank you very much. I guess you can  
11 step down. Thank you.

12 Dr. Marke I guess will be what I'm  
13 showing to be the final witness on this issue. And  
14 Dr. Marke, you are still under oath. Mr. Opitz,  
15 anything before he stands cross?

16 MR. OPITZ: No, Judge. I'll tender  
17 him for cross.

18 JUDGE PRIDGIN: Thank you. Any cross  
19 from Staff?

20 MS. MERS: Just a few.

21 GEOFF MARKE testified as follows:

22 CROSS-EXAMINATION BY MS. MERS:

23 Q. Were you involved in the MEEIA  
24 Cycle 2 stipulation, Dr. Marke?

25 A. I was.



1           Q.     How long did it take that stipulation  
2 to get agreed to?

3           A.     It was a fairly long process.

4           Q.     And there was, in fact, a hearing,  
5 correct?

6           A.     There was.

7           Q.     And were you in the room earlier when  
8 Mr. Rush testified?

9           A.     I was.

10          Q.     Would you say that the amount of time  
11 to come to an agreement and the hearing that we had  
12 over that stipulation would not support Mr. Rush's  
13 contention that Cycle 1 and Cycle 2 stipulations  
14 are largely similar?

15          A.     I would agree with that.

16          Q.     Staff supports the annualization of  
17 MEEIA Cycle 2. Does OPC?

18          A.     Yes.

19          Q.     So would you say that your support of  
20 the concept of annualization points to an external  
21 reason not to support it for Cycle 1?

22          A.     At face value, I think it would be  
23 surprising to just say OPC's agreeing to give the  
24 company more money in Cycle 2 than they would in  
25 Cycle 1, so yes.

1           **Q.     And you would think that reason would**  
2 **be the mechanisms that were agreed upon in the**  
3 **Cycle 1 stipulation would prevent this, correct?**

4           A.     Absolutely. The Cycle 1 mechanism  
5 from our perspective was clearly flawed and was --  
6 did not have our support.

7           **Q.     Are the MEEIA Cycle 1 and Cycle 2**  
8 **mechanisms essentially the same?**

9           A.     They're the same insofar as there's  
10 program costs, throughput and an earnings  
11 opportunity or performance incentive, as you will,  
12 that are applied to that.

13          **Q.     But other than that, they're pretty**  
14 **different then, correct?**

15          A.     Yes.

16          **Q.     And were you here for the discussion**  
17 **of the increase in MEEIA rates during 2016?**

18          A.     I was.

19          **Q.     Would a reason for that increase be**  
20 **that KCPL received prepaid approximately three**  
21 **years' worth of throughput revenues for the**  
22 **measures installed under MEEIA Cycle 1 from**  
23 **November 2015 to April 2016?**

24          A.     Yes.

25          **Q.     Do you believe there's an agreement**

1 on the level of savings produced from a MEEIA  
2 package?

3 A. No.

4 Q. From a MEEIA program?

5 A. No.

6 Q. From even something as simple as a  
7 light bulb?

8 A. No.

9 Q. Did KCPL's MEEIA adjustment reflect  
10 an adjustment to the level of deemed savings  
11 associated with the measure for the savings -- for  
12 what the savings were in reality?

13 A. Yes.

14 Q. Do you believe Ameren Missouri has  
15 less incentive to set accurate billing  
16 determinants?

17 A. No.

18 Q. And Ameren Missouri did not request  
19 this annualization, correct?

20 A. No, they did not.

21 Q. Do you have the MEEIA Cycle 2  
22 stipulation in front of you?

23 A. I don't think I do. I'm assuming  
24 it's on Mr. Rogers' attachment, one of them.

25 Q. Do you have it?

1           A.     I'll get it here in a second. Thank  
2     you.

3           **Q.     So turn to paragraph 12, if you will.**

4           A.     That's on page?

5           **Q.     You know, I have the paragraph.**

6           A.     15?

7           **Q.     Yes.**

8           A.     Transition between MEEIA cycles?

9           **Q.     Right. So that transition explicitly**  
10 **refers to the Cycle 1 transition, correct?**

11          A.     It does.

12          **Q.     Dr. Marke, I know you're not a**  
13 **lawyer, but isn't it likely that when the parties**  
14 **drafted this document, if any other provision of**  
15 **this stipulation would apply to Cycle 1, that we**  
16 **would have explicitly put Cycle 1 in that**  
17 **provision?**

18          A.     Yes.

19          **Q.     Do you believe that allowing this**  
20 **annualization would allow KCPL to double dip**  
21 **recovery?**

22          A.     Absolutely.

23                   MS. MERS: No further questions.

24                   JUDGE PRIDGIN: Ms. Mers, thank you.

25     Cross, Mr. Woodsmall?

1 MR. WOODSMALL: No questions.

2 JUDGE PRIDGIN: KCPL?

3 MR. FISCHER: No, thank you.

4 JUDGE PRIDGIN: Any Bench questions?

5 CHAIRMAN HALL: No, no questions.

6 COMMISSIONER KENNEY: No questions.

7 JUDGE PRIDGIN: All right. Thank  
8 you. Redirect?

9 MR. OPITZ: No, thank you, Judge.

10 JUDGE PRIDGIN: All right.

11 Dr. Marke, thank you very much. You may step down.

12 Are we out of witnesses? All right.

13 Let me see if there's anything further from counsel  
14 before we go off the record.

15 MR. WOODSMALL: Your Honor, we've had  
16 a number of witnesses, but we had a number of  
17 pieces of testimony that haven't been offered yet.  
18 Do you want to do that now or --

19 JUDGE PRIDGIN: I certainly want to  
20 do it on the record, unless you just want to submit  
21 them. It's probably cleaner to go ahead and do  
22 that on the record while the court reporter is --

23 MR. WOODSMALL: Well, MECG had two  
24 pieces of testimony, Exhibit 653 and 654.

25 JUDGE PRIDGIN: I'm sorry. 653 and

1 654?

2 MR. WOODSMALL: Mr. Brosch's direct  
3 and his surrebuttal. Those issues have settled,  
4 and I'd offer those pieces of testimony.

5 JUDGE PRIDGIN: 653 and 654 have been  
6 offered. Any objections?

7 (No response.)

8 JUDGE PRIDGIN: Hearing none, they  
9 are admitted.

10 (MECG EXHIBITS 653 AND 654 WERE  
11 MARKED AND RECEIVED INTO EVIDENCE.)

12 MR. WOODSMALL: Your Honor, with  
13 that, can you tell, I believe all seven of my  
14 exhibits, Exhibit 650 to 656, all seven of them  
15 have been offered and received?

16 JUDGE PRIDGIN: I will do my best.  
17 These are not offered serially, so I have to kind  
18 of go through my list. I see 650, 651, 652.  
19 There's 655. And then you just offered 653 and  
20 654.

21 MR. WOODSMALL: Right. And then 656  
22 was earlier this morning.

23 JUDGE PRIDGIN: That rings a bell.  
24 Let me look. Yes, that's been offered and  
25 admitted.

1 MR. WOODSMALL: Thanks. I'm done.

2 Thanks.

3 JUDGE PRIDGIN: I'll give everybody  
4 the same chance. Mr. Opitz?

5 MR. OPITZ: Yes, Judge. I believe we  
6 haven't offered the testimony of Ms. Amanda Conner,  
7 and I have her direct testimony as Exhibit 300 and  
8 her surrebuttal testimony as Exhibit 301HC and  
9 301NP.

10 JUDGE PRIDGIN: All right. Those are  
11 being offered?

12 MR. OPITZ: Yes. I'd like to offer  
13 them at this time.

14 JUDGE PRIDGIN: Any objections?

15 (No response.)

16 JUDGE PRIDGIN: All right. 300 is  
17 admitted. 301HC and NP is admitted.

18 (OPC EXHIBITS 300, 301HC AND 301NP  
19 WERE MARKED AND RECEIVED INTO EVIDENCE.)

20 JUDGE PRIDGIN: Ms. Mers?

21 MS. MERS: Staff has several exhibits  
22 and pieces of testimony. Just for time sake, can I  
23 just say the exhibit number and not all the other  
24 things so that we can get out of here a little bit  
25 quicker?

1 JUDGE PRIDGIN: Fine with me.

2 MS. MERS: Okay. Exhibit 201, Staff  
3 Exhibit 204, 209, 214, 215, 216, 217, 220, 221,  
4 222. Excuse me. 221 has NP and HC versions, and  
5 that is the same for 222. Then we have 223, 224,  
6 225, 226, 227, 228, 231, and that would be it.

7 MR. STEINER: Just for clarification,  
8 that's all prefiled testimony?

9 MS. MERS: Yes, it's all prefiled  
10 testimony.

11 JUDGE PRIDGIN: All right. I've got  
12 Exhibits 201, 204, 209, 214 through 217, 220, 221NP  
13 and HC, 222NP and HC, 223 through 228, and 231 all  
14 being offered. Did I understand that correctly?

15 MS. MERS: Yes.

16 JUDGE PRIDGIN: Any objections?

17 (No response.)

18 JUDGE PRIDGIN: Okay. Hearing none,  
19 those are all admitted.

20 (STAFF EXHIBITS 201, 204, 209, 214,  
21 215, 216, 217, 220, 221NP, 221HC, 222NP, 222HC,  
22 223, 224, 225, 226, 227, 228, 231 WERE RECEIVED  
23 INTO EVIDENCE.)

24 MS. MERS: And just to clarify, I  
25 believe 231 also has NP and HC.



1 JUDGE PRIDGIN: We'll show those  
2 admitted as NP and HC. Thank you. Anything,  
3 Mr. Steiner?

4 MR. STEINER: I have a list as well.

5 JUDGE PRIDGIN: Fire away.

6 MR. STEINER: Exhibit 109 and 110,  
7 Exhibits 113, 114, 115, Exhibit 119, Exhibit 123HC  
8 and 123NP, Exhibit 124, Exhibit 125, Exhibit 130,  
9 Exhibit 131, Exhibit 135, Exhibit 139. I would  
10 offer those exhibits into the record.

11 JUDGE PRIDGIN: I've 109, 110, 113  
12 through 115, 119, 123HC and NP, 124 and 25, 130 and  
13 31, 135 and 139 all been offered. Did I get those  
14 correct, Mr. Steiner.

15 MR. STEINER: I think so, yes. And I  
16 had a question if 132HC, 132 NP and 133 and 134 had  
17 been offered and admitted yet.

18 JUDGE PRIDGIN: I think so.

19 MR. STEINER: Testimony of Mr. Klote.

20 JUDGE PRIDGIN: I do not see them.  
21 I'm sorry. 132?

22 MR. STEINER: HC, 132NP, 133 and 134.

23 JUDGE PRIDGIN: So only 132 is HC and  
24 NP? The rest are all public?

25 MR. STEINER: Correct.

1 JUDGE PRIDGIN: All right. Those  
2 have all been offered. Any objections?

3 (no response.)

4 JUDGE PRIDGIN: Okay. Hearing none,  
5 Exhibits 109, 110, 113, 114, 115, 119, 123HC and  
6 NP, 124 and 25, 130 and 31, 135, 139, 132HC and NP,  
7 133 and 134 are admitted.

8 (KCPL EXHIBITS 109, 110, 113, 114,  
9 115, 119, 123HC, 123NP, 124, 125, 130, 131, 132HC,  
10 132NP, 133, 134 135 AND 139 WERE RECEIVED INTO  
11 EVIDENCE.)

12 MR. STEINER: Thank you.

13 JUDGE PRIDGIN: Anything further from  
14 counsel or from the Bench? Anything further from  
15 counsel, Mr. Fischer?

16 MR. FISCHER: Well, on behalf of the  
17 company, I'd just like to thank the Commission,  
18 Judge Pridgin, the other parties for their  
19 cooperation getting this case processed and  
20 particularly for scheduling witnesses as we needed  
21 to. Thank you all very much.

22 JUDGE PRIDGIN: My pleasure.

23 Mr. Chairman?

24 CHAIRMAN HALL: What is the plan for  
25 getting information on the Clean Charge Network

1 distribution costs versus the actual charging  
2 station costs into the record? Are we going to  
3 hold the record open for that?

4 MR. STEINER: Do we want to designate  
5 an exhibit for that?

6 JUDGE PRIDGIN: We can certainly do  
7 that. It may be faster to simply do this off the  
8 record to make sure I get the right exhibit number.  
9 I don't have your exhibit list handy, and I don't  
10 want to give the wrong number. I can always file a  
11 notice later saying this is your next exhibit.

12 MR. STEINER: That's fine.

13 JUDGE PRIDGIN: I'll issue a notice  
14 in the case saying that information will be this  
15 exhibit number.

16 CHAIRMAN HALL: And then is there a  
17 process by which the other parties would be able to  
18 look at those numbers and disagree or verify them?

19 JUDGE PRIDGIN: Respond and lodge  
20 objections, yes, sir.

21 CHAIRMAN HALL: Thank you.

22 CHAIRMAN HALL: Mr. Opitz?

23 MR. OPITZ: Mr. Chairman, may I  
24 clarify just so I'm understanding what you're  
25 looking for? A breakdown of the electric vehicle

1 charging costs by stations versus the distribution  
2 costs is one?

3 CHAIRMAN HALL: Yes.

4 MR. OPITZ: And then the other one I  
5 believe you were looking for whether the  
6 depreciation rate was applied to the distribution  
7 system as well or was --

8 CHAIRMAN HALL: Yes. Because I  
9 assume that they were -- they did not apply the  
10 ten-year depreciation schedule to the distribution,  
11 but that needed to be verified.

12 MR. OPITZ: Okay. Thank you.

13 MR. STEINER: Another point of  
14 clarification. Was it the breakdown of the costs  
15 and benefits by -- did you want the benefits broken  
16 down, too, or just the costs?

17 CHAIRMAN HALL: It was just the  
18 costs.

19 MR. STEINER: Just the costs.

20 JUDGE PRIDGIN: Anything further from  
21 counsel or from the Bench? If I recall correctly,  
22 we've got true-up direct due tomorrow, true-up  
23 hearing March 16th.

24 All right. If there's nothing  
25 further, thank you very much. We are off the

1 record. This hearing is adjourned.  
2 (WHEREUPON, the hearing concluded at  
3 2:30 p.m.)  
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| 1  | I N D E X                          |      |
|    | CLEAN CHARGE NETWORK               |      |
| 2  | STAFF'S EVIDENCE:                  |      |
|    | NATELLE DIETRICH                   |      |
| 3  | Direct Examination by Mr. Thompson | 1551 |
|    | Cross-Examination by Mr. Fischer   | 1552 |
| 4  | Questions by Chairman Hall         | 1554 |
|    | Recross-Examination by Mr. Fischer | 1559 |
| 5  | ROBIN KLIETHERMES                  |      |
|    | Direct Examination by Mr. Thompson | 1560 |
| 6  | Questions by Commissioner Hall     | 1563 |
|    | BYRON MURRAY                       |      |
| 7  | Direct Examination by Mr. Thompson | 1565 |
|    | Cross-Examination by Mr. Fischer   | 1567 |
| 8  | SARAH KLIETHERMES                  |      |
|    | Questions by Chairman Hall         | 1570 |
| 9  | OPC'S EVIDENCE:                    |      |
| 10 | GEOFF MARKE                        | 1574 |
| 11 | CUSTOMER EXPERIENCE                |      |
| 12 | Opening Statement by Mr. Opitz     | 1575 |
|    | Opening Statement by Mr. Woodsmall | 1580 |
| 13 | OPC'S EVIDENCE:                    |      |
| 14 | CHARLES HYNEMAN                    |      |
| 15 | Cross-Examination by Mr. Woodsmall | 1589 |
|    | Questions by Commissioner Hall     | 1591 |
| 16 | Redirect Examination by Mr. Opitz  | 1594 |
|    | GEOFF MARKE                        |      |
| 17 | Cross-Examination by Ms. Mers      | 1596 |
| 18 | REVENUES                           |      |
| 19 | Opening Statement by Mr. Fischer   | 1599 |
|    | Opening Statement by Mr. Berlin    | 1607 |
| 20 | Opening Statement by Mr. Opitz     | 1616 |
| 21 |                                    |      |
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| 1  | KCPL'S EVIDENCE:                    |      |
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C E R T I F I C A T E

STATE OF MISSOURI     )  
                                  ) ss.  
COUNTY OF COLE        )

I, Kellene K. Feddersen, Certified Shorthand Reporter with the firm of Midwest Litigation Services, do hereby certify that I was personally present at the proceedings had in the above-entitled cause at the time and place set forth in the caption sheet thereof; that I then and there took down in Stenotype the proceedings had; and that the foregoing is a full, true and correct transcript of such Stenotype notes so made at such time and place.

Given at my office in the City of Jefferson, County of Cole, State of Missouri.



\_\_\_\_\_

Kellene K. Feddersen, RPR, CSR, CCR

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