

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Lynne P. Shewmaker,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2006-0549</u></b>
	)	
Laclede Gas Company,	)	
	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF REPORT**

Issue Date: August 9, 2006

Effective Date: August 9, 2006

On June 29, 2006, Lynne P. Shewmaker filed a complaint with the Missouri Public Service Commission. Ms. Shewmaker claims that the new AMR meter that Laclede Gas Company installed for her is not properly calibrated, thereby resulting in Laclede overbilling her. Laclede responded on August 7, stating that Laclede believes the meter is working properly, and that Laclede has billed Ms. Shewmaker correctly.

The Commission believes that a report from the Commission's Staff would help the Commission resolve this matter. Therefore, the Staff will investigate the allegations in the complaint and report its findings to the Commission.

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall investigate the allegations in the complaint and file a written report with the Commission no later than September 8, 2006.

2. Any party that wishes to respond to the Staff report may do so no later than September 18, 2006.

3. That this order shall become effective on August 9, 2006.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale  
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law  
Judge, by delegation of authority under  
Section 386.240, RSMo, 2000.

Dated at Jefferson City, Missouri,  
on this 9<sup>th</sup> day of August, 2006.