

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Gwenda Allen,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0007</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: October 4, 2006

Effective Date: October 4, 2006

On July 5, 2006,¹ Gwenda Allen filed a complaint with the Commission against Laclede Gas Company. On July 6, the Commission issued a Notice of Deficiency advising Ms. Allen's that her complaint was deficient for not having fully complied with Commission regulations 4 CSR 240.070(5)(C), (D), and (E). Ms. Allen failed to state the nature of her complaint and the complainant's interest in the complaint in a clear and concise manner, the relief requested, and whether she has directly contacted the person, corporation or public utility about which complaint is being made. The Commission advised Ms. Allen that no action would be taken on this complaint until it was brought into compliance with all Commission regulatory requirements.

On August 31, the Commission issued notice to Ms. Allen stating that fifty-six days had passed since the Commission issued its Notice of Deficiency and that Ms. Allen has

¹ All dates in this Notice reference the year 2006 unless otherwise noted.

not yet brought her complaint into compliance with Commission rules. Ms. Allen was advised that Commission Rule 4 CSR 240-2.116(2) states: "Cases may be dismissed for lack of prosecution if no action has occurred in the case for ninety (90) days and no party has filed a pleading requesting a continuance beyond that time." The Commission cautioned Ms. Allen that failure to bring her complaint into compliance within the remaining thirty-four days to further prosecute her claim, or failure to request a continuance, could result in the possible dismissal of her complaint on October 4, 2006.

It has been brought to the Commission's attention that Ms. Allen began receiving gas service at a new address in May 2006 and may not have received the Commission's prior notices. Consequently, the Commission will direct Ms. Allen to supplement her prior complaint, stating the nature of her complaint and her interest in the complaint in a clear and concise manner, stating the relief requested, and stating whether she has directly contacted Laclede about her complaint. Ms. Allen should also make clear to the Commission if she is still interested in further pursuing her complaint.

The Commission's Data Center will be directed to send this order to Ms. Allen's current address on record with the Commission as well as her new billing address.

IT IS ORDERED THAT:

1. No later than November 6, 2006, Gwenda Allen will file a supplement to her complaint filed on July 5, 2006, stating the nature of her complaint and her interest in the complaint in a clear and concise manner, stating the relief requested, and stating whether she has directly contacted Laclede about her complaint.

2. Gwenda Allen will include in her supplement a statement as to whether she is still interested in pursuing her complaint, or if she would like to dismiss her complaint.

3. The Data Center is directed to send a copy of this order to the addresses listed in the body of this order.

4. This order shall become effective on October 4, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of October, 2006.