

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Timothy M. Woodbury,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0198</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: November 30, 2006

Effective Date: November 30, 2006

Timothy M. Woodbury filed a formal complaint against Laclede Gas Company ("Laclede") on November 27, 2006. On November 29, 2006, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ As this matter does not involve the interruption or discontinuation of Mr. Woodbury's residential gas service or any other time-sensitive issue and also does not appear to involve complex factual or legal issues, Staff should be

¹ Laclede's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

able to complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after Laclede files its answer.

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall commence an investigation of Timothy M. Woodbury's formal complaint against Laclede Gas Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than two weeks after Laclede Gas Company files its answer to Timothy M. Woodbury's complaint.
3. This order shall become effective on November 30, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory
Law Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 30th day of November, 2006.