

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Dr. Michael and Sharon Maples,)	
)	
Complainants,)	
)	
v.)	<u>Case No. GC-2007-0350</u>
)	
Union Electric Company d/b/a)	
AmerenUE,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: March 27, 2007

Effective Date: March 27, 2007

Dr. Michael and Sharon Maples filed a formal complaint against Union Electric Company d/b/a AmerenUE ("AmerenUE") on March 23, 2007. On March 27, 2007, the Commission notified AmerenUE of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than three weeks after AmerenUE files its answer, which is due no later than April 26, 2007.

¹ AmerenUE's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Dr. Michael and Sharon Maples' formal complaint against Union Electric Company d/b/a AmerenUE.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than three weeks after Union Electric files its answer to the Maples' complaint.
3. This order shall become effective on March 27, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of March, 2007.