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1	STATE OF MISSOURI	
2	PUBLIC SERVICE COMMISSION	
3		
4	TRANSCRIPT OF PROCEEDINGS	
5	Public Hearing	
6	February 20, 2015	
7	Reeds Spring, Missouri	
8	Volume 4	
9		
10	In the Matter of The Empire) File No.	
	District Electric Company For) ER-2014-0351	
11	Authority To File Tariffs)	
	Increasing Rates For Electric)	
12	Service Provided To Customers In)	
	The Company's Missouri Service)	
13	Area)	
14		
15		
16	KIM S. BURTON, Presiding,	
	REGULATORY LAW JUDGE	
17		
	WILLIAM KENNEY,	
18	COMMISSIONER.	
19		
	(Starting time of the proceedings: 12:29 p.m.)	
20		
21	REPORTED BY: KAREN VEST, Registered Professional	
	Reporter, Certified Realtime Reporter, and Certified	
22	Court Reporter within and for the State of Missouri	
23		
24		
25		

A P P E A R A N C E S 1 2 3 For Empire District: MS. DIANA C. CARTER BRYDON SWEARENGEN & ENGLAND 4 312 East Capitol Avenue, P.O. Box 456 Jefferson City, Missouri 65102 5 573.635.7166 dcarter@brydonlaw.com 6 7 For the Office of Public Counsel: MR. TIMOTHY OPITZ OFFICE OF THE PUBLIC COUNSEL 8 200 Madison Street, Suite 650 9 Jefferson City, Missouri 65102 573.751.5565 10 timothy.opitz@ded.mo.gov For the Public Service Commission: 11 MR. ROBERT S. BERLIN MISSOURI PUBLIC SERVICE COMMISSION 12 200 Madison Street, P.O. Box 360 13 Jefferson City, Missouri 65102 573.526.7779 bob.berlin@psc.mo.gov 14 15 Court Reporter: MS. KAREN VEST, RPR, CCR No. 846 MIDWEST LITIGATION SERVICES 16 2422 East Madrid Road Springfield, Missouri 65804 17 417.877.9700 kvest@midwestlitigation.com 18 19 Also Present: MR. GREGG OCHOA, PSC STAFF 20 21 22 23 24 2.5

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Page 58 1 * * * * 2 PROCEEDINGS 3 IT IS HEREBY STIPULATED that this hearing may be taken in shorthand by Karen Vest, 4 5 RPR, CRR, a Registered Professional Reporter, Certified Court Reporter, and Certified Realtime 6 7 Reporter in the state of Missouri, and afterwards 8 transcribed into typewriting. 9 (Whereupon, proceedings began at 10 12:29 p.m. on Friday, February 20, 2015, with 11 12 appearances as noted.) 13 JUDGE BURTON: Let's go ahead and go on the record in File Number ER-2014-0351 in the Matter 14 15 of the Empire District Electric Company For Authority to File Tariffs Increasing Rates For 16 17 Electric Service Provided to Customers in the Company's Missouri Service Area. 18 19 Good afternoon, everyone. My name is Kim Burton. I am a judge with Missouri Public 20 21 Service Commission, and I have with me here today Mr. Bill Kenney, who is with the commission. 22 23 COMMISSIONER KENNEY: Welcome. I 24 appreciate all of you attending. My name is Bill Kenney. I'm one of five public service 25

		Page 59
1	commissioners.	
2	You'll notice that we have a court	
3	reporter over here, and she is here all the	
4	information that you provide today or you discuss	
5	will go on record, and the other four commissioners	
6	have an opportunity to review that also.	
7	As I know our staff did an excellent	
8	job of answering your questions and instructing you	
9	on the process, and I'm sure they told you that we	
10	have a hearing starting April 6th and this is the	
11	last of our three public hearings.	
12	Appreciate you being here.	
13	JUDGE BURTON: Okay. So how this will	
14	work is I'm going to call the individuals from the	
15	list that's been provided, if you've signed up.	
16	And I'll ask you to please come forward	
17	and just stand over by the podium, so that that way	
18	you can be recorded. And I'll swear you in, and you	
19	can make your statements.	
20	At that point either myself or	
21	Commissioner Kenney might ask some questions to	
22	follow up on your testimony or the parties'	
23	attorneys might ask you some questions. So I please	
24	ask you to stay up there at the podium until you're	
25	done.	

		Page 60
1	Now if someone testifies to something	
2	and you don't feel the need to testify and you just	
3	want to reiterate what they've said, you can state	
4	that, or if you haven't signed up but would like to	
5	at the end of the list, I'm going to provide that	
6	opportunity to anyone who wants to testify.	
7	At this point I'm going to go ahead and	
8	ask the attorneys to enter their appearance for the	
9	record. And we'll go ahead and start with Empire.	
10	MS. CARTER: Diana Carter with Brydon	
11	Swearengen & England, PO Box 456, Jefferson City,	
12	Missouri, 65102, for the Empire District Electric	
13	Company.	
14	JUDGE BURTON: Thank you. And the	
15	Office of Public Counsel?	
16	MR. OPITZ: Thank you, Judge. For the	
17	Office of Public Counsel, I'm Tim Opitz. My address	
18	is PO Box 2230, Jefferson City, Missouri, 65102.	
19	JUDGE BURTON: Thank you. And on	
20	behalf of the staff of the Missouri Public Service	
21	Commission?	
22	MR. BERLIN: Thank you, Judge. Bob	
23	Berlin appearing on behalf of the staff of the	
24	Missouri Public Service Commission, Post Office Box	
25	360, Jefferson City, Missouri, 65102.	

Page 61 JUDGE BURTON: Okay. Thank you. At 1 2 this point I would ask P. J. Wilson to please step 3 forward. 4 AUDIENCE MEMBER: I'm P. J. Wilson. 5 JUDGE BURTON: Okay. If you could just stand up over here, that way everyone can see you 6 7 and we can go ahead and have you recorded as well. Now please raise your right hand. 8 9 (A witness is called to the stand 10 and is placed under oath by Judge 11 Burton.) * 12 * 13 P. J. WILSON, of lawful age, having been called as a witness and 14 15 being first duly sworn, was examined and testified 16 as follows: 17 JUDGE BURTON: Please state your name 18 for the record. 19 AUDIENCE MEMBER: P. J. Wilson. Patrick James Wilson is my full name. I go by P. J. 20 21 Wilson. JUDGE BURTON: Okay. You can go ahead 22 and offer your testimony. 23 AUDIENCE MEMBER: Okay. Great. I'm 24 the director of Renew Missouri, a nonprofit located 25

		Page 62
1	in Columbia, Missouri. Do you need my address	
2	there?	
3	JUDGE BURTON: Yeah, if you would like.	
4	AUDIENCE MEMBER: My address there is	
5	910 East Broadway, Suite Number 205, Columbia,	
6	Missouri, 65201.	
7	The mission of my nonprofit is to	
8	transform Missouri into a leading state in renewable	
9	energy and energy efficiency by 2016, which is just	
10	right around the corner so it's timely this rate	
11	case is going on now.	
12	So my comments today will just pertain	
13	to renewable energy and energy efficiency.	
14	And as I mentioned earlier, we're not	
15	an intervenor in this case, so we haven't seen the	
16	all the details of it, so I'll just be speaking to	
17	what my knowledge of the case is on a couple of	
18	different points.	
19	One is raising the minimum a	
20	customer charge or the base rate, whatever that's	
21	referred to as the minimum bill, from the \$12 to \$18	
22	a month is something that we object it to.	
23	We're seeing from an energy	
24	efficiency or renewable energy standpoint is we're	
25	seeing what appears to be kind of a	

		Page 63
1	well-orchestrated campaign nationwide where	
2	utilities are advocating for raising the base rate	
3	and for a variety of reasons, I'm sure.	
4	But from our perspective for renewable	
5	energy and energy efficiency, you imagine someone	
6	that has a house and they retrofit the house to be	
7	energy efficient. They put solar panels on their	
8	roof and do everything they can to get their energy	
9	use down or supply some of their own power.	
10	Raising that base rate sort of can	
11	negate the investments they've made in energy	
12	efficiency and renewable energy, and it also upsets	
13	some of the people that sell renewable energy and	
14	energy efficiency products because	
15	THE REPORTER: Sir?	
16	AUDIENCE MEMBER: Oh, I'm sorry.	
17	THE REPORTER: Would you please slow	
18	down?	
19	AUDIENCE MEMBER: Okay. Okay. You're	
20	trying to type all this up. Yeah, okay.	
21	So when businesses go to sell things	
22	like home energy audits and installing more	
23	insulation and more modern windows and that kind of	
24	thing and solar panels on a roof, they do forecasts	
25	of how long it will take for those investments to	

		Page 64
1	pay for themselves.	
2	And they need to make a guess about	
3	what's going to happen to the price of electric	
4	rates in the future, assuming that the electric	
5	rates are going to go up by a certain percentage	
6	each year and whatnot.	
7	But if that base rate goes up, then	
8	even if a customer does everything they can possibly	
9	do to make their home energy efficient and use	
10	energy conservation measures and put solar on their	
11	roof, they would still be subject to that minimum	
12	bill no matter what investments they make in energy	
13	efficiency and renewable energy.	
14	And as was mentioned earlier, if	
15	someone has more than one meter, then it doubles,	
16	triples, or quadruples or quintuples that impact on	
17	them.	
18	So as we're encouraging people to	
19	invest more in energy efficiency and renewable	
20	energy, if the base rate goes up, then it becomes a	
21	disincentive for people to make those investments in	
22	efficiency or renewable energy.	
23	So this is something that we have	
24	opposed in other rate cases and will even though	
25	we're not intervenors in this, we're opposed to the	

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		Page 65
1	concept of raising the base rate. We would like to	
2	see it stay at where it is now, around the \$12	
3	level. \$12 a month level.	
4	Another thing to comment on, we're	
5	seeing that a large portion of this proposal to	
6	raise rates has to do with environmental retrofits	
7	for our coal plant, and we think that there are a	
8	lot more costs that are coming down the road because	
9	of other environmental regulations that are in the	
10	pike right now, specifically the carbon rules that	
11	are close to being finalized by the EPA.	
12	So we would strongly encourage Empire	
13	to take the farthest looking reach into the future	
14	when doing financial cost evaluations.	
15	You know, at some point you stop	
16	putting money in old technology if it's if you	
17	can get a better return for your investment by	
18	putting it in newer technology.	
19	So we would just question whether	
20	this whether this environmental retrofit is	
21	actually necessary, or if it's that amount of money	
22	should have been spent on energy efficiency programs	
23	or renewable energy or more modern technology, again	
24	because this probably is not the last retrofit that	
25	will have to happen.	

		Page 66
1	We're anticipating more environmental	
2	regulations coming down at the federal level,	
3	perhaps at the state level as well.	
4	So I just want to note that we	
5	encourage utilities to ramp up their investments in	
6	efficiency and renewable because we're seeing a	
7	larger customer command demand for those	
8	technologies than from keeping investing in those	
9	old coal power plants.	
10	I had to make that decision with my old	
11	Toyota Corolla once it had 350,000 miles on it.	
12	Every time it would break down, I would have to	
13	decide if I was going to invest another \$500 to keep	
14	it going or not.	
15	As long as I remembered to dump a	
16	quarter of oil in it every four or five tanks of	
17	gas, then I kept that thing going, milked that	
18	thing for a long time. But at some point you've got	
19	to say, "Hey, maybe we should invest in something	
20	new."	
21	Also a comment that we have, that with	
22	Renew Missouri, we have about 900 people that are	
23	supporters of ours that are also in Empire's	
24	territory.	
25	And so I'm not here authorized to speak	

		Page 67
1	on their behalf in this case today, but we are in	
2	pretty close contact with our supporters, and so I'm	
3	to some extent speaking on behalf of the	
4	organization that I manage and the customers that	
5	are in the Empire territory.	
6	And certainly supporters of Renew	
7	Missouri are in favor of would rather see more	
8	investments in efficiency and renewable than more	
9	investments in keeping the old coal plants going.	
10	That's all I got.	
11	JUDGE BURTON: Okay. Thank you.	
12	COMMISSIONER KENNEY: Mr. Wilson, you	
13	mentioned you have 900 members in Empire	
14	approximately?	
15	AUDIENCE MEMBER: Yeah, in supporters.	
16	We're not a membership-based organization. So when	
17	I say supporters, it's people that are that have	
18	taken some action in past.	
19	COMMISSIONER KENNEY: They interact	
20	with you?	
21	AUDIENCE MEMBER: Yeah.	
22	COMMISSIONER KENNEY: How many	
23	statewide?	
24	AUDIENCE MEMBER: It's about 10,000	
25	statewide.	

Page 68 COMMISSIONER KENNEY: Thank you. No 1 2 more questions. Thank you very much. 3 AUDIENCE MEMBER: Thank you. JUDGE BURTON: Any questions from 4 5 Empire? 6 MS. CARTER: I have just a couple 7 questions. Mr. Wilson, are you a paid employee of Renew Missouri? 8 AUDIENCE MEMBER: Yes. I'm the 9 director. It's my full-time job. 10 11 MS. CARTER: And are you an Empire 12 customer? AUDIENCE MEMBER: I'm not. I live in 13 Columbia, Missouri, Columbia Water & Light is my 14 15 personal -- my utilities provider. 16 MS. CARTER: That's all the questions I 17 have. Thank you. 18 JUDGE BURTON: Okay. And staff? 19 MR. BERLIN: I have no questions. 20 Thank you. 21 MR. OPITZ: Not from me, judge. 22 JUDGE BURTON: Okay. Thank you, 23 Mr. Wilson. 24 AUDIENCE MEMBER: I guess I can stop swearing to tell the truth now. 25

Page 69 1 (The witness is excused.) 2 JUDGE BURTON: Okay. Next the 3 commission will hear from Jim Evans. (A witness is called to the stand 4 5 and is placed under oath by Judge 6 Burton.) 7 8 JIM EVANS, 9 of lawful age, having been called as a witness and being first duly sworn, was examined and testified 10 as follows: 11 12 AUDIENCE MEMBER: Can I do this like a marriage? I do? 13 14 JUDGE BURTON: You can. 15 AUDIENCE MEMBER: I do. 16 JUDGE BURTON: Okay. Please state your name for the record. 17 18 AUDIENCE MEMBER: Jim Evans. 19 JUDGE BURTON: Okay. You may proceed. 20 AUDIENCE MEMBER: And I live in 21 Republic and I am an Empire customer. And I will tell you straight off, my testimony today is 22 23 basically going to be that I'm going to send you an 24 email. 25 But I just want to tell you a little

		Page 70
1	bit about myself. I am a customer on Empire. In	
2	2010 I built a net-metered solar energy solar	
3	array at my house, so I am also a supplier of	
4	electricity to Empire. I produce about 12 megawatts	
5	of power per year that goes into the system.	
6	I am a stockholder, have about 5,000	
7	shares of Empire Electric stock in my portfolio. So	
8	I am all three: a producer, a customer, and an	
9	owner of the company.	
10	And one of the things that I will talk	
11	to you about, and I would like to put it in better	
12	words.	
13	But I just want to emphasize that my	
14	position is I want to have a strong company that	
15	provides me low rates that makes that gives	
16	others on the system incentives to invest in	
17	alternate energy like I have.	
18	So it's kind of an interesting balance	
19	that I feel like we need to try to meet. And as	
20	P. J. was saying, one of the things I think we are	
21	concerned about is the customer charge, because if	
22	you if they try to offset their costs by raising	
23	customer charges, then I liken it to taxes.	
24	You know, if we try to collect money	
25	off poor people, then we just make people poorer and	

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Page 71 make it harder to collect taxes. 1 2 And so I feel like the -- the rates 3 need to -- they need to raise the money by raising rates, not by customer charges, because the people 4 5 who use the most electricity should be paying the most, and in the process, we encourage efficiency so 6 7 those that are using the most become more efficient 8 consumers. 9 And so that's one of the things that I will be putting into the report that I give you. 10 11 JUDGE BURTON: Okay. 12 AUDIENCE MEMBER: Thank you. JUDGE BURTON: Any questions? 13 14 COMMISSIONER KENNEY: No, no questions. 15 Thank you very much. 16 JUDGE BURTON: Any questions from 17 Empire? 18 MS. CARTER: No questions. Thank you. 19 JUDGE BURTON: Staff? 20 MR. BERLIN: No questions. Thank you. 21 JUDGE BURTON: Thank you, Mr. Evans. 22 (The witness is excused.) 23 JUDGE BURTON: All right. Next the 24 commission will hear from Leroy Smith. 25 (A witness is called to the stand

	Page 72
1	and is placed under oath by Judge
2	Burton.)
3	* * * * *
4	LEROY SMITH,
5	of lawful age, having been called as a witness and
6	being first duly sworn, was examined and testified
7	as follows:
8	JUDGE BURTON: Will you please state
9	your name.
10	AUDIENCE MEMBER: My name is Leroy
11	Smith. I live in Ozark, and I'm a retired truck
12	driver. And it just seems like it was my electric
13	just got out of out of hand this year.
14	And I just wanted to know if there's
15	anything like a solar system or something that I
16	could maybe cut it down with.
17	JUDGE BURTON: Okay. We're only
18	allowed to hear your testimony right now, but there
19	are members of the staff and the OPC and the company
20	here who, after we go off the record, I'm sure will
21	be willing to talk to you and answer any questions
22	you might have.
23	COMMISSIONER KENNEY: And I'm sure
24	Renew Missouri can help you on that also.
25	JUDGE BURTON: Yeah.

Page 73 AUDIENCE MEMBER: That's all I have to 1 2 say. It just seems like it went kind of out of sync 3 this year. JUDGE BURTON: Okay. 4 5 AUDIENCE MEMBER: And I just want to 6 know why. 7 JUDGE BURTON: Okay. Well, I'm sure there will be plenty of people here who would like 8 9 to talk to you afterwards. All right. 10 AUDIENCE MEMBER: Thank you. 11 JUDGE BURTON: Any questions? All 12 right. COMMISSIONER KENNEY: Thank you, sir. 13 14 JUDGE BURTON: All right. Thank you. 15 (The witness is excused.) 16 JUDGE BURTON: Now Mr. Smith is the 17 last individual I have who has provided their name on the sheet. Are there any other individuals here 18 who would like to go ahead and testify? 19 20 Okay. Well, seeing no hands, I'm going 21 to go ahead and say thank you very much, everyone, for your participation here today, and I hope you 22 have a good afternoon. And we're going to go ahead 23 and go off the record. 24 25 (Whereupon, the proceedings were

		Page 74
1	concluded at 12:44 p.m. on Friday,	
2	February 20, 2015.)	
3	(No exhibits were marked during	
4	the course of these proceedings.)	
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1	CERTIFICATE OF REPORTER	
2		
3	I, Karen Vest, Registered Professional	
4	Reporter, Certified Realtime Reporter, and Certified	
5	Court Reporter within and for the State of Missouri,	
6	do hereby certify that I was personally present at	
7	the taking of the proceedings as set forth in the	
8	caption sheet hereof; that I then and there took	
9	down in stenotype the proceedings had at said time;	
10	and that the foregoing is a full, true, and accurate	
11	transcription of such stenotype notes so made at	
12	such time and place, all to the best of my skill and	
13	ability.	
14		
15		
16		
	Karen Vest, RPR, CRR,	
17	Missouri CCR No. 846	
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