Page 1 1 STATE OF MISSOURI PUBLIC SERVICE COMMISSION 2 3 TRANSCRIPT OF PROCEEDINGS 4 5 6 7 VOLUME IV 8 Local Public Hearing January 11, 2017 9 Jefferson City, Missouri 10 11 In The Matter of Union Electric) 12 Company d/b/a Ameren Missouri's) File No. Tariffs To Increase Its Revenues) ER-2016-0179 For Electric Service 13) 14 15 16 17 MORRIS L. WOODRUFF, Presiding 18 CHIEF REGULATORY LAW JUDGE DANIEL Y. HALL, CHAIRMAN 19 STEPHEN M. STOLL, 20 WILLIAM P. KENNEY, SCOTT T. RUPP, 21 MAIDA J. COLEMAN, COMMISSIONERS 22 23 24 25 REPORTED BY: Sarah J. Pokorski, CCR 745

APPEARANCES 1 2 For AmerenUE: 3 Paul A. Boudreau Brydon, Swearengen & England 4 312 East Capitol Avenue 5 Jefferson City, Missouri 65102-0456 573-635-7166 6 7 For Consumers Council of Missouri 8 John Coffman 871 Tuxedo Boulevard St. Louis, Missouri 63119 9 314-395-8002 10 11 12 Office of the Public Counsel: Marc D. Poston 13 200 Madison Street P.O. Box 2230 Jefferson City, Missouri 65102 14 573-751-5558 15 marc.poston@ded.mo.gov 16 17 Public Service Commission Staff: Kevin A. Thompson 18 200 Madison Street P.O. Box 360 Jefferson City, Missouri 65102-0360 19 573-751-6514 kevin.thompson@psc.mo.gov 20 21 22 Court Reporter: Sarah J. Pokorski, CCR Missouri CCR No. 745 23 Midwest Litigation Services 24 711 North Eleventh Street St. Louis, Missouri 63101 314-644-2191 25

		Page 3
1	PROCEEDINGS	
2		
3	(Starting time of the hearing: 6:12 p.m.)	
4		
5	JUDGE WOODRUFF: Greetings once again.	
6	We're back now for the formal part of the hearing	
7	hearing process. I have with me now at the table all	
8	five commissioners. I'll do the introductions here.	
9	To my immediate immediate left is Chairman Daniel	
10	Hall. Next to him is Commissioner Maida Maida	
11	Coleman. And then Stephen Stoll. And on my left is	
12	Commissioner Scott Rupp. And Commissioner Bill	
13	Kenney. We'll go down the list of witnesses here. We	
14	only have two that have signed up so far. After I've	
15	had give those people a chance to testify, I'll ask	
16	if there's anyone else in the room who's felt inspired	
17	to speak also, and we'll give those people a chance to	
18	talk also. Before we do that, I'll ask the attorneys	
19	here representing parties to enter their appearance,	
20	beginning with Staff.	
21	MR. THOMPSON: Thank you, Judge. Kevin	
22	Thompson for the Staff of Missouri Public Service	
23	Commission, Post Office Box 360, Jefferson City,	
24	Missouri 65102.	
25	JUDGE WOODRUFF: Anyone here for Ameren?	

Page 4 MR. BOUDREAU: Appearing on behalf of 1 2 Ameren, Paul Boudreau, Post Office Box 456, Jefferson 3 City, Missouri. 4 JUDGE WOODRUFF: And for Office of the Public Counsel. 5 6 MR. POSTON: Marc Poston, appearing for the 7 Office of the Public Counsel. JUDGE WOODRUFF: For AARP? 8 MR. COFFMAN: Appearing on behalf of 9 10 Consumers Council of Missouri --JUDGE WOODRUFF: Okay. 11 MR. COFFMAN: -- John Coffman, 871 Tuxedo 12 Boulevard, St. Louis, Missouri 63119. 13 JUDGE WOODRUFF: Any other attorneys here? 14 All right. Thank you very much. And then we'll go --15 16 bring the first witness up. And if you come on up to 17 the podium, and I'll -- I'll swear you in, and you can 18 go ahead and tell us what you want to tell us. 19 LEONARD STEINMAN, OF LAWFUL AGE, HAVING BEEN DULY SWORN TO TELL THE 20 21 TRUTH, THE WHOLE TRUTH AND NOTHING BUT THE TRUTH, TESTIFIED AS FOLLOWS: 22 23 JUDGE WOODRUFF: And what is your name? 24 MR. STEINMAN: Leonard Steinman. 25 THE REPORTER: Can you spell that for me,

Page 5 1 please, sir. 2 MR. STEINMAN: S-T-E-I-N-M-A-N. 3 THE REPORTER: And what was the first name? MR. STEINMAN: Leonard. L-E-O-N-A-R-D. 4 JUDGE WOODRUFF: Okay. What would you like 5 6 to tell us? 7 MR. STEINMAN: Four things. Number one is Public Service Commission, I've never -- in 33 Public 8 9 Service Commission hearings, I've never seen an elected official here. Taxation without 10 representation is a federal offense. There's no 11 representative here, and every time you raise a rate 12 13 on water, sewer, electric or otherwise, the taxes go 14 up. AmerenUE used to be Missouri Power & Light, and then UE. And I'm very proud of what our rates are 15 16 right now. We've got one of the lowest rates in the 17 country. But I seen a little article in the Jefferson 18 City newspaper the other day where Mr. John Schulte 19 got \$9000 to replace his light bulbs in his grocery 20 store. Are you going to come and replace my light 21 bulbs in my house that I can actually read with 22 instead of having lights -- I'm sick of having 23 hundred-watt light bulbs that I can't even read a book with. It's making me go blind. The other factor is 24 25 when all this electricity goes down to a point that

		Page 6
1	AmerenUE's not making no money, are they going to say	
2	we're not making no money again, we're going to have	
3	to raise rates up because the rest of us have	
4	sacrificed, going to a light bulb you can't read no	
5	more? That's my main objection is we've got to	
6	control what we're doing. AmerenUE, they play a	
7	little game: Ameren, Illinois, Ameren, Missouri, it	
8	goes back and forth, back and forth. And if you pay	
9	attention to it, somebody's getting rich, and it's not	
10	me. It's not most of the people that are in here.	
11	There's a lot of people that are on set incomes. I'm	
12	one of them. I'll be 65 next month. And it gets	
13	irritating that five people are up here as judges that	
14	I'm paying a salary to, and not a one of you are an	
15	elected official that I can vote out. Thank you.	
16	JUDGE WOODRUFF: Any questions for	
17	Mr. Steinman?	
18	COMMISSIONER KENNEY: Thank you, sir.	
19	COMMISSIONER RUPP: Thank you.	
20	JUDGE WOODRUFF: The next on the list is	
21	Joan Quick.	
22	MS. QUICK: I do not have anything to say.	
23	I thought I was signing a registration sheet. So	
24	thank you.	
25	JUDGE WOODRUFF: Well, you're welcome to	

Page 7 come up if you'd like. 1 MS. QUICK: No, thank you. 2 3 JUDGE WOODRUFF: All right. Is anyone else here that would like to testify? Come on up, sir. 4 5 Would you tell us who you are. 6 MR. HUBER: Good evening, folks. My name is Thomas Huber. H-U-B-E-R. I'm a Cole County 7 8 resident. And like the prior gentleman, I too am in 9 my mid-sixties, and --10 JUDGE WOODRUFF: I need to swear you in 11 before you start. MR. HUBER: Oh, certainly. 12 13 THOMAS HUBER, OF LAWFUL AGE, HAVING BEEN DULY SWORN TO TELL THE 14 TRUTH, THE WHOLE TRUTH AND NOTHING BUT THE TRUTH, 15 16 TESTIFIED AS FOLLOWS: 17 MR. HUBER: I was saying I too am a retired 18 individual, and just -- in fact, tomorrow morning, 19 I'll be applying for my Social Security. I got this 20 notice in my bill from Ameren. And I have no 21 complaints about their service. I've been a customer 22 for some time. I've recently moved to a new home -- a 23 new residence -- so I don't have like a full, total analysis of what my bill is or so. But I'm just a 24 25 normal, residential family of one person in a home. I

		Page 8
1	got this notice, like I said, with my bill, and it	
2	says they want to raise our rates by about 7.7-plus	
3	percent. If I apply a normal monthly rate of about	
4	\$150 to my residence, gas and gas and electric	
5	that seems about what my average is, \$150 a month	
6	it would raise my bill by about \$11.60 a month each	
7	month. That's the equivalent, practically, of a whole	
8	nother month's worth of utility bills over a year's	
9	time. Now, I also notice on my bill that I'm	
10	paying already paying for an infrastructure	
11	replacement surcharge. That means I guess that's	
12	corporate language or utility language for replacing	
13	worn-out plant property and equipment that Ameren uses	
14	to provide us service. I am confident, being a	
15	corporation as sophisticated as Ameren, they already	
16	are getting depreciation allowance for their normal	
17	day-to-day operations and claiming depreciation.	
18	Depreciation is for wearing out of assets. I can't	
19	believe that my total bill not my total bill, but	
20	money we all pay for our electric and gas charges, no	
21	portion of it is allowed to replace what is wearing	
22	out or what they need. And on top of that, we're	
23	playing paying an infrastructure replacement	
24	charge. My point is, gentlemen, lady, it's excessive.	
25	Now, I'm an old horse trader, too. They're asking for	

		Page 9
1	7.7-plus percent. Let's say you folks just give	
2	them approve half of that. That's still a	
3	tremendous increase in money a year for all of us	
4	Ameren customers. All of us are Missouri residents.	
5	We all know that decades ago, the Missouri	
6	Conservation Department asked for one-eighth of 1	
7	percent sales tax increase to go for conservation	
8	purposes. It yielded that department umpteen millions	
9	of dollars. They had more cash than they knew what to	
10	do with. They were loaning it out to fire	
11	departments, building nature centers, buying land	
12	land to the point they couldn't keep they couldn't	
13	maintain it all, they couldn't take care of it all.	
14	That was just one-eighth of 1 percent. This is a	
15	permanent rate increase of 7.7-plus percent. And even	
16	if you gave them 5, or you gave them 4, that	
17	is tremendously more than one-eighth of 1 percent.	
18	And for those of us who are on fixed incomes, between	
19	the property tax collector, our health coverage, and	
20	now our utility rates, it's just too much. And we've	
21	also seen the we used to do you want to	
22	contribute a dollar for the poor people that were	
23	under-privileged and couldn't afford their utility	
24	bills. You better put a thing in there a provision	
25	in there for us people that are retired and on fixed	

		Page 10
1	incomes to help us pay our utility bills. Also, their	
2	notice goes on: This is driven by reduced revenues in	
3	general, and then from their largest customer I	
4	don't know who that is. Probably where they're	
5	selling power or electric to perhaps out of state.	
6	I don't know. You folks know that better than I do.	
7	Why should we as resident customers be penalized if	
8	their business and I thought that's what we all	
9	want to do, reduce our use of energy. So people are	
10	being more efficient, they're cutting down on their	
11	use of energy, and now we've got to pay more, and	
12	we've got to subsidize the biggest customer? That	
13	just doesn't even hardly seem equitable. And anybody	
14	that argues that it is, well those of us are on fixed	
15	incomes, and have limited means, and unlike a	
16	corporation, can't pass the cost on I can't pass my	
17	utility bill on to anyone else. It's just a matter of	
18	time, like I said, between the property tax, and this,	
19	and health insurance, I might as well go to bankruptcy	
20	court. It's just a matter of time. So that's all I	
21	have to say. I appreciate your time. And like I say,	
22	we saw what one-eighth of 1 percent yields. Give them	
23	half of what they're asking for, it's still a	
24	tremendous windfall, and it's a permanent rate	
25	increase, and we're still being mugged for	

TRANSCRIPT OF PROCEEDINGS 1/11/2017

Page 11 infrastructure charges and all that. And I know 1 2 there's depreciation already factored in there, too. 3 Okay, folks. Thank you very much. 4 JUDGE WOODRUFF: Thank you, sir. Any questions? 5 6 COMMISSIONER KENNEY: Thank you, sir. 7 CHAIRMAN HALL: Thank you, sir, for your 8 testimony. JUDGE WOODRUFF: Sir, I will clarify one 9 10 thing for you. The rate increase is only for the electric, not for the gas. 11 MR. HUBER: Okay. Well, they didn't 12 13 specify that in there. 14 JUDGE WOODRUFF: I just wanted to make sure you understand. 15 16 MR. HUBER: Still too much. 17 JUDGE WOODRUFF: All right. Anyone else 18 wish to testify? Yes, sir. Come on up. Good 19 evening. 20 MR. STRUEBIG: Good evening. 21 JUDGE WOODRUFF: Tell us your name, please. 22 MR. STRUEBIG: My name's Bryan Struebig. 23 B-R-Y-A-N S-T-R-U-E-B-I-G. 24 JUDGE WOODRUFF: Swear you in. 25 BRYAN STRUEBIG,

		Page 12
1	OF LAWFUL AGE, HAVING BEEN DULY SWORN TO TELL THE	
2	TRUTH, THE WHOLE TRUTH AND NOTHING BUT THE TRUTH,	
3	TESTIFIED AS FOLLOWS:	
4	JUDGE WOODRUFF: What would you like to	
5	tell us?	
6	MR. STRUEBIG: Well, to begin with, Ameren	
7	does do a wonderful job providing service to its	
8	customers, and we're thankful for that. We're	
9	thankful to the workers that do everything to keep the	
10	lights on in our house and keep us warm. I hope	
11	they're really successful over the weekend with the	
12	coming ice storm. The rate increase is simply just	
13	bad financial management on the part of Ameren,	
14	unfortunately. They are looking to raise two hundred	
15	six million or \$206.4 million dollars, as I see	
16	here. But if you look at their annual report for last	
17	year, they have a you know, their earnings were up	
18	every single quarter last year, and the year before.	
19	In fact, they're after expenses, they still showed	
20	a profit of \$6,186,300,000. They could have easily	
21	made up for this shortchange that they are trying to	
22	hit the consumer with simply by reducing the dividend	
23	that they paid out to their shareholders last year,	
24	which came to a total of \$428,189,000. The year	
25	before that, it was four hundred and one thousand five	
1		

		Page 13
1	hundred or four hundred and one million I	
2	apologize \$401,503,000. Why should I have to pay	
3	more for my electric bill just to make the	
4	shareholders more wealthy? My my income hasn't	
5	gone up in years. Wages are stagnant. Ameren is	
6	looking to be able to renegotiate their labor with the	
7	labor unions if Right-to-Work is passed and prevailing	
8	wage is also decreased. It's just you know,	
9	there's no reason that the Missouri residents should	
10	be also forced to pay this extra money when they have	
11	donated so much money to various political campaigns	
12	in order to get Right-to-Work passed in order to get	
13	the prevailing wage laws reduced and and to put a	
14	lot of money behind the eminent domain fight that they	
15	are trying to put on in Northern Missouri with the	
16	Grain Belt Expressway which where we it's been	
17	estimated we will be able to get power at about two	
18	kilowatt or two cents per kilowatt hour. That's	
19	pretty much all I have.	
20	JUDGE WOODRUFF: Questions?	
21	COMMISSIONER STOLL: No. Thank you for	
22	your testimony.	
23	COMMISSIONER KENNEY: Thank you, sir.	
24	MR. STRUEBIG: Thank you.	
25	JUDGE WOODRUFF: Anyone else wish to	

```
Page 14
     testify? I don't see any other hands going up, so
 1
     once again, thank you for coming this evening. And we
 2
 3
     are adjourned.
 4
 5
           (Ending time of the hearing: 6:26 p.m.)
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

TRANSCRIPT OF PROCEEDINGS 1/11/2017

				Page 15
1		INDEX		
2				
3	WITNESS:		PAGE	
4	Leonard Steinm	ian	4	
5	Thomas Huber		7	
6	Bryan Struebic	1	11	
7				
8				
9		EXHIBITS		
10				
11	EXHIBIT	DESCRIPTION	PAGE	
12				
13				
14		(No exhibits ma	rked.)	
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
_				

Γ

Page 16 CERTIFICATE OF REPORTER 1 2 STATE OF MISSOURI) 3) ss. COUNTY OF FRANKLIN 4) 5 I, Sarah J. Pokorski, Certified Court 6 Reporter within and for the State of Missouri, do 7 8 hereby certify that the hearing which appears in the foregoing transcript was taken by me to the best of my 9 ability and thereafter reduced to typewriting under my 10 direction; that I am neither counsel for, related to, 11 12 nor employed by any of the parties to the action in which this hearing was taken, and further that I am 13 14 not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or 15 16 otherwise interested in the outcome of the action. 17 18 19 20 mah Pokoski 21 22 23 Sarah Pokorski, CCR 745 24 25

Arton 9.10File priming 5.20chance 3:15,17County 7:7 16:4electricity 5:25ago 9:5believe 8:19charge 8:24court 2:22 10:20Eleventh 2:24ahead 4:18Belt 13:1611:1coverage 9:19employed 16:12allowance 8:16best 16:911:1coverage 9:1916:15allowance 8:16best 16:911:1coverage 9:1916:15allowance 8:17bill 3:12 7:20,242:19 3:23 4:3customer 7:2116:153.25 4:2 6:7,7bill 3:12 7:20,242:19 3:23 4:3customer 9:4energy 10:9,117:20 8:13,158:1,6,9,19,195:18customer 9:4enter 3:199:4 12:6,1310:17 13:3claiming 8:17cutting 10:10equivalent 8:1313:510:17 13:3claiming 3:17cutting 10:10equivalent 8:135:14 6:6blind 5:24Cole 7:7db/a 1:12DAmerenUE 2:310:1Coffman 2:8 4:9D2:12 3:1 15:1anual 12:164:1,2Collector 9:19day-to-day 8:17evening 7:6anybody 10:13Boulevard 2:8coming 12:12department 9:6,8excessive 8:24appearing 4:1,64:214:29:11excessive 8:244:9bring 4:1614:20:17 3:23 5:8,9gepreciationappearing 4:1,6bring 9:113:10,12,12 6:180ESCRIPTION4:9bulb 6:413:23diong 6:6extra 13:10approve 9:2bulb 6:412:1 3:8commission 1:113:14approve 9:2 <t< th=""><th></th><th>I</th><th>I</th><th>I</th><th>l e</th></t<>		I	I	I	l e
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Α	В	cents 13:18	corporate 8:12	
	AARP 4:8	B-R-Y-A-N	-		v
able $13:6,17$ action $16:12,16$ adjourned $14:3$ afford $9:23$ back $3:6 \ 6:8,8$ ball $12:13$ certify $16:8$ Chairman $1:19$ $16:1$ certify $16:8$ Chairman $1:19$ cost $10:16$ counsel $2:12 \ 4:5$ discoursel $2:22 \ 10:20$ employed $16:12$ alread $4:18$ alread $4:18$ bett $9:24 \ 10:6$ discoursel $2:22 \ 10:20$ discoursel $2:22 \ 10:20$ employed $16:12$ discoursel $2:22 \ 10:20$ employed $16:12$ discoursel $2:22 \ 10:20$ employed $16:12$ discoursel $2:22 \ 10:20$ employed $16:12$ discoursel $13:14$ employed $16:12$ discoursel $13:14$ employed $16:12$ discoursel $13:14$ employee $16:14$ discoursel $13:14$ equipment $8:13$ equipment $8:13$ 		11:23	CERTIFICATE	10:16	
action 16:12,16 adjourned 14:3 afford 9:23 10:19bad 12:13 bankrupty 10:19Certified 16:6 certify 16:8 charman 1:19 3:9 11:7Council 2:7 4:10 council 2:7 4:10 council 2:12 4:5elected 5:10 6:15 electric 1:11,1312:1 ago 9:5 adhead 4:18 allowance 8:16 alloware 8:16 alloware 8:16 best 16:93:9 11:7 charge 8:24 thett 9:24 10:6 charge 8:24County 7:7 16:4 county 7:7 16:4 charge 8:24 thett 9:224 10:6 charge 8:24electricity 5:25 court 2:22 10:20 16:6 courts 7:21 thett 9:24 10:6 thett 9:19 thett 9:13 thett 9:14 thett 9:13 thett 9:14ceurts 9:10 thett 9:19 thett 9:11 thett 9:19 thett 9:11 thett 9:11 <b< th=""><th></th><th></th><th>16:1</th><th>cost 10:16</th><th>efficient 10:10</th></b<>			16:1	cost 10:16	efficient 10:10
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	·	· · · · ·	Certified 16:6	Council 2:7 4:10	elected 5:10 6:15
afford $9:23$ 10:19Chairman 1:194:7 16:11,145:13 8:4,20AGE 4:20 7:14beginning 3:203:9 11:7country 5:1710:5 11:11 13:312:1behalf 4:1,9charges 8:24country 7:7 16:4electricity 5:25ahead 4:18Belt 13:16charges 8:2015:6court 2:22 10:20allowance 8:16best 16:911:110:3,12eminent 13:14allowance 8:16best 16:911:110:3,12eminent 7:21allowed 8:21better 9:24 10:6Citty 1:9 2:5,1410:3,12employee 16:143:25 4:2 6:7,7bill 3:12 7:20,242:19 3:23 4:3customers 9:4energy 10:9,119:4 12:6,1310:17 13:3claiming 8:17cutting 10:10enter 3:199:4 12:6,1310:17 13:3claiming 8:17cutting 10:10enter 3:1913:5bilds 5:244:12,12 $D_2:12 3:1 15:1$ fday 5:18AmerenUE 2:310:1Coffman 2:8 4:9 $D_2:12 3:1 15:1$ equivalent 8:7anybody 10:13Boulevard 2:8collector 9:19 $aday to-day 8:17$ ecreased 13:8appearing 4:1,64:12commissioner9:11ecreased 13:8appearing 4:1,64:211:12 3:8commissioner8:16,17,18 11:2apploys 10:12bulb 5:19,21,23commissioner8:16,17,18 11:2appearing 4:1,615:6Commissioner9:11appoing 7:19bulb 5:19,21,23commissioner8:16,17,18 11:2appearing 4:1,615:6Commissioner13:16appoin			certify 16:8	counsel 2:12 4:5	electric 1:11,13
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	0		Chairman 1:19	4:7 16:11,14	5:13 8:4,20
Here Here HereHere Here <th< td=""><th></th><td></td><td>3:9 11:7</td><td>country 5:17</td><td>10:5 11:11 13:3</td></th<>			3:9 11:7	country 5:17	10:5 11:11 13:3
1215 ago 9:5 ahead 4:18 allowance 8:16 allowance 8:16 best 16:9charge 8:24 charges 8:20 11:1court 2:22 10:20 court 2:22 10:20 16:6 coverage 9:19 employed 16:12Elevent 12:24 employed 16:12allowance 8:16 allowance 8:21 best 6:21best 16:9 best 10:12 bill 3:12 7:20,2411:1 coverage 9:19 city 19 2:5,14court 2:22 10:20 16:6Elevent 12:24 employed 16:123:25 4:2 6:7,7 9:4 12:6,13bill 3:12 7:20,24 10:17 13:32:19 3:23 4:3 customer 7:21 10:17 13:3customer 7:21 10:17 13:310:17 12:8 energy 10:9,113:55 5:14 6:6 Ameren UE's 6:1 anual 12:16 anpody 10:13 applexis 7:24 appearance 3:19 bill 4:12bill 5:24 4:12,2customer 9:4 customer 9:4energy 10:9,11 englad 2:43:11 appoers 16:8 applying 7:19 applying 7:19 applying 7:19 applying 7:19 applying 7:19 appreve 9:2 asked 9:6 assets 8:18 customes 10:4 attention 6:9bulb 6:4 customer 9:70Eventh 2:24 employed 16:1210:12 customer 9:14 customer 9:24 assets 8:18 attention 6:9 atten 9:6:14Boulevard 2:8 commasion 1:1 customer 9:4 customer 9:6Commission 1:1 customer 9:10 customer 9:12 commission 1:1 customer 9:12Expressway customer 9:12:12 domasion 1:1 customer 9:12:1210:23 assets 8:18 attention 6:9 atten 9:6:14Colores 7:24 customer 9:14Colores 7:24 customer 9:12 customer 9:12:12Colores 7:24 domasion 1:1 customer 9:12:1210:23 assets 8:18 attention 6:9Expression 1:1 customer 9:16:14Colores 7:24 commission 1:1 customer 9:12:15Exp		0 0	chance 3:15,17	County 7:7 16:4	electricity 5:25
labead 4:18 allowance 8:16 allowed 8:21 $2 = 12 = 12 = 12 = 12 = 12 = 12 = 12 = $		· · · · · · · · · · · · · · · · · · ·	-		Eleventh 2:24
allowance 8:16 allowace 8:16Dest 16:9 best 16:911:1 CHIEF 1:18coverage 9:19 customer 7:21employed 16:12 16:15Ameren 1:12 3:25 4:2 6:7,7bill 3:12 7:20,24 bill 3:12 7:20,242:19 3:23 4:3 5:1810:3,12 customer 9:4emergy 10:9,11 energy 10:9,117:20 8:13,15 9:4 12:6,13 13:58:1,6,9,19,19 10:1 13:35:18 claiming 8:17 claiming 8:17 dlay-to-day 8:17 decades 9:5 department 9:6,8 department 9:6,8 d	0		0	16:6	
allowid 8:21better 9:24 10:6CHIEF 1:18customer 7:2116:15Ameren 1:12biggest 10:12 $CHIEF 1:18$ $Customer 7:21$ 10:3,12 $3:25 4:2 6:7,7$ bill 3:12 7:20,24 $2:19 3:23 4:3$ $10:3,12$ $energy 10:9,11$ $7:20 8:13,15$ $8:1,69,9,19,19$ $5:18$ $10:7 12:8$ $enter 3:19$ $9:4 12:6,13$ $10:17 13:3$ $claiming 8:17$ $claiming 18:17$ $claiming 18:17$ $claiming 11:9$ $3:55$ bills 8:8 9:24 $coffman 2:8 4:9$ D $2:12 3:1 15:1$ $equipment 8:13$ AmerenUE's 6:1book 5:23Coleman 1:21 D $2:12 3:1 15:1$ $equipment 8:13$ annual 12:16 $4:1,2$ $Colector 9:19$ D D $2:12 3:1 5:1$ $extimated 13:17$ anybody 10:13Boulevard 2:8 $collector 9:19$ $come 4:16 5:20$ $T:1,4 11:18$ $extimated 13:17$ appearing 4:1,6 $4:2$ $Commission 1:1$ $2:17 3:23 5:8,9$ $extensito 1:1$ $9:11$ appersi 16:8Bryan 11:22,25 $Commission 1:1$ $2:17 3:23 5:8,9$ $Bryan 11:22,25$ $Commission 1:1$ $9:11$ appreciate 10:21buildig 9:11 $5:19,21,23$ $buildig 9:11$ $13:23$ $Commissioners$ $13:16$ asked 9:6buying 9:11 $Conflant 8:14$ $conservation 9:6$ $conflant 8:14$ $conservation 9:6$ $10:23$ $C:13:1$ $conflant 8:14$ $conservation 9:6$ $conflant 8:14$ $conservation 9:6$ $4:2$ C C C C C C C			0		
Ameren 112bit 3:12 7:20,24City 1:9 2:5,1410:3,12employee 16:14 $3:25 4:2 6:7,7$ bill 3:12 7:20,24 $2:19 3:23 4:3$ $10:3,12$ employee 16:14 $7:20 8:13,15$ $8:1,6,9,19,19$ $5:18$ $10:7 12:8$ energy 10:9,11 $9:4 12:6,13$ $10:17 13:3$ claiming 8:17customers 9:4 $10:7 12:8$ energy 10:9,11 $3:5$ bills 8:8 9:24claiming 8:17customers 9:4 $10:7 12:8$ energy 10:9,11 $AmerenUE 2:3$ $10:1$ Coffman 2:8 4:9 D $2:12 3:1 15:1$ equivalent 8:7 $AmerenUE's 6:1$ book 5:23Cole 7:7 D D $2:12 3:1 15:1$ equivalent 8:7 $AmerenUE's 6:1$ $4:1,2$ Coleman 1:21 $ayto-day 8:17$ $exeessive 8:24$ $anybody 10:13$ Boulevard 2:8come 4:16 5:20 $7:1,4 11:18$ $coming 12:12$ $decades 9:5$ $11:19,20 14:2$ $appearance 3:19$ $Box 2:13,18 3:23$ $7:1,4 11:18$ $coming 12:12$ $decades 9:5$ $11:19,20 14:2$ $appears 16:8$ $Bryan 11:22,25$ $Commission 1:1$ $9:11$ $expenses 12:19$ $apply 8:3$ $15:6$ $2:19,21,23$ $8:16,17,18 11:2$ $Expresway$ $apply 8:3$ $15:6$ $2:13:1$ $commissioners$ $1:21 3:8$ $asked 9:6$ $buly 5:19,21,23$ $commissioners$ $1:21 3:8$ $commissioners$ $asked 9:6$ $buly 9:11$ $conservation 9:6$ $dollar 9:9 12:15$ $fact 7:24$ $asked 9:6$ $C:1 3:1$ $conservation 9:6$ $dollar 9:22$ $fact or 5:24$ </th <th></th> <th></th> <th></th> <th>8</th> <th>1 0</th>				8	1 0
$\begin{array}{c c c c c c c c c c c c c c c c c c c $					
$\begin{array}{c c c c c c c c c c c c c c c c c c c $					1 0
$\begin{array}{c c c c c c c c c c c c c c c c c c c $,	,			
13:5bills 8:8 9:24clarify 11:9 D AmerenUE 2:310:1 $Coffman 2:8 4:9$ D D 5:14 6:6blind 5:24 $4:12,12$ D D $2:12 3:1 15:1$ $duitable 10:13$ AmerenUE's 6:1book 5:23Cole 7:7 D D D D C C analysis 7:24Boudreau 2:3 $3:11$ $du's$ D D C C C D C C C C D C C C D C C C C C D C C D C C C D C C C D C <t< th=""><th></th><th></th><th></th><th></th><th>8</th></t<>					8
AmerenUE 2:3 5:14 6:6Dind 5:0 J.21 10:1Coffman 2:8 4:9 4:12,12D D 2:12 3:1 15:1 d/b/a 1:12equitable 10:13 equivalent 8:7AmerenUE's 6:1 analysis 7:24 annual 12:16 applogize 13:2 appearance 3:19 appearing 4:1,6 4:9Boulevard 2:8 4:13Cole 7:7 Coleman 1:21 3:11 collector 9:19 come 4:16 5:20D ausy 5:18 day-to-day 8:17 decades 9:5equitable 10:13 equivalent 8:7 ER-2016-0179 1:12 estimated 13:17 evening 7:6appearance 3:19 appearance 3:19 appears 16:8 apply 8:3 applying 7:19 approve 9:2 applying 7:19 approve 9:2 apply 8:3 applying 7:19 approve 9:2 apply 8:3 apply 9:11Bryan 11:22,25 15:6 building 9:11 bulb 5:19,21,23 business 10:8 buying 9:11Commission 1:1 2:17 3:23 5:8,9 Commissioners 1:21 3:8 commissioners 1:21 3:8 Company 1:12 complaints 7:21 complaints 7:21 dollar 9:22 dollar 9:22 dollar 9:22 dollar 9:22 dollar 9:22 fact 7:18 12:19 fact 7:14 11:14	,		0	cutting 10.10	
Amerer UE's 6:1 5:14 6:6blind 5:24 bind 5:234:12,12 Cole 7:7D 2:12 3:1 15:1 d/b/a 1:12equivalent 8:7 ER-2016-0179Amerer UE's 6:1 analysis 7:24 annual 12:16 applogize 13:2 appearance 3:19 appearing 4:1,6 4:9Boulevard 2:8 4:134:12,12 Cole 7:7 Coleman 1:21 3:11 come 4:16 5:20 7:1,4 11:18 come 4:16 5:20 7:1,4 11:18 come 4:16 5:20D 2:12 3:1 15:1 d/b/a 1:12 Daniel 1:19 3:9 day 5:18 decades 9:5 decades 9:5 decades 9:5 decreased 13:8 department 9:6,8 9:11equivalent 8:7 ER-2016-0179 1:12 estimated 13:17 evening 7:6 11:19,20 14:2 excessive 8:24 department 9:6,8 9:114:9 appears 16:8 apply 8:3 applying 7:19 appreciate 10:21 building 9:11 building 9:11 builb 6:4 building 9:11 builb 6:4 building 9:11Commission 1:1 2:17 3:23 5:8,9 Commissioners 13:23 commissioners 13:23 commissioners 13:23 complaints 7:21 confident 8:14 conservation 9:6D 2:12 3:1 15:1 dypression 1:1 9:11equivalent 8:7 ER-2016-0179 1:12 extends 9:5 11:19,20 14:2 excessive 8:24 excessive 8:244:9 apply 8:3 applying 7:19 approve 9:2 builb 6:4 builb 6:4 building 9:1114:2 3:10,12,12 6:18 6:19 11:6 13:21 13:23 commissioners 13:23 complaints 7:21 confident 8:14 conservation 9:6D 2:12 3:1 15:1 dollar 9:22 dollar 9:22 dollar 9:9 12:155:10 fact 7:18 12:19 fact 7:18 12:14				D	
S:14 6:6bind $5:24$ fill $1:12$ collector $1:12$ d/b/a $1:12$ collector $1:12$ AmerenUE's 6:1book $5:23$ Cole $7:7$ Cole $7:7$ d/b/a $1:12$ ER-2016-0179analysis $7:24$ Boudreau 2:3Coleman $1:21$ Daniel $1:19$ $3:9$ $1:12$ anybody $10:13$ Boulevard 2:8collector $9:19$ day-to-day $8:17$ extinated $13:17$ appearance $3:19$ Box $2:13,18$ $3:23$ $7:1,4$ $11:18$ decreased $13:8$ excessive $8:24$ appearing $4:1,6$ $4:2$ coming $12:12$ department $9:6,8$ EXHIBIT $15:11$ $4:9$ bring $4:16$ $14:2$ departmentsextension $1:1$ $4:9$ bring $4:16$ $14:2$ $9:11$ expenses $12:19$ appears $16:8$ Bryan $11:22,25$ Commissioner $8:16,17,18$ $11:2$ $13:16$ appreciate $10:21$ building $9:11$ $3:10,12,12$ $6:18$ $6:19$ $11:6$ $13:21$ $13:23$ apply $8:3$ $15:6$ $Commissioner$ $8:16,17,18$ $11:2$ $13:16$ appreciate $10:21$ builb $6:4$ $6:19$ $11:6$ $13:21$ $15:11$ $15:11$ appreciate $10:21$ builb $5:19,21,23$ $13:23$ $Company$ $1:12$ $13:10$ asked $9:6$ buying $9:11$ $1:21$ $3:8$ $Company$ $1:12$ $12:13:8$ $Company$ $1:12$ $10:23$ CCcomplaints $7:21$ $confident$ $8:14$ $conservation 9:613:1112:13:1613:1112:249:712:2013:14$				$\mathbf{D}_{2} \cdot 12 \ 3 \cdot 1 \ 15 \cdot 1$	-
Amerent 0:E: 8:11Book 3:25Colemn 1:21Daniel 1:19 3:9Interformation 1:19analysis 7:24Boudreau 2:3 $4:12$ Coleman 1:21 $3:11$ $day 5:18$ estimated 13:17anybody 10:13Boulevard 2:8 $4:13$ $3:11$ $day-to-day 8:17$ $decades 9:5$ $11:19,20$ 14:2appearance 3:19Box 2:13,18 3:23 $7:1,4$ 11:18 $decreased 13:8$ $department 9:6,8$ $excessive 8:24$ appearance 3:19bring 4:16 $14:2$ $0:11$ $0:11$ appears 16:8Bryan 11:22,25 $14:2$ $0:11$ $0:11$ $0:11$ appereciate 10:21building 9:11 $3:10,12,12$ 6:18 $0:11$ $0:11$ $0:11$ approve 9:2bulb 6:4 $0:19$ 11:6 13:21 $0:15$ $0:11$ $0:16$ $1:12$ asked 9:6buying 9:11 $1:21$ 3:8 $0:0ing 6:6$ $1:21$ 3:8 $0:0ing 6:6$ $1:21 0:12$ asking 8:25 $Company 1:12$ $complaints 7:21$ $0:0lars 9:9$ 12:15 $1:12$ $10:23$ $C:13:11$ $conservation 9:6$ $0:0ing 6:6$ $1:12$ $1:12$ $1:10$ $1:12$ $0:0lars 9:9$ 12:15 $1:12$ $1:12$ $1:12$ $0:0lars 9:9$ 12:15 $1:12$ $1:12$ $1:12$ $1:12$ $0:0lars 9:9$ 12:15 $1:12$ $1:12$ <td< th=""><th></th><th></th><th>· · ·</th><th></th><th>-</th></td<>			· · ·		-
annual 12:16 4:1,2 3:11 day 5:18 estimated 13:17 anybody 10:13 Boulevard 2:8 3:11 day 5:18 day 5:18 evening 7:6 applogize 13:2 4:13 5:00 collector 9:19 decades 9:5 11:19,20 14:2 appearance 3:19 Box 2:13,18 3:23 7:1,4 11:18 department 9:6,8 department 9:6,8 excessive 8:24 appearing 4:1,6 4:2 14:2 0 9:11 expenses 12:19 apply 8:3 15:6 2:17 3:23 5:8,9 departments expenses 12:19 approciate 10:21 building 9:11 3:10,12,12 6:18 0 8:16,17,18 11:2 13:16 approve 9:2 Bubb 6:4 5:19,21,23 13:23 15:11 15:11 13:23 article 5:17 business 10:8 1:21 3:8 Company 1:12 doing 6:6 factor 5:24 asking 8:25 C:13:1 comfient 8:14 conservation 9:6 doilars 9:9 12:15 factored 11:2 aster 8:18 campaigns 13:11 conservation 9:6 9:7 12:20 fieth 3:16 attention 6:9 gring 13:14 9:7 12:20 fieth 3:16 <th></th> <th></th> <th></th> <th></th> <th></th>					
annual 12.10 4.1,2 onth onth <thont< th=""> onth onth<th></th><th></th><th></th><th></th><th></th></thont<>					
anybody 10.13 Bonevard 2.8 4:13 come 4:16 5:20 decades 9:5 11:19,20 14:2 appearance 3:19 Box 2:13,18 3:23 7:1,4 11:18 decades 9:5 11:19,20 14:2 appearing 4:1,6 4:2 5:6 7:1,4 11:18 decades 9:5 11:19,20 14:2 appearing 4:1,6 4:2 14:2 department 9:6,8 department 9:6,8 EXHIBIT 15:11 appears 16:8 Bryan 11:22,25 15:6 Commission 1:1 9:11 expenses 12:19 appreciate 10:21 building 9:11 5:10,21,23 6:19 11:6 13:21 15:11 extra 13:10 article 5:17 business 10:8 buying 9:11 13:23 commissioners 12:1 3:8 doing 6:6 fact 7:18 12:19 asking 8:25 C C complaints 7:21 confident 8:14 doilar 9:22 fact or 5:24 attention 6:9 confident 8:14 conservation 9:6 9:7 fact 3:14 federal 5:11 attorney 16:14 confident 2:4 9:7 12:20 714 fedt 3:14		,			
apploin prove4.15conine110,201112appearance3:19Box $2:13,18$ $3:23$ $7:1,4$ $11:18$ decreased $13:8$ appearing4:16bring4:214:2department $9:6,8$ EXHIBIT $5:11$ appears16:8Bryan $11:22,25$ 14:2 $9:11$ excessive $8:24$ apply8:315:6Commission $9:11$ expenses $12:19$ applying7:19Brydon $2:4$ $2:17$ $3:23$ $9:11$ expresswayapprove9:2bulb $6:4$ $6:19$ $11:6$ $13:21$ $13:16$ extraapprove9:2bulb $5:19,21,23$ $6:19$ $11:6$ $15:11$ $13:23$ $13:16$ article $5:17$ business $10:8$ $5:19,21,23$ $1:21$ $3:8$ $1:21$ $3:8$ $asking$ $8:25$ $1:21$ $3:8$ $Company$ $1:21$ $3:8$ $1:21$ $3:8$ $10:23$ CCcomplaints $7:21$ $confident$ $8:14$ $conservation$ $9:7$ $attention$ $6:9$ $2:13:11$ $2:7$ $12:20$ $7:14$ $13:14$ $13:14$ $4:10:12:12$ $6:19$ $12:20$ $12:15$ $12:15$ $12:12$ $10:23$ C $C:13:11$ $Conservation$ $9:7$ $12:20$ $7:14$ $11:12:12:12$ $13:10$ $12:12$ $12:12$ $12:12$ $12:12$ $11:12:12:12:13:1212:1212:12$					e
appearing 4:1,6 4:2 coming 12:12 department 9:6,8 EXHIBIT 15:11 appears 16:8 bring 4:16 14:2 14:2 exhibits 15:9,14 appears 16:8 Bryan 11:22,25 15:6 14:2 9:11 expenses 12:19 apply 8:3 15:6 Commissioner 9:11 departments 9:11 approve 9:2 building 9:11 5:19,21,23 Commissioners 8:16,17,18 11:2 13:10 argues 10:14 bulb 5:19,21,23 commissioners 1:21 3:8 dividend 12:22 fact 7:18 12:19 asking 8:25 Company 1:12 comfident 8:14 conservation 9:6 9:7 fact 7:14 fact 7:14 attention 6:9 campaigns 13:11 Capitol 2:4 9:7 DUL V4:20 7:14 fact 3:14	1 0				-
appearing 4.1,0 4.2 bring 4:16 14:2 departments exhibits 15:9,14 appears 16:8 Bryan 11:22,25 15:6 Commission 1:1 9:11 expenses 12:19 apply 8:3 15:6 Brydon 2:4 Commissioner 8:16,17,18 11:2 Expressway appreciate 10:21 building 9:11 5:19,21,23 3:10,12,12 6:18 DESCRIPTION extra 13:10 argues 10:14 bulb 5:19,21,23 13:23 15:21 If is	11		-		
4.9 bring 4.10 appears 16:8 Bryan 11:22,25 9:11 expenses 12:19 apply 8:3 15:6 Commission 1:1 9:11 depreciation expenses 12:19 apply 8:3 15:6 Brydon 2:4 Commissioner 8:16,17,18 11:2 Expressway approve 9:2 building 9:11 buib 6:4 6:19 11:6 13:21 15:11 extra 13:10 article 5:17 buis 5:19,21,23 13:23 direction 16:11 fact 7:18 12:19 asking 8:25 C Company 1:12 doing 6:6 factor 5:24 10:23 C complaints 7:21 dollar 9:22 factored 11:2 assets 8:18 C2:1 3:1 conservation 9:6 9:7 factored 13:11 attention 6:9 capitol 2:4 9:7 PUL V 4:20 7:14 factorel 13:14	appearing 4:1,6		8	-	
appears 16:8 apply 8:3 applying 7:19 appreciate 10:21 approve 9:2 article 5:17 $15:6$ Brydon 2:4 building 9:11 bulb 6:4 bulbs 5:19,21,23 business 10:8 buying 9:11Commission 1.11 $2:17 3:23 5:8,9$ $6:19 11:6 13:21$ depreciation $8:16,17,18 11:2$ DESCRIPTION $15:11$ direction 16:11 direction 16:11 direction 16:11 direction 16:11 direction 16:11Expressway $13:16$ extra 13:10article 5:17 asked 9:6 $10:23$ assets 8:18 attention 6:9 attorney 16:14business 10:8 $C:13:1$ C C 2:13:1 Capitol 2:4commissioners $1:21 3:8$ Company 1:12 complaints 7:21 confident 8:14 $9:7$ depreciation $8:16,17,18 11:2$ DESCRIPTION $15:11$ direction 16:11 dividend 12:22 dollar 9:22 dollar 9:22 fact or 5:24 factored 11:2 far 3:14 federal 5:11 felt 3:16	4:9	bring 4:16		-	-
applying 7:19 Brydon 2:4 building 9:11 S:10,12,12 6:18 8:16,17,18 11:2 13:16 approve 9:2 builb 6:4 S:10,12,12 6:18 0ESCRIPTION 13:16 argues 10:14 bulbs 5:19,21,23 13:23 15:11 13:16 article 5:17 business 10:8 13:23 15:11 15:11 asked 9:6 buying 9:11 12:1 3:8 Company 1:12 doing 6:6 factor 5:24 10:23 C C complaints 7:21 dollars 9:9 12:15 factored 11:2 askets 8:18 campaigns 13:11 conservation 9:6 donated 13:11 federal 5:11 attention 6:9 capitol 2:4 9:7 DUL V 4:20 7:14 fett 3:16	appears 16:8	Bryan 11:22,25			1
appreciate 10:21 approve 9:2 argues 10:14 argues 10:14 argues 10:14 asked 9:6 asked 9:6 10:23 assets 8:18 attention 6:9 attorney 16:14 building 9:11 bulbs 5:19,21,23 business 10:8 buying 9:11 3:10,12,12 6:18 6:19 11:6 13:21 13:23 DESCRIPTION 15:11 direction 16:11 dividend 12:22 doing 6:6 1:21 3:8 extra 13:10 0	apply 8:3	15:6	-		
appreciate 10:21 building 9:11 3:10,12,12 6:18 DESCRIPTION extra 13:10 approve 9:2 buib 6:4 6:19 11:6 13:21 15:11 15:11 argues 10:14 buibs 5:19,21,23 13:23 direction 16:11 F asked 9:6 buying 9:11 13:23 commissioners 121 3:8 fact 7:18 12:19 asking 8:25 10:23 C C complaints 7:21 dollars 9:9 12:15 factored 11:2 astention 6:9 campaigns 13:11 conservation 9:6 9:7 donated 13:11 federal 5:11 attorney 16:14 0:12 9:7 12.20 12.20 fight 13:14	applying 7:19	Brydon 2:4			
approve 9:2 argues 10:14 argues 10:14 article 5:17 asked 9:6 10:23 assets 8:18 attention 6:9 attorney 16:14 bulb 6:4 bulbs 5:19,21,23 business 10:8 buying 9:11 6:19 11:6 13:21 13:23 commissioners 1:21 3:8 Company 1:12 complaints 7:21 confident 8:14 conservation 9:6 15:11 direction 16:11 dividend 12:22 F fact 7:18 12:19 factor 5:24 factored 11:2 family 7:25 family 7:25 asked 9:6 asking 8:25 10:23 assets 8:18 attention 6:9 attorney 16:14 C C		building 9:11			extra 13:10
argues 10:14 article 5:17 asked 9:6 asking 8:25 10:23 astention 6:9 attention 6:9 attention 6:9 attention 6:14 bulbs 5:19,21,23 business 10:8 buying 9:11 13:23 commissioners 1:21 3:8 Company 1:12 complaints 7:21 confident 8:14 conservation 9:6 9:7 direction 16:11 dividend 12:22 doing 6:6 dollar 9:22 dollars 9:9 12:15 fact 7:18 12:19 factor 5:24 factor 6:24		bulb 6:4			
article 5:17 business 10:8 commissioners dividend 12:22 fact 7:18 12:19 asked 9:6 buying 9:11 1:21 3:8 doing 6:6 fact 7:18 12:19 asking 8:25 0:23 C complaints 7:21 dollars 9:9 12:15 factored 11:2 assets 8:18 campaigns 13:11 conservation 9:6 donated 13:11 federal 5:11 attorney 16:14 Capitol 2:4 9:7 12.22 felt 3:16		bulbs 5:19,21,23			
asked 9:6 buying 9:11 1:21 3:8 doing 6:6 factor 5:24 asking 8:25 0:23 C company 1:12 dollar 9:22 factored 11:2 assets 8:18 C 2:1 3:1 confident 8:14 confident 8:14 far 3:14 attention 6:9 capitol 2:4 9:7 federal 5:11 attorney 16:14 0:12 9:7 put V 4:20 7:14 fight 13:14	0		commissioners		
asking 8:25 Company 1:12 dollar 9:22 factored 11:2 10:23 C complaints 7:21 dollar 9:22 factored 11:2 assets 8:18 C 2:1 3:1 confident 8:14 domain 13:14 far 3:14 attention 6:9 campaigns 13:11 conservation 9:6 domated 13:11 federal 5:11 attorney 16:14 Capitol 2:4 9:7 DUL V 4:20 7:14 fight 13:14			1:21 3:8	e e	
10:23 C complaints 7:21 dollars 9:9 12:15 family 7:25 assets 8:18 C 2:1 3:1 confident 8:14 domain 13:14 far 3:14 attention 6:9 campaigns 13:11 conservation 9:6 domated 13:11 federal 5:11 attorney 16:14 Capitol 2:4 9:7 12.22 PUL V 4:20 7:14 fight 13:14		· 8	Company 1:12		
assets 8:18 C 2:1 3:1 confident 8:14 domain 13:14 far 3:14 attention 6:9 campaigns 13:11 conservation 9:6 donated 13:11 federal 5:11 attorney 16:14 Capitol 2:4 9:7 12.22 DUL V 4:20 7:14 fight 13:14	0	<u> </u>	complaints 7:21		e e
attention 6:9 attorney 16:14campaigns 13:11 Capitol 2:4conservation 9:6 9:7donated 13:11 driven 10:2federal 5:11 felt 3:16DUL V 4:20 7:14fight 13:14		C 2:1 3:1	confident 8:14		
attorney 16:14 Capitol 2:4 9:7 driven 10:2 felt 3:16 DUL V 4:20 7:14 fight 13:14		campaigns 13:11	conservation 9:6		
12.22 DUI V $4.20.7.14$ fight 12.14		10	9:7		
	e e	care 9:13	consumer 12:22	DULY 4:20 7:14	fight 13:14
4·14 cash 9:9 Consumers 2:7 12:1 File 1:12	U U			12:1	
CCP 1:25 2:22 4:10 financial 12:13					financial 12:13
E financially 16:15					financially 16:15
average 8.5 centers 9:11 control 6:6 E 2:1,1 3:1,1 15:1 fire 9:10	average 0.J			E 2:1,1 3:1,1 15:1	fire 9:10

1				
first 4:16 5:3	H-U-B-E-R 7:7	J 1:21,25 2:22	7:14 12:1	2:5,7,9,14,19
five 3:8 6:13	half 9:2 10:23	16:6	laws 13:13	2:23,24 3:22,24
12:25	Hall 1:19 3:10	January 1:8	left 3:9,11	4:3,10,13 5:14
fixed 9:18,25	11:7	Jefferson 1:9 2:5	Leonard 4:19,24	6:7 9:4,5 13:9
10:14	hands 14:1	2:14,19 3:23	5:4 15:4	13:15 16:2,7
folks 7:6 9:1 10:6	health 9:19 10:19	4:2 5:17	Let's 9:1	Missouri's 1:12
11:3	hearing 1:8 3:3,6	Joan 6:21	light 5:14,19,20	money 6:1,2 8:20
FOLLOWS 4:22	3:7 14:5 16:8	job 12:7	5:23 6:4	9:3 13:10,11,14
7:16 12:3	16:13	John 2:8 4:12	lights 5:22 12:10	month 6:12 8:5,6
forced 13:10	hearings 5:9	5:18	limited 10:15	8:7
foregoing 16:9	help 10:1	Judge 1:18 3:5	list 3:13 6:20	month's 8:8
formal 3:6	hit 12:22	3:21,25 4:4,8	Litigation 2:23	monthly 8:3
forth 6:8,8	home 7:22,25	4:11,14,23 5:5	little 5:17 6:7	morning 7:18
four 5:7 12:25	hope 12:10	6:16,20,25 7:3	loaning 9:10	MORRIS 1:17
13:1	horse 8:25	7:10 11:4,9,14	Local 1:8	moved 7:22
FRANKLIN	hour 13:18	11:17,21,24	look 12:16	mugged 10:25
16:4	house 5:21 12:10	12:4 13:20,25	looking 12:14	
full 7:23	Huber 7:6,7,12	judges 6:13	13:6	N
further 16:13	7:13,17 11:12		lot 6:11 13:14	N 2:1 3:1 15:1
	11:16 15:5	K	Louis 2:9,24 4:13	name 4:23 5:3
G	hundred 12:14	keep 9:12 12:9	lowest 5:16	7:6 11:21
G 3:1	12:25 13:1,1	12:10		name's 11:22
game 6:7	hundred-watt	Kenney 1:20	M	nature 9:11
gas 8:4,4,20	5:23	3:13 6:18 11:6	M 1:19	need 7:10 8:22
11:11		13:23	Madison 2:13,18	neither 16:11
general 10:3	<u> </u>	Kevin 2:17 3:21	Maida 1:21 3:10	never 5:8,9
gentleman 7:8	ice 12:12	kevin.thompso	3:10	new 7:22,23
gentlemen 8:24	Illinois 6:7	2:20	main 6:5	newspaper 5:18
getting 6:9 8:16	immediate 3:9,9	kilowatt 13:18	maintain 9:13	normal 7:25 8:3
give 3:15,17 9:1	income 13:4	13:18	making 5:24 6:1	8:16
10:22	incomes 6:11	knew 9:9	6:2	North 2:24
go 3:13 4:15,18	9:18 10:1,15	know 9:5 10:4,6	management	Northern 13:15
5:13,24 9:7	increase 1:12 9:3	10:6 11:1 12:17	12:13	nother 8:8
10:19	9:7,15 10:25	13:8	Marc 2:12 4:6	notice 7:20 8:1,9
goes 5:25 6:8	11:10 12:12		marc.poston@	10:2
10:2	individual 7:18	$\frac{L}{L}$	2:15	Number 5:7
going 5:20 6:1,2	infrastructure	L 1:17	marked 15:14	
6:4 14:1	8:10,23 11:1	L-E-O-N-A-R-D	matter 1:11	$\left \frac{0}{0} \right $
Good 7:6 11:18	inspired 3:16	5:4	10:17,20	0 3:1
11:20	insurance 10:19	labor 13:6,7	means 8:11 10:15	objection 6:5
Grain 13:16	interested 16:16	lady 8:24	mid-sixties 7:9	offense 5:11
Greetings 3:5	introductions 3:8	land 9:11,12	Midwest 2:23	Office 2:12 3:23
grocery 5:19	irritating 6:13	language 8:12,12	million 12:15,15	4:2,4,7
guess 8:11	IV 1:7	largest 10:3	13:1	official 5:10 6:15
Н	J	LAW 1:18	millions 9:8	Oh 7:12 Okay 4:11 5:5
	U	LAWFUL 4:20	Missouri 1:1,9	Okay 4:11 5:5
	l	l	I	I

1				I age 19
11.2.12	nontion 0.71	reason 13:9	<u> </u>	an an if 11.12
11:3,12 old 8:25	portion 8:21 Post 3:23 4:2		<u> </u>	specify 11:13
		reduce 10:9	S 2:1 3:1	spell 4:25
once 3:5 14:2	Poston 2:12 4:6,6	reduced 10:2	S-T-E-I-N-M	ss 16:3
one-eighth 9:6,14	power 5:14 10:5	13:13 16:10	5:2	St 2:9,24 4:13
9:17 10:22	13:17	reducing 12:22	S-T-R-U-E-B-I	Staff 2:17 3:20
operations 8:17	practically 8:7	registration 6:23	11:23	3:22
order 13:12,12	Presiding 1:17	REGULATORY	sacrificed 6:4	stagnant 13:5
outcome 16:16	pretty 13:19	1:18	salary 6:14	start 7:11
<u>Р</u>	prevailing 13:7	related 16:11	sales 9:7	Starting 3:3
	13:13	relative 16:14	Sarah 1:25 2:22	state 1:1 10:5
P 1:20 2:1,1 3:1	prior 7:8	renegotiate 13:6	16:6,23	16:2,7
p.m 3:3 14:5	Probably 10:4	replace 5:19,20	saw 10:22	Steinman 4:19
P.O 2:13,18	PROCEEDIN	8:21	saying 7:17	4:24,24 5:2,4,7
PAGE 15:3,11	1:3	replacement 8:11	says 8:2	6:17 15:4
paid 12:23	process 3:7	8:23	Schulte 5:18	Stephen 1:19
part 3:6 12:13	profit 12:20	replacing 8:12	Scott 1:20 3:12	3:11
parties 3:19	property 8:13	report 12:16	Security 7:19	Stoll 1:19 3:11
16:12,15	9:19 10:18	REPORTED	see 12:15 14:1	13:21
pass 10:16,16	proud 5:15	1:25	seen 5:9,17 9:21	store 5:20
passed 13:7,12	provide 8:14	Reporter 2:22	selling 10:5	storm 12:12
Paul 2:3 4:2	providing 12:7	4:25 5:3 16:1,7	service 1:1,13	Street 2:13,18,24
pay 6:8 8:20 10:1	provision 9:24	representation	2:17 3:22 5:8,9	Struebig 11:20
10:11 13:2,10	Public 1:1,8 2:12	5:11	7:21 8:14 12:7	11:22,22,25
paying 6:14 8:10	2:17 3:22 4:5,7	representative		12:6 13:24 15:6
8:10,23	5:8,8	5:12	Services 2:23	subsidize 10:12
penalized 10:7	purposes 9:8	representing	set 6:11	successful 12:11
people 3:15,17	put 9:24 13:13,15	3:19	sewer 5:13	surcharge 8:11
6:10,11,13 9:22	put 9.2 + 15.15,15	residence 7:23	shareholders	sure 11:14
9:25 10:9	Q	8:4	12:23 13:4	swear 4:17 7:10
percent 8:3 9:1,7	quarter 12:18	resident 7:8 10:7	sheet 6:23	11:24
9:14,15,17	questions 6:16	residential 7:25	shortchange	
10:22	11:5 13:20		12:21	Swearengen 2:4
permanent 9:15	Quick 6:21,22	residents 9:4	showed 12:19	SWORN 4:20
10:24	7:2	13:9	sick 5:22	7:14 12:1
person 7:25	1.2	rest 6:3	signed 3:14	T
plant 8:13	R	retired 7:17 9:25	signing 6:23	$\overline{\mathbf{T} 1:20}$
play 6:6	R 2:1 3:1	revenues 1:12	simply 12:12,22	table 3:7
	raise 5:12 6:3 8:2	10:2	single 12:18	table 5.7 take 9:13
playing 8:23	8:6 12:14	rich 6:9	sir 5:1 6:18 7:4	
please 5:1 11:21	rate 5:12 8:3	right 4:15 5:16	11:4,6,7,9,18	taken 16:9,13
podium 4:17	9:15 10:24	7:3 11:17	13:23	talk 3:18
point 5:25 8:24	11:10 12:12	Right-to-Work	six 12:15	Tariffs 1:12
9:12	rates 5:15,16 6:3	13:7,12	Social 7:19	tax 9:7,19 10:18
Pokorski 1:25	8:2 9:20	room 3:16	somebody's 6:9	Taxation 5:10
2:22 16:6,23		Rupp 1:20 3:12	sophisticated	taxes 5:13
political 13:11	read 5:21,23 6:4	6:19	8:15	tell 4:18,18,20
poor 9:22	really 12:11		speak 3:17	5:6 7:5,14
			*	l

	1	1	I
11:21 12:1,5	16:10	witnesses 3:13	360 2:18 3:23
TESTIFIED		wonderful 12:7	
4:22 7:16 12:3	U	WOODRUFF	4
testify 3:15 7:4	UE 5 :15	1:17 3:5,25 4:4	4 9:16 15:4
11:18 14:1	umpteen 9:8	4:8,11,14,23	401,503,000 13:2
testimony 11:8	under-privileged	5:5 6:16,20,25	428,189,000
13:22	9:23	7:3,10 11:4,9	12:24
thank 3:21 4:15	understand	11:14,17,21,24	456 4:2
6:15,18,19,24	11:15	12:4 13:20,25	
7:2 11:3,4,6,7	unfortunately	workers 12:9	5
13:21,23,24	12:14	worn-out 8:13	5 9:16
14:2	Union 1:11	worth 8:8	573-635-7166 2:5
thankful 12:8,9	unions 13:7		573-751-5558
thereto 16:15	use 10:9,11	X	2:14
thing 9:24 11:10	uses 8:13	X 15:1	573-751-6514
things 5:7	utility 8:8,12		2:19
Thomas 7:7,13	9:20,23 10:1,17	<u> </u>	
15:5		Y 1:19	6
Thompson 2:17	V	year 9:3 12:17,18	6,186,300,000
3:21,22	various 13:11	12:18,23,24	12:20
thought 6:23	VOLUME 1:7	year's 8:8	6:12 3:3
10:8	vote 6:15	years 13:5	6:26 14:5
thousand 12:25		yielded 9:8	63101 2:24
time 3:3 5:12	W	yields 10:22	63119 2:9 4:13
7:22 8:9 10:18	wage 13:8,13		65 6:12
10:20,21 14:5	Wages 13:5	Z	65102 2:14 3:24
tomorrow 7:18	want 4:18 8:2	<u> </u>	65102-0360 2:19
top 8:22	9:21 10:9	0	65102-0456 2:5
total 7:23 8:19,19	wanted 11:14	1	
12:24	warm 12:10		7
trader 8:25	water 5:13	1 9:6,14,17 10:22 11 1:8 15:6	7 15:5
transcript 1:3	we'll 3:13,17	11 1.8 13.0 11.60 8:6	7.7-plus 8:2 9:1
16:9	4:15	150 8:4,5	9:15
tremendous 9:3	we're 3:6 6:2,2,6	130 0.4,3	711 2:24
10:24	8:22 10:25 12:8	2	745 1:25 2:23
tremendously	12:8	200 2:13,18	16:23
9:17	we've 5:16 6:5	200 2 .15,10 2017 1:8	8
TRUTH 4:21,21	9:20 10:11,12	206.4 12:15	8 871 2:8 4:12
4:21 7:15,15,15	wealthy 13:4	2230 2:13	0/12.04.12
4.21 7.13,13,13	wearing 8:18,21		9
	weekend 12:11	3	9000 5:19
trying 12:21 13:15	welcome 6:25	312 2:4	2000 2.17
Tuxedo 2:8 4:12	WILLIAM 1:20	314-395-8002 2:9	
	windfall 10:24	314-644-2191	
two 3:14 12:14	wish 11:18 13:25	2:25	
13:17,18	witness 4:16 15:3	33 5:8	
typewriting			