

PRESS RELEASE



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Missouri American Water Completes Major Water System Improvement in Jefferson City

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Jefferson City, Mo., (December 20, 2011) Missouri American Water marked the completion of an \$11 million water system improvement project in Jefferson City this week with a ceremonial start-up of the new pumps. Jefferson City Mayor Eric Struempf launched ribbon-cutting fireworks at the December 19th community event. The fireworks were coordinated by Dr. Paul Worsley of the Missouri University of Science and Technology. Dr. Worsley has been featured on the Discovery Channel's program, "The Detonators."

The 16-month long construction project designed by Black and Veatch and led by Reynolds, Inc. has upgraded the water pipelines and pumping station that deliver water from the Missouri River to the water treatment plant.

The project replaced water infrastructure that was 50 to 120 years old. In addition to the new pumping station, the construction team of W.L. Hailey installed two 20-inch diameter pipelines that are 30 feet deeper and extend 80 feet farther into the river than the previous 1960s-vintage structure. These new intake pipelines will help to improve water delivery reliability during icy winter conditions and low river levels in the summer.

"This project has expanded the capacity of our pumping station to deliver water from the river to the water treatment plant," said Missouri American Water Superintendent Gilbert Cole. "It will help us meet peak community demands and enhance the overall reliability of our system."

Missouri American Water's Jefferson City system serves approximately 8,900 customers and treats and delivers up to six million gallons of water per day through 147 miles of pipelines.

"Ongoing investment in our water systems is essential to maintaining the reliable service that is the foundation of our quality of life," said Missouri American Water President Frank Kartmann. "We've invested about \$115 million in water system improvements across the state over the last 20 months."

Missouri American Water

Missouri American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 1.5 million people.

Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

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