

EXHIBIT B

Spectrum Mid-America, LLC

CUSTOMER SERVICE CONTACT ATTACHMENT

In lieu of contacting our Company Officer listed on the application, Spectrum Mid-America, LLC requests that the Missouri Public Service Commission (“PSC”) direct all complaints, concerns, inquiries related to the Customer Service Standards of Senate Bill 284, § 67.2692 RSMO to the Missouri Government Relation Office in care of the following person.

Paul G. Berra, Director, Government Affairs (MO)
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