**EXHIBIT KB-1** 

From: Sent: To: Subject: Carrie Patrick [carrie.patrick@CenturyTel.com] Friday, October 08, 2004 8:34 AM rmkohly@sockettelecom.com RE: request for information about Internet ordering system



CLEC-Online Ordering Process.r...

Your user name will be mkohly, password sock5798, either can be changed at your request. I have attached the basic guide for using the web site. The site is very basic and is the same LSR form that is currently used. Your company will be using the order types of; Port Only, Loop Only, and Loop Service with Number Portability. The other order types are used by our Resellers that are not facility based. If there is a section on the LSR form that is marked as required, but does not apply to your company, please place N/A in the field. If you place any test orders, (that are not true orders) please place TEST in comments. If you have any questions or problems, you can contact either me at 318-340-5108 or my supervisor LaCondra at 318-330-6204, and either of us can help you with the web site. Thanks Carrie

----Original Message----From: Matt Kohly [mailto:rmkohly@sockettelecom.com] Sent: Friday, October 08, 2004 8:19 AM To: Carrie Patrick Subject: request for information about Internet ordering system

This is the e-mail that you requested. I can be reached at 573.777.1991, ext. 551.

Matt Kohly Socket Telecom