EXHIBIT KB-2

CLEC-Resale Online Ordering Process

Log on to http://centurytelorderprocessing.centurytel.net

Type user name and password and click authenticate.

To Place an Order
1.   Go to left side of screen, click on Start Order
         Select State from drop down box
         Select type of order from drop down box
Note: The necessary form for your order type will appear.
2.   Enter order information the appropriate fields (all fields marked in red are mandatory fields).
3.   After the completion of each page, you will click Submit Form (if there are any required fields that are incomplete, an error message will be displayed, and you will not be able to advance to the next page without correcting the error).
Note: Once submitted, the system will automatically display the next page to complete the order.
Once you have completed all forms of the LSR, the system will then take you back to the Main Page, there will be a message on the left side of the screen that shows the order completed.
Note: A new order can be started from this page by using the same method as above.

To Check an Order Status
1.   Go to left side of screen, click on Search Orders.
2.   System will take you to the Search Orders screen.
         Orders can be searched by:
         - Date range
         - PON
         - State
         - Order Type
         - Order Number
         - Status
3.   Choose search type, and click Search, all orders that meet specified criteria will be displayed.
         Information listed will include:
         - Order date
         - Order type
         - Order status
         - Order number
         - Due date
         - User (rep that issued order to CenturyTel)

Definitions of Order Status
- Pending: order will show pending once submitted by CLEC or Reseller
- Provisioned: order has been entered into CenturyTel's service order processing system by a CenturyTel rep, a tentative due date is scheduled, a confirmation or order number will be listed with all Provisioned order status.

- Jeopardy: order that was scheduled has a due date change due to facilities etc, (original due date will not be met).
- Unworkable: order is unworkable; this will be due to invalid information such as address, incorrect customer etc.
- Complete: order has been completed, and all services are working.

This online ordering site will not allow you to validate addresses, submit CSR request or submit suspend and restoral orders. These orders will still have to be processed using the current procedures.