

Case No: WA-2004-0581.

Volume 1

Missouri Public Service Commission

ORIGINAL

Data. Reporter

File No.

MIDWEST LITIGATION SERVICES

"From Discovery to Trial"

- Jefferson City, MO
- Rolla, MO

· Headquarters 711 North 11th Street St. Louis, Missouri 63101

Kansas City, MO

Springfield, MO

 Columbia, MO Nationwide Scheduling

Area in Taney County, Missouri

• Edwardsville, IL

1.800.280.3376

```
Page 1
                            STATE OF MISSOURI
1
2
                        PUBLIC SERVICE COMMISSION
3
                        TRANSCRIPT OF PROCEEDINGS
 5
 6
                       ON-THE-RECORD PRESENTATION
 8
                            October 19, 2004
 9
                        Jefferson City, Missouri
10
                                Volume 1
11
12
     In the Matter of the
     Application of Emerald Pointe )
13
     Utility Company for
     Permission, Approval, and a
     Certificate of Convenience and }
14
     Necessity Authorizing it to )
15
     Construct, Install, Own,
     Operate, Control, Manage, and )
16
     Maintain a Water and Sewer ) Case No. WA-2004-0581, et al.
     System for the Public, Located )
17
     in an Unincorporated Area in )
     Taney County, Missouri
18
19
               MORRIS L. WOODRUFF, Presiding,
                    SENIOR REGULATORY LAW JUDGE.
20
               CONNIE MURRAY,
21
               JEFF DAVIS,
               LINWARD *LIN* APPLING,
22
                    COMMISSIONERS.
23
     REPORTED BY:
24
     STEPHANIE L. KURTZ MORGAN, RPR, CCR
25
     MIDWEST LITIGATION SERVICES
```

1	Page 2 APPEARANCES:
2	
3	W. R. ENGLAND, III, Attorney at Law Brydon, Swearengen & England, P.C. 312 East Capitol
4	P. O. Box 456 Jefferson City, Missouri 65102-0456
5	(573) 635-7166
6	FOR: Emerald Pointe Utility Company.
7	CLIFF E. SNODGRASS, Senior Counsel 200 Madison Street
8	P. O. Box 360 Jefferson City, Missouri 65102
9	(573) 751-3234
10	FOR: Staff of the Missouri Public Service Commission.
11	
12	
13	
14	
15	
16	
17 18	
19	
20	
21	
22	
23	
24	
25	

Page 3 1 PROCEEDINGS 2 JUDGE WOODRUFF: Let's go ahead and get started, This is Case No. WA-2004-0581, and it's on the 3 rec -- and it's an on-the-record presentation concerning the 4 5 application of Emerald Pointe Utility Company for a 6 Certificate of Convenience and Necessity. 7 We'll begin by taking entries of appearance, first 8 of all, for the Company. 9 MR. ENGLAND: Thank you, Your Honor. Let the record reflect the appearance of 10 11 W. R. England of the law firm Brydon, Swearengen & England, appearing on behalf of the Applicant Emerald Pointe Utility 12 13 Company. Our mailing address is Post Office Box 456, 14 15 Jefferson City, Missouri 65102. 16 JUDGE WOODRUFF: Okay. Thank you. 17 And for the Staff? 18 MR. SNODGRASS: Yes. Good afternoon, Judge. 19 Let the record reflect the appearance of Cliff 20 Snodgrass for the Staff of the Missouri Public Service 21 Commission. My formal business address is Governor's Office Building, Suite 800, 200 Madison Street, Box 360, here in the 22 big town of Jefferson City, Missouri 65102. 23 24 JUDGE WOODRUFF: Thank you, sir. 25 I don't see anyone here from Public Counsel, so

1	Page 4 that's all of the parties. We do have several people present						
2	by telephone, just so the record is clear, representatives						
3	of of Emerald Pointe.						
4	And if you would just introduce yourselves and tell						
5	me the people on the phone, just introduce yourselves.						
6	MR. PITTMAN: My name is Larry Pittman. I'm the						
7	accountant for Emerald Pointe Utility Company.						
8	MR. MENKE: Bruce Menke, chief operations officer.						
9	MR. SNADON: And Gary Snadon, and I'm the owner.						
10	JUDGE WOODRUFF: Okay. Very good, then.						
11	And what we'll do today is we're gonna ask allow						
12	the Commissioners to ask questions that that have occurred						
13	to them about this application.						
14	And so we'll begin with Commissioner Murray.						
15	COMMISSIONER MURRAY: Thank you, Judge.						
16	My first question is for Staff. And I don't know						
17	if we want to swear in the witness. I guess I see we have a						
18	Staff Witness present here.						
19	JUDGE WOODRUFF: All right. If you want to come						
20	forward						
21	COMMISSIONER MURRAY: Mr. Merciel?						
22	JUDGE WOODRUFF: Mr. Merciel. Come on up to the						
23	witness stand.						
24	Please raise your right hand.						
25	(Witness sworn.)						

Page 5

- JUDGE WOODRUFF: You may be seated.
- 2 JAMES MERCIEL testified as follows:
- 3 OUESTIONS BY COMMISSIONER MURRAY:
- Q. Mr. Merciel, in this agreement and the Staff's
- 5 recommendation, is there any requirement for the Company to
- 6 file a rate case with any specified period of time?
- 7 A. No, there is not.
- 8 Q. Wouldn't that be advisable, especially since the
- 9 Staff has stated that there appears -- there appear to be
- 10 deficiencies or errors in some of the accounting in -- in
- 11 place, and that a full rate case audit might be necessary
- 12 before accurate information can be available?
- 13 A. I do see a need, obviously, of a rate case audit.
- 14 The Staff usually does not recommend companies file cases. In
- 15 this case I would like to see one get filed and -- or at least
- 16 have an audit conducted.
- 17 Q. In what time period are you thinking?
- 18 A. Well, that's a good question. I'm not sure there
- 19 is an immediate need to do that. Considering this is a
- 20 growing company, they're at a point where they need to
- 21 construct additional plant even for what -- you know, for --
- 22 for their existing area, so they are gonna be spending some
- 23 more money.
- 24 And then we would need to see what kind of customer
- 25 growth they have, if they are granted the new area. There's a

Page 6

- 1 projection. As you know, we don't -- you know, you never know
- 2 if that's really accurate. So I think if we look at some
- 3 period, let's say within the next two years, would be
- 4 adequate.
- 5 Q. Did you discuss with the Company the -- the
- 6 advisability of them filing a rate case within that time
- 7 period?
- 8 A. Well, I did not. We -- we are considering the
- 9 possibility of a rate review in the context of -- of this case
- 10 if the Commission does grant the service area.
- 11 Q. And rate review, ta-- explain to me how --
- 12 A. Okay.
- 13 Q. -- how and when that would occur.
- 14 A. Okay. Well, let me back up a little bit and speak
- 15 a little -- a little more generally. In situations where we
- 16 have a brand new company going into business, new service
- 17 area, it's the -- the Company has not existed before, all your
- 18 expenses are pro forma. You know, they're all -- all of them
- 19 are educated quesses.
- 20 And we typically do have a rate review period. We
- 21 will make our best estimate and make that recommendation, and
- 22 then give the Company some time to get going. Typically it's
- 23 on the order of 18 months, you know, so they have at least
- 24 one year of a fairly solid operation.
- 25 If we know it's gonna be a slow-growing pla--

Page 7

- l service area, sometimes it'll be a little bit longer.
- 2 Sometimes two years, sometimes up to three years.
- But the purpose of a rate review is to go back and
- 4 basically see if the Company is overearning or if the rates
- 5 are -- are, you know, even close. If there's substantial
- 6 overearning, the Staff would have an opportunity to file a
- 7 complaint case.
- 8 Of course, the Company always has the option to
- 9 file a rate case. But the purpose is to satisfy ourselves
- 10 that the rates were set, you know, reasonably -- reasonably
- 11 close.
- Now, to take that into -- into this particular
- 13 case, we normally don't have to do that with existing
- 14 companies, because they are established and -- and, you know,
- 15 expenses are -- are more known, even though you might have
- 16 some projected -- projected expenses for the new service area.
- We did not recommend that in this particular case.
- 18 In hindsight I would have to admit it would have been a good
- 19 idea to do it. Possibly that can still be done, because of
- 20 the uncertainty of existing expenses.
- 21 Q. And when you say it would be a good idea to
- 22 recommend it, are you saying that there would be some
- 23 commitment by Staff to do a rate review within --
- 24 A. Yes.
- 25 O. -- 18 months?

Page 8

- 1 A. It would commit the Staff to initiate it, yes.
- Q. And would that be a part of -- of the normal
- 3 agreement between the Staff and the Company?
- 4 A. Yes.
- So if we were to request the Company to do that, is
- 6 it possible at this date that that could still become a part
- 7 of the agreement?
- 8 A. I think it can. Either I -- well, I suppose the
- 9 Commission could order it or the Staff and the Company could
- 10 agree and -- and I suppose go on the record somehow to express
- 11 the agreement if the Company wishes to agree to it.
- 12 Q. Okay. You -- the -- I raised the concerns, because
- 13 in the Staff recommendation basically it was noted that there
- 14 appeared to be deficiencies or errors in some of the entries
- 15 to the annual report, for example, and that there -- the
- 16 balance sheet does not balance?
- 17 A. Yes.
- 18 Q. Some figures for contributions and aid of
- 19 construction and depreciation appear to be inaccurate. That
- 20 bothers me when we're just saying, yes, we're going to approve
- 21 this without some commitment for further review.
- 22 A. Uh-huh. I understand.
- 23 O. And I also noted that the Company was deficient
- 24 with regard to the payment of its 2000 FY-- or Fiscal
- 25 Year 2000 assessments, and that that has been brought up to

	Page 9
1	date
2	A. Yes, it has.
3	Q is that correct?
4	A. Yes, it is.
5	Q. Do you know and I will ask the Company
6	representatives later but do you know why that payment was
7	late?
8	A. I I don't know why. I could I could
9	speculate. I know this company has changed accounts
10	accounting people and bookkeepers several times. My guess
12	is is this was simply overlooked by the Company at the
12	time.
13	And my basis for saying that is, they've not had a
14	problem paying assessments ever since then. Our some of
15	the problem companies that we deal with, usually they just
16	quit paying and, you know, the problem is ongoing. It has not
17	been for this company.
18	Q. And since they have been in existence providing
19	service with the Certificate from the Commission, have they
20	ev ever been late other than that, to your knowledge?
21	A. To not to my knowledge. We researched
22	assessments and annual reports, and that was the only problem
23	that we found.
24	Q. Okay. Do you know are you aware of whether the
25	Company, since it's been providing service, has had any

Page 10

- 1 notices of violation from the Department of Natural Resources?
- 2 A. To my knowledge, there have been no notices of
- 3 violation. It's been my obs-- observation this company has
- 4 been providing good service to customers and takes care of its
- 5 problems.
- In fact, there -- there was a water outage, and the
- 7 Staff made a suggestion on improving its system by installing
- 8 a -- you know, a low-water-level alarm in the tank, and this
- 9 company promptly did that.
- 10 Q. Okay.
- 11 A. So --
- 12 Q. And do you make any effort to determine whether
- 13 there have been any NOVs?
- 14 A. I -- I -- I didn't actively go look. But we do
- 15 typically get notices from the Department of Natural
- 16 Resources. And if there are problems, then we -- we typically
- 17 hear about it. And -- and I'm -- I have not been aware of it.
- 18 We do our inspections every year, and so that --
- 19 that's my basis for the answer.
- 20 Q. Okay. In the Staff Recommendation -- or the Staff
- 21 Memo, I guess it is accurately called, on page -- actually
- 22 beginning on page 3 and carrying on over onto page 4, you go
- 23 into what will be supplied and contributed to the utility by
- 24 the developer. And you say -- the -- the Staff has estimated
- 25 an amount of rate base to be included in its two-year estimate

Page 11

- for the additional treatment capacity.
- Is the amount -- is that amount for the new
- 3 treatment plant to be included in rate base before its used
- 4 and useful?
- 5 A. No. No. It -- it -- it would have to be used and
- 6 useful in order to actually be included in our rate base.
- 7 That's -- you know, we're looking at the projections to serve
- 8 a service area. And to do so, this company does need to build
- 9 another treatment plant.
- 10 The fact is I -- they're -- they're at the point
- 11 they're needing to build another treatment plant for what they
- 12 have. So we're gonna be seeing some construction.
- Now, if they did -- if they filed a rate case
- 14 today, it would not be included, because the plant does not
- 15 exist yet, if that's what you're asking.
- 16 Q. Do you -- do you think that will be completed in
- 17 18 months?
- 18 A. A new treatment plant?
- 19 Q. Yes.
- 20 A. I hope so. Ba-- based on the -- based on the
- 21 existing growth, it's time for this company to be moving ahead
- 22 on that.
- 23 Q. And it appears -- and I can't remember exactly what
- 24 language made me think that -- but it appeared that
- 25 contributive property was going into rate base.

Page 12 1 That -- no, that --Α. 2 That's --Q. Ĵ. -- shouldn't be the case. A That's not --Q. 5 Α. No. Q. -- accurate? 7 That wasn't intended. Α. Yeah. 8 The contributive property would normally be the 9 pipelines, and that's usually contributed by the developer. 10 And that's not intended to be included in the dollars going into rate base. 11 12 But the treatment plant, some pumping equipment on 13 the sewer side would be constructed by the Company as rate 14 base. That's what the dollars should be representing. On the water side, it would be either a new well --15 a second well or a second storage tank or both. 16 17 So when you say that the Staff has estimated an amount of rate base to be included in its two-year estimate, 18 you're talking about -- why -- why are you referencing rate 19 20 base there? Because there's gonna need to be an increase in 21 22 rate base in order to serve, as I say, both the exist -- well, not existing customers, but growth in their existing service 23 area and the projected growth in the proposed service area. 24 There will need to be more rate base. 25

Page 13

- Now, that's not all the plant that's gonna be going
- 2 into the ground. There's also gonna be contributions from the
- 3 developer. The rate base is only -- only some of the new
- 4 plant going into service.
- 5 Q. Okay. And your analysis was that the Company was
- 6 underearning with re-- regard to the sewer service right now;
- 7 is that right?
- 8 A. Yes. Yes.
- 9 Q. And overearning with regard to water?
- 10 A. Yes, that's correct.
- 11 Q. But is it accurate to -- to assume that you thought
- 12 those balanced fairly -- fairly well, or --
- A. Well -- well, we're not sure. We're not sure,
- 14 because we don't know exactly what the numbers are. And I
- 15 would like to point out some of the numbers that you might be
- 16 looking at in the -- in the Staff's filing, a lot of that was
- 17 my estimate.
- 18 And those numbers, to a great extent, are guesses.
- 19 They're probably not exactly accurate. But the numbers that
- 20 are there show more overearning in water than underearning in
- 21 sewer.
- 22 Q. Are these the same customers that are paying too
- 23 much for water and not enough for sewer?
- A. Yes, they are, with maybe a handful of
- 25 exceptions -- three or four exceptions like clubhouses or that

Page 14

- 1 sort of thing. But generally, yes, they're the same
- 2 customers.
- Q. And you indicated that you were -- you believe that
- 4 the Company has some necessary technical, managerial and
- 5 financial capacities, in part, because it employs a licensed
- 6 operator.
- 7 Are you familiar with that licensed operator?
- 8 A. I'm gonna say yes. To be honest, I can't think
- 9 offhand -- I don't do the -- I haven't done the field work
- 10 myself, but they -- they do have a licensed operator.
- And based on the fact that we -- we've not had
- 12 problems -- they've addressed the service problems they do
- 13 have, we've not had any problems with this company.
- 14 Q. And do you know how long they have employed a
- 15 licensed operator?
- 16 A. I think they always have since their existence in
- 17 the -- in the '90s.
- 18 Q. And I just want to confirm that I understood
- 19 something you said earlier, and that is that in hindsight you
- 20 would have recommended a rate review --
- 21 A. Rate review, correct.
- 22 Q. -- to be specified to take place within 18 months;
- 23 is that correct?
- 24 A. Yeah, I think I said two years, considering --
- Q. 18 months to two years?

Page 15

- 1 A. Yeah, two years if the Commission grants the
- 2 expanded service area. I think two years is a little more
- 3 reasonable to -- to account for some of the projected growth.
- 4 So, yes, I do think that would be reasonable.
- Q. And why is -- now, the Staff could do that without
- 6 a commitment from the Company, could they not?
- 7 A. Yes, that's a good question. I think the Staff
- 8 could go and do that any time we wanted to. I suppose the
- 9 Commission could direct the Staff or the Staff could do it on
- 10 its own initiative.
- 11 There's -- you know, the records are -- of the
- 12 Company are supposed to be open to the Staff so, yeah, I think
- 13 we could do it any time.
- 14 But if we -- we -- I guess that's one of these
- 15 things we've always done it this way. You know, the -- the
- 16 famous cliche on certificate cases just to get it on the
- 17 record that we want it done, and so that we -- we remember to
- 18 do it in 18 months or two years, we -- I kind of like to put
- 19 it on the record that it's gonna get done.
- 20 COMMISSIONER MURRAY: Okay. I -- I think that's
- 21 all of the questions I have for you, Mr. Merciel. Thank you.
- THE WITNESS: Okay. You're welcome.
- 23 JUDGE WOODRUFF: Commissioner Davis, do you have
- 24 any questions for this witness?
- 25 COMMISSIONER DAVIS: No.

Page 16

- 1 OUESTIONS BY JUDGE WOODRUFF:
- Q. I'm not sure we did this at the beginning, so I'll
- 3 ask you now, would you identify yourself for the -- for the
- 4 record?
- 5 A. Right. We didn't. My name is James Merciel. I'm
- 6 assistant manager engineering. I work in the water and sewer
- 7 department from the Commission Staff.
- Q. Thank you.
- 9 And just so we're all clear here, there is no
- 10 stipulation agreement in this case, right?
- 11 A. I'm sorry?
- 12 Q. There is -- there is no stipulation agreement or
- 13 anything in this case?
- 14 A. Correct. There's no stipulation. There's only the
- 15 Staff recommendation and I think maybe a response from the
- 16 Company.
- 17 Q. So the -- if you, on the behalf of the Staff, makes
- 18 a recommendation today, the Commission should consider that,
- 19 which you just did about the -- the commi-- the commitment to
- 20 do -- to do a rate review?
- 21 A. I guess the answer is yes. Yeah, the --
- 22 Q. Okay.
- 23 A. Yeah, if the Commission -- I suppose the Commission
- 24 could, say, just go ahead and order it, based on this record.
- 25 JUDGE WOODRUFF: All right. Mr. England, do you

Page 17 1 have any questions to follow up with this witness? 2 MR. ENGLAND: I don't believe so, Your Honor. 3 Thank you. JUDGE WOODRUFF: Staff? 5 MR. SNODGRASS: No questions from the Staff Counsel. 6 7 JUDGE WOODRUFF: All right. Thank you. 8 All right, then, Mr. Merciel, you may step down. 9 (Witness excused.) 10 JUDGE WOODRUFF: Commissioner Murray, do you wish to call another witness? 11 12 COMMISSIONER MURRAY: Yes, I would like to -- I would like to ask some questions of -- I'm not sure which 13 Company Witness it is. Perhaps Mr. England could help. 14 15 I -- first of all, I would like to follow up on the 16 recommendation from Staff that there be a rate review within two years and whether the Company would be agreeable to that. 17 MR. ENGLAND: I -- I have not had the opportunity 18 19 to discuss that with my client, so I guess technically I can't 20 give you an answer today. 21 But I think Mr. Merciel made a good point. 22 Frankly, you can order it, whether we agree or not. And as a 23 practical matter, in new certificates it's been my experience 24 that you usually come back and ask for review within 18 to 25 24 months or -- or longer, depending on the circumstances.

	Page 18
1	COMMISSIONER MURRAY: And would you recommend
2	which one of your witnesses that I could ask that question to?
3	MR. ENGLAND: Well, Mr. Snadon is the owner. I
4	suspect he's the fellow that's going to make the ultimate
5	decision in this regard, so I think he could probably address
6	it.
7	JUDGE WOODRUFF: Mr. Snadon, are you there?
8	MR. SNADON: Yes, I am.
9	JUDGE WOODRUFF: All right. I'll I'll go ahead
10	and swear you in as a witness, and then the Commissioner can
11	ask you questions.
12	MR. SNADON: Okay.
13	JUDGE WOODRUFF: If you, please, raise your right
14	hand.
15	(Witness sworn.)
16	JUDGE WOODRUFF: Thank you very much.
17	And, Commissioner, you can ask your questions.
18	COMMISSIONER MURRAY: Thank you.
19	GARY SNADON (VIA TELEPHONE) testified as follows:
20	QUESTIONS BY COMMISSIONER MURRAY:
21	Q. Good afternoon, Mr. Snadon. I'm glad you didn't
22	have to make that flight or that drive to Jefferson City
23	today.
24	A. And again, we appreciate your understanding.
25	Q. I'm sure you heard the exchange with Mr. Merciel

Page 19

- 1 regarding the recommendation that a rate review be done in
- 2 two years -- within two years?
- A. Yes.
- Q. Would you be agreeable to that?
- 5 A. Yes, I would.
- 6 Q. Okay. Great.
- 7 And do you -- do you have an explanation of why the
- 8 assessment for Fiscal Year 2000 was late?
- 9 A. No. When I became aware of it, I immediately asked
- 10 my -- you know, going back to the year 2000, I -- I was
- 11 certain that it had been paid. And we went back and, of
- 12 course, could not find the check where it had been.
- 13 We had changed accountants at that period in time,
- 14 and Mr. Pittman came on the board.
- 15 THE WITNESS: Was it the year 2000 that you came on
- 16 board?
- 17 MR. PITTMAN: Yeah -- right in there, yeah.
- 18 THE WITNESS: Okay. And I think that must have
- 19 been how it got not paid. Because, you know, we -- we don't
- 20 have a record where it was paid. So it was just an oversight.
- 21 And, to my knowledge, we never received any type of
- 22 delinquency request on the assessment from the Public Service
- 23 Commission, so just fell through the cracks.
- 24 BY COMMISSIONER MURRAY:
- Q. Okay. And since the Company has been providing

Page 20

- 1 service -- water and sewer service, has -- has the Company had
- 2 any notices -- notices of violation from the Department of
- 3 Natural Resources?
- A. I don't think so, ma'am. Not to my knowledge.
- 5 Q. Great. We love to see you comply with all the
- 6 environmental laws.
- 7 A. Certainly.
- 8 Q. And what -- and what is the name of the operator
- 9 that you use?
- 10 A. David --
- 11 MR. MENKE: Jacobs.
- 12 THE WITNESS: -- Jacobs. He's been with us
- 13 quite -- quite a long while.
- 14 BY COMMISSIONER MURRAY:
- Q. And he is a licensed operator; is that right?
- 16 A. Yes, he is. And -- and maybe I could let -- but
- 17 he's received an award from the -- who is it?
- MR. MENKE: Operator of the year.
- 19 THE WITNESS: I don't know who -- I don't know who
- 20 actually gives him the reward or how we receive it, but we're
- 21 very pleased that he's received the operator of the year for
- 22 the -- the last couple of years -- two or three years.
- 23 So I think we have a -- I think he's been doing a
- 24 real good job for us.
- 25 BY COMMISSIONER MURRAY:

	Page 2
1	Q. That's good to hear.
2	Let me see if I have any other questions for you.
3	A. Okay. Thank you, ma'am.
4	Q. Just one let me ask you this: Do you and
5	and perhaps your accountant would be better to ask these
6	questions about the discrepancies that appeared on the annual
7	report and the the balance sheet not balancing some
8	inaccurac inaccuracies that were noted by Staff?
9	A. Yes.
10	COMMISSIONER MURRAY: If you would rather put your
11	accountant on for those questions, that would be fine.
12	But let me find out before, since you've been
13	sworn, maybe there might be other questions for you from the
14	other Commissioners.
15	JUDGE WOODRUFF: All right. Let me ask the the
16	other Commissioners, then.
17	Commissioner Davis, do you have any questions for
18	Mr. Snadon?
19	COMMISSIONER DAVIS: No questions.
20	JUDGE WOODRUFF: Okay. Commissioner Appling has
21	joined us. This is Gary Snadon is the owner of the Company

and is on the line. Do you have any questions for him?

for being late, but no questions.

COMMISSIONER APPLING: No questions. I apologize

JUDGE WOODRUFF: All right. All right, then.

22

23

24

25

Page 22 1 Thank you, Mr. Snadon. 2 (Witness excused.) 3 JUDGE WOODRUFF: And is it -- Mr. Pittman is the accountant? 4 5 MR. PITTMAN: Yes. JUDGE WOODRUFF: All right. Mr. Pittman, I'll 7 swear you in as a witness, and then the Commissioner can ask 8 you questions. MR. PITTMAN: Okay. That'd be great. 10 JUDGE WOODRUFF: All right. Would you please raise 11 your right hand. 12 (Witness sworn.) JUDGE WOODRUFF: All right. Commissioner, you can 13 ask your questions. 14 15 COMMISSIONER MURRAY: Thank you.

- 16 LARRY PITTMAN (VIA TELEPHONE) testified as follows:
- 17 QUESTIONS BY COMMISSIONER MURRAY:
- 18 Q. Mr. -- Mr. Pittman, is it?
- 19 A. Yes.
- 20 O. Have you seen the memorandum from the Staff -- the
- 21 recommendation from the Staff regarding this Certificate?
- 22 A. Yes, I have.
- 23 O. And so you have seen where the Staff observes that
- 24 there appear to be deficiencies or errors in some of the
- 25 entries in the annual report.

1	Page 23 Do you do you have any explanation for any of
2	these discrepancies that Staff has noted?
3	A. I guess the best explanation that I can give you,
4	the Company began filing annual reports in 1996. And a
5	gentleman by the name of Vince Unell (phonetic sp.) filed
6	those reports in '96, another gentleman by the name of Dave
7	Black filed them in '97 and then I took over filing them in
8	2002.
9	And we've gone back and researched all the way back
10	to that initial report in 1996. And it appears that the
11	errors that you're seeing in the balance sheet in the
12	amortization and contributions and aid of construction and
13	depreciation reserves for the sewer and water were errors that
14	were made in the initial filings, and then on a consistent
15	basis carried forward from '96 up to and including the
16	2003 report.
17	And honestly, I was not aware there were errors
18	until I received a notice on a a balance sheet deficiency
19	on a 2003 report. I think I received that in April of '04.
20	It may have been later than that. I don't recall exactly.
21	I made some corrections and resubmitted that,
22	thinking that was my only issue, until the memo came out and
23	then some subsequent correspondence in early October.
24	I met with Mr. Nichol last week for the better part

Fax: 314.644.1334

of the day. We went over the formulation of the reports,

25

Page 24

- 1 where those errors were, how they came about. And then I
- 2 have, since that period, gone back, starting with that initial
- 3 report in '96, revised both the sewer and water individual
- 4 sections, I've revised the aid in contribution section, I've
- 5 revised the balance sheet, asset and liability sections for
- 6 years '96 through 2002.
- 7 And then I have revised in its entirety the 2003
- 8 report, and had hoped to present those to you today. But ob--
- 9 obviously we're not there, so that's not gonna happen. But I
- 10 do have those ready to be submitted.
- 11 Q. And has any of the Staff seen -- seen that? You
- 12 said you -- you've met with Mr. Nichol for about a day a week
- 13 ago?
- 14 A. Correct. No, no one's -- we did '96. Mr. Nichol
- 15 did not take a copy of it with him. I have a package -- in
- 16 fact, I mailed him a package yesterday, and the rest I was
- 17 going to present today.
- 18 Q. Okay. And you are going to submit that --
- 19 A. Yeah.
- 20 Q. -- sometime?
- 21 A. My -- my plan now, since we didn't make the trip to
- 22 Jeff City, was to, you know, overnight or regular mail them,
- 23 whichever you would prefer.
- 24 Q. Okay. I -- I appreciate the fact that you've gone
- 25 back and -- and tried to find out where these errors are

Page 25 to -- to make the corrections. I would feel more comfortable 1 2 if Staff took a look at it, so --3 Yeah, that's -- and -- and I'll be -- I'll be happy Α. 4 to get those there any way that you prefer to expedite the 5 process. 6 And -- and I'm confident now, after having met with 7 Mr. Nichol, that I certainly have a better grasp on -- on preparing the report. And the information from this point 8 9 forward will -- will certainly be accurate, as well as timely. 10 COMMISSIONER MURRAY: All right. Well, thank you very much. I believe that's all I have for you. 11 12 THE WITNESS: Thank you. 13 JUDGE WOODRUFF: Thank you. Let me follow up on that real quick here. 14 15 Mr. Snodgrass and Mr. Merciel, do you have any instructions on how the Company should submit these documents? 16 17 MR, SNODGRASS: I guess our initial reaction would be perhaps to submit some revised annual reports with 18 19 corrected figures. 20 JUDGE WOODRUFF: Yes, that's the --MR. SNODGRASS: And the -- the method of doing that 21 22 could be submitted to Mr. Merciel, and -- and he could forward those to -- to other auditing personnel, if necessary. 23 24 JUDGE WOODRUFF: Okay. Do you want it --

Fax: 314.644.1334

MR. SNODGRASS: Just a suggestion.

25

1	Page 26 JUDGE WOODRUFF: regular mail, overnight, does							
2	it matter to you?							
3	MR. SNODGRASS: Regular mail would be fine with							
4	the with the Staff, Your Honor.							
5	JUDGE WOODRUFF: All right. Thank you.							
6	Did you get that, Mr. Snadon?							
7	MR. SNADON: Yes, I did. Thank you.							
8	JUDGE WOODRUFF: All right.							
9	COMMISSIONER MURRAY: Judge?							
10	JUDGE WOODRUFF: Yes, go ahead, Commissioner.							
11	COMMISSIONER MURRAY: And I'd just like to say, I'm							
12	not I'm not interested in delaying this approval process							
13	unnecessarily. And I'll ask the Staff, how quickly can							
14	somebody look at these documents?							
15	MR. SNODGRASS: After consultation with							
16	Mr. Merciel, Staff's of the opinion, as soon as we get the							
17	figures, we'll look at them immediately, Commissioner.							
18	COMMISSIONER MURRAY: And get a response to the							
19	commission?							
20	MR. SNODGRASS: Yes.							
21	JUDGE WOODRUFF: File a supplemental							
22	MR. SNODGRASS: Yes. Uh-huh.							
23	JUDGE WOODRUFF: recommendation?							
24	MR. SNODGRASS: Yes, sir.							
25	JUDGE WOODRUFF: Thank you.							

1	Page 27 COMMISSIONER MURRAY: Thank you.
-	•
2	JUDGE WOODRUFF: Commissioner Davis, do you have
3	any questions for this witness?
4	COMMISSIONER DAVIS: No questions.
5	JUDGE WOODRUFF: Commissioner Appling?
6	COMMISSIONER APPLING: No questions.
, 7	JUDGE WOODRUFF: Okay. I'll throw it out to the
8	attorneys.
9	Mr. Snodgrass, do you have any follow-up questions?
10	MR. SNODGRASS: Not at this time, Judge. Thank
11	you.
12	JUDGE WOODRUFF: Mr. England?
13	MR. ENGLAND: No questions. Thank you.
14	JUDGE WOODRUFF: Thank you.
15	Commissioner Murray, do you have any other
16	questions for any of the
17	COMMISSIONER MURRAY: I don't believe so.
18	JUDGE WOODRUFF: Commissioner Davis, anything else?
19	COMMISSIONER DAVIS: No questions.
20	JUDGE WOODRUFF: Commissioner Appling?
21	COMMISSIONER APPLING: No questions.
22	JUDGE WOODRUFF: All right. I I don't have
23	anything else either then.
24	(Witness excused.)
25	JUDGE WOODRUFF: I'll let the parties give me

Page 28 * closing statements, if they want to make any. 2 Mr. England? 3 MR. ENGLAND: No closing statements, other that to say, I -- I think it's apparent from this on-the-record 4 5 presentation that Emerald Pointe Utility Company is doing a 6 good job of providing service to its customers. 7 And where errors have been noted or delinquencies have been pointed with respect to past assessments, they've 8 9 promptly paid those. I don't think there's any intent on this 10 company's part to avoid or circumvent the Commission's rules 11 and regulations. 12 In fact, if anything, I think they're doing a good 13 job of trying to comply as best they can, given the 14 constraints of the size and the -- and the nature of their 15 utility operation. 16 I'd hope the Commission would follow the Staff 17 recommendation and issue a Certificate as soon as possible. JUDGE WOODRUFF: All right. Thank you. 18 19 Mr. Snodgrass, anything from the Staff? 20 MR. SNODGRASS: Well, normally I do have something 21 to say, but I -- I -- I don't have anything further to say, 22 other than there is a need for this particular expansion. 23 Staff recognizes that need. Staff feels that the assessment issue is an 24 25 isolated incident. It's not a part of a pattern of any abuse

	Page 29
1	of Commission orders or responsibilities to pay their
2	assessment.
3	And Staff will do everything within its power to
4	get this transaction moving along also.
5	JUDGE WOODRUFF: All right. Thank you.
6	With that, then, this on-the-record presentation is
7	adjourned.
8	WHEREUPON, the on-the record presentation was
9	concluded.
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24 25	
45	

	TNDDV	Page 30
1	INDEX	
2	STAFF'S EVIDENCE:	
3	JAMES MERCIEL: Questions by Commissioner Murray	5
4	Questions by Judge Woodruff	16
5	COMPANY'S EVIDENCE: GARY SNADON:	
6	Questions by Commissioner Murray	18
7	LARRY PITTMAN:	
8	Questions by Commissioner Murray	22
9		
10		
11		
12		
13		
14		
15		
16		
1 7		
18		
19		
20		
21		
22		
23		
24		
25		
		The state of the s

A	advisable 5:8	19:11,14,18,21,25	7:15,15,22 9:24	14:11 16:24
a 1:13,16 3:5 4:17	after 25:6 26:15	20:1,8,8,15,16,16	10:16 12:19	basically 7:4 8:13
5:6,7,11,13,13,13	afternoon 3:18	21:4,5,7,22 22:3,7	13:14,18,20,22,22	basis 9:13 10:19
5:18,18,19,20,25	18:21	22:23 23:4,7,9,9	13:24 14:7 15:11	23:15
6:6,8,9,12,14,14	again 18:24	23:10,12,12,12,13	15:12 18:7 24:18	be 5:1,8,9,11,12,22
6:15,15,16,20,24	ago 24:13	23:14,15,17,21,22	24:25	6:3,25 7:1,19,21
6:25 7:1,3,6,9,18	agree 8:10,11 17:22	24:1,3,5,7,8,11,16	area 1:17 5:22,25	7:22 8:2,14,19
7:21,23,24 8:1,2,4	agreeable 17:17	24:18,25,25 25:3	6:10,17 7:1,16	10:23,25 11:3,5,6
8:6.8.17.22 9:2.4	19:4	25:3,6,6,8,15,21	11:8 12:24,24	11:12,14,16,21
9:8,13,21 10:2,6,7	agreement 5:4 8:3,7	25:22,22 26:11,13	15:2	12:3,8,10,13,14
	8:11 16:10,12	26:18 28:7,11,14	as 5:2 6:1 12:13,22	12:15.18.21,25
10:8,8,11,14 11:5	ahead 3:2 11:21	28:14,17 29:3	17:22 18:10,19	,
11:8,13,18,18,20	16:24 18:9 26:10	аппual 8:15 9:22	22:7,16 25:9,9	13:1,2,15 14:8,22
12:1,3,5,7,15,16	aid 8:18 23:12 24:4	21:6 22:25 23:4	26:16,16 28:13,17	15:4,12 17:16,17
12:16,21 13:8,10	al 1:16	25:18	28:17	19:1,4 21:5,11,13
13:13,16,18,24,24	alarm 10:8	another 11:9,11		22:9,24 24:10
14:5,8,10,14,16	1		ask 4:11,12 9:5 16:3	25:3,3,9,18,22
14:20,21,24 15:1	all 3:8 4:1,19 6:17	17:11 23:6	17:13,24 18:2,11	26:3
15:2,6,7,7 16:5,11	6:18,18 13:1	answer 10:19 16:21	18:17 21:4,5,15	became 19:9
16:14,15,18,20,21	15:21 16:9,25	17:20	22:7,14 26:13	because 7:14,19
16:23 17:16,21,22	17:7,8,15 18:9	any 5:5,6 9:25	asked 19:9	8:12 11:14 12:21
18:10,24 19:1,3,5	20:5 21:15,25,25	10:12,13 14:13	asking 11:15	13:14 14:5 19:19
19:9,20 20:4,7,10	22:6,10,13 23:9	15:8,13,24 17:1	assessment 19:8,22	become 8:6
20:13,15,16,23,23	25:10,11 26:5,8	19:21 20:2 21:2	28:24 29:2	been 7:18 8:25 9:17
21:3,9 22:7,19,22	27:22 28:18 29:5	21:17,22 23:1,1	assessments 8:25	9:18,20,25 10:2,3
23:3,4,14,18,18	allow 4:11	24:11 25:4,15	9:14,22 28:8	10:4,13,17 17:23
23:18,19 24:12,12	along 29:4	27:3,9,15,16 28:1	asset 24:5	19:11,12,19,25
24:14,15,15,16,19	also 8:23 13:2 29:4	28:9,25	assistant 16:6	20:12,23 21:12
24:21 25:2,3,7,25	always 7:8 14:16	anyone 3:25	assume 13:11	23:20 28:7,8
26:18,21 28:5,12	15:15	anything 16:13	at 2:2 5:15,20 6:2	before 5:12 6:17
28:17,22,25,25	am 18:8	27:18,23 28:12,19	6:23 8:6 9:11	11:3 21:12
about 4:13 10:17	amortization 23:12	28:21	11:7,10 13:16	began 23:4
12:19 16:19 21:6	amount 10:25 11:2	apologize 21:23	16:2 19:13 25:2	begin 3:7 4:14
24:1,12	11:2 12:18	apparent 28:4	26:14,17 27:10	beginning 10:22
abuse 28:25	an 1:17 3:4 5:16,19	appear 5:9 8:19	Attorney 2:2	16:2
account 15:3	7:6 10:25 12:17	22:24	attorneys 27:8	behalf 3:12 16:17
accountant 4:7 21:5	12:21 17:20 19:7	appearance 3:7,10	audit 5:11,13,16	being 21:24
21:11 22:4	19:20 20:17	3:19	auditing 25:23	believe 14:3 17:2
accountants 19:13	28:24	APPEARANCES	Authorizing 1:14	25:11 27:17
accounting 5:10	analysis 13:5	2:1	available 5:12	best 6:21 23:3
9:10	and 1:13,14,15,16	appeared 8:14	avoid 28:10	28:13
accounts 9:9	3:2,3,4,6,17 4:4,4	11:24 21:6	award 20:17	better 21:5 23:24
accurate 5:12 6:2	4:9,9,11,14,16 5:4	appearing 3:12	aware 9:24 10:17	25:7
12:6 13:11,19	5:11,15,24 6:11	appears 5:9 11:23	19:9 23:17	between 8:3
25:9	6:13,14,20,21,21	23:10		big 3:23
accurately 10:21	7:3,14,14,21 8:2,3	Applicant 3:12	В	bit 6:14 7:1
actively 10:14	8:9,10,10,15,18	application 1:12	Ba 11:20	Black 23:7
actually 10:21 11:6	8:19,23,25 9:5,10	3:5 4:13	back 6:14 7:3 17:24	board 19:14,16
20:20	9:13,16,18,22,22	Appling 1:21 21:20	19:10,11 23:9,9	bookkeepers 9:10
additional 5:21	10:4,6,8,12,16,17	21:23 27:5,6,20	24:2,25	both 12:16,22 24:3
11:1	10:17,18,22,23,24	27:21	balance 8:16,16	bothers 8:20
address 3:14,21	11:4,5,8,23,23	appreciate 18:24	21:7 23:11,18	Box 2:4,8 3:14,22
18:5	12:9,10,24 13:5,9	24:24	24:5	brand 6:16
addressed 14:12	13:14,18,23 14:3	approval 1:13	balanced 13:12	brought 8:25
adequate 6:4	14:4,11,14,18,19	26:12	balancing 21:7	Bruce 4:8
adjourned 29:7	15:5,8,17 16:6,9	approve 8:20	base 10:25 11:3.6	Brydon 2:3 3:11
admit 7:18	16:15,24 17:17,22	April 23:19	11:25 12:11,14,18	build 11:8,11
advisability 6:6	17:24 18:1,10,10	are 5:17,22,25 6:8	12:20,22,25 13:3	Building 3:22
aur <i>ioab</i> ility 0;0	18:17,24 19:7,11	6:18,19 7:5,5,14	based 11:20,20	business 3:21 6:16
				memorane week Week

but 7:3,9 9:6 10:14	closing 28:1,3	6:8 14:24	deficient 8:23	27:23
11:24 12:12,23	clubhouses 13:25	consistent 23:14	delaying 26:12	else 27:18,23
13:11,19 14:1,10	come 4:19,22 17:24	constraints 28:14	delinquencies 28:7	Emerald 1:12 2:6
15:14 17:21	comfortable 25:1	construct 1:15 5:21	delinquency 19:22	3:5,12 4:3,7 28:5
20:16,20 21:12,24	commi 16:19	constructed 12:13	department 10:1,15	employed 14:14
24:8,9 28:21	commission 1:2	construction 8:19	16:7 20:2	employs 14:5
by 1:23 3:7 4:2 5:3	2:10 3:21 6:10	11:12 23:12	depending 17:25	engineering 16:6
7:23 9:11 10:7,23	8:9 9:19 15:1,9	consultation 26:15	depreciation 8:19	
12:9,13 16:1	16:7,18,23,23	context 6:9	23:13	England 2:2,3 3:9
18:20 19:24	19:23 26:19	contributed 10:23	determine 10:12	3:11,11 16:25
20:14,25 21:8	28:16 29:1	12:9		17:2,14,18 18:3
22:17 23:5,6 30:3	Commissioner 4:14	contribution 24:4	developer 10:24 12:9 13:3	27:12,13 28:2,3
30:4,6,7	4:15,21 5:3 15:20	contributions 8:18	•	enough 13:23
20,7,0,7	15:23,25 17:10,12	13:2 23:12	did 6:5,8 7:17 10:9	entirety 24:7
C	18:1,10,17,18,20	contributive 11:25	11:13 16:2,19	entries 3:7 8:14
C 3:1	19:24 20:14,25	12:8	24:14,15 26:6,7 didn't 10:14 16:5	22:25
call 17:11	21:10,17,19,20,23	Control 1:15	18:21 24:21	environmental 20:6
called 10:21	22:7,13,15,17	Convenience 1:14	direct 15:9	equipment 12:12
came 19:14,15	25:10 26:9,10,11	3:6	r i	errors 5:10 8:14
23:22 24:1	26:17,18 27:1,2,4	5:0 copy 24:15	discrepancies 21;6	22:24 23:11,13,17
can 5;12 7:19 8:8	27:5,6,15,17,18	copy 24:15 correct 9:3 13:10	23:2 discuss 6:5 17:19	24:1,25 28:7
17:22 18:10,17	27:19,20,21 30:3		1	especially 5:8
22:7,13 23:3	30:6,7	14:21,23 16:14 24:14	do 4:1,11 5:13,19	established 7:14
26:13 28:13	Commissioners	corrected 25:19	6:20 7:13,19,23 8:5 9:5,6,24	estimate 6:21 10:25
can't 11:23 14:8	1:22 4:12 21:14	corrections 23:21	10:12,14,18 11:8	12:18 13:17
17:19	21:16	25:1	11:16,16 14:9,10	estimated 10:24 12:17
capacities 14:5	Commission's	correspondence	14:12,14 15:4,5,8	et 1:16
capacity 11:1	28:10	23:23	15:9,13,18,23	ev 9:20
Capitel 2:3	commit 8:1	could 8:6,9,9 9:8,8	16:20,20,25 17:10	even 5:21 7:5,15
care 10:4	commitment 7:23	15:5,6,8,9,9,13	19:7,7 21:4,17,22	ever 9:14,20
carried 23:15	8:21 15:6 16:19	16:24 17:14 18:2	23:1,1 24:10	every 10:18
carrying 10:22	companies 5:14	18:5 19:12 20:16	25:15,24 27:2,9	everything 29:3
case 1:16 3:3 5:6,11	7:14 9:15	25:22,22	27:15 28:20 29:3	EVIDENCE 30:2,5
5:13,15 6:6,9 7:7	company 1:13 2:6	Counsel 2:7 3:25	documents 25:16	exactly 11:23 13:14
7:9,13,17 11:13	3:5,8,13 4:7 5:5	17:6	26:14	13:19 23:20
12:3 16:10,13	5:20 6:5,16,17,22	County 1:17	does 5:14 6:10 8:16	example 8:15
cases 5:14 15:16	7:4,8 8:3,5,9,11	couple 20:22	11:8,14 26:1	exceptions 13:25,25
CCR 1:24	8:23 9:5,9,11,17	course 7:8 19:12	doing 20:23 25:21	exchange 18:25
certain 19:11	9:25 10:3,9 11:8	cracks 19:23	28:5,12	excused 17:9 22:2
certainly 20:7 25:7	11:21 12:13 13:5	customer 5:24	dollars 12:10,14	27:24
25:9	14:4,13 15:6,12	customers 10:4	done 7:19 14:9	exist 11:15 12:22
certificate 1:14 3:6	16:16 17:14,17	12:23 13:22 14:2	15:15,17,19 19:1	existed 6:17
9:19 15:16 22:21	19:25 20:1 21:21	28:6	don't 3:25 4:16 6:1	existence 9:18
28:17	23:4 25:16 28:5		7:13 9:8 13:14	14:16
certificates 17:23	company's 28:10	D	14:9 17:2 19:19	existing 5:22 7:13
changed 9:9 19:13	30:5	D 3:1 30:1	20:4,19,19 23:20	7:20 11:21 12:23
check 19:12	complaint 7:7	date 8:6 9:1	27:17,22 28:9,21	12:23
chief 4:8	completed 11:16	Dave 23:6	down 17:8	expanded 15:2
circumstances	comply 20:5 28:13	David 20:10	drive 18:22	expansion 28:22
17:25	concerning 3:4 concerns 8:12	Davis 1:21 15:23,25	E	expedite 25:4
circumvent 28:10 City 1:9 2:4,8 3:15	concerns 8:12 concluded 29:9	21:17,19 27:2,4		expenses 6:18 7:15
3:23 18:22 24:22	concluded 29:9 conducted 5:16	27:18,19 day 23:25 24:12	E 2:7 3:1,1 30:1	7:16,20
clear 4:2 16:9	conducted 5:16 confident 25:6	deal 9:15	earlier 14:19 early 23:23	experience 17:23
cliche 15:16	confirm 14:18	decision 18:5	East 2:3	explain 6:11 explanation 19:7
client 17:19	CONNIE 1:20	deficiencies 5:10	educated 6:19	23:1,3
Cliff 2:7 3:19	consider 16:18	8:14 22:24	effort 10:12	express 8:10
close 7:5,11	considering 5:19	deficiency 23:18	either 8:8 12:15	express 6:10 extent 13:18
				westvalle A.V. 20

F	16:7,15 17:5,16	H	7:18 8:8,8,8,10,12	incident 28:25
fact 10:6 11:10	19:22 20:2,17	had 9:13,25 14:11	8:22,23 9:5,8,8,8	included 10:25 11:3
14:11 24:16,24	21:13 22:20,21		9:8,9 10:14,14,14	11:6,14 12:10,18
28:12	23:15 25:8 28:4	14:13 17:18	10:17,21 11:10,20	including 23:15
•	28:19	19:11,12,13 20:1	11:23 12:22	increase 12:21
fairly 6:24 13:12,12	full 5:11	24:8	13:14 14:8,9,9,16	
familiar 14:7	further 8:21 28:21	hand 4:24 18:14		indicated 14:3
famous 15:16	FY 8:24	22:11	14:18,18,24,24	individual 24:3
feel 25:1	F I 0:24	handful 13:24	15:2,4,7,8,12,14	information 5:12
feels 28:24	G	happen 24:9	15:18,20,20,21	25:8
fell 19:23		happy 25:3	16:6,15,21,23	initial 23:10,14
fellow 18:4	G 3:1	has 5:9 6:17 7:8	17:2,12,12,15,15	24:2 25:17
field 14:9	Gary 4:9 18:19	8:25 9:2,9,16,25	17:18,18,19,19,21	initiate 8:1
figures 8:18 25:19	21:21 30:5	10:3,24 12:17	18:2,3,5,8 19:5,9	initiative 15:10
26:17	generally 6:15 14:1	14:4 19:25 20:1,1	19:9,10,10,18	inspections 10:18
file 5:6,14 7:6,9	gentleman 23:5,6	21:20 23:2 24:11	20:4,16,19,19,23	Install 1:15
26:21	get 3:2 5:15 6:22	have 4:1,12,17 5:16	20:23 21:2,23	installing 10:7
filed 5:15 11:13	10:15 15:16,19	5:25 6:16,20,23	22:22 23:3,3,7,17	instructions 25:16
23:5,7	25:4 26:6,16,18	7:6,13,15,18,18	23:18,19,19,20,21	intended 12:7,10
filing 6:6 13:16	29:4	9:18,19 10:2,13	23:24 24:1,7,9,15	intent 28:9
23:4,7	give 6:22 17:20	10:17 11:5,12	24:16,16,24,24	interested 26:12
filings 23:14	23:3 27:25	14:10,13,14,16,20	25:1,7,11,11,17	into 6:16 7:12,12
financial 14:5	given 28:13		26:7 27:17,22,22	10:23 11:25
find 19:12 21:12	gives 20:20	15:21,23 17:1,18	28:4,4,9,12,20,21	12:11 13:2,4
24:25	glad 18:21	18:22 19:7,18,20	28:21,21 30:1	introduce 4:4,5
fine 21:11 26:3	go 3:2 7:3 8:10	20:23 21:2,17,22	idea 7:19,21	is 3:3,14,21 4:2,6,11
firm 3:11	10:14,22 15:8	22:20,22,23 23:1	identify 16:3	4:16 5:5,7,19,19
first 3:7 4:16 17:15	16:24 18:9 26:10	23:20 24:2,7,10	if 4:4,17,19 5:25 6:2	7:3,4,9 8:5 9:3,4
Fiscal 8:24 19:8	going 6:16,22 8:20	24:15 25:7,11,15	6:2,10,25 7:4,4,5	9:11,11,13,16
flight 18:22	11:25 12:10 13:1	27:2,9,15,22 28:7	8:5,11 10:16	10:21 11:2,2,10
follow 17:1,15	13:4 18:4 19:10	28:8,20,21	11:13,13,15 15:1	13:3,7,11 14:19
25:14 28:16	24:17,18	haven't 14:9	15:14 16:17,23	14:23 15:2,5 16:5
follows 5:2 18:19	gone 23:9 24:2,24	having 25:6	18:13 21:2,10	16:9,12,12,21
22:16	gonna 4:11 5:22	he 18:5 20:15,16	25:2,23 28:1,12	17:14 18:3 20:8
a	6:25 11:12 12:21	25:22	III 2:2	20:15,15,16,17
follow-up 27:9	13:1,2 14:8 15:19	hear 10:17 21:1	immediate 5:19	
for 1:13,16 2:6,10	24:9	heard 18:25	immediately 19:9	21:21,21,22 22:3 22:3,18 28:5,22
3:5,8,17,20 4:7,16	good 3:18 4:10 5:18	help 17:14	26:17	
5:5,21,21,22 7:16	7:18,21 10:4 15:7	here 3:22,25 4:18	improving 10:7	28:24 29:6
8:15,18,21 9:13	17:21 18:21	16:9 25:14	* * ** ***	isolated 28:25
9:17 10:19 11:1,2	20:24 21:1 28:6	he's 18:4 20:12,17	in 1:12,17,17 3:22 4:17 5:4,10,10,10	issue 23:22 28:17
11:11,21 13:23,23	28:12	20:21,23	5:14,17 6:9,15	28:24
15:3,21,24 16:3,3	got 19:19	him 20:20 21:22	7:17,18 8:13,14	it 1:14 7:18,19,21
17:24 19:8 20:21	Governor's 3:21	24:15,16	9:18 10:6,8,20,25	7:22 8:1,1,6,8,9
20:24 21:2,11,13	grant 6:10	hindsight 7:18	11:3,6,6,16 12:10	8:11,13 9:2,4,16
21:17,22,24 23:1	granted 5:25	14:19		10:17,17,21 11:5
23:13,24 24:5,12	grants 15:1	honest 14:8	12:18,21,22,23,24	11:5,5,14,23,24
25:11 27:3,16	grants 15:1 grasp 25:7	honestly 23:17	13:16,16,20,20	12:15 13:11 14:5
28:22	grasp 23:7 great 13:18 19:6	Henor 3:9 17:2	14:5,16,17,19	15:9,13,15,16,17
forma 6:18	20:5 22:9	26:4	15:18 16:6,10,13	15:18,19 16:24
formal 3:21	ground 13:2	hope 11:20 28:16	17:23 18:5,10	17:14,22 18:6
formulation 23:25	growing 5:20	hoped 24:8	19:1,13,17 22:7	19:9,11,12,15,19
forward 4:20 23:15	growing 5.20 growth 5:25 11:21	how 6:11,13 14:14	22:24,25 23:4,6,7	19:20,20 20:17,20
25:9,22	12:23,24 15:3	19:19 20:20 24:1	23:7,10,11,11,14 23:19,23 24:3,4,7	22:3,18 23:10,20
found 9:23	guess 4:17 9:10	25:16 26:13	23:19,23 24:3,4,7 24:15 26:12	24:15 25:2,24
four 13:25	10:21 15:14	T	24:13 20:12 28:12	26:2 27:7
Frankly 17:22	16:21 17:19 23:3	I TATAL TATAL		its 8:24 10:4,7,25
from 3:25 9:19 10:1	25:17	13:1,25 4:16,17,17	inaccurac 21:8 inaccuracies 21:8	11:3 12:18 15:10
10:15 13:2 15:6	guesses 6:19 13:18	5:13,15 6:2,8	inaccuracies 21:8	24:7 28:6 29:3
	Succestor 17.10		maccutate 6:17	it'II 7:1

it's 3:3,4 6:17,22,25	Larry 4:6 22:16	me 4:5 6:11,14 8:20	my 3:21 4:6,16 9:10	24:21 25:6
9:25 10:3 11:21	30:7	11:24 21:2,4,12	9:13,21 10:2,3,19	numbers 13:14.15
15:19 17:23 28:4	last 20:22 23:24	21:15 25:14	13:17 16:5 17:19	1
28:25	late 9:7,20 19:8	27:25	17:23 19:10,21	13:18,19
I'd 26:11 28:16	21:24	memo 10:21 23:22	20:4 23:22 24:21	0
I'll 16:2 18:9,9 22:6	later 9:6 23:20	ŧ)	1
25:3,3 26:13 27:7	law 1:19 2:2 3:11	memorandum	24:21	O 2:4,8 3:1
	9	22:20	myself 14:10	ob 24:8
27:25	laws 20:6	Menke 4:8,8 20:11		obs 10:3
I'm 4:6,9 5:18	least 5:15 6:23	20:18	N	observation 10:3
10:17 14:8 16:2,5	let 3:10,19 6:14	Merciel 4:21,22 5:2	N 3:1 30:1	observes 22:23
16:11 17:13	20:16 21:2,4,12	5:4 15:21 16:5	name 4:6 16:5 20:8	obviously 5:13 24:9
18:21,25 25:6	21:15 25:14	17:8,21 18:25	23:5,6	occur 6:13
26:11,12	27:25	25:15,22 26:16	Natural 10:1,15	occurred 4:12
I've 24:4,4	let's 3:2 6:3	30:3	20:3	October 1:8 23:23
	liability 24:5	met 23:24 24:12	nature 28:14	of 1:1,4,12,12,14
	licensed 14:5,7,10	25:6	necessary 5:11 14:4	2:10 3:5,6,7,8,10
Jacobs 20:11,12	14:15 20:15	method 25:21	25:23	3:11,12,19,20,23
James 5:2 16:5 30:3	like 5:15 13:15,25	MIDWEST 1:25	Necessity 1:14 3:6	4:1,3,3 5:6,10,13
Jeff 1:21 24:22	15:18 17:12,13,15	might 5:11 7:15	need 5:13,19,20,24	5:24 6:6,9,9,9,18
Jefferson 1:9 2:4,8	26:11	13:15 21:13	11:8 12:21,25	6:23,24 7:3,8,19
3:15,23 18:22	LIN 1:21	Missouri 1:1,9,17	28:22,23	7:20 8:2,2,7,14,18
job 20:24 28:6,13	line 21:22	2:4,8,10 3:15,20	needing 11:11	8:24 9:14,24 10:1
joined 21:21	LINWARD 1:21	3:23	never 6:1 19:21	10:1,2,4,15,17,25
Judge 1:19 3:2.16	LITIGATION 1:25	money 5:23	new 5:25 6:16,16	12:18 13:3,15,16
3:18,24 4:10,15	little 6:14,15,15 7:1	months 6:23 7:25	7:16 11:2,18	13:24 14:1 15:3
4:19,22 5:1 15:23	15:2	11:17 14:22,25	12:15 13:3 17:23	15:11,14,18,21
16:1,25 17:4,7,10	Located 1:16	15:18 17:25	next 6:3	16:17 17:13,15
18:7.9.13.16	long 14:14 20:13	more 5:23 6:15	Nichol 23:24 24:12	18:2 19:7,9,11,21
21:15,20,25 22:3	longer 7:1 17:25	7:15 12:25 13:20	24:14 25:7	20:2,2,8,18,21,22
22:6,10,13 25:13	look 6:2 10:14 25:2	15:2 25:1	no 1:16 3:3 5:7 10:2	21:21 22:24 23:1
25:20,24 26:1,5,8	26:14,17	MORGAN 1:24	11:5,5 12:1,5	23:5.6,12,19,25
26:9,10,21,23,25	looking 11:7 13:16	MORRIS 1:19	15:25 16:9,12,14	23:25 24:11,15
27:2,5,7,10,12,14	lot 13:16	moving 11:21 29:4	17:5 19:9 21:19	25:21 26:16
27:18,20,22,25	love 20:5	Mr 3:9,18 4:6,8,9	21:23,24 24:14,14	27:16 28:6,13,14
28:18 29:5 30:4	low-water-level	4:21,22 5:4 15:21	27;4,6,13,19,21	28:14,25,25 29:1
just 4:2,4,5 8:20	10:8	16:25 17:2,5,8,14	28:3	offhand 14:9
9:15 14:18 15:16	10.0	17:18,21 18:3,3,7	normal 8:2	Office 3:14,21
16:9,19,24 19:20	M	18:8,12,21,25	normally 7:13 12:8	officer 4:8
19:23 21:4 25:25	made 10:7 11:24	19:14,17 20:11,18	28:20	Okay 3:16 4:10
26:11	17:21 23:14,21	21:18 22:1,3,5,6,9	not 5:7,14,18 6:8,17	6:12,14 8:12 9:24
	Madison 2:7 3:22	22:18,18 23:24	7:17 8:16 9:13,16	10:10,20 13:5
K	mail 24:22 26:1,3	24:12,14 25:7,15	9:21 10:17 11:14	15:20,22 16:22
kind 5:24 15:18	mailed 24:16	25:15,17,21,22,25	11:14 12:4,10,23	18:12 19:6,18,25
know 4:16 5:21 6:1	mailing 3:14	26:3,6,7,15,16,20	13:1,13,13,19,23	21:3.20 22:9
6:1,1,18,23,25 7:5	Maintain 1:16	26:22,24 27:9,10	14:11,13 15:6	24:18,24 25:24
7:10,14 9:5,6,8.9	make 6:21,21 10:12	27:12,13 28:2,3	16:2 17:13,18,22	27:7
9:16,24 10:8 11:7	18:4,22 24:21	28:19,20	19:12,19 20:4	on 3:3,12 4:5,22
13:14 14:14	25:1 28:1	much 13:23 18:16	21:7 23:17 24:9,9	6:23 8:10 10:7,21
15:11,15 19:10,19	makes 16:17	25:11	24:15 26:12.12	10:22,22 11:20,20
20:19,19 24:22	Manage 1:15	Murray 1:20 4:14	27:10 28:25	11:22 12:12,15
knowledge 9:20,21	manager 16:6	4:15,21 5:3 15:20	noted 8:13,23 21:8	14:11 15:9,16,16
10:2 19:21 20:4	managerial 14:4	17:10,12 18:1,18	23:2 28:7	15:19 16:17,24
known 7:15	matter 1:12 17:23	18:20 19:24	notice 23:18	17:15,25 19:14,15
KURTZ 1:24	26:2	20:14,25 21:10	notices 10:1,2,15	19:22 21:6,11,22
1	may 5:1 17:8 23:20	22:15,17 25:10	20:2,2	23:14,18,19 25:7
L	maybe 13:24 16:15	26:9,11,18 27:1	NOVs 10:13	25:7,14,16 28:9
L 1:19,24	20:16 21:13	27:15,17 30:3,6,7	now 7:12 11:13	one 5:15 6:24 15:14
language 11:24	ma'am 20:4 21:3	must 19:18	13:1,6 15:5 16:3	18:2 21:4
	2210 75224 AUG 1 #13.2			10.6 41.7

one's 24:14	part 8:2,6 14:5	PROCEEDINGS	10:25 11:3,6,13	researched 9:21
ongoing 9:16	23:24 28:10,25	1:4	11:25 12:11,13,18	23:9
only 9:22 13:3,3	particular 7:12,17	process 25:5 26:12	12:19,22,25 13:3	reserves 23:13
16:14 23:22	28:22	projected 7:16,16	14:20,21 16:20	Resources 10:1,16
onto 10:22	parties 4:1 27:25	12:24 15:3	17:16 19:1	20:3
on-the 29:8	past 28:8	projection 6:1	rates 7:4,10	respect 28:8
on-the-record 1:6	pattern 28:25	projections 11:7	rather 21:10	response 16:15
3:4 28:4 29:6	pay 29:1	promptly 10:9 28:9	ге 13:6	26:18
open 15:12	paying 9:14,16	property 11:25	reaction 25:17	responsibilities
Operate 1:15	13:22	12:8	ready 24:10	29:1
operation 6:24	payment 8:24 9:6	proposed 12:24	real 20:24 25:14	rest 24:16
28:15	people 4:1,5 9:10	providing 9:18,25	1	§
operations 4:8	perhaps 17:14 21:5	10:4 19:25 28:6	really 6:2	resubmitted 23:21
operator 14:6,7,10	25:18		reasonable 15:3,4	review 6:9,11,20
14:15 20:8,15,18	1	Public 1:2,16 2:10	reasonably 7:10,10	7:3,23 8:21 14:20
	period 5:6,17 6:3,7	3:20,25 19:22	rec 3:4	14:21 16:20
20:21 opinion 26:16	6:20 19:13 24:2	pumping 12:12	recall 23:20	17:16,24 19:1
opportunity 7:6	Permission 1:13	purpose 7:3,9	receive 20:20	revised 24:3,4,5,7
17:18	personnel 25:23	put 15:18 21:10	received 19:21	25:18
eption 7:8	phone 4:5	P.C 2:3	20:17,21 23:18,19	reward 20:20
or 5:10,15 7:4 8:9	phonetic 23:5	O	recognizes 28:23	right 4:19,24 13:6,7
	pipelines 12:9		recommend 5:14	16:5,10,25 17:7,8
8:14,24 10:20 12:16,16 13:12,25	Pittman 4:6,6 19:14 19:17 22:3,5,6,9	Q 5:4,8,17 6:5,11	7:17,22 18:1	18:9,13 19:17
	1 ' ' '	6:13 7:21,25 8:2	recommendation	20:15 21:15,25,25
13:25 15:9,18	22:16,18 30:7	8:5,12,18,23 9:3,5	5:5 6:21 8:13	22:6,10,11,13
16:12 17:22,25,25	pla 6:25	9:18,24 10:10,12	10:20 16:15,18	25:10 26:5,8
18:22 20:20,22	place 5:11 14:22	10:20 11:16,19,23	17:16 19:1 22:21	27:22 28:18 29:5
22:24 24:22 28:7	plan 24:21	12:2,4,6,17 13:5,9	26:23 28:17	RPR 1:24
28:10 29:1	plant 5:21 11:3,9	13:11,22 14:3,14	recommended	rules 28:10
order 6:23 8:9 11:6 12:22 16:24	11:11,14,18 12:12	14:18,22,25 15:5	14:20	S
17:22	13:1,4 please 4:24 18:13	16:2,8,12,17,22	record 3:10,19 4:2	
orders 29:1	22:10	18:21,25 19:4,6 19:25 20:5,8,15	8:10 15:17,19	\$3:1
other 9:20 21:2,13	pleased 20:21	21:1,4 22:18,20	16:4,24 19:20 29:8	said 14:19,24 24:12
21:14,16 25:23	point 5:20 11:10	22:23 24:11,18,20		same 13:22 14:1
27:15 28:3,22	13:15 17:21 25:8	24:24	records 15:11	satisfy 7:9
our 3:14 6:21 9:14	Pointe 1:12 2:6 3:5	question 4:16 5:18	referencing 12:19	say 6:3 7:21 10:24
10:18 11:6 25:17	3:12 4:3,7 28:5	15:7 18:2	reflect 3:10,19	12:17,22 14:8
ourselves 7:9	pointed 28:8	questions 4:12 5:3	regard 8:24 13:6,9	16:24 26:11 28:4
out 13:15 21:12	pointed 28.6 possibility 6:9	15:21,24 16:1	18:5	28:21,21
23:22 24:25 27:7	possible 8:6 28:17	17:1,5,13 18:11	regarding 19:1 22:21	saying 7:22 8:20
outage 10:6	Possibly 7:19	18:17.20 21:2,6	regular 24:22 26:1	9:13
over 10:22 23:7,25	Post 3:14	21:11,13,17,19,22	26:3	seated 5:1 second 12:16,16
overearning 7:4,6	power 29:3	21:23,24 22:8,14	regulations 28:11	section 24:4
13:9.20	practical 17:23	22:17 27:3,4,6,9	REGULATORY	sections 24:4.5
overlooked 9:11	prefer 24:23 25:4	27:13,16,19,21	1:19	see 3:25 4:17 5:13
overnight 24:22	preparing 25:8	30:3,4,6,7	remember 11:23	5:15,24 7:4 20:5
26:1	present 4:1,18 24:8	quick 25:14	15:17	21:2
oversight 19:20	24:17	quickly 26:13	report 8:15 21:7	seeing 11:12 23:11
own 1:15 15:10	presentation 1:6	quit 9:16	22:25 23:10,16,19	seen 22:20,23 24:11
owner 4:9 18:3	3:4 28:5 29:6,8	quite 20:13,13	24:3,8 25:8	24:11
21:21	Presiding 1:19	-g-monw =-V+4+/ş4sif	REPORTED 1:23	Senior 1:19 2:7
1	pro 6:18	R	reports 9:22 23:4,6	serve 11:7 12:22
P	probably 13:19	R 2:2 3:1,11	23:25 25:18	service 1:2 2:10
P 2:4,8 3:1	18:5	raise 4:24 18:13	representatives 4:2	3:20 6:10,16 7:1
package 24:15,16	problem 9:14,15,16	22:10	9;6	7:16 9:19,25 10:4
page 10:21,22,22	9:22	raised 8:12	representing 12:14	11:8 12:23,24
paid 19:11,19,20	problems 10:5,16	rate 5:6,11,13 6:6,9	request 8:5 19:22	13:4,6 14:12 15:2
28:9	14:12,12,13	6:11,20 7:3,9,23	requirement 5:5	19:22 20:1,1 28:6
				<u> </u>

		//		
SERVICES 1:25	speculate 9:9	taking 3:7	6:5,5,5,8,9,10,10	23:14,23 24:1,7
set 7:10	spending 5:22	talking 12:19	6:17,17,22,23 7:3	27:23 29:6
several 4:1 9:10	Staff 2:10 3:17,20	Taney 1:17	7:4,4,6,8,8,9,10	there 5:5,7,9,9,18
sewer 1:16 12:13	4:16,18 5:9,14	tank 10:8 12:16	7:16,20 8:1,2,3,3	7:22 8:13,15 10:2
13:6,21,23 16:6	7:6,23 8:1,3,9,13	technical 14:4	8:5,7,8,9,9,10,11	10:6,6,13,16
20:1 23:13 24:3	10:7,20,20,24	technically 17:19	8:11,12,12,13,14	12:20,25 13:20
sheet 8:16 21:7	12:17 15:5,7,9,9	telephone 4:2 18:19	8:15,15,23,24 9:5	16:9,12,12 17:16
23:11,18 24:5	15:12 16:7,15,17	22:16	9:11,11,15,16,19	18:7 19:17 21:13
should 12:14 16:18	17:4,5,16 21:8	tell 4:4	9:19,22,24 10:1,6	22:24 23:17 24:9
25:16	22:20,21,23 23:2	testified 5:2 18:19	10:8,15,19,20,20	25:4 28:22
shouldn't 12:3	24:11 25:2 26:4	22:16	10:23,24,24,24	there's 5:25 7:5
show 13:20	26:13 28:16,19,23	than 9:20 13:20	11:1,2,2,7,10,10	12:21 13:2 15:11
side 12:13,15	28:24 29:3	23:20 28:22	11:14,20,20 12:3	
simply 9:11	Staff's 5:4 13:16	thank 3:9,16,24	• •	16:14,14 28:9
since 5:8 9:14,18,25	26:16 30:2	1	12:8,8,9,10,12,13	these 13:22 15:14
14:16 19:25	stand 4:23	4:15 15:21 16:8	12:13,14,15,17,22	21:5 23:2 24:25
21:12 24:2,21		17:3,7 18:16,18	12:24,24 13:1,2,2	25:16 26:14
sir 3:24 26:24	started 3:2	21:3 22:1,15	13:3,3,5,6,14,15	they 5:20,22,25,25
sit 3:24 20:24 situations 6:15	starting 24:2 STATE 1:1	25:10,12,13 26:5	13:16,16,19,22	6:23 7:14 9:15,18
size 28:14	STATE I:] stated 5:9	26:7,25 27:1,10	14:1,4,9,9,11,12	9:19 11:11,13,13
slow-growing 6:25		27:13,14 28:18	14:17,17 15:1,1,3	13:24 14:10,10,12
Snadon 4:9,9 18:3,7	statements 28:1,3 step 17:8	29:5 that 4:12,12 5:8,9	15:5,6,7,8,9,9,11	14:14,16 15:6
18:8,12,19,21	STEPHANIE 1:24	1	15:11,12,15,15,16	24:1 28:1,13
21:18,21 22:1	still 7:19 8:6	5:11,19 6:6,13,21 7:10,12,13,17,19	15:19,21,22 16:2	they're 5:20 6:18
26:6,7 30:5	stipulation 16:10	7:10,12,13,17,19	16:3,3,6,7,14,15	11:10,10,11 13:19
Snodgrass 2:7 3:18	16:12,14	8:15,19,23,25,25	16:17,17,17,18,19	14:1 28:12
3:20 17:5 25:15	storage 12:16	9:3,6,13,15,20,22	16:19,19,21,21,23	they've 9:13 14:12
25:17,21,25 26:3	Street 2:7 3:22	9:23 10:9,18 11:2	16:23 17:5,15,17	28:8
26:15,20,22,24	submit 24:18 25:16	11:16,22,24,24	17:18,25 18:3,4,4 18:10,25 19:1,7	thing 14:1
27:9,10 28:19,20	25:18	12:1,1,7,17 13:5,7	19:10,12,14,15,15	things 15:15 think 6:2 8:8 11:16
so 3:25 4:2,14 5:22	submitted 24:10	13:11,15,16,19,22	19:18,22,22,23,25	11:24 14:8,16,24
6:2,23 8:5 10:11	25:22	13:25 14:3,3,7,11	20:1,2,5,8,8,12,17	15:2,4,7,12,20
10:18 11:8,12,20	subsequent 23:23	14:18,19,19,23	20:18,19,20,21,21	16:15 17:21 18:5
12:17 15:4,12,17	substantial 7:5	15:4,5,8,17,17,19	20:22,22 21:6,6,7	19:18 20:4,23,23
16:2,9,17 17:2,19	suggestion 10:7	16:18 17:16,17,19	21:7,13,15,15,21	23:19 28:4,9,12
18:5 19:20,23	25:25	17:24 18:2,2,22	21:21,22 22:3,7	thinking 5:17 23:22
20:4,23 22:23	Suite 3:22	18:22 19:1,4,11	22:20,20,20,21,23	this 3:3 4:13 5:4,15
24:9 25:2 27:17	supplemental 26:21	19:13,15,18 20:9	22:24,25 23:3,4,5	5:19 6:9 7:12,17
solid 6:24	supplied 10:23	20:15,21 21:6,8	23:6,9,10,11,11	8:6,21 9:9,11,17
some 5:10,22 6:2,22	suppose 8:8,10 15:8	21:11 22:23 23:2	23:13,14,15,22,24	10:3,8 11:8,21
7:16,22 8:14,18	16:23	23:3,10,10,11,13	23:25,25,25 24:3	14:13 15:15,24
8:21 9:14 11:12	supposed 15:12	23:19,20,21,22	24:4,5,7,11,16,21	16:2,10,13,24
12:12 13:3,15	sure 5:18 13:13,13	24:2,2,11,18,24	24:24 25:1,4,8,8	17:1 18:5 21:4,21
14:4 15:3 17:13	16:2 17:13 18:25	25:4,7,14,21 26:6	25:12,16,20,21,21	22:21 25:8 26:12
21:7 22:24 23:21	suspect 18:4	28:3,5,23,24 29:6	26:4,4,13,16,16	27:3,10 28:4,9,22
23:23 25:18	swear 4:17 18:10	That'd 22:9	26:18 27:7,16,25	29:4,6
somebody 26:14	22:7	that's 4:1 5:18 6:2	28:10,13,14,14,14	those 13:12,18
somehow 8:10	Swearengen 2:3	10:19 11:7,15	28:16,16,19,24	21:11 23:6 24:1,8
something 14:19	3:11	12:2,4,9,10,14	29:8	24:10 25:4,23
28:20	sworn 4:25 18:15	13:1,1,10 15:7,14	their 5:22 12:23	28:9
sometime 24:20	21:13 22:12	15:20 18:4 21:1	14:16 28:14 29:1	though 7:15
sometimes 7:1,2,2	system 1:16 10:7	24:9 25:3,11,20	them 4:13 6:6,18	thought 13:11
soon 26:16 28:17		the 1:12,12,16 2:10	23:7,7 24:22	three 7:2 13:25
sorry 16:11	T	3:3,4,8,10,10,11	26:17	20:22
sort 14:1	ta 6:11	3:12,17,19,19,20	then 3:3 4:10 5:24	through 19:23 24:6
sp 23:5	take 7:12 14:22	3:20,22 4:1,2,5,5	6:22 9:14 10:16	throw 27:7
speak 6:14	24:15	4:6,9,12,17,22 5:4	17:8 18:10 21:16	time 5:6,17 6:6,22
specified 5:6 14:22	takes 10:4	5:5,8,10,14,25 6:3	21:25 22:7 23:7	9:12 11:21 15:8
			I	

15:13 19:13 ultimate 18 27:10 uncertainty timely 25:9 underearni times 9:10 13:20	7:20 10:16,16,18 13:14	28:8 29:6 within 6:3,6 7:23	13:24 14:1,8 15:4
timely 25:9 underearni	7:20 10:16,16,18 13:14		
timely 25:9 underearni			15:7 16:21 17:12
	ng 13:6 14:11 15:8,13,14	14:22 17:16,24	18:8 19:3,5 20:16
times 9:10 13:20	15:14,17,17,17,18	19:2 29:3	21:9 22:5,19,22
to 1:14 4:12,13,17 understand		without 8:21 15:5	25:20 26:7,10,20
4:19,22 5:5,9,15 understand		witness 4:17,18,23	
5:19,20,24 6:11 18:24	19:19,21 20:5,20	4:25 15:22,24	26:22,24
6:22 7:2,3,6,8,9 understood		•	yesterday 24:16
7:12,13,18,19,21 Unell 23:5		17:1,9,11,14	yet 11:15
	24:14,21 26:16	18:10,15 19:15,18	you 3:9,16,24 4:4
7:23 8:1,5,5,10,11 Unincorpor 8:11,14,15,19,20 1:17		20:12,19 22:2,7	4:15,19 5:1,17,21
	welcome 15:22	22:12 25:12 27:3	6:1,1,1,5,18,23
, , , , , , , , , , , , , , , , , , , ,		27:24	7:5,10,14,15,21
9:21 10:2,4,12,23 until 23:18,		witnesses 18:2	7:22 8:12 9:5,6
10:25 11:3.5,6.7,8 up 4:22 6:14	•	Weodruff 1:19 3:2	9;16,24,24 10:8
11:8,11,21 12:10 8:25 17:1		3:16,24 4:10,19	10:12,22,24 11:7
12:18,21,22,25 23:15 25:	· · · · · · · · · · · · · · · · ·	4:22 5:1 15:23	11:16,16 12:17,19
13:6,9,11,11,15 us 20:12,24	•	16:1,25 17:4,7,10	13:11,15 14:3,3,3
13:18 14:8,18,22 use 20:9	21:8 23:13,14,17	18:7,9,13,16	14:7,14,19,19
14:22,25 15:3,3,8 used 11:3,5	24:1	21:15,20,25 22:3	15:11,15,21,21,23
15:12,12,16,17,18 useful 11:4,		22:6,10,13 25:13	16:3,3,8,17,19,25
16:19,20 17:1,11 usually 5:14		25:20,24 26:1,5,8	17:3,7,8,10,20,22
17:12,13,15,17,19 12:9 17:2	* · · · · · · · · · · · · · · · · · · ·	26:10,21,23,25	17:24 18:1,7,10
17:24 18:2,4,22 utility 1:13		27:2,5,7,12,14,18	18:11,13,16,17,18
18:22 19:4,10,21 3:12 4:7 1	0:23 16:9 20:20 24:9	27:20,22,25 28:18	18:21,25 19:4,7,7
20:4,5 21:1,5 28:5,15	we've 14:11,13	29:5 30:4	19:10,15,19 20:5
22:24 23:10,15	15:15 23:9	work 14:9 16:6	20:9 21:2,3,4,4,10
24:8,8,10,17,18 <u>V</u>	what 4:11 5:17,21	would 4:4 5:15,24	21:13,17,22 22:1
24:21,22,25 25:1 very 4:10 1:		6:3,13 7:6,18,18	22:7,8,10,13,15
25:1,4,4,18,22,23 20:21 25:	11 11:15,23 12:14	7:21,22 8:1,2	22:20,23 23:1,1,3
25:23 26:2,11,18 VIA 18:19	22:16 13:14 20:8,8	11:5,14 12:8,13	24:8,11,12,18,22
27:7 28:1,3,6,8,10 Vince 23:5	when 6:13 7:21	12:15 13:15	24:23 25:4,10,11
28:13,21,21 29:1 violation 10	:1,3 8:20 12:17 19:9	14:20 15:4 16:3	25:12,13,15,24
29:3 20:2	where 5:20 6:15	17:12,13,15,17	26:2,5,6,7,25 27:1
today 4:11 11:14 Volume 1:1	0 19:12,20 22:23	18:1 19:4,5 21:5	27:2,9,11,13,14
16:18 17:20	24:1,25 28:7	21:10,11 22:10	27:15 28:18 29:5
18:23 24:8,17 <u>W</u>	WHEREUPON	24:23 25:1,17	your 3:9 4:24 6:17
too 13:22 W 2:2 3:11	29:8	26:3 28:16	9:20 13:5 17:2
took 23:7 25:2 want 4:17,1		Wooldn't 5:8	18:2,13,17,24
town 3:23 15:17 25:	24 28:1 17:17,22		21:5,10 22:11,14
transaction 29:4 wanted 15:8	*	X	26:4
TRANSCRIPT 1:4 was 8:13,23		X 30:1	yourself 16:3
treatment 11:1,3,9 9:22 10:6			yourselves 4:4,5
11:11,18 12:12 13:5,5,16		<u> </u>	you're 11:15 12:19
tried 24:25 19:15,20,		yeah 12:7 14:24	15:22 23:11
trip 24:21 23:22 24:	16,22 why 9:6,8 12:19,19	15:1,12 16:21,23	yon've 21:12 24:12
trying 28:13 29:8	15:5 19:7	19:17,17 24:19	24:24
two 6:3 7:2 14:24 wasn't 12:7	will 6:21 9:5 10:23	25:3	
14:25 15:1,2,18 water 1:16		year 6:24 8:25	. 0
17:17 19:2,2 12:15 13:		10:18 19:8,10,15	04 23:19
20:22 16:6 20:1	23:13 wish 17:10	20:18,21	
two-year 10:25 24:3	wishes 8:11	years 6:3 7:2,2	1
12:18 way 15:15 2	3:9 with 4:14 5:6 6:5	14:24,25 15:1,2	1 1:10
type 19:21 25:4	7:13 8:24 9:15,19	15:18 17:17 19:2	16 30:4
typically 6:20,22 WA-2004-0	581 13:6,9,24 14:7,13	19:2 20:22,22	18 6:23 7:25 11:17
10:15,16 1:16 3:3	17:1,19 18:25	24:6	14:22,25 15:18
we 4:1,17,1		yes 3:18 7:24 8:1,4	17:24 30:6
<u>U</u> 6:1,2,8,8,	15,20,20 24:2,12,15 25:6	8:17,20 9:2,4	19 1:8
Uh-huh 8:22 26:22 6:25 7:13.	.17 8:5 25:18 26:3,4,15	11:19 13:8,8,10	199 6 23:4,10

2	
200 2:7 3:22	Į.
2000 8:24,25 19:8	
19:10,15	(
2002 23:8 24:6	
2003 23:16,19 24:7	Ĭ
2004 1:8	
22 30:7	
24 17:25	ļ
	\
3	
3 10:22	į.
312 2:3	
	İ
360 2:8 3:22	1
4	
4 10:22	1
456 2:4 3:14	
I	Į –
5	1
5 30:3	
573 2:5,9	j '
6	{
635-7166 2:5	
65102 2:8 3:15,23	
65102-0456 2:4	
	j .
7	<u> </u>
751-3234 2:9	
8	
800 3:22	(
000 3.24	
9	
90s 14:17	
905 14:17	
96 23:6,15 24:3,6	
24:14 9 7 23:7	Į.
7/ 43:1	
	j
	}
	1
	1
	\
	1
	j
	İ
	1
	}
• I I	i
• (t	