

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

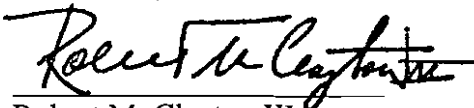
In the Matter of Union Electric Company d/b/a)
AmerenUE for Authority to File Tariffs Increasing)
Rates for Electric Service Provided to Customers)
in the Company's Missouri Service Area.) **Case No. ER-2008-0318**

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: February 20, 2009

On February 18, 2009 my office received the attached document by electronic mail from Mr. Pope regarding the AmerenUE rate increase and lack of response from the Missouri Public Service Commission concerning a past email regarding Taum Sauk. Due to the fact the case is still pending before the Commission, I responded to Mr. Pope that I was unable to comment on the proceedings at this time, but that I would forward his email on to Staff for response to each of his concerns.

Respectfully submitted,



Robert M. Clayton III
Chairman

Dated at Jefferson City, Missouri,
on this 20th day of February 2009.

Parish, Dana

From: Clayton, Robert
Sent: Thursday, February 19, 2009 7:44 AM
To: 'James Pope'
Cc: Fred, Gay; Clayton, Robert; Parish, Dana
Subject: RE: Public Interest - Lack of Response from PSE

Mr. Pope:

Thank you very much for your e mail. The Ameren case is still pending before us and I cannot comment on the proceedings at this time. I appreciate your concerns and will convey them to all of the other commissioners and parties in the case.

I am going to refer your note to the Public Service Commission (PSC) staff for their review and response. I am hopeful that they will respond to each of your concerns including the issues involving the recent rate case, Taum Sauk, why your comments did not generate a response from someone as well as the general nature of the disputes among all of the parties. The recent rate case was approved on a 3-2 vote and I was one of the 'NO' votes.

I hope that this reply and a future reply from staff will address your concerns. If they do not satisfy, please let me know and we will try again.

Robert Clayton
Chairman
Missouri Public Service Commission

From: James Pope [mailto:petepope@yahoo.com]
Sent: Wednesday, February 18, 2009 9:20 PM
To: Clayton, Robert
Cc: Pete Pope
Subject: Public Interest - Lack of Response from PSE

Mr. Clayton,

I am writing this e-mail in hopes of producing a positive response from the PSE.

During the last price increase AmerenUe wanted I e-mailed the PSE several times and kindly voiced my concern about the proposed UE rate increases. I encouraged many people to do the same as well as call. I know of nobody that so much as received an e-mail letting us know that our concerns were noted, from the PSE.

First after writing several e-mails about my concerns, I never received a response at all from anyone at the PSE.

Everyone knew when the dam broke at Taum Sauk that the consumers would end up paying the bill for the damage. Not only did I not receive a response of any sort from the PSE, they went ahead and approved the rate increase. I would like to say I know a lot of people that echoed my concerns by e-mail and phone and it appears that the PSE saw fit to let the consumers help pick up the tab for U.E.'s negligence at Taum Sauk.

2/19/2009

They just got the increase, and now they want more. Where does this end ? Isn't the job of the PSE to help protect unfair increases from a utility that has a monopoly on it's customers ? Should I at least not have received a short repsonse to my e-mails about my concerns ?

I am more than upset that U.E. was granted an increase, when everyone knew that was what would happen the day the dam failed. I think U.E. needs to pay the penalties and fines and eat the loss due to their negligence and lack of repair at Taum Sauk. We all know that U. E. propogates propaganda that they are improving services and they need the increase, what a bunch of garbage. They are doing what they used to do and stopped, maintianig their lines, and trimming back trees. They used to do this all the time when I was a young man, however someone making decisions at U.E. came up with the bright idea that they could be more profitable by not taking care of business by stopping those practices. Now that they are having to do this again they want to stick it to the poor working customers, elderly and when the PSC approves it we have no alternative, since they have no competition we have no other source to go to for competative pricing.

Please consider this my formal protest to anymore rate increases for U.E. Does anyone up there have the best interest and concern for the customers at heart ? Please have someone respond to this e-mail and assure me that these things are taken into consideration. People are hurting, lost jobs, frozen wages, etc. It is simply not fair to the customers to allow yet another increase to our rates.

My last question, which I could find with some research is who and what branch is over the PSE ? Is it going to be that we have to start a grassroot effort to the Govener's office, flooding them with e-mails and phone calls to get a response from the PSE? I would hope this wouldn't have to occur, but there are thousands that feel they way I do, and we need to know that we are being protected from these types of practices.

I thank you for your time and look forward to a response.

Sincerely,

James Pope